

Appendix 1

Application for a premises licence to be granted under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We Fancy Delivery UK Limited

(Insert name(s) of applicant)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

Part 1 – Premises details

Postal address of premises or, if none, ordnance survey map reference or description			
Gopuff, 89 Hemming Street, Bethnal Green,			
Post town	London	Postcode	E1 5BW

Telephone number at premises (if any)	
Non-domestic rateable value of premises	£42,250.00

Part 2 - Applicant details

Please state whether you are applying for a premises licence as **Please tick as appropriate**

- a) an individual or individuals * please complete section (A)
- b) a person other than an individual *
 - i as a limited company/limited liability partnership please complete section (B)
 - ii as a partnership (other than limited liability) please complete section (B)
 - iii as an unincorporated association or please complete section (B)
 - iv other (for example a statutory corporation) please complete section (B)
- c) a recognised club please complete section (B)

- d) a charity please complete section (B)
- e) the proprietor of an educational establishment please complete section (B)
- f) a health service body please complete section (B)
- g) a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales please complete section (B)
- ga) a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England please complete section (B)
- h) the chief officer of police of a police force in England and Wales please complete section (B)

* If you are applying as a person described in (a) or (b) please confirm (by ticking yes to one box below):

I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or

I am making the application pursuant to a statutory function or

a function discharged by virtue of Her Majesty's prerogative

(A) INDIVIDUAL APPLICANTS (fill in as applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
Date of birth		I am 18 years old or over <input type="checkbox"/>		Please tick yes	
Nationality					
Current residential address if different from premises address					
Post town				Postcode	
Daytime contact telephone number					
E-mail address (optional)					
Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service (please see note 15 for information)					

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SECOND INDIVIDUAL APPLICANT (if applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
Date of birth		I am 18 years old or over		<input type="checkbox"/>	Please tick yes
Nationality					
Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service: (please see note 15 for information)					
Current residential address if different from premises address					
Post town				Postcode	
Daytime contact telephone number					
E-mail address (optional)					

(B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name Fancy Delivery UK Limited
Address 48 Hoxton Square, London, N1 6PB
Registered number (where applicable) 12793914

Description of applicant (for example, partnership, company, unincorporated association etc.) Company
Telephone number (if any) ██████████
E-mail address (optional) ████████████████████

Part 3 Operating Schedule

When do you want the premises licence to start?

DD	MM	YYYY
A	S	A P

If you wish the licence to be valid only for a limited period, when do you want it to end?

DD	MM	YYYY

<p>Please give a general description of the premises (please read guidance note 1) Grocery delivery company.</p> <p>The proposed application is to facilitate an online grocery service that requires the Sale by Retail of Alcohol Monday to Sunday 00:00 to 00:00 on such other times and on such other terms as set out in the application.</p> <p>No customers to be permitted on the premises.</p>
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If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

What licensable activities do you intend to carry on from the premises?

(please see sections 1 and 14 and Schedules 1 and 2 to the Licensing Act 2003)

Provision of regulated entertainment (please read guidance note 2)

Please tick all that apply

- a) plays (if ticking yes, fill in box A)
- b) films (if ticking yes, fill in box B)
- c) indoor sporting events (if ticking yes, fill in box C)
- d) boxing or wrestling entertainment (if ticking yes, fill in box D)
- e) live music (if ticking yes, fill in box E)

- f) recorded music (if ticking yes, fill in box F)
- g) performances of dance (if ticking yes, fill in box G)
- h) anything of a similar description to that falling within (e), (f) or (g)
(if ticking yes, fill in box H)

Provision of late night refreshment (if ticking yes, fill in box I)

Supply of alcohol (if ticking yes, fill in box J)

In all cases complete boxes K, L and M

A

Plays Standard days and timings (please read guidance note 7)			Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
Day	Start	Finish		Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Mon			Please give further details here (please read guidance note 4)		
Tue			Please give further details here (please read guidance note 4)		
Wed			State any seasonal variations for performing plays (please read guidance note 5)		
Thur			State any seasonal variations for performing plays (please read guidance note 5)		
Fri			Non standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list (please read guidance note 6)		
Sat					
Sun					

B

Films Standard days and timings (please read guidance note 7)			<u>Will the exhibition of films take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)		
Mon					
Tue			<u>State any seasonal variations for the exhibition of films</u> (please read guidance note 5)		
Wed					
Thur			<u>Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Fri					
Sat					
Sun					

C

Indoor sporting events Standard days and timings (please read guidance note 7)			<u>Please give further details</u> (please read guidance note 4)
Day	Start	Finish	
Mon			
Tue			<u>State any seasonal variations for indoor sporting events</u> (please read guidance note 5)
Wed			
Thur			<u>Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list</u> (please read guidance note 6)
Fri			
Sat			
Sun			

D

Boxing or wrestling entertainments Standard days and timings (please read guidance note 7)			<u>Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish			
Mon			<u>Please give further details here</u> (please read guidance note 4)		
Tue			<u>State any seasonal variations for boxing or wrestling entertainment</u> (please read guidance note 5)		
Wed			<u>Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Thur					
Fri					
Sat					
Sun					

E

Live music Standard days and timings (please read guidance note 7)			Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	Please give further details here (please read guidance note 4)		
Mon					
Tue			State any seasonal variations for the performance of live music (please read guidance note 5)		
Wed					
Thur			Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list (please read guidance note 6)		
Fri					
Sat					
Sun					

F

Recorded music Standard days and timings (please read guidance note 7)			Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	Please give further details here (please read guidance note 4)		
Mon					
Tue					
Wed					
Thur					
Fri					
Sat					
Sun					
			State any seasonal variations for the playing of recorded music (please read guidance note 5)		
			Non standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list (please read guidance note 6)		

G

Performances of dance Standard days and timings (please read guidance note 7)			<u>Will the performance of dance take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>			
				Outdoors	<input type="checkbox"/>			
				Both	<input type="checkbox"/>			
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)					
Mon								
Tue								
Wed						<u>State any seasonal variations for the performance of dance</u> (please read guidance note 5)		
Thur								
Fri						<u>Non standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat								
Sun								

H

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 7)			Please give a description of the type of entertainment you will be providing		
Day	Start	Finish	Will this entertainment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
Mon				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Tue			Please give further details here (please read guidance note 4)		
Wed					
Thur			State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g) (please read guidance note 5)		
Fri					
Sat			Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list (please read guidance note 6)		
Sun					

I

Late night refreshment Standard days and timings (please read guidance note 7)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	Please give further details here (please read guidance note 4)		
Mon					
Tue			State any seasonal variations for the provision of late night refreshment (please read guidance note 5)		
Wed					
Thur			Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list (please read guidance note 6)		
Fri					
Sat					
Sun					

J

Supply of alcohol Standard days and timings (please read guidance note 7)			Will the supply of alcohol be for consumption – please tick (please read guidance note 8)	On the premises	<input type="checkbox"/>
				Off the premises	<input checked="" type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	State any seasonal variations for the supply of alcohol! (please read guidance note 5)		
Mon	00:00	00:00			
Tue	00:00	00:00			
Wed	00:00	00:00			
Thur	00:00	00:00			
Fri	00:00	00:00			
Sat	00:00	00:00			
Sun	00:00	00:00			
			Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list (please read guidance note 6)		

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):

Name Rosie Craig
Date of birth [REDACTED]
Address [REDACTED]
Postcode [REDACTED]
Personal licence number (if known) [REDACTED]
Issuin licensin authority (if known) [REDACTED]

M

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)

Please see presentation and conditions attached.

b) The prevention of crime and disorder

Please see presentation and conditions attached.

c) Public safety

Please see presentation and conditions attached.

d) The prevention of public nuisance

Please see presentation and conditions attached.

Further, the business is one of remote (app/internet) sales of groceries, including to some degree alcohol. The business is to be operated from an appropriate industrial/business premises. The attached presentation includes the operator's "Delivery and Servicing Protocol", identifying the steps taken to prevent noise nuisance.

e) The protection of children from harm

Please see presentation and conditions attached.

Checklist:

Please tick to indicate agreement

- I have made or enclosed payment of the fee.
- I have enclosed the plan of the premises.
- I have sent copies of this application and the plan to responsible authorities and others where applicable.
- I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable.
- I understand that I must now advertise my application.
- I understand that if I do not comply with the above requirements my application will be rejected.
- [Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom or my share code issued by the Home Office online right to work checking service (please read note 15).

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Part 4 – Signatures (please read guidance note 11)

Signature of applicant or applicant’s solicitor or other duly authorised agent (see guidance note 12). **If signing on behalf of the applicant, please state in what capacity.**

Declaration	<ul style="list-style-type: none">• [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15).• The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, or have conducted an online right to work check using
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	the Home Office online right to work checking service which confirmed their right to work (please see note 15)
Signature	Keystone Law Limited
Date	07/12/2021
Capacity	Solicitors on Behalf of Applicant

For joint applications, signature of 2nd applicant or 2nd applicant's solicitor or other authorised agent (please read guidance note 13). If signing on behalf of the applicant, please state in what capacity.

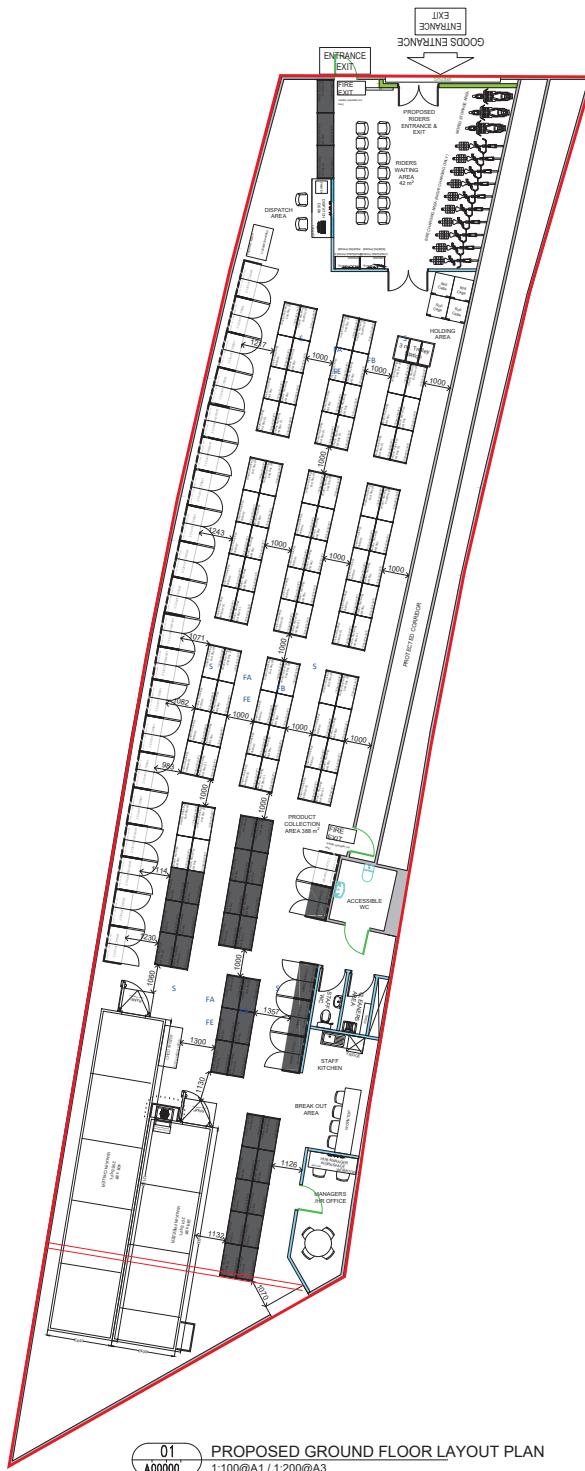
Signature	
Date	
Capacity	

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 14) Andrew Wong, Marcus Lavell and Darren O'Leary Keystone Law 48 Chancery Lane			
Post town	London	Postcode	WC2A 1JF
Telephone number (if any)	[REDACTED]		
If you would prefer us to correspond with you by e-mail, your e-mail address (optional) [REDACTED]			

PROPOSED CONDITIONS

1. All staff will be fully trained in their responsibilities and with regard to the promotion of the licensing objective in particular sale of alcohol, and will be retrained every six months, with recorded training records kept for inspection.
2. Members of the public shall not be allowed on the premises at any time.
3. The licence and premises are to fulfil internet generated sales for delivery and no direct sales shall take place to the general public from the site.
4. A CCTV system is in operation for the warehouse, to provide security and identify any culprit who is intent in causing trouble. All images are stored for a period of 31 days after which they can be erased or saved at the request of the police. All current security measures will remain in operation. All staff will be fully trained in the operation of the CCTV to ensure it is operational all the hours of trade. Images will be made available to the police or authorised licensing officer from the council on request.
5. All potential customers must verify on the payment page of the website that they are at least 18 years of age. If the applicant is in any doubt as to the age of the customer, they will only deliver the alcohol if the owner of the card that made the payment is present at the delivery address; Orders will only be despatched to bona fide addresses,
 - No deliveries will be made to an open space,
 - All sales of alcohol for delivery must be paid for by credit card, debit card (pre-paid or otherwise) or electronic payment,
 - Details of the order (including the type, amount of alcohol, name and address of the customer and delivery address if different) must be included with the order. The detail shall be shown on the printout dispatched with the order,
 - All delivery drivers and riders must allow any police or authorised local authority officers to inspect any alcohol,
 - Deliveries only made to those over the age of 18.
6. A challenge 25 age verification scheme will be used. ID will be required for deliveries to customers who do not look 25 years old. They will be required to prove by way of photographic ID, either a passport or driving licence that they are at least 18. The card used for purchase will also be checked against the ID provided. If the business is in any doubt then the delivery of alcohol will not be made, and a full refund will be issued. Postal/ carriage deliveries will only be made once a verified payment method has been established, and the customer has confirmed they are 18 or over when making the purchase.

Appendix 2



01 PROPOSED GROUND FLOOR LAYOUT PLAN
A00000 1:100@A1 / 1:200@A3

IMPORTANT: Licensable activities can take place anywhere within the red line. The position of loose furniture and equipment is shown for diagrammatic purposes only. Firefighting equipment is indicated but may be moved subject to the fire risk assessment carried out under the Regulatory Reform (Fire Safety) Order 2005 or by agreement with the fire officer.

LEGEND
S = Smoke Detector
FA = Fire Alarm
FB = Fire Blanket
CO2 = Fire Extinguisher

Bay Type	Quantity
Unizinc Racking (1200 x 600)	80 (113)
Lowe G7 Chiller (1320x640)	14 (17)
True GDM Freezer (1197x759)	7 (8)
Chest Freezer	1
Walk in Chiller (40ft x 8ft)	300ft ²
Walk in Freezer (28ft x 8ft)	200ft ²

Area	m ²	ft ²
Gross Internal Area (GIA)	538	5791
Product Collection Area	388	4176

Revision	Date	By	CHK
-- First Issue	27.11.21	WN	PT

- KEY BUILDING REGS & FIRE SAFETY NOTES:**
- All travel distances have been calculated and comply with Table 2 on page 34 of the Approved Document B, Vol 2.
 - All alterations to the building fire detection system to be designed and installed to BS 5839 pt1.
 - All alterations to the buildings emergency lighting system to comply with BS 5266 pt1.
 - Walls and ceilings in circulation spaces to have class 0 surface spread of flames, with class 1 in other spaces.
 - All new ductwork to be installed as part of requirements stated under part F and to have dampers where penetrating fire rated construction.
 - Once works are complete the owners and users of the building acknowledge their continuing requirement to carry out continual assessment under the RRO.

CDM / H&S - HAZARD WARNING SCHEDULE				
LOCATION	HAZARD	RISK/FOOD	COMMENTS / ACTION	DULFOOD FOLLOWING ACTION
1	Live Services	HIGH	Contractor isolate all services prior to commencement and ensure adequate support of existing services during the works.	LOW
2	Working at height	HIGH	Correct selection of MEWP to be utilised at all times including weekly inspection.	LOW
3	Means of Escape	HIGH	Area in front of means of escape to be kept clear for constant access routes of emergency.	LOW
4	Slips trips and falls	HIGH	New vinyl floors and concrete sealers to be slip resistant. Existing flooring being removed, slip resistance to be reviewed.	LOW
5	Risk associated with abduction	HIGH	Contractor isolate all services prior to commencement and ensure adequate support of existing services during the works.	LOW

Any construction personnel including operatives intending to construct the design shown on this drawing should ensure they may have been thoroughly briefed by the Main Contractor on all health and safety matters and have sight of the full design and construction hazard and risk assessments and risk register.
-the developed construction phase health and safety plan.
-the contractors construction method statements.

