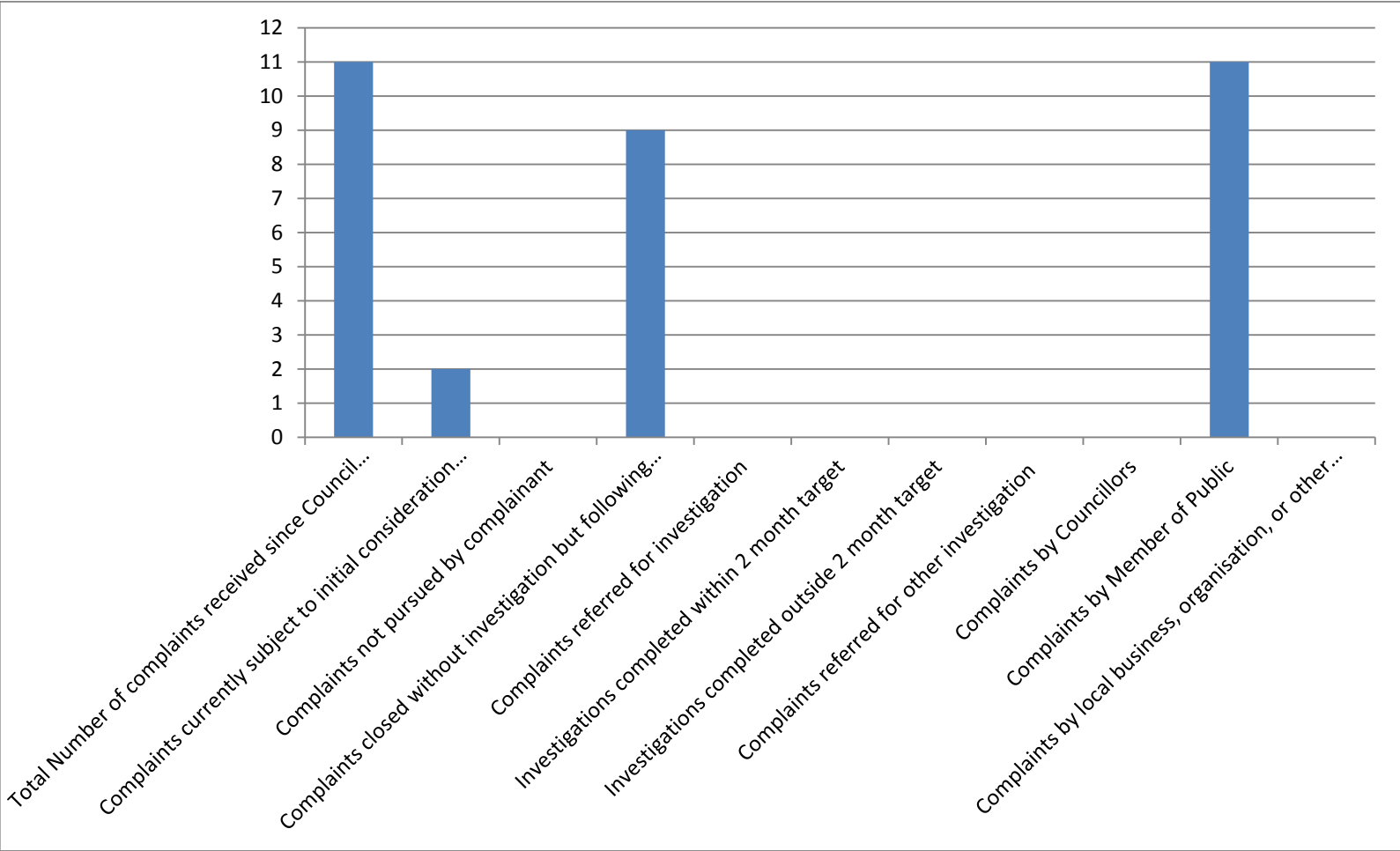


APPENDIX 1

Code of Conduct for Members - complaints and investigation monitoring information – municipal year 2021

Complaints since May 2021:	11
Complaints currently subject to initial consideration by MO and IP:	02
Complaints not pursued by complainant:	00
Complaints closed without investigation but following consultation with IP:	09
Complaints referred for investigation as potential breach of the Code:	00
Investigations completed within 2 month target:	00
Investigations completed outside 2 month target:	00
Complaints referred for other investigation (police, audit etc.)	00
<u>Complainants</u>	
Councillors:	00
Member of Public:	11
Local business, organisation, or other body:	00

Code of Conduct Complaints 2021/2022



Reference number	Date received by Monitoring Officer	Complainant	Elected/ Co-opted Member (s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
002/2022	01/04/2022	Member of Public	Elected Member	Alleged complaint – Cllr not responding to emails in regard to a PCN ticket. The complaint alleges Cllr advised complainant to pay and then dispute. However, after complainant paid, complainant now has been told they are unable to dispute.	<p>Target date: 15/04/2022</p> <p>20/04/2022 – Email sent to complainant requesting further information/email evidence referred to in original complaint form.</p> <p>05/05/2022 – Chaser email sent out to complaint to respond to original email sent on 20/04/2022.</p> <p>26/05/2022 – Consult Director of MO with next steps following no response from complainant.</p> <p>30/05/2022 – Email sent to complainant giving 7 days to respond otherwise it would be taken as the complainant wishes not to pursue any further.</p> <p>30/05/2022 – complainant responded to continue with the investigation into the complaint.</p> <p>SMSO replied to complainant asking to provide additional information as requested on original email of 20/04/2022.</p> <p>15/06/2022 – Chaser email sent to complainant to provide additional information to the complaint requested on 20/04/22.</p>			Open	

Reference number	Date received by Monitoring Officer	Complainant	Elected/ Co-opted Member (s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
004/2022	28/04/2022	Member of Public	Elected Member	Alleged complaint – Cllr misinformed and mishandled a case in regard to a racially motivated incident.	<p>Target date: 12/05/2022</p> <p>05/05/2022 – Acknowledgement sent to complainant.</p> <p>05/05/2022 – initial response requested from Cllr.</p> <p>24/05/2022 – initial response received from Cllr.</p> <p>14/06/2022 – The M.O Consulting with new I.P</p>			Open	