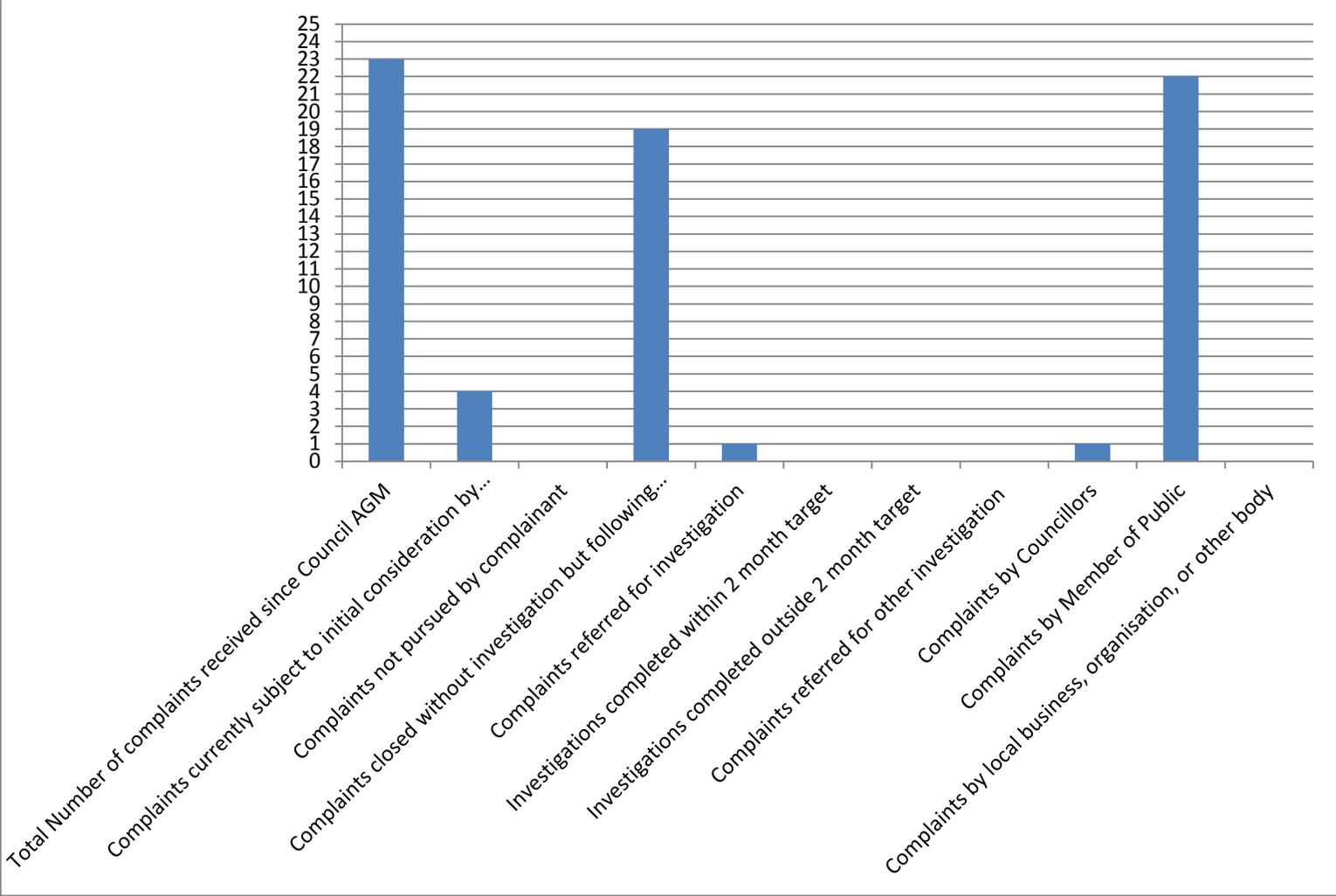


## APPENDIX1

### Code of Conduct for Members - complaints and investigation monitoring information – municipal year 2020/21

<b>Complaints since May 2020:</b>	<b>23</b>
<b>Complaints currently subject to initial consideration by MO and IP:</b>	<b>04</b>
<b>Complaints not pursued by complainant:</b>	<b>00</b>
<b>Complaints closed without investigation but following consultation with IP:</b>	<b>19</b>
<b>Complaints referred for investigation as potential breach of the Code:</b>	<b>01</b>
<b>Investigations completed within 2 month target:</b>	<b>00</b>
<b>Investigations completed outside 2 month target:</b>	<b>00</b>
<b>Complaints referred for other investigation (police, audit etc.)</b>	<b>00</b>
<b><u>Complainants</u></b>	
<b>Councillors:</b>	<b>01</b>
<b>Member of Public:</b>	<b>22</b>
<b>Local business, organisation, or other body:</b>	<b>00</b>