Status: **SCOPING**

Client: **gopuff**

Architect: **CUBE**

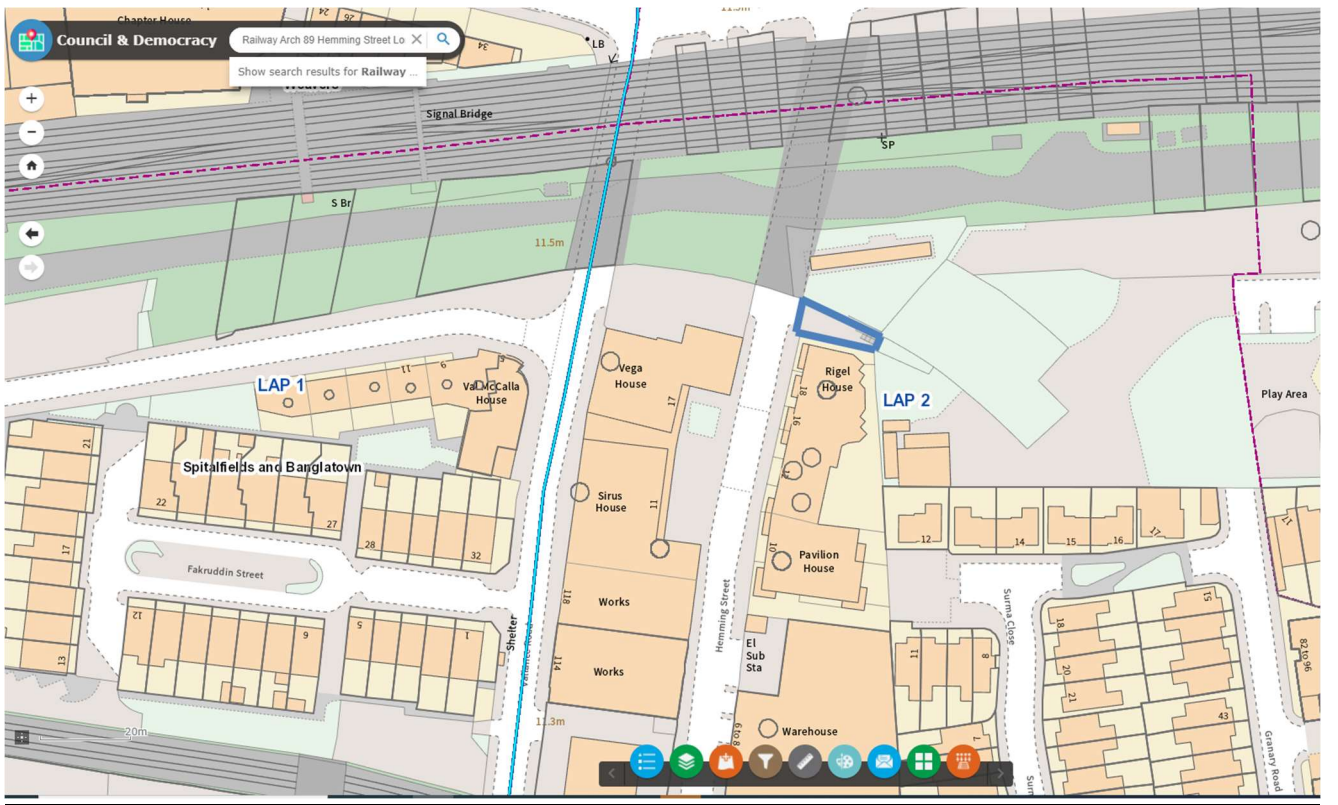
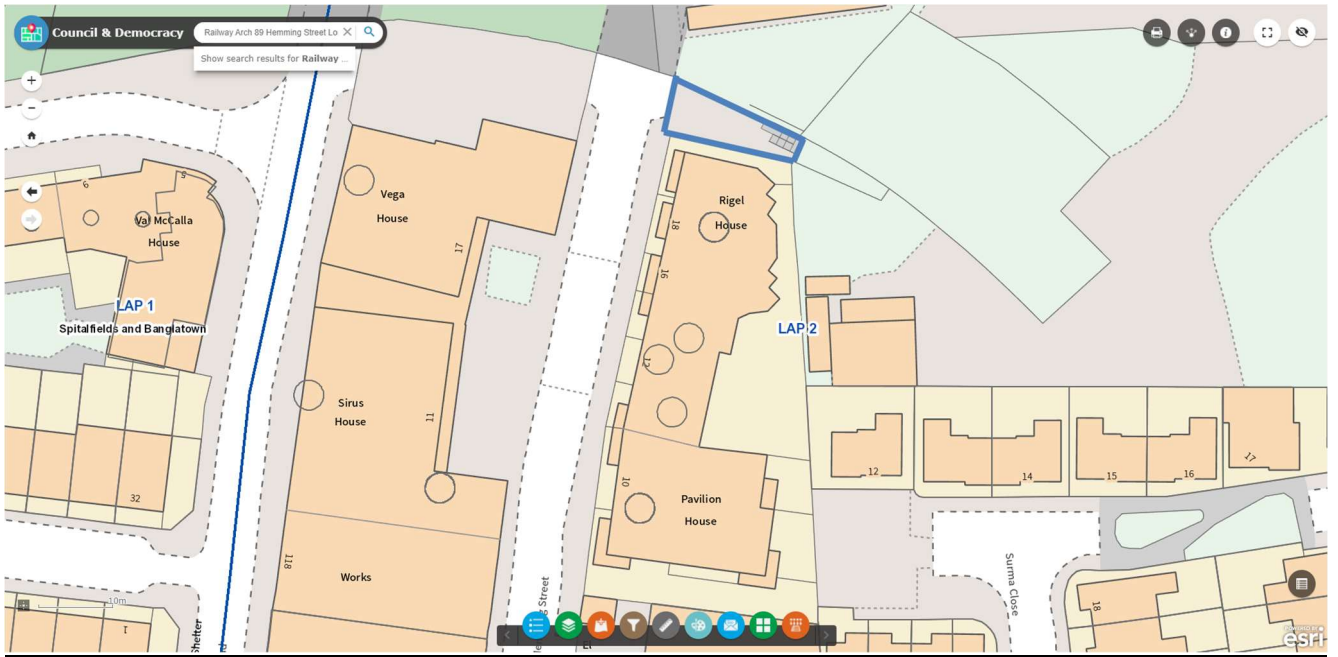
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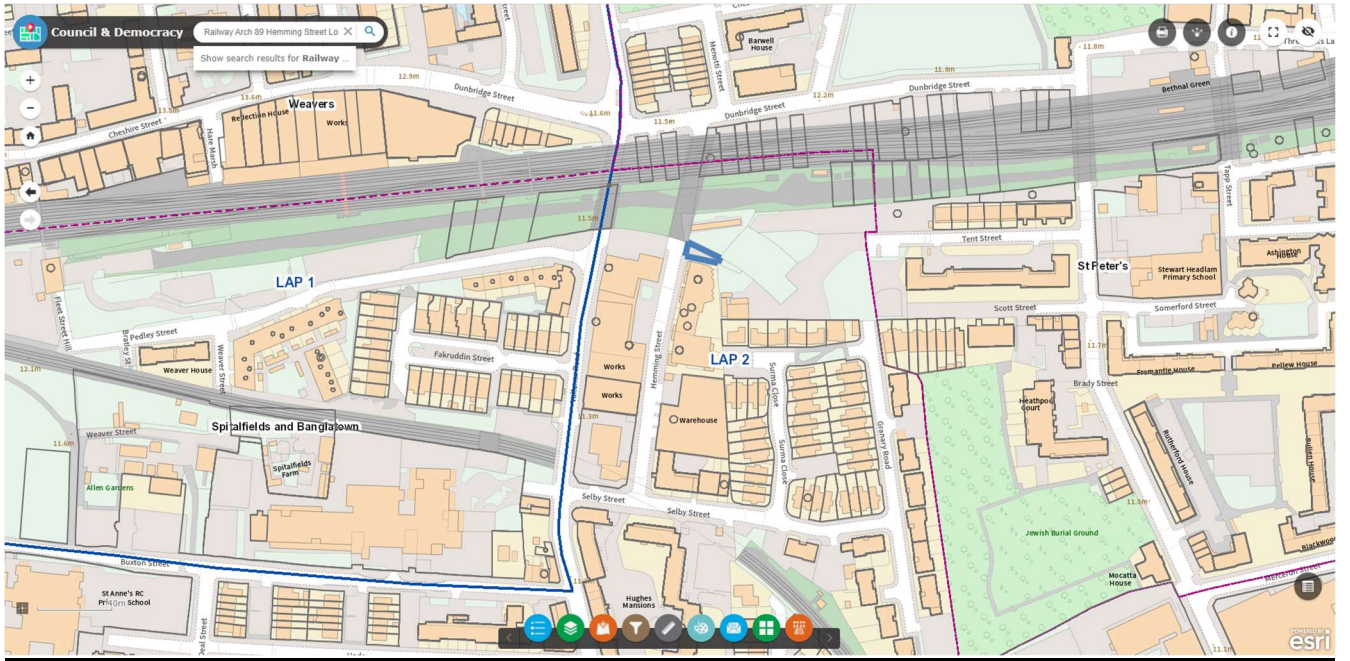
Drawing Title: **PROPOSED GROUND FLOOR LAYOUT PLAN**

Project Number: A00204	Drawing Number: 110	Revision:
Drawn: WN	Checked: PT	Scale: AS SHOWN@A3
Date: 27.11.2021		

Appendix 3

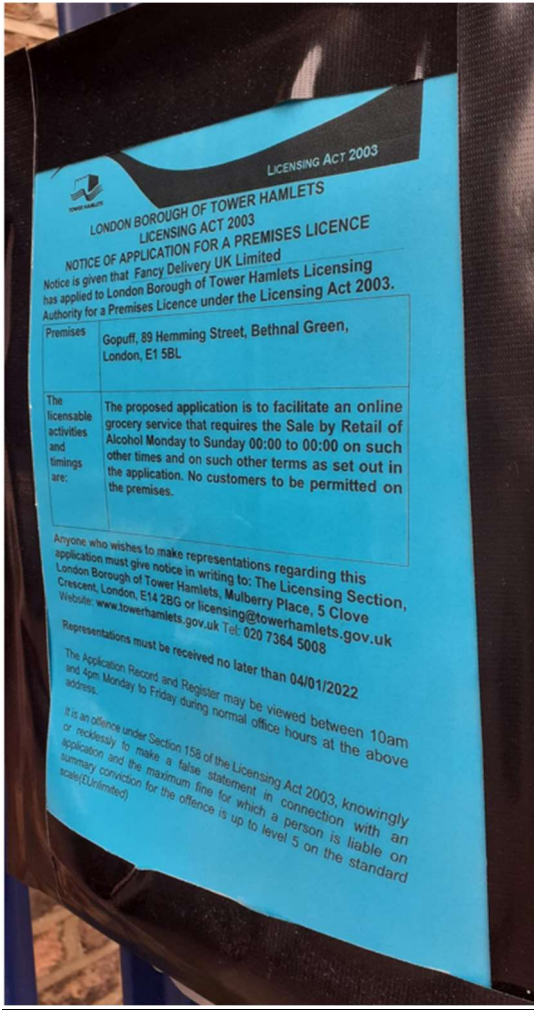
Maps – 89 Hemming Street



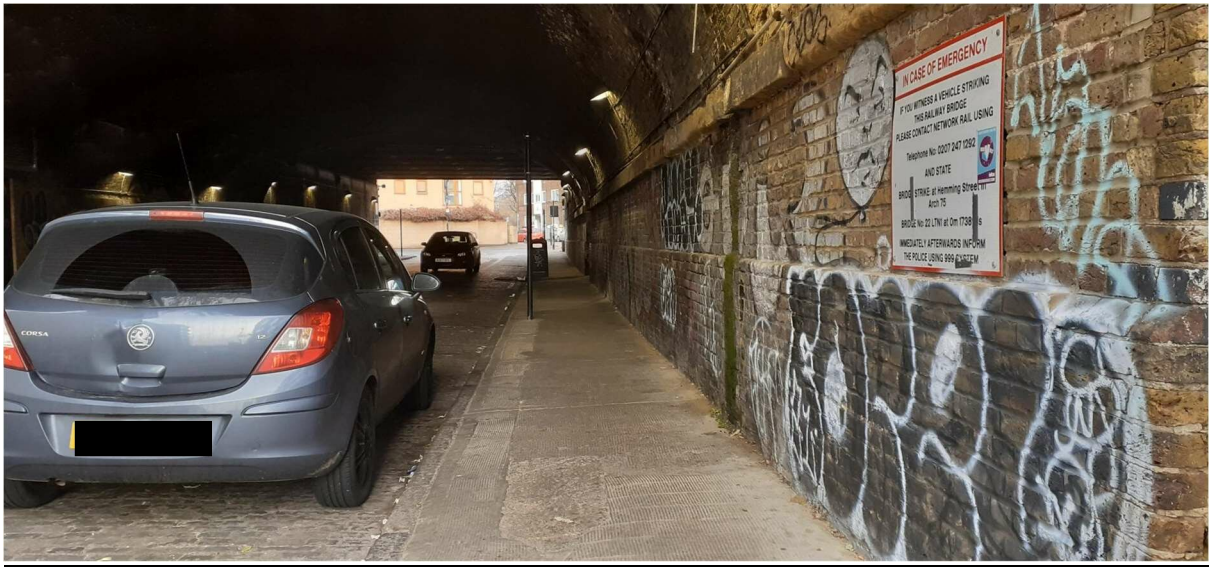
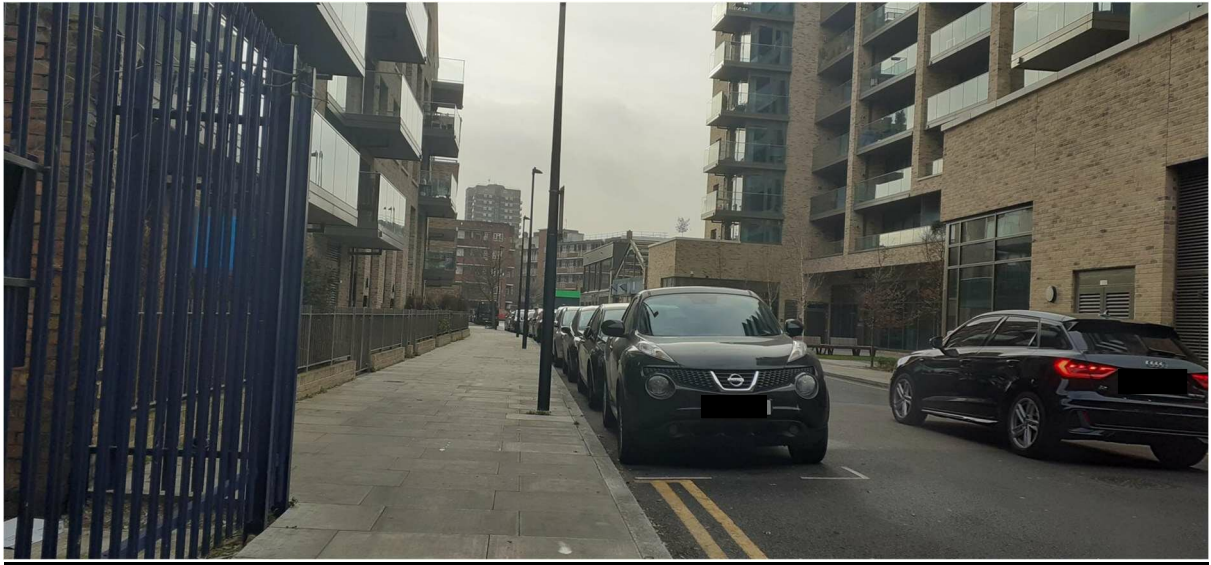


Appendix 4

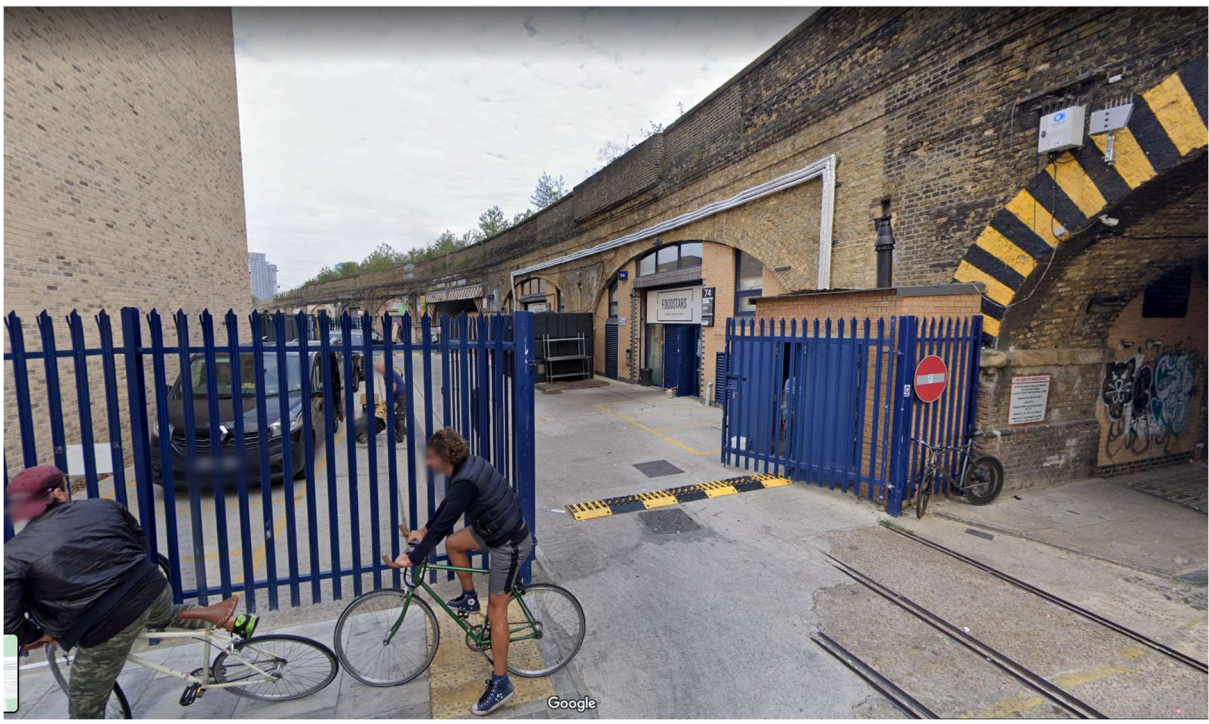
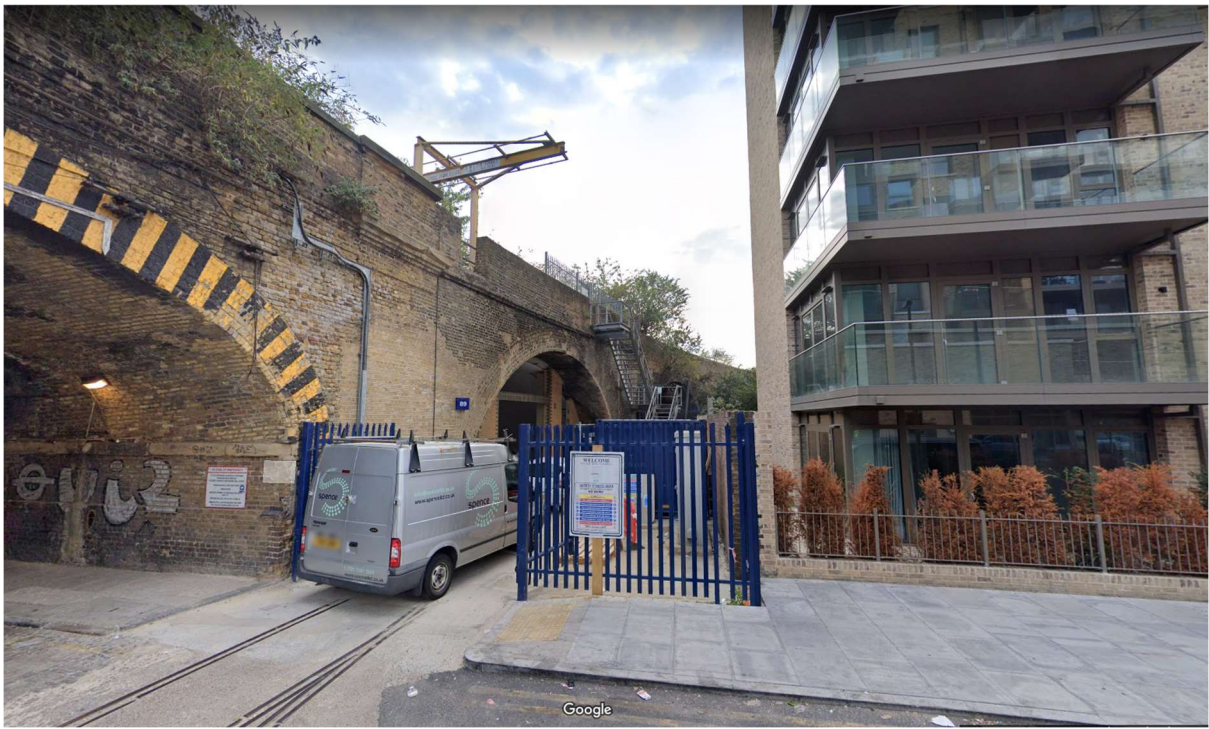
Photos – Gopuff 89 Hemming Street







