

# Young Peoples Service

## Children and Education Scrutiny Sub-Committee

9 February 2023



# Young Peoples Service

*Youth Achievement Awards 2022*



# Young Peoples Service

## *Context and Background*

Tower Hamlets Young Peoples Service commissions £1.2 million in contracts for delivery for services for young people.

There are approx. 35,000 children in the borough and 12% between March - December 2022 have accessed our commissioned service offer.

The commissioned offer ranges from Detached and Universal provision to highly specialised offers for children and young people progressing through education, LGBTQI+, and those with special educational needs. This is further supported by the offer in the Voluntary Sector.



# Young Peoples Service

## *Our current service offer*

Area of Delivery	Contract Provider
Detached Provision	Poplar HARCA
Arts Programme	Poplar HARCA
SEND	Tower Project
LGBTQI+	Step Forward
School Transitions	Half Moon Theatre
Universal Offer	Newark Sporting Foundation Osmani Trust Poplar HARCA Coffee Afrik Women Inclusive Team Ashaadibi Centre Numbi Arts
Targeted	Streets of Growth



# Young Peoples Service

## Universal, Participation Performance KPI's

- The table below demonstrates the performance KPIs of the commissioned services over the financial period between 2022-2023.
- The target for contacts has already been met and the target for Participants is very likely to be exceeded by the end of Q4.
- In relation to Recorded and Accredited Outcomes such as AQA and ASDAN, First Aid etc. These are having a positive impact, with the upcoming February Half Term these are expected to exceed targets.
- The Young Peoples Service have not received any complaints over the last 12 months

Month	Profiling	Contacts Target	Actual	Participants Target	Actual	Recorded Outcome Target	Actual	Accredited Outcome Target	Actual	
April	10%	369	863	251	338	160	126	49	36	
May	15%	554	1140	377	487	240	157	74	36	
<b>June</b>	<b>20%</b>	<b>738</b>	<b>1913</b>	<b>502</b>	<b>974</b>	<b>320</b>	<b>411</b>	<b>98</b>	<b>114</b>	Q1
July	25%	923	2280	629	1172	400	583	123	196	
August	30%	1107	3083	754	1579	480	1006	147	374	
<b>September</b>	<b>40%</b>	<b>1476</b>	<b>3201</b>	<b>1006</b>	<b>1665</b>	<b>640</b>	<b>1010</b>	<b>196</b>	<b>386</b>	Q2
October	50%	1845	3791	1257	2067	800	1170	245	438	
November	60%	2214	4005	1508	2182	960	1258	294	483	
<b>December</b>	<b>70%</b>	<b>2583</b>	<b>4260</b>	<b>1760</b>	<b>2399</b>	<b>1120</b>	<b>1437</b>	<b>343</b>	<b>485</b>	Q3
January	80%	2952		2011		1280		392		
February	90%	3321		2262		1440		441		
<b>March</b>	<b>100%</b>	<b>3690</b>		<b>2514</b>		<b>1600</b>		<b>490</b>		Q4

# Young Peoples Service

## Demographic Participation Data

Gender	Total	%
Male	2120	70%
Female	874	29%
Prefer not to say	60	1%
<b>Total</b>	<b>3054</b>	<b>100%</b>

There are 70% of male young people accessing youth provision compared to girls at 29%.

Age	Total	%
11	100	3%
12	197	6%
13	323	11%
14	497	16%
15	536	18%
16	434	14%
17	358	12%
18	320	10%
19	214	7%
20-25 (SEN)	75	3%
<b>Total</b>	<b>3054</b>	<b>100%</b>

14-16 year olds are the largest cohort accessing youth provision. The data is demonstrating that the services are engaging the right age group for diversion away from risk taking behaviour.

Ethnicity categories	Total	%
Somali	166	6%
Asian/Asian British	1773	58%
White/White British	401	13%
Mixed/Multiple	190	6%
Arab/Other	136	5%
Black/Black British	289	9%
Unknown/Prefer not to say	99	3%
<b>Total</b>	<b>3054</b>	<b>100%</b>

58% of the engaged cohort are Asian/Asian British young people followed by 13% of White/White British. The data identified a gap in provision for Somali young people. We have commissioned 4 Somali providers to deliver youth programmes in the borough, data will be available from March 23.