### Code of Conduct Complaints 2020/2021



Reference number	Date received by Monitoring Officer	Complainant	Elected/Co-opted Member(s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
005a/2020	12/05/2020	Member of Public	Elected Member x 2	Complaint with regards to breach of members protocol and possible compromise of Council Contract Tendering in relation to the distribution of the Iftar meals during Ramadan.	Target date: 26/05/2020  08/07/2020 - Initial response from Cllrs Referred to I.P to comment.  15/07/2020 - I.P consulted and outcome letter to be sent to complainant. 29/07/2020 – Outcome Letter sent to complainant and both Cllr's  Based on evidence provided and			Closed	

					after consultation with I.P, there is nothing to suggest impropriety on the part of either councillor.				
Reference number	Date received by Monitoring	Complainant	Elected/Co-opted	Nature of Complaint and potential	Date and outcome of	Date investigation	Hearing and out-	Current status	Follow up

	<b>Officer</b>		<b>Member(s)</b>	<b>breach(es) of the Code of Conduct</b>	<b>consultation with IP</b>	<b>commenced and investigation status</b>	<b>come</b>		
005b/2020	15/05/2020	Member of Public	Elected Member x 2	Complaint with regards to breach of members protocol and possible compromise of Council Contract Tendering in relation to the distribution of the Iftar meals during Ramadan.	<p>Target date: 26/05/2020</p> <p>08/07/2020 - Initial response from Cllrs Referred to I.P to comment.</p> <p>15/07/2020 - I.P consulted and outcome letter to be sent to complainant.</p> <p>29/07/2020 – Outcome Letter sent to complainant and both Cllr's</p> <p>Based on evidence provided and after consultation</p>			Closed	

					with I.P, there is nothing to suggest impropriety on the part of either councillor.				
<b>Reference number</b>	<b>Date received by Monitoring Officer</b>	<b>Complainant</b>	<b>Elected/Co-opted Member(s)</b>	<b>Nature of Complaint and potential breach(es) of the Code of Conduct</b>	<b>Date and outcome of consultation with IP</b>	<b>Date investigation commenced and</b>	<b>Hearing and outcome</b>	<b>Current status</b>	<b>Follow up</b>

						<b>investigation status</b>			
005c/2020	16/05/2020	Member of Public	Elected Member x 2	Complaint with regards to breach of members protocol and possible compromise of Council Contract Tendering in relation to the distribution of the Iftar meals during Ramadan.	Target date: 26/05/2020  08/07/2020 - Initial response from Cllrs Referred to I.P to comment.  15/07/2020 - I.P consulted and outcome letter to be sent to complainant.  29/07/2020 – Outcome Letter sent to complainant and both Cllr’s  Based on evidence provided and after consultation with I.P, there is nothing to			Closed	

					suggest impropriety on the part of either councillor.				
<b>Reference number</b>	<b>Date received by Monitoring Officer</b>	<b>Complainant</b>	<b>Elected/Co-opted Member(s)</b>	<b>Nature of Complaint and potential breach(es) of the Code of Conduct</b>	<b>Date and outcome of consultation with IP</b>	<b>Date investigation commenced and investigation status</b>	<b>Hearing and outcome</b>	<b>Current status</b>	<b>Follow up</b>

006/2020	05/06/2020	Member of Public	Elected Member	Alleged malicious comments and personal vendetta against complainant and business model as a professional landlord in connection with the grant of planning permission.	<p>Target date: 19/06/2020</p> <p>17/06/2020 – received initial response from Cllr.</p> <p>23/07/2020 - I.P consulted and outcome letter to be sent to complainant.</p> <p>05/08/2020 – Outcome Letter sent to complainant &amp; Cllr.</p> <p>There are no offensive or abusive comments about complainant and no evidence has been provided of the posts inciting hate</p>			Closed	
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					crimes by residents. Furthermore, the comments are directed at planning applications which are not capable of being defamed.				
<b>Reference number</b>	<b>Date received by Monitoring Officer</b>	<b>Complainant</b>	<b>Elected/Co-opted Member(s)</b>	<b>Nature of Complaint and potential breach(es) of the Code of Conduct</b>	<b>Date and outcome of consultation with IP</b>	<b>Date investigation commenced and investigation status</b>	<b>Hearing and outcome</b>	<b>Current status</b>	<b>Follow up</b>
007/2020	04/06/2020	Member of Public	Elected Member	Alleged complaint with regards to breach	Target date: 19/06/2020			Closed	

