

### Tower Hamlets Application for a premises licence Licensing Act 2003

For help contact licensing@towerhamlets.gov.uk

Telephone: 020 7364 5008

\* required information

Section 1 of 21		
You can save the form at a	ny time and resume it later. You do not need to	be logged in when you resume.
System reference	Not Currently In Use	This is the unique reference for this application generated by the system.
Your reference	00658/016/011	You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.
Are you an agent acting on	ı behalf of the applicant?	Put "no" if you are applying on your own behalf or on behalf of a business you own or
• Yes	No	work for.
Applicant Details		
* First name	ZIA LUCIA CANARY WHARF LTD	
* Family name	N/A	
* E-mail		
Main telephone number		Include country code.
Other telephone number		
☐ Indicate here if the ap	pplicant would prefer not to be contacted by te	elephone
Is the applicant:		
Applying as a busines	ss or organisation, including as a sole trader	A sole trader is a business owned by one
C Applying as an individ	dual	person without any special legal structure. Applying as an individual means the applicant is applying so the applicant can be employed, or for some other personal reason, such as following a hobby.
Applicant Business		
Is the applicant's business registered in the UK with Companies House?	Yes No	Note: completing the Applicant Business section is optional in this form.
Registration number	13328204	
Business name	ZIA LUCIA CANARY WHARF LTD	If the applicant's business is registered, use its registered name.
VAT number GB	326112050	Put "none" if the applicant is not registered for VAT.
Legal status	Private Limited Company	

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Applicant's position in the business		
Home country	United Kingdom	The country where the applicant's headquarters are.
Registered Address		Address registered with Companies House.
Building number or name		
Street		
District		
City or town		
County or administrative area		
Postcode		
Country	United Kingdom	
Agent Details		
* First name	MICHAEL	
* Family name	BUCKWORTH	
* E-mail		
Main telephone number		Include country code.
Other telephone number		
☐ Indicate here if you wou	ıld prefer not to be contacted by telephone	
Are you:		
<ul><li>An agent that is a busine</li></ul>	ess or organisation, including a sole trader	A sole trader is a business owned by one person without any special legal structure.
A private individual acti	ng as an agent	person without any special legal structure.
Agent Business		
Is your business registered in the UK with Companies House?		Note: completing the Applicant Business section is optional in this form.
Registration number	07541905	
Business name	BUCKWORTHS LIMITED	If your business is registered, use its registered name.
VAT number GB	140176934	Put "none" if you are not registered for VAT.
Legal status	Private Limited Company	

Continued from previous page		
Your position in the business	DIRECTOR	I.
Home country	United Kingdom	The country where the headquarters of your business is located.
Agent Registered Address		Address registered with Companies House.
Building number or name		
Street		
District		
City or town		
County or administrative area		
Postcode		
Country	United Kingdom	
Section 2 of 21		
PREMISES DETAILS		
I/we, as named in section 1, ap described in section 2 below (t	ply for a premises licence under section 17 of the cheeping the premises) and I/we are making this application	ne Licensing Act 2003 for the premises
in accordance with section 12		on to you as the relevant meetisting authority
Premises Address		
Are you able to provide a post	al address, OS map reference or description of t	he premises?
<ul><li>Address</li><li>OS ma</li></ul>	p reference C Description	
Postal Address Of Premises		
Building number or name	UNIT 3, HAMPTON TOWER, SOUTH QUAY PLAZA	
Street	75 MARSH WALL	
District		
City or town	LONDON	
County or administrative area		
Postcode	E14 9WS	
Country	United Kingdom	
Further Details		
Telephone number		
Non-domestic rateable value of premises (£)		**

Secti	ion 3 of 21	
APPI	LICATION DETAILS	
In wh	nat capacity are you apply	ring for the premises licence?
	An individual or individu	uals
	A limited company / limi	ited liability partnership
	A partnership (other tha	n limited liability)
	An unincorporated associated asso	ciation
	Other (for example a state	tutory corporation)
	A recognised club	
	A charity	
	The proprietor of an edu	cational establishment
	A health service body	
	<del>-</del>	ed under part 2 of the Care Standards Act an independent hospital in Wales
	Social Care Act 2008 in re	ed under Chapter 2 of Part 1 of the Health and espect of the carrying on of a regulated ning of that Part) in an independent hospital in
	The chief officer of police	e of a police force in England and Wales
Conf	irm The Following	
$\boxtimes$	I am carrying on or propo the use of the premises for	osing to carry on a business which involves or licensable activities
	I am making the applicat	ion pursuant to a statutory function
	I am making the applicat virtue of Her Majesty's pr	tion pursuant to a function discharged by rerogative
Section	on 4 of 21	
NON	INDIVIDUAL APPLICANT	rs
partn	ership or other joint vent	nddress of applicant in full. Where appropriate give any registered number. In the case of a ure (other than a body corporate), give the name and address of each party concerned.
Non	Individual Applicant's N	ame
Name	2	ZIA LUCIA CANARY WHARF LTD
Deta	ils	
_	tered number (where cable)	13328204
Descr	iption of applicant (for ex	cample partnership, company, unincorporated association etc)

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PRIVATE LIMITED COMPANY		
Address		
Building number or name	<b>5</b> 1	
Street		
District		
City or town		
County or administrative area		
Postcode		
Country	United Kingdom	
Contact Details		
E-mail		
Telephone number		
Other telephone number		
* Date of birth	dd mm yyyy	
* Nationality	UNITED KINGDOM	Documents that demonstrate entitlement to work in the UK
	Add another applicant	
Section 5 of 21		
OPERATING SCHEDULE		
When do you want the premises licence to start?	01 / 08 / 2022 dd mm yyyy	
If you wish the licence to be valid only for a limited period, when do you want it to end	dd mm yyyy	
Provide a general description of the premises		
licensing objectives. Where you	ses, its general situation and layout and any othe ur application includes off-supplies of alcohol an olies you must include a description of where the	nd you intend to provide a place for
THE PREMISES WILL OPERATE A ATTACHED PLAN FOR LAYOUT	AS A HIGH QUALITY ITALIAN RESTAURANT SERVII DETAILS.	NG AUTHENTIC PIZZAS AND PASTA. SEE
		98

Continued from previous page	
If 5,000 or more people are expected to attend the	
premises at any one time,	
state the number expected to	
attend Section 6 of 21	
PROVISION OF PLAYS	
See guidance on regulated entertainme	ent
Will you be providing plays?	
C Yes • No	
Section 7 of 21	
PROVISION OF FILMS	
See guidance on regulated entertainme	ent
Will you be providing films?	
C Yes	
Section 8 of 21	
PROVISION OF INDOOR SPORTING EV	/ENTS
See guidance on regulated entertainme	ent
Will you be providing indoor sporting e	events?
○ Yes	
Section 9 of 21	
PROVISION OF BOXING OR WRESTLIN	IG ENTERTAINMENTS
See guidance on regulated entertainme	ent
Will you be providing boxing or wrestling	ng entertainments?
Section 10 of 21	
PROVISION OF LIVE MUSIC	
See guidance on regulated entertainme	ent
Will you be providing live music?	
Section 11 of 21	
PROVISION OF RECORDED MUSIC	
See guidance on regulated entertainme	ent
Will you be providing recorded music?	
○ Yes	
Section 12 of 21	
PROVISION OF PERFORMANCES OF DA	ANCE
See guidance on regulated entertainme	ent
Will you be providing performances of o	dance?

