

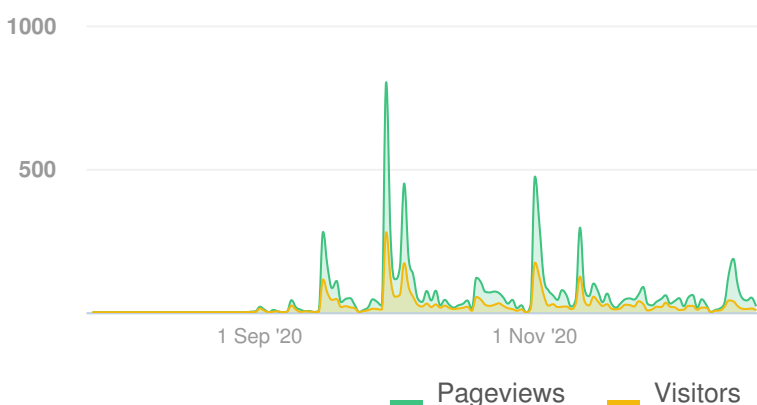
Project Report

26 February 2020 - 15 December 2020

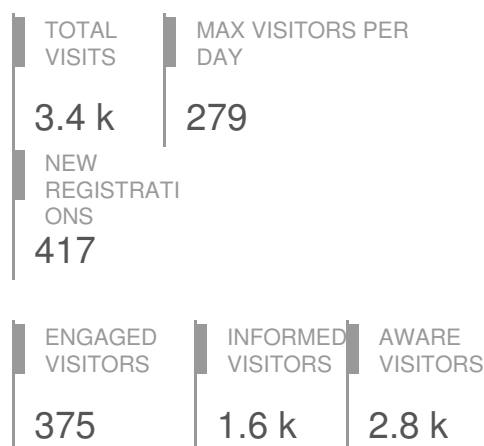
Let's Talk Tower Hamlets Selective Licensing Scheme consultation



Visitors Summary

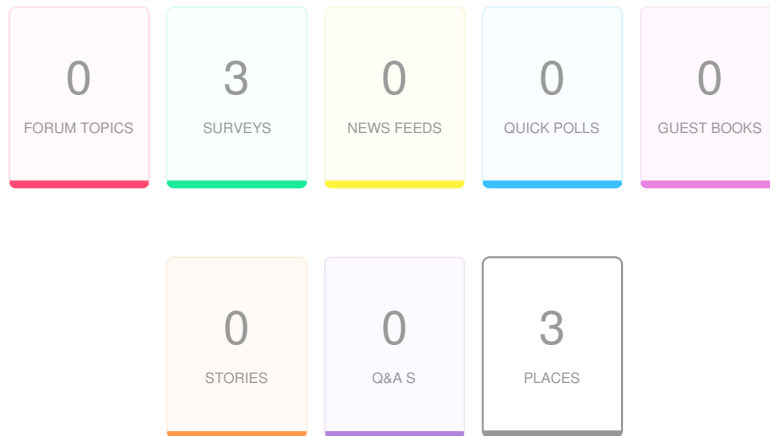


Highlights



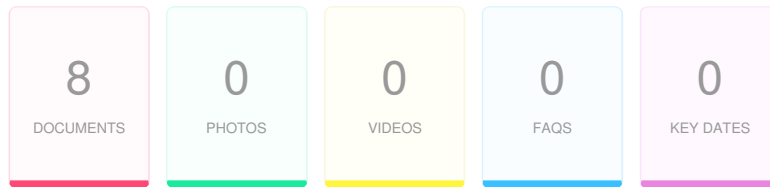
Aware Participants		Engaged Participants	
	2,797		375
Aware Actions Performed	Participants	Engaged Actions Performed	Registered Unverified Anonymous
Visited a Project or Tool Page	2,797		
Informed Participants	1,595	Contributed on Forums	0 0 0
Informed Actions Performed	Participants	Participated in Surveys	375 0 0
Viewed a video	0	Contributed to Newsfeeds	0 0 0
Viewed a photo	0	Participated in Quick Polls	0 0 0
Downloaded a document	151	Posted on Guestbooks	0 0 0
Visited the Key Dates page	24	Contributed to Stories	0 0 0
Visited an FAQ list Page	0	Asked Questions	0 0 0
Visited Instagram Page	0	Placed Pins on Places	0 0 0
Visited Multiple Project Pages	1,230	Contributed to Ideas	0 0 0
Contributed to a tool (engaged)	375		

ENGAGEMENT TOOLS SUMMARY



Tool Type	Engagement Tool Name	Tool Status	Visitors	Contributors		
				Registered	Unverified	Anonymous
Place	Selective Licensing locations	Draft	0	0	0	0
Place	Selective Licensing map	Draft	0	0	0	0
Place	Whitechapel	Draft	0	0	0	0
Survey Tool	Landlord, managing agent or agent	Published	1287	287	0	0
Survey Tool	Private tenant, resident living in Tower Hamlets or resid...	Published	290	84	0	0
Survey Tool	Business or service provider	Published	39	7	0	0

INFORMATION WIDGET SUMMARY



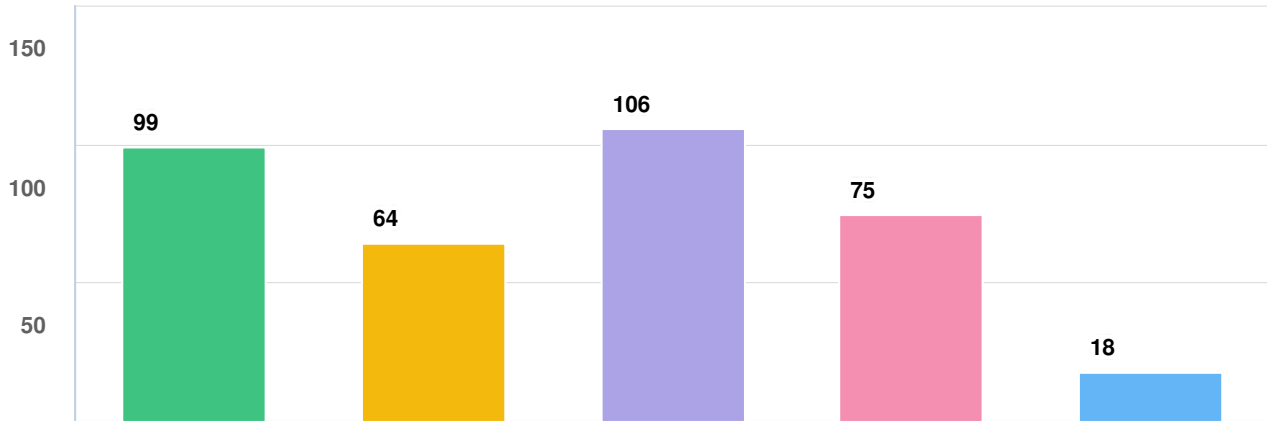
Widget Type	Engagement Tool Name	Visitors	Views/Downloads
Document	Appendix 1 - Selective Licensing Review in Tower Hamlets by Mayhew	102	119
Document	Appendix 3 - Map of Current Selective Licensing Scheme	46	47
Document	Consultation on future of Tower Hamlets Selective Licensing Scheme....	25	36
Document	Appendix 4 - Map of the London Borough of Tower Hamlets	22	22
Document	Appendix 6 - Benefits of Licensing	19	22
Document	Appendix 5 - Selective Licensing Conditions	17	17
Document	Appendix 2 - Implementation Outcomes and Enforcement Strategy	15	17
Document	deleted document from	14	15
Document	Appendix 7 - Equality Analysis Quality Assurance Checklist	5	5
Key Dates	Key Date	24	31

ENGAGEMENT TOOL: SURVEY TOOL

Landlord, managing agent or agent

Visitors	1287	Contributors	287	CONTRIBUTIONS	287
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In which of these areas do you own or manage properties?



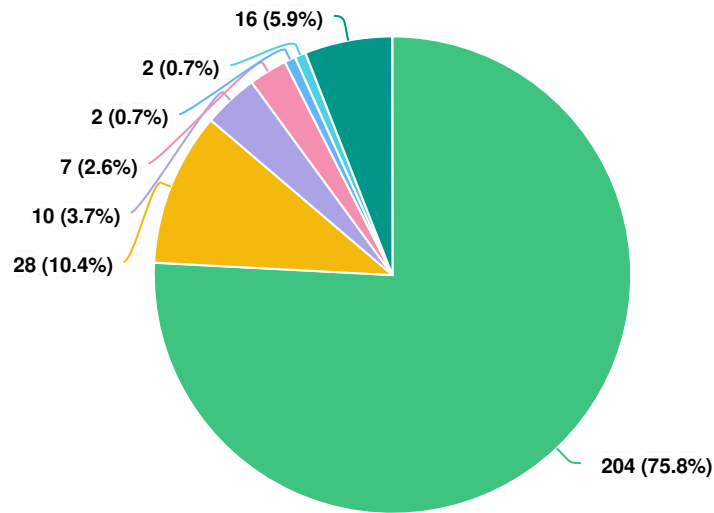
Question options

- Spitalfields and Banglatown
- Weavers
- Whitechapel
- Another area in Tower Hamlets
- Another area outside of Tower Hamlets

Optional question (285 response(s), 2 skipped)

Question type: Checkbox Question

How many properties do you own or manage in Spitalfields and Banglatown, Weavers and Whitechapel?



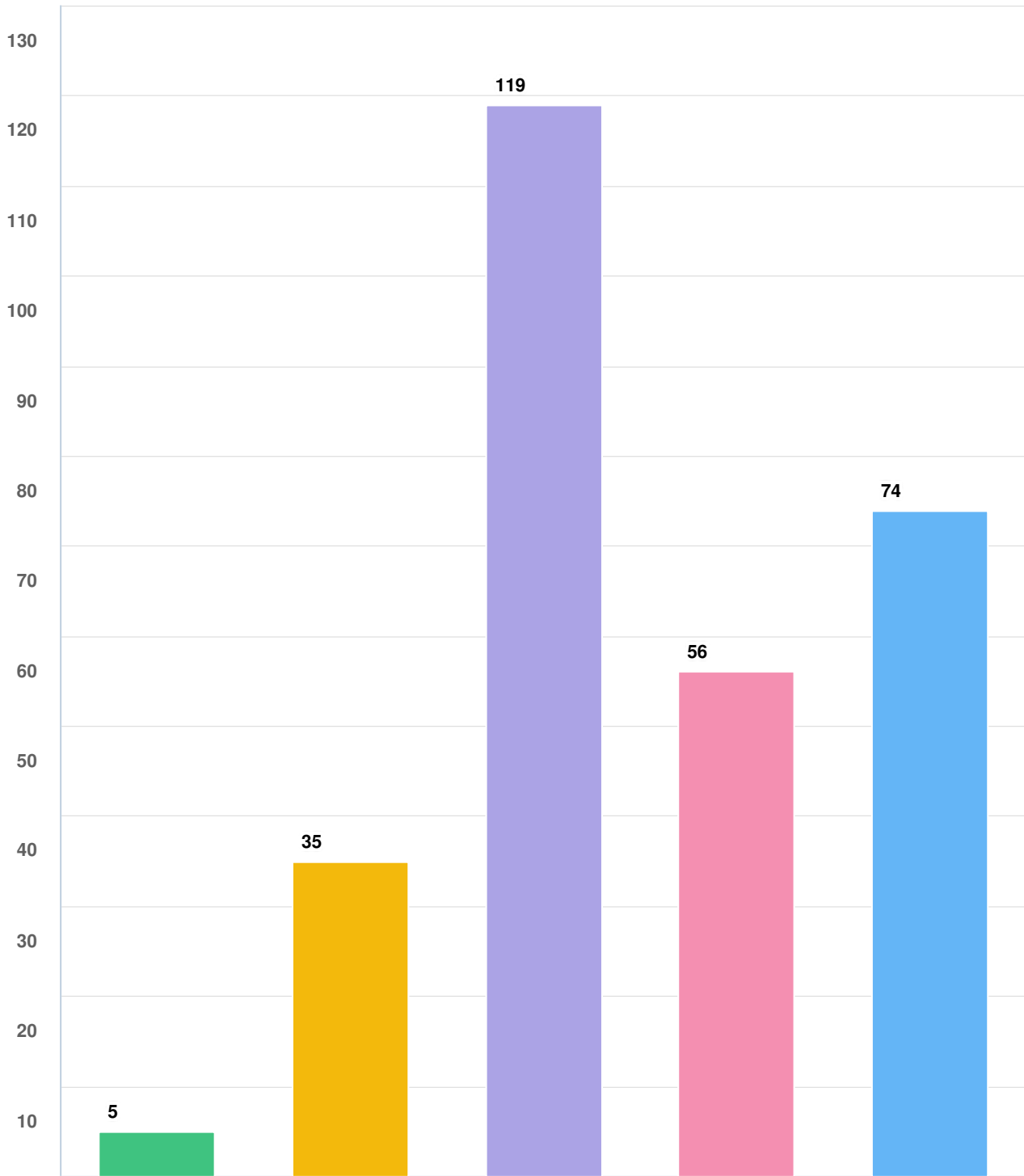
Question options

- One
- Two
- Three
- Four
- Five
- Six
- Seven or more

Optional question (269 response(s), 18 skipped)

Question type: Dropdown Question

If you have licensed property in any of these areas, how have you found the process?



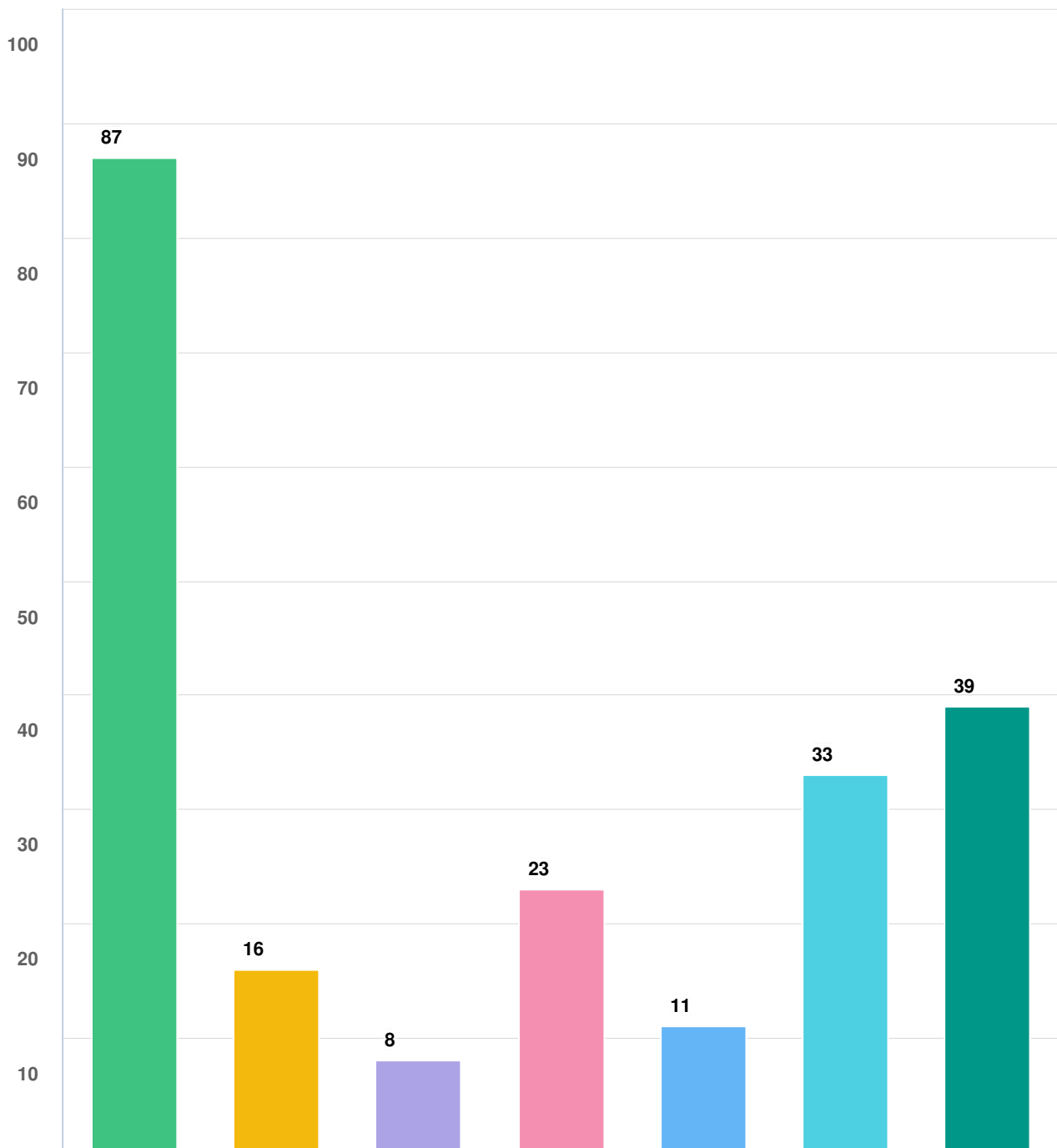
Question options

- Very good
- Good
- Okay
- Bad
- Very bad

Optional question (281 response(s), 6 skipped)

Question type: Checkbox Question

In the last 12 months have you encountered any of the following problems with your property?



