

Strategic Plan: Annual Delivery Plan 2024/25

Deliverable ID	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
Priority 1: Tackling the Cost of Living Crisis				
1.01	Deliver the Mayors Education Maintenance Allowance fund to support young people who want to stay in education post-16	Complete implementation of 2023/24 Mayor's Education Maintenance Allowance programme and commence implementation of 2024/25 EMA programme (1250 eligible college/sixth form students with £600 maintenance grant).	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
1.02	Deliver a fund to provide bursaries for young people who want to go to university	Complete implementation of 2023/24 Mayor's University Bursary Fund and commence implementation of 2024/25 University Bursary Fund (800 eligible university students with £1500 maintenance grant)	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
1.03	Create a homelessness fund to prevent evictions and combat homelessness	Implement actions to reduce the incidences of evictions by friends and family and private rented sector evictions, and minimise use of temporary accommodation and where its used ensure it's in a good state of repair.	Housing & Regeneration	Cllr Saied Ahmed - Cabinet Member for Resources and the Cost of Living
1.04	Set up a Holiday Food programme to feed children entitled to free school meals during the school holidays	Deliver holiday food programme for Easter, Summer and Christmas holidays 2024, prioritised for children entitled to Free School Meals	Housing & Regeneration	Cllr Saied Ahmed - Cabinet Member for Resources and the Cost of Living
1.05	Work with local food banks and third sector organisations to provide a safety net for those in need	Deliver projects to support residents with rising food and fuel costs, through Household Support Fund (HSF) and other sources	Housing & Regeneration	Cllr Saied Ahmed - Cabinet Member for Resources and the Cost of Living
1.06	Freeze Council Tax for four years, to protect the poorest from rising living costs	Develop an approach to the Council Tax and Adult Social Care precept for 2025/26 that is agreed by the Mayor and create a Cost of Living Relief Fund for 2024/25.	Resources	Cllr Saied Ahmed - Cabinet Member for Resources and the Cost of Living
1.07	Continue to provide up to 100% council tax rebate for residents in need, making up the shortfall in Government funding for council tax reduction	Continue to operate a 100% council tax support scheme	Resources	Cllr Saied Ahmed - Cabinet Member for Resources and the Cost of Living
1.08	Protect tenants against revenge evictions	Review current support measures and assistance available to those at risk of, or who have been subject to revenge evictions	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding

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Priority 2: Homes for the Future				
2.01	Work with developers and housing associations to build a minimum of 1000 social affordable homes per rent per annum (4,000 over the next four years) with a focus on 3–4-bedroom homes	Assist the delivery of 1,000 affordable homes this year by ensuring progress on council owned sites and securing the maximum level of affordable on private schemes. As well as encouraging building partnerships which deliver acceptable percentages of affordable housing.	Housing & Regeneration	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
2.02	Review car parking permit transfer scheme	Pledge complete	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
2.03	Establish a Housing Emergency Task Force to drive through change. Residents will be at the heart of this work.	Pledge complete Working groups exist re: Damp and Mould, THH insourcing, social housing bill, regular catch ups on overcrowding.	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.04	Work closely with the Tower Hamlets' Renters Union to achieve all their policy goals	Deliver priorities to Promote Renters Rights which arise through Private Renters Reform and deliver targeted action through the Private Renters Forum	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.05	Consult residents on the future of housing management services, including Tower Hamlets Homes	Pledge complete	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.06	Empower local Tenants and Residents Associations (or set them up where they do not exist) to work with the Council to tackle the housing emergency, while encouraging social and private landlords to work with us to effect change	Deliver a renewed Resident Engagement Strategy	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.07	Develop strategies to: Tackle overcrowding, including with knock-throughs and extensions; Adapt homes for residents with physical disabilities; House the homeless (including, as a priority, to house street sleepers)	Refresh our Homelessness and Rough Sleeping Strategy and Implement our action plan to tackle overcrowding	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding

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2.08	Work with social and private landlords to encourage them to improve the condition of the homes they let and the service they provide to their tenants	Deliver activities to improve awareness among renters of their rights and undertake enforcement to improve standards in the Private Rented Sector.	Communities	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.09	Fix the landlord registration scheme to ensure it delivers on its purpose of driving up standards in the private sector, including landlord rent disclosure	Implementation of licensing schemes and any new responsibilities emerging from Private Renters Reform Bill	Communities	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.10	Seize long term empty properties and convert them into social housing	Pledge complete	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.11	Fully fund and resource housing enforcement officers to hold landlords to account	Work with housing to secure additional funding and develop an approach to increase inspections and enforcement across housing tenures	Communities	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.12	Ensure social landlords work with us, collectively and individually, to improve housing services, stock condition and governance	Improve condition of council-managed stock including street properties, individual and communal heating systems, and external works.	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.12	Ensure social landlords work with us, collectively and individually, to improve housing services, stock condition and governance	Deliver a programme to help residents in social housing hold their RSL landlords to account in terms of housing management standards and governance which includes education and networking.	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.12	Ensure social landlords work with us, collectively and individually, to improve housing services, stock condition and governance	Strengthen compliance with the social housing regulatory regime and prepare for inspection	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding

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2.13	Establish a new emergency fund and information line for leaseholders affected by cladding, and require developers wishing to build in Tower Hamlets to pay for remediation of existing cladding.	Pledge complete	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.14	Create 1,000 parking spaces over four years	Deliver additional parking spaces	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
2.15	Review car-free zones to ensure those who require vehicles for work are not priced out of the local area	No 2024/25 deliverable. Addressed through 2.02	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
2.16	Planning & infrastructure Refresh the Development Plan and progress Infrastructure Planning priorities.	Deliver planning and building control priorities for 2024-25. This includes completing the next formal consultation (in consultation with the Mayor) on the Local Plan Review, publishing the Infrastructure Funding Statement, progressing housing delivery through an action plan, implement the requirements of the new Building Safety Act .	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.17	Use of assets and capital delivery (Leisure Centres)	Create and put in place the statutory compliance program for the 6 leisure centres, manage the delivery of the program	Housing & Regeneration	Cllr Saied Ahmed - Cabinet Member for Resources and the Cost of Living
2.17	Use of assets and capital delivery (Schools)	Delivery of projects to ensure schools receive essential conditon improvements including new Boilers, new Hot water systems and roof replacements enabling the schools to continue to delier its services from a safe and operational site	Housing & Regeneration	Cllr Saied Ahmed - Cabinet Member for Resources and the Cost of Living
2.17	Use of assets and capital delivery	Undertake a rolling programme of asset management and capital delivery activities including progression of the Mayor's six key Capital projects as announced in the 2023-2027 MTFS. Undertake a rolling programme of rent reviews, lease renewals and other lease events.	Housing & Regeneration	Cllr Saied Ahmed - Cabinet Member for Resources and the Cost of Living

