



Take the survey

SURVEY RESPONSE REPORT

07 March 2022 - 29 May 2022

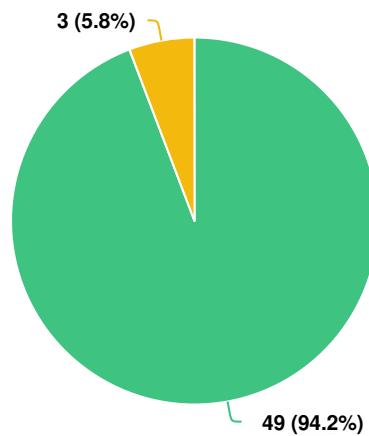
PROJECT NAME:

Gambling Policy Review Consultation 2022

A large, solid blue rectangular box with rounded corners, centered on the page. It contains the text "SURVEY QUESTIONS" in white, uppercase letters, flanked by two horizontal white lines above and below the text.

SURVEY QUESTIONS

Q1 Are you a resident, business or from an organisation?

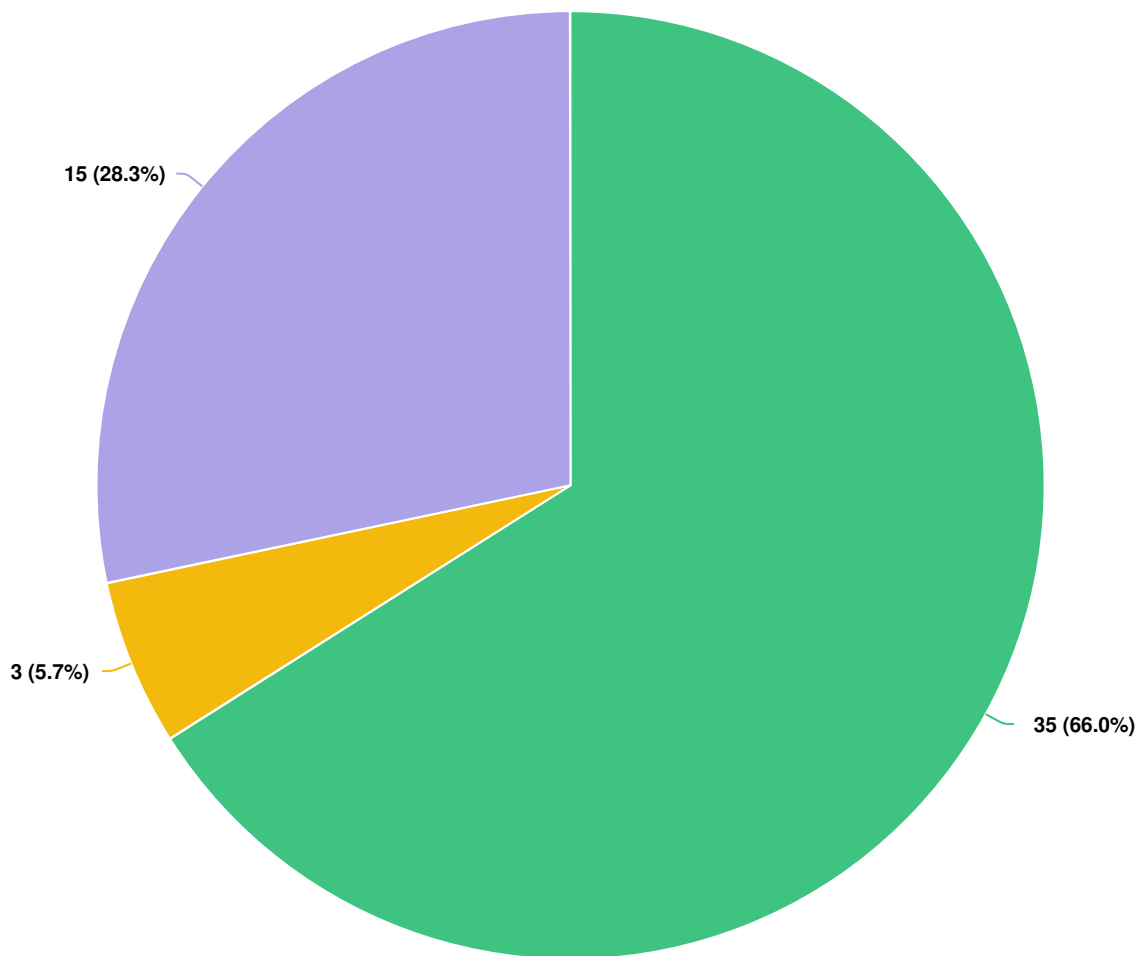


Question options

- Resident
- Business

Optional question (52 response(s), 1 skipped)
Question type: Radio Button Question

Q2 Do you think that Gambling Premises in the borough have increased ASB, which can be linked to them?