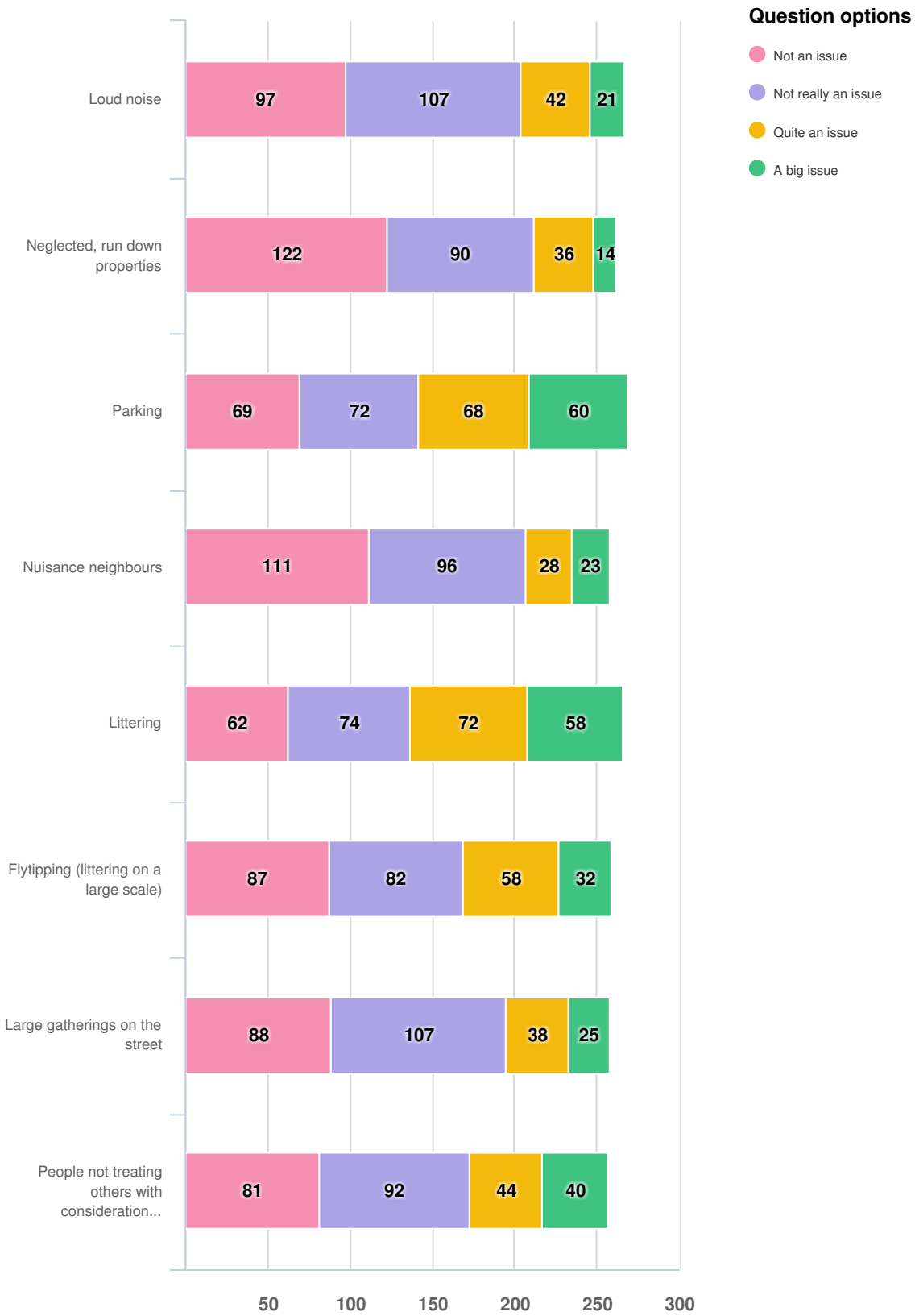
Question options

- Difficulty finding new tenants
- Difficulty obtaining references for tenants
- Anti-social behaviour by tenants
- Problems taking possession due to Covid-19 or otherwise
- Poor property conditions
- Problems with neighbouring properties affecting your properties/tenants
- Other (please specify)

Optional question (149 response(s), 138 skipped)

Question type: Checkbox Question

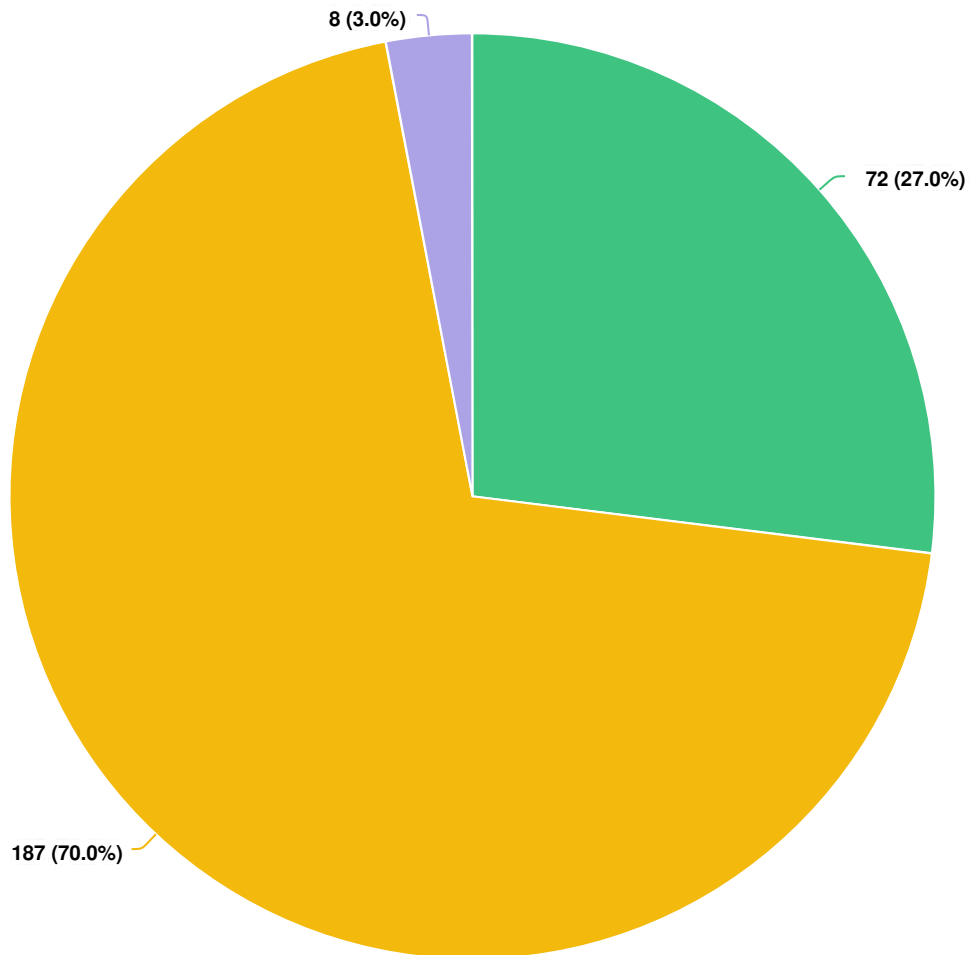
Thinking about the area(s) where you have property, how much of a problem are the following issues



Optional question (277 response(s), 10 skipped)

Question type: Likert Question

Have you experienced any anti-social behaviour in Spitalfields & Banglatown, Weavers or Whitechapel



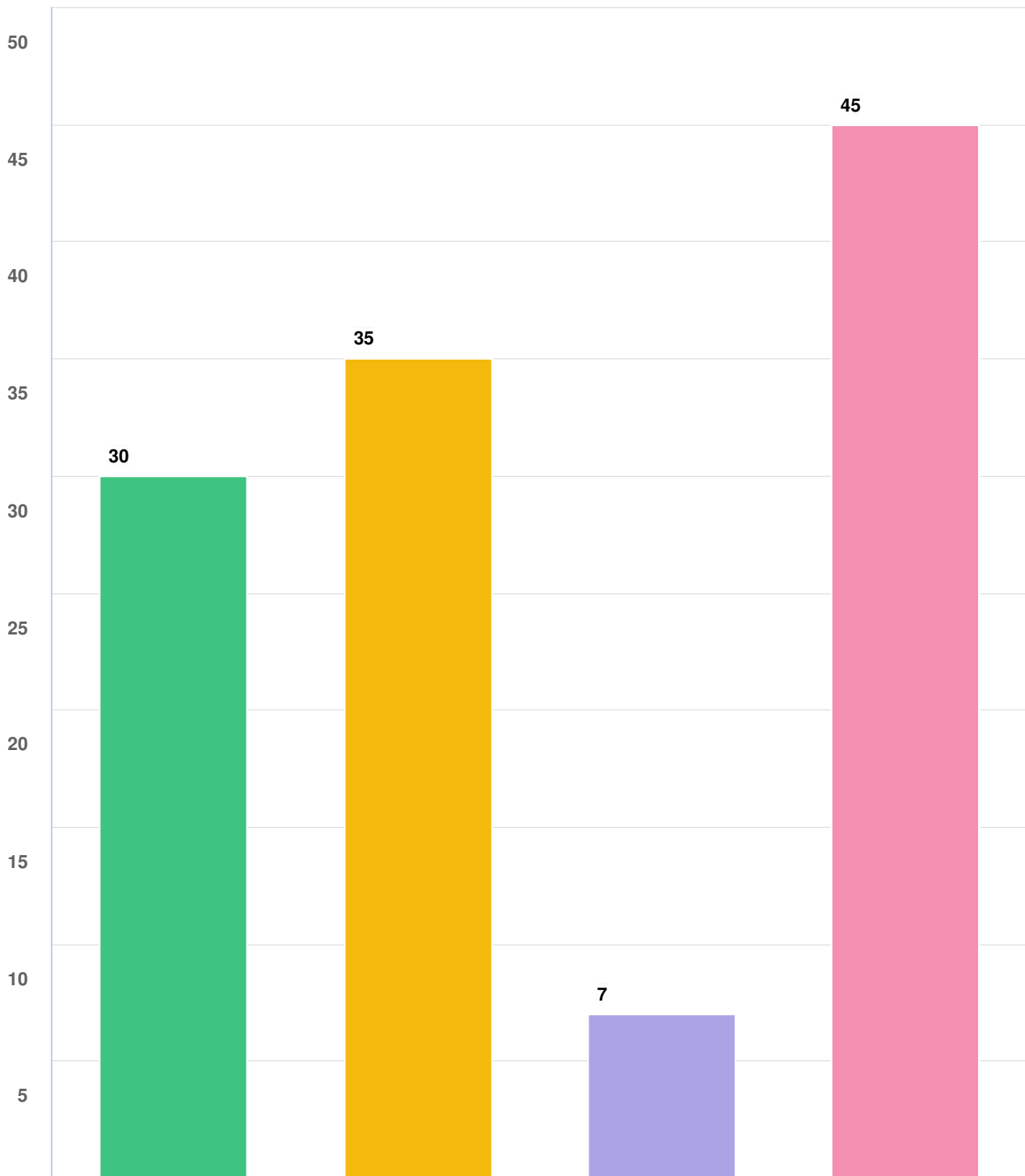
Question options

- Please specify any ASB you have been a victim of our witnessed.
- No
- Yes

Optional question (267 response(s), 20 skipped)

Question type: Dropdown Question

Have you had problems with your tenants for any of the following reasons.



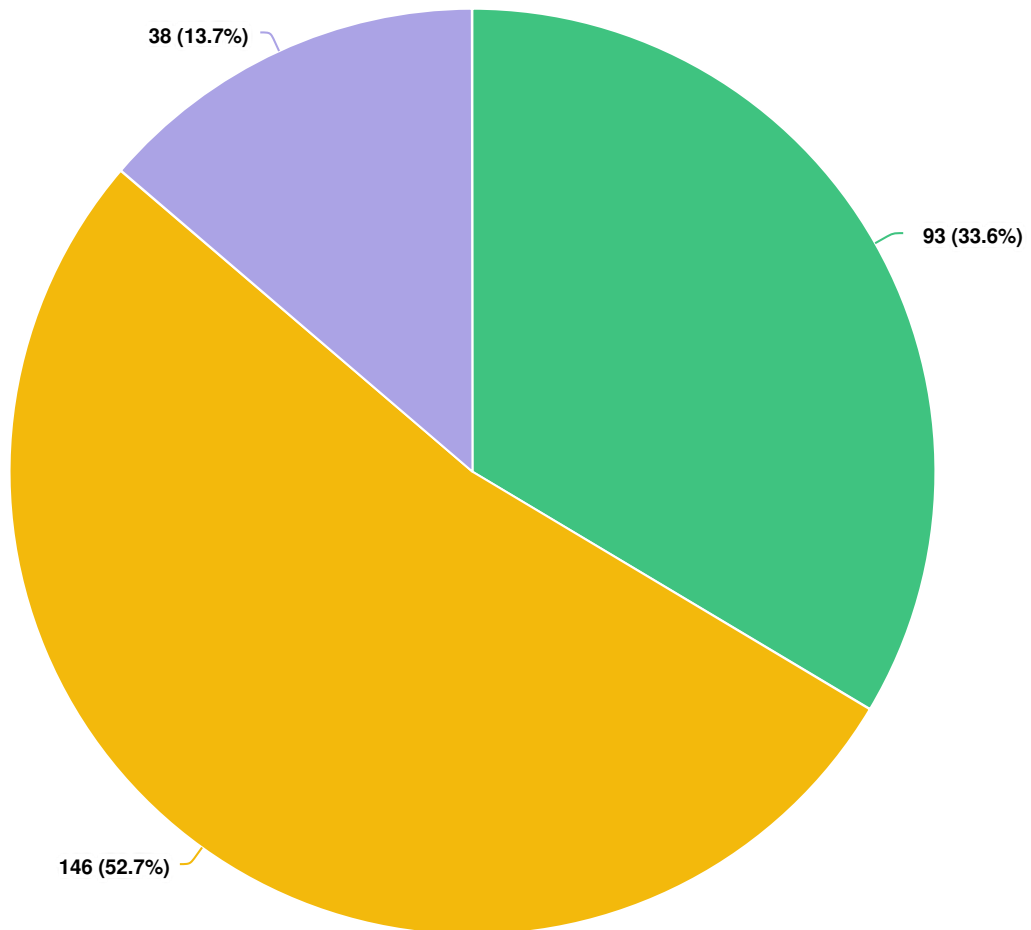
Question options

- Arrears due to Covid-19
- Flytipping
- Damage to your property
- Rent arrears

Optional question (84 response(s), 203 skipped)

Question type: Checkbox Question

What is the level of demand for your properties?



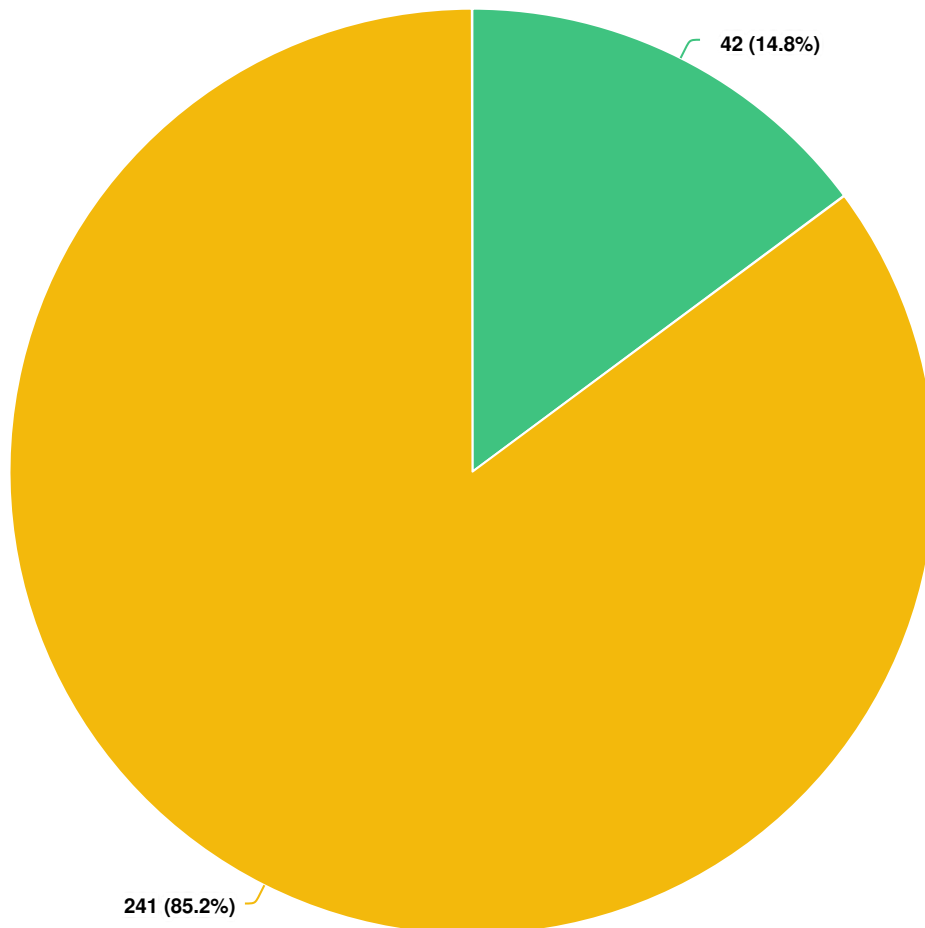
Question options

- Low demand
- Medium demand
- High demand

Optional question (277 response(s), 10 skipped)

Question type: Dropdown Question

Would you support the renewal of the scheme within the same areas?