Google maps images



Appendix 5

PREMISES	LICENSABLE ACTIVITIES	OPENING HOURS
<p>Asda Service Station 112 Vallance Road</p>	<p><u>The sale by retail of alcohol (off sales)</u> Monday to Sunday 00:00 hours to 24:00 hours (24 hours a day)</p> <p><u>The provision of late night refreshment</u> Monday to Sunday 23:00 hours to 05:00 hours the following day</p>	<ul style="list-style-type: none"> • Monday to Sunday 00:00 hours to 24:00 hours (24 hours a day)
<p>(Breid) Railway Arch 72 Dunbridge Street</p>	<p><u>The Sale of Alcohol (off sales)</u> Monday – Sunday 09:00 hours – 20:00 hours</p>	<ul style="list-style-type: none"> • Monday – Sunday 09:00 hours – 20:00 hours
<p>(Mirza Supermarket Ltd) 70 Dunbridge Street</p>	<p><u>The Sale of Alcohol (off sales)</u> Monday to Sunday, from 07:00 hours to 23:00 hours</p>	<ul style="list-style-type: none"> ▪ Monday to Sunday, from 07:00 hours to 23:00 hours

Appendix 6

Section 182 Advice by the Home Office Updated on April 2018

Relevant, vexatious and frivolous representations

- 9.4 A representation is “relevant” if it relates to the likely effect of the grant of the licence on the promotion of at least one of the licensing objectives. For example, a representation from a local businessperson about the commercial damage caused by competition from new licensed premises would not be relevant. On the other hand, a representation by a businessperson that nuisance caused by new premises would deter customers from entering the local area, and the steps proposed by the applicant to prevent that nuisance were inadequate, would be relevant. In other words, representations should relate to the impact of licensable activities carried on from premises on the objectives. For representations in relation to variations to be relevant, they should be confined to the subject matter of the variation. There is no requirement for a responsible authority or other person to produce a recorded history of problems at premises to support their representations, and in fact this would not be possible for new premises.
- 9.5 It is for the licensing authority to determine whether a representation (other than a representation from responsible authority) is frivolous or vexatious on the basis of what might ordinarily be considered to be vexatious or frivolous. A representation may be considered to be vexatious if it appears to be intended to cause aggravation or annoyance, whether to a competitor or other person, without reasonable cause or justification. Vexatious circumstances may arise because of disputes between rival businesses and local knowledge will therefore be invaluable in considering such matters. Licensing authorities can consider the main effect of the representation, and whether any inconvenience or expense caused by it could reasonably be considered to be proportionate.
- 9.6 Frivolous representations would be essentially categorised by a lack of seriousness. Frivolous representations would concern issues which, at most, are minor and in relation to which no remedial steps would be warranted or proportionate.
- 9.7 Any person who is aggrieved by a rejection of their representations on either of these grounds may lodge a complaint through the local authority’s corporate complaints procedure. A person may also challenge the authority’s decision by way of judicial review.
- 9.8 Licensing authorities should not take decisions about whether representations are frivolous, vexatious or relevant to the licensing objectives on the basis of any political judgement. This may be difficult for councillors who receive complaints from residents within their own wards. If consideration is not to be delegated, contrary to the recommendation in this

Guidance, an assessment should be prepared by officials for consideration by the sub-committee before any decision is taken that necessitates a hearing. Any councillor who considers that their own interests are such that they are unable to consider the matter independently should disqualify themselves.

9.9 It is recommended that, in borderline cases, the benefit of the doubt about any aspect of a representation should be given to the person making that representation. The subsequent hearing would then provide an opportunity for the person or body making the representation to amplify and clarify it.

9.10 Licensing authorities should consider providing advice on their websites about how any person can make representations to them.

Appendix 7

Corinne Holland

From: Licensing
Sent: 05 January 2022 13:26
To: Corinne Holland
Subject: FW: Objection - Gopuff 89 Hemming street

From: Brenda Wei <[REDACTED]>
Sent: 04 January 2022 16:24
To: Licensing <Licensing@towerhamlets.gov.uk>
Cc: Laurence Harris <[REDACTED]>
Subject: Objection - Gopuff 89 Hemming street

Dear Licensing Team,

My partner Laurence Harris and I, Brenda Wei, would like to bring to your attention that the majority of the residents on Hemming Street (Vega House, Rigel House, and Sirius House) are fully opposed to another establishment in the area for retail delivery service, which in addition also includes the sale of alcohol.

Since the time that we have been residing on Hemming Street we have had to put up, because of delivery services and an existing business that operates multiple kitchens, namely Food Stars:

- regular anti-social behavior incidents including catcalling to the female residents
- dangerous driving by moped delivery men
- littering on the streets that we have to pay to clean up as they are not cleaned by the council as fast as they get littered. Our cleaners fill up a full large bag every week.
- numerous vehicles broken into

The police will be able to shed light on any of the above matters if you contact them. Hemming Street is also a known street by local Police as being a hotspot for drug users and sellers. Having access to late-night alcohol premises will encourage the local youths to engage in more acts of anti-social behavior and nuisance which at present there is no shortage of. We have had to apply for a planning permission change to have a bench removed so that we could decrease the amount of ASB going on.

I strongly request that this objection be taken into consideration and a local consultation is arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to delivery services and dark kitchens in the area. You will see that there is no shortage of delivery services around the area - I can think of 4 in a 0.5-mile area.

Please feel free to contact me for further information relating to this matter.

Many thanks in advance,

Brenda Wei and Laurence Harris
[REDACTED]

Appendix 8

Corinne Holland

From: Carlo De Stefano <[REDACTED]>
Sent: 18 January 2022 11:57
To: Licensing
Subject: Re: Objection to Proposed Licensing for 89 Hemming St (Fancy Delivery Ltd / GoPuff)

Follow Up Flag: Follow up
Flag Status: Completed

Dear Licensing Team,

Following my email below, I understand I have to add my address in order for the objection to be submitted. Please see below.

[REDACTED]

Kind regards
Carlo

On 3 Jan 2022, at 17:29, Carlo De Stefano [REDACTED]:

Dear Licensing Team,

I am writing to object against the proposed licencing on 89 Hemming Street for Fancy Delivery Limited / Go Puff, a feeling which is shared by many local residents. We already have difficulty with the business located opposite the premises, Food Stars, which is another similar delivery service. I have already complained to the council about the significant amount of litter generated by Food Stars and whilst a couple of dust bins have been installed on Hemming Street, it is still an issue.

Hemming Street has also become a waiting spot for delivery drivers of Food Stars who have no regard for their surroundings or the residents. They can often be waiting late into the evening creating a lot of noise which is difficult to manage when you have children to put to bed. I have also witnessed anti-social behaviour caused by the drivers which doesn't make my family feel safe in a residential area. I am aware several residents have reported these acts to the police and they are in the process of gathering the reference numbers.

Specifically regarding GoPuff, I have walked past their current premises which isn't far from Hemming Street and I have witnessed several drivers waiting outside creating a lot of noise and playing music late at night. I understand the proposed premises will be larger and as a result there will more drivers and noise. My property is directly above the proposed premises and my family will find it very difficult to manage with the noise, particularly in the summer months when the drivers tend to hang outside more.

Having another delivery service is only going to increase the issues mentioned above. For these reasons, I am strongly opposing against the application as I feel it will have a detrimental effect on our daily lives and those residents around us.

I strongly request that this objection is taken in to consideration and a review is taken by Tower Hamlets Council to reject the application. I also understand one of our residents have reported this to our local councillor.

Please feel free to contact me for further information relating to this matter.

Kind regards
Carlo De Stefano

Appendix 9

Corinne Holland

From: Claire Lim <[REDACTED]>
Sent: 18 January 2022 16:58
To: Corinne Holland
Subject: Re: Notice of Application by Fancy Delivery UK Limited

Dear Ms Holland,

full name

Claire Lim

and address (including flat number if applicable)

[REDACTED]

Thanks,
Claire

On 18 Jan 2022, at 15:14, Corinne Holland <Corinne.Holland@[REDACTED]>

Dear Ms Lim

In order for your representation to be valid you are required to provide your full name and address (including flat number if applicable). As the closing date for this application has passed please can you provide these as soon as possible.

These will be forwarded to the applicant where they can contact you to mediate with you to address your concerns.

Kind regards

Corinne Holland
Licensing Officer
Environmental Health and Trading Standards
Place Directorate
London Borough of Tower Hamlets
2nd Floor, Mulberry Place
5 Clove Crescent
London
E14 2BG

[REDACTED]

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From: Claire Lim <[REDACTED]>
Sent: 04 January 2022 17:22
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Notice of Application by Fancy Delivery UK Limited

FAO: The Licensing Section, London Borough of Tower Hamlets

Dear Sir/Madam,

I would like to bring to your attention that the majority of the residents of Hemming Street, including myself, are dismayed to see Fancy Delivery UK Limited applying for a licence to operate a retail delivery service within such close proximity. We are especially alarmed of the indication in the application for the sale of alcohol at the premises - Gopuff 89 Hemming Street, Bethnal Green, London E1 5BL.

I have been residing on Hemming Street for approximately one year and have witnessed and experienced anti-social behaviour, unsafe incidents, dangerous driving by delivery men on mopeds, excessive littering and unhygienic flooding of waste liquid, mostly stemming from an existing business operating across the street from the applicant premises called Food Stars.

Hemming Street is known by local Police as being a hotspot for drug users and sellers. Having access to a late-night alcohol premises will encourage local youths to engage in more acts of anti-social behaviour and nuisance which at present, there is no shortage of.

If this licence is issued, we believe that it would not just have a detrimental effect on our daily lives, it will also de-value our properties and negatively impact the lives of the youth that live locally.

We have had numerous vehicles owned by residents and their visitors broken into by local drug users on the street. The Police will be able to shed more light on this matter if you consult them on the matter.

I strongly object to the granting of the licence and propose that a consultation should be arranged by Tower Hamlets Council to hear about the daily trauma residents of Hemming Street have to endure due to unbalanced and hasty decisions being made by the Council.

My neighbour has informed our local Councillor about these issues as well as this application. They are also collating reference numbers and other details relating to all the anti-social behaviour reports filed for incidents on Hemming Street, which serves as supporting evidence against the granting of a licence to the above premises.

Please feel free to contact me for further information relating to this matter.

Respectfully submitted for your consideration.

Yours faithfully,
Claire Lim

Appendix 10

Corinne Holland

From: Licensing
Sent: 05 January 2022 13:23
To: Corinne Holland
Subject: FW: Objection to Premises Licence Application @ GoPuff, 89 Hemming Street, E1 5BL

From: Claydon Peaker <[REDACTED]>
Sent: 03 January 2022 18:47
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Objection to Premises Licence Application @ GoPuff, 89 Hemming Street, E1 5BL

Dear Licensing Team,

I would like to bring to your attention that a significant number of the residents of Hemming Street are disappointed to see another establishment applying for retail delivery service, this time including a licence for the sale of alcohol and for 24/7 opening hours.

I feel that there are many preferable alternative uses for this space which would contribute to the local area without adversely affecting the lives of the local residents to the same extent.

Since I have been residing on Hemming Street, I have had to put up with regular antisocial behaviour, along with dangerous driving by moped delivery men. Further, there has been frequent littering on the streets from an existing business which operates multiple kitchens for food delivery services (named Food Stars).

I have personally seen many instances of poor and dangerous behaviour on the part of cycle and moped drivers delivering out of the FoodStars premises, on behalf of Uber Eats, Just Eat, Deliveroo and others, and further instances of such behaviour by moped and cycle delivery drivers working for grocery delivery companies in the immediate area. These include:

- Riding on the pavement at high speed in front of entrances to residential buildings
- Riding through red traffic lights at pedestrian crossings
- Riding through one-way areas
- Moving road closure cones and barriers out of the way to cycle through closed roads
- Shouting and other anti-social behaviour in the early hours of the morning
- Drug use immediately outside our property
- Frequent littering

If this licence is issued we as residents feel that it would have a detrimental effect on our daily lives, as these issues listed above are highly likely to be exacerbated. Importantly, we also feel that granting this licence would contribute to the devaluation of our properties and affect the lives of the young teenagers that are local to us.

I strongly request that this objection is taken into consideration. and that a local consultation be arranged by Tower Hamlets Council to find out the daily issues that we as residents have to put up with due to the nature of operations of similar businesses already operating and causing issues in the area.

Please feel free to contact me for further information relating to this matter. I look forward to seeing the outcome of this application.

Kind regards,

Appendix 11

Corinne Holland

From: Licensing
Sent: 05 January 2022 13:21
To: Corinne Holland
Subject: FW: Retail Delivery Service Applications - Hemming Street

From: Dominic Burrell <[REDACTED]>
Sent: 04 January 2022 15:18
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Retail Delivery Service Applications - Hemming Street

Dear Licensing Team,

I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also including the sales of alcohol.

Since the time that I have been residing on Hemming Street with my family, we have had to put up with regular anti-social behaviour incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business which operates multiple kitchens named Food Stars.

Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to a late night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

If this license is issued we as residents feel that it would not just have a decremental effect on our daily lives and also de-value our properties and effect the lives of the young teenagers that are local to us.

We have had numerous vehicles broken into by local drug users that belong to residents and their visitors.

The police will be able to shed light on this matter when contacted by yourselves.

I strongly request that this objection is taken into consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

Please feel free to contact me for further information relating to this matter.

Respectfully submitted for your consideration.

Kindest regards

Dominic Burrell
[REDACTED]

Appendix 12

Corinne Holland

From: Duncan Hoffman <[REDACTED]>
Sent: 18 January 2022 12:21
To: Corinne Holland
Subject: Re: Opposition Alcohol Premise Hemming St - REF M/144411

Dear Corinne,

No problem:
Duncan Hoffman
[REDACTED]
[REDACTED]

Please let me know if you need anything else.

Thank you,
Duncan

On Tue, Jan 18, 2022 at 11:48 AM Corinne Holland <[Corinne.Holland@\[REDACTED\]](mailto:Corinne.Holland@[REDACTED])> wrote:

Dear Mr Hoffman

In order for your representation to be valid you are required to provide your full name and address (including flat number if applicable). As the closing date for this application has passed please can you provide these as soon as possible.

These will be forwarded to the applicant where they can contact you to mediate with you to address your concerns.

Kind regards

Corinne Holland

Licensing Officer

Environmental Health and Trading Standards

Place Directorate

London Borough of Tower Hamlets

2nd Floor, Mulberry Place

5 Clove Crescent


London

E14 2BG


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From: Duncan Hoffman <
Sent: 03 January 2022 19:17
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Opposition Alcohol Premise Hemming St

Dear Licensing Team,

I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also including the sales of alcohol.

Since the time that I have been residing on Hemming Street with my family we have had to put up with regular anti-social behavior incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business that operates multiple kitchens named Food Stars.

Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to late-night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

If this license is issued we as residents feel that it would not just have a decremental effect on our daily lives and also de-value our properties and effect the lives of the young teenagers that are local to us.

We have had numerous vehicles broken in to by local drug users that belong to residents and their visitors.

The police will be able to shed light on this matter when contacted by yourselves.

I strongly request that this objection is taken in to consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

I have also informed our local Councillor about these issues and in relation to this application.

I do not currently have all the references relating to ASB reports at present, but i am in the process of collating these from all of my neighbors.

Please feel free to contact me for further information relating to this matter.

Respectfully submitted for your consideration.

Kindest regards

Duncan Hoffman

Appendix 13

Lavine Miller-Johnson

From: Dylan Queen <[REDACTED]>
Sent: 05 January 2022 18:17
To: Licensing
Subject: Re: Gopuff Liquor Licence

Hi,

I live at [REDACTED]

Thanks for your note and look forward to hearing from you.

