

Overview of Integrated Growth and Development



Property and Major Programmes

Stephen Shapiro



Asset Management

- Manages the Council's commercial/ income generating estate
 - Deal with requests for Changes of Use/Assignments
 - Act in respect of lease events including Breaks, Rent Reviews and Lease Renewals
 - Facilitate disposals of surplus and vacant property by way of Sales and Lettings
 - Act in respect of wayleaves, advertising hoardings and telecoms
- Manage the Community portfolio including Community Hubs
- Work alongside colleagues from other services to provide assistance where required, including from HAC, Education, Housing, Parks
- Income target c.£5m per annum
- Working in conjunction with colleagues from CDT and FM, notably on Community Buildings as well as with larger redevelopments via Compulsory Purchase Orders, and Rights of Light Matters as part of Regeneration Schemes



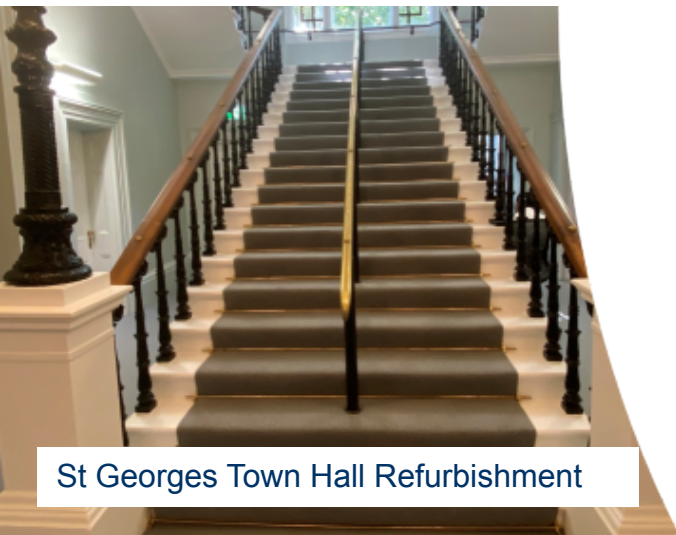
Watney Market – Retail Management



Community Hub Project



Facilities Management



St Georges Town Hall Refurbishment

- The FM Team manage 226 Buildings under the Corporate Landlord Model
- Manage a program of improvement project works to include sustainability, manage Compliance across the Corporate Estate to Council to both the Corporate Estate and Education sites across the Borough. With an estimated value of between £6m-£8m
- Manage Events across the corporate estate to include the rental of space within Community hubs, community buildings and Council Buildings to generate income. With a target of £200,000 per annum
- Maintains front of house and a mobile facilities management service across the corporate estate. This require the services of approximately 98 staff – including the ones greeting you at Mulberry
- Works closely with the Asset Management and Capital Delivery teams to provide a first class service in property and major programmes for the residents of the Borough.



Capital Delivery



- The Capital Delivery Teams are responsible for the delivery of capital build programmes across the Council; these include:
 - Housing – both affordable and private sale
 - Public Buildings and Community Facilities
 - Retail
- Housing schemes currently in progress include:
 - Arnold Road
 - Hanbury Street
 - Keats House
 - Louder House
 - Sidney Street
 - Strahan Road
- Projects also include the delivery of new schools at Wood Wharf, London Dock and George Green
- During 2021-22 the Capital Delivery team delivered approximately 100 projects
- The annual approved Capital build budget is approximately £190m



Growth and Economic Development

Ellie Kershaw



Growth Service Key Workstreams:

- **High Streets**
 - Capital projects:
 - Middlesex St Regeneration (Leyden St toilets, shopfront grants, outdoor dining area) - £2.7m
 - Middlesex St Art Trail (gable-end murals, signage, light projections) - £304k
 - Brick Lane (Bangla Arch, planters & seating, Bangla mural, decorative lighting) - £1.8m
 - Roman Road West (shopfront grants, market improvements, housing block mural) - £1.5m
 - Revenue projects:
 - High St Festivals (Brick Lane, Redchurch St, Roman Road, Etc.)
 - Business Support (Advice and guidance: Food Hygiene, Grants, Promotion/Online)
- **Business Partnerships**
 - Coordinating liaison for business groups and forum
 - London Fruit & Wool Exchange Employment Skills Training Centre
- **Hackney Wick & Fish Island Creative Enterprise Zone**
 - Business support, promotion, community support inward investment & economic benefit for Fish Island
- **Business Growth**
 - Enquiry handling
 - Business communications
 - Monitor developer social value commitments
 - Supply chain support
 - LIFT - technology sector support
 - Business grants
 - Masterclasses, workshops and training



Employment and Skills – Employment Support

Workpath - IAG (Information, Advice and Guidance) delivers employment support for approximately 2000 local residents per annum, furthest from the labour market through a range of interventions to address low skills, health, debt, long term worklessness, lack of employability skills, care responsibilities and disabilities. Interventions are delivered directly or through referral partners, including LBTH Adult Learning whom we work with closely to deliver additional ESOL, Functional skills and ICT.

