Non-Executive Report of the: Licensing Committee 22 July 2022	TOWER HAMLETS
	Classification:
Report of: David Tolley, Head of Environmental Health	Unrestricted
and Trading Standards Directorate of Place	

London Local Authorities Act 1991 Hearing to consider the revocation of the Special Treatment Licence held by Ms Yani Wang trading as Natural Treatment, 35 Artillery Lane, London E1 7LP

Originating Officer(s)	Kamal Miah, Environmental Health Officer
Wards affected	Spitalfields and Banglatown

1. **EXECUTIVE SUMMARY**

Licence Holder: Ms Yani Wang

Name and Natural Treatment, 35 Artillery Lane, London E1 7LP

Address of

Premises:

Licence sought to Special Treatment Licence under The London Local

revoke: Authorities Act 1991

Objectors: Kamal Miah, Environmental Health Officer, Licensing

and Safety Team

2. **RECOMMENDATIONS**

2.1 The Licensing Committee is recommended to consider the revocation of the special treatment licence and then adjudicate accordingly.

3. BACKGROUND

- 3.1 This is a report by the Licensing and Safety Team to revoke the special treatment licence issued to Ms Yani Wang trading as Natural Treatment, 35 Artillery Lane, London E1 7LP following evidence obtained that services of a sexual nature are being offered by the business at this premises.
- 3.2 A licence from the Council is required for the use of a premises as an establishment for special treatments. An establishment for special treatment is defined in the Act as any premises in the borough used, intended to be used or represented as being used for the reception or treatment of persons requiring massage, manicure, acupuncture, tattooing, cosmetic piercing, chiropody, light, electric or other special treatment of a like kind or vapour, sauna or other baths.
- 3.3 A licence may be revoked under the London Local Authorities Act 1991 Section 9(2).
- 3.4 Ms Yani Wang applied to renew her special treatment licence which expired on the 22nd of March 2022. Pending this committee hearing, the Council has issued the licence. A copy of the licence can be found at **Appendix** 2

4. Legal Powers and Advice

- 4.1 Licences are granted subject to standard conditions.
- 4.2 Those Standard Conditions of the London Borough of Tower Hamlets were made under the London Local Authorities Act 1991, Section 10 (1). It is the duty of any licence holder to be aware of and abide by those conditions. A copy of the standard conditions can be found in Appendix 4.

- 4.3 The council has made Regulations for annual special treatment licences under section 10 (1) of the London Local Authorities Act 1991. These are available as **Appendix 3**.
- 4.4 Under the London Local Authorities Act 1991, the Council may revoke a licence on the following grounds:
 - (a) the premises are not structurally suitable for the purpose;
 - (b) there is a likelihood of nuisance being caused by reason of the conduct, management or situation of the premises or the character of the relevant locality or the use to which any premises in the vicinity are put;
 - (c) the persons concerned or intended to be concerned in the conduct or management of the premises used for special treatment could be reasonably regarded as not being fit and proper persons to hold such a license;
 - (d) the persons giving the special treatment are not suitably qualified;
 - (e) the premises have been or are being improperly conducted;
 - (f) the premises are not provided with satisfactory means of lighting, sanitation and ventilation;
 - (g) the means of heating the premises are not safe;
 - (h) proper precautions against fire on the premises are not being taken;
 - (i) they are not satisfied as to the safety of equipment used in the special treatment or as to the manner in which the treatment is to be given;

- (j) they are not satisfied as to the safety of the special treatment to be given;
- (k) satisfactory means of escape in case of fire and suitable means for fighting fire are not provided on the premises;
- (I) the applicant has, within the period of five years immediately preceding the application to the borough council, been convicted of an offence under this Part of this Act.
- 4.5 Where a licence is revoked under section 9(2) of this Act the licence shall be deemed to remain in force
 - (a) until the time for bringing an appeal under this section has expired and, if such an appeal is duly brought, until the determination or abandonment of the appeal;

5. Grounds for Revocation of the Licence

- 5.1 The Environmental Health Department has requested the hearing with the Licensing Committee to revoke the special treatment licence. The report detailing the reasons for this can be found at **Appendix 4**. Find below a summary of the comments.
- The business has been investigated and found to be offering services of a sexual nature to customers. On the 15th and 29th of October 2021, test purchases were carried out and on both occasions during the massage, services of a sexual nature were offered to the test purchaser.
- On the 22nd March 2022, the Council became aware that the therapists who
 offered the sexual services during the test purchases had not been any of those
 approved by the Council to carry out massage treatments.

- The licence holder and sole trader Yani Wong is responsible for the management
 of the business and therefore the person concerned in the conduct and
 management of the premises. She should be reasonably regarded as not being
 fit and proper persons to hold such a licence.
- Under the London Local Authorities Act 1991, the Council may refuse to renew a
 licence held by a person for grounds mentioned in Section 8 of the Act which
 include the licence holder not being a fit and proper person to hold a licence (c)
 the persons giving the treatment not being suitably qualified (d) the premises
 being improperly conducted (e).
- Under Section 9(2) of the London Local Authorities Act 1991, the Council may revoke a licence held by a person for grounds mentioned in Section 8 which includes premises being improperly conducted and the licence holder not being a fit and proper person to hold a licence.