Question options

- Yes
- No
- Don't know

Optional question (53 response(s), 0 skipped)
Question type: Radio Button Question

Q3 | If you have concerns over certain premises or areas in the borough, please list these here

Screen Name Redacted 3/08/2022 09:10 AM	Casino Slots - Whitechapel Rd
Screen Name Redacted 3/16/2022 06:05 PM	Don't know
Screen Name Redacted 4/05/2022 08:43 AM	gambling den on mare street opposite Iceland
Screen Name Redacted 4/06/2022 03:42 PM	Eastern end of Poplar High St
Screen Name Redacted 4/12/2022 03:21 PM	Look at any local high street in Tower Hamlets, they have several gambling premises that is in easy access to vulnerable people who are addicted to gambling.
Screen Name Redacted 4/21/2022 07:37 PM	If you look at Chrisp Street Market the betting shops have very long opening hours and are always full. They deliberately put a betting shop right next to the Post Office where people are collecting their benefits. It's predatory and it's happening all over the country.
Screen Name Redacted 4/21/2022 08:13 PM	No concerns
Screen Name Redacted 4/21/2022 08:13 PM	Tower hamlets
Screen Name Redacted 4/21/2022 09:21 PM	Too many gambling shops on Bethnal Green road
Screen Name Redacted 4/21/2022 10:11 PM	Whitechapel
Screen Name Redacted 4/22/2022 01:50 AM	Gambling premises

Screen Name Redacted Yes Bethnal Green high street

4/22/2022 07:41 AM

Screen Name Redacted

6 Martha St, London E1 2ER is at Shadwell DLR and bus stop. where a large number of children and commuters congregate / pass.

4/25/2022 06:21 PM

Screen Name Redacted

NONE

5/07/2022 03:54 PM

Screen Name Redacted

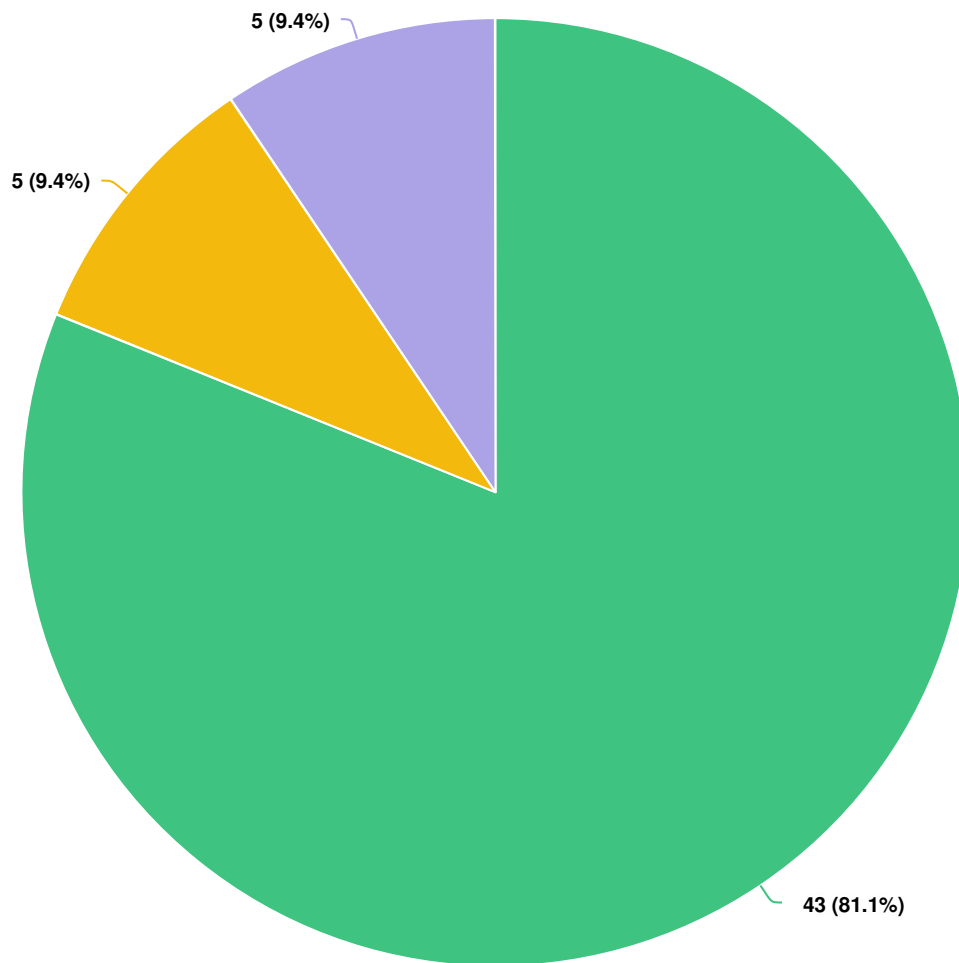
There is a new one opened in Roman Rd where the Credit Union office used to be just near Iceland