SEND	Total	%
Disability	205	7%
No Disability	2797	92%
Prefer not to say	52	1%
<b>Total</b>	<b>3054</b>	<b>100%</b>

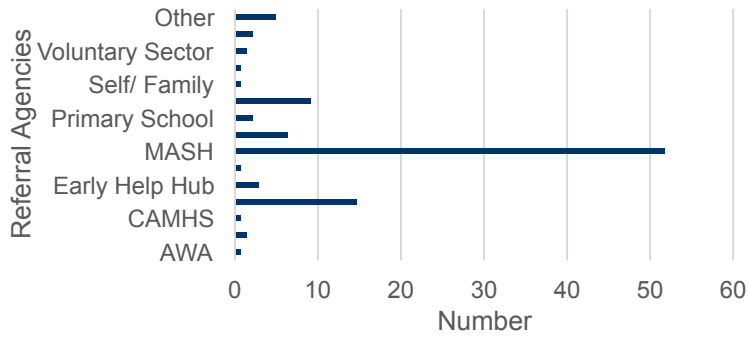
7% of young people identify with having SEND with 92% do not. This particular indicator seems low and is a focus of development with providers.



# Young Peoples Service

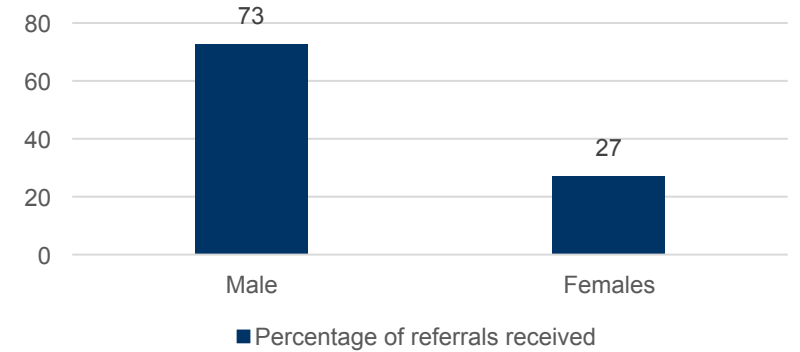
## Targeted Youth Support Service (April 22 – Jan 23)

### Total Referrals by Agency



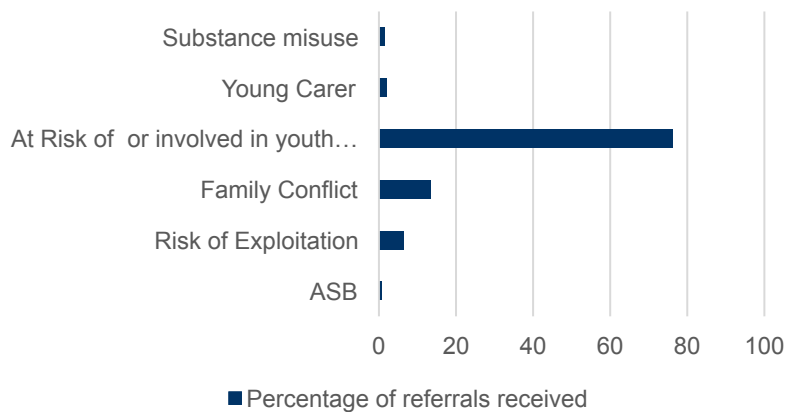
Over 50% of referrals are received via MASH with the main reason at 70% being children and young people being at risk or involved in youth violence and crime

