

Hyatt Place – London City East

Premises Address: Hyatt Place London City East,
Black Lion House,
45 Whitechapel Road,
London E1 1DU

Applicant: Black Lion House GP Ltd - Fourth Floor, 16 New Burlington Place, London, W1S 2HX
Registered No. 10198647

DPS: Michael Mason-Shaw

General Description of Hotel

The premises license relates to The Hyatt Place London City East, formally Black Lion House, now a hotel development located on Whitechapel Road. The premises will operate as primarily a Hotel across one building and eleven floors. The hotel comprises, 280 guest bedrooms, across 9 floors, with a restaurant, bar lounge and orangery which may be used for private dining located in the lower ground floor alongside a market pantry offering 24/7 snacks, additionally there is an ancillary bar and terrace located upon the 9th floor of the property. The 9th floor bar includes a small flexible meeting room for capacity of up to 15 delegates, with the orangery on the lower ground floor utilised as a second private meeting space for up to 20 delegates. The bedrooms will each have a fridge for use by the guests. Guests will be able to order and pay for room service from the bedrooms. Regulated entertainment will be limited to the lower ground floor restaurant, orangery and bar and the 9th floor ancillary bar and terrace.

The Hotel incorporates on the lower ground floor a 48-seat restaurant with public access from the high street to ground level with lift and stairwell access to lower ground, the 48-seat capacity restaurant includes a 16 seat orangery available for private dining, and an external courtyard for hotel patrons; the bar in the lower ground floor offers the provision for grab and go snacks 24/7 as well as a partnership with Starbucks coffee. On the upper ninth floor is an ancillary lounge bar there are toilet facilities available on the ninth floor and the lower ground floor, the lower ground floor houses a Gym for hotel residents only, guest toilets, the hotel reception, lobby, kitchen, staff offices and staff room. Total capacity allowance within our fire strategy document is 163 persons for the lower ground floor.

Details of application:

- 1 The provision of live music, recorded music, plays, films, the performance of dance and anything of a similar description from 08.00 until Midnight daily;
- 2 The sale of alcohol from 08.00 until Midnight daily (residents and bona fide guests without restriction); and
- 3 The provision of late night refreshment from 23.00 until Midnight daily.

Opening Hours: Unlimited

Conditions:

General

- The premises are already required to comply with existing and future legislation to include (but not limited to) legislation on safety, health and environmental issues, fire safety, planning, building regulations, disability discrimination, trading standards, weights and measures, crime and disorder and security industry legislation. The licence holder is also required to comply with the provisions of the Licensing Act 2003. The measures covered by various legislation should not be repeated in the premises licence in accordance with the section 182 Guidance to Licensing Authorities.

Crime & Disorder

- The premises shall install and maintain a comprehensive digital CCTV system. All public areas of the licensed premises, including all public entry and exit points, and the street environment will be covered, enabling facial identification of every person entering in any light condition. The CCTV cameras shall continually record while the premises are open to the public and recording shall be kept available and unedited for a minimum of 28 days with the date and time stamping. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public and must be able to produce/download/ burn CCTV images upon request by a police officer or an authorised officer of the licensing authority. Any footage must be in a format that can be played back on a standard personal computer or standard DVD player. Where the recording is on a removable medium (ie. compact disc, flash card etc), a secure storage system to store those recording mediums shall be provided.
- The premises licence holder will risk assess the need for door supervisors at the premises and/or deploy such supervisors at such time and in such numbers as deemed necessary by the risk assessment and/or at other times at the request of the police
- An incident log (which may be electronic) shall be kept at the premises for at least six months, and made available on request to an authorised officer of the licensing authority, which will record details of incidents and refusals.
- An incident log shall be kept at the premises, and be available on request to the Police or an authorised officer. It must be completed within 24 hours of any incident and will record the following:
 - a) all crimes reported to the venue;
 - b) all ejections of patrons;
 - c) any complaints received concerning crime and disorder
 - d) any incidents of disorder;
 - e) all seizures of drugs or offensive weapons;
 - f) any faults in the CCTV system, searching equipment or scanning equipment;
 - g) any refusal of the sale of alcohol;
 - h) any visit by a relevant authority or emergency service.

- In the event that a serious assault is committed on the premises (or appears to have been committed) the management will immediately ensure that:
 - a) the police (and, where appropriate, the London Ambulance Service) are called without delay;
 - b) all measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police **providing the staff are not in danger;**
 - c) the crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and
 - d) such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises.

Public Safety

- The applicant is already required to comply with existing and future legislation as set out above. Risk assessments will be carried out and maintained for fire, health and safety and emergency evacuation prior to opening and reviewed periodically. Any maximum numbers advised by the Fire Service prior to or upon completion of the works will be complied with
- There is no public access to the guest bedrooms other than with a residents' key card. This includes the bedrooms on the 9th floor.

Public Nuisance

- All windows and external doors shall be kept closed when regulated entertainment takes place, except for the immediate access and egress of persons.
- No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to a nuisance.
- The sale of alcohol shall not be permitted after 24:00 except to hotel residents and their bona fide guests or persons attending a pre-booked function/event.
- No collections of waste or recycling materials (including bottles) from the premises shall take place between 22:00 hours and 07:00 hours on the following day.
- No deliveries to the premises shall take place between 22:00 hours and 07:00 hours the following day.
- Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
- No music or amplified sound shall be generated on the premises to give rise to a nuisance to neighbouring residents.
- The external terrace area on the 9th floor shall be closed at 23.00 daily
- The external terrace will operate a no smoking policy at all times
- The designated smoking area will be the Courtyard adjacent to the Orangery Restaurant which will be adequately monitored by staff and CCTV to ensure that guests using that area do not cause a nuisance

Protection of Children

- All food and beverage staff will undergo internal training on induction as to the requirements under the Licensing Act 2003 including underage sales and the hotel's proof of age policy and will receive refresher training at least annually.
- The Challenge 21 scheme must be operated to ensure that any person who appears to be under the age of 21 shall provide documented proof that he/she is over 18 years of age. Proof of age shall only comprise a passport, photo card driving licence, an EU/EEA

national ID card or similar document, an HM Forces warrant card, or a card bearing the PASS hologram.

- In addition all staff will receive training on Modern Slavery and Child exploitation and the premises will operate The Metropolitan police “Operation Make Safe” or equivalent policy.