Continued from previou	s page	
Section 13 of 21	J. Farrer L. Hall	
PROVISION OF ANYTI	HING OF A SIMILAR DESCRI	IPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF
See guidance on regul	ated entertainment	
Will you be providing a performances of dance	anything similar to live music e?	c, recorded music or
C Yes	No	
Section 14 of 21		
LATE NIGHT REFRESH	MENT	
Will you be providing I	late night refreshment?	
C Yes	<ul><li>No</li></ul>	
Section 15 of 21		
SUPPLY OF ALCOHOL		
Will you be selling or se	upplying alcohol?	
Yes	C No	
Standard Days And Ti	imings	
MONDAY		Civo timinas in 24 hava da al
	Start 11:30	Give timings in 24 hour clock.  End 22:30 (e.g., 16:00) and only give details for the days
	Start	end of the week when you intend the premises to be used for the activity.
TUESDAY		to be used for the activity.
TOESDAT	c [11.00	
	Start 11:30	End 22:30
	Start	End
WEDNESDAY		
	Start 11:30	End 22:30
	Start	End
THURSDAY	<u> </u>	
monson	Start 11:30	Fr.d. [22.20
		End 22:30
	Start	End
FRIDAY		
	Start 11:30	End 22:30
	Start	End
SATURDAY		
J J	Start 11:30	End 22:20
		End 22:30
	Start	End

Continued from previous page			
SUNDAY			
Start	11:30	End 22:30	
Start		End	
Will the sale of alcohol be for c	consumption:	<del></del>	If the sale of alcohol is for consumption on
<ul><li>On the premises</li></ul>	C Off the premises	Both	the premises select on, if the sale of alcohol is for consumption away from the premises select off. If the sale of alcohol is for consumption on the premises and away from the premises select both.
State any seasonal variations			
For example (but not exclusive	ely) where the activity will occu	ur on additional da	ays during the summer months.
	100 ALIVE		
Non-standard timings. Where the premises will be used for the supply of alcohol at different times from those listed in the column on the left, list below			
For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.			
State the name and details of t licence as premises supervisor		to specify on the	
Name			
First name	VALERIO		
Family name	DIDONNA		
Date of birth	dd mm yyyy		

Continued from previous page	•	
Enter the contact's address		
Building number or name		]
Street		
District		
City or town		
County or administrative area		]
Postcode		
Country	United Kingdom	]
Personal Licence number (if known)		]
Issuing licensing authority (if known)		]
PROPOSED DESIGNATED PR	EMISES SUPERVISOR CONSENT	
How will the consent form of be supplied to the authority?	the proposed designated premises supervisor	
1	pposed designated premises supervisor	
<ul> <li>As an attachment to this</li> </ul>	application	
Reference number for consen form (if known)	t	If the consent form is already submitted, ask the proposed designated premises supervisor for its 'system reference' or 'your reference'.
Section 16 of 21		
ADULT ENTERTAINMENT		
premises that may give rise to	ment or services, activities, or other entertainme concern in respect of children	
rise to concern in respect of cl	ing intended to occur at the premises or ancillar nildren, regardless of whether you intend childro semi-nudity, films for restricted age groups etc	en to have access to the premises, for example
N/A		
Section 17 of 21		
HOURS PREMISES ARE OPEN	TO THE PUBLIC	
Standard Days And Timings		
MONDAY		Give timings in 24 hour clock.
Start Start		(e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.
		_ to be used for the activity.

Continued from previous	page			
TUESDAY				
	Start 11:30	End 22:30		
	Start	End		
WEDNESDAY				
	Start 11:30	End 22:30		
	Start	End		
THURSDAY	0			
	Start 11:30	End 22:30		
	Start	End		
FRIDAY				
	Start 11:30	End 22:30		
	Start	End		
SATURDAY				
	Start 11:30	End 22:30		
	Start	End		
SUNDAY				
	Start 11:30	End 22:30		
	Start	End		
State any seasonal varia	ntions			
For example (but not ex	cclusively) where the activity will occ	cur on additional days during the summer months.		
	W			
Non standard timings. V those listed in the colum	Where you intend to use the premise nn on the left, list below	es to be open to the members and guests at different times from		
For example (but not ex	clusively), where you wish the activi	ity to go on longer on a particular day e.g. Christmas Eve.		
Section 18 of 21				
LICENSING OBJECTIVES  Describe the stems you intend to take to recover to the four lines are a label to the stems of the s				
	Describe the steps you intend to take to promote the four licensing objectives:			
a) General – all four licensing objectives (b,c,d,e)				

List here steps you will take to promote all four licensing objectives together.

MANAGEMENT WILL CO-OPERATE WITH THE POLICE AND THE LICENSING AUTHORITY TO ENSURE LICENCE OBJECTIVES ARE MET; MANAGEMENT WILL ENSURE THE BUSINESS CONTRIBUTES TO THE LOCAL COMMUNITY IN A POSITIVE MANNER; AND MANAGEMENT WILL ENSURE THAT STAFF ARE TRAINED IN CURRENT APPLICABLE LICENSING LAW AND ARE AWARE OF THEIR OBLIGATIONS.

#### b) The prevention of crime and disorder

MANAGEMENT WILL TAKE ITS OBLIGATIONS TO PREVENT CRIME SERIOUSLY; INSTALL CCTV WHERE NECESSARY (ENSURING IT IS MAINTAINED AND IN AN OPERATIONAL STATE) AND MAINTAIN THE STANDARDS REQUIRED INCLUDING THE PLACEMENT OF NOTICES TO SHOW IT IS IN OPERATION. THE CCTV WILL COVER ALL OF THE CUSTOMER AREAS INSIDE AND DIRECTLY OUTSIDE THE FRONT OF THE PREMISES, AND WILL OPERATE AT ALL TIMES WHEN THE PREMISES REMAINS OPEN. CCTV IMAGES WILL BE CAPTURED AND RECORDED ON SITE AND WILL BE ACCESSIBLE TO THE MANAGER AT ALL TIMES IF REQUIRED. RECORDINGS WILL BE OF SUITABLE QUALITY TO IDENTIFY INDIVIDUALS AND WILL BE RETAINED FOR 31 DAYS; CO-OPERATE WITH POLICE AND LICENSING AUTHORITY WHERE NECESSARY; ENSURE AT LEAST ONE MEMBER OF STAFF REMAINS ON THE PROPERTY AT ALL TIMES WHILST OPEN; PRO-ACTIVELY MANAGE ALCOHOL CONSUMPTION AND REFUSE CUSTOMERS WHERE NECESSARY; AND MAINTAIN AN INCIDENT LOG.

#### c) Public safety

MANAGEMENT TAKES ITS OBLIGATIONS TO ENSURE PUBLIC SAFETY SERIOUSLY; INSTALL CCTV WHERE NECESSARY; NOT PERMIT CUSTOMERS TO REMOVE GLASS FROM PREMISES AFTER 22:00 AND ACTIVELY MONITOR CUSTOMERS GATHERED OUTSIDE; ESNURE FIRE EXITS ARE CLEARLY MARKED AND KEPT CLEAR; AND ENSURE STAFF ARE SUFFICIENTLY TRAINED TO CARRY OUT AN EVACUATION.

#### d) The prevention of public nuisance

MANAGEMENT TAKES ITS OBLIGATION TO PREVENT PUBLIC NUISANCE SERIOUSLY; TO ENSURE THE PREMISES CLOSES AT 22:30; PRO-ACTIVELY ENCOURAGE CUSTOMERS TO LEAVE THE PREMISES QUIETLY; PLACE NOTICES IN THE PREMISES ASKING CUSTOMERS TO RESPECT THE NEIGHBOURS WHEN EXITING; PRO-ACTIVELY MONITOR CUSTOMERS AND REFUSE TO SERVE THEM WHEN NECESSARY; PROVIDE AND MAINTAIN BINS OUTSIDE THE PREMISES; AND ENSURE ALL LITTER IS REMOVED FROM OUTSIDE THE PREMISES.

#### e) The protection of children from harm

MANAGEMENT TAKES ITS OBLIGATIONS TO PROTECT CHILDREN SERIOUSLY; OPERATE A CHALLENGING POLICY TO ENSURE THOSE UNDER THE AGE OF 25 ARE NOT SERVED ALCOHOL; NOT SERVE ALCOHOL TO CHILDREN AND ENSURE THAT ADULTS ARE NOT PURCHASING ALCOHOL FOR CHILDREN; AND NOT PERMIT UNACCOMPANIED CHILDREN TO USE THE FACILITIES.

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NOTES ON DEMONSTRATING ENTITLEMENT TO WORK IN THE UK

### Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this in one of two ways: 1) by providing with this application copies or scanned copies of the documents listed below (which do not need to be certified), or 2) by providing their 'share code' to enable the licensing authority to carry out a check using the Home Office online right to work checking service (see below).

#### Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is A British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A current Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A **current** passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.
- A current Immigration Status Document issued by the Home Office to the holder with an endorsement
  indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in
  the UK, when produced in combination with an official document giving the person's permanent National
  Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the UK, when produced in combination with an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland when produced in
  combination with an official document giving the person's permanent National Insurance number and their
  name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, when produced in combination with an
  official document giving the person's permanent National Insurance number and their name issued by a
  Government agency or a previous employer.