				<p>of members protocol.</p> <p>An incident in Shadwell, where Cllr delivered food aid from the Bangladesh High Commission, stating he received and delivered the aid on behalf of Tower Hamlets Council. Allegations made as to whether Cllr had registered food aid as a gift.</p>	<p>Sent complainant link to complete conduct form 04/06/2020. Chased 1/07/20 &amp; 9/07/2020.</p> <p>12/07/2020 - Cllr initial response received 12/07/2020.</p> <p>24/07/2020 - Referred to I.P for consultation.</p> <p>03/09/2020 – Outcome Letter sent to both complainant and Cllr.</p> <p>The food (biscuits) were donated</p>				
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					by the Bangladesh High commission who, Cllr signposted to a food bank via an intermediary that requested Cllr presence.				
<b>Reference number</b>	<b>Date received by Monitoring Officer</b>	<b>Complainant</b>	<b>Elected/Co-opted Member(s)</b>	<b>Nature of Complaint and potential breach(es) of the Code of Conduct</b>	<b>Date and outcome of consultation with IP</b>	<b>Date investigation commenced and investigation status</b>	<b>Hearing and outcome</b>	<b>Current status</b>	<b>Follow up</b>
008/2020	16/06/2020	Elected Member	Elected Members x 16	Alleged breach of Covid 19 social distancing rules resulting in potential	Target Date: 30/06/2020 01/07/20 -			Closed	

				<p>contraventions of the Code's general expectations of conduct and:</p> <p>Para 10: Not promoting high standards of conduct by leadership and example.</p>	<p>Initial responses to complaint awaited from all Councillors involved. Elected Member also complained to the police about the events as the police have enforcement powers and update information awaited from police on whether any action will be taken by them. Further consultation with IP will take place when all outstanding information is available.</p> <p>Further</p>				
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					consultation with IP scheduled for 07/10/2020.  23/11/2020 – Outcome letters sent to complainant and Cllr's.				
<b>Reference number</b>	<b>Date received by Monitoring Officer</b>	<b>Complainant</b>	<b>Elected/Co-opted Member(s)</b>	<b>Nature of Complaint and potential breach(es) of the Code of Conduct</b>	<b>Date and outcome of consultation with IP</b>	<b>Date investigation commenced and investigation status</b>	<b>Hearing and outcome</b>	<b>Current status</b>	<b>Follow up</b>
009/2020	10/06/2020	Member of Public	Elected Member	Alleged complaint of using Facebook to promote view about Robert Mulligan	Target Date: 24/06/2020  Awaiting Cllr's			Closed	

				<p>statue and posting a survey asking for support.</p> <p>Cllr also used the platform to unfairly attack another Cllr.</p>	<p>initial response. Chaser email sent 9/07/2020.</p> <p>9/07/2020 – referred IP to advise.</p> <p>23/07/2020 - Initial response from Cllr received.</p> <p>23/07/2020 - I.P consulted and outcome letter to be sent to complainant.</p> <p>29/07/2020 – Outcome Letter sent to complainant and Cllr.</p> <p>Based on evidence provided and after</p>				
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					consultation with I.P, appreciate that the complainant found Cllr's comments distasteful, however, making those comments does not amount to a breach of the code.				
<b>Reference number</b>	<b>Date received by Monitoring Officer</b>	<b>Complainant</b>	<b>Elected/Co-opted Member(s)</b>	<b>Nature of Complaint and potential breach(es) of the Code of Conduct</b>	<b>Date and outcome of consultation with IP</b>	<b>Date investigation commenced and investigation status</b>	<b>Hearing and outcome</b>	<b>Current status</b>	<b>Follow up</b>
010/2020	09/06/2020	Member of Public	Elected Member	Complaint against Cllr's business.  Delivery trucks park illegally every weekday morning,	Target date: 23/06/2020  01/07/2020 - Referred to Director of			Closed	

