

Housing & Regeneration Scrutiny Sub-Committee
27th April 2023

Open Actions:

No.	Reference	Action	Assigned to:	Due Date	Response
2022/2023 – Housing and Regeneration Scrutiny Sub Committee					
Previous Meeting - 16th February 2023					
3	Open Actions	An update on the meeting between the Mayor and the CEO of Spitalfields Housing Association to be brought to the next Sub Committee meeting on 27 April 2023.	Cllr Abdul Mannan (Chair)	27 th April 2023	<p>The Mayor met with the CEO and Board Members of Spitalfields HA on Tuesday 28th March 2023.</p> <p>The court case that had previously prevented the Spitalfields CEO from attending HRSSC meetings is ongoing, although an injunction has recently been granted against the former Board member involved in this this court case.</p> <p>The Mayor and Cllr Ahmed explained the role of scrutiny and impressed upon board members the importance of their attendance once the court case has concluded and the need to try and work with the council, in a conciliatory manner, for the benefit of residents. They were also asked to provide some written information on how their estate management service is organised and delivered.</p> <p>The Spitalfields CEO requested a formal response to the letter he sent to the former Chair of H&RSSC on 19th October 2021.</p>
3	Open Actions <i>(12th January 2023 meeting)</i>	An update on compensation for (Clarion HA) residents who incurred additional heating and water costs to be brought to the	Karen Swift Housing and Regeneration Director	27 th April 2023	Clarion do not hold details on costs incurred by residents, but the inconvenience payment is £5 each for heating and hot water, and the payment starts after seven days consecutive loss of service. If no heaters have been offered (or if someone has refused them), then heating is compensated from the start.

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		subcommittee for 27 April meeting.	Shalim Uddin Partnerships Officer Strategy and Policy		<p>The £5 is for the inconvenience of loss of service, but it would be reasonable to assume that it would help cover any costs for alternative provision.</p> <p>The reason it's given from the first day, if no heaters are provided, is that the resident has potentially experienced undue discomfort. With a temporary heater, at least they can keep themselves warm, but without one, their discomfort will have been immediate.</p> <p>Clarion only pay after seven days, generally, because there has to be a reasonable opportunity to fix the repair – it is reasonable that things do break down and Clarion should be given reasonable time to fix them.</p>
3	Open Actions <i>(12th January 2023 meeting)</i>	An update on the comprehensive report on the THH major works programme to be brought to the subcommittee meeting on 27 April 2023.	<p>Karen Swift Housing and Regeneration Director</p> <p>Tracy St. Hill RP Partnerships Development Officer</p>	27 th April 2023	This will be put forward for inclusion in the 2023/24 H&RSSC work programme.
3	Social Landlord's Performance Report <i>(12th January 2023 meeting)</i>	Details on the definitive set of RP's TSM's to be brought to the subcommittee once published	<p>Karen Swift Housing and Regeneration Director</p> <p>Una Bedford Strategy and Policy Officer</p>	27 th April 2023	The briefing note was circulated to Members on 12 th April 2023

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4.1	Swan HA Presentation (Polydamas Close)	The '360 Feedback Report', residents' responses and KPI's to be brought back to the subcommittee once completed in April 2023	Karen Swift Housing and Regeneration Director Shalim Uddin Partnerships Officer Strategy and Policy	27 th April 2023	This information is not available yet. It will be circulated to Members ahead of their first meeting in 2023/24.
4.2	Future of the Housing Management Service - THH Consultation Outcome	A detailed report on the structure of improvements will be brought back to the subcommittee for review once completed.	Karen Swift Housing and Regeneration Director Tracy St. Hill RP Partnerships Development Officer	27 th April 2023	This information is not available yet. It will be put forward for inclusion in the 2023/24 H&RSSC work programme as part of an ongoing progress report on bringing the housing service back in house.
4.2	Future of the Housing Management Service - THH Consultation Outcome	The Chair will request Cabinet members give consideration to increase the number of Housing and Regeneration Scrutiny Sub Committee meetings, to allow more in-depth analysis of housing matters to take place.	Cllr Abdul Mannan (Chair)	27 th April 2023	The Chair has spoken with the Mayor on this issue and it is not possible to increase the number of H&RSSC meetings held this year (2023/24)
4.3	Homelessness Applications	A written update on the councils discharge of homelessness duty to PRS be brought to the subcommittee for review at the next meeting in April 2023.	Karen Swift Housing and Regeneration Director Shalim Uddin Partnerships Officer Strategy and Policy	27 th April 2023	A briefing paper has a been drafted and will be discussed with the Mayor. Once approved, the briefing note will be circulated to Members of the H&RSSC.

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4.4	Developing a new Local Plan	Requested Officers come back to the subcommittee with regular updates.	Jennifer Peters Director of Planning & Building Control	2023/24	This will be put forward in the 2023/24 H&RSSC work programme.
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