

Pledge/Policy		Annual deliverable	Directorate	Lead Cabinet Member Portfolio
Priority 1: Tackling the Cost of Living Crisis				
Our ambition : No child will go hungry, and no pensioner will go cold for the next four years.				
1.01	Deliver the Mayor's Education Maintenance Allowance fund to support young people who want to stay in education post-16	Deliver support to up to 1250 eligible college/sixth form students with £400 maintenance grant	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
1.02	Deliver a fund to provide bursaries for young people who want to go to university	Deliver support to up to 400 eligible university students with £1500 maintenance grant	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
1.03	Create a homelessness fund to prevent evictions and combat homelessness	Implement the Homelessness Transformation programme and deliver actions to prevent homelessness	Place	Councillor Saied Ahmed - Cabinet Member for Resources and the Cost of Living
1.04	Set up a Holiday Food programme to feed children entitled to free school meals during the school holidays	Deliver holiday food programme for Easter, Summer and Christmas holidays 2023, prioritised for children entitled to Free School Meals	Place	Councillor Saied Ahmed - Cabinet Member for Resources and the Cost of Living
1.05	Work with local food banks and third sector organisations to provide a safety net for those in need	Deliver projects to support residents with rising food and fuel costs, through Household Support Fund and other sources	Place	Councillor Saied Ahmed - Cabinet Member for Resources and the Cost of Living

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1.06	Freeze Council Tax for four years, to protect the poorest from rising living costs	Develop an approach to the Council Tax and Adult Social Care precept for 2024/25 that is agreed by the Mayor	Resources	Councillor Saied Ahmed - Cabinet Member for Resources and the Cost of Living
1.07	Continue to provide up to 100% council tax rebate for residents in need, making up the shortfall in Government funding for council tax reduction	Continue to operate a 100% council tax support scheme	Resources	Councillor Saied Ahmed - Cabinet Member for Resources and the Cost of Living
1.08	Protect tenants against revenge evictions	Review current support measures and assistance available to those at risk of, or who have been subject to revenge evictions	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding

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Priority 2: Homes for the Future			
Our ambition: Everyone in Tower Hamlets lives in a good quality home that they can afford.			
2.01 Work with developers and housing associations to build a minimum of 1000 social homes for rent per annum (4,000 over the next four years) with a focus on 3-4-bedroom homes	Assist the delivery of 1,000 affordable homes this year by ensuring progress on council owned sites and securing the maximum level of affordable homes on private schemes, as well as encouraging building partnerships which deliver acceptable percentages of affordable housing	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.02 Review car parking permit transfer scheme	Adopt a revised Permit Transfer Scheme	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
2.03 Establish a Housing Emergency Task Force to drive through change. Residents will be at the heart of this work.	This pledge is complete.	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.04 Work closely with the Tower Hamlets' Renters Union to achieve all their policy goals	Finalise priorities to Promote Renters Rights and deliver targeted action through the Private Renters Forum	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
2.05	Consult residents on the future of housing management services, including Tower Hamlets Homes	Complete transfer of housing management services back in-house	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.06	Empower local Tenants and Residents Associations (or set them up where they do not exist) to work with the Council to tackle the housing emergency, while encouraging social and private landlords to work with us to effect change	Review terms and conditions (constitutions) of TRAs to ensure their compatibility with meeting housing need and review the allocation of Council assets to the groups.	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.07	Develop strategies to: tackle overcrowding, including with knock-throughs and extensions; adapt homes for residents with physical disabilities; house the homeless (including, as a priority, to house street sleepers)	Refresh our Homelessness and Rough Sleeping Strategy and Implement our action plan to tackle overcrowding	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
