

Healthwatch Tower Hamlets

An introduction

Your Voice Health and Social Care

July 2022

Your Voice in Health and Social Care

- + Took over provision 1st April 2022
- + Carers, SEND and Healthwatch Directorates
- + Clear model for Healthwatch delivery
- + Q1 - mobilising service, securing local office premises, recruiting staff, early meetings with partners

Staff

Name	Position	Start
Matthew Adrien	Director	July
Vacant	Research Manager	
Rahima Qadir	Admin and Information Officer	April
Fatima Munim	Community Engagement Officer	July
Michelle Turpin	Enter & View Officer	August

Local Advisory Committee

- 6-9 members from local community
- Guidance, support, advice and expertise to service delivery and staff team
- Currently 4 and welcoming new members

Service areas

- + Patient Experience Programme
- + Research studies
- + Enter & Views
- + Information & Signposting
- + Volunteers/placements

Priority areas

- + Align community needs and priorities with partners strategic and commissioning plans, ensuring impact and influence
- + Working with CVS partners and building links with key community groups
- + Somali and Bangladeshi community
- + Care Homes - DES:GP service provision
- + Maternity care for women with poorer outcomes
- + GP Access / Mental Health / Children and Young People
- + “15 minute neighbourhoods” (HWB Strategy / THT Plan)
- + Website transition
- + Ensuring local voice heard in new regional structures - Community Intelligence System and neighbouring Healthwatch colleagues

www.healthwatchtowerhamlets.co.uk

info@healthwatchtowerhamlets.co.uk
matthew@healthwatchtowerhamlets.co.uk

0800 145 5343

**Workspace Pill Box, 115 Coventry Road,
E2 6GG**