### Gender Breakdown

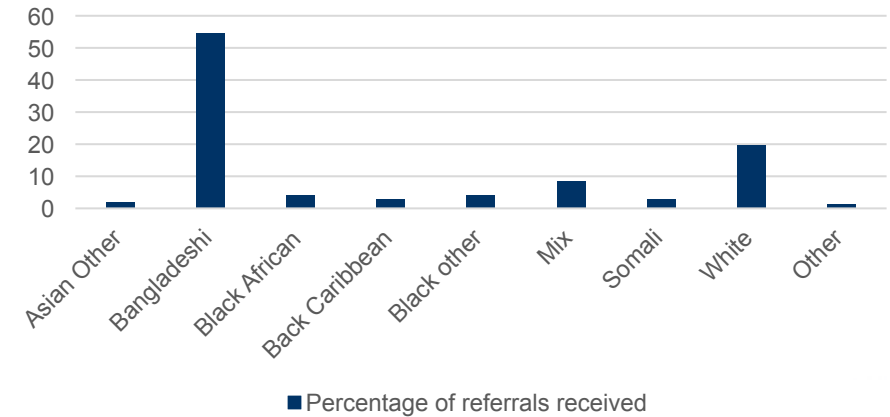


The gender and ethnicity breakdown mirrors the universal with approx. 70/30 split in gender and Bangladeshi and White being the two ethnicity groups engaging with targeted youth support service

### Main Reasons for referral



### Ethnicity Breakdown



# Young Peoples Service

## *What's going well?*

Clear governance in place across the partnership with quarterly provider meetings, detached and outreach forums in place

KPIs are exceeding monthly targets

Robust contract monitoring

Well embedded relationships with statutory and third sector partners

Through strong partnership working, we go the extra mile to achieve great outcomes for young people



# Young Peoples Service

## Supporting Asylum Seekers & Refugees through Youth Work case study

Having identified two hostels in the local area with 30 11-17 year olds new to Tower Hamlets, we needed to ensure that these families are included as part of our community and support the young people in achieving positive outcomes.

Our strong partnership working allowed us to quickly identify and engage with these young people:

Engaged with parents, carers & young people providing awareness of youth offer, developing trusted relationships

Listening to young peoples ideas and interests to develop future programmes

Detached team attended hostels on 3-5 occasions engaging 17 young people identifying those who wants to attend youth club provision

Local youth club providers 3 separate occasions, spending up to 2 hours per visit

Young people supported to engage in youth activities on 2-3 occasions followed by a handover to local centre-based youth workers

### Next Steps:

- Engage young people residing at the Ibis hotel @ Whitechapel (moving to Booth House) in local center-based youth clubs
- Set up a 'After school club' for Seth court cohort at Mowlem Primary School in partnership with Mowlem Children & Family Centre
- To introduce drama and art-based trauma informed programmes to support the well-being & interests of the whole family



#THYOUTH



# Young people and partners



**LGBTQIA+ Provision**  
**Young people & partner presenting**



**Girls Provision**  
**Young person & partner presenting**

**Youth  
Council  
Young Mayor**



# Overview of future service model and how we can increase provision

## Young Tower Hamlets



# Overview of the future model

## Introduction and context

*Vision, we are ambitious for Tower Hamlets children and families and endeavour for every child and young person to be healthy, safe and successful.*

- These slides set out Tower Hamlet's bold and ambitious plan for a new and modern Youth Service that meets the needs of children in 2023 and beyond. The proposed model is aligned to the Tower Hamlets Strategic Plan 2022-2026, specifically in relation to:



Priority 3:  
Accelerate  
education



Priority 4: Boost  
culture, business,  
jobs & leisure



Priority 5. Invest in  
public services



Priority 6. Empower  
communities & fight  
crime



Priority 8. A council  
that works for you  
and listens to you



# Overview of the Young Tower Hamlets model

## *Key highlights of the new offer*

There is a strong desire from the community, as well as politicians, for greater investment into services for the children and young people of Tower Hamlets. By 2024, Tower Hamlets Youth Service will have:

A safe space in every ward offering universal provision by a skilled workforce underpinned by a youth work curriculum

Integrated Detached Team (IDT) to respond when serious incidents occur and pro-actively prevent further incidents from happening

Targeted Youth Support (TYS) teams providing intensive support for a range of needs

A strong sports offer, supporting in the development of a healthy lifestyle and leadership skills for the future

More structured activities in parks, a space for families or groups of young people to share experiences

New branding and marketing of the Youth Service offer co-produced with young people