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Priority 3: Accelerate Education				
3.01	Provide free schools meals in term time to all KS2 pupils.	Ongoing provision of universal KS2 free school meals in all primary schools.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.02	Explore extending universal free school meals to secondary schools	Maximise take-up and benefits of universal secondary free school meals, ensuring compliance with government school food standards.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.03	Re-introduce Education Maintenance Allowance (EMA) awards for A level pupils (1.01 incorporates 3.03)	No 2024/25 deliverable. 1.01 incorporates 3.03	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.04	Work with our secondary schools to provide the additional support that will improve our youngsters' performance at GCSE	Support and challenge for schools through leadership consultant visits to identify school improvement priorities at KS4, complementing THEP's school-funded improvement activity.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.05	Review our sixth forms and colleges' performance to accelerate A-Levels attainment so more of our pupils go to the top universities	Action plan based on independent review of sixth forms implemented, and Institute for Academic Excellence scheduled for opening by 2025/26 subject to consultation and agreement by Department for Education.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.06	Prioritise the provision of youth centres which can support young people's safeguarding, education and leisure activities by reinvesting extra funding in the new Young Tower Hamlets thorough an in-house curriculum-based youth service	Young Tower Hamlets established and operational with high quality workforce and offer for young people across the borough.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.07	An in-house comprehensive curriculum based youth service (3.06 incorporates 3.07)	No 2024/25 deliverable. 3.06 incorporates 3.07	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.08	Launching new youth clubs (3.06 incorporates 3.08)	No 2024/25 deliverable. 3.06 incorporates 3.08	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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3.09	Partnership with schools to deliver Home Work Clubs (3.09 is ongoing under jurisdiction of individual schools)	No 2024/25 deliverable. This is ongoing under schools' jurisdiction.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.10	Expand Breakfast Club provision in schools and continue to offer a free and healthy school lunch to all primary school pupils, including provision in the school holidays for those most in need	No annual deliverable. Pledge complete as reported in April 2023. 89% of schools provide breakfast clubs. As a result of mapping report and recommendations carried out in 2023, discussions have been held with 8 schools/settings without breakfast club provision on barriers, and no further expansion is possible. Primary free school meals and holiday provision are covered elsewhere in Annual Delivery Plan.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.11	Protect the space in our Idea Stores where young people can study and work with community groups to protect and increase provision of homework clubs.	Continue ensuring the space in Idea Stores where people can study; Complete the delivery of the 2024/25 programme	Resources	Cllr Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion
3.12	Work with the voluntary sector to increase the provision of devices and internet access to reduce digital exclusion	Work with partners to progress priority areas of our digital inclusion action plan.	Chief Executive's Office	Cllr Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion
3.13	Return the Youth Service to its rightful place as a flagship service in our borough. Prioritise the provision of youth centres which can support young people with homework space, careers advice, gang prevention work, developing life skills, and offer a host of leisure activities (3.06 incorporates 3.13)	No 2024/25 deliverable. 3.06 incorporates 3.13	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.14	Build a new Community Language Service to promote multi-lingualism for educational success	Expand Community Language Service across Tower Hamlets, building on lessons learned from pilot programme.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.15	Work in partnership with LBTH schools to support the reintroduction of early entry GCSE studies in languages	No annual deliverable. DFE advises against this, however, the spirit of championing a mother tongue language remains through the Community Language Service pledge.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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3.16	Maintain and support networks to help educators share best practice and promote high quality learning	Tower Hamlets Education Partnership's school-funded network and improvement activity completed by support and challenge for schools through leadership consultant visits to identify school improvement priorities.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.16	Maintain and support networks to help educators share best practice and promote high quality learning	Deliver evidence-based interventions and advice to support targeted schools to increase pupil attendance, working in partnership with schools and across children's services.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.17	Ensure specialist support for children and young people with Special Educational Needs and Disabilities is available boroughwide	Transform the experiences of children and young people with SEND through local, high-quality education and training provision that meets their needs and supports them to reach their full potential in adulthood.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.18	Review nursery and day care provision, including council-run children's centres and with third sector partners, so that we can consider options for ensuring there is sufficient high quality provision for young children and their families	Implement the Government's phased expanded early education and childcare provision.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.19	Launch a new 'Lifelong Learning' programme, with a particular emphasis on courses which can help our residents return to work and enhance their prospects.	Implement the Life Long Learning Action Plan	Resources	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.20	Develop our early help offer for families with our partners, including a family hub approach providing high quality support at the right time for those children and families who need it, so they are safe and can thrive.	Complete roll-out of family hubs model across Tower Hamlets so that families receive the support they require proportionate to their needs.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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3.21	Deliver an effective adolescent offer to ensure a clear and integrated workflow across universal, Early Help, youth, Community Safety, statutory social care and for children with SEND and the wider partnership for adolescents and when appropriate we intervene earlier and manage risk effectively	Publish a clear offer of health and wellbeing support for adolescents to improve awareness of services amongst young people, families and professionals.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.22	Increase the number of work opportunities for our children in care and care leavers as a good corporate parent.	Deliver our agreed action plan for education and aspirations for children we care for and care experienced young people as set out in Corporate Parenting Strategy (2023-28)	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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Priority 4: Boost culture, business, jobs and leisure				
4.01	Focus on grassroots arts and provide access to cultural arts and events for our residents	Support residents, particularly children and young people, to engage in arts and wellbeing activities and events in cultural venues, parks and open spaces.	Communities	Cllr Iqbal Hossain - Cabinet Member for Culture and Recreation
4.02	Help our residents, especially our young residents, access 'cultural capital' - top-notch cultural and artistic experiences (4.01 incorporates 4.02)	No 2024/25 deliverable. 4.01 incorporates 4.02	Communities	Cllr Iqbal Hossain - Cabinet Member for Culture and Recreation
4.03	Promote female sports sessions and encourage more women to participate in sports activities	Sports Strategy 2024-2027 Section specific for W&G and project plan to increase participation	Communities	Cllr Iqbal Hossain - Cabinet Member for Culture and Recreation
4.04	Establish a 'Mayor's Cup' borough-wide tournament	Devised and strategically deliver the Mayors cup maximising participation and revenue generating opportunities.	Communities	Cllr Iqbal Hossain - Cabinet Member for Culture and Recreation
4.05	Maintain awareness that many groups rely on parks and other Council facilities to play sport, and audit these facilities to ensure they are meeting need	Agree and commence delivery of Sport and Physical Activity and Investment Strategy building on the findings of the Leisure Needs Assessment and other related demand audits., to include clear equality analysis and delivery plan for increased access for under-served sections of the community.	Communities	Cllr Iqbal Hossain - Cabinet Member for Culture and Recreation
4.06	Convene a sports summit to drive up levels of participation and support quality assurance of local clubs	Sports awards ceremony held to follow up sports summit and celebrate achievement.	Communities	Cllr Iqbal Hossain - Cabinet Member for Culture and Recreation
4.07	Promote women's sports and increase availability of women's gym and swimming sessions	No 2024/25 deliverable. 4.03 incorporates 4.07.	Communities	Cllr Iqbal Hossain - Cabinet Member for Culture and Recreation
4.08	Make sure our sports facilities and facilities of our partners are women-friendly and meet the cultural needs of our diverse communities	No 2024/25 deliverable. 4.03 incorporates 4.08	Communities	Cllr Iqbal Hossain - Cabinet Member for Culture and Recreation
4.09	Keep all of our swimming pools open.	Pledge complete	Communities	Cllr Iqbal Hossain - Cabinet Member for Culture and Recreation