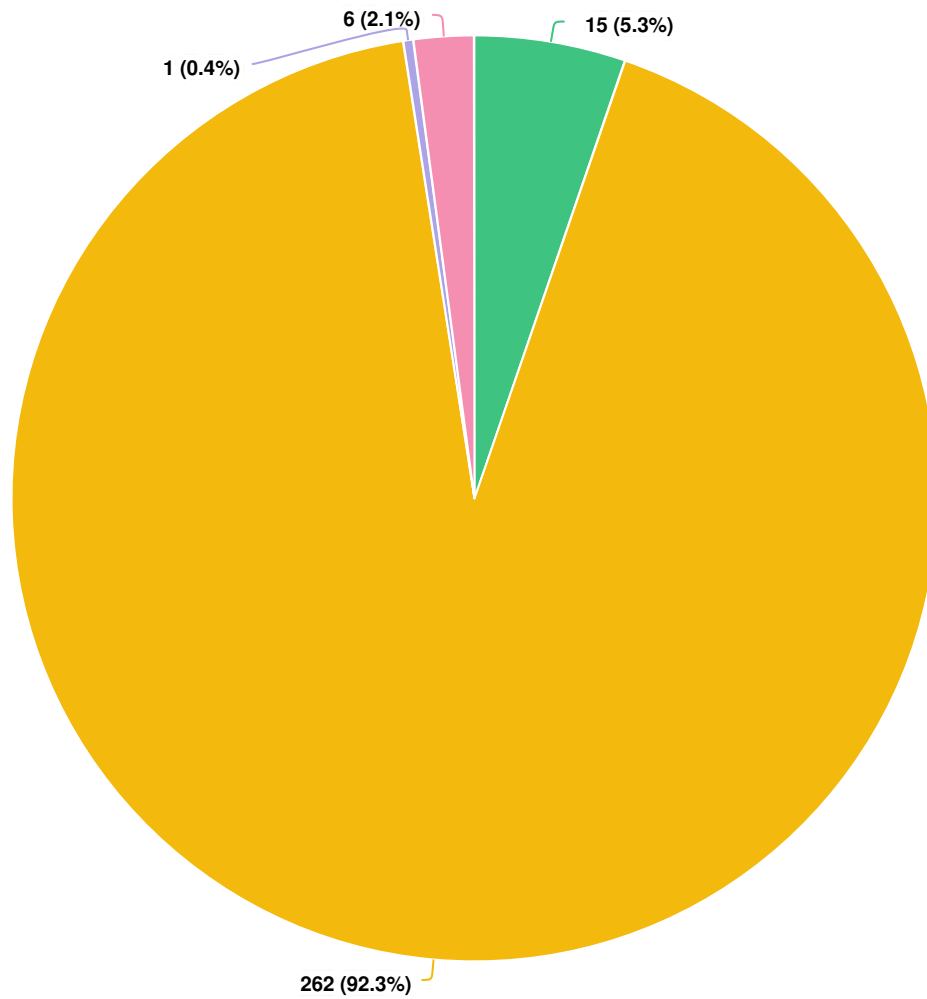
Question options

- No
- Yes

Optional question (283 response(s), 4 skipped)

Question type: Dropdown Question

Please tell us your view about the proposed fees: £595 for new licence application and £495 for renewal



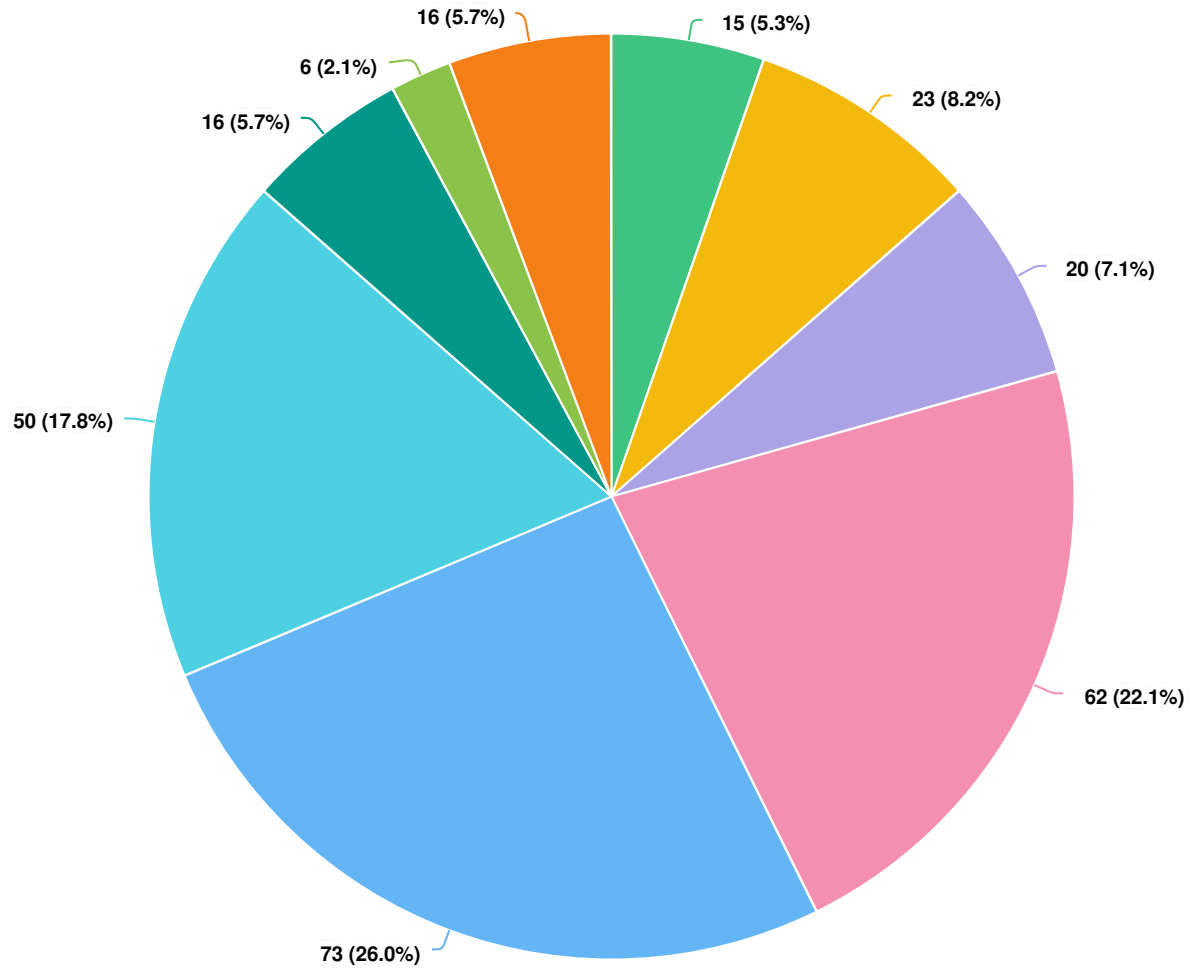
Question options

- Don't know
- This is too low
- This is too high
- This is reasonable

Optional question (284 response(s), 3 skipped)

Question type: Dropdown Question

How old are you?



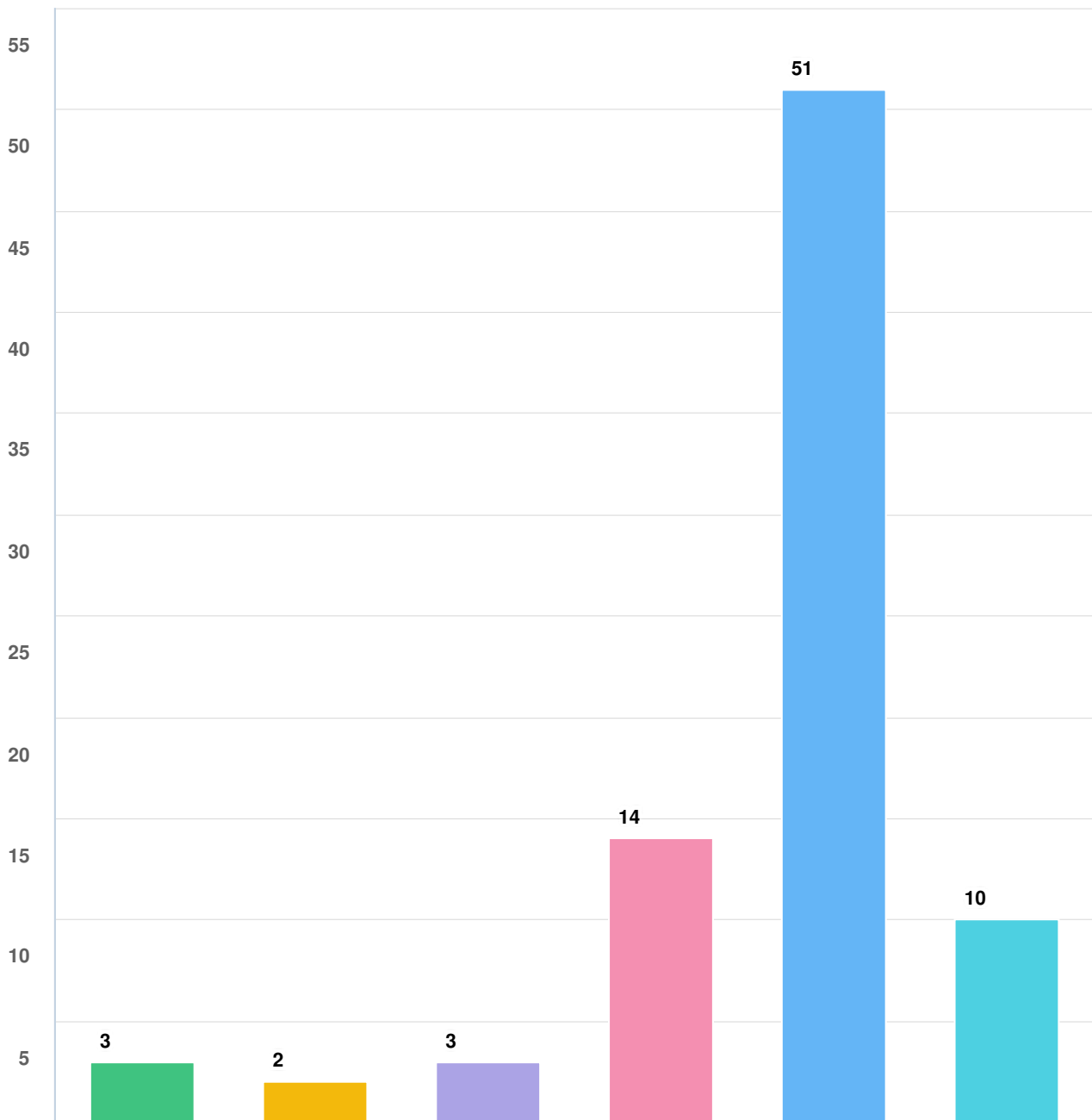
Question options

- Prefer not to say
- 75-84
- 65-74
- 55-64
- 45-54
- 35-44
- 25-34
- 16-24
- 0-15

Optional question (281 response(s), 6 skipped)

Question type: Dropdown Question

Please state if you have a health problem or disability that applies to you. (People may experience more than one type of disability or health problem, in which case you may indicate more than one. If none of the categories applies, please mark 'Pr...



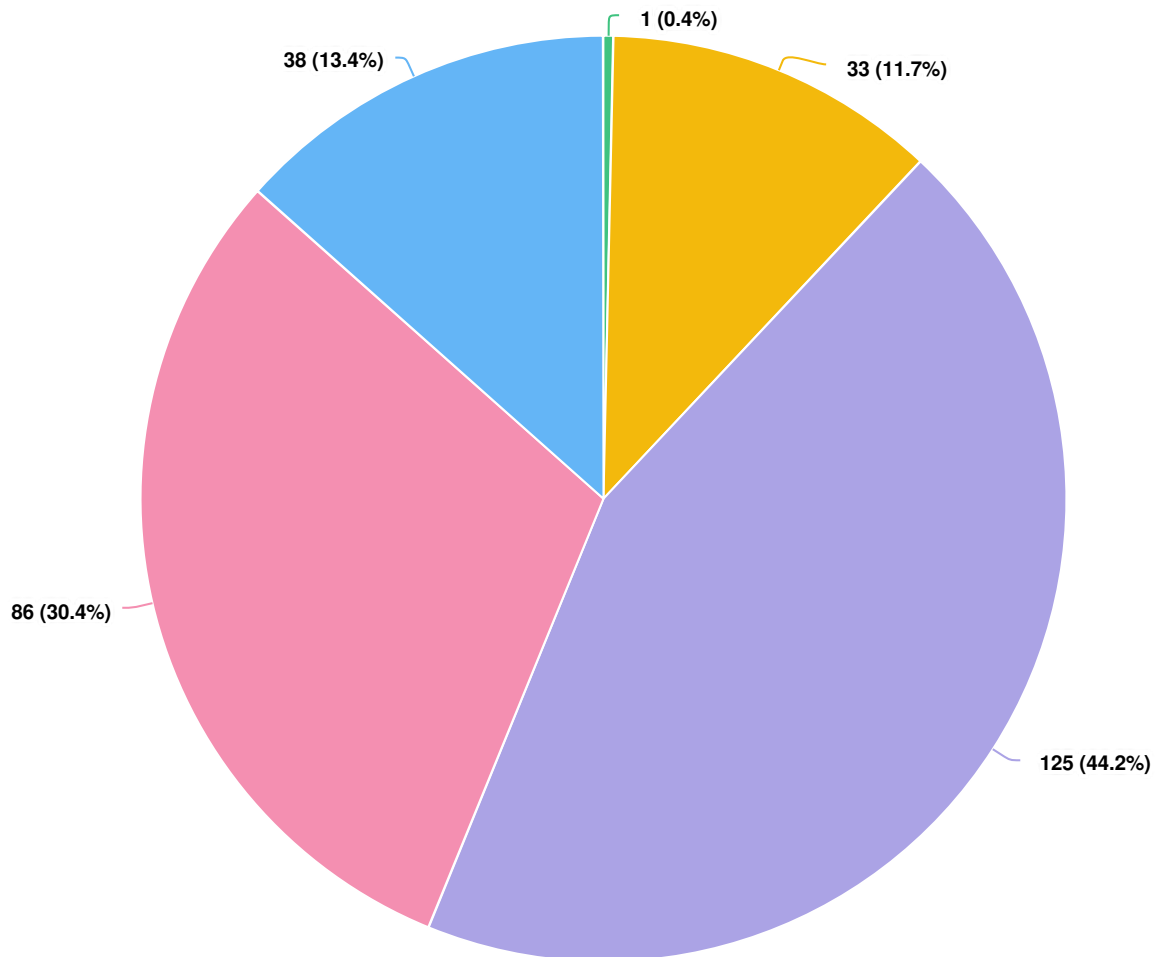
Question options

- Prefer to self-describe (please specify): ● Prefer not to say
- Long-standing illness or health condition (such as cancer, HIV, diabetes, chronic heart disease, or epilepsy)
- Mental health condition, (such as depression or schizophrenia)
- Learning disability, (such as Down's syndrome or dyslexia) or cognitive impairment (such as autism or head-injury)
- Sensory impairment, (such as being blind/having a visual impairment or being deaf/having a hearing impairment)

Optional question (81 response(s), 206 skipped)

Question type: Checkbox Question

Which best describes your gender?