5/28/2022 08:20 PM

Optional question (15 response(s), 38 skipped)

Question type: Essay Question

Q4 Do you think Adult Gaming Centres (these are not Betting Shops, but premises that have gaming machines that give cash prizes) should have set restricted hours they can open?



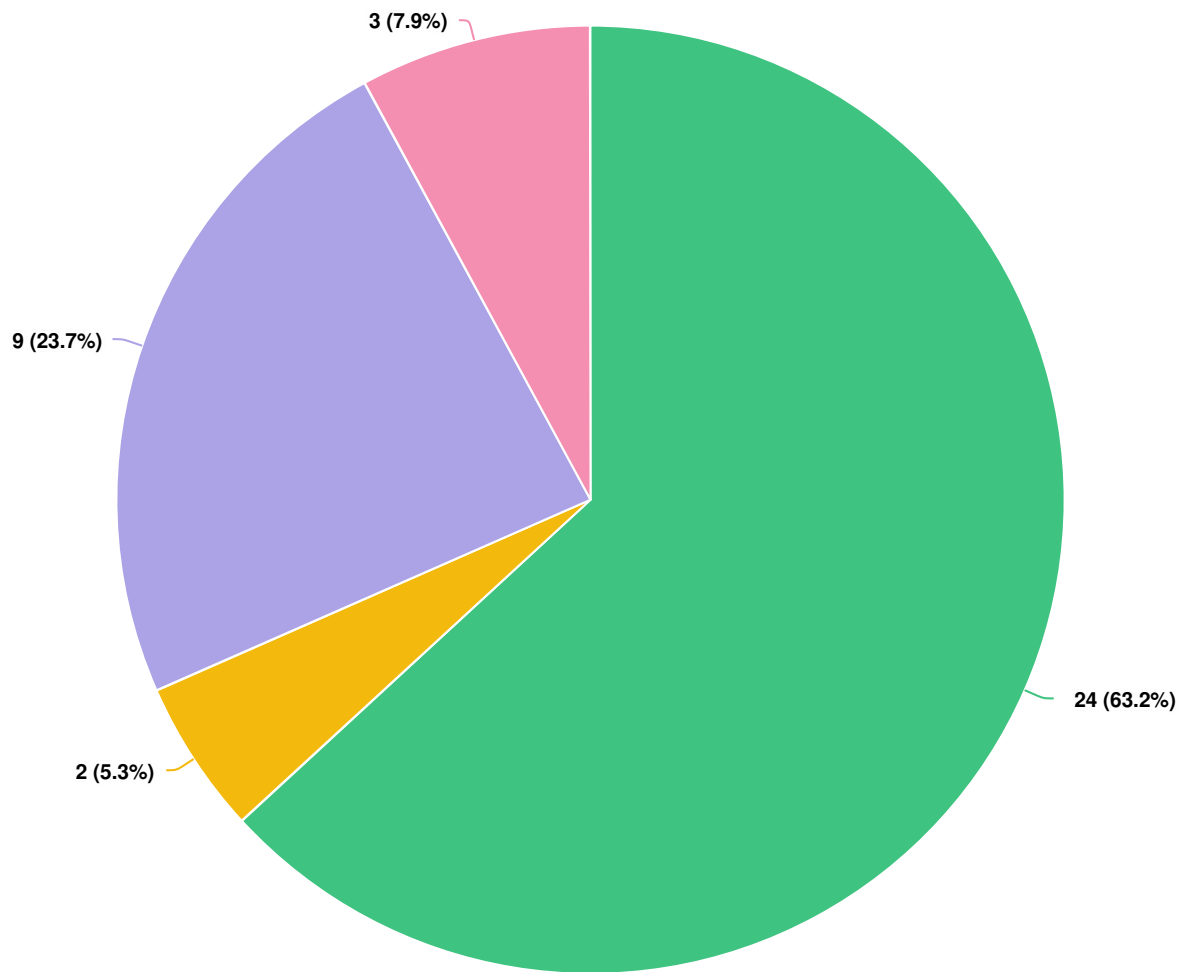
Question options

- Yes
- No
- Don't know

Optional question (53 response(s), 0 skipped)

Question type: Radio Button Question

Q5 If you answered yes to the previous question, what hours do you feel are appropriate for gambling to be permitted in these premises?

