














Red, Amber, Green (RAG) status Indicator	Missed target – requires immediate attention	On target but with minor issues – being monitored	On target or completed action
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Action	Responsibility	Date		
Recommendation 1: Tower Hamlets ward panels to develop and recruit to vice chair roles				
<i>The Safer Neighbourhood Board (SNB) chair suggests an output from the Ward Panel Conference will be a to explore a list of “best practice” suggestions, and that they would expect encouragement to appoint ward panel vice-chairs to be one of the items highlighted.</i>				
<i>Met Police Safer Neighbourhood Team (SNT) Lead emphasised the importance of recruiting vice chairs, as a ward panel chair can sometimes feel overwhelmed and un-supported. By having a vice chair and a secretary to assist the ward panel chairs will encourage and nurture people to take over the role when ward panel chairs step down.</i>				
SNB chair has planned a “Ward Panel Conference” to spread “best practice” for the running of ward panels and will ensure the recruitment to vice chairs is on the agenda. The conference has been delayed due to COVID-19 but the SNB chair’s relevant ward panel however a number of Ward Panels have now elected vice chairs.	SNB Chair	April 2021		
Red/ Amber/ Green Status	Red	Amber	Green	
There has been a delay in this due to Covid-19, but the message has gone out regarding Vice Chairs and a number of ward panels have elected vice chairs. This is unlikely to be resolved any time soon until physical ward panel meetings are up and running. At present there is no time scale on this however the road out of lockdown will be considered when arranging this in future.	Met Police SNT lead	April 2021		
	Red	Amber	Green	

Red/ Amber/ Green Status		
Recommendation 2: Mayor's Office for Police and Crime (MOPAC) to incentivise learning and development opportunities for ward panels vice chairs e.g. how to promote inclusion and engagement with seldom-heard community		
The Mayor wrote to London's Deputy Mayor for Crime and Policing (5 th August) to address recommendation 2. A response was received on 14 th September agreeing to the requirement for training being provided to ward panel chairs. This will be delivered as part of MOPACs wider aim to improve trust and confidence in policing via an action plan. A key element of the Action Plan will focus on strengthening and diversifying community engagement and that will include considerations for how MOPAC develop and support those who give up their time to participate in such mechanisms.	David Courcoux, Head of Mayor's Office	Sept 2020 April 2021 – no update
Red/ Amber/ Green Status		
Recommendation 3: Changing the location, time and venues so that those panels that are already well attended add two additional daytime meetings per year, and those with low attendance from residents switch to 2 daytime and 2 evening meetings		
<i>The SNB chair agrees with the need to encourage attendance by "hard-to-reach" residents but indicated that he holds different view to the suggested method. Equally, the SNB chair acknowledges the importance for healthy ward panels to develop a "core" group of residents who hold a broad view of their ward and attend regularly. The SNB chair suggests that to achieve consistency; having regular evening meetings with set times (known by ward membership) will improve participation and varying the meetings times may impact participation and membership. The SNB chair recommended having additional meetings with hard-to-reach" residents, and then feedback into the subsequent ward panel meeting.</i>		
<i>Met Police SNT Lead highlighted that ward panel chairs are aware of the need to move the panels around the ward so that it is representative of the entire ward and not just the area that the panel is held in as this can lead to a distorted view of the issues facing the ward. The Met Police SNT Lead also highlights cost implications with some venues charging for the use of facilities. Met Police SNT Lead highlights a potential challenge with moving to daytime meetings (A number of the ward panel chairs hold daytime jobs) and as the role is voluntary moving to daytime meetings may dissuade some people to be part of the ward panel</i>		
SNB chair to ensure that recommendation and alternatives are on agenda for our the "Ward Panel Conference". This has been delayed as a result of the COVID-19	SNB Chair	April 2021

pandemic.			
Red/ Amber/ Green Status			
The majority of the ward panel chairs and members were fitting attending the Ward Panel Meetings around work and there was no enthusiasm for daytime meetings. The ward panels rely on suitable premises being available and the SNT teams will move the meetings to suitable locations if available.	Met Police SNT Lead	Sept 2020 April 2021 – no update	
Red/ Amber/ Green Status			
All Ward Police Sergeants to look at different venues across the ward for Ward Panel meetings.	Met Police SNT Lead	Sept 2020 April 2021 – no further update	
Red/ Amber/ Green Status			
Recommendation 4: LBTH Public Realm representation and attendance to ward panel meetings			
<i>In total there are 80 ward panel meetings held in one year (20 ward meetings x4). Public Realm officers have attended some of these meetings already. Public Realm attendance may not always be feasible or required. Public Realm can commit to attending at least one ward panel in a year but if invited and staff are available Public Realm will attend additional meetings. There are also various methods available for residents or groups to raise specific issues with Public Realm services, including the Love Your Neighbourhood app and the “Report It” page on TH website. There are also specific numbers for services available on “Contact us on the phone” page on the website. It would also be useful if the division has a sight of the agenda for ward panels meetings in advance.</i>			
Ensure officer attendance at relevant or required ward panel meetings.	Dan Jones Divisional Director for Public Realm	Ongoing	
Red/ Amber/ Green Status			