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4.10	Work closely with the East End Trades Guild to ensure their priorities are realised. This includes: a) Protecting small businesses on Brick Lane, including those affected by the development of the Truman Brewery b) Supporting an EETG member-led event in November to celebrate small businesses across Tower Hamlets, and raise their visibility to mark the 10 year anniversary of the EETG	Adopt the Brick Lane Central Masterplan Supplementary Planning Document (SPD).	Housing & Regeneration	Cllr Abdul Wahid - Cabinet Member for Jobs, Skills and Growth
4.10	Work closely with the East End Trades Guild to ensure their priorities are realised. This includes: a) Protecting small businesses on Brick Lane, including those affected by the development of the Truman Brewery b) Supporting an EETG member-led event in November to celebrate small businesses across Tower Hamlets, and raise their visibility to mark the 10 year anniversary of the EETG	Hold quarterly meetings with East End Trades Guild.	Housing & Regeneration	Cllr Abdul Wahid - Cabinet Member for Jobs, Skills and Growth
4.11	Protect and support our markets across the borough including Whitechapel Market, Petticoat Lane Market, Bethnal Green markets, Roman Road Market, Columbia Road Market, Watney Market, Chrisp Street Market, Brick Lane Market and put traders at the heart of their management	Implement the Markets Improvement Plan	Communities	Cllr Abdul Wahid - Cabinet Member for Jobs, Skills and Growth
4.12	Create thousands of new jobs and training and apprenticeship opportunities for local people. This will be accomplished via a mixture of local government schemes and incentives to business	Pledge complete (delivered through development and procurement and monitored via measures)	Housing & Regeneration	Cllr Abdul Wahid - Cabinet Member for Jobs, Skills and Growth
4.13	1-hour free parking for customers stopping to shop at our markets	Pledge complete	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency

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4.14	Establish one of the first community land trusts in the country	Identify potential sites for a Community Land Trust	Housing & Regeneration	Cllr Saied Ahmed - Cabinet Member for Resources and the Cost of Living
4.15	Appoint a dedicated council officer responsible for Community Wealth Building, and for the development of a Community Land Trust in LBTH to create permanently affordable workspaces	Pledge complete	Housing & Regeneration	Cllr Abdul Wahid - Cabinet Member for Jobs, Skills and Growth
4.16	Build on East London's long entrepreneurial history by supporting and encouraging the growth of start-ups locally	Deliver UKSPF-funded enterprise support projects	Housing & Regeneration	Cllr Abdul Wahid - Cabinet Member for Jobs, Skills and Growth
4.17	Support and sustain the growth of our borough's vibrant night-time economy, but do so in a way that is safe, inclusive, and respectful of local residents.	Work with business and growth service to implement measures to mitigate the impact of the night-time economy on the borough, including police patrols and street cleaning/washing in night-time economy areas.	Communities	Cllr Abdul Wahid - Cabinet Member for Jobs, Skills and Growth
New	Prepare for the transition of London Legacy Development Corporation (LLDC) planning and regeneration powers and responsibilities	Progress smooth transition of the LLDC planning and regeneration powers and activities to improve outcomes for local residents	Housing & Regeneration	Cllr Abdul Wahid - Cabinet Member for Jobs, Skills and Growth
New	Prepare for the transition of London Legacy Development Corporation (LLDC) planning and regeneration powers and responsibilities	Progress smooth transition of the LLDC planning and regeneration powers and activities to improve outcomes for local residents	Communities	Cllr Mohammed Maium Talukdar

