

Appendix 2

Measures being taken forward to support PRS tenants to keep their homes following the lifting of the eviction ban. (JULY 2021)

- Letter to those in receipt of housing benefit - advising them of the resources available if they are in arrears and worried about becoming homeless.
- Additional Money Adviser staffing capacity.
- Use of procured locksmith contractor to re-secure entry and reinstate illegally evicted tenants
- Support to pay court fees where there is a technical defence that will delay court proceedings.
- Use of the Discretionary Housing Payment scheme to prevent homelessness where the risk of homelessness arises from historic arrears accrued during the pandemic (and there is no risk of future homelessness arising because the accommodation is otherwise affordable).
- Fortnightly online budgeting and tenancy management classes from mid-July, including finding alternative affordable out-of-borough Private Rented Sector (PRS) accommodation.
- Additional Employment Advisers x2 to work with households struggling financially with rent payments, primarily focused on Discretionary Housing Payment (DHP) cohort.