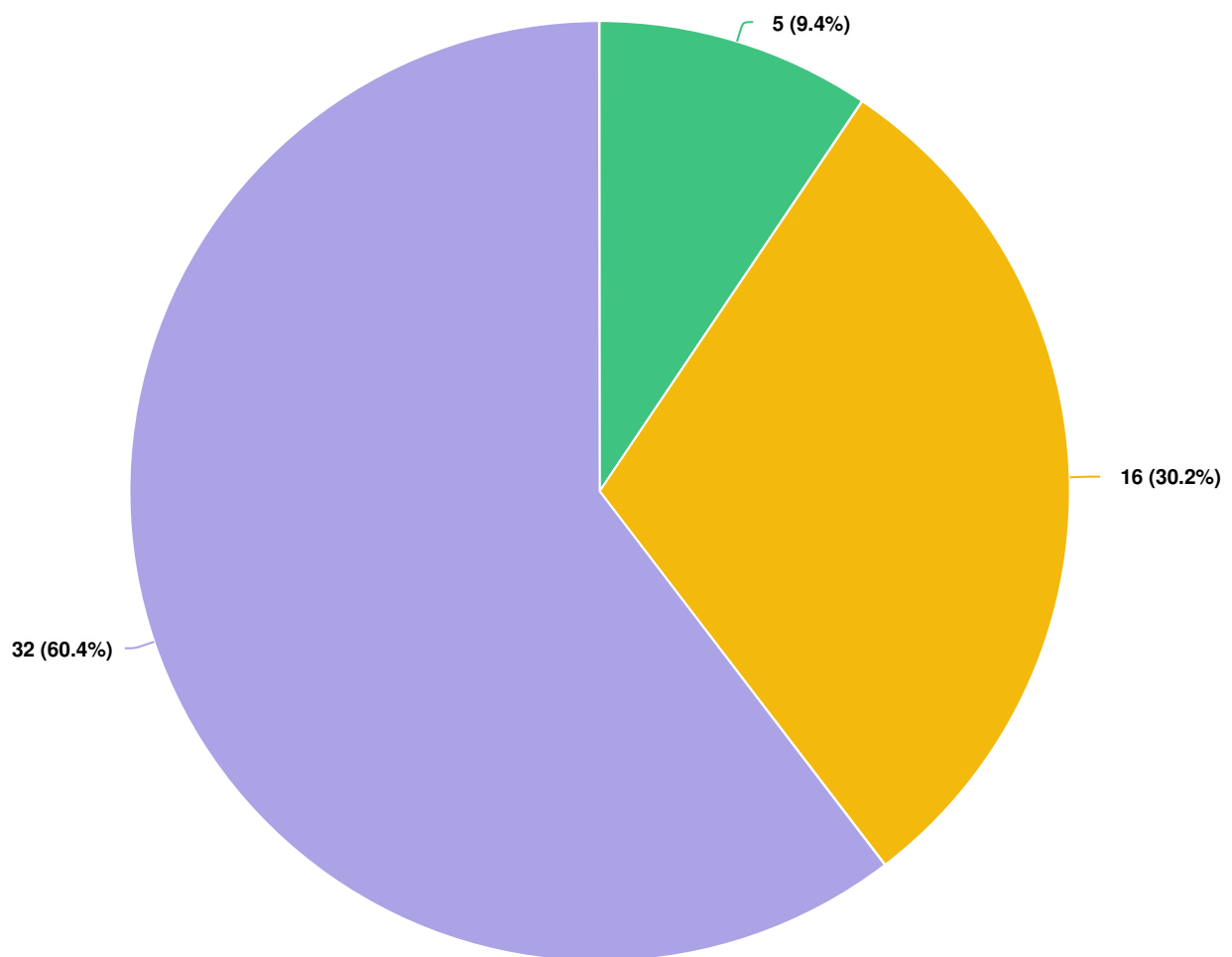


Question options

- 7am to 10pm every day
- 8am to 11pm every day
- 9am to midnight every day
- 6am to 11.30pm Monday to Thursday; 6am to midnight Friday and Saturday; 6am to 10.30pm Sunday

Optional question (38 response(s), 15 skipped)
Question type: Radio Button Question

Q6 Are there are certain areas in the borough that permitting a gambling premises would be in conflict with the objective to protect children and other vulnerable people from being harmed or exploited by gambling?



