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| <p style="text-align: center;">Non-Executive Report of the:</p> <p style="text-align: center;">Overview and Scrutiny Committee</p> <p style="text-align: center;">10th September 2024</p> |  |
| <p>Report of: Julie Lorraine, Corporate Director of Resources</p> | <p>Classification: Unrestricted</p> |
| <p>Local Government & Social Care Ombudsman Final Decision and Service Action Plan Response</p> | |

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| Originating Officer(s) | Usman Zia, Head of Information and Governance |
| Wards affected | All wards |

Summary

This presentation provides an overview of Local Government & Social Care Ombudsman Final Decision and Service Action Plan Response including a draft of the reasonable adjustment policy

Recommendations:

The Overview and Scrutiny Committee is recommended to:

1. Review the presentation on the topic in order to inform discussion for the OSC meeting.