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Priority 5: Invest in public services				
5.01	Bring back council services that work for you: invest in libraries, social care, leisure centres, bin collections and street cleaning	Insourced leisure centres are fully operational and delivering against business plan growth targets.	Communities	Mayor - Lutfur Rahman
5.02	Add further residents' hubs to provide face to face one stop council and partner services for residents, so that residents who struggle with access to IT have additional support	Move the Residents' Hub currently temporarily set up at PDC to an appropriate site around Bethnal Green	Resources	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
5.03	Clean up our borough with more bins, litter sweeps and a mission to drive down missed bin collections	Implement the waste improvement plan and route optimisation to support delivery of the Mayor's Waste Management Taskforce's commitment to a cleaner, more presentable streets across the borough	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
5.04	Aim to bring outsourced public services back into public hands and introduce an 'insourcing first' policy	Develop agreed approach to insourcing	Chief Executive's Office	Mayor - Lutfur Rahman
5.05	Invest in the future of our borough's excellent network of Libraries and Idea Stores, including the Bancroft local history library and archive	Implement the development plan of the Local History Library	Resources	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
5.06	Avoid all closures of Idea Stores or libraries for financial reasons. While some venues may need to close for short periods for maintenance, our intention is that all Idea Stores and libraries should re-open and serve our community	Idea Stores remain open	Resources	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
5.07	Invest in our provision of care for vulnerable members of our community, including children and adults	Progress with the commissioning of the new culturally sensitive extra care facility as one of the Mayor's Capital priorities.	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.07	Invest in our provision of care for vulnerable members of our community, including children and adults	Implementation of improvement plans in Children's Social Care, SEND and Youth Justice	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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5.08	Look after our care workers to make sure they are adequately rewarded for their work for the most vulnerable members of our community	As part of our commitment to the Ethical Care Charter we will be monitoring the compliance with the offer of guaranteed fixed hourly contracts for all our commissioned homecare providers and set targets for minimum % of these and for a reduction in the use of zero hours through the lifetime of the new contracts	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.09	Ensure we are providing the best quality of services and satisfactorily passing all the appropriate inspections	Agree and implement a prioritised annual programme of service improvements	Chief Executive's Office	Mayor - Lutfur Rahman
5.09	Ensure we are providing the best quality of services and satisfactorily passing all the appropriate inspections	The Local Authority are prepared for Local Authority Adult Social Care inspection by the Care Quality Commission (CQC).	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.10	Introduce a Public Health Service that is COVID-ready	Produce a multi-sector Pandemic Plan 2024-2034, establish the Pandemic Preparedness Committee (PPC) and deliver actions of the PPC through the sub-groups	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.11	Ensure that COVID's disproportionate impact on Black and Asian Minority Ethnic people is considered in all public health provision	Design and deliver a co-produced programme with residents in 8 areas of highest need and deprivation across the borough in collaboration with NHS partners. The programmes aims are to prevent long term conditions and address inequalities in particular heart disease, diabetes and long term lung disease	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.12	Improve general health education and awareness	Use additional funding from Department of Health to deliver smoking cessation initiatives and refresh our strategic approach to achieving SmokeFree 2030	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.13	Ensure that mental health and physical health are given parity of attention	Refresh the Mental Health Partnership Board's strategic approach after the current Adult Mental Health Strategy ends in 2024.	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.14	Expand GP practices to ensure that patients can get appointments on time, and end to people having to wait for weeks before they can see a doctor	Working through Tower Hamlets Together, support NHS partners with NHS England commissioned programmes of work to improve access to primary care, which support general practice to deliver change.	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care

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5.14	Expand GP practices to ensure that patients can get appointments on time, and end to people having to wait for weeks before they can see a doctor	Working with wider healthcare partners and through our THT partnership, develop a shared charter between healthcare partners and the council, co-produced with residents and stakeholders, that outlines what the Council can do to support the NHS in its plans to improve access to primary care including actions to attract additional GPs to Tower Hamlets	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.15	Work with healthcare providers to ensure that residents can access GP appointments	Through the THT partnership, support NHS partners in their Delivery plan for recovering access to primary care.	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.16	Promote a system where patients can choose whether the appointment is in person or online	Through the THT partnership, support NHS partners in their Delivery plan for recovering access to primary care.	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.17	Return Tower Hamlets to a borough that offers universal free home care to all those who need it following a Care Act assessment.	Put in place the necessary preparatory steps for implementation of free community care and change in charging policy.	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.18	Implement a borough-wide programme to support healthy child weight	Deliver our healthy weight programme across health and schools, and improve our understanding of need in Tower Hamlets	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.19	Provide early support for children and adults at risk of poor mental health and loneliness	Redesign and relaunch wellbeing and recovery information and advice contracts for Mental Health.	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.19	Provide early support for children and adults at risk of poor mental health and loneliness	Implement the 'Thrive' framework as part of a partnership approach to mental health and wellbeing for children and young people.	Children's Services	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.20	Provide high quality financially sustainable services for adults receiving social care to achieve their goals, be connected to others and be as independent as possible	Increase number of people who are able to access online self-assessment and direct more traffic through the website for ASC front door.	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.20	Provide high quality financially sustainable services for adults receiving social care to achieve their goals, be connected to others and be as independent as possible	Transform TEC offer for resident to increase range of TEC on offer, cohorts who can benefit and overall numbers to promote greater independence and enable people to remain in their own homes.	Health and Social Care	Cllr Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care