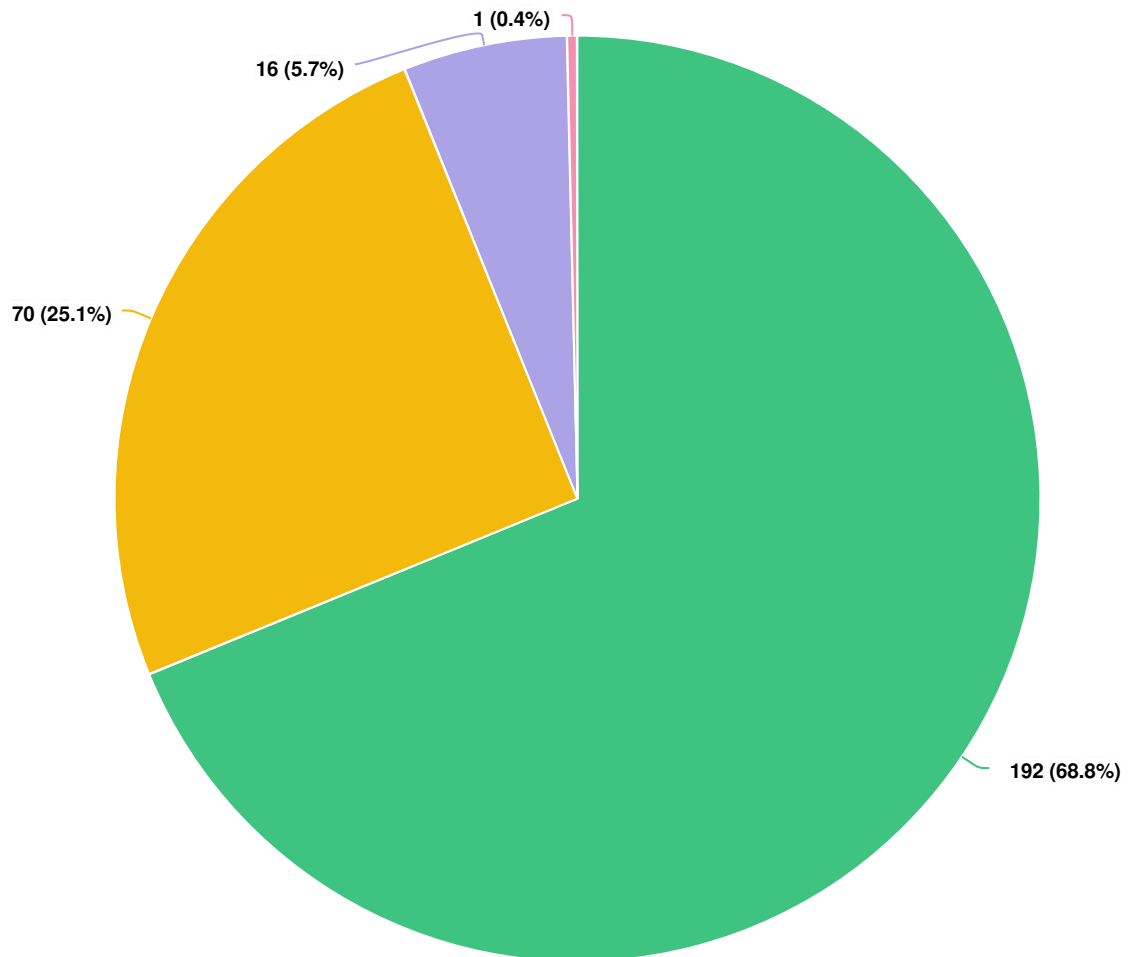
Question options

- Prefer not to say
- Female
- Male
- No
- Yes

Optional question (283 response(s), 4 skipped)

Question type: Dropdown Question

Is your gender identity the same as the sex you were assigned at birth?



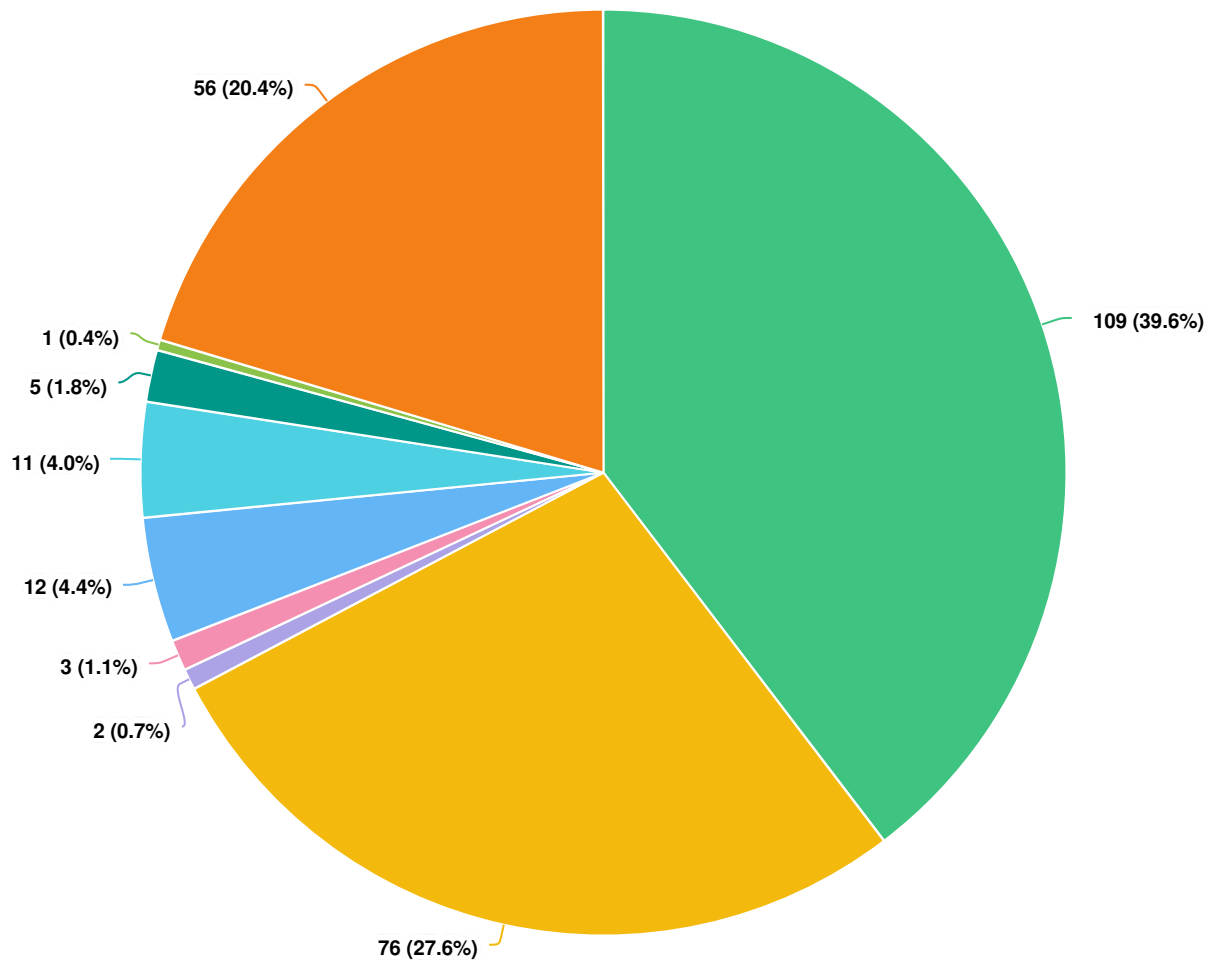
Question options

- Other (please specify)
- Prefer not to say
- Prefer not to say
- Yes

Optional question (279 response(s), 8 skipped)

Question type: Dropdown Question

Which of the following describes your sex?



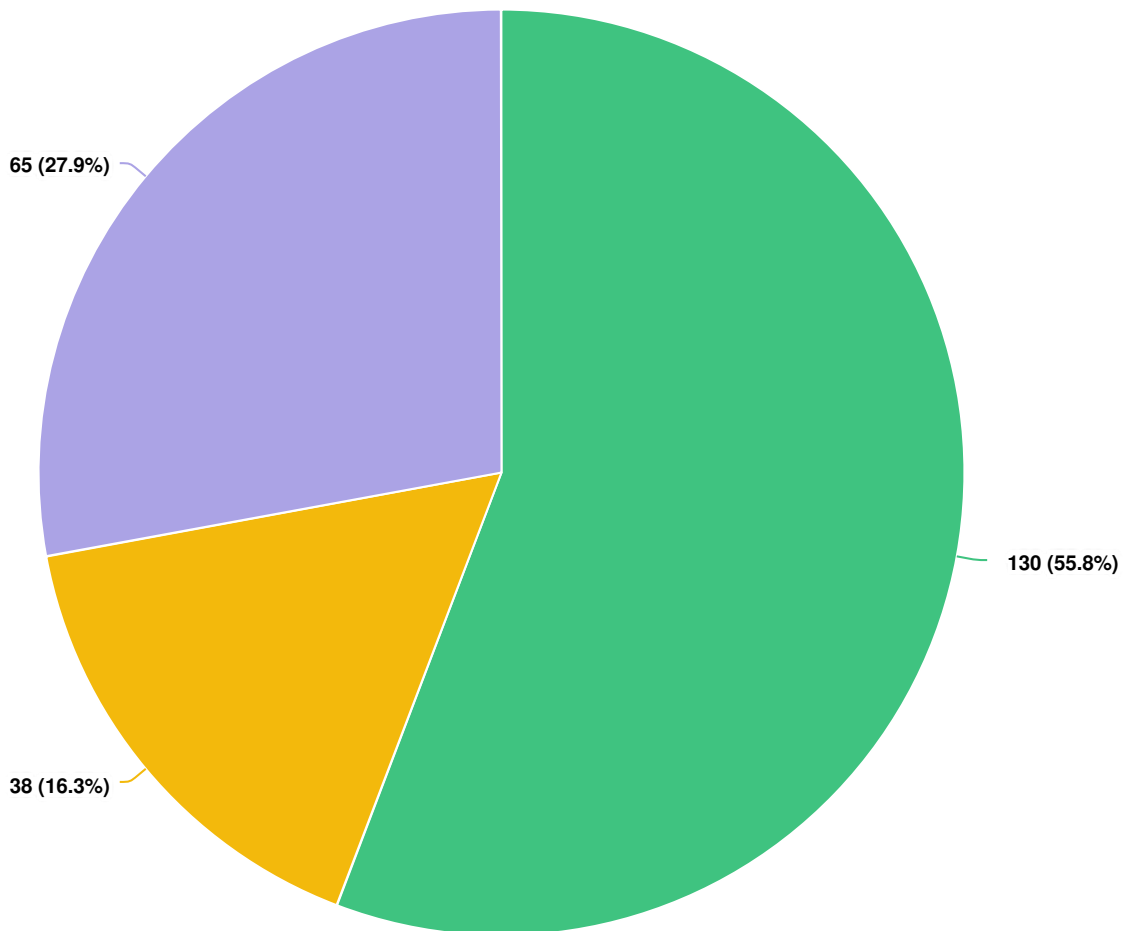
Question options

- Prefer not to say
- Intersex
- 60-74
- 50-59
- 40-49
- 30-39
- 20-29
- Woman
- Man

Optional question (275 response(s), 12 skipped)

Question type: Dropdown Question

Are you legally married or in a civil partnership?



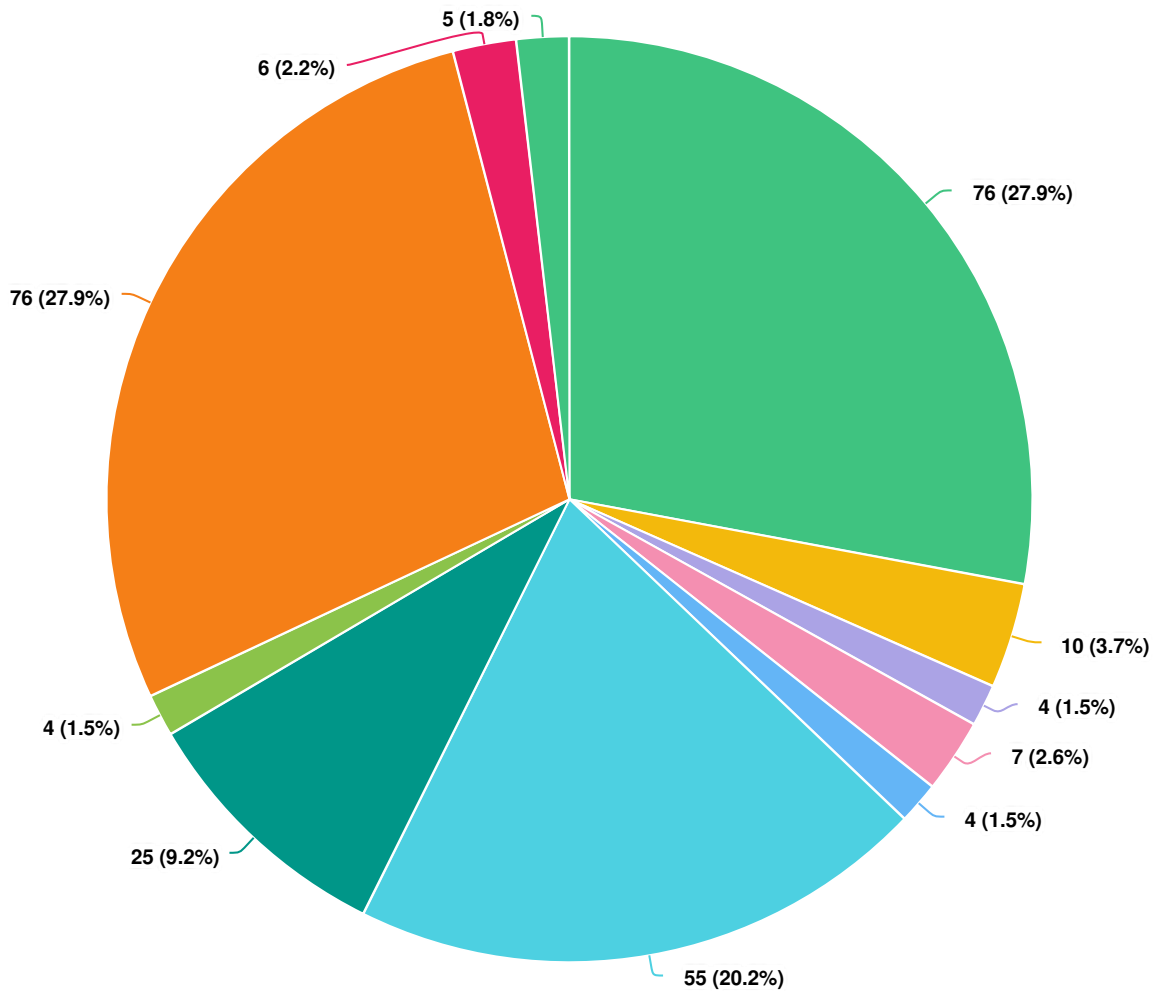
Question options

- Prefer not to say
- No
- Yes

Optional question (233 response(s), 54 skipped)

Question type: Dropdown Question

What is your religion or belief?