6. Recommendations

6.1 Following the request to revoke the licence, Members are asked to consider the representation when determining whether to revoke the licence.

7. Summary of Premises and Licence History

- **7.1** On the 15th July 2020, a special treatment licence was issued to Ms Yani Wang for the following treatments: massage, Tui-Na, moxibusion and acupuncture
- **7.2** On the 22nd March 2021, the licence was renewed.
- **7.3** On the 17th June 2022, the licence was renewed.

8. Complaints and Enforcement History

- 8.1 On the 13th April 2017 a petition containing 101 signatures of residents local to the Liverpool Street area was handed to the council by the Corporation of London. The petition requested that all massage premises in the area were investigated for compliance with their licence conditions.
- 8.2 The premises has received the following visits/interactions from the Local Authority in the last 3 years:

Date	Authority	Nature of visit
05/06/2020	Licensing	The local authority receives an application
	and Safety	from Yani Wang for a special treatment
		licence
23/03/2021	Licensing	The special treatment licence was issued
	and Safety	
15/10/2021	Licensing	Test purchase carried out by surveillance
	and Safety	operative, Mr Gary Finnigan. Services of a
		sexual nature were offered.
29/10/2021	Licensing	Test purchase carried out by surveillance
	and Safety	operative, Mr Gary Finnigan. Services of a
		sexual nature were offered.
21/01/2022	Licensing	Principal Environmental Health Officer, Ms
	and Safety	Geraldine O'Grady, carried out an
		unannounced inspection and met Ms Yani
		Wang. Current special treatment licence
		was not on display
23/03/2022	Licensing	The local authority receives a renewal
	and Safety	application from Yani Wang for a special
		treatment licence
17/06/2022	Licensing	The special treatment licence was
	and Safety	renewed

9. Special Treatment Licences and Determination

9.1 Members should consider the relevant legislation and Standard Conditions (see **Appendix 3**).

10. **EQUALITIES IMPLICATIONS**

10.1 There are no equalities implications.

11. OTHER STATUTORY IMPLICATIONS

- 11.1 Best Value implications: There are no best value implications.
- 11.2 Environmental considerations: There are no environmental implications.
- 11.3 Crime reduction: One of the key licensing objectives of the Council ensures that it does not license premises that are liable to be a source of crime and disorder. The Council supports and assists with crime and disorder reduction by controlling those who manage premises open to members of the public and imposing conditions on relevant premises licences. Illegal activity has been alleged to occur at the premises.
- 11.4 Safeguarding: There are no proven safeguarding impacts; however premises that are managed in this way may employ underage persons or vulnerable adults. Therefore there may be a positive safeguarding impact.
- 11.5 Risk Management: The Council will be at risk of legal challenge if its processes are not transparent and evidentially based.
- 11.6 Data Protection/ Privacy Impact Assessment: The application has been processed in line with the council's data protection policy. Some aspects of the appendices have been redacted for data protection purposes. No Privacy Impact Assessment required.

12. COMMENTS OF THE CHIEF FINANCE OFFICER

12.1 There are no material financial implications emanating from the decision to revoke the special treatment license for Natural Treatment. The Council will lose the license income and incur legal costs should the decision be in our favour, however, this will be managed within existing budget provision.

13. COMMENTS OF LEGAL SERVICES

- 13.1 Section 10 of the London Local Authorities Act 1991 enables the local authority to make regulations prescribing standard conditions applicable to all licenses for special treatment premises.
- 13.2 The London Borough of Tower Hamlets made such regulations which are produced as Appendix 3 to this report. Regulation 7(B) provides that "The licensee shall ensure that no part of the premises are used by prostitutes, for soliciting or any other immoral purposes." Condition 8 provides that "Except as provided by 8(c) below, treatments shall be given only by qualified persons who have been approved by the Council..." This is subject to certain administrative provisions being complied with. The exception in Regulation 8(c) is that the person giving treatment is under the personal supervision of a person approved by the Council and the Council has given written consent for the person to give the treatment.
- 13.3 Section 9(2) of the London Local Authorities Act 1991 allows the Council to revoke a special treatments licence for any of the reasons set out in section 8 of the Act. Those reasons appear at paragraph 4.4.
- 13.4 The Committee may decide to take no action on the application, to issue a warning, or to revoke the licence.

14. APPENDICES

Appendix 1	Copy of the current special treatment licence
Appendix 2	Copy of previous special treatment licence
Appendix 3	Regulations for annual special treatment licences under section
	10 (1) of the London Local Authorities Act 1991
Appendix 4	Report from the Environmental Health Department

Local Government Act, 1972 Section 100D (As amended) List of "Background Papers" used in the preparation of this report

List any background documents not already in the public domain including officer contact information.

NONE

Officer contact details for documents:

Kamal Miah, Environmental Health Officer

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