- A current passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to
  work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a
  licensable activity.
- A current Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A current Residence Card issued by the Home Office to a person who is not a national of a European Economic
  Area state or Switzerland but who is a family member of such a national or who has derivative rights or
  residence.
- A current Immigration Status Document containing a photograph issued by the Home Office to the holder
  with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not
  subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity
  when produced in combination with an official document giving the person's permanent National Insurance
  number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, less than 6 months old, issued by the Home Office under regulation 18(3) or 20(2) of the Immigration (European Economic Area) Regulations 2016, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK
  with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or
  reasonable evidence that the person has an appeal or administrative review pending on an immigration
  decision, such as an appeal or administrative review reference number.
- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but
  who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in
  the UK including:-
  - evidence of the applicant's own identity such as a passport,
  - evidence of their relationship with the European Economic Area family member e.g. a marriage certificate, civil partnership certificate or birth certificate, and
  - evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
    - (i) working e.g. employment contract, wage slips, letter from the employer,
  - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
  - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
  - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHIC card or an S1, S2 or S3 form.

**Original documents must not be sent to licensing authorities.** If the document copied is a passport, a copy of the following pages should be provided:-

- (i) any page containing the holder's personal details including nationality;
- (ii) any page containing the holder's photograph;
- (iii) any page containing the holder's signature;
- (iv) any page containing the date of expiry; and
- (v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

If the document is not a passport, a copy of the whole document should be provided.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

#### Home Office online right to work checking service

As an alternative to providing a copy of the documents listed above, applicants may demonstrate their right to work by allowing the licensing authority to carry out a check with the Home Office online right to work checking service.

To demonstrate their right to work via the Home Office online right to work checking service, applicants should include in this application their 9-digit share code (provided to them upon accessing the service at <a href="https://www.gov.uk/prove-right-to-work">https://www.gov.uk/prove-right-to-work</a>) which, along with the applicant's date of birth (provided within this application), will allow the licensing authority to carry out the check.

In order to establish the applicant's right to work, the check will need to indicate that the applicant is allowed to work in the United Kingdom and is not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity.

An online check will not be possible in all circumstances because not all applicants will have an immigration status that can be checked online. The Home Office online right to work checking service sets out what information and/or documentation applicants will need in order to access the service. Applicants who are unable to obtain a share code from the service should submit copy documents as set out above.

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NOTES ON REGULATED ENTERTAINMENT

In terms of specific regulated entertainments please note that:

- Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman
  wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not
  exceed 1000. Combined fighting sports defined as a contest, exhibition or display which combines boxing or
  wrestling with one or more martial arts are licensable as a boxing or wrestling entertainment rather than an
  indoor sporting event.
- Live music: no licence permission is required for:
  - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
  - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
  - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
  - o a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
  - o a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
  - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
  - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
  - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
  - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
  - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
  - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
  - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.

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#### **PAYMENT DETAILS**

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card.

Premises Licence Fees are determined by the non domestic rateable value of the premises.

To find out a premises non domestic rateable value go to the Valuation Office Agency site at http://www.voa.gov.uk/business\_rates/index.htm

Band A - No RV to £4,300 = £100.00

Band B - £4,301 to £33,000 = £190.00

Band C - £33,001 to £8700 = 315.00

Band D - £87001 to £12500 = £450.00\*

Band E - £125001 and over = 635.00\*

\*If the premises rateable value is in Bands D or E and the premises is primarily used for the consumption of alcohol on the premises then your are required to pay a higher fee

Band D - £7001 to £12500 = £900.00

Band E - £125001 and over £1.905.00

There is an exemption from the payment of fees in relation to the provision of regulated entertainment at church halls, chapel halls or premises of a similar nature, village halls, parish or community halls, or other premises of a similar nature. The costs associated with these licences will be met by central Government. If, however, the licence also authorises the use of the premises for the supply of alcohol or the provision of late night refreshment, a fee will be required.

Schools and sixth form colleges are exempt from the fees associated with the authorisation of regulated entertainment only where the entertainment is provided by and at the school or college and for the purposes of the school or college.

If you operate a large event you are subject to ADDITIONAL fees based upon the number in attendance at any one time

Capacity 5000-9999 = £1,000.00

Capacity 10000 - 14999 = £2,000.00

Capacity 15000-19999 = £4,000.00

Capacity 20000-29999 = £8,000.00

Capacity 30000-39000 = £16,000.00

Capacity 40000-49999 = £24,000.00

Capacity 50000-59999 = £32,000.00

Capacity 60000-69999 = £40,000.00

Capacity 70000-79999 = £48,000.00

Capacity 80000-89999 = £56,000.00

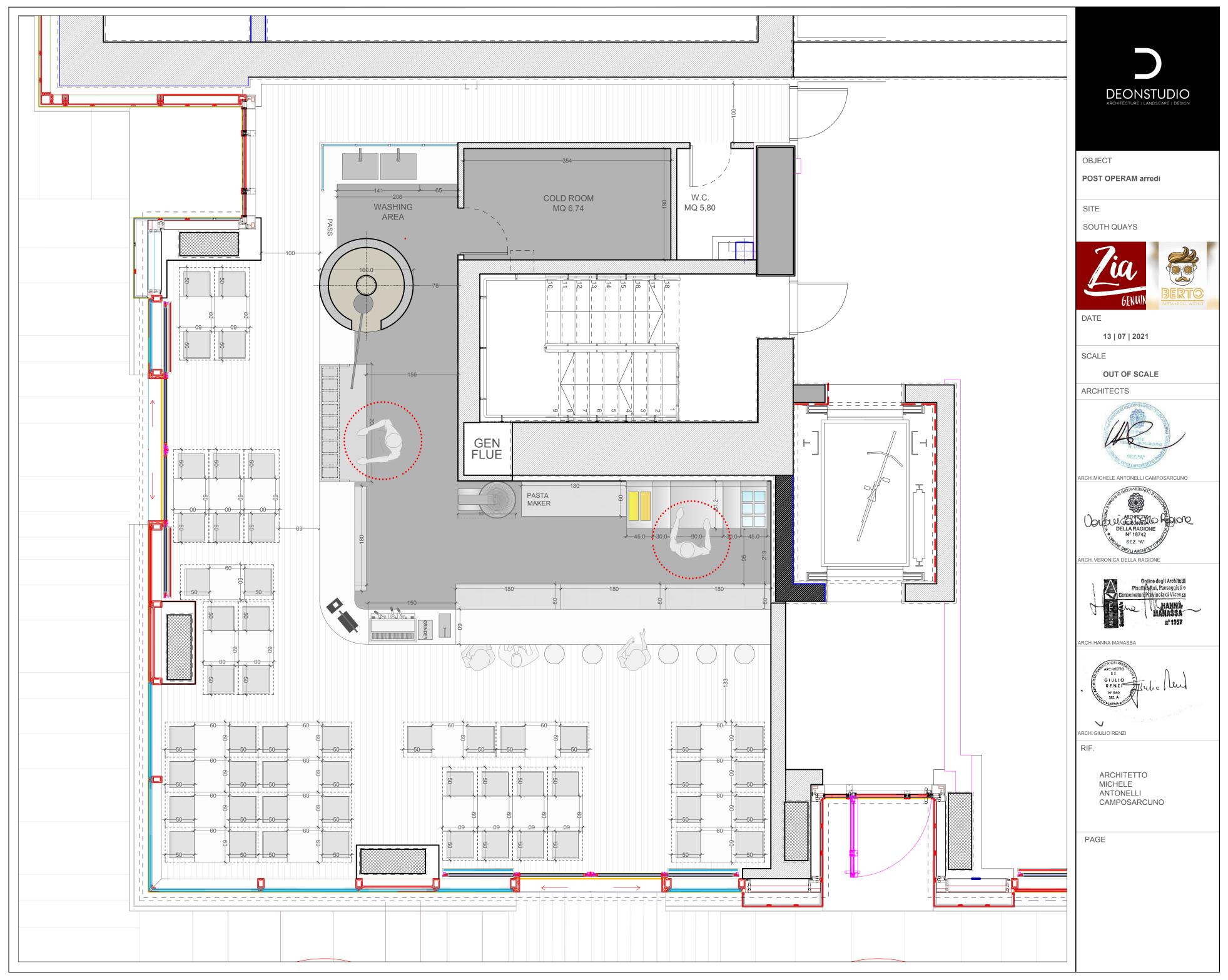
Capacity 90000 and over = £64,000.00

NOTE: From 1st January 2018 Licences if you are granted a Licence to permit the sale/supply of alcohol between midnight and 6am (00:00 and 06:00 hours) on any day you will be liable to pay the Late Night Levy charge. The charge must be paid 14 days after the grant of your Licence, unless you fall within one of the exemption categories. Non-payment of the levy can result in suspension of your licence, as per sections 55A and 92A of the Licensing Act 2003, as amended and section 229(6) of the Police and Social Responsibility Act 2011. For more information below visit https://www.towerhamlets.gov.uk/latenightlevy