Dylan

On Wed, 5 Jan 2022, 17:35 Licensing, <Licensing@towerhamlets.gov.uk> wrote:

Dear Dylan,

Further to your email making representation against the application, unfortunately we are unable to accept a representation without address details.

If you wish to make a representation please resend your email with your address details.

Kind Regards

Lavine Miller-Johnson

Licensing Officer - Licensing and Safety

Environmental Health and Trading Standards

Place Directorate

2nd Floor, Mulberry Place

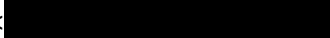
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London

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From: Dylan Queen < >
Sent: 02 January 2022 20:23
To: Licensing <licensing@towerhamlets.gov.uk>
Subject: Gopuff Liquor Licence

Dear Licensing Team,

I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also also including the sales of alcohol.

Since the time that I have been residing on Hemming Street with my family & young children we have had to put up with regular anti-social behavior incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business which operates multiple kitchens named Food Stars.

Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to a late night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

If this license is issued we as residents feel that it would not just have a decremental effect on our daily lives and also de-value our properties and effect the lives of the young teenagers that are local to us.

We have had numerous vehicles broken in to by local drug users that belong to residents and their visitors.

The police will be able to shed light on this matter when contacted by yourselves.

I strongly request that this objection is taken in to consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

I have also informed our local Councillor about these issues and in relation to this application.

I do not currently have all the references relating to ASB reports at present, but i am in the process of collating these from all of my neighbors.

Please feel free to contact me for further information relating to this matter.

Respectfully submitted for your consideration.

Regards,

Dylan

Appendix 14

Corinne Holland

From: Eli Detisova [REDACTED]
Sent: 18 January 2022 11:41
To: Corinne Holland
Subject: Re: Representation regarding application to alcohol sale premises on Hemming Street

Hi Corinne,

Yes, sure thing. Please see below.

Elisabeth Detisova
[REDACTED]

Regards,
Elisabeth

El mar, 18 ene 2022 11:39, Corinne Holland <[Corinne.Holland@\[REDACTED\]](mailto:Corinne.Holland@[REDACTED])> escribió:

In order for our representation to be valid you are required to provide your full name and address ([REDACTED]). As the closing date for this application has passed please can you provide these as soon as possible.

These will be forwarded to the applicant where they can contact you to mediate with you to address your concerns.

Kind regards

Corinne Holland

Licensing Officer

Environmental Health and Trading Standards

Place Directorate

London Borough of Tower Hamlets

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5 Clove Crescent

London

E14 2BG



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From: Eli Detisova [REDACTED]

Sent: 04 January 2022 11:26

To: Licensing <Licensing@towerhamlets.gov.uk>

Subject: Representation regarding application to alcohol sale premises on Hemming Street

Dear Licensing Team,

I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also also including the sales of alcohol.

Since the time that I have been residing on Hemming Street we have had to put up with regular anti-social behavior incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business which operates multiple kitchens named Food Stars.

Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to a late night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

If this license is issued we as residents feel that it would not just have a decremental effect on our daily lives and also de-value our properties and affect the lives of the young teenagers that are local to us.

We have had numerous vehicles broken in to by local drug users that belong to residents and their visitors.

The police will be able to shed light on this matter when contacted by yourselves.

I strongly request that this objection is taken in to consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

Please feel free to contact me for further information relating to this matter.

Respectfully submitted for your consideration.

Kindest regards,

Elisabeth Detisova

[REDACTED]

[REDACTED]

Appendix 15

Corinne Holland

From: Gabriella Bexson <[REDACTED]>
Sent: 18 January 2022 15:39
To: Corinne Holland
Subject: Re: Gopuff, 89 Hemming Street, Bethnal Green, London, E1 5BL -REF M/144411

Hi Corinne,

My full address below:

[REDACTED]

Please do let me know if you require anything further.

Regards
Gabriella

On 18 Jan 2022, at 12:10, Corinne Holland <Corinne.Holland@[REDACTED]> wrote:

Dear Ms Bexson

In order for your representation to be valid you are required to provide your full name and address (including flat number if applicable). As the closing date for this application has passed please can you provide these as soon as possible.

These will be forwarded to the applicant where they can contact you to mediate with you to address your concerns.

Kind regards

Corinne Holland
Licensing Officer
Environmental Health and Trading Standards
Place Directorate
London Borough of Tower Hamlets
2nd Floor, Mulberry Place
5 Clove Crescent
London
E14 2BG

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From: Gabriella Bexson <[REDACTED]>
Sent: 04 January 2022 15:29
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Gopuff, 89 Hemming Street, Bethnal Green, London, E1 5BL

Good Afternoon,

Please accept this e mail as a formal objection to the proposed licensing of the above mentioned premises.

A license to operate for 24 hours a day 7 days a week is wholly inappropriate in close proximity to a large number of residential properties that are located immediately adjacent and opposite.

The constant trafficking to and from the premises by delivery personnel will give rise to an unacceptable level of disturbance to the residents of the near by properties. The nature of the proposed business associated with this license will also give rise to delivery personnel gathering and this has the potential to lead to further anti social behaviour that would create further disturbance to nearby residents.

The increased demand for delivery services will make the numbers associated with this use totally unacceptable in particular during evenings nights and weekends

The proposed use and license will create an unacceptable level of disturbance by virtue of increased traffic, noise and disturbance, and so the license should not be permitted for the hours proposed .

Should the licensing committee be minded to grant the license I would request that the hours be reduced to 8 am to 7pm Monday to Saturday and 10am to 4pm on Sundays. This would go some way to reducing the disturbance to local residents.

Regards

Gabriella Bexson

Appendix 16

Kathy Driver

From: Georgia Cashman <[REDACTED]>
Sent: 17 January 2022 14:42
To: Licensing
Subject: Re: Hemming Street Arches Application

Thank you Kathy,

My fully address is [REDACTED]

All the best
Georgia

Sent from my iPhone

> On 17 Jan 2022, at 13:21, Licensing <Licensing@towerhamlets.gov.uk> wrote:

>

> Dear Georgia,

>

> In order to accept any representation you will need to provide your full address.

>

> The representations made are not considered by us directly, they are considered at a hearing of the Licensing Sub Committee in front of Members and each person who has made representation makes their comments at this hearing. The Licensing Authority considers the application also as a separate matter alongside all other Responsible Authorities, if they feel that the applicant has not met certain requirements and or needs amendment, they contact the applicant separately and will make representation if required. All representations made is then considered at the hearing.

>

> Only those that have made valid representations are invited to the hearing to raise any issues.

>

> Kind Regards,

> Kathy Driver

> Principal Licensing Officer

> Licensing & Safety Team

> Place Directorate

> London Borough of Tower Hamlets

> Mulberry Place

> 5 Clove Crescent

> London E14 2BG

[REDACTED]

> Licensing Hotline [REDACTED]

> Licensing General Email: licensing@towerhamlets.gov.uk Please visit

> our web page for application forms and guidance at

> www.towerhamlets.gov.uk/licensing www.towerhamlets.gov.uk Follow us

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>

> -----Original Message-----

> From: Georgia Cashman [REDACTED]

> Sent: 17 January 2022 11:11

> To: Licensing <Licensing@towerhamlets.gov.uk>

> Subject: Re: Hemming Street Arches Application

>

> Hi team,

>
> I have yet to hear back on this can I check this has been considered in the discussion?

>
> I am aware similar emails have been shared by fellow residents however this contains personal impacts I have experienced from the existing development which I believe are important to consider when considering the application.

>
> Georgia

>
> Sent from my iPhone

>
>> On 2 Jan 2022, at 17:54, Georgia Cashman <[REDACTED]>:

>>
>> Dear Licensing Team,

>>
>> I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also including the sales of alcohol.

>>
>> I personally have experienced distress from the existing premise of food stars and have been sexually harassed by the riders on two occasions. Once being inappropriately groped at night and another being catcalled making me uncomfortable near my own home. On top of this the general residents have been subjected to countless sewerage flooding caused by the premise and traffic accidents caused by reckless delivery drivers. Given there are children on the street even more moped and reckless cyclists could cause a fatality. This is all aside from the general anti social behaviour, shouting and littering from the existing business and their drivers.

>>
>> Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to a late night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

>>
>> If this license is issued we as residents feel that it would not just have a decremental effect on our daily lives and also de-value our properties and effect the lives of the young teenagers that are local to us.

>>
>> We have had numerous vehicles broken in to by local drug users that belong to residents and their visitors.

>>
>> The police will be able to shed light on this matter when contacted by yourselves.

>>
>> I strongly request that this objection is taken in to consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

>>
>> Please feel free to contact me for further information relating to this matter. I truly hope it is taken seriously as I am tired of being afraid to walk home near my own property because of the abhorrent behaviour going on and fear even greater issues will arise if alcohol is included in the mix.

>>
>> All the best,

>>
>> Georgia Cashman

>>
>>

Appendix 17

Lavine Miller-Johnson

From: Gürkan Oluç <[REDACTED]>
Sent: 02 January 2022 17:17
To: Licensing

Dear Licensing Team,

I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also including the sales of alcohol.

Since the time that I have been residing on Hemming Street with my family & young children we have had to put up with regular anti-social behavior incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business which operates multiple kitchens named Food Stars.

The riders of the Gopuff is likely to wait outside the store when they don't have an order and while waiting they usually talk really loudly, causing a lot of inconvenience such as not being able to open our windows, balcony doors thus causing lack of fresh air. They also have fights with each other (This has been the case with Food stars riders since we moved in)

The existence of Gopuff will also cause increased moped and delivery vehicle traffic in hemming street. The current noise levels on the street are already hovering around 60 db and this would just contribute to that.

Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to a late night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

If this license is issued we as residents feel that it would not just have a decremental effect on our daily lives and also de-value our properties and effect the lives of the young teenagers that are local to us.

We have had numerous vehicles broken in to by local drug users that belong to residents and their visitors.

The police will be able to shed light on this matter when contacted by yourselves.

I strongly request that this objection is taken in to consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

I have also informed our local Councillor about these issues and in relation to this application.

I do not currently have all the references relating to ASB reports at present, but i am in the process of collating these from all of my neighbors.

Please feel free to contact me for further information relating to this matter.

Respectfully submitted for your consideration.

Kindest regards

Gurkan Oluc
[REDACTED]

--

Appendix 18

Corinne Holland

From: Hanna Begum <[REDACTED]>
Sent: 05 January 2022 15:51
To: Licensing
Subject: Re: Proposed Licensing - Hemming Street e1 5bl

Follow Up Flag: Follow up
Flag Status: Completed

Good afternoon.

I have seen the proposed application for Retail of Alcohol on Hemming Street E1, 5BL and I am writing to express my concerns regarding this matter.

I am a resident at [REDACTED]. Over the past 18 months I have have encountered antisocial and intimidating behaviour, typically from delivery drivers as well as intoxicated individuals who gather on the street, on numerous occasions.

The proposed licensing is located near a dark alley, which has poor lighting, abandoned cars and there is frequent antisocial behaviour taking place. It is a known spot for people to drink alcohol and take drugs. I have walked home on countless occasions where I have felt unsafe and vulnerable. I have had to significantly change certain aspects of my life as a result of this.

Knowing an alcohol licensing site is expected to be open has caused me further distress. While I continue to report incidents, I have seen little done to prevent this, yet I know the new license will increase the number of antisocial behaviour in the area, which is highly concerning.

I hope this insight will allow you to understand the realities of residents like myself and the impact the licence will have.

I am willing to discuss this further if needed.
I look forward to hearing from you soon.

Kind regards.
Hanna.

> On 5 Jan 2022, at 14:08, Licensing <Licensing@towerhamlets.gov.uk> wrote:

>

> Dear Hanna,

>

> Further to your email making representation against the application, unfortunately we are unable to accept a representation without address details.

>

> If you wish to make a representation please resend your email with your address details.

>

>

> Kind Regards

>
> Lavine Miller-Johnson
> Licensing Officer - Licensing and Safety Environmental Health and
> Trading Standards Place Directorate 2nd Floor, Mulberry Place
> 5 Clove Crescent
> London
> E14 2BG
>
> [REDACTED]
> www.towerhamlets.gov.uk licensing@towerhamlets.gov.uk
>
> Follow us on: Facebook | Twitter | LinkedIn | Instagram
>
>
>
> -----Original Message-----
> From: Hanna Begum <[REDACTED]>
> Sent: 31 December 2021 16:05
> To: Licensing <licensing@towerhamlets.gov.uk>
> Subject: Proposed Licensing - Hemming Street e1 5bl
>
> I have seen the proposed application for Retail of Alcohol on Hemming Street E1, 5BL and I am writing to express my concerns regarding this matter.
>
> I am currently a resident on Hemming Street and on numerous occasions have encountered antisocial and intimidating behaviour, typically from delivery drivers.
>
> The proposed licensing is located near a dark alley, which as poor lighting, abandoned cars and there is frequent antisocial behaviour taking place. I have walked home on countless occasions where I have felt unsafe and vulnerable as a result of this.
> Knowing an alcohol licensing site is expected to be open has caused me further distress.
>
> While I continue to report incidents, I have seen little done to prevent this, yet I know the new license will increase the number of antisocial behaviour in the area, which is highly concerning.
>
> I hope this insight will allow you to understand the realities of residents like myself and the impact the licence will have.
>
> I am willing to discuss this further if needed.
> I look forward to hearing from you soon.
>
> Kind regards.
> Hanna.

Appendix 19

Kathy Driver

From: Hugh Lungmuss <[REDACTED]>
Sent: 17 January 2022 14:07
To: Licensing
Subject: Re: GoPuff license - Hemming street

Hi Kathy,

It's [REDACTED]

Sent from Samsung Mobile on O2
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From: Licensing <Licensing@towerhamlets.gov.uk>
Sent: Monday, January 17, 2022 12:55:47 PM
To: Hugh Lungmuss <hlungmuss@hotmail.co.uk>
Subject: RE: GoPuff license - Hemming street

Dear Mr. Lungmuss,

In order to accept your representation, can you please provide us with your full address.

Kind Regards,

Kathy Driver

Principal Licensing Officer
Licensing & Safety Team
Place Directorate
London Borough of Tower Hamlets
Mulberry Place
5 Clove Crescent
London E14 2BG

Licensing Hotline **020 7364 5008**

Licensing General Email: licensing@towerhamlets.gov.uk

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From: Hugh Lungmuss <[REDACTED]>
Sent: 16 January 2022 14:36
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Re: GoPuff license - Hemming street

Hi,

Just confirming this has been received.

Regards,

Hugh.

Sent from Samsung Mobile on O2
Get [Outlook for Android](#)

From: Hugh Lungmuss [REDACTED]
Sent: Sunday, 2 January 2022, 18:46
To: licensing@towerhamlets.gov.uk
Subject: GoPuff license - Hemming street

Dear Licensing Team,

I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also including the sales of alcohol.

Since the time that I have been residing on Hemming Street with my family & young children we have had to put up with regular anti-social behavior incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business which operates multiple kitchens named Food Stars. There are very regularly large groups of young men hanging around outside the buildings (deluvety drivers for foodstars) and many of the women in the block feel unsafe at night. This has been raised to the council by myself previously however the problem persists, the street is covered in litter and i have seen mopeds riding on the pavements causing threat to life on numerous occasions. At some point a child will be injured by this and you can be sure I will be going to the press having raised my concerns to the council to no avail.

Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to a late night alcohol premises will encourage the local youths to engage in more acts of asb & noise pollution. Again this has been raised to both the council and police with no response or action, and again if someone ends up being hurt I will go straight to the national press to highlight the inaction and ineptitude of the council - I hope that day does not come.

If this license is issued we as residents feel that it would not just have a detrimental effect on our daily lives but also likely increase the traffic, noise and rubbish pollution that already make this place unlivable.

We have had numerous vehicles broken in to by local drug users that belong to residents and their visitors.

The police will be able to shed light on this matter when contacted by yourselves.

I strongly request that this objection is taken in to consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

I have also informed our local Councillor about these issues and in relation to this application.

Please feel free to contact me for further information relating to this matter and I urge you to engage residents before granting this license. Please think and listen to the community for once on this matter.

Regards,

Hugh.

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Appendix 20

Corinne Holland

From: Hannah McWilliam <[REDACTED]>
Sent: 18 January 2022 11:53
To: Corinne Holland
Subject: Re: Objection to license request for Fancy Delivery UK

Hi Corinne,
My full name is Hannah McWilliam

[REDACTED]
Thanks,
Hannah

On Tue, 18 Jan 2022 at 11:29, Corinne Holland <Corinne.Holland@towerhamlets.gov.uk> wrote:

Dear Hannah

In order for your representation to be valid you are required to provide your full name and address. As the closing date for this application has passed please can you provide these as soon as possible.

These will be forwarded to the applicant where they can contact you to mediate with you to address your concerns.

Kind regards

Corinne Holland

Licensing Officer

Environmental Health and Trading Standards

Place Directorate

London Borough of Tower Hamlets

2nd Floor, Mulberry Place

[5 Clove Crescent](#)


London

E14 2BG


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From: Hannah McWilliam 
Sent: 03 January 2022 16:57
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Objection to license request for Fancy Delivery UK

Dear Licensing Team,

I would like to resonate the message brought to your attention by several of my neighbors residing on Hemming Street relating to the proposed issuance of a license to Fancy Delivery UK Limited at [89 Hemming Street E1 5BL](#). The majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also including the sales of alcohol.

Since the time that I have been residing on Hemming Street with my family we have had to put up with regular anti-social behavior incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business which operates multiple kitchens named Food Stars.

Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to a late night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

If this license is issued we as residents feel that it would not just have a detrimental effect on our daily lives and also de-value our properties as well as affect the lives of the young teenagers that are local to us.

