Committee:	Date	Classification	Report No.	Agenda Item
Licensing Sub-Committee	8 <sup>th</sup> March 2022	Unclassified		No.

Report of: David Tolley

**Head of Environmental Health & Trading** 

**Standards** 

Originating Officer: Lavine Miller-Johnson Licensing Officer Title: Licensing Act 2003

Application for a Premises Licence for (The Vaults) Ivory House, St Katherine's Dock, East Smithfield,

**London E1W 1BP** 

Ward affected:

St. Katherine's and Wapping

#### 1.0 **Summary**

Applicant: Dockside Vaults Limited

Name and The Vaults

Address of Premises: Ivory House

St Katherine's Dock

**East Smithfield** 

London E1W 1BP

Licence sought: Licensing Act 2003 – premises licence

The sale by retail of alcohol (On and off sales)
 The provision of regulated entertainment

• The provision of lat night refreshment

Representations: Other persons (residents)

#### 2.0 Recommendations

2.1 That the Licensing Committee considers the application and representations then adjudicate accordingly.

## LOCAL GOVERNMENT 2000 (Section 97) LIST OF "BACKGROUND PAPERS" USED IN THE DRAFTING OF THIS REPORT

Brief description of "background paper"

Tick if copy supplied for register

If not supplied, name and telephone number of holder

- Guidance Issued under Section 182 of the Licensing Act 2003
- Tower Hamlets Licensing Policy
- File

Lavine Miller-Johnson 020 7364 2665

#### 3.0 Background

- 3.1 This is an application for a premises licence for (The Vaults) Ivory House, St Katherine's Dock, East Smithfield, London E1W 1BP.
- 3.2 The applicant has described the premises as follows:

  The Premises were previously licensed until that licence lapsed on 9

  November 2020 due to the insolvency of the licence holder. The

  Premises will operate as an event venue including a bar and restaurant
  and hosting various events, including, but not limited to: art exhibitions,
  immersive theatre, corporate events, comedy nights, computer gaming
  competitions, product launches and indoor markets."
- 3.3 A copy of the premises licence application form is enclosed as **Appendix 1**.
- 3.4 The applicant has applied for the following licensable activities and timings:-

#### The sale by retail of alcohol - On and off sales

- Monday to Saturday, from 10:00 hrs to 00:00 (midnight)
- Sunday, from 12:00 hrs to 23:30 hrs

#### The provision of late night refreshment – Indoors and outdoors

- Monday to Saturday, from 23:00 hrs to 00:00 hrs (midnight)
- Sunday, from 23:00 hrs to 23:30 hrs

# The provision of regulated entertainment – Indoors (Plays. Live music, recorded music, performances of dance and anything of a similar description)

Monday to Sunday, from 10:00 hrs to 00:00 hrs (midnight)

#### Non-standard timings

 The finish time for licensable activities on New Year's Eve will be extended to the start time for licensable activities on New Years Day.

#### The opening hours of the premises

 Monday to Sunday, from 10:00 hours to 00:30 hours the following day

#### Non-standard timings

- The finish time for licensable activities on New Year's Eve will be extended to the start time for licensable activities on New Year's Day.
- The premises close 30 Minutes after the end of licensable activities where these are a non-standard time

#### 4.0 Location and Nature of the premises

- 4.1 The site plan of the venue is included as **Appendix 2**.
- 4.2 Maps/photos showing the vicinity are included as **Appendix 3.**
- 4.3 Details of the nearest licensed venues are included as **Appendix 4**.

#### 5.0 Licensing Policy and Government Advice

- 5.1 The Council has adopted a licensing policy and this is available from the Licensing Section, and at the hearing. The revised policy came into effect on the 1<sup>st</sup> November 2018.
- 5.2 Relevant Sections of the policy are brought to the attention of Members within the Licensing Officers report.
- 5.3 The Home Secretary has issued Guidance under Section 182 of the Licensing Act 2003. This is available on the Government's website, www.homeoffice.gov.uk. It was last revised in April 2018.
- 5.4 Relevant Sections of this advice are brought to Members attention within the Licensing Officers report. Members should note however, than in some areas Tower Hamlets, after a proper consideration of local circumstances, has not followed the Government's advice, or has developed it further.

