## **Tower Hamlets Youth Offer**

Children and Education Scrutiny Sub-Committee

October 2023



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# **Tower Hamlets Youth Offer**

### **Council Commissioned Youth Providers**

- Tower Hamlets Young Peoples Service currently commissions £1.2m in contracts to deliver youth services for young people in the borough.
- The contracts have been in place for two years with the providers meeting their key performance indicator targets, in fact exceeding them as set out in the 2022-2023 data table below:

Quarter	Contacts	Participants	Recorded	Accredited
April	863	338	126	490
May	2240	487	157	36
June	1913	954	411	114
July	2280	2514	583	196
August	3100	1579	1006	374
September	3218	1665	1010	386
October	3791	2067	1170	438
November	4005	2182	1258	483
December	4261	2400	1438	485
January	4553	2522	1568	495
February	4903	2753	1779	579
March	5304	3031	1863	586
<b>Commissioned Target</b>	3690	2514	1600	490



### **Council Commissioned Youth Providers**

#### **Somali Community**

- We have recently commissioned 4 short term contracts to support Somali groups to deliver youth work for the next 11 months. This contract recently started in September 2023 and will finish in July 2024;
- This is a short-term solution whilst we are devising possible funding arrangements for the community providers and each contract is for £50,000;
- We will be able to start reporting on the impact of these contracts in Q4 2023-2024;



From the additional Somali contracts last year, we had 811 contacts, 341 Participants, 118 Recorded Outcomes and 39 Accredited Outcomes

#### **SEND**

- We are currently working on a programme of exclusive SEND delivery at Haileybury Youth club, this is in partnership with Valance Youth Club and Parent Advice Centre and will be supported by a working group that is supported by Parents and young people are attending.
- This will be starting in November 2023 and we envisaged that within 12 months, we will use this platform as a chance to encourage these young people to access the universal offer.

#### **Young Carers**

 Our weekly young carers offer continues to be strong with 81 young people as registered attendees and regularly attending. As we open additional buildings, we are expanding our offer reflecting some families difficulties in traveling across the borough.



## **Young Mayors Election**

- Tower Hamlets Young Mayor is elected every two years and represents the views of young people across the borough.
- They work closely with the Tower Hamlets Executive Mayor, Chief Executive, Directors and the Tower Hamlets Youth Council
  and other key stakeholders locally and nationally.
- In 2023, the Young Mayor will have five deputies, who will also be elected for two years and who will lead on the following areas: social and economic development, communications, environment, health and wellbeing, and community.
- The Young Mayor aims to be the voice of young people in the borough by consulting with them on their issues and concerns, and to create opportunities for them to address these by:

Strengthen community relations

Influencing and working at a local, regional and national decision makers

Speaking to, and encouraging young people to speak in public

Uniting young people

Projects, campaigns, workshops and lobbying

The Young Mayor is up for re-election this year. So far, 45 young people have applied for the position from 27 different schools, the closing date was 1 October 2023.



## Care Leavers and Care Experienced offer



- The service has recently re-designed the Children living in Care Council (CLiCC) in collaboration with the young people using the service.
- The enhanced offer went live in September 2023, which has already seen increased participation attendance.
- The offer consists of a multi-agency wrap around support offer with the following:

Education support

Health support

Workpath for the over19's

**DWP** 

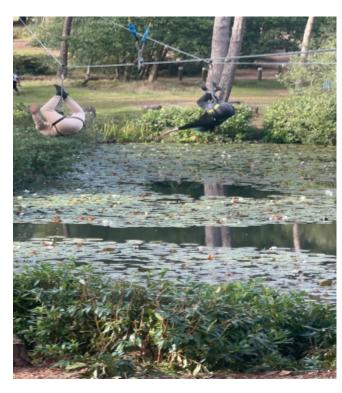
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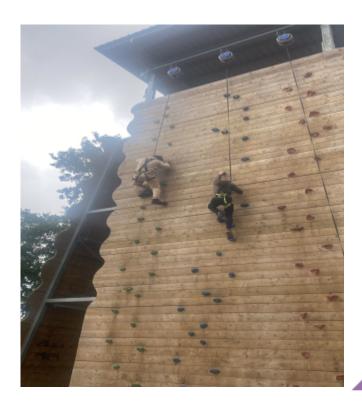
- This is an early offer in development that is showing strong potential.
- The next steps is to recruit a housing worker, undertaking a young people's survey to assess and understand what else they would like from the service and remodelling building.
- More information can be found in this <u>leaflet</u>.