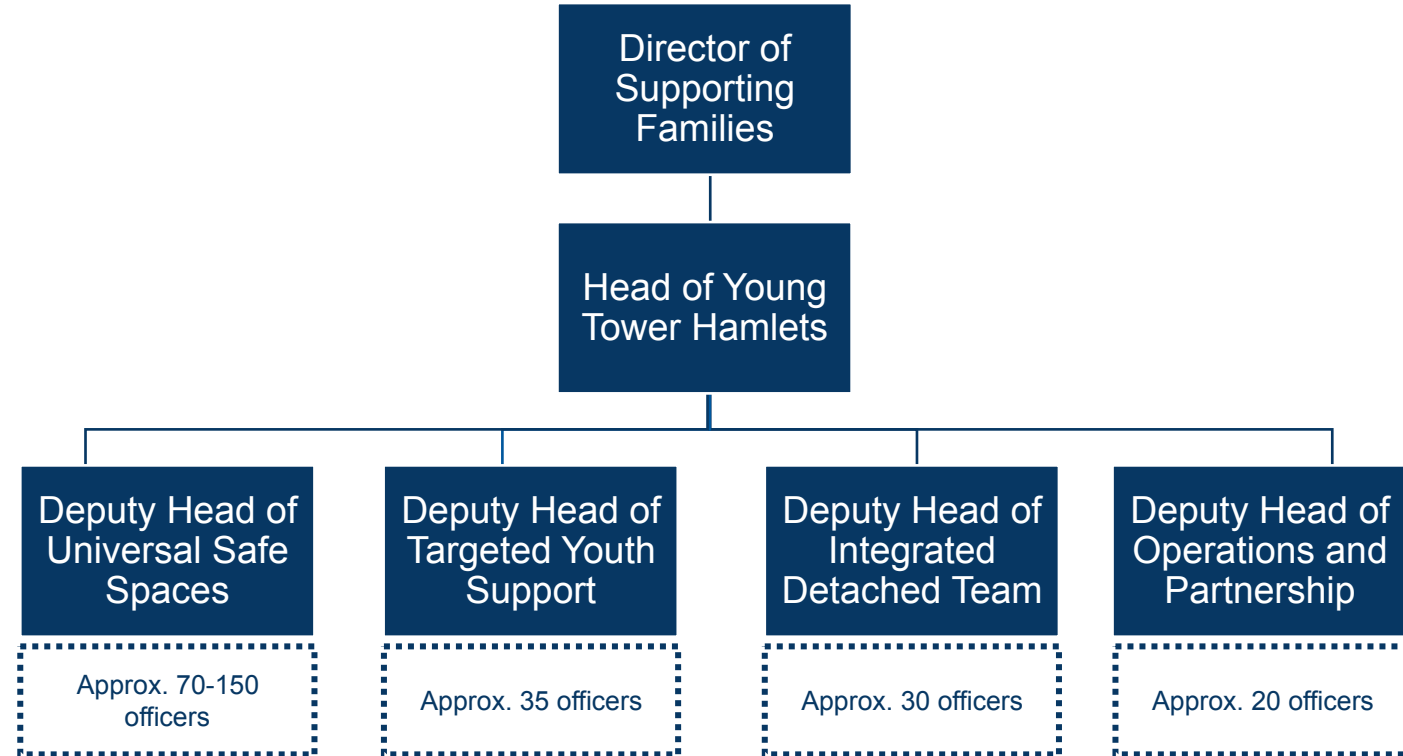
Further integration with Supporting Families, Leisure, Parks and Education

**Young peoples voices will be central in shaping everything we do in delivering Young Tower Hamlets**

# The staffing model

## *Proposed new structure*

- The staffing model will change from a predominantly commissioned youth offer to an in-house delivery model.
- The introduction of a new in-house youth workforce will be fully qualified and skilled in delivering a consistent new youth offer.
- Full curriculum will be developed and delivered across every ward in the borough.
- The following is an overview of the budget required to transform and deliver the new Local Authority youth service:
  - £8.5M revenue & running cost, new growth
  - £3M capital
  - £2.2M current service budget
  - **Total £13.7M**



**What should be taken in to account when developing the new workforce strategy?**

\* Note, the proposed structure at this stage is indicative as a formal HR process will need to be followed therefore subject to change.