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Deliverable ID	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
Priority 6: Empower Communities and Fight Crime				
6.01	Work with communities across the borough to bring people together from different backgrounds and promote understanding. Bringing our whole community together will help reduce the incidence of anti-social behaviour, violent crime and hate crime	Work with the community equality networks to ensure diverse views influence local decision making. Refresh the Council's Community Cohesion Plan for 2025-2029	Chief Executive's Office	Cllr Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion
6.02	Work with the police and other bodies to tackle drug-related crime. Support the police to arrest at least one drug dealer every day. This work will be supported by drug rehabilitation services to stop these problems from recurring	Expand partnership working with the police and special operations, e.g. through the continued delivery of Project ADDER drawing on Specialist Substance Misuse Treatment Grant and utilising the Tower Hamlets experience and expertise. to improve, amongst other things, pathways into treatment.	Communities	Cllr Abu Chowdhury - Cabinet Member for Safer Communities
6.03	Focus on crime/ASB on our estates	Work with Registered Social Landlords through the Neighbourhood Crime and ASB Board of the CSP to effectively tackle crime and ASB on our estates and hold partners to account.	Communities	Cllr Abu Chowdhury - Cabinet Member for Safer Communities
6.04	Support events which celebrate the culture of our different communities and promote better understanding	Deliver a range of community events which celebrate our diverse communities and bring communities together to include: LGBT History Month, Black History Month, International Women's week, and Interfaith Week, Srebrenica Memorial Day and Islamophobia Awareness Month	Chief Executive's Office	Cllr Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion

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6.05	Uphold and protect equality and diversity in all circumstances. Nobody of any race, religion, gender, sexual orientation, class or disability should ever face discrimination of any kind, and I want to return to the days when our authority was the highest ranked in London by Stonewall's Equality Index	Improve the ranking of the council in the Stonewall Top 100 Employers Index	Resources	Cllr Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion
6.06	Wage war on child poverty, as well as loneliness, social isolation and poverty among our older residents	Deliver a programme of projects and support packages to support those in poverty and those suffering from social isolation, using the latest evidence to deliver targeted interventions to reduce the impact of loneliness and social isolation and working with the Tackling Poverty team, prioritising those residents experiencing poverty among our older residents, young people and families with children.	Health and Social Care	Cllr Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion
6.07	Work with the borough's Inter Faith Forum to identify and meet the needs of our faith-based communities and, most importantly, to tackle crime and discrimination based on religion	Work with the Inter-Faith Forum to address issues impacting the local community	Chief Executive's Office	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
6.08	Support and empower women, particularly ethnic minority women, with dedicated programmes and dedicated community facilities. Support a dedicated resources centre for the women of Bangladeshi community	Invest in a Women's Resource Centre with a focus on Bangladeshi Women to promote inclusion, opportunity and accessibility to educational, cultural and employment opportunities	Housing & Regeneration	Cllr Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion
6.09	Support a dedicated resources centre for the Somali community, which is underrepresented in employment and local institutions, run by community members and open to the public	Establish a Somali Resource Centre focusing on promoting inclusion, opportunity and accessibility to educational, cultural and employment opportunities	Housing & Regeneration	Cllr Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion
6.10	Ensure, as a first step towards meeting need, that our residents have access to a suitable multi-faith burial ground	Pledge complete	Housing & Regeneration	Cllr Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion

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6.11	Work closely with, and provide support to, the borough's Council of Mosques, one of the largest of such representative bodies in the country.	Deliver Mosque engagement project Council of Mosques which enables local mosques to support residents with their non-religious needs	Chief Executive's Office	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
6.12	Work to put more uniformed police officers on the streets, as part of our Community Constabulary which previously boosted policing numbers locally. These officers will be supported by Tower Hamlets Enforcement Officers	Recruitment Campaign and expansion of the THEO service as part of delivering the Mayor's Anti-Crime Taskforce	Communities	Cllr Abu Chowdhury - Cabinet Member for Safer Communities
6.13	Open a community police point of contact on the Isle of Dogs using council resources, working with the Police.	Facilitate conversations with the police on how new neighbourhood policing guidelines and lobby for an additional police point in the borough	Cross-Directorate	Cllr Abu Chowdhury - Cabinet Member for Safer Communities
6.14	Support ward-based police forums where our residents can have a regular dialogue with the police, because our Black and Asian Minority Ethnic communities and women must be able to trust the Metropolitan Police	Deliver community engagement plan across the borough, getting out to every ward and expand our focus on women's safety, including through continuation, and where possible, expansion of our highly successful women's digital safety walks	Communities	Cllr Abu Chowdhury - Cabinet Member for Safer Communities
6.15	Maintain our award-winning boroughwide CCTV service, which has been vital in detecting crime and identifying offenders. Work with local landlords and businesses to widen its scope	Address the lack of CCTV in estates that the council manage after bringing THH in-house, including conducting analysis of crime and risk to inform our capital bid / programme to deliver CCTV in the estates that most need it.	Communities	Cllr Abu Chowdhury - Cabinet Member for Safer Communities
6.16	Identify crime hotspots and tackle them – for example by improving lighting and street design and using CCTV	Work in partnership with the MPS and other partners to tackle crime & ASB hotspots through intelligence analysis and monitor the impact.	Communities	Cllr Abu Chowdhury - Cabinet Member for Safer Communities