#### 6.0 Representations

- 6.1 All representations have to meet basic legal and administrative requirements. If they fail to do so they cannot be accepted. When rejected the person sending in the representation must be written to, and an explanation for rejection given in writing
- 6.2 A responsible authority or other person can make a representation. There are two tests for other persons and only one for a responsible authority. The two tests are contained in Section 18 of the Act.
- 6.3 All representations must be "about the likely effect of the grant of the premises licence on the promotion of the licensing objectives." Likely means something that will probably happen, i.e. on balance more likely than not.
- 6.4 Representations by responsible authorities do not have to meet the second test of not being vexatious and frivolous. Other persons have to meet this test.
- 6.5 The Home Office recommends that in borderline cases, the benefit of the doubt should be given to the interested party making the representation.

- 6.6 Section 182 Advice by the Home Office concerning relevant, vexatious and frivolous representations is attached as **Appendix 5**.
- 6.7 All the representations in this report have been considered by the relevant officer (Team Leader Licensing & Safety) and determined to have met the requirements of the Licensing Act 2003.
- 6.8 This hearing is required by the Licensing Act 2003, because a relevant representation against and in support of the premises have been made by the following:

Name	Appendix	
Andrew Wigley & Callum Clench	6	
Mr & Mrs k Jarman	7	
Neil Penfold	8	
David & Sandra Spink	9	
John & Fiona McWilliams	10	
Jeremy Parr	11	
David Hazelton	12	
Michael & Heather Wilshire	13	
David & Victoria Gilman	14	
Chrisopher Parr	15	
Colin & Liudmila Mitchell	16	
Friends of St Katherine's Docks	17	
Mr & Dr M Veasey	18	
Yvette & Howard Redgwell	19	
Helen Woodman	20	
Karin Voller	21	
Marco Giacomelli	22	
Oliver Lloyd	23	
Patricia Campion	24	
Philip Cook	25	
Paul Mallet	26	
Richard & Sally Unwin	27	
Tom Walshaw	28	
Peter Waller & Eric Zimmer	29	
Jonathan & Mrs JSY Pitayanukul	30	
Penelope Viscountess Cobham	31	

### **Supporting Representation**

Niall McCann (Keystone Law) 32
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- 6.9 All of the responsible authorities have been consulted about this application. They are as follows:
  - The Licensing Authority
  - The Metropolitan Police
  - London Fire Brigade
  - Planning
  - Health and Safety
  - Environmental Health Noise Team
  - Trading Standards
  - Child Protection
  - Public Health
  - Home Secretary (Home Office Immigration Enforcement)
- 6.10 In addition the application was required to be advertised in a local newspaper and by a blue poster. Only representations that relate to the following licensing objectives are relevant:
  - the prevention of crime and disorder
  - public safety
  - the prevention of public nuisance
  - the protection of children from harm
- 6.11 Essentially, the relevant parties oppose the application because in their opinion, the applicant has not explained how within the context of the application they will meet the licensing objective of the prevention of public nuisance and the prevention of crime and disorder.
- 6.12 There are strict time limits to any representations. The time limits are contained in The Licensing Act 2003 (Premises licences and club premises certificates) Regulations 2005.
- 6.13 The applicant has offered measures in the operating schedule of the application that address the promotion of the Licensing Objectives. If there were no representations, the Licensing Authority would grant the licence, with conditions consistent with the operating schedule, which are relevant, proportionate and enforceable. Members are asked to consider the schedule and incorporate any conditions as necessary to address the licensing objectives.

#### 7.0 Conditions consistent with Operating Schedule (as offered)

7.1 The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Tower Hamlets Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date

- and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31 day period.
- 7.2 A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
- 7.3 When the designated premise supervisor is not on the premises any or all persons authorised to sell alcohol will be authorised by the designated premises supervisor in writing. This shall be available on request by the Police or any authorised officer.
- 7.4 All staff whose responsibilities include the retail sale of alcohol shall receive training about the prevention of underage sales on induction and at intervals during the year.
- 7.5 An incident log shall be kept at the premises, and be available on request to the Police or an authorised officer. It must be completed within 24 hours of any incident and will record the following:
  - a) all crimes reported to the venue;
  - b) all ejections of patrons;
  - c) any complaints received concerning crime and disorder
  - d) any incidents of disorder:
  - e) all seizures of drugs or offensive weapons;
  - f) any faults in the CCTV system, searching equipment or scanning equipment;
  - g) any refusal of the sale of alcohol;
  - h) any visit by a relevant authority or emergency service.
- 7.6 A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
- 7.7 In the event that a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that:
  - a) the police (and, where appropriate, the London Ambulance Service) are called without delay;
  - b) all measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police;
  - c) the crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and
  - d) such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises

- 7.8 A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer at all times whilst the premises is open.
- 7.9 The premises shall have written Security, Drugs and Dispersal policies, that are reviewed yearly or after any serious incident. Such policies are to be written in consultation with Central East Police Licensing and made available to statutory authorities including the Police upon request.
- 7.10 Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
- 7.11 Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall be limited to 14 persons at any one time. Smokers will be directed to smoke in a designated area near the Elephant Gates.
- 7.12 No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a public nuisance.
- 7.13 A Management Plan shall be agreed with the landlord and reviewed at least every six months. It shall be available for inspection at all times by any of the statutory authorities.
- 7.14 A minimum of 2 SIA licensed door supervisors shall be on duty at the premises at all times whilst it is open and carrying out licensable activity and they must correctly display their SIA licences when on duty so as to be visible.
- 7.15 All sales of alcohol for consumption off the premises shall be in sealed containers only and shall not be consumed on the premises.
- 7.16 Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises
- 7.17 Food will not be sold for takeaway or delivery.
- 7.18 No outside tables or chairs shall be permitted
- 7.19 During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.

- 7.20 The maximum capacity of the premises shall be 450 (excluding staff)
- 7.21 No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23.00 hours and 08.00 hours on the following day.
- 7.22 No deliveries to the premises shall take place between 23.00 and 08.00 hours on the following day.
- 7.23 A direct telephone number for the manager at the premises shall be publicly available at all times the premises is open. This telephone number and/or is to be made available to residents and businesses in the vicinity

#### 8.0 Conditions in consultation with the Responsible Authorities

Conditions agreed with Environmental Protection. Please see **Appendix** 33

- 8.1 Noise Limiter must be fitted to the musical amplification system set at a determined by and to the satisfaction of an acoustic consultant who is a member of the Institute of Acoustics so as to ensure that no noise nuisance is caused to local residents or businesses. The operation panel of the noise limiter shall then be secured by a key or password to the satisfaction of the acoustic consultant and access shall only be by persons authorised by the Premises Licence Holder. No alteration or modification to any existing sound system(s) should be affected without prior agreement with an acoustic consultant. No additional sound generating equipment shall be used on the premise without being routed through the sound limiter device.
- 8.2 Condition to amend: Condition 11(Annex A of the application) to read: Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke. shall be limited to 10 persons at any one time. Smokers will be directed to smoke in designated are near the Elephant Gates.

#### 9.0 Licensing Officer Comments

9.1 The Business & Planning Act 2020 came into force on Wednesday 22nd July 2020 and provides a temporary permission for businesses that have a premises licence that permits them to sell alcohol in regards to the ability to sell alcohol as an off sale, i.e. for consumption off the premises. The permission will end on 30th September 2022 unless the legislation is changed by the Secretary of State.

It will only apply to businesses that hold a Premises Licence up to 22nd July 2020 and that in the last 3 years preceding 22 July 2020 those licences have NOT:

- had a premises licence application where permission for off sales was refused;
- had a variation of a premises licence seeking permission for off sales refused
- had a variation seeking to exclude off sales permission granted
- had a premises licence varied or modified by a review hearing to exclude off sales.
- 9.2 The new off-sales permission will permit off-sales to be made at a time when the licensed premises are open for the purposes of selling alcohol for consumption on the premises, subject to a cut off time of 11pm or the cut off time of the current licensed hours stated on the licence, whichever is earlier. Measures also temporarily suspend existing licence conditions in so far as they are inconsistent with the new off-sales permission. Further Guidance on this can be found at <a href="https://www.gov.uk/government/publications/guidance-for-temporary-alcohol-licensing-provisions-in-the-business-and-planning-bill">https://www.gov.uk/government/publications/guidance-for-temporary-alcohol-licensing-provisions-in-the-business-and-planning-bill</a>
- 9.3 The Live Music Act removed licensing requirements for the following:
  - amplified live music and recorded music between 8am and 11pm before audiences of no more than 500 people on premises authorised to sell alcohol for consumption on the premises;
  - unamplified live music between 8am and 11pm in all venues.
  - Further exemptions apply see Section 16.5-16.6 of Section 182
     Guidance.
- 9.4 The following is intended simply to advise Members of the relevant aspects of the Boroughs Licensing Policy, guidance from the Secretary of State, legislation and good practice. Members may depart from the Council's Licensing Policy and/or Government advice, provide they consider it appropriate to do so, and have clear reasons for their decision.
- 9.5 Guidance issued under section 182 of the Licensing Act 2003
  - ❖ As stated in the guidance it is "provided to licensing authorities in relation to the carrying out of their functions under the 2003 Act." It is a key medium for promoting best practice, ensuring consistent application and promoting fairness equal treatment and proportionality (1.7).
  - ❖ Also "as long as licensing authorities have properly understood this Guidance, they may depart from it if they have good reason to do so and can provide full reasons. Departure from this Guidance could give rise to an appeal or judicial review, and the reasons given will then be a key consideration for the courts when considering the lawfulness