				<p>forklift trucks are untaxed and driving on public roads, and drivers create routine noise disturbance through unlawfully driving the wrong way down a way street. Parking enforcement appear unwilling to enforce any penalties against Cllr or business.</p>	<p>Public Realm &amp; Corporate Property to investigate as some allegations relate to matters within their remit.</p> <p>13/07/2020 - Initial response from Cllr received.</p> <p>24/07/2020 - Referred to I.P for consultation.</p> <p>17/08/2020 – Outcome letter sent to complainant &amp; Cllr.</p> <p>After consulting with the I.P and carefully considered the issues</p>				
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					raised and Cllr's initial response. I have concluded that the complaint does not merit formal investigation as the matters complained about do not give rise to a potential breach of the code.				
<b>Reference number</b>	<b>Date received by Monitoring Officer</b>	<b>Complainant</b>	<b>Elected/Co-opted Member(s)</b>	<b>Nature of Complaint and potential breach(es) of the Code of Conduct</b>	<b>Date and outcome of consultation with IP</b>	<b>Date investigation commenced and investigation status</b>	<b>Hearing and outcome</b>	<b>Current status</b>	<b>Follow up</b>
011/2020	10/06/2020	Member of Public	Elected Member	Alleged complaint that Cllr said defamatory things about another Cllr.	Target Date: 24/06/2020  08/07/2020 Outcome: NFA – no response to request for			Closed	

					<p>further information/evidence (sent 02/07/20) to proceed further. Email bounced back. Extract from Conduct complain form: "I do not wish for my information to be made public for privacy reasons. It doesn't matter if you withhold my information or not as I have entered fake details"</p>				
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Reference number	Date received by Monitoring Officer	Complainant	Elected/Co-opted Member(s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
012/2020	06/07/2020	Member of Public	Elected Member	Alleged complaint - defamation of character due to negative comments made by Cllr about complainant at an event.	Target Date: 20/07/2020  09/07/2020 – initial response requested from Cllr.  23/07/2020 -			Closed	

					<p>Chaser email sent to Cllr.</p> <p>28/07/2020 Initial response received from Cllr. Gathering further details of witnesses from both complainant and Cllr.</p> <p>22/09/2020 – Outcome letter sent to complainant and Cllr.</p> <p>Cllr states that they did not speak to complainant at the rally and has denied the allegations made. Cllr has provided with a list of</p>				
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					witnesses who can confirm that Cllr did not speak to complainant or utter the words alleged. Following Cllr's response, I wrote to complainant on 2 September 2020 and 10 September 2020 requesting to provide details of any witnesses but failed to do so. I am therefore unable to verify complainant's account.				
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Reference number	Date received by Monitoring Officer	Complainant	Elected/Co-opted Member(s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
013/2020	13/07/2020	Member of Public	Elected Member	<p>Alleged inappropriate comments on social media:</p> <p>Potential contraventions of the Code of Conduct:</p> <p>Para 6 – failure to treat people with respect.</p> <p>Para 18 – failure to</p>	<p>Target Date: 20/07/2020</p> <p>09/07/2020 – initial response requested from Cllr.</p> <p>23/07/2020 - Chaser email sent to Cllr.</p>			Closed	

				<p>comply with the Council's Social Media Policy.</p>	<p>28/07/2020 Initial response received from Cllr.</p> <p>10/08/2020 Initial consultation with IP.</p> <p>Background information obtained and further consultations with the IP during August and September 2020.</p> <p>On 28/09/20 it was agreed that the complaint was not sufficiently serious for it to be in the public interest to incur the cost of a</p>				
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					formal investigation  05/10/2020 – Outcome Letter sent to complainant and Cllr.				
<b>Reference number</b>	<b>Date received by Monitoring Officer</b>	<b>Complainant</b>	<b>Elected/Co-opted Member(s)</b>	<b>Nature of Complaint and potential breach(es) of the Code of Conduct</b>	<b>Date and outcome of consultation with IP</b>	<b>Date investigation commenced and investigation status</b>	<b>Hearing and outcome</b>	<b>Current status</b>	<b>Follow up</b>
014/2020	27/07/2020	Member of Public	Elected Member	Alleged inappropriate comments on social media:  Potential contraventions of the Code of Conduct:  Para 6 – failure to treat people with respect.  Para 18 – failure to	Target Date: 03/08/2020  06/08/2020 Initial response received from Cllr.  10/08/2020 Initial consultation with IP.			Closed	