Continued from previous page			
* Fee amount (£)	315.00		
ATTACHMENTS			
AUTHORITY POSTAL ADDRES	SS .		
Address			
Building number or name		2 22 22	
Street			
District			
City or town			
County or administrative area			
Postcode			
Country	United Kingdom	m	
DECLARATION			
[APPLICABLE TO INDIVIDUAL LIABILITY PARTNERSHIP] I UN ENTITLEMENT TO LIVE AND WARELATING TO THE CARRYING BE ENTITLED TO LIVE AND WARELATING TO WORK WORK RELATING TO A LICENS WORK, IF APPROPRIATE (PLEATING TO A LICENS WORK)	APPLICANTS ONI IDERSTAND I AM I VORK IN THE UK (O ON OF A LICENSA ORK IN THE UK (PI IN THE UK (AND I SABLE ACTIVITY) A ASE SEE NOTE 15)	I NOT ENTITLED TO BE ISSUED (OR IF I AM SUBJECT TO A CO SABLE ACTIVITY) AND THAT M PLEASE READ GUIDANCE NOT IS NOT SUBJECT TO CONDITION AND I HAVE SEEN A COPY OF	ARTNERSHIP WHICH IS NOT A LIMITED WITH A LICENCE IF I DO NOT HAVE THE NDITION PREVENTING ME FROM DOING WORK Y LICENCE WILL BECOME INVALID IF I CEASE TO E 15). THE DPS NAMED IN THIS APPLICATION DNS PREVENTING HIM OR HER FROM DOING HIS OR HER PROOF OF ENTITLEMENT TO
This section should be comple behalf of the applicant?"	ted by the applica	cant, unless you answered "Ye	s" to the question "Are you an agent acting on
* Full name			
* Capacity	CEO		
Date (dd/mm/yyyy)	12.0f.	-2022	
Once you're finished you need  1. Save this form to your comp  2. Go back to <a href="https://www.gov">https://www.gov</a> continue with your application Don't forget to make sure you	to do the following to do the following file to the following file to the following th	file/save as licence/premises-licence/tow	er-hamlets/apply-1 to upload this file and

IT IS AN OFFENCE LIABLE TO SUMMARY CONVICTION TO A FINE OF ANY AMOUNT UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

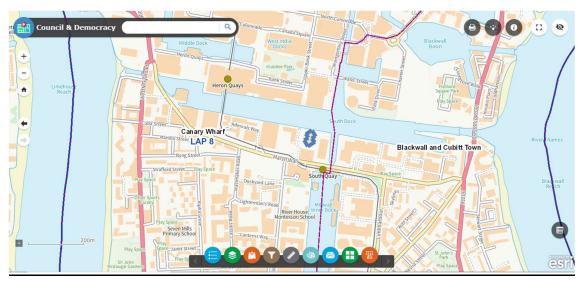
IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED



#### Map - Hampton Tower, 75 Marsh Wall







Photos - Hampton Tower, 75 Marsh Wall



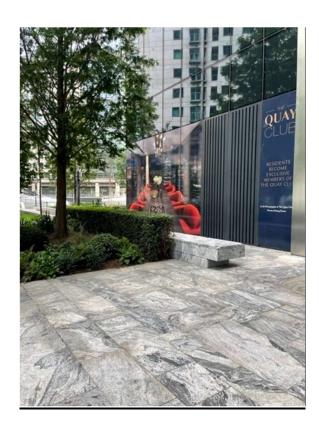












Address	Licensable activities/times	Opening hours
The Quay Club -	The Sale of Alcohol (on sales)	Monday – Sunday
Level 56	Monday – Sunday 11:00 hours –	06:00 hours – 23:00
Hampton Tower	23:00 hours	hours
South Quay Plaza		
75 Marsh Wall	Non – Standard Hours	Non – Standard Hours
	New Year's Eve until 23:00 - 01:00	New Year's Eve until
	hours the following day	23:00 - 01:00 hours the
Capeesh Cucina	The sale by retail of alcohol (on	following day  Monday to Saturday
Italiana Lounge &	sales)	0600 hrs to 04:00 hrs,
Capeesh Skybar	Monday to Saturday 06:00 hrs –	Sunday 06:00
70 Marsh Wall	04:00 hrs	hrs – 02:00 hrs
	Sunday 06:00 hrs – 02:00 hrs	
	The provision of regulated	
	entertainment	
	Films:	
	Monday to Sunday 24 hours a day	
	Live music; anything with a	
	similar description to live music	
	or recorded music;	
	Monday to Saturday noon to	
	04:00hrs, Sunday noon – 02:00	
	hrs;	
	Decembed moneton	
	Recorded music:	
	Monday to Saturday 0600 hrs to 04:00 hrs, Sunday noon – 02:00	
	hrs;	
	1113,	
	Late Night Refreshment	
	Monday to Saturday 23:00 hrs –	
	04:00 hrs, Sunday 23:00 hrs –	
	02:00 hrs.	
Hilliam Lander	Alcohol	
Hilton London	Alcohol  Manday to Sunday from	Monday to     Sunday from
Canary Wharf	<ul> <li>Monday to Sunday, from 09:00 hours to 02:00 hours</li> </ul>	Sunday, from 00:00 hours to
South Quay Marsh Wall	the following day.	24:00 hours to
IVIAISII VVAII	the following day.	Hours)
	For hotel residents and their	i iouis)
	guests the sale, supply and	
	consumption of alcohol will be for	
	24 hours a day on every day of the	
	year.	

### Late Night Refreshment – Indoors and Outdoors

 Monday to Sunday, from 23:00 hours to 05:00 hours the following day.

Regulated Entertainment (films, live music, recorded
music, performance of dance
and anything similar. Provision
of facilities for making music,
provision of facilities for
dancing and anything similar)

 Monday to Sunday, from 09:00 hours to 02:00 hours the following day.

#### Other Times

Films, recorded music and facilities for making music, in guest bedroom for 24 hours a day, 7 days a week. Facility to show images on screen in public areas 24 hours a day, 7 days a week by way of background entertainment only.

#### **Ground Floor Terrace**

The supply of alcohol, late night refreshment, live music, recorded music and provision of facilities for making music outdoors at Ground Floor Terrace area will cease at 12midmight.

Alcohol non-standard timings
On New Year's Day from finish of standard hours to the beginning of standard for all licensable activities above.

#### Hazav Restaurant

Ground Floor
Premises
Discovery Dock
West
2 South Quay
Square

#### Sale of alcohol by retail.

Sunday to Tuesday 11:00 hours – 23:00 hours
Wednesday to Saturday 11:00 hours – 23:30 hours.
Christmas Eve finish at 01:00 hours the following day.

Regulated Entertainment
(Recorded music only)

Sunday to Tuesday 11:00 hours – 23:30 hours Wednesday to Saturday 11:00 hours – midnight. (The café section will open at 7am for the service of breakfasts).