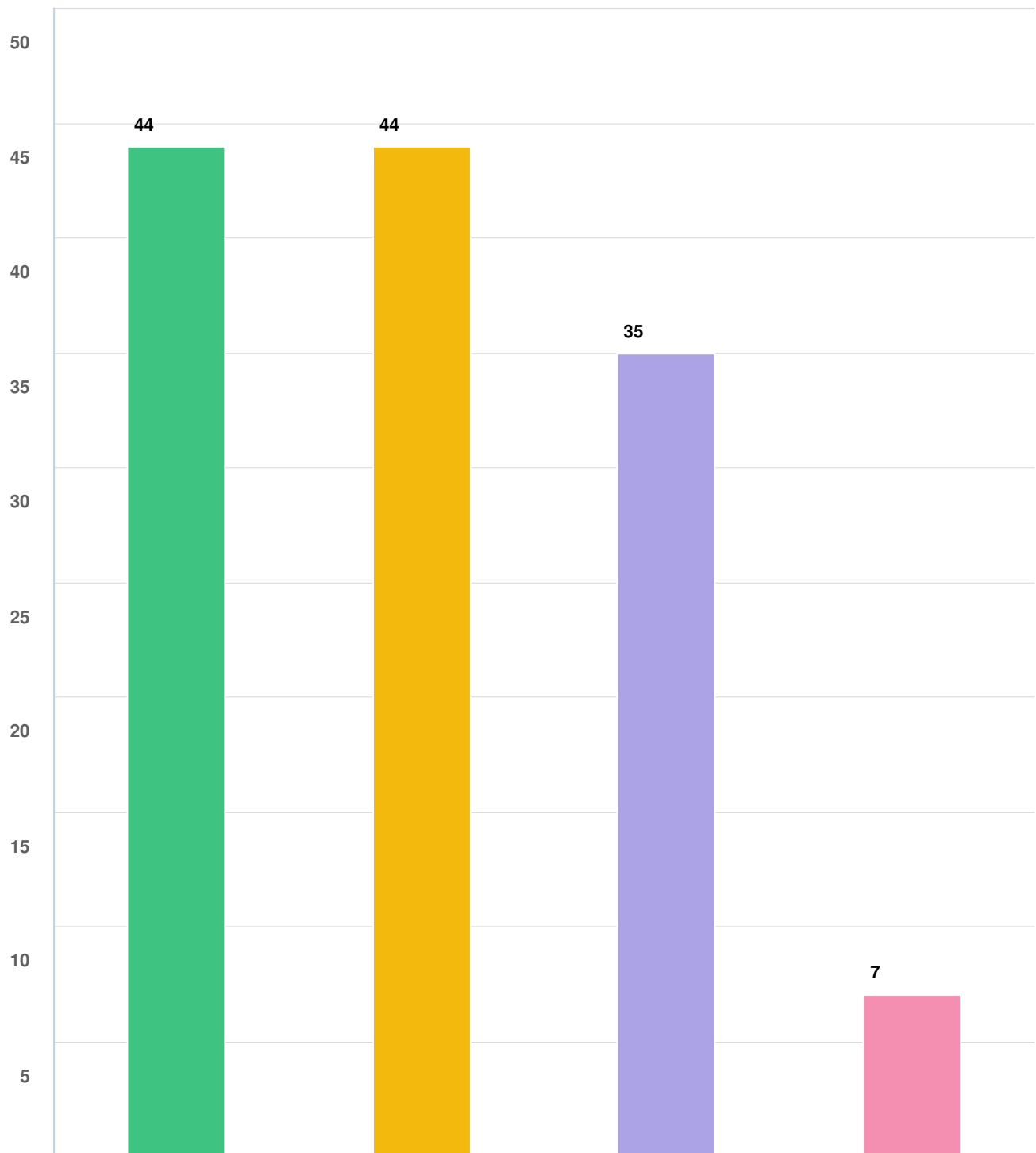
Question options

- No
- Don't know
- Yes, please state where and the reasons why

Optional question (53 response(s), 0 skipped)

Question type: Radio Button Question

Q7 Do you have any concerns about people under the age of 18 being permitted to gambling in the following places (tick all that apply).



Question options

- Betting shops
- Adult gaming centres
- Pubs
- Other premises (please specify)

Optional question (48 response(s), 5 skipped)

Question type: Checkbox Question

Q8 It is proposed that Public Health and the Responsible Authority will object to applications in areas with high deprivation. The applicant will need to demonstrate that their application will not add to the issue. Public Health are proposing to provide maps to show the areas of high deprivation to assist applicants. Please provide your comments about this below.

Screen Name Redacted
3/08/2022 09:10 AM

Strongly agree that new applications should not be granted for areas with high deprivation.