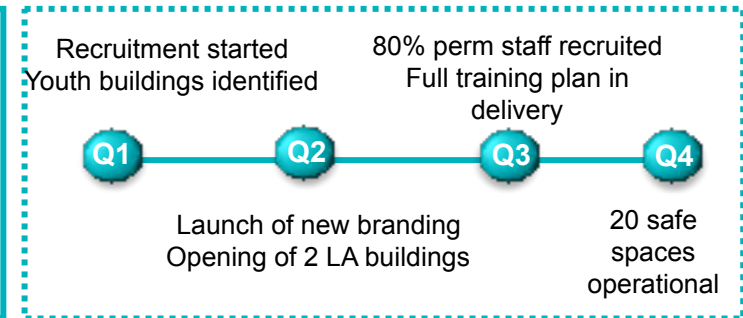
# Young Tower Hamlets

## How will it work and when?

The below sets out the service area's, key highlights of the service and indicative timescales for milestones:

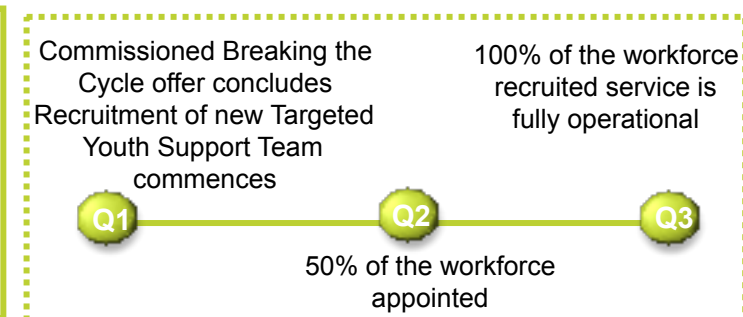
### Universal Safe Spaces

- The universal offer will operate 4 sessions a week during the afternoon and evening (extended during school holidays).
- Young people between the ages of 11+ will be able to access the provision.
- This will provide a 'safe space' for young people in every ward.
- New daily activities supported with a full curriculum that cater to the needs, aspirations, interests of a diverse range of young people, supported with a suite of KPI's.
- The universal provision will be staffed by skilled and qualified youth workers providing safe and trusted relationship for young people



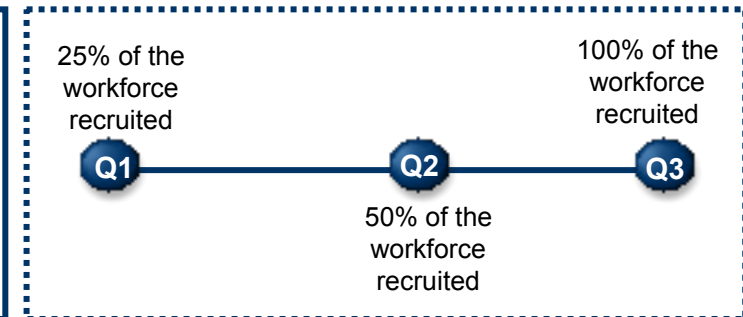
### Targeted Youth Support

- Provides assessment and intervention for young people and their families presenting to services with additional needs at a preventative and early intervention level.
- Consist of qualified and skilled youth workers to develop positive relationships with young people and their families.
- Provide allocated support, undertaking whole family assessments and developing multi-agency intervention plans to address identified needs/risks.



### Integrated Detached Team

- Consist of qualified and skilled youth workers delivering high quality detached youth work
- Deployed as a preventative and responsive measure as part of creating greater safety and support for young people at a neighbourhood and community level.
- Core operational hours will be from 3-8pm, when most serious incidents and offences occur. There will be flexibility to the hours informed by partnership information and intelligence.
- The relationships developed can where necessary support the facilitation of accessing services to help meet identified needs (e.g., education/training/employment, alcohol & drug services and emotional wellbeing & mental health services).



# Programme Structure

## *How the transformation will be delivered*

To ensure smooth delivery of the Youth Service transformation the below programme structure is in place to oversee progress and delivery.