	Sunday to Tuesday 11:00 hours – 23:00 hours Wednesday to Saturday 11:00 hours – 23:30 hours. Christmas Eve finish at 01:00 hours the following day.  Late Night Refreshment Wednesday to Saturday 23:00 hours – 23.30 hours	Christmas Eve finish at 01:00 hours the following day.
	Christmas Eve finish at 01:00	
Goodmans Canary Wharf Discovery Dock East 3 South Quay Square	hours the following day.  Sale of alcohol by retail (on sales)  Monday to Sunday 11:00 hours – 22:30 hours.	Monday to Sunday 11:00 hours – 23:00 hours.
Tesco Stores Ltd. 185 Marsh Wall South Plaza	Sale of Alcohol (off sales): Monday to Sunday 06:00 – 23:00	Monday to Sunday 06:00 – 23:00
Premier Inn Quay House 2 Admirals Way	Sale of Alcohol (on & off sales):  Monday - Thursday 10:00 hours – 23:30 hours  Friday -Saturday 10:00 hours – 00:00 hours (midnight) Sunday 10:00 hours – 23:00 hours  Late Night Refreshments (indoors):  Monday -Thursday 23:00 hours – 23:30 hours  Friday -Saturday 23:00 hours— 00:00 hours (midnight)  Regulated Entertainment (filmsindoors)  Monday - Thursday 10:00 hours – 23:30 hours  Friday -Saturday 10:00 hours – 00:00 hours (midnight) Sunday 10:00 hours – 23:30 hours  Friday -Saturday 10:00 hours – 10:00 hours (midnight) Sunday 10:00 hours – 10	Monday - Thursday 06:00 hours - 00:00 hours (midnight) Friday - Saturday 06:00 hours - 00:30 hours Sunday 06:00 hours - 23:30 hours  24 hours for hotel residents
	Hotel residents 24 hours	

### Section 182 Advice by the Home Office Updated on April 2018

#### Relevant, vexatious and frivolous representations

- 9.4 A representation is "relevant" if it relates to the likely effect of the grant of the licence on the promotion of at least one of the licensing objectives. For example, a representation from a local businessperson about the commercial damage caused by competition from new licensed premises would not be relevant. On the other hand, a representation by a businessperson that nuisance caused by new premises would deter customers from entering the local area, and the steps proposed by the applicant to prevent that nuisance were inadequate, would be relevant. In other words, representations should relate to the impact of licensable activities carried on from premises on the objectives. For representations in relation to variations to be relevant, they should be confined to the subject matter of the variation. There is no requirement for a responsible authority or other person to produce a recorded history of problems at premises to support their representations, and in fact this would not be possible for new premises.
- 9.5 It is for the licensing authority to determine whether a representation (other than a representation from responsible authority) is frivolous or vexatious on the basis of what might ordinarily be considered to be vexatious or frivolous. A representation may be considered to be vexatious if it appears to be intended to cause aggravation or annoyance, whether to a competitor or other person, without reasonable cause or justification. Vexatious circumstances may arise because of disputes between rival businesses and local knowledge will therefore be invaluable in considering such matters. Licensing authorities can consider the main effect of the representation, and whether any inconvenience or expense caused by it could reasonably be considered to be proportionate.
- 9.6 Frivolous representations would be essentially categorised by a lack of seriousness. Frivolous representations would concern issues which, at most, are minor and in relation to which no remedial steps would be warranted or proportionate.
- 9.7 Any person who is aggrieved by a rejection of their representations on either of these grounds may lodge a complaint through the local authority's corporate complaints procedure. A person may also challenge the authority's decision by way of judicial review.
- 9.8 Licensing authorities should not take decisions about whether representations are frivolous, vexatious or relevant to the licensing objectives on the basis of any political judgement. This may be difficult for councillors who receive complaints from residents within their own wards. If consideration is not to be delegated, contrary to the recommendation in this

Guidance, an assessment should be prepared by officials for consideration by the sub-committee before any decision is taken that necessitates a hearing. Any councillor who considers that their own interests are such that they are unable to consider the matter independently should disqualify themselves.

- 9.9 It is recommended that, in borderline cases, the benefit of the doubt about any aspect of a representation should be given to the person making that representation. The subsequent hearing would then provide an opportunity for the person or body making the representation to amplify and clarify it.
- 9.10 Licensing authorities should consider providing advice on their websites about how any person can make representations to them.

#### **Corinne Holland**

From: Gen Woods <

**Sent:** 18 July 2022 16:04

To: Licensing

Subject: Re: Premises Licence application - Zia Lucia, Unit 3 Hamptons Tower - REF

M/151012

Follow Up Flag: Follow up Flag Status: Completed

Dear Ms Holland,

My name is Genevieve Woods,

Thank you for your response and for sharing your own representations in support of this application.

To be clear, I am not against the application, I am merely seeking to ensure that the applicant provides appropriate safeguards to meet the licensing objectives.

While management plans are of course not mandatory, they are often provided by responsible applicants. When provided they may assist the committee to determine whether the licence should be granted and whether the licensing objectives are met.

I would submit that in the absence of an operational management plan in this case, it is unclear how disorder and nuisance from smoking, delivery drivers and deliveries, including alcohol deliveries and refuse collections relating to alcohol bottles, will be managed by the premises. This may affect the committee's view of whether the licensing objectives will be met.

As a matter of law, these issues form part of the application and fall to be considered by the committee for any new licence, regardless of whether there are off-sales or late night refreshment in the application.

The onus is on the applicant to reassure the committee that they are able to safely manage the premises such that granting the licence would not increase the risk of nuisance or crime and disorder (or breach the other licensing objectives).

Conditions absolutely can be added to control deliveries or congregating delivery drivers, even in the absence of late night refreshment/off-sales, as those are matters affected by the application for an alcohol licence.

Imposing such conditions or requiring some assurance from the applicant in relation to these matters is a routine occurrence in relation to new applications, particularly where the applicant is not previously known as a proprietor in the local area.

The committee may determine that where there are not sufficient measures proposed by the applicant e.g. to control delivery drivers, granting the premises licence in respect of on-sales of alcohol is more likely to create nuisance and disorder, adversely affecting residents. The same is true in respect of the other matters raised, including smoking and deliveries/collections. Equally, where an operational management plan or similar is provided which addresses the concerns, the committee may be satisfied that the applicant is able to manage the risk sufficiently.

Given your response, I would be grateful if this email could be included as part of my representations.

Genevieve

> wrote:

Dear Ms Woods

In order for your representation to be valid you are required to provide your full name and address. These will be forwarded to the applicant at the end of the consultation period where they can contact you to mediate with you to address your concerns.

Please can you provide your full name and address in order for me to include your representations. I will need these prior to the last day for the consultation period which is the 9th August 2022.

#### Please Note:

- 1. Management plans do not form part of the licence application process. They may well exist but there is no requirement to submit them to the Licensing Authority or make them public.
- 2. In response to your comments in section 4 of your representation, the application does not include the 'off sales' of alcohol nor the provision of Late Night Refreshments (hot food/drinks between 23.00 05.00 hrs) and therefore conditions cannot be added which would control general food sales outside of these times.

#### Kind regards

#### **Corinne Holland**

**Licensing Officer** 

**Environmental Health and Trading Standards** 

Place Directorate

**London Borough of Tower Hamlets** 

2<sup>nd</sup> Floor, Mulberry Place

**5 Clove Crescent** 

London

E14 2BG

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From: Gen Woods < Sent: 18 July 2022 12:22 To: Licensing < Subject: Ref: CLC/EHTS/LIC/151012
Dear Madam,
I am writing to make a representation in respect of the application by Zia Lucia for a new premises licence. I would be grateful if you could please confirm receipt of this correspondence.
I am a homeowner in Hampton Tower and my windows are located above the proposed venue. I am not opposed in principle to a new licence being granted, but I would ask that the committee requires the addition of a number of conditions before granting the licence to ensure that the premises does not contravene the licensing objectives.
I have not had the opportunity to see any documentation included with the application, such as drawings, menus or any operational management plan. For a premises of this type, an operational management plan is critical to ensure that operations are managed in a way which prevents nuisance and ASB. It is possible that some of the below matters have already been addressed in documents which are not publicly available with the application.
My primary concerns are as follows:
1. At present, there is nothing in the application directed to managing smoking by staff and/or customers. It is important that a limit is imposed on the number of staff and customers smoking at any one time in order to manage noise levels, and that any designated smoking area is located away from the building so that smoke does not enter into the windows of residents above. If such measures are not put in place, the premises is likely to create unacceptable levels of noise and smoke nuisance to myself, my family and the hundreds of other residents living above the premises in Hampton Tower.
2. If not already in place, the Committee should add a condition that alcohol must only be sold ancillary to a meal, in order to reduce the risk of drunken disorder from patrons exiting the premises through Hampton Tower property, which engages the crime and disorder objective.