Screen Name Redacted
3/15/2022 04:56 PM

This is helpful

Screen Name Redacted
3/16/2022 06:05 PM

Agree

Screen Name Redacted
4/04/2022 12:39 PM

They shouldn't be allowed near schools and places of worship, youth venues, markets etc. Children and young people shouldn't be exposed to gambling.

Screen Name Redacted
4/04/2022 01:11 PM

I feel a map would stigmatise the issue and will make those most at risk of gambling addiction more likely to continue to travel to those sites. There should be wider governance of such sites nationwide to restrict hours and provide more support to those at risk.

Screen Name Redacted
4/04/2022 01:50 PM

This is a good idea. Especially in Whitechapel as discussed previously. It is encouraging homelessness and it preys on vulnerable people with limited means.

Screen Name Redacted
4/05/2022 08:43 AM

Existing gambling shops in high deprivation areas should be closed

Screen Name Redacted
4/06/2022 03:42 PM

Retail space is already limited in much of the Tower Hamlets borough. Gambling and betting stores with large corporations and profits behind them are well placed to price out alternative use cases. Given the negative social value these kind of businesses impose on a neighbourhood, planning permission should be as hard as possible.

Screen Name Redacted
4/12/2022 03:21 PM

Public health the responsible authority need to be more proactive about protecting vulnerable people from being exploited by gambling premises in highly deprived area by taxing gambling premises to pay

for support services for children, vulnerable people and those who are exploited by gambling.

Screen Name Redacted

4/21/2022 07:37 PM

Yes please! If we could also please ensure that you're only allowed to have so many betting shops in one area that would also greatly help

Screen Name Redacted

4/21/2022 07:40 PM

Agree. Gambling and Gaming shops historically have popped up in deprived areas, adding to social issues and antisocial behaviour and people gathering outside them. This should be illegal and I consider it immoral.

Screen Name Redacted

4/21/2022 07:57 PM

I fully support this measure

Screen Name Redacted

4/21/2022 08:13 PM

I think it is a bad idea for public health to get involved in such decision making. It is not their job to decide who can engage in an activity or not. Nor should they treat areas of high deprivation differently (or even assigning a deprived status to an area in order to then treat it other than other areas)

Screen Name Redacted

4/21/2022 08:07 PM

All gambling exploits young people - my own 25 year old is not deprived but is still having to make up over a year for losses made from gambling over the new year

Screen Name Redacted

4/21/2022 08:13 PM

Disgraceful about objections

Screen Name Redacted

4/21/2022 08:23 PM

The more information available the better. However, it's is clear to me that these businesses prey on the deprived and vulnerable and should not be permitted to operate at all.

Screen Name Redacted

4/21/2022 08:54 PM

Agree with this

Screen Name Redacted

4/21/2022 09:14 PM

I support this proposal. Empirical evidence suggests that people living in deprived areas are susceptible and vulnerable to 'problem' gambling, adding to their social/emotional/financial difficulties.

Screen Name Redacted

4/21/2022 09:16 PM

I wholeheartedly agree and think that for this reason applications should be rejected for the borough of Tower Hamlets

Screen Name Redacted 4/21/2022 10:02 PM	I support the proposal
Screen Name Redacted 4/21/2022 09:27 PM	Good plan.
Screen Name Redacted 4/21/2022 09:47 PM	Applicants cannot possibly demonstrate that if their application is successful it will not add to deprivation, though they will claim that.
Screen Name Redacted 4/21/2022 09:55 PM	This sounds like a good idea, but should apply to the whole of Tower Hamlets, not just areas with high deprivation.
Screen Name Redacted 4/21/2022 10:10 PM	I agree as there are already too many gambling areas of Tower Hamlets where there is high levels of poverty and vulnerable adults.
Screen Name Redacted 4/21/2022 10:17 PM	Agree. In fact we shouldn't have any at all.
Screen Name Redacted 4/21/2022 11:43 PM	I think there are more pressing issues, alcoholism and drug usage in high deprivation areas is more pressing than Gambling.
Screen Name Redacted 4/22/2022 04:15 AM	Definitely best to keep these services out of poverty high areas. Tower Hamlets is steeped in inequality with huge pockets of poverty and benefits the most from NOT having these services.
Screen Name Redacted 4/22/2022 07:34 AM	Vulnerable people take all shapes and forms, it is not just an economic factor.
Screen Name Redacted 4/22/2022 07:41 AM	I wish this were the case another has just been permitted in the last week in tower hamlets on a street with 5 others already in place. It's obscene
Screen Name Redacted 4/22/2022 08:21 AM	If you have to have a statement like this then you know full well they are of no benefit to our community at all. They increase misery and hardship. If they are allowed to be there vulnerable people will use them.