Group	Aim	Frequency	Chair
<b>Youth Service Redesign Executive Board</b>	This group provides strategic direction to the redesign whilst removing blockages, managing risks by exception and budget oversight.	Bi-Monthly	Lead Member
<b>Youth Service Redesign Group</b>	Provides the day today oversight and management of the programme. It is responsible for the management of resources, risks, budget and decision making to ensure the programme delivers to time cost and quality.	Monthly	Director of Supporting Families
<b>Workforce Development Workstream</b>	Development of Practice Framework, new service offer, training plan, timetable (Staff & YP), QA, development of policies, procedures and to ensure the infrastructure to support delivery and safeguarding is in place.	Fortnightly	Interim Strategic Lead Young Tower Hamlets
<b>Buildings &amp; Space Workstream</b>	To ensure the new buildings coming into the portfolio are brought into operational standards. Identify which buildings can be used via 3 <sup>rd</sup> parties.	Fortnightly	Divisional Director of Property and Major Programmes
<b>Communications, co-production &amp; Branding Workstream</b>	To develop robust communications internally for staff and externally for young people and families so they are aware of the new offer and locations and the rebranding of the service.	Fortnightly	Director of Communications and Marketing
<b>HR and change</b>	To design and implement the new staffing structure. Develop the business case, design the recruitment and equalities and inclusion.	Weekly	Head of HR
<b>Finance</b>	Oversight of finance, spend and forecast to ensure the programme remains within the financial envelop.	Monthly	Director of Supporting Families

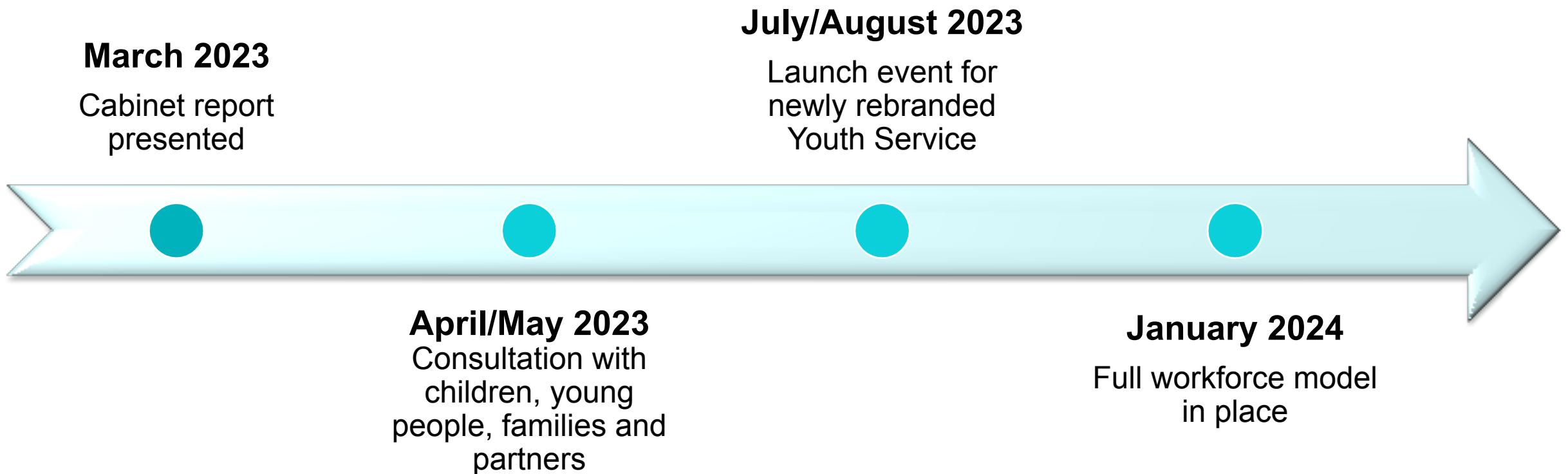
**Are there any additional workstreams that should be considered?**



# Overview of the future model

## *Timescales*

- The below table sets out the timeline of activity and dates to deliver the transformation required to the Youth Service:



Young peoples voices will be central in shaping everything we do in delivering Young Tower Hamlets

# Questions and thank you