3. There should be a restriction on the times when refuse collection and deliveries may take place to avoid disturbance to residents. For example, not before 7am and not after 8pm. Such deliveries and collections should be supervised by a manager to ensure that noise is kept to a minimum.
4. It is not clear from the application whether the premises will make use of delivery services such as Deliveroo/Just Eat/Uber Eats etc. If so, there is nothing in the application which indicates how delivery drivers will be managed. It is important to have an operational management plan which contains clear guidelines for managing delivery drivers and that staff are fully trained to comply. The council will be familiar with the fact that delivery drivers often create ASB and nuisance by congregating outside venues while waiting for orders. They often park in areas which are not designated for parking, idle engines and create noise disturbance for residents in the building.
I would ask that a condition be imposed requiring any delivery drivers to have a designated waiting area which is or Marsh Wall or in the tarmac'd parking lot of the South Quay Building, rather than in the privately owned courtyard of Hampton Tower, which is closer to residential premises and is where noise echoes most strongly.
In addition, I request that as a condition of the licence, the premises put in place a plan to ensure that delivery drivers are waiting for a minimal period of time, ie that they are not summoned until the orders are ready, or nearly ready. This is a common condition for premises of this kind, manageable through, for example, Deliveroo's app, and is a simple measure which would help to reduce congregation and therefore the risk of noise and ASB in the courtyard of Hampton Tower.
I am grateful for your consideration.
Many thanks,
Genevieve

#### **Corinne Holland**

From: MARK.J.Perry@

**Sent:** 08 August 202<u>2 15:05</u>

**To:** mbuckworth@

**Subject:** RE: premises license app Lucia 75 Marsh Wall

Hi Mike,

Thanks for getting back to me so quickly, Tower Hamlets Council Licensing please see below conditions agreed with the applicant.

**Kind Regards** 

Mark



PC Mark Perry Central East Licensing Unit Metropolitan Police Service (MPS) Email

A: Licensing Office, 1st Floor Stoke Newington Police Station





From: Michael Buckworth <

**Sent:** 08 August 2022 13:29 **To:** Perry Mark J - CE-CU <

Cc: Ivan Gerovski <i ; Dan Lennon-Woodward

Subject: Re: premises license app Lucia 75 Marsh Wall

Hi Mark

Many thanks for your email, and for these requests.

They are all agreed by our client and our client is happy for them to be added as conditions to the premises licence.

Kind regards

#### Mike





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On Mon, 8 Aug 2022 at 13:07,
Hi,
I am PC Mark Perry from Central East Police Licensing and I am dealing with your application. I have no objection in principle to your application but would like the following conditions added to your license:
Please let me know if these conditions are acceptable of if you wish to discuss them.
1.An incident log shall be kept at the premises, and be available on request to the Police or ar
authorised officer. It must be completed within 24 hours of any incident and will record the following
a) All crimes reported to the venue;
b) All ejections of patrons;

c) Any complaints received concerning crime and disorder

d) Any incidents of disorder;
e) All seizures of drugs or offensive weapons;
f) Any faults in the CCTV system,
g) Any refusal of the sale of alcohol;
h) Any visit by a relevant authority or emergency service.
2. In the event that a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that:
a) Call the police (and, where appropriate, the London Ambulance Service) are called without delay;
b) The crime scene is preserved (where possible) so as to enable a full forensic investigation to be carried out by the police; and
c) Such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises.
3. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
4. No open containers of alcohol to be taken outside the premises.
5. A record shall be kept detailing all refused sales of alcohol. The record must include the date and time of the refused sale, the name of the member of staff who refused the sale and the reason for the refusal. The record shall be available for inspection at the premises by a police or Authorised Council Officer all times whilst the premises is open.

- 6 . The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Tower Hamlets Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
- 7 . A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises (or immediately contactable) at all times when the premises are open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.



PC Mark Perry

Central East Licensing Unit



Metropolitan Police Service (MPS)

Email

A: Licensing Office, 1st Floor Stoke Newington Police Station





#### **Corinne Holland**

From: Licensing

**Sent:** 09 August 2022 14:38 **To:** Corinne Holland

**Subject:** FW: 151012 New premises license for Zia Lucia South Quays Ltd Unit 3, Hampton

Tower, 75 Marsh Wall, London

From: Nicola Cadzow

Sent: 09 August 2022 14:16

To: Licensing <

Cc: Michael Buckworth

Subject: FW: 151012 New premises license for Zia Lucia South Quays Ltd Unit 3, Hampton Tower, 75 Marsh Wall,

London

#### Good afternoon Licensing

I have no objections to the new premises license for Zia Lucia South Quays Ltd Unit 3, Hampton Tower, 75 Marsh Wall, London, ref 151012, further to the applicant's agreement to the additional conditions as below (see also email trail):-

- 1. Loudspeakers shall not be located in the entrance lobby or outside the premise building.
- 2. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
- 3. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall be limited to 8 persons at any one time.
- 4. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises, which gives rise to a public nuisance.

Kind regards

#### **Nicola Cadzow**

Environmental Health Officer Environmental Protection Team Place Directorate London Borough of Tower Hamlets Mulberry Place Town Hall 5 Clove Crescent London E14 2BG

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Click here to see the Tower Hamlets Noise map:

From: Michael Buckworth < Sent: 09 August 2022 10:16

To: Nicola Cadzow <

Subject: Fwd: 151012 New premises license for Zia Lucia South Quays Ltd Unit 3, Hampton Tower, 75 Marsh Wall,

London

Hi Nicola

Many thanks for your proposed conditions.

These are agreeable to our client.

Kind regards

Mike

#### Michael Buckworth

#### Partner



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From: Nicola Cadzow <

Date: 9 August 2022 at 09:34:53 BST

To: info

Subject: 151012 New premises license for Zia Lucia South Quays Ltd Unit 3, Hampton Tower, 75 Marsh Wall, London
Good morning Mr Buckworth
I am reviewing your new premises license for Zia Lucia South Quays Ltd Unit 3, Hampton Tower, 75 Marsh Wall, London, reference 151012, with particular attention to the licensing objective for the prevention of public nuisance and wish for the addition of the following noise conditions to apply as below:
1. Loudspeakers shall not be located in the entrance lobby or outside the premise building.
2. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
3. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall be limited to 8 persons at any one time.
4. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises, which gives rise to a public nuisance.
Await your confirmation of the above conditions
Kind regards
Nicola Cadzow

**Environmental Health Officer** 

**Environmental Protection Team** 

Place Directorate

**London Borough of Tower Hamlets** Mulberry Place Town Hall 5 Clove Crescent London E14 2BG www.towerhamlets.gov.uk Follow us on: <u>Facebook</u> | <u>Twitter</u> | <u>Linkedin</u> | <u>Instagram</u> Please note: all s61 consents, dispensations and variations must be sent to environmental.protection@towerhamlets.gov.uk for logging and allocation. Click here to see the Tower Hamlets Noise map: From: Nicola Cadzow **Sent:** 09 August 2022 09:23 To: IIGEROVSKI Cc: 'MARK Subject: 151012 New premises license for Zia Lucia South Quays Ltd Unit 3, Hampton Tower, 75 Marsh Wall, London Good morning Sir, Madam

I am reviewing your client's new premises license for Zia Lucia South Quays Ltd Unit 3, Hampton Tower, 75 Marsh Wall, London, refe 151012 with particular attention to the licensgin objective for

1. Loudspeakers shall not be located in the entrance lobby or outside the premise building.
2. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
3. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall be limited to 8 persons at any one time.
4. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises, which gives rise to a public nuisance.
Await your confirmation of the above conditions
Kind regards
Nicola Cadzow
Environmental Health Officer
Environmental Protection Team
Place Directorate
London Borough of Tower Hamlets
Mulberry Place Town Hall
5 Clove Crescent
London E14 2BG

the prevention of public nuisance and wish for the addition of the following noise conditions to

apply as below:

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#### **Prevention of Public Nuisance**

- 9.1 Licensed premises, especially those operating late at night and in the early hours of the morning, can cause a range of nuisances impacting on people living, working or sleeping in the vicinity of the premises.
- 9.2 The concerns mainly relate to noise nuisance both from the premises and customer egress, light pollution, noxious smells and disruption from parked vehicles and due regard will be taken of the impact these may have in considering a licence. The Licensing Authority will expect Operating Schedules to satisfactorily address these issues. Applicants are advised to seek advice from the Council's Environmental Health Officers before preparing their plans and Schedules.
- 9.3 The Licensing Authority, where its discretion is engaged, will consider, where appropriate, attaching conditions to licences and permissions to prevent the problems identified in Section 18 of this Policy (Special Cumulative Impact Policy for the Brick Lane and Bethnal Green Area), and these may include conditions drawn from the Model Pool of Conditions found in the Secretary of States Guidance.
- 9.4 **Street Furniture** placing of street furniture, which includes advertising boards, on the highway can cause a public nuisance by way of obstruction, or encourage consumption of alcohol on an unlicensed area. The Licensing Authority expects applicants to have ensured that they fully comply with the Councils rules relating to authorisation of obstructions on the highway, and that the required authorisations are obtained prior to submitting a licence application. Where proportionate and appropriate, and its discretion is engaged, the Licensing Authority will impose conditions in relation to street furniture, including on private land.
- 9.5 **Fly Posting** The Council has experienced problems with "fly posting" in relation to venues that offer entertainment. Fly posting is the unauthorised posting of posters / advertisements etc. Where it considers it proportionate and appropriate, and its discretion is engaged, the Licensing Authority will attach conditions relating to the control of fly posting to ensure that venues clearly prohibit all fly posting in their contract terms with others and they effectively enforce this control.