Screen Name Redacted

4/22/2022 09:05 AM

It's not appropriate at all to promote or provide gambling in areas of high deprivation

Screen Name Redacted

4/22/2022 09:10 AM

There is no need for there to be multiple gambling/betting shops in a small area. For people who have a gambling problem I imagine it would be very difficult to kick the habit with this enticement always 'in their face' whenever they walk down the road, and encourages others to develop dysfunctional habits. I have watched bethnal green road over the space of 20 years become a long strip of gambling shops. I think this is very concerning in an area such as E2 with so many estates and people in need. In terms of urban planning it also robs the high street of other types of shops that would serve the community better.

Screen Name Redacted

4/22/2022 10:24 AM

Rather than further stigmatising already marginalised populations, licensing of premises for gambling should be conditioned on a demonstration of adequate community provision of all other potential services for which the premises could otherwise be licensed. Gambling should only be licensed after all other community needs have been met. Due to the inherent nature of the business model, gambling businesses are often able to outbid other potential tenants for streetfront retail space which would offer more valuable community services. Regulatory policy should seek to rebalance the playing field.

Screen Name Redacted

4/22/2022 12:14 PM

It would be good to see them actively demonstrate how they will reduce the issue of high deprivation.

Screen Name Redacted

4/22/2022 03:02 PM

Most of tower hamlets has high depravation, it shouldn't be allowed for most of the Borough.

Screen Name Redacted

4/23/2022 11:14 AM

we are already having issues about ASB during weekends and any holidays (Bank holiday etc). As residence we are aware of rubbish (empty bottles, used drug balloons etc) and broken bottles - broken bus stop glasses - or other windows every time there is a holiday or weekend break. Most of the time it is too much to clean in one day that those rubbish are there for days. Again as residence we are covering all the damages via our council tax. Those people are coming to our neighbourhood from elsewhere and yet residences are the one who foot the bill of their damages. It is almost impossible to go to sleep early during weekends and holidays, until 1 or 2 AM in the morning. So yes, I do not want betting or gambling places around my home. They do attract all the wrong people. I do feel sorry for

them but also please remember that a healthy person will not spend time and money on these. I do not feel safe around betting and gambling places.

Screen Name Redacted

4/25/2022 11:51 AM

Would this not cover the majority of the borough?

Screen Name Redacted

4/25/2022 12:17 PM

In LBTH deprived postcodes/wards are immediately next to wealthier ones. Walking across a notional boundary will make no difference to anyone with a gambling problem. The whole borough should be controlled in this way.

Screen Name Redacted

4/25/2022 06:21 PM

I wholly support this approach. However, it should mean other areas (with less deprivation) see a rise in establishments.

Screen Name Redacted

4/28/2022 08:40 AM

Agreed

Screen Name Redacted

5/07/2022 03:54 PM

How do you define High Deprivation ? Just lining in an area shouldn't stop you deciding what you do with your money . This is restrictive legislation to protect a minority at the expense of the majority who don't have an issue with their gambling

Screen Name Redacted

5/25/2022 09:20 PM

Sounds sensible.

Screen Name Redacted

5/27/2022 07:31 AM

This amounts to a ban on new applications being approved as all of our borough has high deprivation indicators. That will protect existing outlets and create a worse situation where competition is removed and residents are treated worse.

Screen Name Redacted

5/27/2022 08:05 AM

There should be a one out one in policy. Looking to reduce the number of licences in the long term

Screen Name Redacted

5/28/2022 08:20 PM

Good idea

Optional question (45 response(s), 8 skipped)

Question type: Essay Question

Q9 Please use this space below to provide any comments on our Table of Changes.

Screen Name Redacted

n/a

3/08/2022 09:10 AM

Screen Name Redacted

What is this?

3/16/2022 06:05 PM

Screen Name Redacted

The hours of operation are consistently too long - suggest these cease at 9pm or earlier. There is zero reason for a betting shop to be open at 6am.

4/04/2022 01:11 PM

Screen Name Redacted

they do not go far enough existing gambling licences in high deprivation areas should be cancelled or not renewed

4/05/2022 08:43 AM

Screen Name Redacted

All gambling should be banned - it is unfair exploitation

4/21/2022 08:07 PM

Screen Name Redacted

Not to open a more new gambling places in Tower hamlets area

4/21/2022 08:13 PM

Screen Name Redacted

Please oppose gambling as strenuously as possible

4/21/2022 08:23 PM

Screen Name Redacted

The changes make good sense, and are clearly stated.

4/21/2022 09:14 PM

Screen Name Redacted

Advertising of gambling establishments should not be allowed on local billboards.