Recommendation 5: Establishment of a Youth Council representative on the Safer Neighbourhood Board to enhance inclusion and better understanding of diversity			
The Youth Cabinet Member for Community and or another member of the Youth Council will attend the Safer Neighbourhood Board to represent young people, if those meetings take place in the evening. A meeting has been set with between SNT lead and SNB chair to discuss best how to implement this. The right Cabinet member to attend is being identified. Youth Cabinet Member for Community will be attending on Monday 20 th July. Youth Cabinet member has attended the last SNB to improve representation and inclusion of the voices of young people	Youth Council Member	13 March 2020 September 2020	
Red/ Amber/ Green Status			
Recommendation 6: Local authority to lead on a borough-wide marketing campaign to publicise ward panels			
<i>Publicity of ward panels are primarily organised and led by the Met Police. The Council's communication service promoted joining of ward panel in 'Our East End' magazine and in March 2019 a larger focussed piece on ward panels was publicised in 'Our East End'. When ward panel meetings take place, the Council has provided support in promoting meetings across its social channels and resident e-newsletters. The Community Safety pages of the council web site has a section on how to join Safer Neighbourhood Panels and a link to the relevant ward panel and meeting dates on the MPS web site.</i>			
Promotion of Joining Safer Neighbourhood Ward Panels in 'Our East End' Magazine		Dec 2019	
Red/ Amber/ Green Status			
Council will continue to provide a light touch promotion using their channels		Ongoing	
Red/ Amber/ Green Status			
Recommendation 7: A collaborative approach by Safer Neighbourhood Board, ward panels and the Police to publicise the visibility of ward panels.			
<i>Met Police SNT lead suggest all ward panel meetings should be on the MPS website page for that ward along with upcoming events. This is also advertised on (Online Watch Link) OWL. Whilst encouraging attendance and participation, there is the risk</i>			

<i>that the ward panel meeting can become more of a public meeting as opposed to agreeing priorities and holding people to account. Tower Hamlets SNT are currently arranging training with the Next-Door social media platform. This is locally based to the electoral wards and is only accessible to those who live in the area. This is an ongoing piece of work and is not designed to replace OWL. Twitter remains the main social media platform used by the MPS.</i>			
All ward panel meetings will be advertised on the MPS website and on Owl. There have been occasions when there has been a large turnout to the ward panel meetings and these have become public meetings affecting the focus on identifying priorities. There may be, going forward, a case for a public meeting as well as a ward panel meeting.	Met Police SNT Lead		Ongoing Action
Red/ Amber/ Green Status			
Recommendation 8: Strengthening the trust between the Police and the ward's residents e.g. lead and implement action-focussed minutes and jointly developing (via ward panels) a cultural framework of co-produced solutions			
<i>The Met Police SNT set up a pilot scheme on the Lansbury Ward for a resident led multi agency problem solving team to sit outside of the ward panel to come up with solutions to solve some of the problems on the ward. If this is successful, Met Police SNT will look to roll this out across the Ward Panels.</i>			
Review the pilot scheme of resident led multi agency problem solving team which develops solutions to some of the problems on the ward. This has been delayed due to Covid-19 but Police SNTs remain in contact with Jack Gilbert and will look to take this forward.	Met Police SNT Lead		July 2020 September 2020 – no update April 2021 – no further update
Red/ Amber/ Green Status			
Recommendation 9: Police prioritisation of attendance of ward panel meetings, as the fundamental purpose is to hold the Police to account			
The commitment is that all Ward Panels will have a police attendance of at least a Sergeant and a DWO/PCSO. The Sergeant will be prepared with updates on crimes and police activity for the wards. The SNT Inspector will attend at least 1 ward panel	Met Police SNT Lead		April 2021

meeting per ward per year. This commitment has been fulfilled since the development of the Ward Panel action plan		
Red/ Amber/ Green Status		
Recommendation 10: Local authority to develop a meaningful breakdown of community safety acronyms list to facilitate better resident understanding of key terminology		
List of Acronyms compiled – A working document that will continue to be updated	Ann Corbett Divisional Director for Community Safety	31/01/2020 April 2021 - Completed
Red/ Amber/ Green Status		
Recommendation 11: Mayor to lobby Home Office for more resources for 101 service		
Mayor write to the Home Secretary lobbying for more resources for policing in Tower Hamlets including the 101 service. A letter is being drafted as of 14 th July. Letter was drafted, sent and a response has been received. This action is now complete.	David Courcoux, Head of Mayor's Office	July 2020 September 2020 April 2021 – complete
Red/ Amber/ Green Status		
Mayor to raise 101 service resourcing and responsiveness with the Borough Commander.	David Courcoux, Head of Mayor's Office	July 2020 September 2020 – no update April 2021 - complete
Red/ Amber/ Green Status	