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6.17	Establish a Mayor's Anti-Crime and Disorder Taskforce to provide an immediate response to the rising epidemic of violence, and to deal with extreme anti-social behaviour and problematic behaviour at night	Recruitment Campaign and expansion of the THEO service as part of delivering the Mayor's Anti-Crime Taskforce	Communities	Cllr Abu Chowdhury - Cabinet Member for Safer Communities
6.18	Tackle violence against women and girls. We will support initiatives to end domestic violence and make our streets safer for all women. We will work with the Women's Forum to organise a public event each year to highlight the importance of women's safety. We will also ensure that there are sufficient refuges in the borough to meet women's needs	Finalise the VAWG strategy, develop a council-wide delivery plan and ensure appropriate governance is in place to take it forward.	HASC, Communities	Cllr Abu Chowdhury - Cabinet Member for Safer Communities
6.19	Address anti-social behaviour. Prevention is better than cure, and we will invest in youth services to provide young people with the resources they need to spend their time constructively	No 2024/25 deliverable. 3.06 incorporates 6.19	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
6.20	Invest in drug treatment, rehabilitation and recovery programmes, including culturally sensitive projects targeting hard-to-reach addicts.	Deploying £3.2m additional investment into treatment and recovery services to increase number of people able to access treatment and improve quality of services. This includes delivering a culturally specific recovery centre, designing and identify lead provider to deliver a culturally competent recovery pilot.	Communities	Cllr Abu Chowdhury - Cabinet Member for Safer Communities

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Deliverable ID	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
Priority 7: A Clean and Green Future				
7.01	Create green jobs whilst cutting living costs	Work in partnership with organisations round the borough to identify green jobs opportunities and report progress to the Mayor's Advisory Board for Climate Change [for action on living costs, see 1.04, 1.05, 6.06]	Housing & Regeneration	Cllr Abdul Wahid - Cabinet Member for Jobs, Skills and Growth
7.02	Make Council carbon net zero	Implement the Mayor's cleaner, greener future policy initiatives by using the Mayor's Advisory Board on Climate Change to drive through initiatives that reduce council co2 emissions.	Housing & Regeneration	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.03	Make our homes energy efficient	Improve energy efficiency of LBTH-managed stock	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
7.04	Establish a Mayor's advisory board on climate change to guide our work with a view to making our council carbon neutral	Pledge complete	Housing & Regeneration	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.05	Increase the number of charging points for electric vehicles in the borough	Complete the delivery of extra charging points as detailed in the report agreed by Cabinet on 31st January 2024.	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.06	Work with private and social landlords to improve insulation standards in our homes	Use the Mayor's Energy Fund to implement the resident energy efficiency scheme and deliver energy improvements to our housing stock.	Housing & Regeneration	Cllr Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
7.07	Install green heating systems on our estates, including the use of solar panels, wind turbines and heat and power schemes	Fund installation of green heating systems on our estate, including the use of solar panels, wind turbines and heat and power schemes, through the Mayor's Energy Fund. Mayor's Advisory Board for Climate Change to monitor the progress of Barkantine expansion and decarbonization.	Housing & Regeneration	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.08	Expand tree-planting throughout the borough and line our streets & estates with newly planted trees	In line with the Mayor's cleaner, greener, future policy initiative, prepare a report on plans for the third year of tree planting, setting out the milestones which are to be measured during the year.	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency

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7.09	Look after our parks and other open spaces, ensuring that they are accessible for the whole community	Deliver annual maintenance program for parks and open spaces, and invest in and improve parks.	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.10	Keep waste and recycling services in-house, a process which began under my second term as Mayor	Pledge complete Interim Project Manager brought, managed directly by Interim Director for Waste Not in manifesto tracker	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.11	Work with the service to deliver further improvements, including education on recycling	Deliver Reduction and Recycling Plan priorities including Flats Recycling Project, food repromotion to low-rise properties, communication and engagement activites, flats above shops and implementaion of new policies to improve waste management	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.12	Encourage our community to become involved in community walkabouts to check standards are being maintained across the borough	Use community walkabouts to promote community pride, identifying areas for improvement. Publicise the councils cleansing standards and promote improved reporting of problems areas across the public highway, parks, open spaces and housing estates	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.13	Wage war on fly tipping, using our boroughwide CCTV and a policy of prosecuting offenders	Reduce residential and commercial fly tipping. With targeted enforcement action in fly-tip hotspots. Increased use of new information, advice and education to residents and business. Smarter use of new and existing CCTV to extend enforcement action 24/7	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.14	Encourage the community to report eyesores and problem areas (such as places where informal car parking hinders access by the emergency services)	Through the Mayor's Waste Management Taskforce deliver cleaner, more presentable streets across the borough by implementing improvements to reporting mechanisms via the internet and Neighbourhood App	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.15	Establish a dedicated noise control team to work with residents on reducing noise nuisance, including a rapid response team	Pledge Complete	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.16	Work with the Mayor of London to tackle air pollution in Tower Hamlets	Mayor's Advisory Board on climate change to work with Mayor of London to reduce through traffice within the borough	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.17	Research the causes of poor local air quality	Carry out the actions in the Air Quality Action Plan which was agreed by the Mayor of London	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency

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7.18	Work with Transport for London to improve public transport	Support delivery of the a cleaner, greener future agenda to improve accessibility in the borough working with stakeholders.	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.19	Avoid penalising those in our community who drive, who in many cases are not responsible for the bulk of air pollution	As part of our current review of relevant parking and transport policies, record how all our relevant policies contribute to the pledge of ensuring that we are not penalising residents who drive.	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.20	Support schemes to teach cycling and bike proficiency and safety	Working with cycling groups in Tower Hamlets to update the 2016 Borough Cycling Strategy	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.21	Monitor the effectiveness and safety of cycle lanes, such as those on Bow Road.	Monitor delivery of cycling road safety measures (Vision Zero)	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.22	Work to improve local car clubs	Draw up options for improving car clubs and deliver actions to meet the pledge.	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency

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Deliverable ID	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
Priority 8: A council that listens and works for everyone				
8.01	Hold regular surgeries around the borough for residents	Pledge complete. Mayoral surgeries underway and ongoing.	Chief Executive's Office	Mayor - Lutfur Rahman
8.02	Reopen our roads, and consult on abolishing the Liveable Streets scheme	Pledge Complete	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
8.03	Recognise that jamming up main roads reduces the speed of traffic, so queueing vehicles emit more fumes, not less	No annual deliverable - see 8.02, 8.03, 8.04 and the air quality pledges	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
8.04	Only introduce traffic reduction measures through consultation with, and by the consent of the people of this borough	Consult on future highways schemes as appropriate - no annual deliverable - ongoing action	Communities	Cllr Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
8.05	Ensure consultations are conducted at a point which allows residents and stakeholders to influence decision-making.	Develop a engagement forward plan which identifies opportunities for residents to influence decision-making	Chief Executive's Office	Mayor - Lutfur Rahman
8.06	Work with residents, community groups and other interested parties to develop plans and ideas together	Accelerate partnership strategy to create a child-friendly borough implemented by the Children and Families Partnership.	Children's Services	Cllr Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
8.06	Work with residents, community groups and other interested parties to develop plans and ideas together	Deliver the Community Engagement Strategy 2024-2028	Chief Executive's Office	Mayor - Lutfur Rahman
8.06	Work with residents, community groups and other interested parties to develop plans and ideas together	Annual Residents Survey and pilot programme of additional resident voice work completed	Chief Executive's Office	Mayor - Lutfur Rahman

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8.07	Carry out consultation which is fair and worthwhile, on the basis of the 'Gunning Principles' devised by Stephen Sedley QC.	No 2024/25 deliverable. This is covered by 8.05.	Chief Executive's Office	Mayor - Lutfur Rahman
8.08	Ensure that everyone affected by any proposals will be notified and can have their say.	No 2024/25 deliverable. This is covered by 8.05.	Chief Executive's Office	Mayor - Lutfur Rahman
8.09	Hold regular Q&A sessions around the borough so that we can have a discussion, together, about how my administration is doing on the important issues	Run Ask the Mayor events with residents three times per year	Chief Executive's Office	Mayor - Lutfur Rahman
8.10	Publicise the Mayor's email address and telephone number for residents to use to contact, and ensure email and phone calls are answered.	Pledge complete.	Chief Executive's Office	Mayor - Lutfur Rahman
8.11	Develop options for future voluntary and community sector funding	Work with partners in the voluntary and community sector to develop a new Voluntary and Community Sector Partnership Strategy	Chief Executive's Office	Cllr Saied Ahmed - Cabinet Member for Resources and the Cost of Living
8.12	Implement Corporate Peer Challenge	Complete Corporate Peer Challenge and implement its recommendations	Chief Executive's Office	Mayor - Lutfur Rahman
8.13	Reinstate and enforce a 'Workforce to Reflect Our Community' policy in order that the administration reflects the diversity of our borough at all levels.	Agree and implement the Workforce to Reflect the Community Strategy and Action Plans. Achieve corporate and directorate targets. Report the Council's pay gap data and put in place specific actions to close the ethnicity pay gap	Resources	Cllr Saied Ahmed - Cabinet Member for Resources and the Cost of Living
8.14	Effective delivery of new administration's agenda.	Annual Delivery Plan approved and published, Service plans and MAR reflect administration delivery priorities	Chief Executive's Office	Mayor - Lutfur Rahman
8.14	Effective delivery of new administration's agenda.	Deliver the savings objective	Resources	Cllr Saied Ahmed - Cabinet Member for Resources and the Cost of Living