				<p>comply with the Council's Social Media Policy.</p>	<p>Background information obtained and further consultations with the IP during August and September 2020.</p> <p>On 28/09/20 it was agreed that the complaint was not sufficiently serious for it to be in the public interest to incur the cost of a formal investigation.</p> <p>05/10/2020 – Outcome Letter sent to complainant and Cllr.</p>				
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Reference number	Date received by Monitoring Officer	Complainant	Elected/Co-opted Member(s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
015/2020	27/07/2020	Member of Public	Elected Member	<p>Alleged inappropriate comments on social media:</p> <p>Potential contraventions of the Code of Conduct:</p> <p>Para 6 – failure to treat people with respect.</p> <p>Para 18 – failure to comply with the</p>	<p>Target Date: 03/08/2020</p> <p>06/08/2020 Initial response received from Cllr.</p> <p>10/08/2020 Initial consultation with IP.</p>			Closed	

				<p>Council's Social Media Policy.</p>	<p>Background information obtained and further consultations with the IP during August and September 2020.</p> <p>On 28/09/20 it was agreed that the complaint was not sufficiently serious for it to be in the public interest to incur the cost of a formal investigation.</p> <p>05/10/2020 – Outcome Letter sent to complainant and Cllr.</p>				
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Reference number	Date received by Monitoring Officer	Complainant	Elected/Co-opted Member(s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
016/2020	01/08/2020	Member of Public	Elected Member	Alleged complaint - derogatory remarks made against complainant on social media platforms by Cllr.	Target Date: 11/08/2020  11/08/2020 – Email sent to complainant to complete online complaint form.  14/08/2020 – chaser email sent to complainant			Closed	

					<p>to complete online complaint form.</p> <p>09/09/2020 - Initial consultation with IP.</p> <p>22/09/2020 – Outcome letter sent to complainant and Cllr.</p> <p>Cllr does not use the designation of councillor and appears to have posted the information in their private capacity. However, even if they were posted as Cllr, their actions would not constitute</p>				
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					a breach of the code. I also note that the Cllr makes no defamatory remarks and does not mention complainant by name.				
Reference number	Date received by Monitoring Officer	Complainant	Elected/Co-opted Member(s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
017/2020	08/09/2020	Member of Public	Elected Member	Alleged complaint – Not responding to emails for nearly 2 years. Called Cllr and was told to go somewhere else as Cllr is busy, which complainant found very rude.	Target Date: 15/09/2020  15/09/2020 – Initial response from Cllr received  15/09/2020 – Initial consultation with IP  30/09/2020 – Further details requested			Closed	

					<p>from Cllr</p> <p>08/10/2020 – further consultation with IP in regard to recent response provided by Cllr.</p> <p>12/10/2020 Outcome letter sent to complainant and Cllr.</p> <p>Although complainant may have found Cllr’s response to be rude, by itself, this does not demonstrate a potential breach of the Code of conduct for members.</p>				
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Reference number	Date received by Monitoring Officer	Complainant	Elected/Co-opted Member(s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
018/2020	02/11/2020	Member of Public	Elected Member	Alleged complaint – Failure to observe and violation of social distancing in a coffee shop.	Target Date: 11/11/2020  17/11/2020 Initial Response from Cllr received  18/11/2020 Initial consultation with IP  23/11/2020 Additional information			Closed	