### Guidance Issued by the Home Office under Section 182 of the Licensing Act 2003

#### Updated April 2018

#### Public nuisance

- 2.15 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.
- 2.16 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.
- 2.17 Conditions relating to noise nuisance will usually concern steps appropriate to control the levels of noise emanating from premises. This might be achieved by a simple measure such as ensuring that doors and windows are kept closed after a particular time, or persons are not permitted in garden areas of the premises after a certain time. More sophisticated measures like the installation of acoustic curtains or rubber speaker mounts to mitigate sound escape from the premises may be appropriate. However, conditions in relation to live or recorded music may not be enforceable in circumstances where the entertainment activity itself is not licensable (see chapter 16). Any conditions appropriate to promote the prevention of public nuisance should be tailored to the type, nature and characteristics of the specific premises and its licensable activities. Licensing authorities should avoid inappropriate or disproportionate measures that could deter events that are valuable to the community. such as live music. Noise limiters, for example, are expensive to purchase and install and are likely to be a considerable burden for smaller venues.
- 2.18 As with all conditions, those relating to noise nuisance may not be appropriate in certain circumstances where provisions in other legislation adequately protect those living in the area of the premises. But as stated earlier in this Guidance, the approach of licensing authorities and responsible authorities should be one of prevention and when their powers are engaged, licensing authorities should be aware of the fact that other legislation may not adequately cover concerns raised in relevant representations and additional conditions may be appropriate.

- 2.19 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, the most sensitive period for people being disturbed by unreasonably loud music is at night and into the early morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. This is why there is still a need for a licence for performances of live music between 11 pm and 8 am. In certain circumstances, conditions relating to noise emanating from the premises may also be appropriate to address any disturbance anticipated as customers enter and leave.
- 2.20 Measures to control light pollution will also require careful thought. Bright lighting outside premises which is considered appropriate to prevent crime and disorder may itself give rise to light pollution for some neighbours. Applicants, licensing authorities and responsible authorities will need to balance these issues.
- 2.21 Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in anti-social behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area, or that, if they wish to smoke, to do so at designated places on the premises instead of outside, and to respect the rights of people living nearby to a peaceful night.

#### Licensing Policy, updated November 2018

#### **Crime and Disorder**

- 7.1 Licensed premises, especially those offering late night / early morning entertainment, alcohol and refreshment for large numbers of people, can be a source of crime and disorder problems and to store prescribed information.
- 7.2 When addressing crime and disorder the applicant should initially identify any particular issues (having regard to their particular type of premises and / or activities) which are likely to adversely affect the promotion of the crime and disorder licensing objective. Such steps as are required to deal with these identified issues should be included within the applications operating schedule. Where the Metropolitan Police, acting as a responsible authority, makes recommendations in respect of an application relating to the licensing objectives the Licensing Authority would expect the applicant to incorporate these into their operating schedule.
- 7.3 Applicants are recommended to seek advice from Council Officers and the Police as well as taking into account, as appropriate, local planning and transport policies, with tourism, cultural and crime prevention strategies, when preparing their plans and Schedules.
- 7.4 In addition to the requirements for the Licensing Authority to promote the licensing objectives, it also has duties under Section 17 of the Crime and Disorder Act 1998 to do all it reasonably can to prevent crime and disorder in the Borough and to share prescribed information.
- 7.5 The Licensing Authority, if its discretion is engaged, will consider attaching Conditions to licences and permissions to deter and prevent crime and disorder both inside and immediately outside the premises and these may include Conditions drawn from the Model Pool of Conditions relating to Crime and Disorder given in the Secretary of State's Guidance.
- 7.6 **CCTV** The Licensing Authority, if its discretion is engaged, will attach conditions to licences, as appropriate where the conditions reflect local crime prevention strategies, for example the provision of closed circuit television cameras.

7.7 **Touting** – This is soliciting for custom. There has been a historic problem with Touting in the borough, mainly in relation to restaurants, and as such in 2006 the Council introduced a byelaw under Section 235 of the Local Government Act 1972 for the good rule and government of the London Borough of Tower Hamlets and for the prevention and suppression of nuisances.

As a result, in relation to premises where there is intelligence that touting is, or has been carried out, the Licensing Authority, where its discretion is engaged will insert a standard condition that prohibits 'touting' as follows:-

- 1) No person shall be employed to solicit for custom or be permitted to solicit for custom for business for the premises in any public place within a 500 meters radius of the premises as shown edged red on the attached plan.( marked as Appendix -)
- 2) Clear Signage to be placed in the restaurant windows stating that the premises supports the Council's 'No Touting' policy.
- 7.8 **Responsible Drinking -** The Licensing Authority expects alcohol to be promoted in a responsible way in the Borough. This should incorporate relevant industry standards, such as the Portman Group Code of Practice. Where appropriate and proportionate, if its discretion is engaged, the Licensing Authority will apply conditions to ensure responsible drinking. The Licensing Authority also recognises the positive contribution to best practice that "Pubwatch" and other similar schemes can make in promoting the licensing objectives and is committed to working with them.

Model Pool Conditions can be found in the Secretary of State's Guidance.

- 7.9 **Criminal Activity** There is certain criminal activity that may arise in connection with licensed premises which the Licensing Authority will treat particularly seriously. These are the use of the licensed premises:
  - for the sale and distribution of drugs controlled under the Misuse of Drugs Act 1971 and the laundering of the proceeds of drugs crime:
  - for the sale and distribution of illegal firearms;
  - for the evasion of copyright in respect of pirated or unlicensed films and music, which does considerable damage to the industries affected;
  - for the illegal purchase and consumption of alcohol by minors which impacts on the health, educational attainment, employment prospects and propensity for crime of young people;
  - for prostitution or the sale of unlawful pornography;
  - by organised groups of paedophiles to groom children;

- as the base for the organisation of criminal activity, particularly by gangs;
- for the organisation of racist activity or the promotion of racist attacks:
- for employing a person who is disqualified from that work by reason of their immigration status in the UK;
- for unlawful gambling; and
- for the sale or storage of smuggled tobacco and alcohol.

The Secretary State's Guidance states that it is envisaged that licensing authorities, the police, the Home Office (Immigration Enforcement) and other law enforcement agencies, which are responsible authorities, will use the review procedures effectively to deter such activities and crime. Where reviews arise and this Licensing Authority determines that the crime prevention objective is being undermined through the premises being used to further crimes, it is expected that revocation of the licence, even in the first instance, should be seriously considered.

- 7.10 In particular the Licensing Authority is mindful of the Secretary of State's Guidance "Reviews arising in connection with crime".
- 7.11 From 1 April 2017, businesses which sell alcohol (for example, retailers of alcohol and trade buyers) will need to ensure that the UK wholesalers that they buy alcohol from have been approved by HMRC under the Alcohol Wholesaler Registration Scheme (AWRS). They will need to check their wholesalers Unique Registration Number (URN) against the HMRC online database which will be available from April 2017. This is an ongoing obligation and if a business is found to have bought alcohol from an unapproved wholesaler, they may be liable to a penalty or could even face criminal prosecution and their alcohol stock may be seized. Any trader who buys alcohol from a wholesaler for onward sale to the general public (known as a 'trade buyer') does not need to register unless they sell alcohol to other businesses. Examples of trade buyers would be pubs, clubs, restaurants, cafes, retailers and hotels. However, they will need to check that the wholesaler they purchase alcohol from is registered with HMRC. Further information may be https://www.gov.uk/guidance/the-alcohol-wholesalerregistration-scheme-awrs.