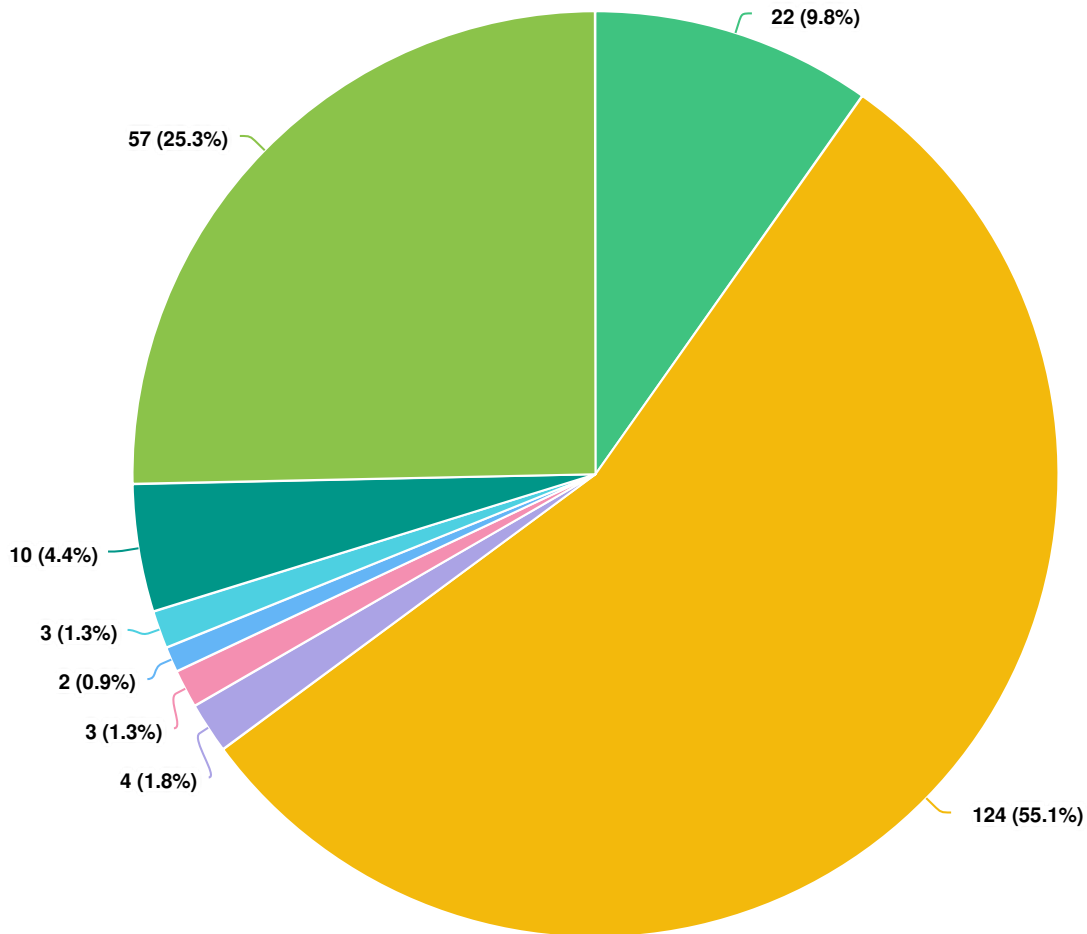
Question options

- Prefer to self-describe (please specify)
- Hindu
- Prefer not to say
- Sikh
- Muslim
- Christian
- Jewish
- Humanist
- Buddhist
- Agnostic
- No religion or belief

Optional question (272 response(s), 15 skipped)

Question type: Dropdown Question

Which best describes your current marital, civil partnership or cohabitation status?



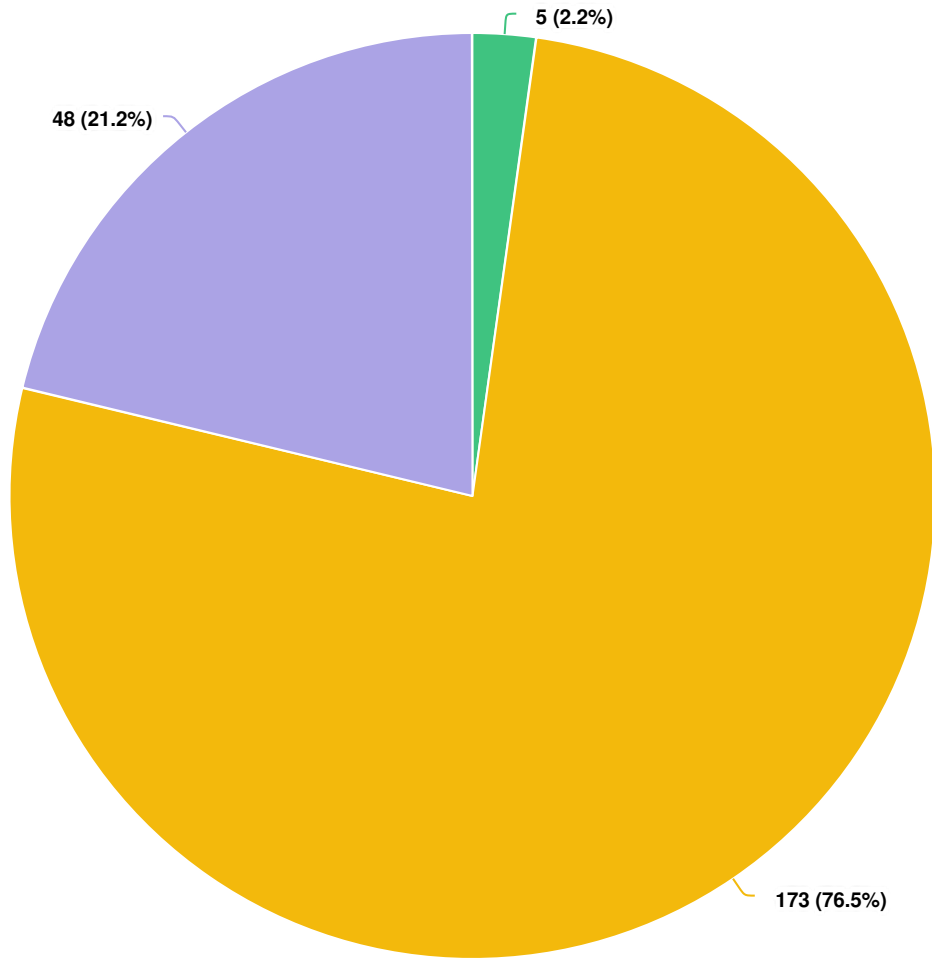
Question options

- Prefer not to say
- Cohabiting with a partner
- Widowed
- Divorced
- Separated, but still legally married
- In a registered civil partnership
- Married
- Single (never married or never registered a civil partnership)

Optional question (225 response(s), 62 skipped)

Question type: Dropdown Question

Are you currently pregnant or did you give birth in the last twelve months? The Equality Act (2010) protects individuals who are currently pregnant and up to 26 weeks of their maternity. The Act provides further protection for individuals beyond th...



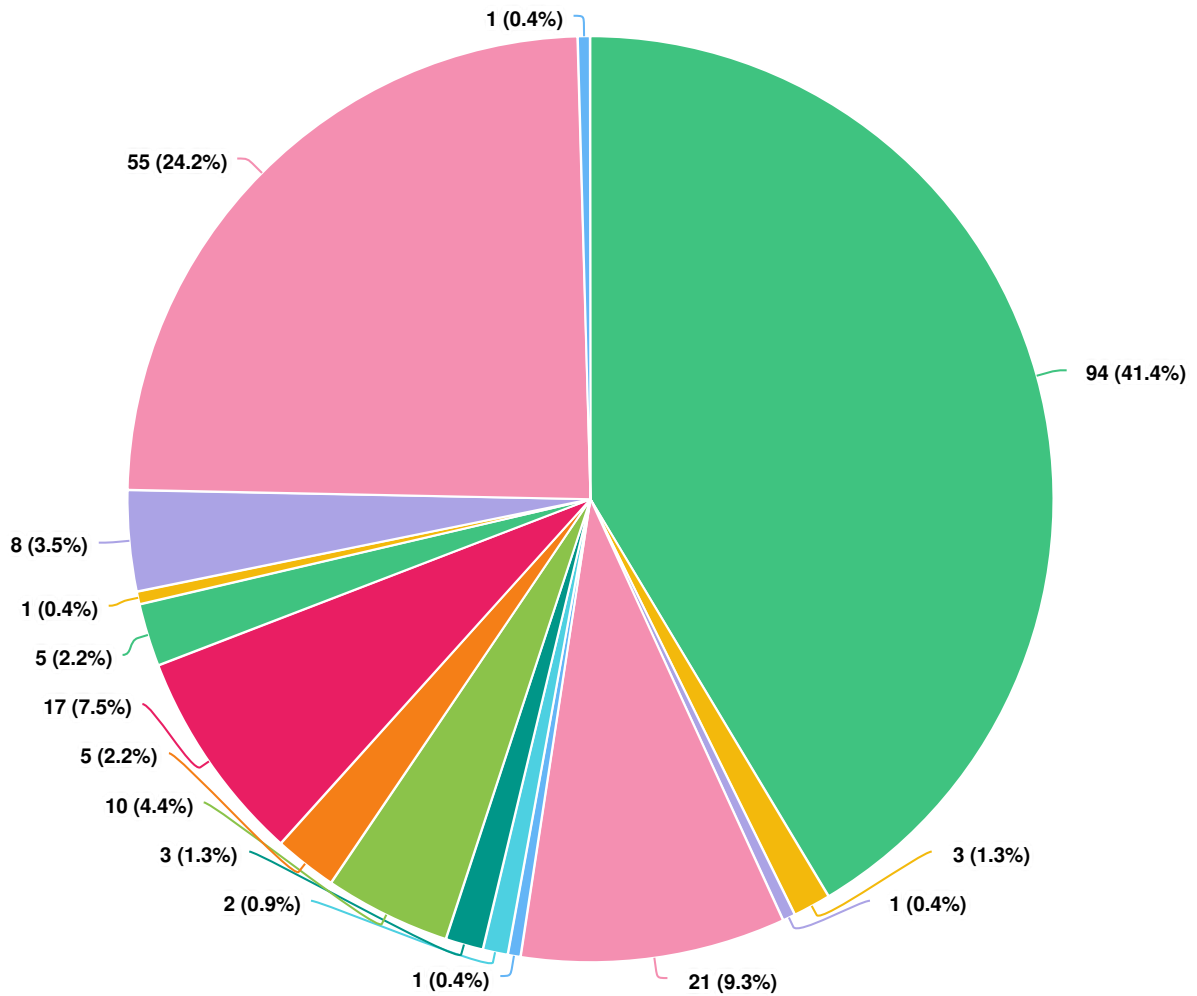
Question options

- Prefer not to say
- No
- Yes

Optional question (226 response(s), 61 skipped)

Question type: Dropdown Question

How would you describe your ethnic group?



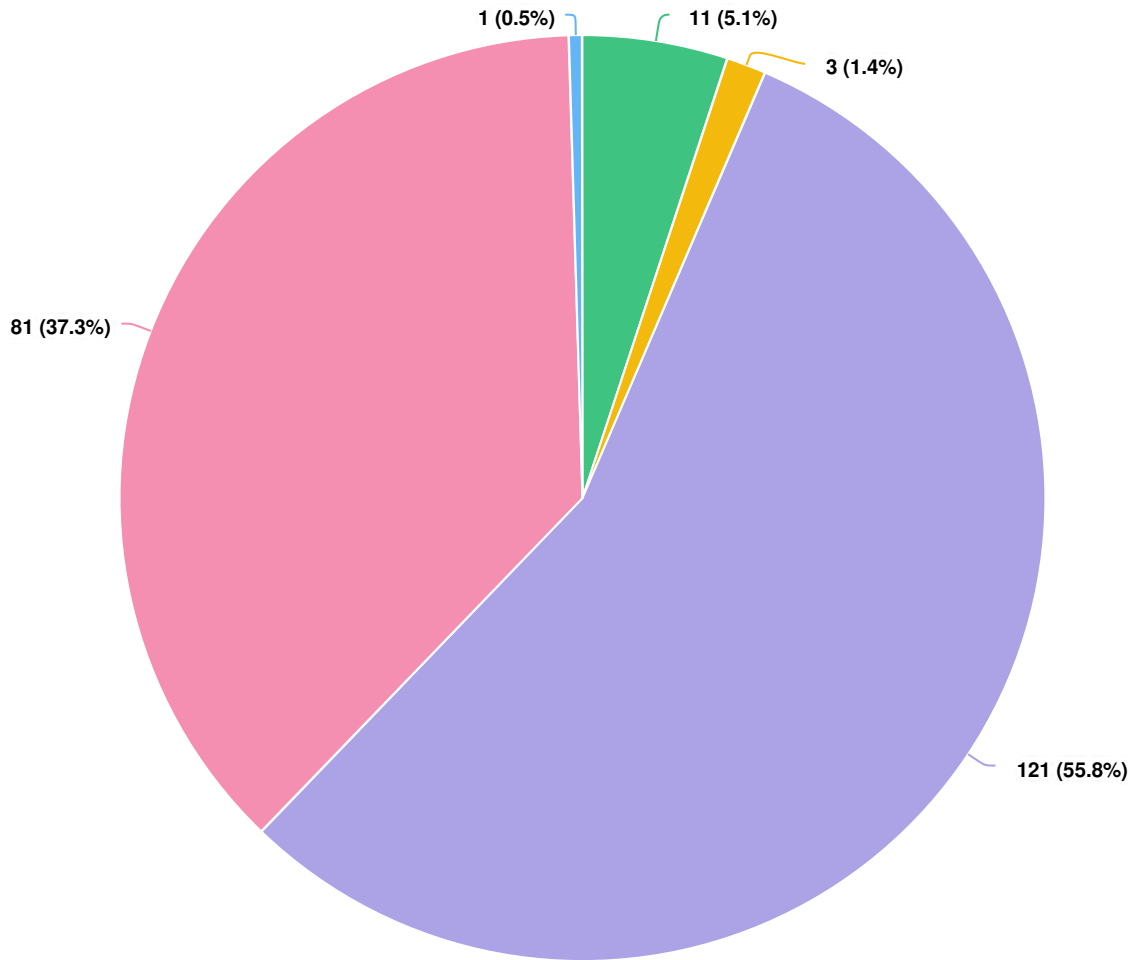
Question options

- Any other background (please specify)
 ● Prefer not to say
 ● Chinese
 ● Black/Black British: Somali
- Any other Asian background
 ● Asian/Asian British: Bangladeshi
 ● Asian/Asian British: Pakistani
- Asian/Asian British: Indian
 ● Any other mixed background
 ● Mixed: White and Asian
 ● Mixed: White and black African
- Any other white background
 ● White: Gypsy/Roma
 ● White: Irish
 ● White: British

Optional question (227 response(s), 60 skipped)

Question type: Dropdown Question

Which of the following describes your sexual orientation?



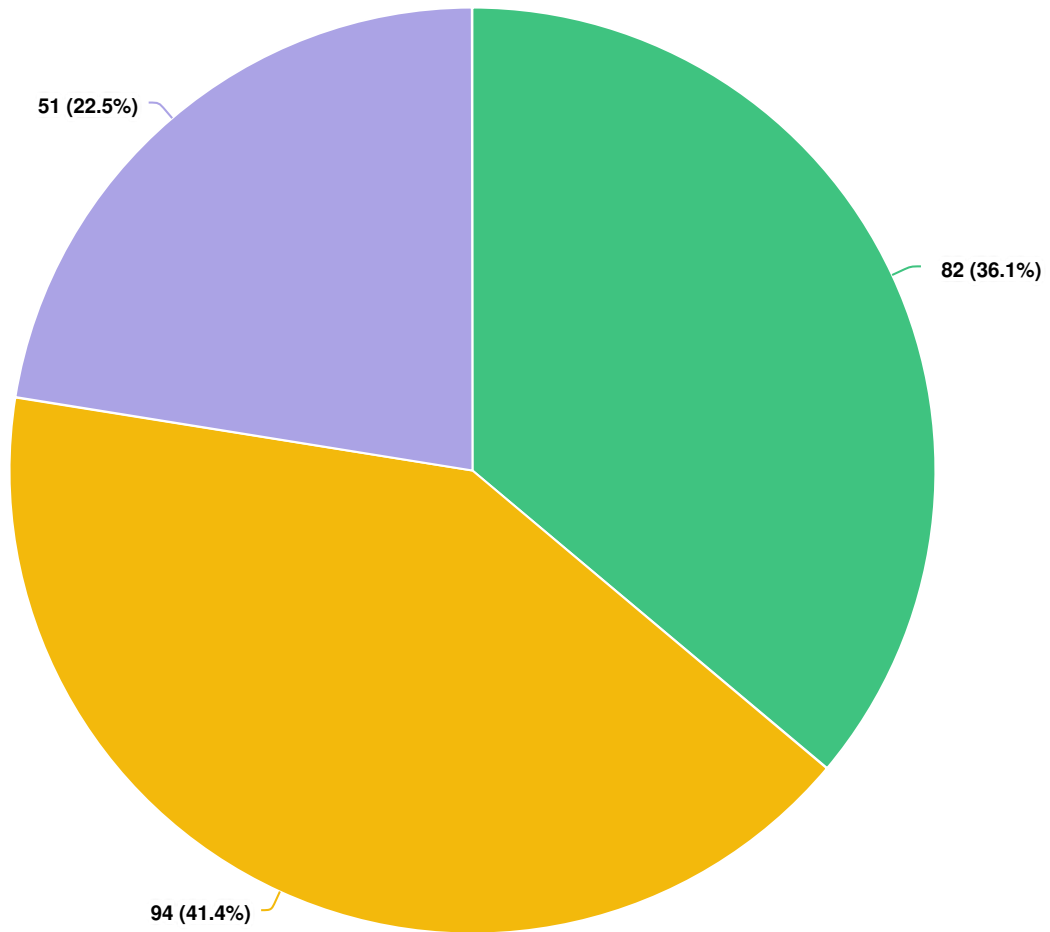
Question options

- Prefer to self-describe (please specify)
- Prefer not to say
- Heterosexual/straight
- Bi (attracted to more than one gender)
- Gay/lesbian

Optional question (217 response(s), 70 skipped)

Question type: Dropdown Question

Do you have caring or parenting responsibilities? (for example, childcare or dependent adults)



Question options

- Prefer not to say
- No
- Yes

Optional question (227 response(s), 60 skipped)

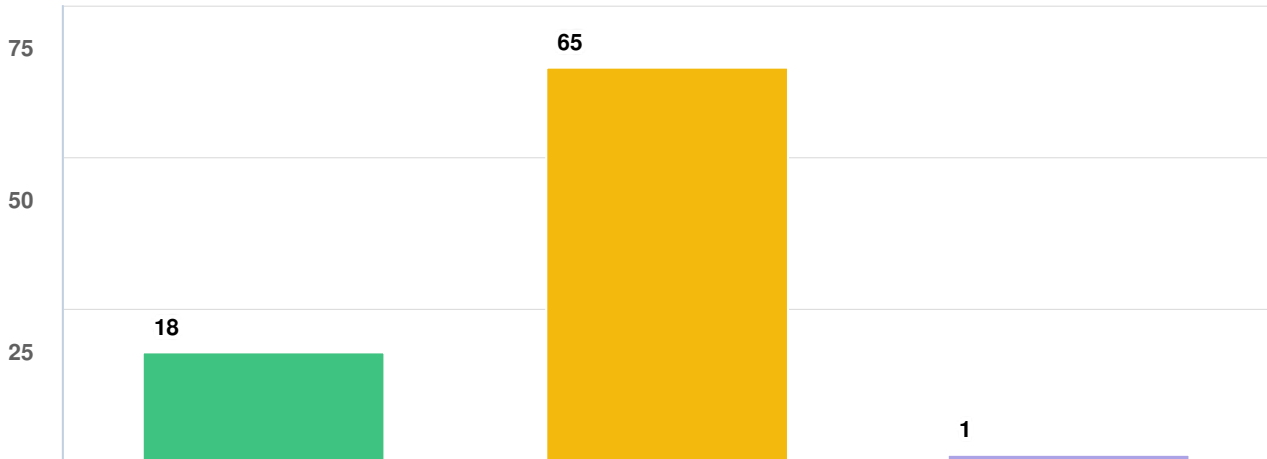
Question type: Dropdown Question

ENGAGEMENT TOOL: SURVEY TOOL

Private tenant, resident living in Tower Hamlets or resident living outside of Tower Hamlets

Visitors 290	Contributors 84	CONTRIBUTIONS 84
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Are you an owner or a tenant?