2.08	Work with social and private landlords to encourage them to improve the condition of the homes they let and the service they provide to their tenants	Deliver activities to improve awareness among renters of their rights and undertake enforcement to improve standards in the Private Rented Sector.	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.09	Fix the landlord registration scheme to ensure it delivers on its purpose of driving up standards in the private sector, including landlord rent disclosure	Adopt and implement additional licensing in the private rented sector.	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.10	Seize long term empty properties and convert them into social housing	Re-evaluate balance of potential interventions between corporately owned blocks and individual properties in need of enforcement actions	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.11	Fully fund and resource housing enforcement officers to hold landlords to account	Secure additional funding and develop an approach to increase inspections and enforcement across housing tenures	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
2.12	Ensure social landlords work with us, collectively and individually, to improve housing services, stock condition and governance	Deliver a programme to help residents in social housing hold their RSL landlords to account in terms of housing management standards and governance which includes education and networking.	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.13	Establish a new emergency fund and information line for leaseholders affected by cladding, and require developers wishing to build in Tower Hamlets to pay for remediation of existing cladding.	No annual deliverable. New legislation provides protections for qualifying leaseholders from cladding costs. These costs will be met by developers through the Building Safety Levy. We also have updated web content and advice for leaseholders with links to independent organisations such as LEASE. Should additional resource be required from the Council to help address such issues, this will be forthcoming.	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.14	Create 1,000 parking spaces over four years	Conduct survey and identify additional parking spaces and deliver the scheme by the end of year.	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
2.15	Review car-free zones to ensure those who require vehicles for work are not priced out of the local area	No 2023/24 deliverable. Addressed through 2.02	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
2.16	<p>Planning & infrastructure Refresh the Development Plan and progress Infrastructure Planning priorities.</p>	<p>The Council's Code of Construction Practice adopted and published, following endorsement at Cabinet on the 26th April 2023. Project to be updated as completed.</p> <p>In consultation with the Mayor, progress the Draft Local Plan, Neighbourhood CIL (NCIL), New Building Control Structure and Infrastructure Funding Statement</p>	Place	<p>Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding</p>
2.17	<p>Use of assets and capital delivery</p>	<p>Undertake a rolling programme of asset management and capital delivery activities including progression of the Mayor's six key Capital projects (Bangladeshi women's centre, Somali Resource Hub, culturally sensitive children's care, culturally sensitive drug and alcohol treatment, adult care homes, and sixth form academic excellence) as announced in the 2023-2027 MTFS. Use the LBTH Asset Register (Techforge) to identify sites for development and undertake a rolling programme of rent reviews, lease renewals and other lease events.</p>	Place	<p>Councillor Saied Ahmed - Cabinet Member for Resources and the Cost of Living</p>

Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
Priority 3: Accelerate Education Our ambition : Every child achieves their best in education.			
3.01 Provide free schools meals in term time to all KS2 pupils.	Ongoing provision of universal primary free school meals	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.02 Explore extending universal free school meals to secondary schools	Roll-out universal free school meals in secondary schools from September 2023	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.03 Re-introduce Education Maintenance Allowance (EMA) awards for A level pupils	No 2023/24 deliverable. 1.01 incorporates 3.03	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.04 Work with our secondary schools to provide the additional support that will improve our youngsters' performance at GCSE	Support students in Key Stage 4 to raise Attainment 8 and Progress 8 scores above national and statistical neighbours averages	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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3.05	Review our sixth forms and colleges' performance to accelerate A level attainment so more of our pupils go to the top universities	Independent review of sixth forms completed summer 2023 and implemented/delivered autumn 2023, including scoping and consultation for establishment of an Institute for Academic Excellence	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.06	Prioritise the provision of youth centres which can support young people's safeguarding, education and leisure activities by reinvesting extra funding in the new Young Tower Hamlets thorough an in-house curriculum-based youth service	Delivery of Young Tower Hamlets	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.07	An in-house comprehensive curriculum based youth service (3.06 incorporates 3.07)	No 2023/24 deliverable. 3.06 incorporates 3.07	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.08	Launching new youth clubs (3.06 incorporates 3.08)	No 2023/24 deliverable. 3.06 incorporates 3.08	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
3.09	Partnership with schools to deliver Home Work Clubs (3.09 is ongoing under jurisdiction of individual schools)	No 2023/24 deliverable. This is ongoing under schools' jurisdiction.	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.10	Expand Breakfast Club provision in schools and continue to offer a free and healthy school lunch to all primary school pupils, including provision in the school holidays for those most in need	Produce a detailed plan on how breakfast clubs can be expanded, ensuring that the diverse dietary needs of children and cultural sensitivities are met.	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.11	Protect the space in our Idea Stores where young people can study and work with community groups to protect and increase provision of homework clubs.	Continue ensuring the space in Idea Stores where people can study; Complete the delivery of the 2023/24 programme	Resources	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.12	Work with the voluntary sector to increase the provision of devices and internet access to reduce digital exclusion	Work with partners to progress priority areas of our digital inclusion action plan.	Chief Executive's Office	Councillor Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
3.13	Return the Youth Service to its rightful place as a flagship service in our borough. Prioritise the provision of youth centres which can support young people with homework space, careers advice, gang prevention work, developing life skills, and offer a host of leisure activities	No 2023/24 deliverable. 3.06 incorporates 3.13	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.14	Build a new Community Language Service to promote multi-lingualism for educational success	Develop a new Community Language Service	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.15	Work in partnership with LBTH schools to support the reintroduction of early entry GCSE studies in languages	No annual deliverable. DFE advises against this, however, the spirit of championing mother tongue language remains through the Community Language Service pledge.	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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3.16	Maintain and support networks to help educators share best practice and promote high quality learning	Review progress and targets against priority actions for subject and leadership networks	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.17	Ensure specialist support for children and young people with Special Educational Needs and Disabilities is available boroughwide	Transform the experiences of children and young people with SEND through local, high-quality education and training provision that meets their needs and supports them to reach their full potential in adulthood.	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.18	Review nursery and day care provision, including council-run children's centres and with third sector partners, so that we can consider options for ensuring there is sufficient high quality provision for young children and their families	Early Education and Childcare Strategy and Early Education and Childcare service transformation complete.	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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3.19	Launch a new 'Lifelong Learning' programme, with a particular emphasis on courses which can help our residents return to work and enhance their prospects.	Develop Life Long Learning Action Plan	Resources	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.20	Develop our early help offer for families with our partners, including a family hub approach providing high quality support at the right time for those children and families who need it, so they are safe and can thrive.	A single pathway for families so that families receive the support they require proportionate to their needs	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
3.21	Deliver an effective adolescent offer to ensure a clear and integrated workflow across universal, Early Help, youth, Community Safety, statutory social care and for children with SEND and the wider partnership for adolescents and when appropriate we intervene earlier and manage risk effectively	Embed the adolescent offer spanning the continuum of need from Early Help to high level Tier 4 statutory intervention	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
3.22	Increase the number of work opportunities for our children in care and care leavers as a good corporate parent.	Revise the Through Care Service's Education, Employment, and Training (EET) offer together with partners in order to increase opportunities, in line with the revised Ofsted judgment for services to care leavers, the Independent Review of Children's Social Care, and Corporate Parenting Strategy being developed.	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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Priority 4: Boost culture, business, jobs and leisure			
Our ambition : Residents from all backgrounds benefit from thriving sports, the arts and local businesses. education.			
4.01 Focus on grassroots arts and provide access to cultural arts and events for our residents	Support residents, particularly children and young people, to engage in arts and wellbeing activities and events in parks and open spaces. Develop and promote arts and cultural activities across the borough and in our venues	Children & Culture	Councillor Iqbal Hossain - Cabinet Member for Culture and Recreation
4.02 Help our residents, especially our young residents, access 'cultural capital' - top-notch cultural and artistic experiences	No 2023/24 deliverable. 4.01 incorporates 4.02	Children & Culture	Councillor Iqbal Hossain - Cabinet Member for Culture and Recreation
4.03 Promote female sports sessions and encourage more women to participate in sports activities	Deliver the Overview & Scrutiny action plan - increasing women and girls access and participation in sports provision and physical activities in the borough	Children & Culture	Councillor Iqbal Hossain - Cabinet Member for Culture and Recreation
4.04 Establish a 'Mayor's Cup' borough-wide tournament	Establish a 'Mayor's Cup' borough-wide tournament	Children & Culture	Councillor Iqbal Hossain - Cabinet Member for Culture and Recreation
4.05 Maintain awareness that many groups rely on parks and other Council facilities to play sport, and audit these facilities to ensure they are meeting need	Undertake an audit to determine the supply and demand of our parks and sporting infrastructure to inform planning policy, sport & leisure strategy and investment planning.	Children & Culture	Councillor Iqbal Hossain - Cabinet Member for Culture and Recreation