## Residential away weekend

 In September 2023, the Exploitation and Youth Justice Service took a group of young people away on a residential experience to the New Forest for 3 days and 2 nights - The Team and the children had a great time.



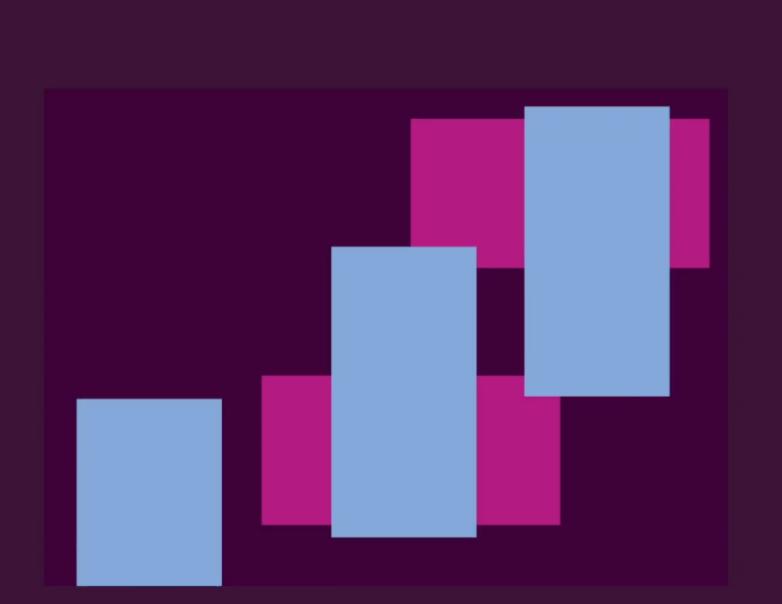








# Young Tower Hamlets Offer



## **Young People - shaping their future Youth Service**

- Through April and May 2023, a range of Hackathon events took place in partnership with local providers and young people.
- The co-designed and co-delivered participation events for young people provided an opportunity to shape the development of Young Tower Hamlets future delivery model.

The sessions took place at the following:

Haileybury Youth
Centre in
partnership with
Newark

Osmani Youth
Club in
partnership with
Osmani

Spotlight in partnership with Poplar HARCA

George Green
School in
partnership with
George Green
School

Approximately
400 young
people took part
in the Hackathon

In addition to the Hackathons there has been a young people's survey which over 1000 young people have completed as well as a parent's/carers survey which closed on 30 September 2023.

The feedback that has been received via the Hackathons and surveys will inform the development of the Young Tower Hamlets Strategy.



Young Tower Hamlets Journey so far <sup>7</sup>

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- July 2023
- Mayors Launch Event
- Goulston St & Columbia Rd refurb operational
- Parents survey launched
- May 2023
- Hackathons delivered across the borough with young people
- Launch of youth survey
- Onboarded Project Team

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- November 2022
- Define programme structure & governance
- December 2022
- Cabinet report developed
- Goulston St & Columbia Rd spec developed
- Governance stood up

- August 2023
- Summer programme launch
- September 2023
- Permanent restructure business case
- Recruitment of Integrated Detached agency staff
- Development of sports offer

- June 2023

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- Logo and Branding agreed
- Interim teams recruited across Universal, Targeted, Detached
- Proposed YTH delivery timetable
- Proposed training programme, policies & procedures created
  - **April 2023**
- Cabinet report agreed
- Project Team recruitment underway
- Hackathons in planning phase
- June 2022 launch of new Borough Strategic Plan
- July 2022 received mandate from Deputy Mayor to develop a Young Tower Hamlets model
- **September 2022** Draft Target Operating Model
- October 2022 Operating Model agreed

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## **Young Tower Hamlets Current Universal Delivery**

#### **Universal Delivery**

- The new youth service universal provision provides young people with accessible 'safe spaces' throughout the borough, positive activities for young people to participate in which supports their developmental needs as well as a diverse, skilled and qualified workforce to access additional support from.
- The service has currently recruited or in the process of onboarding an interim model consisting of 3 Team Managers, 6 Senior Youth Workers and 26 Youth Support Workers.
- The service has been working hard over the summer months in developing the Autumn timetable and activity plans which has been live since Monday 4 September, Autumn timetable is set out below:

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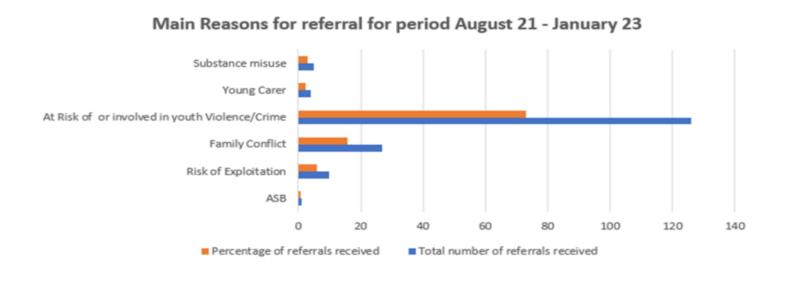
Safe Spaces	Ward	Operational Delivery Times
Columbia Road	Weavers	Mon, Tues, Thurs, Fri 3:00pm – 9:00pm
Goulston Street	Spitalfields & Banglatown Mon, Tues, Thurs, Fri 3:00pm – 9:00pm	
Limehouse	Limehouse	Mon and Wed 3:00pm – 9:00pm
St Andrews Wharf	Island Gardens	Mon and Wed 3:00pm - 9:00pm
Urban Adventure Base	Mile End	Mon – Fri 4:00pm – 7:00pm
Hailebury	St Dunstan's	Opening 27 October 2023
Wapping	St Katharine's & Wapping	Opening 27 October 2023

Since the service has gone live there has been over 230 young people visiting the youth settings and engaging in positive activities.

### Young Tower Hamlets Current Targeted Youth Support Delivery

#### **Targeted Youth Support**

- This is an already established service called Break the Cycle which has been in operation for a number of years and is
  providing targeted casework support to vulnerable young people and their families;
- The Service consists of a majority of permanent staff a Team Manager, 2 Senior Practitioners and 9 practitioners;
- Break the Cycle provides early intervention for those children and young people that we are concerned about specifically those at risk of becoming involved in the criminal justice system. Break the Cycle works closely with the Youth Justice Service in the prevention of children entering the formal Criminal Justice System;
- Between August 2021 and January 2023, 62% of our referral came from the Local Authority either MASH or via Children Social Care, followed by 8% from Secondary Schools;
- As demonstrated below, the main reason for referrals being made is the child being deemed as at risk of, or being involved in, youth violence/crime.





# Young Tower Hamlets Current Integrated Detached Delivery

#### **Integrated Detached Team (IDT)**

- There is an interim team piloting the Integrated Detached Team offer across the borough which consists of a Team Manager, 1 Senior Youth Worker and 6 Youth Support Workers.
- The Integrated Detached Team have the functionality to be deployed as both a preventative and responsive measure as well as facilitating location-based assessments and interventions as part of creating greater safety and support for young people at a neighbourhood and community level.
- Core operational hours of the team will include 3-8pm from Monday to Saturday which is when most serious incidents and offences occur. However, there will be flexibility to the operational delivery informed by need.
   Tasking of the Integrated Detached Team is informed by a range of sources including referrals, intelligence and information.



## **Youth Sports Offer**

- Local consultation with young people identified the importance and value of physical activity to young people ensuring there is real choice and a range of physical activity and sports across all centres.
- Ensuring an increased youth sport offer is linked to the Government's 'Get Active' strategy which identifies that over 50% of children fail to do an average of 60 minutes of physical activity a day. Get Active: A Strategy for the future of sport and physical activity (publishing.service.gov.uk).
- To realise the ambition of more young people active and healthy an addition of six Youth Sport Coaches to the Young Tower Hamlets model. These posts will provide an enhanced and integrated youth work curriculum which includes meaningful choice and expertly coached sport and physical activity sessions linking the offer between Leisure Centres, Schools, Youth Centres / Safe Spaces and Community Sport Groups.
- Increased Youth Sports Offer will include accredited opportunities for young people such as NGB Coaching Awards and Sports Leaders UK.



## **Impact - Summer**

As part of the summer programme at the Urban Adventure Base the team offered an exciting range of activities and opportunities to young people including six off-site visits including, ice-skating, stand-up-paddleboarding, rock climbing, Go Ape and a cultural visit of London.