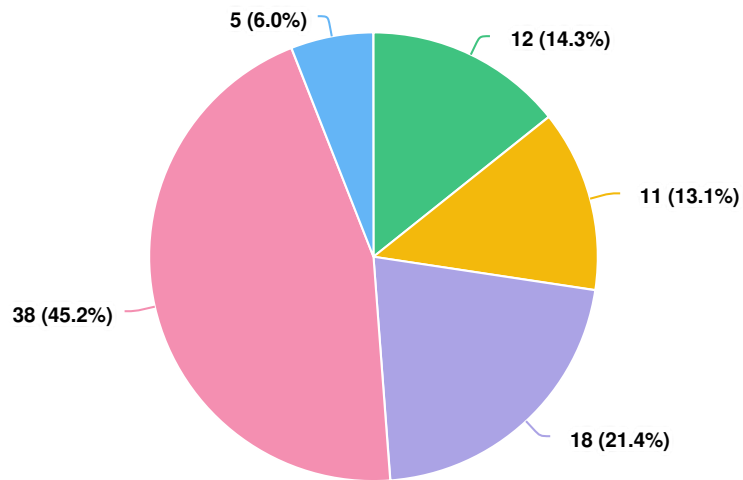
Question options

- Social housing tenant
- Tenant in private rented accommodation
- Owner

Optional question (84 response(s), 0 skipped)

Question type: Checkbox Question

Which area do you live in?



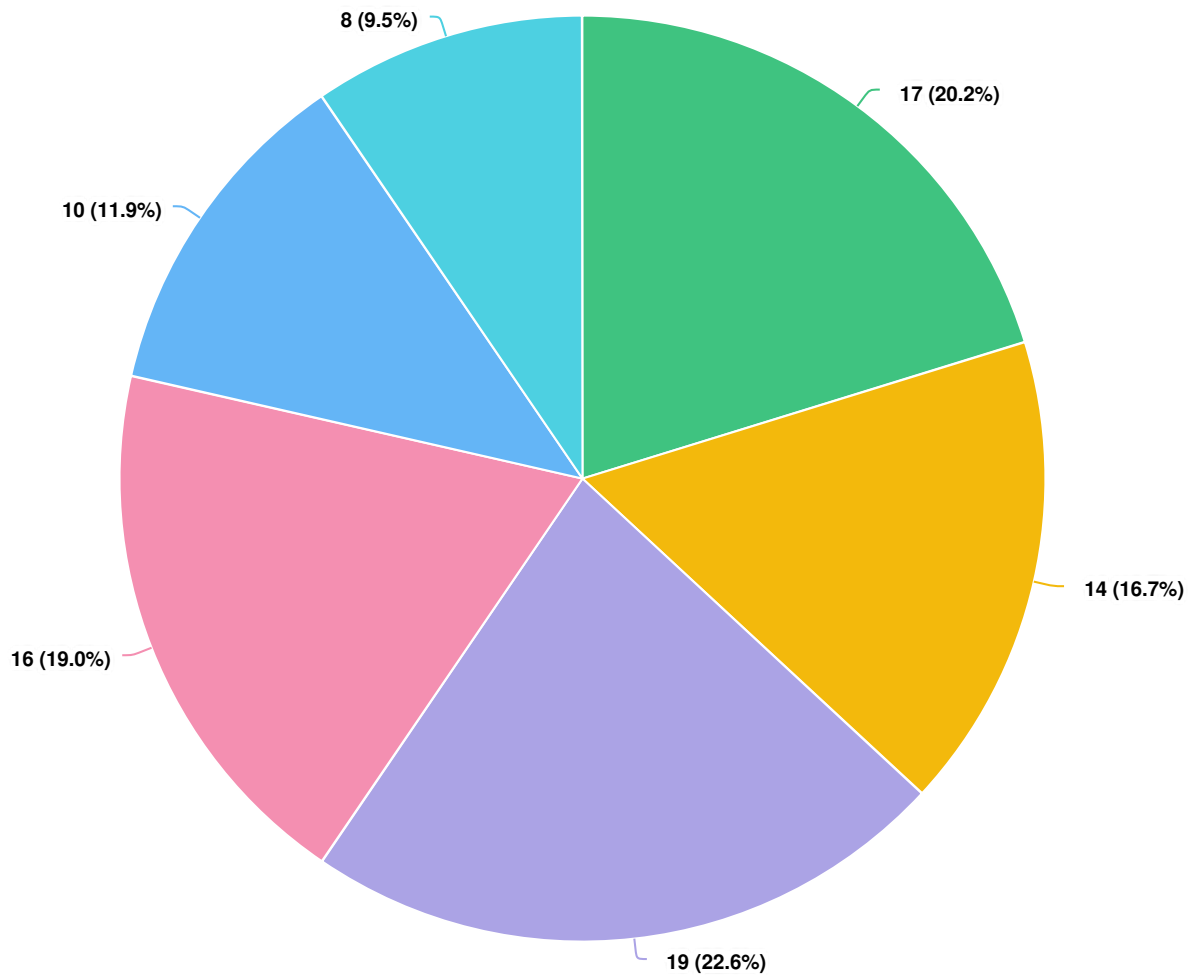
Question options

- Outside of Tower Hamlets
- Another area in Tower Hamlets
- Whitechapel
- Weavers
- Spitalfields & Banglatown

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

How long have you lived at your current property?



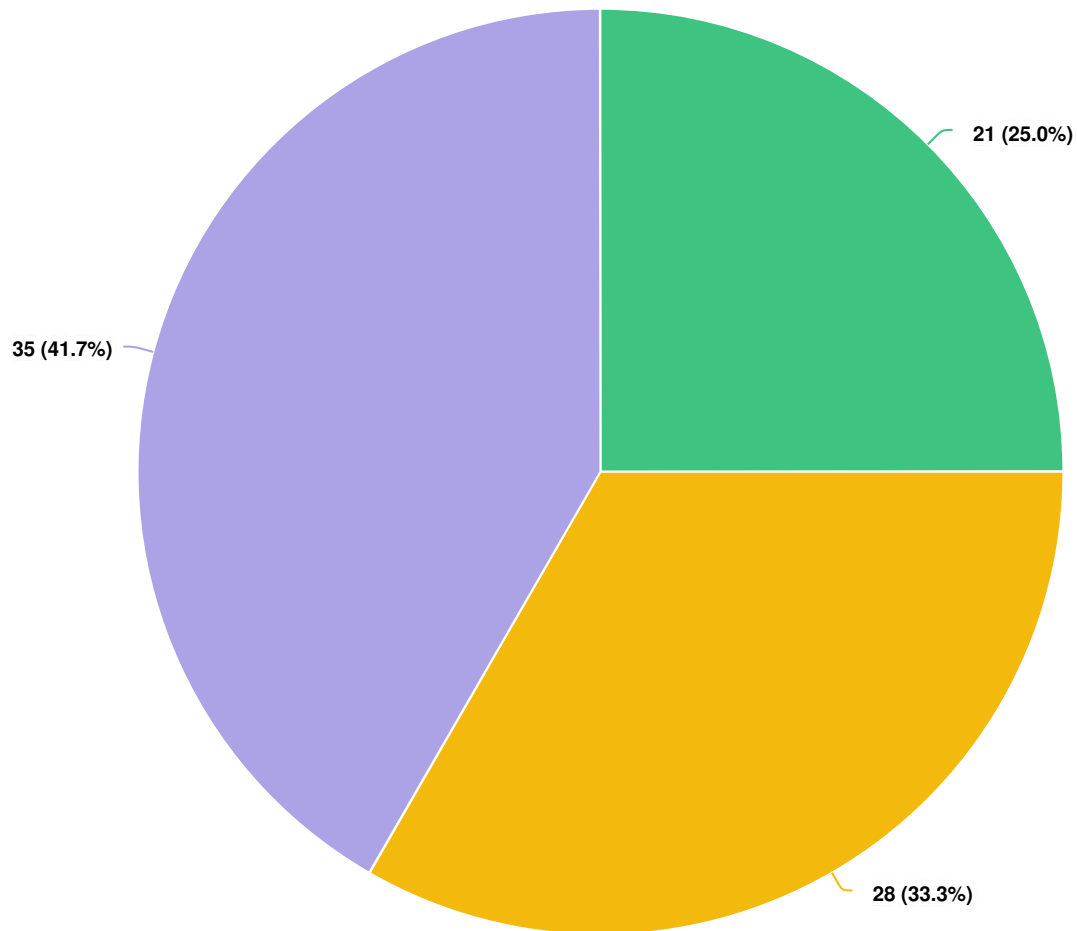
Question options

- Longer than 10 years
- 5-10 years
- 2-5 years
- 1-2 years
- 6-12 months
- Less that 6 months

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

Is the property you currently live in licensed?



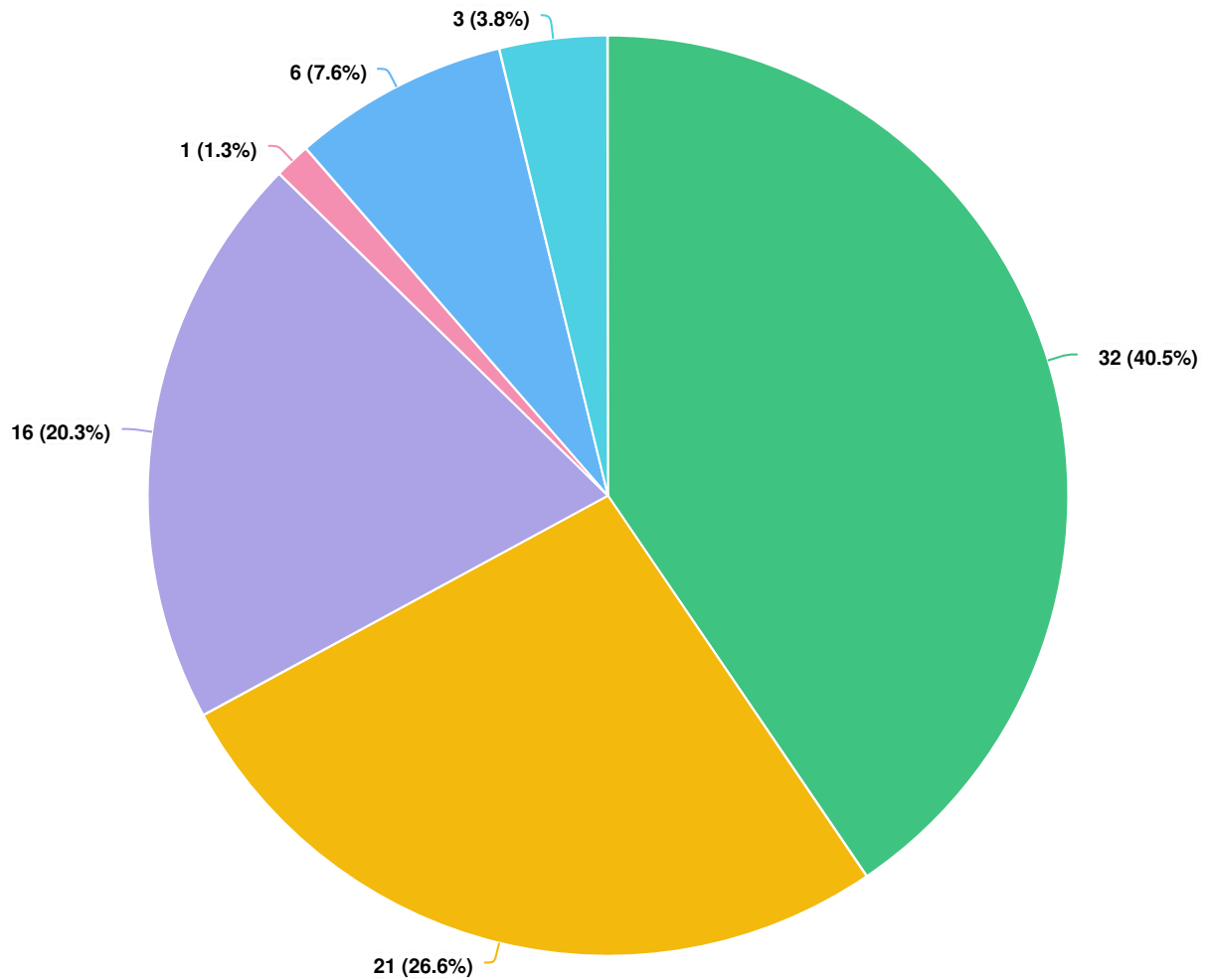
Question options

- Don't know
- No
- Yes

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

How many other properties have you lived in over the last five years?