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
4.06	Convene a sports summit to drive up levels of participation and support quality assurance of local clubs	Convene a sports summit to promote participation in sport and physical activity	Children & Culture	Councillor Iqbal Hossain - Cabinet Member for Culture and Recreation
4.07	Promote women's sports and increase availability of women's gym and swimming sessions	No 2023/24 deliverable. 4.03 incorporates 4.07	Children & Culture	Councillor Iqbal Hossain - Cabinet Member for Culture and Recreation
4.08	Make sure our sports facilities and facilities of our partners are women-friendly and meet the cultural needs of our diverse communities	No 2023/24 deliverable. 4.03 incorporates 4.08	Children & Culture	Councillor Iqbal Hossain - Cabinet Member for Culture and Recreation
4.09	Keep all of our swimming pools open.	Keep all of our swimming pools open	Children & Culture	Councillor Iqbal Hossain - Cabinet Member for Culture and Recreation

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4.10	Work closely with the East End Trades Guild to ensure their priorities are realised. This includes: a) Protecting small businesses on Brick Lane, including those affected by the development of the Truman Brewery b) Supporting an EETG member-led event in November to celebrate small businesses across Tower Hamlets, and raise their visibility to mark the 10 year anniversary of the EETG	Adopt the Brick Lane Central Masterplan SPD . Hold quarterly meetings with East End Trades Guild.	Place	Councillor Abdul Wahid - Cabinet Member for Jobs, Skills and Growth
4.11	Protect and support our markets across the borough including Whitechapel Market, Petticoat Lane Market, Bethnal Green markets, Roman Road Market, Columbia Road Market, Watney Market, Chrisp Street Market, Brick Lane Market and put traders at the heart of their management	Implement the Markets Improvement Plan	Place	Councillor Abdul Wahid - Cabinet Member for Jobs, Skills and Growth

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
4.12	Create thousands of new jobs and training and apprenticeship opportunities for local people. This will be accomplished via a mixture of local government schemes and incentives to business	Deliver a programme of job enablement schemes	Place	Councillor Abdul Wahid - Cabinet Member for Jobs, Skills and Growth
4.14	Establish one of the first community land trusts in the country	Identify potential sites for a Community Land Trust	Place	Councillor Saied Ahmed - Cabinet Member for Resources and the Cost of Living
4.15	Appoint a dedicated council officer responsible for Community Wealth Building, and for the development of a Community Land Trust in LBTH to create permanently affordable workspaces	Pledge complete	Place	Councillor Saied Ahmed - Cabinet Member for Resources and the Cost of Living
4.16	Build on East London's long entrepreneurial history by supporting and encouraging the growth of start-ups locally	Deliver UKSPF-funded Supporting Local Business projects	Place	Councillor Abdul Wahid - Cabinet Member for Jobs, Skills and Growth

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4.17	Support and sustain the growth of our borough's vibrant night-time economy, but do so in a way that is safe, inclusive, and respectful of local residents.	Implement measures to mitigate the impact of the night-time economy on the borough, including police patrols and street cleaning/washing in night-time economy areas.	Place	Councillor Abdul Wahid - Cabinet Member for Jobs, Skills and Growth

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Priority 5: Invest in public services Our ambition: Residents have access to high quality council-run public services, including Idea stores and libraries, public health, social care, and waste and recycling services.			
5.01 Bring back council services that work for you: invest in libraries, social care, leisure centres, bin collections and street cleaning	Insource leisure centres	Chief Executive's Office	Mayor - Lutfur Rahman
5.02 Add further residents' hubs to provide face to face one stop council and partner services for residents, so that residents who struggle with access to IT have additional support	Open 4 additional resident hubs across the Borough	Resources	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
5.03 Clean up our borough with more bins, litter sweeps and a mission to drive down missed bin collections	Implement the waste improvement plan and route optimisation to support delivery of the Mayor's Waste Management Taskforce's commitment to a cleaner, more presentable streets across the borough	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
5.04 Aim to bring outsourced public services back into public hands and introduce an 'insourcing first' policy	Introduce consideration of insourcing and procurement options in line with best practice into decision-making process.	Chief Executive's Office	Mayor - Lutfur Rahman

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
5.05	Invest in the future of our borough's excellent network of Libraries and Idea Stores, including the Bancroft local history library and archive	Deliver the development plan of the Local History Library	Resources	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
5.06	Avoid all closures of Idea Stores or libraries for financial reasons. While some venues may need to close for short periods for maintenance, our intention is that all Idea Stores and libraries should re-open and serve our community	Idea Stores remain open.	Resources	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)
5.07	Invest in our provision of care for vulnerable members of our community, including children and adults	Deliver high quality care and support services in line with statutory duties, incorporating the latest best practice, insight and a focus on outcomes.	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.07	Invest in our provision of care for vulnerable members of our community, including children and adults	Implementation of improvement plans in Children's Social Care, SEND and Youth Justice	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
5.08	Look after our care workers to make sure they are adequately rewarded for their work for the most vulnerable members of our community	Award new homecare contracts by end December 2023 with a continued commitment to the UNISON Ethical Care Charter	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.09	Ensure we are providing the best quality of services and satisfactorily passing all the appropriate inspections	Agree and implement a prioritised annual programme of service improvements.	Chief Executive's Office	Mayor - Lutfur Rahman
5.10	Introduce a Public Health Service that is COVID-ready	Coproduct and test the new Tower Hamlets Pandemic plan with residents and stakeholders focusing particularly on high risk groups and learning from Covid about inequalities in access	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.11	Ensure that COVID's disproportionate impact on Black and Asian Minority Ethnic people is considered in all public health provision	Partners across the system will be supported to underpin health messages with culturally appropriate health communication and engagement, using learning and tools developed from our Covid-19 response. A number of specific campaigns relating to significant public health challenges will be identified to apply these methods.	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care