We have had numerous vehicles in the neighborhood broken into by local drug users that belong to residents and their visitors.

The police will should be able to provide more information on these matters and various incidents filed with them upon request.

I strongly request that this objection is taken in to consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to the extensive count of licenses being issued around our neighborhood with little supervision of the operations from there on.

I have also informed our local Councillor about these issues and in relation to this application.

Please feel free to contact me for further information relating to this matter.

Looking forward to reading your response.

Kind regards

Hannah

Appendix 21

> -----Original Message-----

> From: Jon Edirmanasinghe <[REDACTED]>

> Sent: 04 January 2022 15:39

> To: Licensing <Licensing@towerhamlets.gov.uk>

> Subject: 89 Hemming Street

>

> To whom it may concern,

>

> Happy new year - I hope you had a good holiday period.

>

> I live in [REDACTED] and object to the planned opening of this establishment.

>

> The current dark kitchen establishments have been a nuisance of sorts and led to several problems in the surrounding area. I imagine a 24-7 establishment as proposed will only be worse.

>

> Please let me know if you would like to discuss any of my concerns.

>

> Kind regards,

> Jon

>

> Sent from my iPhone

Appendix 22

Lavine Miller-Johnson

From: Jennie [REDACTED]
Sent: 05 January 2022 20:51
To: Licensing
Subject: Objection to Alcohol License (GoPuff, 89 Hemming St)

Dear Licensing team,

As a resident of [REDACTED] I would like to raise my concerns over the proposed application for the Sale by Retail of Alcohol license for Gopuff.

We are already inundated with problems regarding delivery drivers, moped drivers and cyclists that operate in and out of FoodStars, opposite the proposed site of Gopuff, and this application to sell alcohol off the 89 Hemming St premise would only increase the anti-social behaviour we're already seeing and this is strongly objected to.

Hemming Street is highly residential and a quiet road, and if this license is issued, I feel it will attract the wrong sort of crowd and loitering - an issue that we are already seeing from the existing 24 hour delivery service on this street. Not to mention the litter that we get on the streets near the arches.

I am aware that a number of residents on Hemming Street is strongly opposing this license too.

Please feel free to contact me for further information relating to this matter.

Thank you,

Jennie Kwan

[REDACTED]

Appendix 23

Lavine Miller-Johnson

From: Jem Tatar <[REDACTED]>
Sent: 05 January 2022 15:43
To: Licensing
Subject: Re: Licensing

Hi Lavine,

Thank you for your response. I live in [REDACTED]

> I would like to strongly object to the notice of application for a premises licence posted by Fancy Delivery UK Limited to open a 'GoPuff' site, on Hemming Street.

>

> As a resident of Hemming Street for over two years I have been subject to regular anti-social behavior incidents by similar existing operations. Specifically, I and my neighbours, have suffered from the: dangerous driving, loitering, shouting, swearing, littering and harassment from moped delivery men 24hr 7 days a week, as well as food smells, leakages and constant delivery noises by the existing businesses operating under Food Stars which is right next door to where GoPuff proposes to open.

>

> The negative externalities above have made living on Hemming Street dangerous and so much less pleasant for myself and many other neighbours who are writing similar messages to you. Please consider that these businesses make Tower Hamlets a much less desirable area for residents to live.

> On 5 Jan 2022, at 15:19, Licensing <Licensing@towerhamlets.gov.uk> wrote:

>

> Dear Jem,

>

> Further to your email making representation against the application, unfortunately we are unable to accept a representation without address details.

>

> If you wish to make a representation please resend your email with your address details.

>

> Kind Regards

>

> Lavine Miller-Johnson

> Licensing Officer - Licensing and Safety Environmental Health and

> Trading Standards Place Directorate 2nd Floor, Mulberry Place

> 5 Clove Crescent

> London

> E14 2BG

>

> [REDACTED]

> www.towerhamlets.gov.uk licensing@towerhamlets.gov.uk

>

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>

>

>

> -----Original Message-----

> From: Jem Tatar <[REDACTED]>

> Sent: 02 January 2022 19:41

> To: Licensing <Licensing@towerhamlets.gov.uk>

> Subject: Licensing

>

> Dear Licensing Team,

>

> I would like to strongly object to the notice of application for a premises licence posted by Fancy Delivery UK Limited to open a 'GoPuff' site, on Hemming Street.

>

> As a resident of Hemming Street for over two years I have been subject to regular anti-social behavior incidents by similar existing operations. Specifically, I and my neighbours, have suffered from the: dangerous driving, loitering, shouting, swearing, littering and harassment from moped delivery men 24hr 7 days a week, as well as food smells, leakages and constant delivery noises by the existing businesses operating under Food Stars which is right next door to where GoPuff proposes to open.

>

> The negative externalities above have made living on Hemming Street dangerous and so much less pleasant for myself and many other neighbours who are writing similar messages to you. Please consider that these businesses make Tower Hamlets a much less desirable area for residents to live.

>

> Thank you,

> Jem

>

>

Appendix 24

Corinne Holland

From: Licensing
Sent: 05 January 2022 13:37
To: Corinne Holland
Subject: FW: GoPuff, 89 Hemming Street, Bethnal Green, London, E1 5BL

-----Original Message-----

From: Luke Houston [REDACTED]
Sent: 02 January 2022 17:46
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: GoPuff, 89 Hemming Street, Bethnal Green, London, E1 5BL

Dear Licensing Team,

I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also including the sales of alcohol.

Since the time that I have been residing on Hemming Street we have had to put up with regular anti-social behavior incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business which operates multiple kitchens named Food Stars.

Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to a late night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

If this license is issued we as residents feel that it would have a detrimental effect both our daily lives and will also de-value our properties and effect the lives of the young teenagers that are local to us.

We have had numerous vehicles broken in to by local drug users that belong to residents and their visitors.

The police will be able to shed light on this matter when contacted by yourselves.

I strongly request that this objection is taken into consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

Some of my neighbours have also informed our local Councillor about these issues and in relation to this application.

I do not currently have all the references relating to ASB reports, but other residents are in the process of collating these.

Please feel free to contact me for further information relating to this matter.

Respectfully submitted for your consideration.

Kind regards

Luke Houston



Appendix 25

Appendix 26

Corinne Holland

From: Licensing
Sent: 06 January 2022 17:24
To: Corinne Holland
Subject: FW: Objection to Planning Permission at 89 Hemming Street, E1 5BL

-----Original Message-----

From: Matthew Armstrong [REDACTED]
Sent: 04 January 2022 12:20
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Objection to Planning Permission at 89 Hemming Street, E1 5BL

To whom it may concern,

I am writing to express my objection to the application of planning for the online grocery service at the above address.

Hemming Street is a residential street that already suffers from regular anti-social behaviour as a result of local food/grocery delivery services (Food Stars, JustEat, Gorillas, Getir to name a few).

Moped and cyclist delivery personnel for these companies congregate at the communal benches outside Sirius House at 11 Hemming Street waiting for their next job. I personally have observed them littering, urinating publicly and creating noise disturbance at all hours of the day and night whilst awaiting a job to collect for one of these delivery services. Myself and many residents have already raised complaints to Tower Hamlets ASB team around this.

The emergence of yet another service like this, directly on Hemming Street, will only increase the number of these delivery workers loitering on the street and thus increasing ASB suffered by the residents.

In addition, Hemming Street itself is used as a cut through to avoid the adjacent Vallance Road. This creates a dangerous amount of traffic on a narrow street and the occurrence of regular traffic jams. Drivers for the new service at 89 Hemming Street would only add to this amount of traffic, causing a log jam and inconveniencing residents of Hemming Street (including disabled residents in Rigel House who require access to cars/council pickup services).

I would be happy to provide any further information/clarity on the concerns expressed above.

Kind Regards,
Matthew Armstrong
[REDACTED]

Appendix 27

Lavine Miller-Johnson

From: Licensing
Sent: 05 January 2022 16:45
To: Lavine Miller-Johnson
Subject: FW: Licensing

From: Maura Bancroft <[REDACTED]>
Sent: 05 January 2022 16:41
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Re: Licensing

Thank you for your reply - I live at [REDACTED]

I would like to strongly object to the notice of application for a premises licence posted by Fancy Delivery UK Limited to open a 'GoPuff' site, on Hemming Street.

As a resident of Hemming Street for over two years I have been subject to regular anti-social behavior incidents by similar existing operations. Specifically, I and my neighbours, have suffered from the: dangerous driving, loitering, shouting, swearing, littering and harassment from moped delivery men 24hr 7 days a week, as well as food smells, leakages and constant delivery noises by the existing businesses operating under Food Stars which is right next door to where GoPuff proposes to open.

The negative externalities above have made living on Hemming Street dangerous and so much less pleasant for myself and many other neighbours who are writing similar messages to you. Please consider that these businesses make Tower Hamlets a much less desirable area for residents to live.

Thank you,
Maura Bancroft

On Jan 5, 2022, at 4:25 PM, Licensing <Licensing@towerhamlets.gov.uk> wrote:

Dear Maura,

Further to your email making representation against the application, unfortunately we are unable to accept a representation without address details.

If you wish to make a representation please resend your email with your address details.

Kind Regards

Lavine Miller-Johnson
Licensing Officer - Licensing and Safety
Environmental Health and Trading Standards
Place Directorate
2nd Floor, Mulberry Place
5 Clove Crescent

London
E14 2BG

www.towerhamlets.gov.uk ; licensing@towerhamlets.gov.uk

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-----Original Message-----

From: Maura Bancroft <maura.bancroft@towerhamlets.gov.uk>
Sent: 02 January 2022 19:44
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Licensing

Dear Licensing Team,

I would like to strongly object to the notice of application for a premises licence posted by Fancy Delivery UK Limited to open a 'GoPuff' site, on Hemming Street.

As a resident of Hemming Street for over two years I have been subject to regular anti-social behavior incidents by similar existing operations. Specifically, I and my neighbours, have suffered from the: dangerous driving, loitering, shouting, swearing, littering and harassment from moped delivery men 24hr 7 days a week, as well as food smells, leakages and constant delivery noises by the existing businesses operating under Food Stars which is right next door to where GoPuff proposes to open.

The negative externalities above have made living on Hemming Street dangerous and so much less pleasant for myself and many other neighbours who are writing similar messages to you. Please consider that these businesses make Tower Hamlets a much less desirable area for residents to live.

Thank you,
Maura Bancroft

Appendix 28

Kathy Driver

From: Licensing
Sent: 07 January 2022 15:35
To: Kathy Driver
Subject: FW: Opposition Alcohol Premise Hemming St

From: MARIE S. [REDACTED] >
Sent: 07 January 2022 15:28
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Re: Opposition Alcohol Premise Hemming St

Hello Katy,

Yes of course, sorry I forgot to include it.

My address is:

[REDACTED]

Please make sure to include my concerns to the Committee.

Best wishes,

Marie Sarafian

Le ven. 7 janv. 2022 à 15:26, Licensing <Licensing@towerhamlets.gov.uk> a écrit :

Thank you for your email, however we are unable to accept your representation without an address.

Once we receive your details, your representation will only then be included in the report which will go forward to a Committee to make a decision.

Kind Regards,

Kathy Driver
Principal Licensing Officer
Licensing & Safety Team
Place Directorate
London Borough of Tower Hamlets
Mulberry Place
5 Clove Crescent
London E14 2BG

[REDACTED]

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www.towerhamlets.gov.uk

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From: MARIE S. <[REDACTED]>
Sent: 03 January 2022 07:34
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Opposition Alcohol Premise Hemming St

Dear Licensing Team,

I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also including the sales of alcohol.

Since the time that I have been residing on Hemming Street with my family we have had to put up with regular anti-social behavior incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business that operates multiple kitchens named Food Stars.

Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to late-night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

If this license is issued we as residents feel that it would not just have a decremental effect on our daily lives and also de-value our properties and effect the lives of the young teenagers that are local to us.

We have had numerous vehicles broken in to by local drug users that belong to residents and their visitors.

The police will be able to shed light on this matter when contacted by yourselves.

I strongly request that this objection is taken in to consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

I have also informed our local Councillor about these issues and in relation to this application.

I do not currently have all the references relating to ASB reports at present, but i am in the process of collating these from all of my neighbors.

Please feel free to contact me for further information relating to this matter.

Respectfully submitted for your consideration.

Kindest regards

Marie Sarafian

Appendix 29

Corinne Holland

From: Licensing
Sent: 05 January 2022 14:30
To: Corinne Holland
Subject: FW: Gopuff 89 Hemming St E1 5BL

From: Mohammed Tanbir [REDACTED]
Sent: 05 January 2022 14:04
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Gopuff 89 Hemming St E1 5BL

Dear Licensing Team,

Mr Mohammed Tanbir
[REDACTED]

I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also including the sales of alcohol.

Since the time that I have been residing on Hemming Street with my family & young children we have had to put up with regular anti-social behavior incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business which operates multiple kitchens named Food Stars.

Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to a late night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

If this license is issued we as residents feel that it would not just have a decremental effect on our daily lives and also de-value our properties and effect the lives of the young teenagers that are local to us.

We have had numerous vehicles broken in to by local drug users that belong to residents and their visitors.

The police will be able to shed light on this matter when contacted by yourselves.

I strongly request that this objection is taken in to consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

I have also informed our local Councillor about these issues and in relation to this application.

I do not currently have all the references relating to ASB reports at present, but i am in the process of collating these from all of my neighbors.

Please feel free to contact me for further information relating to this matter.

Respectfully submitted for your consideration.

Kindest regards

M TANBIR

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Appendix 30

Corinne Holland

From: Russel Ahmed <[REDACTED]>
Sent: 19 January 2022 18:08
To: Corinne Holland
Subject: Re: Hemming St licensing - REF M/144411

Name: Russel Ahmed

[REDACTED]

Sent from my iPhone

> On 18 Jan 2022, at 2:26 pm, Corinne Holland <Corinne.Holland@[REDACTED]> wrote:

>

> Dear Sir/Madam

>

> In order for your representation to be valid you are required to provide your full name and address (including flat number if applicable). As the closing date for this application has passed please can you provide these as soon as possible.

>

> These will be forwarded to the applicant where they can contact you to mediate with you to address your concerns.

>

>

> Kind regards

>

> Corinne Holland

> Licensing Officer

> Environmental Health and Trading Standards Place Directorate London

> Borough of Tower Hamlets 2nd Floor, Mulberry Place

> 5 Clove Crescent

> London

> E14 2BG

>

> [REDACTED]

> [https://gbr01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.t](https://gbr01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.towerhamlets.gov.uk%2F&data=04%7C01%7CCorinne.Holland%40towerhamlet)

> [owerhamlets.gov.uk%2F&data=04%7C01%7CCorinne.Holland%40towerhamlet](https://www.towerhamlets.gov.uk%2F&data=04%7C01%7CCorinne.Holland%40towerhamlet)

> [s.gov.uk%7Ce3daeb782fb24a9657f908d9db76980d%7C3c0aec87f983418fb3dcd35d](https://www.s.gov.uk%7Ce3daeb782fb24a9657f908d9db76980d%7C3c0aec87f983418fb3dcd35d)

> [b83fb5d2%7C0%7C0%7C637782124667651102%7CUnknown%7CTWFpbGZsb3d8eyJWljo](https://www.b83fb5d2%7C0%7C0%7C637782124667651102%7CUnknown%7CTWFpbGZsb3d8eyJWljo)

> [MC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXVCi6Mn0%3D%7C3000&](https://www.MC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXVCi6Mn0%3D%7C3000&)

> [sdata=x8r40mKSfbZHZbihNI3SoqBoWOWVhn8VdwZ7%2F8B6mK8%3D&reserved=0](https://www.sdata=x8r40mKSfbZHZbihNI3SoqBoWOWVhn8VdwZ7%2F8B6mK8%3D&reserved=0)

>

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>

> -----Original Message-----

> From: Russel Ahmed <[REDACTED]>

> Sent: 02 January 2022 21:05

> To: Licensing <Licensing@towerhamlets.gov.uk>

> Subject: Hemming St licensing

>

> Dear Licensing Team,

>

> I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also including the sales of alcohol.

>

> Since the time that I have been residing on Hemming Street with my family & young children we have had to put up with regular anti-social behavior incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business which operates multiple kitchens named Food Stars.

>

> Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to a late night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

>

> If this license is issued we as residents feel that it would not just have a decremental effect on our daily lives and also de-value our properties and effect the lives of the young teenagers that are local to us.

>

> We have had numerous vehicles broken in to by local drug users that belong to residents and their visitors.

>

> The police will be able to shed light on this matter when contacted by yourselves.

>

> I strongly request that this objection is taken in to consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

>

> I have also informed our local Councillor about these issues and in relation to this application.

>

> I do not currently have all the references relating to ASB reports at present, but i am in the process of collating these from all of my neighbors.

>

> Please feel free to contact me for further information relating to this matter.

>

> Respectfully submitted for your consideration.

>

> Kindest regards

>

> Russel Ahmed

Appendix 31

Corinne Holland

From: Licensing
Sent: 05 January 2022 13:12
To: Corinne Holland
Subject: FW: Hemming Street Licence Arch 89

-----Original Message-----

From: Roderick Groenewoud [REDACTED]
Sent: 04 January 2022 16:45
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Hemming Street Licence Arch 89

> Dear Licensing Team,

>

> I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also including the sales of alcohol.

>

> I am one of those concerned resident my flat is exactly on the corner on the [REDACTED] [REDACTED] so I am especially impacted on my quality of life.

>

> Since the time that I have been residing on Hemming Street I have had to put up with regular anti-social behavior incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business which operates multiple kitchens named Food Stars.

>

> As a result of the Food stars, the associated noise from fans, scooters and, as well as the smell of both food smell and petrol, I am not able to sit on my balcony or open my window for proper ventilation. It is frankly unlivable. I have complained with the environmental team as well on this matter. The development has improved the quality of life in the area considerably, but granting this licence will negatively impact this.