- and merits of any decision taken." Therefore licensing authorities will need to give full reasons for their actions (1.9).
- Also Members should note "A Licensing Authority may depart from its own policy if the individual circumstances of any case merit such a decision in the interests of the promotion of the licensing objectives." (1.12)
- ❖ Also, "The licensing authority may not impose any conditions unless its discretion has been exercised following receipt of relevant representations and it is satisfied as a result of a hearing (unless all parties agree a hearing is not necessary) that it is appropriate to impose conditions to promote one or more of the four licensing objectives." Therefore, conditions may not be imposed for the purpose other than promoting the licensing objectives and in some cases no additional conditions will be appropriate. (10.8)
- Necessary conditions should emerge from a risk assessment by the applicant, which should then be reflected in the operating schedule (10.4).
- ❖ The Guidance states: "Where there are objections to an application to extend the hours during which licensable activities are to be carried on and the licensing authority determines that this would undermine the licensing objectives, it may reject the application or grant it with appropriate conditions and/or different hours from those requested." (10.14)
- Mandatory conditions must be imposed (10.25) and censorship avoided (10.17).
- ❖ The Guidance states: "It is still permitted to sell alcohol using promotions (as long as they are compatible with any other licensing condition that may be in force), and the relevant person should ensure that the price of the alcohol is not less than the permitted price. Detailed guidance on the use of promotions is given in the guidance document available on the Gov.uk website." (10.58) Also, "Licensing authorities should not attach standardised blanket conditions promoting fixed prices for alcoholic drinks to premises licences or club licences or club premises certificates in an area." (10.21)
- 9.6 The Licensing Act 2003 permits children of any age to be on the premises which primarily sells alcohol providing they are accompanied by an adult. It is not necessary to make this a condition.
- 9.7 In all cases the Members should make their decision on the civil burden of proof, that is "the balance of probability."
- 9.8 In all cases Members should consider whether or not primary legislation is the appropriate method of regulation and should only consider licence

- conditions when the circumstances in their view are not already adequately covered elsewhere.
- 9.9 The Government has advised that conditions must be tailored to the individual type, location and characteristics of the premises and events concerned. Conditions cannot seek to manage the behaviour of customers once they are beyond the direct management of the licence holder and their staff and standardised conditions should be avoided where they cannot be shown to be appropriate. (1.16/1.17)
- 9.10 The Council's Licensing Policy generally expects applicants to address the licensing objectives and discuss how to do this with the relevant responsible authorities.
- 9.11 In **Appendices 34 -39** Members are given general advice, and also have explanations of the Council's Licensing Policy, Government advice and other legislation relating to the matters previously identified.

#### 10.0 Legal Comments

10.1 The Council's legal officer will give advice at the hearing.

#### 11.0 Finance Comments

11.1 There are no financial implications in this report.

#### 12.0 Appendices

Appendix 1 A copy of the application Site Plan Appendix 2 Maps and photos of the surrounding area Appendix 3 Appendix 4 Other licensed venues in the area Appendix 5 Section 182 Guidance by the Home Office **Appendices 6-31** Representations of against the premises Appendix 32 Supporting Representation Appendix 33 Agreement with Environmental Protection Appendix 34 Licensing Officer comments on noise while the premise is in use Appendix 35 Licensing Officer comments on access/egress Problems Appendix 36 Licensing Officer comments on crime and disorder on the premises Appendix 37 Licensing Officer comments on crime and disorder from patrons leaving the premises Appendix 38 Planning Appendix 39 Licensing Policy relating to hours of trading