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5.12	Improve general health education and awareness	Deliver 8000 health checks, targeting highest risk groups and those where uptake is lower	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.13	Ensure that mental health and physical health are given parity of attention	Embed the Mental Health Partnership Group as part of existing local partnership arrangement e.g. Tower Hamlets Together (THT)	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.14	Expand GP practices to ensure that patients can get appointments on time, and end to people having to wait for weeks before they can see a doctor	Work with partners to support recruitment to a wider primary care workforce including, Social Prescribers, Physician Associates, Pharmacists, Nurse Associates, to create more GP capacity	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.15	Work with healthcare providers to ensure that residents can access GP appointments	Work with partners to develop and implement a communication and education campaign centred on community education; signposting; self management and prevention; downloading NHS App; and extended services.	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care

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5.16	Promote a system where patients can choose whether the appointment is in person or online	Work with partners to support GP Practices to implement a policy for digitally excluded patients and make contact with an identified cohort of vulnerable patients and establish preferred method of communication with those patients.	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.17	Return Tower Hamlets to a borough that offers universal free home care to all those who need it following a Care Act assessment.	Implement free homecare in adult social care for those with eligible care and support needs.	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.18	Implement a borough-wide programme to support healthy child weight	Improve healthy eating in primary schools through delivering a school food improvement programme.	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.19	Provide early support for children and adults at risk of poor mental health and loneliness	Work with partners to reduce barriers in access to community mental health services. Introducing new professional roles such as community connectors	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care

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5.19	Provide early support for children and adults at risk of poor mental health and loneliness	Develop the Young Ambassadors programme	Children & Culture	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care
5.20	Provide high quality financially sustainable services for adults receiving social care to achieve their goals, be connected to others and be as independent as possible	Develop technology enabled care (TEC) offer that seeks to improve the technology offer to adults and carers	Health, Adults and Community	Councillor Gulam Kibria Choudhury - Cabinet Member for Health, Wellbeing and Social Care

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Priority 6: Empower Communities and Fight Crime			
Our ambition: Residents, workers, and visitors of all backgrounds feel safe and welcome in Tower Hamlets			
6.01 Work with communities across the borough to bring people together from different backgrounds and promote understanding. Bringing our whole community together will help reduce the incidence of anti-social behaviour, violent crime and hate crime	Work with the community equality networks to ensure diverse views influence local decision making.	Chief Executive's Office	Councillor Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion
6.02 Work with the police and other bodies to tackle drug-related crime. Support the police to arrest at least one drug dealer every day. This work will be supported by drug rehabilitation services to stop these problems from recurring	Utilise Supplementary Substance Misuse Grant funding 2 (SSMGF) to support more people into treatment and improve the continuity of care.	Health, Adults and Community	Councillor Abu Chowdhury - Cabinet Member for Safer Communities
6.03 Focus on crime/ASB on our estates	Work with Tower Hamlets Homes, stakeholders and partners to review the current service model with the aim to introduce a more unified enforcement and ASB service and an improved service for residents.	Health, Adults and Community	Councillor Abu Chowdhury - Cabinet Member for Safer Communities

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
6.04	Support events which celebrate the culture of our different communities and promote better understanding	Deliver a range of community events which celebrate our diverse communities and bring communities together to include: LGBT History Month, Black History Month, International Women's week, and Interfaith Week – March 2024	Chief Executive's Office	Councillor Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion
6.05	Uphold and protect equality and diversity in all circumstances. Nobody of any race, religion, gender, sexual orientation, class or disability should ever face discrimination of any kind, and I want to return to the days when our authority was the highest ranked in London by Stonewall's Equality Index	Implement Year 3 Action Plan to get back into Stonewall Top 100 index (September 2023). Deliver projects and interventions to tackle racial inequality (March 2024)	Resources	Councillor Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion
6.06	Wage war on child poverty, as well as loneliness, social isolation and poverty among our older residents	Deliver a programme of projects and support packages to support those in poverty and those suffering from social isolation	Place	Councillor Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
6.07	Work with the borough's Inter Faith Forum to identify and meet the needs of our faith-based communities and, most importantly, to tackle crime and discrimination based on religion	Work with the Inter-Faith Forum to address issues impacting the local community.	Chief Executive's Office	Councillor Maium Miah Talukdar, Deputy Mayor
6.08	Support and empower women, particularly ethnic minority women, with dedicated programmes and dedicated community facilities. Support a dedicated resources centre for the women of Bangladeshi community	Invest in a Bangladeshi Women's Centre to promote inclusion, opportunity and accessibility to educational, cultural and employment opportunities	Place	Councillor Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion
6.09	Support a dedicated resources centre for the Somali community, which is underrepresented in employment and local institutions, run by community members and open to the public	Invest in a Somali Resource Hub to promote inclusion, opportunity and accessibility to educational, cultural and employment opportunities	Place	Councillor Suluk Ahmed - Cabinet Member for Equalities and Social Inclusion