>

> Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to a late night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

>

> If this license is issued we as residents feel that it would not just have a decremental effect on our daily lives and also de-value our properties and effect the lives of the young teenagers that are local to us.

>

> I strongly request that this objection is taken in to consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

>

> Please feel free to contact me for further information relating to this matter.

>

> Respectfully submitted for your consideration.

>

> Kindest regards

>

> Roderick Groenewoud

> [REDACTED]
> [REDACTED]
> [REDACTED]

Appendix 32

Corinne Holland

From: Licensing
Sent: 05 January 2022 13:24
To: Corinne Holland
Subject: FW: Premises Licence application - Gopuff, 89 Hemming Street Ref: M/144411

From: Rory Malone <[REDACTED]>
Sent: 05 January 2022 00:00
To: Licensing <Licensing@towerhamlets.gov.uk>
Cc: Shad Chowdhury <[REDACTED]> Leema Omar Qureshi <[REDACTED]>
Subject: Re: Premises Licence application - Gopuff, 89 Hemming Street Ref: M/144411

In addition, a sample of the video referenced (with the nuisance alarm and noise late at night after 11.30pm from Gopuff on Dunbridge Street) is uploaded to the following link to be included as evidence in support or rejecting the licence application: <https://photos.app.goo.gl/qf8pLeFMLm7C2iFCA>

Many Thanks,

Rory Malone
[REDACTED]

On Tue, 4 Jan 2022 at 23:51, Rory Malone [REDACTED] wrote:

Dear Tower Hamlets Licencing,

I wish to submit an objection to this premises licence being granted: Premises Licence application - Gopuff, 89 Hemming Street Ref: M/144411

I am a resident living next door to the address. I would urge the council to reject this application outright, and not conditionally approve it, nor grant it with restrictions for the following reasons:

- Public Safety

There is currently (as of Jan 4th, 2022) an ongoing flow of raw effluent from the sewer into the entrance of this Arch 89. Anyone entering this arch from the pavement by foot, vehicle or cycle is walking/spreading sewage, which is clearly a risk to public health and public safety. The flow is coming out of the manhole cover on the opposite side of Hemming Street and flowing across the road, over the pavement, and into the entrance of Arch 89, and smells awful. This is a recurring leak, and the current flow has been ongoing since the 20th December without resolution. Similar raw sewage leaks have taken place on many occasions in 2021, including on the 18th Nov, before the blocked sewer was cleared by the tenant in Arch 73/74 across the street. On that occasion, the leak was reported to Charles in Tower Hamlets Environmental Health, I believe the reference is 333486. As Gopuff (the applicant) is a food, alcohol, and groceries storage and local delivery business, and it would be entirely inappropriate to licence these premises for drink or food or delivery of any kind due to the arch having a problem with raw sewage. Please see the photographs attached of the effluent pooling in the entrance way.

- Prevention of Public Nuisance

The premises at Arch 89 is directly next to an eight-story residential building called Rigel House, at 18 Hemming Street. There are three other multi-story residential buildings along Hemming Street and on the opposite side of the road on Hemming Street. The Rigel House building directly next-door to this arch contains about 20 Housing Association, Shared Ownership and private residential properties, and the closest properties (within a few metres) to the premises the application has been made for are owned by the North London Muslim Housing Association.

The very closest property to the application ([REDACTED] Rigel House - within a few metres and sharing a boundary wall with Arch 89) is a ground floor wheelchair-accessible shared ownership flat, and there are three floors of family shared ownership homes directly above that one. There are bedrooms within a few metres of the premises. It is clear that granting any kind of licence to this property would cause a severe nuisance and significant disturbance to Tower Hamlets' residents in these properties, and others on Hemming Street. The closeness of the premises to the flats can be seen in the photos attached above.

Licensing these premises would also add to the considerable existing noise and nuisance issues that have been reported to the council on Hemming Street, including from the arches here. The police have attended this specific arch (Arch 89) and next door a number of times in 2021 (photos available). There are already existing problems with litter, graffiti, noise, and public nuisance at this location, and in the time since this application has been posted on the lamppost in December 2021 we have observed the applicant, Gopuff / Fancy Delivery UK Limited and their normal day-to-day and night business at their existing premises at Arch 107 on Dunbridge Street.

Dunbridge Street is a much busier public road, with many fewer residential properties than Hemming Street. In any case, Dunbridge Street is bordered on the opposite side of the road to the arches by a public park, Weavers' Fields. These arches, not directly sharing a boundary wall with a residential building, are much more appropriate for a busy business with vehicles and people coming and going throughout its operating hours. Nonetheless, there have been vehicles parked across the pavement outside Gopuff blocking the way for wheelchair users, for push-chairs and prams, and other pavement users (multiple photos, on different days attached). Whilst simple things like employees smoking on the existing Dunbridge Street site (photos attached) causes almost no nuisance there (as it is not directly next to a residential building), on the Hemming Street site this would be below bedrooms, including childrens bedrooms. We have also recorded videos and the sound of a security alarm ringing and causing nuisance late in the night at the Dunbridge Street Gopuff premises. The photos attached below are after 10.45pm and 11.30pm at night respectively, with a lot of people present, including those in Gopuff uniforms. There are a lot of vehicles and people coming and going, employees standing outside and chatting/smoking. This would cause considerable disturbance and public nuisance on Hemming Street if a licence were to be granted.

It would not be appropriate to licence the property on Hemming Street, based on these observations. There are plenty of other available arches on Dunbridge Street (with 'To Let' signs up - Arch 105, Arch 80, Arch 77...) that are a further distance away from residential properties - these would be much more appropriate for this type of business.

If this application proceeds to the sub-committee meeting then I would request the opportunity to attend, and/or the opportunity to address the meeting as appropriate.

Many Thanks,

Rory Malone



Photo - raw sewage leak to entrance of Arch 89:

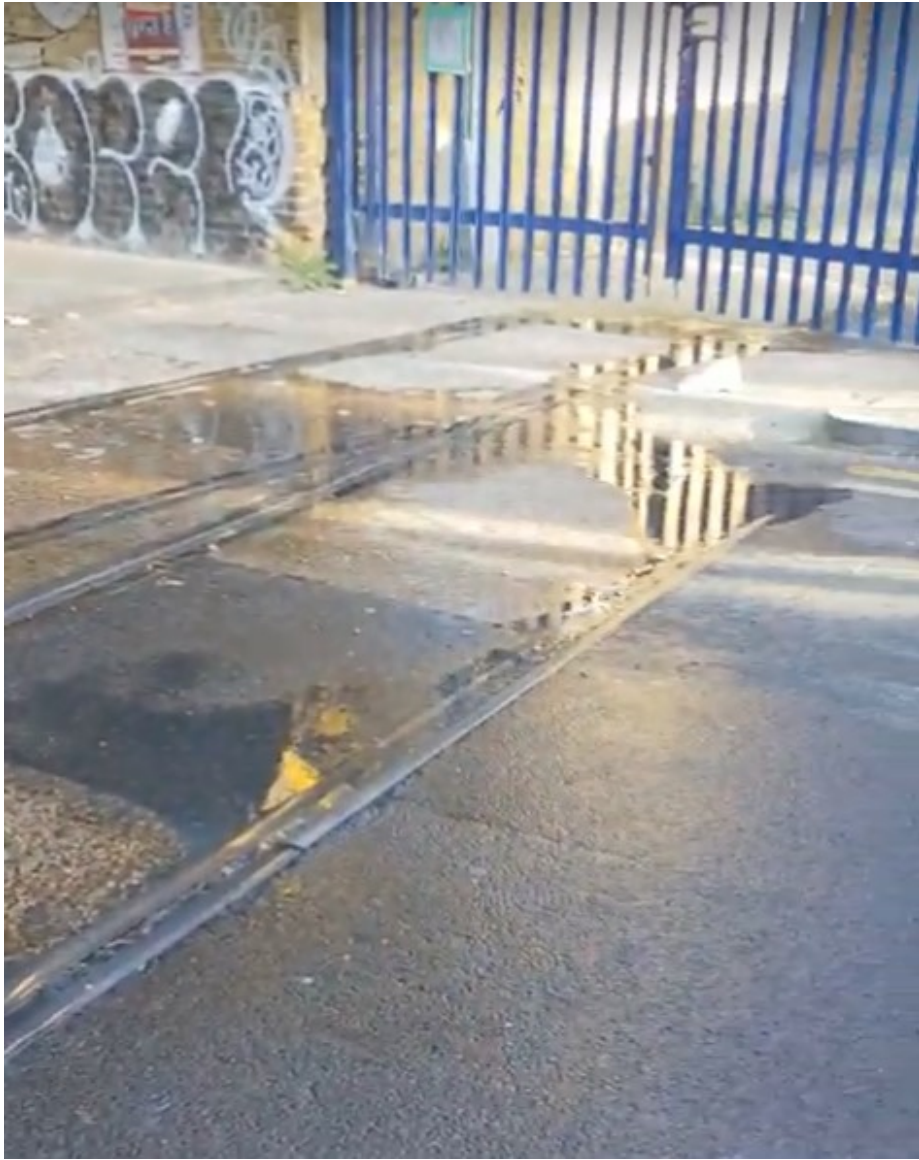
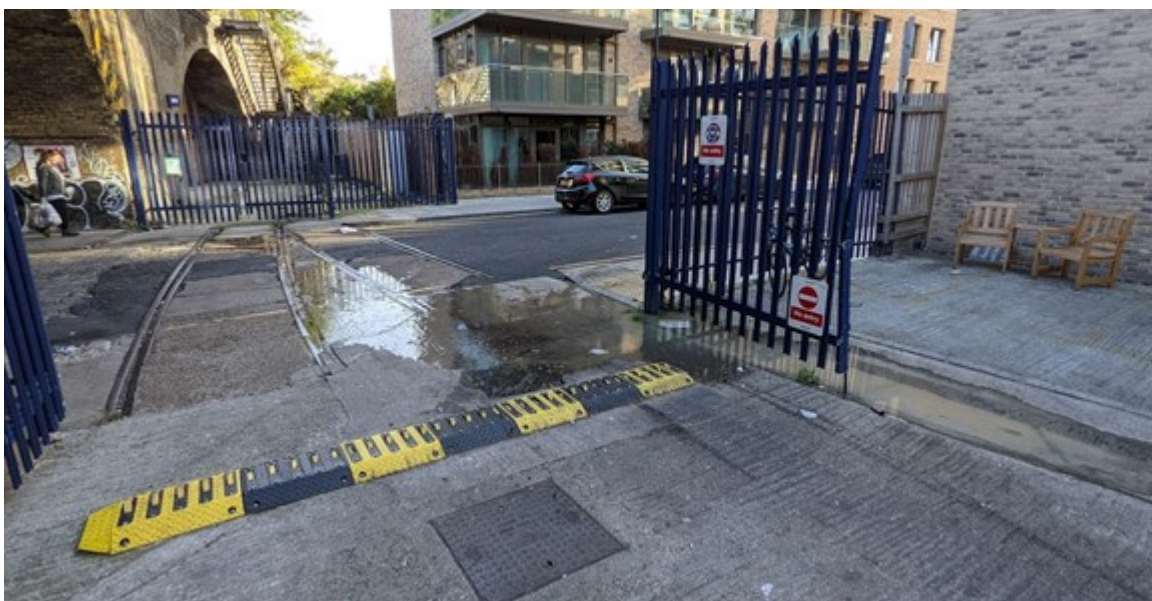


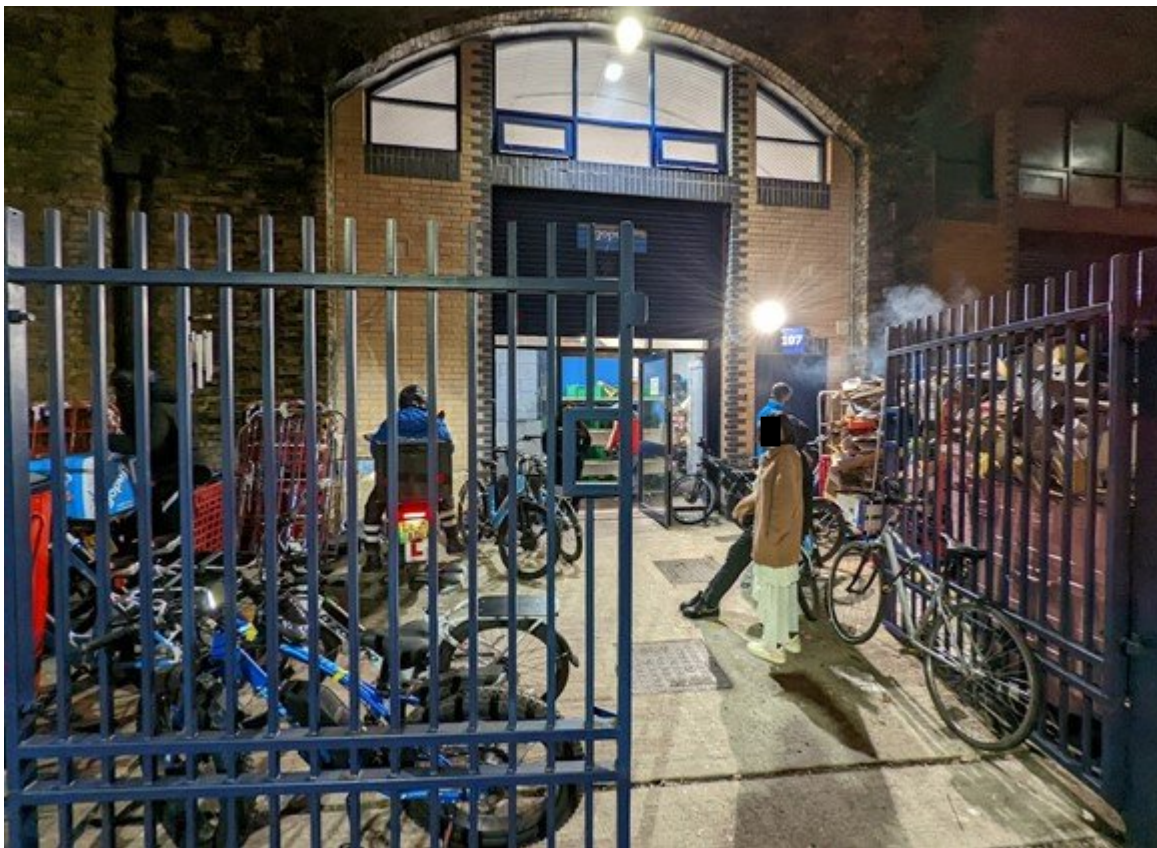
Photo - closeness to residential properties and showing sewage leak



Vehicles obstructing the public pavement at the applicant's nearby Dunbridge Street site:



Busy premises late into the night - employees going about their work (and taking appropriate smoking breaks) at night (10.30pm):



Busy premises late into the night - a different day, 11.34pm



I am copying the ward councillors for this ward.

Rory Malone

[Redacted]

[Redacted]

[Redacted]

[Redacted]



**LONDON BOROUGH OF TOWER HAMLETS
LICENSING ACT 2003**

NOTICE OF APPLICATION FOR A PREMISES LICENCE

Notice is given that Fancy Delivery UK Limited has applied to London Borough of Tower Hamlets Licensing Authority for a Premises Licence under the Licensing Act 2003.

Premises	Gop 7, 89 Hemming Street, Bethnal Green, London, E1 5BL
The licensable activities and timings are:	The proposed application is to facilitate an online grocery service that requires the Sale by Retail of Alcohol Monday to Sunday 00:00 to 00:00 on such other times and on such other terms as set out in the application. No customers to be permitted on the premises.

Anyone who wishes to make representations regarding this application must give notice in writing to: The Licensing Section, London Borough of Tower Hamlets, Mulberry Place, 5 Clove Crescent, London, E14 2BG or licensing@towerhamlets.gov.uk
Website: www.towerhamlets.gov.uk Tel: 020 7364 5008

Representations must be received no later than 04/01/2022

The Application Record and Register may be viewed between 10am and 4pm Monday to Friday during normal office hours at the above address.

It is an offence under Section 158 of the Licensing Act 2003, knowingly or recklessly to make a false statement in connection with an application and the maximum fine for which a person is liable on summary conviction for the offence is up to level 5 on the standard scale (Unlimited)

Appendix 33

Corinne Holland

From: Licensing
Sent: 05 January 2022 13:36
To: Corinne Holland
Subject: FW: Objection to licensed premises on Hemming St E1 - impact on public realm, traffic safety, and crime

From: Roberto Tamsangan <[REDACTED]>
Sent: 31 December 2021 18:54
To: Dan Tomlinson <[REDACTED]>; Kevin Brady <[REDACTED]>;
Leema Omar Qureshi <[REDACTED]>; Shad Chowdhury
<Shad.Chowdhury@[REDACTED]>; Licensing <Licensing@towerhamlets.gov.uk>;
rushanara.ali.mp@[REDACTED]
Subject: Objection to licensed premises on Hemming St E1 - impact on public realm, traffic safety, and crime

To Whom It May Concern

I would like to place my objection to the Application For A Premises License by Fancy Delivery UK at GoPuff 89 Hemming Street, Bethnal Green, E1 5BL.

Hemming Street is a small residential street which is already used by vehicles to bypass the junction of Vallance Road and Dunbridge St, E1. A further online supermarket hub will cause further difficulties to local residents.

Since living on Hemming Street the local residents including myself have raised concerns with respect to regular anti-social behaviour and dangerous driving from moped and cars delivering takeaways and littering from a local business which operates multiple kitchens under the arches known as "FoodStars"

Hemming St is also known locally to the Police as a problem area in terms of problematic antisocial behaviour and illegal drug use.

Please do not allow a alcohol license in this area – as it will encourage increased traffic thoroughfare and in my view will contribute to antisocial behaviour and ongoing illegal activities in the form of dangerous /reckless driving and antisocial behaviour on what is an otherwise residential quiet turning in Bethnal Green.

