

Parking and Mobility Service Action Plan

Parking and Mobility Service Action Plan

Recommendation 1:

That the Parking and Mobility Service reviews the parking and permit policies to ensure that:

- (a) It embeds a documented approach such as a Parking Enforcement Plan for policies such as pricing, control parking zones, permit schemes to manage the highway and parking demand; and
- (b) It should also detail how these relate to the other council priorities such as climate change, air quality and liveable street and school streets.

Comments from Service:

The Council’s Parking Service had developed the Parking Enforcement Plan (PEP) 2008 we intend to review the PEP to improve parking conditions in Tower Hamlets. The PEP was constructed to provide a strong policy framework to guide the Council’s parking management activities. The overall aim of the PEP is to contribute to a better and safer environment for the borough. While the PEP supports the Council’s strategic goals, its recommendations are focused on transport and parking policy. It sets out in a clear and transparent way how parking management within the borough will progress over the coming years. The PEP presents an overview of the policy and procedural basis which will guide the Council’s parking-related decisions and presents a series of recommendations. The recommendations in the document aim to balance competing parking needs, such as the needs of disabled people, ultra-low emissions vehicle owners, residents, and local businesses. This helps to manage parking in the borough on a fair and consistent basis.

The service intends to review the Parking Enforcement Plan over the next 18 months

Action	Owner(s)	Deadline
Complete Review of PEP 2008	Head of Parking	August 2023

Recommendation 2:

Parking and Mobility Service Action Plan

That the Parking and Mobility Service consider the following options to better utilise available parking space and incorporate health impact assessments alongside equality considerations to understand the impact they will have on:

- (a) Reviewing business permit spaces where feasible and how multi-use bays can be better utilised to support the post pandemic economic recovery;
- (b) Selective use of removal of individual space markings within bays (where there is a high footfall and demand for parking) to support capacity within a limited footprint; and
- (c) Selective application for increasing the use of kerb parking where footways are unusually wide, increasing carriageway width and in some cases allowing the removal of yellow lines (where there is a high footfall and demand for parking) to support capacity within a limited footprint.

Comments from Service:

Parking services have supported local businesses by suspending parking bays to support outdoor dining, we will continue to review to support economic recovery.

Action	Owner(s)	Deadline
Review of Business and Multi use bays post pandemic	Head of Parking	31/12/2022
Review the possible removal of individual space markings in high footfall areas by carrying out a survey	Head of Parking	31/12/2022
Parking services with the Highways Department in carrying out a borough wide survey to identify locations where kerbside parking could be introduced.	Head of Parking	31/12/2022

Recommendation 3:

That the Parking and Mobility Service considers ensuring EV charging points have a maximum stay policy in place to facilitate capacity for

Parking and Mobility Service Action Plan

others to charge.		
Comments from Service:		
Parking services intends to review the TMO around EV charging points to have a maximum stay of 4 Hours		
Action	Owner(s)	Deadline
Review of Traffic Management Orders	Head of Parking	31/12/2022
Recommendation 4:		
That the Parking and Mobility Service reviews the current Permit Transfer Scheme and should include assessing flexibility for residents who may need a short break from vehicle ownership without it impacting their right of accessing the permit when they choose to purchase the vehicle.		
Comments from Service:		
Parking services will review the Permit Transfer Scheme policy and criteria, whereby recommendations will be provided on flexibility for residents who may need a short break from ownership without it impacting their right of accessing the permit when they choose to purchase a vehicle. In addition, we will review the ability of the household retaining a permit as appose to an individual, which will rectify the anomalies currently in place.		
Action	Owner(s)	Deadline
To review policy and criteria for Permit Transfer Scheme	Head of Parking	30/06/2022
Recommendation 5		
That the Parking and Mobility Services uses a targeted approach via CEO monitoring activities to address hotspot areas and co-ordinate with ASB and Enforcement officers to use sanctions where necessary such as ASB orders and temporary use CCTVs to act as deterrence, meet		

Parking and Mobility Service Action Plan

compliance and incentivise behaviour change.		
<p>Comments from Service</p> <p>Parking services will continue to work with the ASB Team and CCTV to target the hotspots, to meet compliance and incentivise behaviour change.</p>		
Action	Owner(s)	Deadline
CEO's to continue to report ASB hotspots	Parking Operations Manager	Ongoing
CEO's and ASB team to carry out necessary enforcement	Parking Operations Manager	Ongoing
<p>Recommendation 6</p> <p>That the Parking and Mobility Services considers the option of setting its emission-based pricing policy over a longer period (for example three years) to help influence buyer behaviour and make the change towards lower emission vehicles</p>		
<p>Comments from Service</p> <p>Parking services will review the emission – based pricing policy to charge over a three-year period</p>		
Action	Owner(s)	Deadline
Review emission – based pricing policy	Head of Parking	31/12/2022
<p>Recommendation 7</p> <p>That the Parking and Mobility Service considers expanding the use of car clubs (EV's) as a single borough wide solution for the council, thus reducing further need for costly public service permits and encourage other large employer partners within the borough to sign up with the</p>		

Parking and Mobility Service Action Plan

scheme such as home care providers.		
<p>Comments from Service</p> <p>Parking services will work closely with car club operators to incentivise use by Tower Hamlets Staff, plus looking at reduction in the number of Public service permits allocated.</p>		
Action	Owner(s)	Deadline
Parking service to contact car club providers and carry out negotiations on feasibility	Parking Permits, Reps and Appeals Manager	31/12/2022
Benchmarking with other London Authorities	Parking Permits, Reps and Appeals Manager	31/12/2022
Review the use of Public Service Permits	Parking Permits, Reps and Appeals Manager	31/12/2022