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
6.11	Work closely with, and provide support to, the borough's Council of Mosques, one of the largest of such representative bodies in the country.	Develop and deliver a project with Council of Mosques which enables local mosques to support residents with their non-religious needs	Chief Executive's Office	Councillor Maium Miah Talukdar, Deputy Mayor
6.12	Work to put more uniformed police officers on the streets, as part of our Community Constabulary which previously boosted policing numbers locally. These officers will be supported by Tower Hamlets Enforcement Officers	Support recruitment activities for uniformed officers (enforcement & police), including MPS outreach and campaigns to recruit local people to boost police numbers and ensure the police service reflects the make-up of the local community	Health, Adults and Community	Councillor Abu Chowdhury - Cabinet Member for Safer Communities
6.14	Support ward-based police forums where our residents can have a regular dialogue with the police, because our Black and Asian Minority Ethnic communities and women must be able to trust the Metropolitan Police	Coproduce a programme of community engagement events in every ward with women and BAME residents/organisations	Health, Adults and Community	Councillor Abu Chowdhury - Cabinet Member for Safer Communities

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
6.15	Maintain our award-winning boroughwide CCTV service, which has been vital in detecting crime and identifying offenders. Work with local landlords and businesses to widen its scope	Complete the digital upgrade improvements to the street-based CCTV infrastructure and deliver a new 24/7 Borough CCTV control centre	Health, Adults and Community	Councillor Abu Chowdhury - Cabinet Member for Safer Communities
6.16	Identify crime hotspots and tackle them – for example by improving lighting and street design and using CCTV	Redesign the current operational delivery model to improve the service offer, working with partners to resolve issues through enhanced deterrence and monitoring of crime & ASB hotspots, working with the Met to re-establish trust on the part of the community, and the recruitment of additional THEOs.	Health, Adults and Community	Councillor Abu Chowdhury - Cabinet Member for Safer Communities
6.17	Establish a Mayor's Anti-Crime and Disorder Taskforce to provide an immediate response to the rising epidemic of violence, and to deal with extreme anti-social behaviour and problematic behaviour at night	Scope and deliver the Mayor's Crime Taskforce	Health, Adults and Community	Councillor Abu Chowdhury - Cabinet Member for Safer Communities

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
6.18	Tackle violence against women and girls. We will support initiatives to end domestic violence and make our streets safer for all women. We will work with the Women's Forum to organise a public event each year to highlight the importance of women's safety. We will also ensure that there are sufficient refuges in the borough to meet women's needs	Deliver a new VAWG Strategy for the borough that incorporates all aspects of women's' safety	Health, Adults and Community	Councillor Abu Chowdhury - Cabinet Member for Safer Communities
6.19	Address anti-social behaviour. Prevention is better than cure, and we will invest in youth services to provide young people with the resources they need to spend their time constructively	No 2023/24 deliverable. 3.06 incorporates 6.19	Children & Culture	Councillor Maium Talukdar- Deputy Mayor and Cabinet Member for Education, Youth and Lifelong Learning (Statutory Deputy Mayor)

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
6.20	Invest in drug treatment, rehabilitation and recovery programmes, including culturally sensitive projects targeting hard-to-reach addicts.	Deliver a new local drugs strategy, working with the Combatting Drugs Partnership to address issues identified in the Substance Misuse Needs Assessment and develop new, culturally sensitive models of care	Health, Adults and Community	Councillor Abu Chowdhury - Cabinet Member for Safer Communities

Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
Priority 7: A Clean and Green Future			
Our ambition: Cleanliness & air quality improve, emissions & noise nuisance reduce, and everybody benefits from parks & more trees.			
7.01 Create green jobs whilst cutting living costs	Deliver cleaner, greener, future initiatives on fuel poverty through the Mayor's Energy Fund. Work in partnership with organisations round the borough to identify green jobs opportunities and report progress to the Mayor's Advisory Board for Climate Change	Place	Councillor Abdul Wahid - Cabinet Member for Jobs, Skills and Growth
7.02 Make Council carbon net zero	Implement the Mayor's cleaner, greener future policy initiatives by using the Mayor's Advisory Board on Climate Change to drive through initiatives that reduce council co2 emissions.	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.03 Make our homes energy efficient	Deliver cleaner, green measures to make Tower Hamlets Homes energy efficient.	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
7.04 Establish a Mayor's advisory board on climate change to guide our work with a view to making our council carbon neutral	Pledge complete	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
7.05	Increase the number of charging points for electric vehicles in the borough	Monitor the roll out of EV charging points in the borough via the Mayor's Advisory Board for Climate Change, and monitor our delivery of cleaner, greener measures to makes THH energy efficient through the Mayor's Advisory Board for Climate Change	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.06	Work with private and social landlords to improve insulation standards in our homes	Use the Mayor's Energy Fund to implement the resident energy efficiency scheme and deliver energy improvements to our housing stock.	Place	Councillor Kabir Ahmed - Cabinet Member for Regeneration, Inclusive Development and Housebuilding
7.07	Install green heating systems on our estates, including the use of solar panels, wind turbines and heat and power schemes	Fund installation of green heating systems on our estate, including the use of solar panels, wind turbines and heat and power schemes, through the Mayor's Energy Fund. Mayor's Advisory Board for Climate Change to monitor the progress of Barkantine expansion and decarbonisation.	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.08	Expand tree-planting throughout the borough and line our streets & estates with newly planted trees	In line with the Mayor's cleaner, greener, future policy initiative, Mayor's Advisory Board on Climate Change to fund delivery of the 2nd annual tree planting cycle	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
7.09	Look after our parks and other open spaces, ensuring that they are accessible for the whole community	Deliver annual maintenance program for parks and open spaces to implement Mayor's cleaner, greener future policy initiatives . To achieve extra Green Flag Award and deliver at least two new inclusive play areas.	Children & Culture	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.10	Keep waste and recycling services in-house, a process which began under my second term as Mayor	Pledge complete	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.11	Work with the service to deliver further improvements, including education on recycling	Through the Mayor's Waste Management Taskforce will deliver a programme of recycling behaviour change initiatives to contribute to the Mayor's Cleaner, Greener, Future policies. including the flat recycling project, the recycling champions network, recycling communication campaign and waste reduction, re-use events and workshops	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
7.12	Encourage our community to become involved in community walkabouts to check standards are being maintained across the borough	Carry out the Mayor's waste management taskforce objectives on delivering cleaner greener streets. Working in partnership with other council and partner services, deliver a 6-month programme of high impact community engagement events, to promote reporting of problems by residents and businesses, and improve standards of local environmental quality.	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.13	Wage war on fly tipping, using our boroughwide CCTV and a policy of prosecuting offenders	Deliver fly-tipping enforcement activities as part of the Mayor's cleaner, greener future policy objectives via the Waste Management Taskforce. Three main areas of focus: Targeted use of enforcement action across reported fly-tip hotspots. Increased use of new information, advice and education to residents and business. Smarter use of new and existing CCTV to extend enforcement action 24/7	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
7.14	Encourage the community to report eyesores and problem areas (such as places where informal car parking hinders access by the emergency services)	Through the Mayor's Waste Management Taskforce, deliver cleaner, more presentable streets across the borough by implementing improvements to reporting mechanisms via the internet and Neighbourhood App	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.15	Establish a dedicated noise control team to work with residents on reducing noise nuisance, including a rapid response team	Increase current capacity within the noise control team	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.16	Work with the Mayor of London to tackle air pollution in Tower Hamlets	Mayor's Advisory Board on Climate Change to work with the Mayor of London to reduce through traffic within the borough	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.17	Research the causes of poor local air quality	Implement the GLA approved TH Air Quality Action Plan including anti idling measures and monitoring	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
7.18	Work with Transport for London to improve public transport	Support delivery of the a cleaner, greener future agenda through the Mayor's Keep Our Borough Moving Forum, to improve accessibility in the borough working with TfL, including the delivery of bus priority measures.	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.19	Avoid penalising those in our community who drive, who in many cases are not responsible for the bulk of air pollution	In line with the Mayor's Keep our Borough Moving Forum, review our parking policies to ensure they support our strategic objectives.	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.20	Support schemes to teach cycling and bike proficiency and safety	In line with the Mayor's a cleaner, greener future policy commitments, the Mayor's Keep Our Borough Moving Forum to support delivery of cycle skills sessions in schools	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.21	Monitor the effectiveness and safety of cycle lanes, such as those on Bow Road.	Monitor TfL's delivery of their Vision Zero Action Plan via the Mayor's Keep Our Borough Moving Forum	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
7.22	Work to improve local car clubs	Through the Mayor's Keep Our Borough Moving Forum, deliver initiatives to improve local car clubs.	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency

Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
Priority 8: A council that listens and works for everyone			
Our ambition: Residents benefit from accessible, high-quality services and are involved in decisions that affect them.			
8.01 Hold regular surgeries around the borough for residents	Pledge complete (surgeries underway)	Chief Executive's Office	Mayor - Lutfur Rahman
8.02 Reopen our roads, and consult on abolishing the Liveable Streets scheme	Contribute to the Mayor's commitment to Keep Our Borough Moving, review existing temporary School Streets schemes	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
8.03 Recognise that jamming up main roads reduces the speed of traffic, so queueing vehicles emit more fumes, not less	No annual deliverable - see 8.02, 8.03, 8.04 and the air quality pledges	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
8.04 Only introduce traffic reduction measures through consultation with, and by the consent of the people of this borough	Consult on future highways schemes as appropriate - no annual deliverable - ongoing action	Place	Councillor Kabir Hussain - Cabinet Member for Environment and the Climate Emergency
8.05 Ensure consultations are conducted at a point which allows residents and stakeholders to influence decision-making.	Ensure officers are supported to utilise consultation guidance and process effectively.	Chief Executive's Office	Mayor - Lutfur Rahman

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
8.06	Work with residents, community groups and other interested parties to develop plans and ideas together	Agree a Tower Hamlets Partnership Plan with partners and stakeholders based on engagement with residents and partners.	Chief Executive's Office	Mayor - Lutfur Rahman
8.06	Work with residents, community groups and other interested parties to develop plans and ideas together	Community engagement strategy developed for Cabinet approval in April 2024.	Chief Executive's Office	Mayor - Lutfur Rahman
8.07	Carry out consultation which is fair and worthwhile, on the basis of the 'Gunning Principles' devised by Stephen Sedley QC.	No 2023/24 deliverable. This is covered by 8.05.	Chief Executive's Office	Mayor - Lutfur Rahman
8.08	Ensure that everyone affected by any proposals will be notified and can have their say.	No 2023/24 deliverable. This is covered by 8.05.	Chief Executive's Office	Mayor - Lutfur Rahman
8.09	Hold regular Q&A sessions around the borough so that we can have a discussion, together, about how my administration is doing on the important issues	Four Ask the Mayor events (one per quarter)	Chief Executive's Office	Mayor - Lutfur Rahman

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
8.10	Publicise the Mayor's email address and telephone number for residents to use to contact, and ensure email and phone calls are answered.	Pledge complete	Chief Executive's Office	Mayor - Lutfur Rahman
8.11	Develop options for future voluntary and community sector funding	Launch new funding programmes for voluntary and community sector funding - Mayor's Community Grants, Small Grants, and Emergency Grants programmes.	Chief Executive's Office	Councillor Saied Ahmed - Cabinet Member for Resources and the Cost of Living
8.12	Implement Corporate Peer Challenge	Complete Corporate Peer Challenge and implement its recommendations	Chief Executive's Office	Mayor - Lutfur Rahman
8.13	Reinstate and enforce a 'Workforce to Reflect Our Community' policy in order that the administration reflects the diversity of our borough at all levels.	Deliver actions identified in the Workforce to Reflect the Community Action Plan to improve and address areas of under-representation, at corporate and directorate levels, and in relation to all levels of the workforce, e.g. female and Black, Asian and Multi-Ethnic staff at senior levels (September 2023) Close the Council's pay gaps, especially the ethnicity pay gap (December 2023)	Resources	Councillor Saied Ahmed - Cabinet Member for Resources and the Cost of Living

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	Pledge/Policy	Annual deliverable	Directorate	Lead Cabinet Member Portfolio
8.14	Effective delivery of new administration's agenda.	The council's revised Performance Management and Accountability Framework is agreed and operational	Chief Executive's Office	Mayor - Lutfur Rahman
8.14	Effective delivery of new administration's agenda.	Deliver the savings objective	Resources	Councillor Saied Ahmed - Cabinet Member for Resources and the Cost of Living