

Scrutiny Action Log

Name of Committee: Housing & Regeneration Scrutiny Sub-Committee

Municipal Year: 2022-23

Reference	Action	Assigned to	Scrutiny Lead	Due Date	Response
Insert date	Insert agenda item title and the action requested by the committee	Insert name of director	Insert scrutiny lead	Insert Date	Response provided by the service/ witness
27.04.23	Swan Housing to submit their 360 Feedback Report, resident's response and KPI's before the 27 July meeting. <i>(Meeting moved to 11.09.23)</i>	Swan Housing		11.09.23	
	A comprehensive report on THH Major Works Programme <i>(with details on response times and general performance)</i> to be included in the HRSSC work programme for 223/24.	THH		TBC	
	An Estates ASB Summer Action Plan be submitted to the sub-committee for municipal year 2023/24.	THH		TBC	
	Homelessness backlog to be brought to the sub-committee for municipal year 2023/24.				Will be picked up with the HRSSC work programme
27.04.23	confirmed that Clarion will provide data for the next quarters report, as they are still dealing with issues related to the cyber-attack.	Clarion Housing		19.10.23	This should be in the Social Landlord's Report.
	Conceded that further work with the eight RP's unable to provide data to establish their performance levels is required. Some RP's do hold stock outside the borough, which means data may be manipulated to produce details for Tower	Eight RP's		19.10.23	This should be in the Social Landlord's Report.

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	Hamlets. The forthcoming Tenant Satisfaction Measures (TSM's) should create more accurate details.				
	Requested that an extra column is created within the KPI's to denote repeat ME's for the same enquiry, to understand the responses given and also specific categories that the most common ME's fall under to establish if these queries relate to emergencies.	All RP;s		19.10.23	This should be in the Social Landlord's Report.
	lastly, Councillor Nathalie Bienfait requested The Chair take a vote on increasing sub-committee meetings from five to nine for municipal year 2023/24. This was seconded by Councillor Marc Francis. On a vote of 5 for, 0 against and 1 abstention, the sub-committee agreed a formal note be submitted to the Chief Executive to increase the Housing and Regeneration Scrutiny Sub-Committee meetings from five to nine.	Chair		19.10.23	This will go to OSC on 18.09.23 in the first instance. If agreed then to the CEO to discuss resource implications on all other committee meetings.
11.09.23	The request to increase the Housing and Regeneration Scrutiny Sub Committee meetings from 5 to 9 for 2023/24	OSC		19.10.23	As above
19.10.23	Karen to provide update on fire safety database and how to contact the team.			14.12.23	Briefing note provided
	THH in house arrangements – review resident engagement to give residents more opportunity to contribute and not just putting the emphasis on residents board.	THH		14.12.23	

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	THCH merger with Poplar HARCA. Request update on the merger. Chair to review.	Chair		14.12.23	

Insert attachments as appendices where applicable