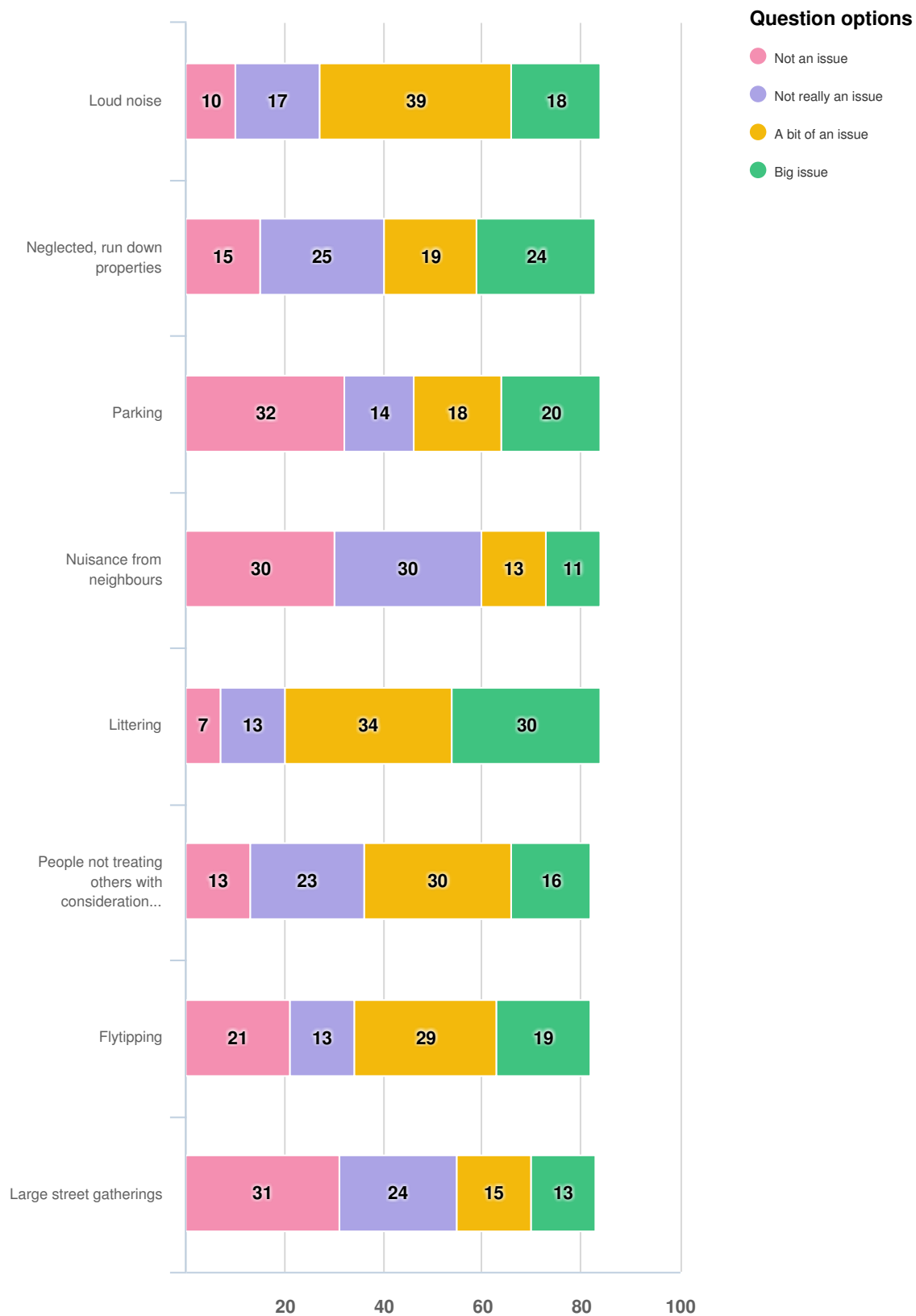
Question options

- More than five
- Five
- Four
- Three
- Two
- One

Optional question (79 response(s), 5 skipped)

Question type: Dropdown Question

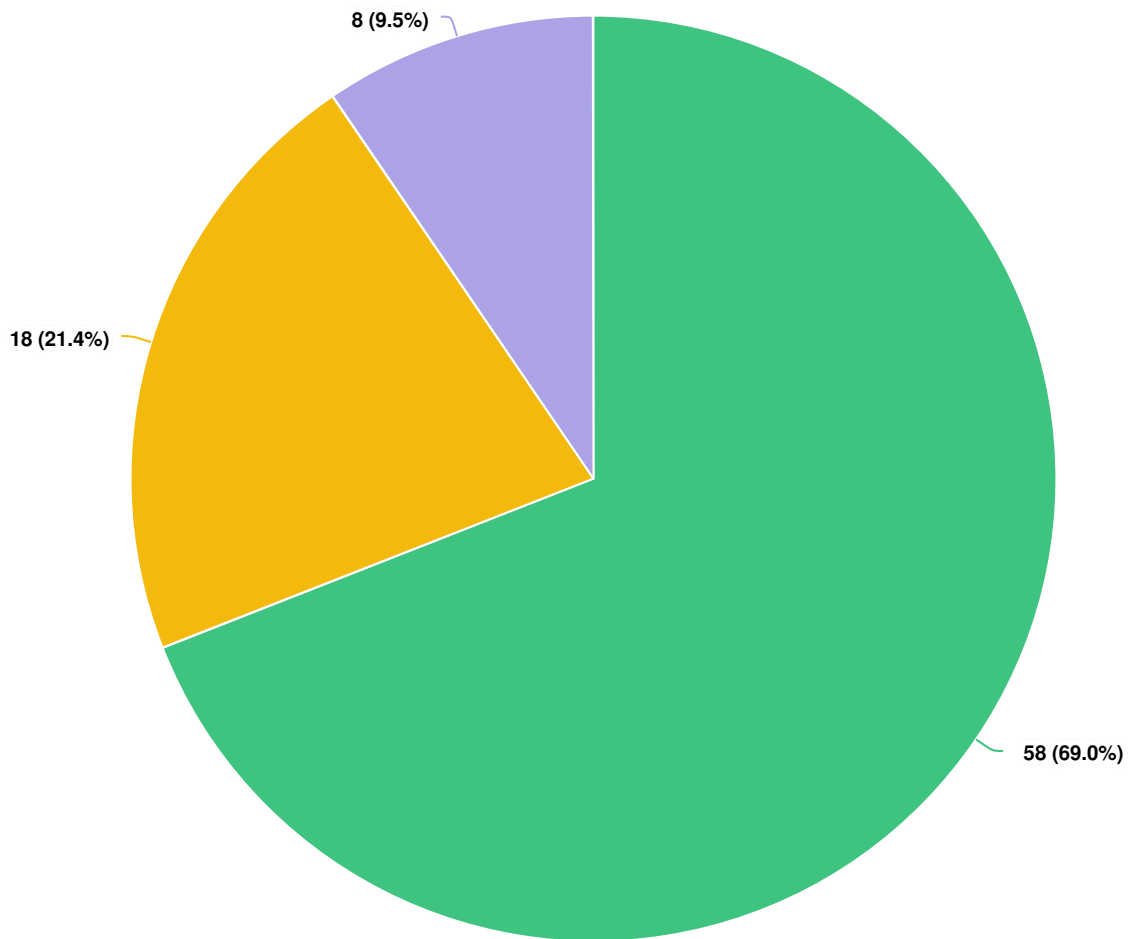
How much of a problem are the following?



Optional question (84 response(s), 0 skipped)

Question type: Likert Question

Do you feel safe in the area where you live?



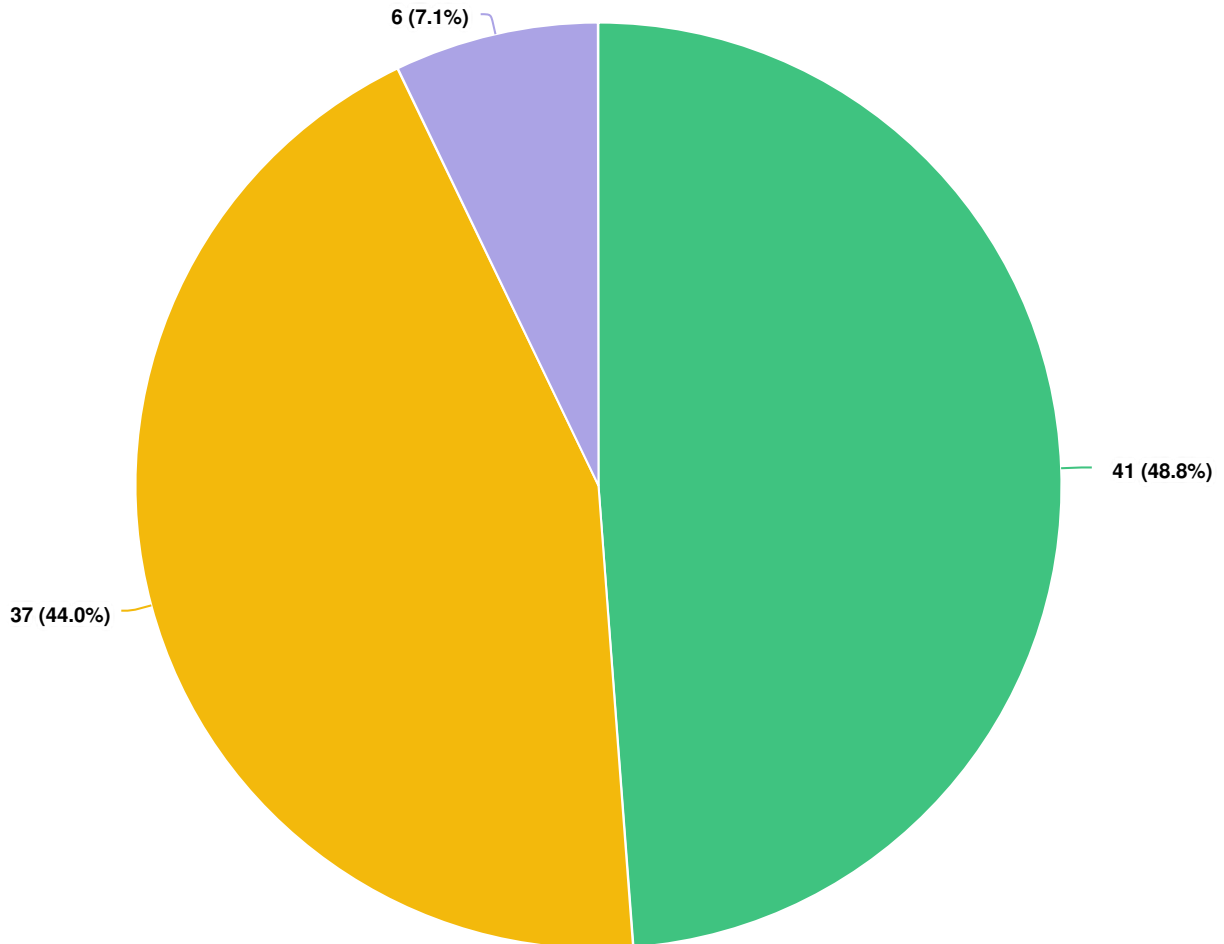
Question options

- Other (please specify)
- No
- Yes

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

Have you been a victim or witnessed any anti-social behaviour in your area?



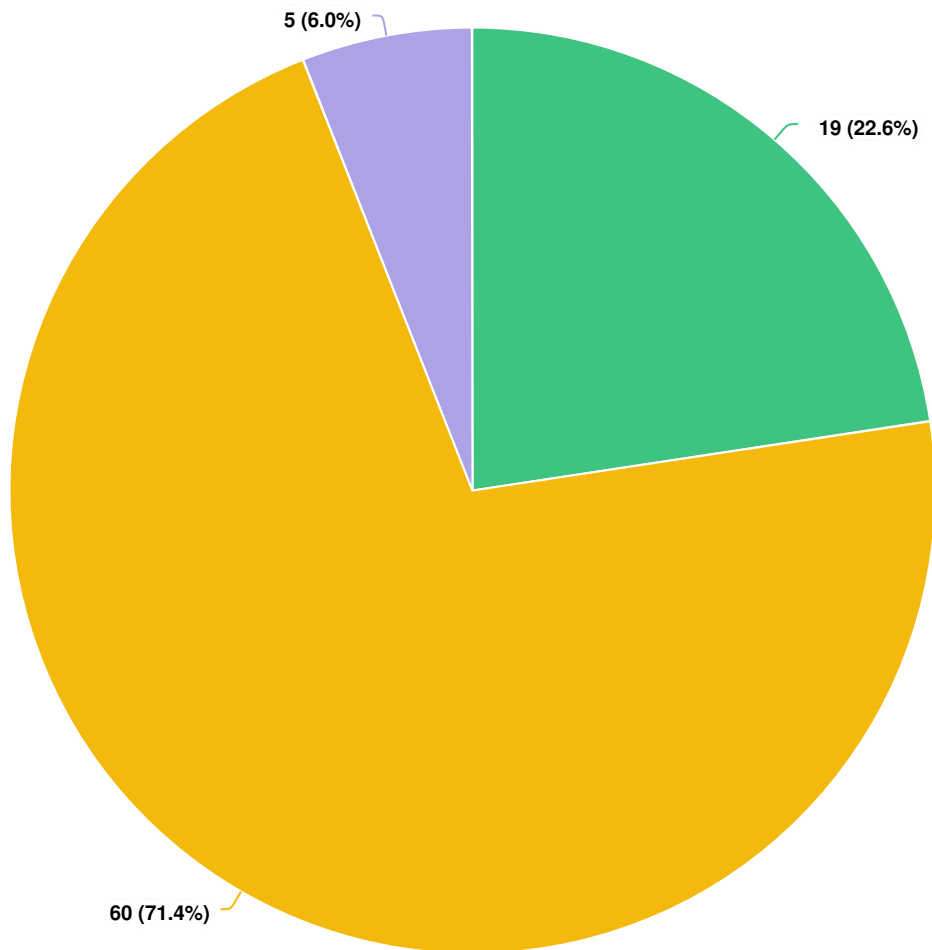
Question options

- Please specify any ASB you have been a victim of or witnessed.
- No
- Yes

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

Thinking about properties in your area owned by private landlords, have you experienced or witnessed anti-social behaviour from tenants from these properties?



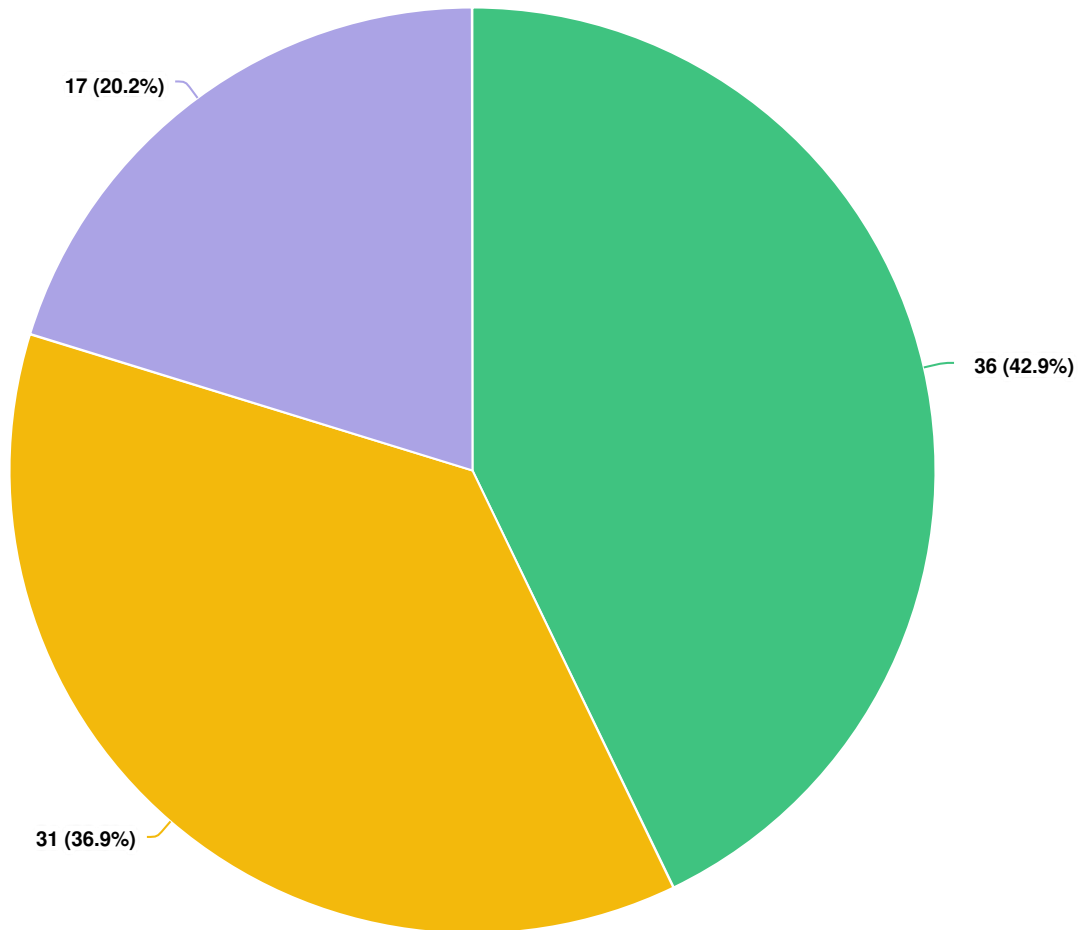
Question options

- Prefer not to say
- No
- Yes

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

Thinking about properties in your area owned by private landlords, do you think the owners' maintain the properties to a good standard?