Do we need yet another venue selling cheap alcohol for delivery 24 hours a day?

Emailing you all desperate for help and not sure who best can support making our neighbourhood a safe and prosperous place to live and work.

Many thanks

Roberto Tamsangan
[REDACTED]

Appendix 34

Lavine Miller-Johnson

From: [REDACTED]
Sent: 05 January 2022 17:23
To: Licensing
Subject: Re: Objection

My address is [REDACTED]

> On 5 Jan 2022, at 16:19, Licensing <Licensing@towerhamlets.gov.uk> wrote:

>

> Dear Sarah,

>

> Further to your email making representation against the application, unfortunately we are unable to accept a representation without address details.

>

> If you wish to make a representation please resend your email with your address details.

>

>

>

> Kind Regards

>

> Lavine Miller-Johnson

> Licensing Officer - Licensing and Safety Environmental Health and

> Trading Standards Place Directorate 2nd Floor, Mulberry Place

> 5 Clove Crescent

> London

> E14 2BG

>

>

> www.towerhamlets.gov.uk licensing@towerhamlets.gov.uk

>

> Follow us on: Facebook | Twitter | LinkedIn | Instagram

>

>

>

> -----Original Message-----

> From: [REDACTED]

> Sent: 02 January 2022 19:41

> To: Licensing <Licensing@towerhamlets.gov.uk>

> Subject: Objection

>

> Dear Licensing Team,

>

> I would like to bring to your attention that majority of the residents residing on Hemming Street were very shaken to see another establishment applying for retail delivery service, this time also also including the sales of alcohol.

>

> Since the time that I have been residing on Hemming Street with my family & young children we have had to put up with regular anti-social behavior incidents along with dangerous driving by moped delivery men & littering on the streets from an existing business which operates multiple kitchens named Food Stars.

>

> Hemming Street is a known street by local Police as being a hotspot for drug users & sellers. Having access to a late night alcohol premises will encourage the local youths to engage in more acts of asb & nuisance which at present there is no shortage of.

>

> If this license is issued we as residents feel that it would not just have a decremental effect on our daily lives and also de-value our properties and effect the lives of the young teenagers that are local to us.

>

> We have had numerous vehicles broken in to by local drug users that belong to residents and their visitors.

>

> The police will be able to shed light on this matter when contacted by yourselves.

>

> I strongly request that this objection is taken in to consideration and a local consultation to be arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to inconsiderate decisions being made by the Council.

>

> I have also informed our local Councillor about these issues and in relation to this application.

>

> Please feel free to contact me for further information relating to this matter.

>

> Respectfully submitted for your consideration.

>

> Kindest regards

>

> Ms Sarah Clements

Appendix 35

Corinne Holland

From: Licensing
Sent: 18 January 2022 10:47
To: Corinne Holland
Subject: FW: Gopuff, 89 Hemming St. Bethnal Green, London, E1 5BL

From: Sarah McGee [REDACTED]
Sent: 18 January 2022 10:34
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Re: Gopuff, 89 Hemming St. Bethnal Green, London, E1 5BL

Thank you, Corinne.

My address is:

[REDACTED]

[REDACTED] floors up directly over the proposed GoPuff site.

Sarah

On Tuesday, January 18, 2022, 10:32:32 AM GMT, Licensing <licensing@towerhamlets.gov.uk> wrote:

What number [REDACTED] We must have your full address.

Thank you

Kind regards

Corinne Holland

Licensing Officer

Environmental Health and Trading Standards

Place Directorate

London Borough of Tower Hamlets

2nd Floor, Mulberry Place

5 Clove Crescent

London


E14 2BG



www.towerhamlets.gov.uk

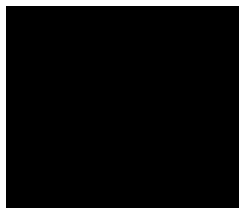
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From: Sarah McGee < >
Sent: 17 January 2022 18:00
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: Re: Gopuff, 89 Hemming St. Bethnal Green, London, E1 5BL

Hello,

I was told we must submit our address for this to be considered. Please accept this update...



Thank you,

Sarah

Sent from my iPhone

On 3 Jan 2022, at 18:30, Sarah McGee < > wrote:

To: Licensing Team

I am writing on behalf of the Hemming Street residents and my family.

Gopuff, 89 Hemming St. Bethnal Green, London, E1 5BL license application's should be reviewed.

I have lived in [REDACTED] for 18 months and during my time here, we have had so much disruption to our neighbourhood due to FoodStars and the other delivery companies. We regularly have anti-social behaviour, dangerous driving from the drivers and issues with rubbish and urination in our streets. I have been in constant contact with the appropriate government agencies re FoodStars and the last thing we need is another delivery company in what is now a residential area - with 144 units just in the White & Green development.

I have a young daughter (2yo) who is constantly dodging excessive litter while on our walk to nursery or the playground and we regularly have dangerous moped drivers on sidewalks zipping by.

I understand arches are a good place to put delivery companies, but planning has now permitted this to be a housing area - very different to what it was before and this very much needs to be taken into consideration. GoPuff runs 24/7 and supplies alcohol - the current site (just down the street) is constantly filled with rubbish, as well as drivers but also normal people purchasing/picking up their order. The last thing we need is MORE traffic to cause us issues with more noise -- especially as its alcohol sales, risking more antisocial behaviour in a place we call home.

Not only does this jeopardise the value on my flat as a homeowner, but my safety and that of my family. I very much object to this license and really hope you take all of this into consideration.

Please let me know if you need any other information and thank you for your consideration on this serious matter.

Thank you,

Sarah M

Appendix 36

Lavine Miller-Johnson

From: Sacha Pañeda <[REDACTED]>
Sent: 02 January 2022 21:35
To: Licensing
Subject: Fancy Delivery UK limited opposition to licence

Dear Licensing Team,

I would like to bring to your attention that the majority of the residents on Hemming Street (Vega House, Rigel House, and Sirius House) are fully opposed to another establishment in the area for retail delivery service, which in addition also includes the sale of alcohol.

Since the time that I have been residing on Hemming Street we have had to put up, because of delivery services and an existing business that operates multiple kitchens named Food Stars:

- regular anti-social behavior incidents including catcalling to the female residents
- dangerous driving by moped delivery men
- littering on the streets that we have to pay to clean up as they are not cleaned by the council as fast as they get littered. Our cleaners fill up a full large bag every week.
- numerous vehicles broken into

The police will be able to shed light on any of the above matters if you contact them. Hemming Street is also a known street by local Police as being a hotspot for drug users and sellers. Having access to late-night alcohol premises will encourage the local youths to engage in more acts of anti-social behavior and nuisance which at present there is no shortage of. We have had to apply for a planning permission change to have a bench removed so that we could decrease the amount of ASB going on.

I strongly request that this objection be taken into consideration and a local consultation is arranged by Tower Hamlets Council to find out the daily trauma we as residents have to put up with due to delivery services and dark kitchens in the area. You will see that there is no shortage of delivery services around the area - I can think of 4 in a 0.5-mile area.

Please feel free to contact me for further information relating to this matter.

Many thanks in advance,

Sacha Paneda [REDACTED]

Appendix 37

Lavine Miller-Johnson

From: Sami Tatar <[REDACTED]>
Sent: 06 January 2022 04:39
To: Licensing
Subject: Re: Objection to 24/7 GoPuff operation on Hemming Street

Hi

My name is Sami Tatar and I live in:



and I would like to voice my firm objection to proposed plans for GoPuff site.

Certainly for 24/7 operations. Our lives are already noisy enough with the presence of FoodStars and JustEat round the corner. The area is saturated with delivery companies and thinking about long run economics it is extremely unlikely that they will all remain beyond the next 12-24 months. The space would be far better used by others for a range of more productive, contributive industries/sectors.

E.g. Breid the bakers. WHAT AN ASSET TO THE LOCAL AREA!!

Thanks,
Sami

On 5 Jan 2022, at 19:06, Licensing <Licensing@towerhamlets.gov.uk> wrote:

Hi

I live in [REDACTED] and would like to voice my firm objection to proposed plans for GoPuff site.

Certainly for 24/7 operations. Our lives are already noisy enough with the presence of FoodStars and JustEat round the corner. The area is saturated with delivery companies and thinking about long run economics it is extremely unlikely that they will all remain beyond the next 12-24 months. The space would be far better used by others for a range of more productive, contributive industries/sectors.

E.g. Breid the bakers. WHAT AN ASSET TO THE LOCAL AREA!!

Thanks,
Sami

Appendix 38

Corinne Holland

From: Lavine Miller-Johnson on behalf of Licensing
Sent: 06 January 2022 17:36
To: Corinne Holland
Subject: FW: GoPuff, 89 Hemming Street, Bethnal Green, London, E1 5BL

From: Vivian Cray <[REDACTED]>
Sent: 04 January 2022 12:09
To: Licensing <Licensing@towerhamlets.gov.uk>
Subject: GoPuff, 89 Hemming Street, Bethnal Green, London, E1 5BL

Dear Licensing Team,

As a local resident paying a considerable amount of council tax to Tower Hamlets out of net income, I deeply object to the proposed GoPuff application at 89 Hemming Street.

Please be aware that the area is already blighted by drug dealers and delivery men who think our benches are a place for them to gather at all hours (as you refuse to let us remove them). The prospect of even more noise in what is now a residential area is wholly unacceptable.

I hope that the review of this application takes into account the fact that the street is overwhelmingly occupied by people who want to live their lives quietly and no matter how many constraints you put on permission for this there will be noise, rubbish and undesirable behaviour. There are 144 residences in this development; GoPuff will be another blight inflicted upon us by Tower Hamlets.

Kind regards
Dr Vivian Cray

[REDACTED]

Appendix 39

Corinne Holland

From: Marcus Lavell <[REDACTED]>
Sent: 18 January 2022 11:41
To: Kathy Driver
Cc: Licensing; Barry.D.Leban <[REDACTED]>
Subject: FW: GOPUFF 89 HEMMING STREET E1 5BW
Attachments: FW: GOPUFF 89 HEMMING STREET E1 5BW; FW: GOPUFF 89 HEMMING STREET E1 5BW

Dear Kathy

I am pleased to report that the Applicant and the Police have reached an agreement that addresses Police concerns in this matter. Please accept this email as a formal request to modify the above Application to include the following new condition:

- “No idling of vehicles that are awaiting access to the premises or waiting to pick up a delivery”

And amend proposed condition 5 to:

- “Alcohol shall only be delivered to a residential or business address and not to a public place”

Are there any other Representations in this matter?

Kind regards

Marcus Lavell | Barrister
Recognised by The Legal 500 2022 for Licensing

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KEYSTONE LAW



From: Barry.D.Leban <[REDACTED]>
Sent: 18 January 2022 11:05
To: Marcus Lavell <[REDACTED]>
Subject: RE: GOPUFF 89 HEMMING STREET E1 5BW

Good morning Mr Lavell,
Thank you for the reply. I am happy with the wording for ‘idling vehicles’
Kind regards,
Barry

From: Marcus Lavell <[Marcus.Lavell@\[REDACTED\]](mailto:Marcus.Lavell@[REDACTED])>
Sent: 17 January 2022 12:09
To: Leban Barry D - CE-CU <[Barry.D.Leban@\[REDACTED\]](mailto:Barry.D.Leban@[REDACTED])>
Cc: amdhub <[REDACTED]>
Subject: RE: GOPUFF 89 HEMMING STREET E1 5BW

Dear Barry

Sorry for the delay in getting this reply to you.

I have taken instructions on this and can confirm that the Applicant is happy to adopt the additional conditions proposed by the police, but would ask for some additional wording to proposed condition "a)" as follows:

"No idling of vehicles **that are awaiting access to the premises or waiting to pick up a delivery**"

There was a concern that the condition could otherwise require the Premises Licence Holder to prevent all vehicles near to the premises from idling, even if they have nothing to do with the operation. Given that the premises is not open to the public, this would create a significant additional burden on a premises that has minimal external impact.

I hope that the above addresses police concerns. Please call ([REDACTED]) or email me if you would like to discuss the application further.

Kind regards

Marcus Lavell | Barrister
Recognised by The Legal 500 2022 for Licensing

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KEYSTONE LAW



From: [Barry.D.Leban](#) [REDACTED]
Sent: 05 January 2022 12:11
To: amdhub <[REDACTED]>
Subject: GOPUFF 89 HEMMING STREET E1 5BW

Good afternoon,
I have attached one (1) standard condition for your client to consider adding.

a) No idling of vehicles.

A re wording of sub section in point 5.

b) Alcohol shall only be delivered to a residential or business address and not to a public place

Kind regards
Barry LEBAN PC1485CE
Stoke Newington police station licensing unit.

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Appendix 40

Prevention of Public Nuisance

- 9.1 Licensed premises, especially those operating late at night and in the early hours of the morning, can cause a range of nuisances impacting on people living, working or sleeping in the vicinity of the premises.
- 9.2 The concerns mainly relate to noise nuisance both from the premises and customer egress, light pollution, noxious smells and disruption from parked vehicles and due regard will be taken of the impact these may have in considering a licence. The Licensing Authority will expect Operating Schedules to satisfactorily address these issues. Applicants are advised to seek advice from the Council's Environmental Health Officers before preparing their plans and Schedules.
- 9.3 The Licensing Authority, where its discretion is engaged, will consider, where appropriate, attaching conditions to licences and permissions to prevent the problems identified in Section 18 of this Policy (Special Cumulative Impact Policy for the Brick Lane and Bethnal Green Area), and these may include conditions drawn from the Model Pool of Conditions found in the Secretary of States Guidance.
- 9.4 **Street Furniture** – placing of street furniture, which includes advertising boards, on the highway can cause a public nuisance by way of obstruction, or encourage consumption of alcohol on an unlicensed area. The Licensing Authority expects applicants to have ensured that they fully comply with the Council's rules relating to authorisation of obstructions on the highway, and that the required authorisations are obtained prior to submitting a licence application. Where proportionate and appropriate, and its discretion is engaged, the Licensing Authority will impose conditions in relation to street furniture, including on private land.
- 9.5 **Fly Posting** – The Council has experienced problems with "fly posting" in relation to venues that offer entertainment. Fly posting is the unauthorised posting of posters / advertisements etc. Where it considers it proportionate and appropriate, and its discretion is engaged, the Licensing Authority will attach conditions relating to the control of fly posting to ensure that venues clearly prohibit all fly posting in their contract terms with others and they effectively enforce this control.

Appendix 41

Guidance Issued by the Home Office under Section 182 of the Licensing Act 2003

Updated April 2018

Public nuisance

- 2.15 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.
- 2.16 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.
- 2.17 Conditions relating to noise nuisance will usually concern steps appropriate to control the levels of noise emanating from premises. This might be achieved by a simple measure such as ensuring that doors and windows are kept closed after a particular time, or persons are not permitted in garden areas of the premises after a certain time. More sophisticated measures like the installation of acoustic curtains or rubber speaker mounts to mitigate sound escape from the premises may be appropriate. However, conditions in relation to live or recorded music may not be enforceable in circumstances where the entertainment activity itself is not licensable (see chapter 16). Any conditions appropriate to promote the prevention of public nuisance should be tailored to the type, nature and characteristics of the specific premises and its licensable activities. Licensing authorities should avoid inappropriate or disproportionate measures that could deter events that are valuable to the community, such as live music. Noise limiters, for example, are expensive to purchase and install and are likely to be a considerable burden for smaller venues.
- 2.18 As with all conditions, those relating to noise nuisance may not be appropriate in certain circumstances where provisions in other legislation adequately protect those living in the area of the premises. But as stated earlier in this Guidance, the approach of licensing authorities and responsible authorities should be one of prevention and when their powers are engaged, licensing authorities should be aware of the fact that other legislation may not adequately cover concerns raised in relevant representations and additional conditions may be appropriate.

- 2.19 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, the most sensitive period for people being disturbed by unreasonably loud music is at night and into the early morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. This is why there is still a need for a licence for performances of live music between 11 pm and 8 am. In certain circumstances, conditions relating to noise emanating from the premises may also be appropriate to address any disturbance anticipated as customers enter and leave.
- 2.20 Measures to control light pollution will also require careful thought. Bright lighting outside premises which is considered appropriate to prevent crime and disorder may itself give rise to light pollution for some neighbours. Applicants, licensing authorities and responsible authorities will need to balance these issues.
- 2.21 Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in anti-social behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area, or that, if they wish to smoke, to do so at designated places on the premises instead of outside, and to respect the rights of people living nearby to a peaceful night.

Appendix 42

Licensing Policy, updated November 2018

Crime and Disorder

- 7.1 Licensed premises, especially those offering late night / early morning entertainment, alcohol and refreshment for large numbers of people, can be a source of crime and disorder problems and to store prescribed information.
- 7.2 When addressing crime and disorder the applicant should initially identify any particular issues (having regard to their particular type of premises and / or activities) which are likely to adversely affect the promotion of the crime and disorder licensing objective. Such steps as are required to deal with these identified issues should be included within the applications operating schedule. Where the Metropolitan Police, acting as a responsible authority, makes recommendations in respect of an application relating to the licensing objectives the Licensing Authority would expect the applicant to incorporate these into their operating schedule.
- 7.3 Applicants are recommended to seek advice from Council Officers and the Police as well as taking into account, as appropriate, local planning and transport policies, with tourism, cultural and crime prevention strategies, when preparing their plans and Schedules.
- 7.4 In addition to the requirements for the Licensing Authority to promote the licensing objectives, it also has duties under Section 17 of the Crime and Disorder Act 1998 to do all it reasonably can to prevent crime and disorder in the Borough and to share prescribed information.
- 7.5 The Licensing Authority, if its discretion is engaged, will consider attaching Conditions to licences and permissions to deter and prevent crime and disorder both inside and immediately outside the premises and these may include Conditions drawn from the Model Pool of Conditions relating to Crime and Disorder given in the Secretary of State's Guidance.
- 7.6 **CCTV** - The Licensing Authority, if its discretion is engaged, will attach conditions to licences, as appropriate where the conditions reflect local crime prevention strategies, for example the provision of closed circuit television cameras.