#### Smuggled goods

- 7.12 The Licensing Authority will exercise its discretion to add a standard condition as follows:-
  - The premises licence holder and any other persons responsible for the purchase of stock shall not purchase any goods from door-todoor sellers other than from established traders who provide full receipts at the time of delivery to provide traceability.
  - 2) The premises licence holder shall ensure that all receipts for goods bought include the following details:
    - i. Seller's name and address
    - ii. Seller's company details, if applicable
  - iii. Seller's VAT details, if applicable
  - iv. Vehicle registration detail, if applicable
  - 3) Legible copies of the documents referred to in 2) shall be retained on the premises and made available to officers on request.
  - 4) The trader shall obtain and use a UV detection device to verify that duty stamps are valid.
  - 5) Where the trader becomes aware that any alcohol may be not duty paid they shall inform the Police of this immediately.

#### Olympic Park – Football Ground

- 7.13 Premises where Police intelligence shows that football supporters congregate within the borough should consider in their application form the following conditions:
  - 1) On Match Days for premises licensed for the supply of alcohol for consumption on the premises:
    - a) Drinks shall only be supplied in polypropylene or similar plastic and all bottled drinks shall be poured into such drinking vessels before being handed to the customer. These should be made of recyclable materials.
    - b) Registered door staff shall be employed to control the entry and exits to the premises and to manage any licensed outside area(s).

### Guidance Issued by the Home Office under Section 182 of the Licensing Act 2003

Updated April 2018

#### Crime and disorder

- 2.1 Licensing authorities should look to the police as the main source of advice on crime and disorder. They should also seek to involve the local Community Safety Partnership (CSP).
- 2.2 In the exercise of their functions, licensing authorities should seek to cooperate with the Security Industry Authority ("SIA") as far as possible and consider adding relevant conditions to licences where appropriate. The SIA also plays an important role in preventing crime and disorder by ensuring that door supervisors are properly licensed and, in partnership with police and other agencies, that security companies are not being used as fronts for serious and organised criminal activity. This may include making specific enquiries or visiting premises through intelligence led operations in conjunction with the police, local authorities and other partner agencies. Similarly, the provision of requirements for door supervision may be appropriate to ensure that people who are drunk, drug dealers or people carrying firearms do not enter the premises and ensuring that the police are kept informed.
- 2.3 Conditions should be targeted on deterrence and preventing crime and disorder including the prevention of illegal working in licensed premises (see paragraph 10.10). For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the premises can actively deter disorder, nuisance, anti-social behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.
- 2.4 The inclusion of radio links and ring-round phone systems should be considered an appropriate condition for public houses, bars and nightclubs operating in city and town centre leisure areas with a high density of licensed premises. These systems allow managers of licensed premises to communicate instantly with the police and facilitate a rapid response to any disorder which may be endangering the customers and staff on the premises.

- 2.5 Conditions relating to the management competency of designated premises supervisors should not normally be attached to premises licences. It will normally be the responsibility of the premises licence holder as an employer, and not the licensing authority, to ensure that the managers appointed at the premises are competent and appropriately trained. The designated premises supervisor is the key person who will usually be responsible for the day to day management of the premises by the premises licence holder, including the prevention of disorder. A condition of this kind may only be justified as appropriate in rare circumstances where it can be demonstrated that, in the circumstances associated with particular premises, poor management competency could give rise to issues of crime and disorder and public safety.
- 2.6 The prevention of crime includes the prevention of immigration crime including the prevention of illegal working in licensed premises. Licensing authorities should work with Home Office Immigration Enforcement, as well as the police, in respect of these matters. Licence conditions that are considered appropriate for the prevention of illegal working in licensed premises might include requiring a premises licence holder to undertake right to work checks on all staff employed at the licensed premises or requiring that a copy of any document checked as part of a right to work check are retained at the licensed premises.

#### **Anti-Social Behaviour from Patrons Leaving the Premises**

#### General Advice

Members need to bear in mind that once patrons have left a premises they are no longer under direct control. Members will need to be satisfied that there is a link between the way the premises is operating and the behaviour that is complained of. An example of this would be that irresponsible drinking is being encouraged. Before deciding that any particular licensing conditions are proportionate, Members will also need to be satisfied that other legislation is not a more effective route. For example, if the problem is drinking in the street it may be that the Council should designate the area as a place where alcohol cannot be consumed in public.

Members may also wish to consider whether the hours of opening relate to any problems of anti-social behaviour.

If Members believe that there is a substantial problem of anti-social behaviour and it cannot be proportionately addressed by licensing conditions they should refuse the application.

#### Licensing Policy

The policy recognises that other legislation or measures may be more appropriate but also states that licensing laws are "a key aspect of such control and will always be part of an overall approach to the management of the evening and night time economy" (see Section 4.15 and 4.16 of the Licensing Policy).

The Licensing Authority expects the applicant to have addressed all crime and disorder issues relating to the premises in their operating schedule and to have sought appropriate advice. (See Sections 6.2 of the Licensing Policy)

The Licensing Authority will consider attaching conditions to deter crime and disorder and these may include Conditions drawn from the Model Poll of Conditions relating to Crime and Disorder. (**See Appendix 3 of the Licensing Policy**). In particular Members may wish to consider (this list is not exhaustive):

- Bottle Bans
- Plastic containers
- CCTV (outside the premises)
- Restrictions on open containers for "off sales"
- Proof of Age scheme
- Crime prevention notices
- Drinks promotions-aimed at stopping irresponsible promotions
- Signage

#### **Cumulative Impact**

There is a process by which the Licensing Authority can determine that an area is saturated following representations. However, the process for this involves wide consultation and cannot come from representations about a particular application. (See Section 8 of the Licensing Policy).

#### Police Powers

The Licensing Act 2003, Part 8 gives a senior police officer the power to close a premises for up to 24 hours where the officer believes there is, or is likely to be disorder on or in the vicinity and closure is necessary in the interests of public.

#### Guidance Issued under Section 182 of the Licensing Act 2003

The key role of the Police is acknowledged (2.1).

Conditions attached to licences cannot seek to manage the behaviour of customers once they are beyond the direct management of the licence holder, but can relate to the immediate vicinity of the premises as they seek entry or leave (1.16).

Conditions are best targeted on deterrence and preventing crime and disorder (2.3) CCTV inside & out, communication, police liaison, no glasses are all relevant

There is also guidance issued around public nuisance (2.15 - 2.21).

The pool of conditions, adopted by the Council is recommended (see Appendix 3 of the Licensing Policy). Licence conditions should not duplicate other legislation (1.16).

Necessary and appropriate conditions should normally focus on the most sensitive periods and may address disturbance as customers enter or leave the premises but it is essential that conditions are focused on measures within the direct control of the licence holder (2.18/2.21).

Licensing law is not the primary mechanism for the general control of nuisance and anti-social behaviour by individuals once they are away from the licensed premises and, therefore, beyond the direct control of the individual, club or business holding the licence, certificate or authorisation concerned (14.13).

#### Other Legislation

#### Crime and Disorder Act 1998

The Council has a duty under Section 17 of the Crime and Disorder Act 1998 to do all it reasonably can to prevent crime and disorder.

The Act also introduced a wide range of measures designed to address antisocial behaviour committed by adults and young people. These include:

- Anti-Social Behaviour Orders
- Child Curfew Schemes

- Truancy
  Parenting Orders
  Reparation Orders
  Tackling Racism

#### **Licensing Policy Relating to Hours of Trading**

All applications have to be considered on their own merits.

The Council has however adopted a set of framework hours as follows:

- Monday to Thursday, from 06:00 hrs to 23:30 hrs
- Friday and Saturday, from 06:00 hrs to 00:00 hrs (midnight)
- Sunday, from 06:00 hrs to 22:30 hrs

#### (see 14.8 of the Licensing Policy)

In considering the applicability of frame work hours to any particular application regard should be had to the following

- Location
- Proposed hours of regulated activities, and the proposed hours the premises are open to the public
- The adequacy of the applicant's proposals to deal with issues of crime and disorder and public nuisance
- Previous history
- Access to public transport
- Proximity to other licensed premises, and their hours

#### (See 14.9 of the licensing policy)

Subject to any representations to the contrary in individual cases the following premises are not generally considered to contribute to late night anti-social behaviour and will therefore generally have greater freedom

- Theatres
- Cinemas
- Premises with club premises certificates

#### **Planning**

An application for a Premises Licence can be made in respect of a premises even where the premises does not have relevant Planning Permission. That application has to be considered and Members can only refuse the application where the application itself does not promote one of more of the Licensing Objectives. Members cannot refuse just because there is no planning permission. Where a Premises Licence is granted and which exceeds what is allowed by the Planning Permission and that Premises then operates in breach of planning then the operator would be liable to enforcement by Planning.