

**Appendix 1 - Proposed activities for the Infrastructure & Capacity Building Programme between October 2022 to September 2023**

KPI	Original Yearly Targets	October 2022-September 2023 Targets
Number of VCS organisations supported	140 VCS organisations supported per year	No variation from original target
Percentage of organisations with improved systems and procedures following support from project	<p>60% of all VCS organisations receiving support from project report having improved systems and procedures due to this support. This will be on the basis of actual number of VCS organisations reporting above improvements as follows:</p> <ul style="list-style-type: none"> <li>• 84 VCS organisations per year</li> </ul>	No variation from original target
Number of volunteer managers being trained	36 volunteer managers trained per year	48 volunteer managers trained per annum, with 6 training sessions per annum
Percentage of volunteer managers reporting positive outcomes from training	<p>90% of volunteer managers participating in project training per annum report positive outcomes from training. This will be on the basis of actual number of volunteer managers reporting positive outcomes as follows:</p> <ul style="list-style-type: none"> <li>• 36 volunteer managers per year</li> </ul>	No variation from original target

<b>KPI</b>	<b>Original Yearly Targets</b>	<b>October 2022-September 2023 Targets</b>
Number of e-bulletins including occasional blogs on website sharing good practice	12 e-bulletins per annum to 500 local organisations	<p>No variation from original target, apart from:</p> <ul style="list-style-type: none"> <li>- removal of one item from monthly bulletin on best practice, which is now covered by blog article.</li> <li>- inclusion of additional information now included on funding for small VCS organisations.</li> </ul>
Number of VCS organisations with improved volunteering practices	24 VCS organizations (supported over 40 sessions per annum) a year report improvements in their organisation's volunteering practices due to support that they have received from the project.	No variation from original target
Number of VCS organisation staff attending training/peer learning workshops	32 Volunteer Managers per annum attending Peer Learning sessions	No variation from original target
Percentage of VCS organisation staff reporting a positive outcome from training/peer learning workshops	90% of VCS organisation staff participating in project training/peer learning workshops per annum report positive outcomes from training. This will be on the basis of actual number of VCS organisation staff reporting positive outcomes as follows:	No variation from original target

KPI	Original Yearly Targets	October 2022-September 2023 Targets
	<ul style="list-style-type: none"> <li>• 144 VCS organisation staff per year</li> </ul>	
Casework support for organisations to achieve Investing in Volunteers quality accreditation	3 organisations supported per annum to achieve Investing in Volunteers quality accreditation	Not included since October 2020 when Hub activities began to be covered by Programme
An updated bank of shared good practice resources from across the sector	24 organisations per annum contribute to good practice bank; 50 organisations per annum use resources from good practice bank	Not included since October 2020 when Hub activities began to be covered by Programme
Co-production exercise to explore potential for a Strategic Volunteer Managers' Forum	One co-production exercise for lifetime of project	Not included since October 2020 when Hub activities began to be covered by Programme. Instead VCTH offered to facilitate occasional targeted strategic meeting as necessary – e.g. in relation to the volunteering element of the VCS Strategy.
Number of VCS organisations supported to advertise their volunteering roles through the Volunteering Hub	Not an original KPI	100 VCS organisations supported to advertise their volunteering roles through the Volunteering Hub
Number of VCS volunteering roles supported to be advertised through the Volunteering Hub, after Volunteer Centre Tower Hamlets (VCTH) provides advice and guidance to VCS organisations on how to develop above roles.	Not an original KPI	200 VCS volunteering roles advertised through the Volunteering Hub, after VCTH provided advice and guidance to VCS organisations on how to develop above roles.

KPI	Original Yearly Targets	October 2022-September 2023 Targets
Number of new VCS organisations registering with the Volunteering Hub to advertise their volunteering roles, after having been vetted by VCTH	Not an original KPI	16 VCS organisation registering with the Volunteering Hub for the first time to advertise their volunteering roles, after having being vetted by VCTH
Number of alerts sent to volunteers registered with the Volunteering Hub to inform them about available volunteering roles and to secure applications for these roles	Not an original KPI	40 volunteering alerts sent out to volunteers registered with the Volunteering Hub
Number of volunteers registered through the Volunteering Hub	Not an original KPI	580 new volunteers registered with the Volunteering Hub
Maintenance of Hub website to register local residents wanting to volunteer	Not an original KPI	1 website maintained
Monthly employment support and training Alerts for volunteers seeking employment/training	Not an original KPI	6 alerts
Delivery of regular presentations to groups of marginalised residents to raise awareness of volunteering	Not an original KPI	5 presentations