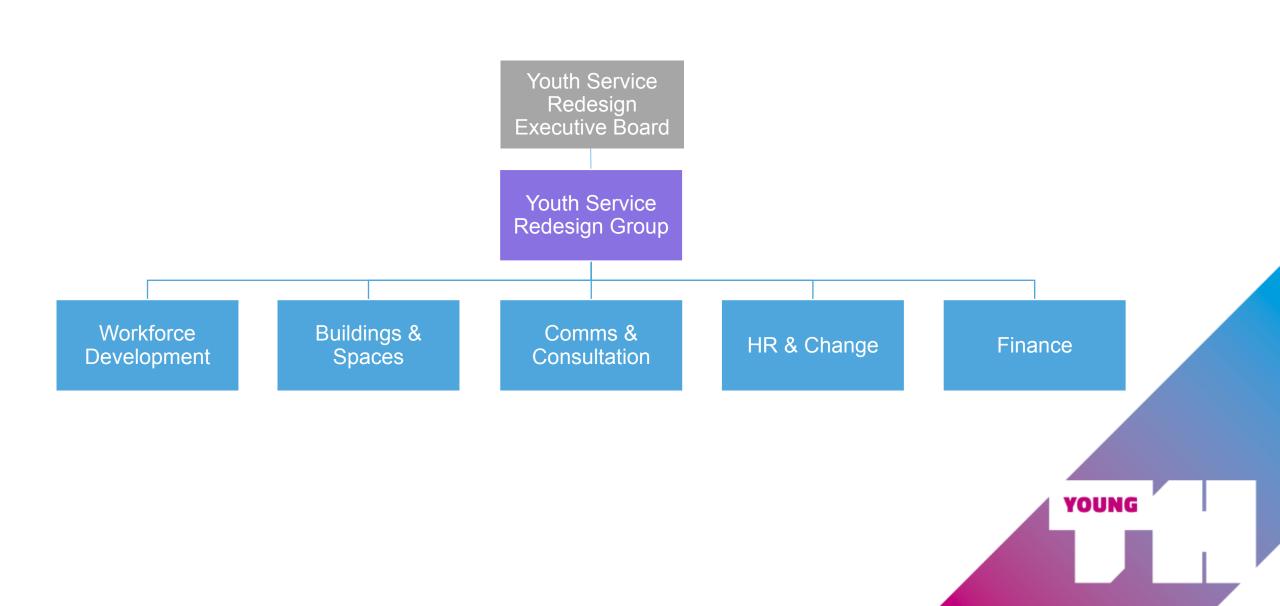
Participants		
Attendances		
Sessions		
Delivery Hours		
Nutritious Meals		
Holiday Activities & Food (HAF) Days		
Open Access Sessions		
Percentage Female		
Percentage Diverse Backgrounds		
Percentage Disability		





# Governance and next steps

# **Young Tower Hamlets Governance**



# **Governance Workstreams**

Group	Aim	Frequency	Chair
Youth Service Redesign Executive Board	This group provides strategic direction and decision making to the redesign whilst removing blockages, managing risks and budget oversight.		Deputy Mayor
Youth Service Redesign Group	Reports into the Youth Service Redesign Executive Board. Provides the day today oversight and management of the programme workstreams. It is responsible for the management of resources, risks, budget and operational decision making to ensure the programme delivers to time cost and quality.	Monthly	Director of Supporting Families
Workforce Development Workstream	Development of Practice Framework, new service offer, training plan, timetable (Staff & YP), quality assurance, development of policies, procedures and to ensure the infrastructure to support delivery and safeguarding is in place.	Fortnightly	Head of Service, Youth Justice and Young Peoples Service
Buildings & Safe Space Workstream	To ensure the new buildings coming into the portfolio are brough into operational standards and oversee the SLAs in place with third parties i.e., community buildings and VCS using LA buildings.	Fortnightly	Divisional Director Property Major Programme
Communications and Consultation Workstream	To develop robust communications internally for staff and externally for young people and families so they are aware of the new offer and locations and the rebranding of the service.	Fortnightly	Senior Communications Officer
HR and change	To support with the design and implementation of the new permanent staffing structure. Develop the business case, JD's and recruitment.		Senior HR Business Partner
Finance	Oversight of finance, spend and forecast to ensure the programme remains within the financial envelop.	Monthly	Director of Supporting Families



# **Next steps**

Young Mayors
Elections
December 2023

Youth
Empowerment
Fund and Positive
Activity Fund

Future relationships with third sector providers

Recruitment of permanent workforce

Increase of youth sports offer

Sign off and implementation of the Young Tower Hamlets Strategy



# **Questions?**