7.7 **Touting** – This is soliciting for custom. There has been a historic problem with Touting in the borough, mainly in relation to restaurants, and as such in 2006 the Council introduced a byelaw under Section 235 of the Local Government Act 1972 for the good rule and government of the London Borough of Tower Hamlets and for the prevention and suppression of nuisances.

As a result, in relation to premises where there is intelligence that touting is, or has been carried out, the Licensing Authority, where its discretion is engaged will insert a standard condition that prohibits 'touting' as follows:-

- 1) No person shall be employed to solicit for custom or be permitted to solicit for custom for business for the premises in any public place within a 500 meters radius of the premises as shown edged red on the attached plan.(marked as Appendix -)
- 2) Clear Signage to be placed in the restaurant windows stating that the premises supports the Council's 'No Touting' policy.

7.8 **Responsible Drinking** - The Licensing Authority expects alcohol to be promoted in a responsible way in the Borough. This should incorporate relevant industry standards, such as the Portman Group Code of Practice. Where appropriate and proportionate, if its discretion is engaged, the Licensing Authority will apply conditions to ensure responsible drinking. The Licensing Authority also recognises the positive contribution to best practice that "Pubwatch" and other similar schemes can make in promoting the licensing objectives and is committed to working with them.

Model Pool Conditions can be found in the Secretary of State's Guidance.

7.9 **Criminal Activity** - There is certain criminal activity that may arise in connection with licensed premises which the Licensing Authority will treat particularly seriously. These are the use of the licensed premises:

- for the sale and distribution of drugs controlled under the Misuse of Drugs Act 1971 and the laundering of the proceeds of drugs crime;
- for the sale and distribution of illegal firearms;
- for the evasion of copyright in respect of pirated or unlicensed films and music, which does considerable damage to the industries affected;
- for the illegal purchase and consumption of alcohol by minors which impacts on the health, educational attainment, employment prospects and propensity for crime of young people;
- for prostitution or the sale of unlawful pornography;
- by organised groups of paedophiles to groom children;

- as the base for the organisation of criminal activity, particularly by gangs;
- for the organisation of racist activity or the promotion of racist attacks;
- for employing a person who is disqualified from that work by reason of their immigration status in the UK;
- for unlawful gambling; and
- for the sale or storage of smuggled tobacco and alcohol.

The Secretary State's Guidance states that it is envisaged that licensing authorities, the police, the Home Office (Immigration Enforcement) and other law enforcement agencies, which are responsible authorities, will use the review procedures effectively to deter such activities and crime. Where reviews arise and this Licensing Authority determines that the crime prevention objective is being undermined through the premises being used to further crimes, it is expected that revocation of the licence, even in the first instance, should be seriously considered.

7.10 In particular the Licensing Authority is mindful of the Secretary of State's Guidance "Reviews arising in connection with crime".

7.11 From 1 April 2017, businesses which sell alcohol (for example, retailers of alcohol and trade buyers) will need to ensure that the UK wholesalers that they buy alcohol from have been approved by HMRC under the Alcohol Wholesaler Registration Scheme (AWRS). They will need to check their wholesalers Unique Registration Number (URN) against the HMRC online database which will be available from April 2017. This is an ongoing obligation and if a business is found to have bought alcohol from an unapproved wholesaler, they may be liable to a penalty or could even face criminal prosecution and their alcohol stock may be seized. Any trader who buys alcohol from a wholesaler for onward sale to the general public (known as a 'trade buyer') does not need to register unless they sell alcohol to other businesses. Examples of trade buyers would be pubs, clubs, restaurants, cafes, retailers and hotels. However, they will need to check that the wholesaler they purchase alcohol from is registered with HMRC. Further information may be found at: <https://www.gov.uk/guidance/the-alcohol-wholesaler-registration-scheme-awrs>.

Smuggled goods

7.12 The Licensing Authority will exercise its discretion to add a standard condition as follows:-

- 1) The premises licence holder and any other persons responsible for the purchase of stock shall not purchase any goods from door-to-door sellers other than from established traders who provide full receipts at the time of delivery to provide traceability.
- 2) The premises licence holder shall ensure that all receipts for goods bought include the following details:
 - i. Seller's name and address
 - ii. Seller's company details, if applicable
 - iii. Seller's VAT details, if applicable
 - iv. Vehicle registration detail, if applicable
- 3) Legible copies of the documents referred to in 2) shall be retained on the premises and made available to officers on request.
- 4) The trader shall obtain and use a UV detection device to verify that duty stamps are valid.
- 5) Where the trader becomes aware that any alcohol may be not duty paid they shall inform the Police of this immediately.

Olympic Park – Football Ground

7.13 Premises where Police intelligence shows that football supporters congregate within the borough should consider in their application form the following conditions:

- 1) On Match Days for premises licensed for the supply of alcohol for consumption on the premises:
 - a) Drinks shall only be supplied in polypropylene or similar plastic and all bottled drinks shall be poured into such drinking vessels before being handed to the customer. These should be made of recyclable materials.
 - b) Registered door staff shall be employed to control the entry and exits to the premises and to manage any licensed outside area(s).

Appendix 43

Guidance Issued by the Home Office under Section 182 of the Licensing Act 2003

Updated April 2018

Crime and disorder

- 2.1 Licensing authorities should look to the police as the main source of advice on crime and disorder. They should also seek to involve the local Community Safety Partnership (CSP).
- 2.2 In the exercise of their functions, licensing authorities should seek to co-operate with the Security Industry Authority (“SIA”) as far as possible and consider adding relevant conditions to licences where appropriate. The SIA also plays an important role in preventing crime and disorder by ensuring that door supervisors are properly licensed and, in partnership with police and other agencies, that security companies are not being used as fronts for serious and organised criminal activity. This may include making specific enquiries or visiting premises through intelligence led operations in conjunction with the police, local authorities and other partner agencies. Similarly, the provision of requirements for door supervision may be appropriate to ensure that people who are drunk, drug dealers or people carrying firearms do not enter the premises and ensuring that the police are kept informed.
- 2.3 Conditions should be targeted on deterrence and preventing crime and disorder including the prevention of illegal working in licensed premises (see paragraph 10.10). For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the premises can actively deter disorder, nuisance, anti-social behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.
- 2.4 The inclusion of radio links and ring-round phone systems should be considered an appropriate condition for public houses, bars and nightclubs operating in city and town centre leisure areas with a high density of licensed premises. These systems allow managers of licensed premises to communicate instantly with the police and facilitate a rapid response to any disorder which may be endangering the customers and staff on the premises.

- 2.5 Conditions relating to the management competency of designated premises supervisors should not normally be attached to premises licences. It will normally be the responsibility of the premises licence holder as an employer, and not the licensing authority, to ensure that the managers appointed at the premises are competent and appropriately trained. The designated premises supervisor is the key person who will usually be responsible for the day to day management of the premises by the premises licence holder, including the prevention of disorder. A condition of this kind may only be justified as appropriate in rare circumstances where it can be demonstrated that, in the circumstances associated with particular premises, poor management competency could give rise to issues of crime and disorder and public safety.
- 2.6 The prevention of crime includes the prevention of immigration crime including the prevention of illegal working in licensed premises. Licensing authorities should work with Home Office Immigration Enforcement, as well as the police, in respect of these matters. Licence conditions that are considered appropriate for the prevention of illegal working in licensed premises might include requiring a premises licence holder to undertake right to work checks on all staff employed at the licensed premises or requiring that a copy of any document checked as part of a right to work check are retained at the licensed premises.

Appendix 44

Public Safety

- 8.1 The 2003 Act covers a wide range of premises that require a licence, and so such premises present a mixture of risks to users and should be constructed or adapted and operated so as to acknowledge and safeguard occupants against these risks.
- 8.2 The Licensing Authority will expect Operating Schedules to satisfactorily address these issues and applicants are advised to seek advice from the Council's Environmental Health (Health & Safety) Officers and the London Fire Brigade before preparing their plans and Schedules.
- 8.3 Where an applicant identifies an issue in regard to public safety (including fire safety) which is not covered by existing legislation, the applicant should identify in their operating schedule the steps that will be taken to ensure public safety. This needs to take into account any unique characteristics that arise in connection with the licensable activity, any requirements that are specific to the premises.
- 8.4 One of the Council's Community Safety Partnership Priorities is tackling violence against women and girls. As a result the Licensing Authority expects Licence holders to take a proactive approach to customer safety including the following:
- Making provisions to ensure that customers safely leave their premises, for example providing information on licensed taxi companies, adequate lighting outside the premises,
 - Training of staff in spotting signs of harassment, and how to intervene where safe and appropriate to do so, and/or reporting such harassment to management/emergency services.

The Licensing Authority may be able to sign post Licence Holders in regards to local/national safeguarding schemes which may assist with the above.

- 8.5 The Licensing Authority, where its discretion is engaged, will consider attaching proportionate and appropriate Conditions to licences and permissions to promote safety, and these may include Conditions drawn from a the Model Pool of Conditions found in the Secretary of States Guidance.
- 8.6 The Licensing Authority will impose conditions that relate to its licensing objectives, and in a way that is proportionate to the individual circumstances of the premises seeking a licence.

Appendix 45

Public safety

- 2.7 Licence holders have a responsibility to ensure the safety of those using their premises, as a part of their duties under the 2003 Act. This concerns the safety of people using the relevant premises rather than public health which is addressed in other legislation. Physical safety includes the prevention of accidents and injuries and other immediate harms that can result from alcohol consumption such as unconsciousness or alcohol poisoning. Conditions relating to public safety may also promote the crime and disorder objective as noted above. There will of course be occasions when a public safety condition could incidentally benefit a person's health more generally, but it should not be the purpose of the condition as this would be outside the licensing authority's powers (be ultra vires) under the 2003 Act. Conditions should not be imposed on a premises licence or club premises certificate which relate to cleanliness or hygiene.
- 2.8 A number of matters should be considered in relation to public safety. These may include:
- Fire safety;
 - Ensuring appropriate access for emergency services such as ambulances;
 - Good communication with local authorities and emergency services, for example communications networks with the police and signing up for local incident alerts (see paragraph 2.4 above);
 - Ensuring the presence of trained first aiders on the premises and appropriate first aid kits;
 - Ensuring the safety of people when leaving the premises (for example, through the provision of information on late-night transportation);
 - Ensuring appropriate and frequent waste disposal, particularly of glass bottles;
 - Ensuring appropriate limits on the maximum capacity of the premises (see paragraphs 2.12-2.13, and Chapter 10; and
 - Considering the use of CCTV in and around the premises (as noted in paragraph 2.3 above, this may also assist with promoting the crime and disorder objective).
- 2.9 The measures that are appropriate to promote public safety will vary between premises and the matters listed above may not apply in all cases. As set out in Chapter 8 (8.38-8.46), applicants should consider when making their application which steps it is appropriate to take to promote the public safety objective and demonstrate how they achieve that.

Ensuring safe departure of those using the premises

- 2.10 Licence holders should make provision to ensure that premises users safely leave their premises. Measures that may assist include:
- Providing information on the premises of local taxi companies who can provide safe transportation home; and
 - Ensuring adequate lighting outside the premises, particularly on paths leading to and from the premises and in car parks.

Maintenance and repair

- 2.11 Where there is a requirement in other legislation for premises open to the public or for employers to possess certificates attesting to the safety or satisfactory nature of certain equipment or fixtures on the premises, it would be inappropriate for a licensing condition to require possession of such a certificate. However, it would be permissible to require as a condition of a licence or certificate, if appropriate, checks on this equipment to be conducted at specified intervals and for evidence of these checks to be retained by the premises licence holder or club provided this does not duplicate or gold-plate a requirement in other legislation. Similarly, it would be permissible for licensing authorities, if they receive relevant representations from responsible authorities or any other persons, to attach conditions which require equipment of particular standards to be maintained on the premises. Responsible authorities – such as health and safety authorities – should therefore make their expectations clear in this respect to enable prospective licence holders or clubs to prepare effective operating schedules and club operating schedules.

Safe capacities

- 2.12 “Safe capacities” should only be imposed where appropriate for the promotion of public safety or the prevention of disorder on the relevant premises. For example, if a capacity has been imposed through other legislation, it would be inappropriate to reproduce it in a premises licence. Indeed, it would also be wrong to lay down conditions which conflict with other legal requirements. However, if no safe capacity has been imposed through other legislation, a responsible authority may consider it appropriate for a new capacity to be attached to the premises which would apply at any material time when the licensable activities are taking place and make representations to that effect. For example, in certain circumstances, capacity limits may be appropriate in preventing disorder, as overcrowded venues can increase the risks of crowds becoming frustrated and hostile.
- 2.13 The permitted capacity is a limit on the number of persons who may be on the premises at any time, following a recommendation by the relevant fire and rescue authority under the Regulatory Reform (Fire Safety) Order 2005. For any application for a premises licence or club premises certificate for premises without an existing permitted capacity where the applicant wishes to take advantage of the special provisions set out in section 177 of the 2003 Act¹, the applicant should conduct their own risk assessment as to the appropriate capacity of the premises. They should send their recommendation to the fire and rescue authority which will consider it and decide what the “permitted capacity” of

¹ S 177 of the 2003 Act now only applies to performances of dance.

those premises should be.

- 2.14 Public safety may include the safety of performers appearing at any premises, but does not extend to the prevention of injury from participation in a boxing or wrestling entertainment.

Appendix 46

Access and Egress Problems

Such as:

Disturbance from patrons arriving/leaving the premises on foot

Disturbance from patrons arriving/leaving the premises by car

Lack of adequate car parking facilities

Close proximity to residential properties

Comment

The above have been grouped together as egress problems. Of course the particular facts will be different for each alleged problem.

Egress only is referred to-if necessary access can be added or substituted in.

General Advice

In considering concerns relating to disturbance from egress, Members need to be satisfied that the premises under consideration has been identified as the source of the actual or potential disturbance. If they are satisfied that this is a problem, then proportionate conditions should be considered.

The hours of operation also need to be considered.

If Members believe that there is a substantial problem concerning egress and it cannot be proportionately addressed by licensing conditions, they should refuse the application.

Licensing Policy

The policy recognises that noise nuisance can be an issue, especially if a premises is open late at night. (**See Section 10 of the Licensing Policy**).

The Licensing Authority expects the applicant to have addressed all nuisance issues relating to the premises in their operating schedule and to have sought appropriate advice from the Council's Environmental Health Officers. (**See Section 10.2 of the Licensing Policy**).

The policy also recognises that staggered closing can help prevent problems at closure time (**See Section 15.1**).

However, while all applications will be considered on their merits, consideration will be given to imposing stricter conditions in respect of noise control where premises are situated close to local residents. (**See Section 15.5**)

The Council has adopted a set of framework hours (**See 15.8 of the licensing policy**). This relates to potential disturbance caused by late night trading.

The Licensing Authority will consider attaching conditions to prevent nuisance and these may include Conditions drawn from the Model Pool of Conditions relating to the prevention of Public Nuisance. (**See Annex G of the Licensing Policy**). In particular Members may wish to consider (this list is not exhaustive):

- hours of opening (this needs to be balanced against potential disorder caused by artificially early closing times)
- Whether certain parts should close earlier than the rest (for example a “beer garden”, or restricted in their use)
- Whether or not certain activities should have to close at an early hour, for example live music
- Conditions controlling noise or vibration (for example, noise limiters, keeping doors and windows closed).
- Prominent clear and legible notices at all exits requesting the public to respect the needs of local residents and leave the premises and area quietly

Guidance Issued under Section 182 of the Licensing Act 2003

The prevention of public nuisance could include low-level nuisance, perhaps affecting a few people living locally as well as major disturbance affecting the whole community. (2.15).

Licence conditions should not duplicate other legislation (1.16).

Any conditions should be tailored to the type, nature and characteristics of the specific premises. Licensing authorities should be aware of the need to avoid inappropriate or disproportionate measures that could deter events that are valuable to the community, such as live music. Noise limiters, for example, are very expensive to purchase and install and are likely to be a considerable burden for smaller venues. (2.19)

Measures can include ensuring the safe departure of customers, these can include:

- Providing information on the premises of local taxi companies who can provide safe transportation home; and
- Ensuring adequate lighting outside the premises, particularly on paths leading to and from the premises and in car parks

Necessary and appropriate conditions should normally focus on the most sensitive periods (2.19) and may address disturbance as customers enter or leave the premises but it is essential that conditions are focused on measures within the direct control of the licence holder.

Appendix 47

Licensing Policy Relating to Hours of Trading

All applications have to be considered on their own merits.

The Council has however adopted a set of framework hours as follows:

- Monday to Thursday, from 06:00 hrs to 23:30 hrs
- Friday and Saturday, from 06:00 hrs to 00:00 hrs (midnight)
- Sunday, from 06:00 hrs to 22:30 hrs

(see 14.8 of the Licensing Policy)

In considering the applicability of framework hours to any particular application regard should be had to the following

- Location
- Proposed hours of regulated activities, and the proposed hours the premises are open to the public
- The adequacy of the applicant's proposals to deal with issues of crime and disorder and public nuisance
- Previous history
- Access to public transport
- Proximity to other licensed premises, and their hours

(See 14.9 of the licensing policy)

Subject to any representations to the contrary in individual cases the following premises are not generally considered to contribute to late night anti-social behaviour and will therefore generally have greater freedom

- Theatres
- Cinemas
- Premises with club premises certificates

Appendix 48

Planning

An application for a Premises Licence can be made in respect of a premises even where the premises does not have relevant Planning Permission. That application has to be considered and Members can only refuse the application where the application itself does not promote one of more of the Licensing Objectives. Members cannot refuse just because there is no planning permission. Where a Premises Licence is granted and which exceeds what is allowed by the Planning Permission and that Premises then operates in breach of planning then the operator would be liable to enforcement by Planning.