					<p>requested from Cllr supporting initial response. Information received by Cllr.</p> <p>26/11/2020 Further details requested regarding information received on 23/11/2020.</p> <p>08/12/2020 – Emailed Met Police to provide confirmation if a criminal behaviour complaint had been registered from the Cllr.</p> <p>07/01/2021 - Cllr confirming m</p>				
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					<p>meeting was on advice of solicitor. It was a board meeting and time sensitive document needed signing. The directors got together in the coffee shop who allowed them to meet there. Solicitor advised that it was allowed to conduct board meeting in an enclosed space under regs. He will send me the relevant regs.</p> <p>Said matter is still under investigation by</p>				
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					<p>police and there was a social media campaign by complainant/ He will send me letter from the police confirming.</p> <p>I pointed out that they are 2 separate matters and the complaint needed to be progressed. I will consult IP on receipt of the above and revert thereafter.</p> <p>22/01/2021 – Response from Cllr received with above requested details.</p> <p>Details of the</p>				
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					<p>response has been forwarded to IP for consultation. Meeting with IP booked for 25/01/2021 (5:15pm).</p> <p>01/02/2021 – Email sent to Cllr that DMO will look into government's guidance on tier 2 exemptions and will review upon retrieval.</p> <p>DMO will also contact the Police (details provided by Cllr) to find out more about the investigation in relation to complainant,</p>				
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					<p>and what impact it may have on the complaint.</p> <p>05/02/2021 – email sent to Police to provide details in regard to the investigation in relation to the complaint.</p> <p>31/03/2021 – Outcome letter sent to complainant and Cllr.</p> <p>At the relevant time (October 2020), London was in Tier 2. The regulations which applied to Tier 2 (The Health Protection</p>				
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					<p>(Coronavirus, Local COVID-19 Alert Level) (High) (England) Regulations 2020, allowed gatherings that are reasonably necessary for 'work' purposes. Councillor, who is a company director, informs me that they met with others from the company for purposes of company business that was time sensitive. They also informed me that advice was sought from a</p>				
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					solicitor before the meeting took place, and that permission was sought from Costa Coffee.				
<b>Reference number</b>	<b>Date received by Monitoring Officer</b>	<b>Complainant</b>	<b>Elected/Co-opted Member(s)</b>	<b>Nature of Complaint and potential breach(es) of the Code of Conduct</b>	<b>Date and outcome of consultation with IP</b>	<b>Date investigation commenced and investigation status</b>	<b>Hearing and outcome</b>	<b>Current status</b>	<b>Follow up</b>
019/2020	09/11/2020	Member of External Forum Meeting	Elected Member	Alleged complaint – Disruptive behaviour during a recent External forum meeting on the 6th of November. Received multiple complaints from attendees.	Target Date: 18/11/2020  19/11/2020 – Initial response received from Cllr  26/11/2020 Initial consultation with IP  30/11/2020 Additional information			Open	

					<p>requested from Cllr and the Chair of the external Forum meeting, supporting complaint and initial response from Cllr.</p> <p>Information received by Cllr on 30/11/2020.</p> <p>03/12/2020 – response received from the Secretary of the External Forum meeting.</p> <p>18/01/2021 – Response from Cllr received, details of the response</p>				
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					<p>have been forwarded to IP for consultation. Meeting of consultation with IP booked for 25/01/2021 (5:15pm).</p> <p>27/01/2021 – Email sent out to Secretary of the External Forum to confirm findings of the complaint/investigation.</p> <p>Cllr was also sent an email on the same day with an update.</p> <p>04/03/2021 – Chaser email sent to Secretary of</p>				
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					<p>the External Forum.</p> <p>30/03/2021 - Chaser email sent to Secretary of the External Forum.</p> <p>30/04/2021 – Letters sent out to complainant &amp; Cllr to confirm if they have received any updates on the investigation carried out by the Secretary of the External Forum. Both confirmed they have not received any updates.</p> <p>12/05/2021 – Consultation</p>				
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					<p>with IP – Confirmed the matter has to go through the process of Investigation inline with the Code of Conduct for Members policy.</p> <p>18/05/2021 – both complainant &amp; Cllr notified the matter will now be investigated inline with the Code of Conduct for Members Policy &amp; Procedures.</p> <p>07/06/2021 – All correspondence and supporting documents</p>				
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					have been collated and sent over to Investigation Officer.				
<b>Reference number</b>	<b>Date received by Monitoring Officer</b>	<b>Complainant</b>	<b>Elected/Co-opted Member(s)</b>	<b>Nature of Complaint and potential breach(es) of the Code of Conduct</b>	<b>Date and outcome of consultation with IP</b>	<b>Date investigation commenced and investigation status</b>	<b>Hearing and outcome</b>	<b>Current status</b>	<b>Follow up</b>
020/2020	04/02/2021	Member of Public	Elected Member	Alleged complaint - Cllr and violent, micro aggressive, abusive email which absolutely has no merit.	Target Date: 14/02/2021  04/02/2021 – Email sent to complainant to identify the relevant bits (from email sent on 03/02/2021) as DMO could not immediately see any content that fits the description of the			Closed	

