

<p>Non-Executive Report of the:</p> <p>Housing and Regeneration Scrutiny Sub-Committee</p> <p>13th May 2024</p>	
<p>Report of: Karen Swift, Director for Housing</p>	<p>Classification: Unrestricted</p>
<p>Review of the customer journey for housing needs</p>	

Originating Officer(s)	Paul Burgess, Corporate Strategy and Communities
Wards affected	All wards

Summary

This cover report accompanies the presentation on the development of the customer journey for housing needs.

Recommendations:

The Housing and Regeneration Scrutiny Sub-Committee is recommended to:

1. Review the presentation topic to help inform the Housing and Regeneration Scrutiny Sub-Committee discussion.