4/21/2022 09:47 PM

Screen Name Redacted

The additional emphasis on protection of children and vulnerable people sounds like a good idea.

4/21/2022 09:55 PM

Screen Name Redacted

Gambling is harmful to citizens, is anti ethical. It preys on vulnerable people.

4/21/2022 10:17 PM

Screen Name Redacted

I don't know what that is?

4/22/2022 09:05 AM

Screen Name Redacted

4/22/2022 12:14 PM

I've not seen your table of changes

Screen Name Redacted

4/23/2022 11:14 AM

As long as anybody can get in and spend as much as they want, those premises will create nothing but trouble. Many lives will be affected by the lost of money and those people can do any thing in a moment of despair. There should be a personal limit for each customer. I do not know how they can do these. But otherwise it is impossible to protect residence as well as customers and workers. I still remember the customer who killed betting shop employe. He was a known person, kinda friendly face until one day he did the killing. When you open places like this, good business does not want to be around. Only the ones who wants to exploit those people will be opening shops. This not Tower Hamlets that we want.

Screen Name Redacted

5/28/2022 08:20 PM

The Council used to have a byelaw that gaming machines were not allowed in premises near schools- what has happened to this? The new place in Roman Rd near Iceland is near Old Ford School and Mulberry 6th form.

Optional question (15 response(s), 38 skipped)

Question type: Essay Question

Q10 | Please use this space below to provide any comments on our Draft Statement of Gambling Policy 2022-2025.

Screen Name Redacted

3/08/2022 09:10 AM

n/a

Screen Name Redacted

3/16/2022 06:05 PM

There are too many facilities where gambling is too easy and accessible. I would suggest tighter limits on opening hours for arcades or similar

Screen Name Redacted

4/04/2022 01:11 PM

These polices do not go far enough in protecting society in the first instance (reducing hours, controlling proximity / advertisement of location) OR in holding gambling centres accountable for behaviours (delivering support, advertising helplines, declining service)

Screen Name Redacted

4/05/2022 08:43 AM

existing gambling in the borough should all be shut down on public health grounds

Screen Name Redacted 4/21/2022 08:13 PM	I am opposed to this draft. It is too extensive. I think there should only be minimal regulations pertaining to gambling, or to any legitimate business activity.
Screen Name Redacted 4/21/2022 08:13 PM	Na
Screen Name Redacted 4/21/2022 08:23 PM	Please oppose all gambling as strenuously as possible
Screen Name Redacted 4/21/2022 09:14 PM	The policy embodies improvements to the existing policy. However, personally I think the restrictions on gambling do not go far enough... Betting companies have huge economic power, and for too long they have enjoyed 'light touch' regulation. Their super-profits - derived from 'rigged' gaming through the use of clever algorithms to fleece punters - are evidence of this apparent freedom to 'print money', making their owners fortunes. I would like to see much tougher regulation in our Borough (TH).
Screen Name Redacted 4/21/2022 09:16 PM	Healthcare professionals should be specifically consulted (mental health workers especially working in addiction and local GPs) as they see directly the harms gambling establishments inflict on vulnerable people. I also think that the licensing hours should be restricted eg 5pm-10pm
Screen Name Redacted 4/21/2022 10:02 PM	I support the proposed changes
Screen Name Redacted 4/21/2022 09:55 PM	Does not go far enough to discourage gambling, which is dangerous for everyone (not just children and vulnerable people).
Screen Name Redacted 4/21/2022 10:17 PM	Gambling is harmful to citizens, is anti ethical. It preys on vulnerable people.
Screen Name Redacted 4/22/2022 12:14 PM	Again, I've not see your draft statement.
Screen Name Redacted 4/23/2022 11:14 AM	As long as anybody can get in and spend as much as they want, those premises will create nothing but trouble. Many lives will be affected by the lost of money and those people can do any thing in a moment of despair. There should be a personal limit for each

customer. I do not know how they can do these. But otherwise it is impossible to protect residence as well as customers and workers. I still remember the customer who killed betting shop employe. He was a known person, kinda friendly face until one day he did the killing. When you open places like this, good business does not want to be around. Only the ones who wants to exploit those people will be opening shops. This not Tower Hamlets that we want.

Screen Name Redacted

4/25/2022 12:17 PM

Gambling is an under-estimated public harm, exploiting people who cannot afford or manage a "flutter". The borough has a public health duty to reduce harm to residents' financial and emotional wellbeing, and strict controls on gambling outlets is its most effective tool

Screen Name Redacted

4/28/2022 08:40 AM

Gambling has no value to society and leads to further deprivation and ASB.

Optional question (16 response(s), 37 skipped)

Question type: Essay Question