The Apprenticeship and Construction Desk - focuses on employer/sector engagement, outreach, including in schools, and brokerage and partnership events (Jobs Fairs and smaller recruitment or marketing events).

DHP Support – 2 x IAG Officers providing targeted support for 80 DHP clients (those in receipt of discretionary housing Payments).

ESF Connecting Communities Programme – A parallel IAG programme funded through ESF as part of the Central London Forward (CLF) Connecting Communities Programme. LBTH is one of 9 CLF boroughs acting as local delivery partners. Funded for 18 months (15 months delivery and 3 months tracking and monitoring).

Supported Employment Programmes

SEP delivers a range of intermediate labour market programmes, i.e. paid work experience with mandatory training over 4 to 6 months. Target groups include, women, over 50s, Through Care, 16-24yrs, SEND. Most recently delivered 550 Kickstart placements through DWP contract. ILM programmes support those most in need and whilst they are expensive, have a retention and progression rate of @ 76% (national average is @ 55%). Delivered 553 jobs through Kickstart.

Training Commissioning team commissions and contract manages training and other interventions for clients. Also secures and facilitates access to a wide range of free training delivered by partners and funded through the GLA, the ESFA (Education Skills Funding Agency or other).



Employment and Skills – Careers & Social Mobility

Statutory Careers Young Workpath - Careers Young Workpath delivers the council's *statutory* Careers Education Information, Advice and Guidance (CEAIG) to young people aged 16-19 years who are NEET or At Risk of being NEET. The team continues to track and follow up of this cohort, offer IAG and employability support and move young people into education, training, or work/apprenticeships.

The team fulfils the Local Authority statutory obligation to establish the destination of Year 11 leavers and submit data to the DfE at the beginning of February each year. 97.6% of this year's year 11 leavers in EET - 0.6% higher than 2021.

The service has two-year fixed term funding for an additional Careers Advisor to increase support to BAME students.

Careers & Social Mobility – the new Careers & Social Mobility Manager joined on June 27th and the Support Officer July 7th. This small team will pick up several strands of work to develop the social capital of our young people and to support under represented groups into a variety of sectors with progression opportunities, supporting the objectives of the 14-25 Strategy and BaME Action Plan. Some key deliverable included:

Careers Curated Website - Providing careers information and resources from a range of partners. Youth Council consulted and engaged. Launching in time for the autumn term

Leaders Forum - This is a priority for the new C&SMM to develop a formal framework and governance structure, but we have a growing list of organisations and individuals wanting to engage as mentors, ambassadors, trainers and offering placements and work/exp.

6 x Borough-wide Careers Fairs – delivered over next academic year – each fair will host @ 2000 young people

BAME Mentoring - contract awarded to The Switch. Their development work began May 2022 with mentoring work beginning from Sept term 2022. 400 young people over two years.

Creative Enterprise Zone - will deliver 10 x CCI apprenticeships and 10 x CCI paid internships.

LIFT Digital Hub – GLA Mayoral Academies Programme - LBTH and LIFT successfully secured Mayoral Academies Programme funding of £250k over 2 years to deliver the LIFT Digital Hub across TH, Camden, Hackney and Islington. The Hub will focus on supporting under-represented groups into the breadth of front end, back end and business roles, and reflecting industry demand. Key areas of focus will include software engineering, web development, cyber security, digital marketing, data analytics, business analysis, tech consulting. The manager joined on May 30th and Support Officer joined mid-June so delivery is now gaining pace.



Tackling Poverty Programme

Key Workstreams:

- **Resident Support Outreach**
 - Face-to-face support to residents in outreach locations, helping with UC applications and support claiming other benefits, grants and discounts
- **Food Poverty**
 - Holiday Activities and Food programme providing holiday activity clubs with healthy meals to children eligible for FSM
 - Operation of the Food Hub, distributing supplies to local food banks to support residents
 - Food Pantry programme; seven food pantries offering an alternative to food banks with holistic support
- **Household Support Fund**
 - Distribution of central government grant to support specific low-income cohorts
 - Provision of Free School Meal vouchers in holiday periods
- **Benefits Uptake Campaigns**
 - Use of data to encourage uptake of benefits for those eligible but not claiming
- **Resident Support Scheme – crisis grants**
 - Provision of crisis grants to residents in short term financial crisis, including furniture, fuel, etc
- **Cost of Living**
 - Managing a range of new payments to low-income cohorts, plugging gaps in central government support