					<p>complaint.</p> <p>05/02/2020 – response from complainant received confirming the details are on original email.</p> <p>15/03/2021 – Outcome letter sent to complainant and Cllr.</p> <p>There was no language fitting the above description in Cllrs email to complainant dated 2nd of February. I also did not find the tone to be aggressive.</p>				
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Reference number	Date received by Monitoring Officer	Complainant	Elected/Co-opted Member(s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
021/2020	09/02/2021	Member of Pubic	Elected Member	<p>Alleged complaint – failure to respond to email correspondences and not providing details of complaints procedures.</p> <p>Complaint also included flood light and noise issues from nearby park.</p>	<p>Target Date: 19/02/2021</p> <p>11/02/2021 – Email sent to Cllr to provide initial response.</p> <p>Acknowledgment email sent to complainant. Also explaining the second part of the complaint referring to the flood</p>			Closed	

					<p>lights and noise from nearby park has been forwarded to Culture &amp; Leisure team. 24/03/2021 – Outcome letter sent to complainant and Cllr.</p> <p>Councillor did deal with complainant complaint. I have seen an email exchange between Cllr and an officer in the parks team dated 30th of October 2020, about the issues you raised. There were 7 emails in total.</p>				
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Reference number	Date received by Monitoring Officer	Complainant	Elected/Co-opted Member(s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
022/2020	19/02/2021	Member of Public	Elected Member	<p>Alleged complaint - Anti Semitic postings from the elected councillor.</p> <p>Cllr has caused great offence to the Jewish community</p>	<p>Target Date: 05/03/2021</p> <p>12/03/2021 – Consulted with I.P</p> <p>18/03/2021 – Email sent to Cllr to provide Initial Response. - Received 23/03/2021</p> <p>29/03/2021 – Consulted with I.P</p>			Closed	

					<p>29/03/2021 – Email sent to Comms to confirm last correspon- den- ce with complainant 06/04/2021 – email sent to comms to confirm if complainant details were shared with Cllr when dealing with complaint.</p> <p>13/04/2021 – Comms confirmed the details where not shared with Cllr.</p> <p>21/04/2021 – Outcome email sent to complainant &amp; Cllr.</p> <p>Upon</p>				
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					<p>investigation and initial response received from the Cllr. The tweets are completely separate and the only connection between them is that they appear chronologically next to each other on Cllr's twitter timeline.</p>				
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Reference number	Date received by Monitoring Officer	Complainant	Elected/Co-opted Member(s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
023/2020	15 March 2021	Member of Public	Elected Member	<p>Alleged Complaint – Cllr provided false details and documents to lease out a property for business.</p> <p>Complainant has not received documents for the lease from owner (Cllr).</p>	<p>Target Date: 29/03/2021</p> <p>30/03/2021 – Acknowledgement email sent out to complainant.</p> <p>Checks being carried out to establish if the Cllr has registered the business on the 'Register of Interest'</p> <p>Referring</p>			Open	

					back to a similar complaint that was received last year to establish if there is a link to both matters.				
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Reference number	Date received by Monitoring Officer	Complainant	Elected/Co-opted Member(s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
001/2021	20/05/2021	Member of Public	Elected Member	<p>Alleged complaint – Cllr’s failure to respond to residents emails and calls.</p> <p>All emails are being ignored by the Cllr.</p>	<p>Target Date: 03/06/2021</p> <p>21/05/2021 – Acknowledgment email sent to complainant.</p> <p>16/06/2021 – Email sent to Cllr to provide Initial response to MO.</p> <p>22/06/2021 – Chaser email sent to Cllr.</p>			Open	

Reference number	Date received by Monitoring Officer	Complainant	Elected/Co-opted Member(s)	Nature of Complaint and potential breach(es) of the Code of Conduct	Date and outcome of consultation with IP	Date investigation commenced and investigation status	Hearing and outcome	Current status	Follow up
002/2021	12/06/2021	Member of Public	Elected Member	<p>Alleged complaint – Not responding professionally to a query sent by the complainant’s solicitor.</p> <p>Complainant alleges that it is due to the Cllr sharing a personal relationship with the party in question.</p>	<p>Target Date: 25/06/2021</p> <p>22/06/2021 – Email sent to complainant to confirm the details of the ‘incident’ and provide details of the party in question.</p>			Open	