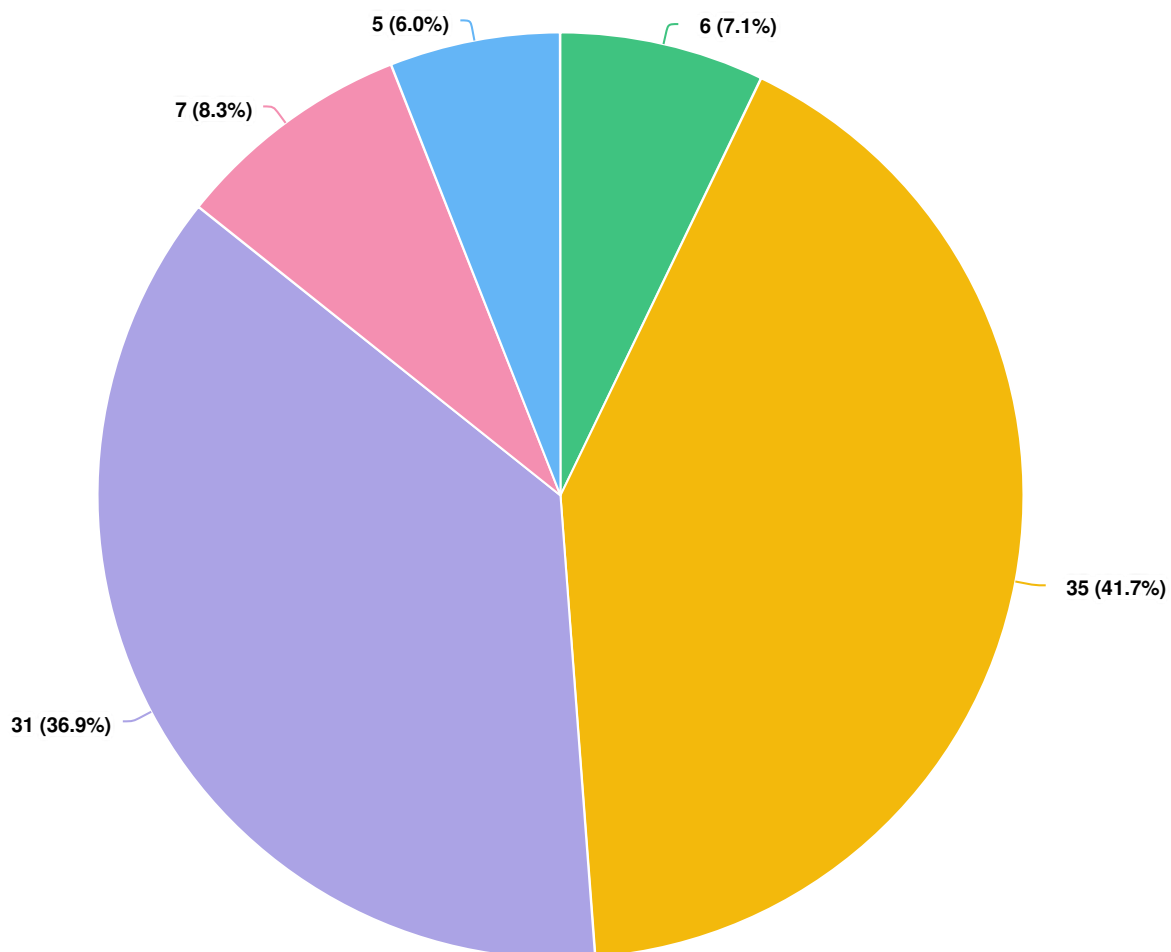
Question options

- Don't know
- No
- Yes

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

Overall, would you say that private landlords in your area act responsibly in letting, managing and maintaining their properties?



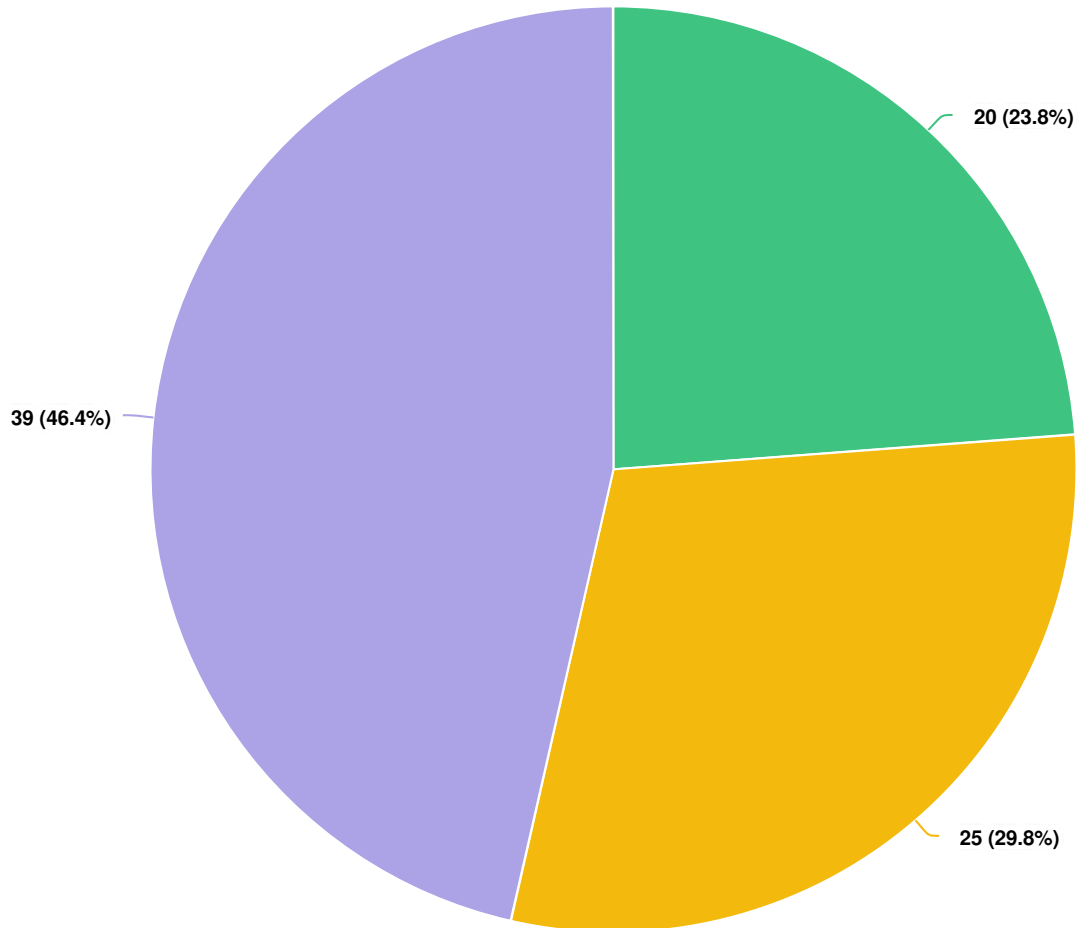
Question options

- Don't know
- None
- Few
- Most
- All

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

Do you think private landlords take any action against tenants who cause a nuisance or anti-social behaviour?



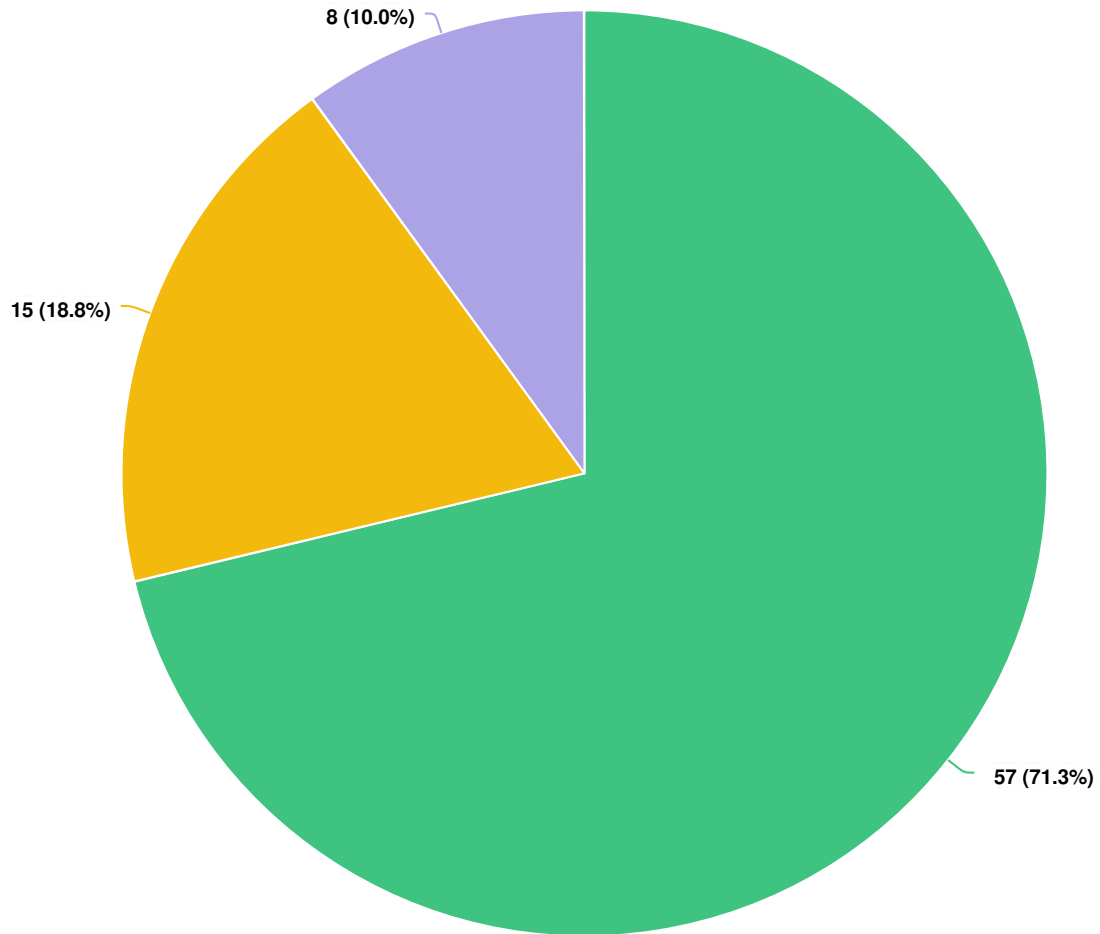
Question options

- Don't know No Yes

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

Would you support the renewal of the of selective licensing in Spitalfields & Banglatown, Weavers, and Whitechapel



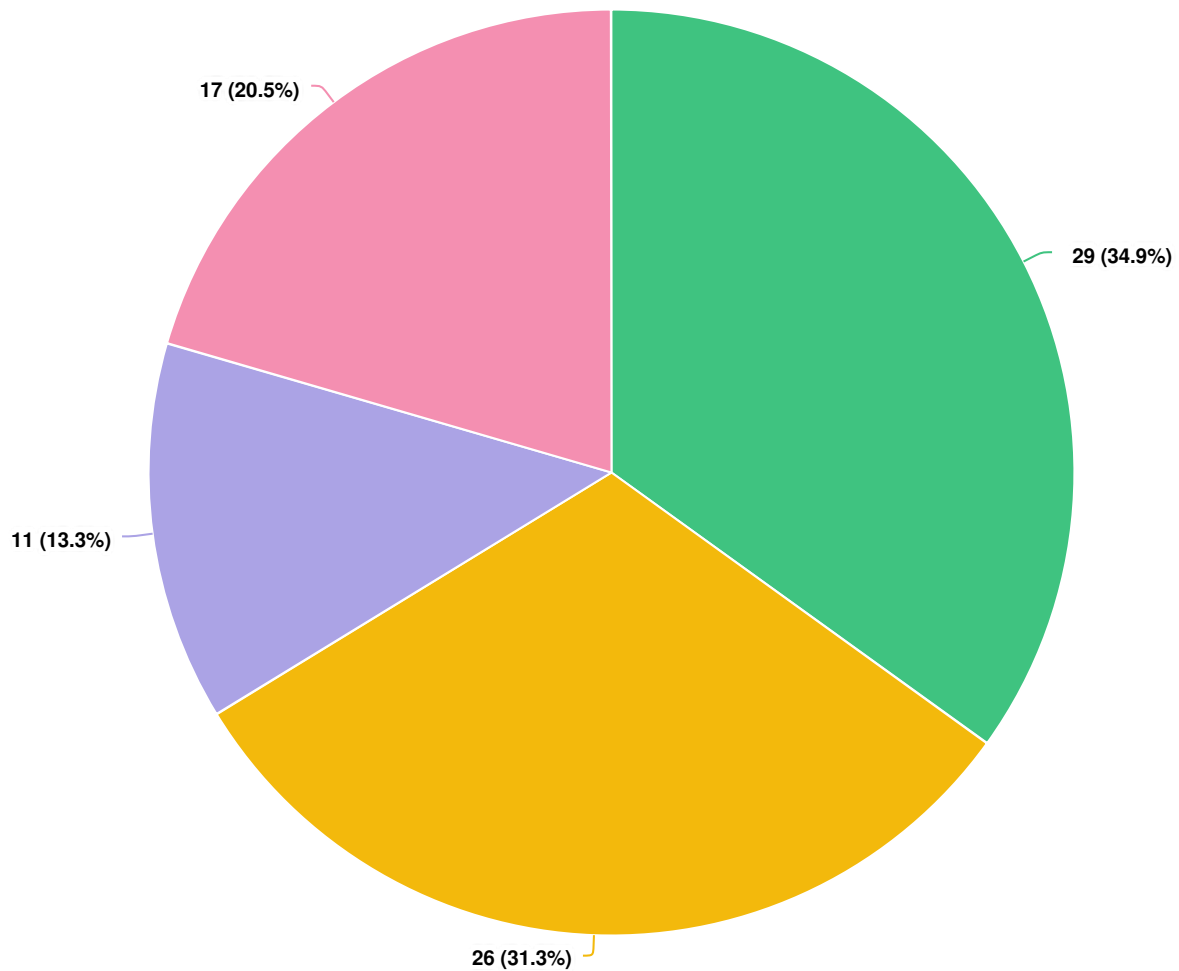
Question options

- Please tell us why
- No
- Yes

Optional question (80 response(s), 4 skipped)

Question type: Dropdown Question

Please tell us your view about the proposed fees: £595 for new licence applications and £495 for renewals



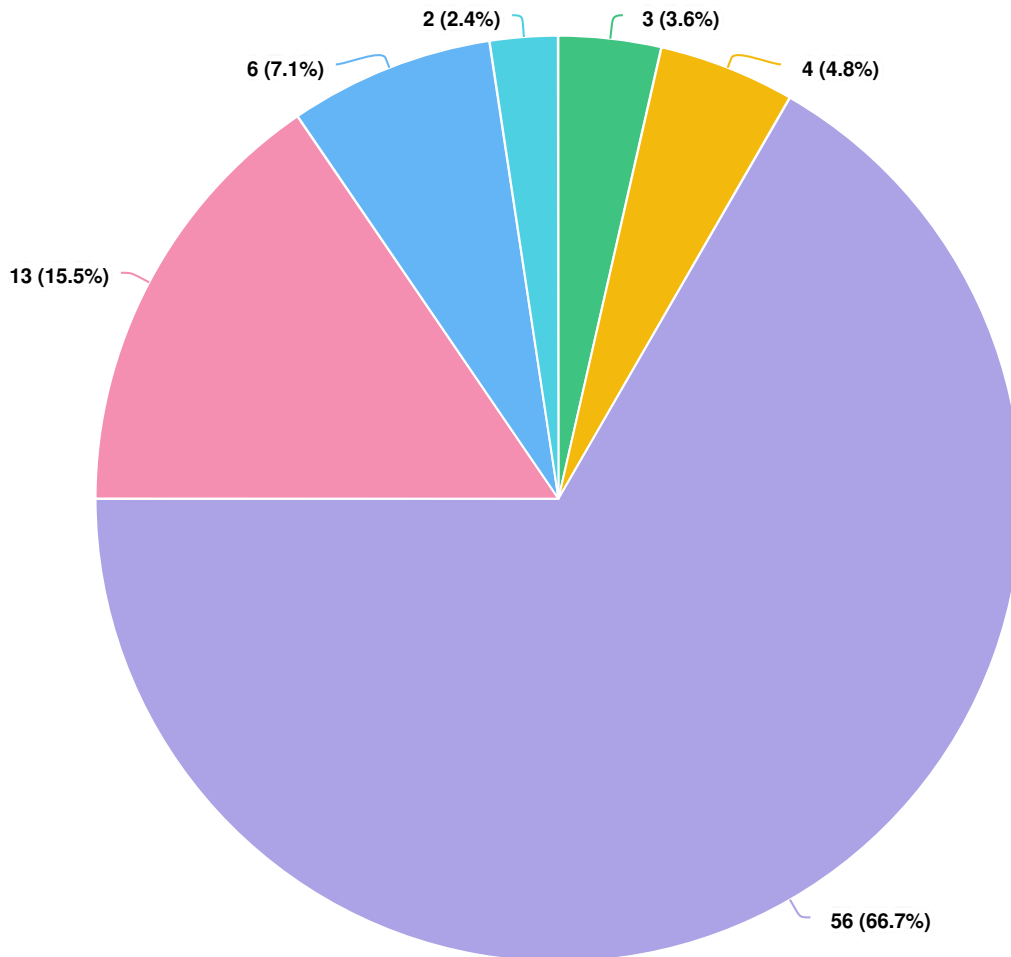
Question options

- I don't know
- Too low
- Too high
- This is reasonable

Optional question (83 response(s), 1 skipped)

Question type: Dropdown Question

How old are you?



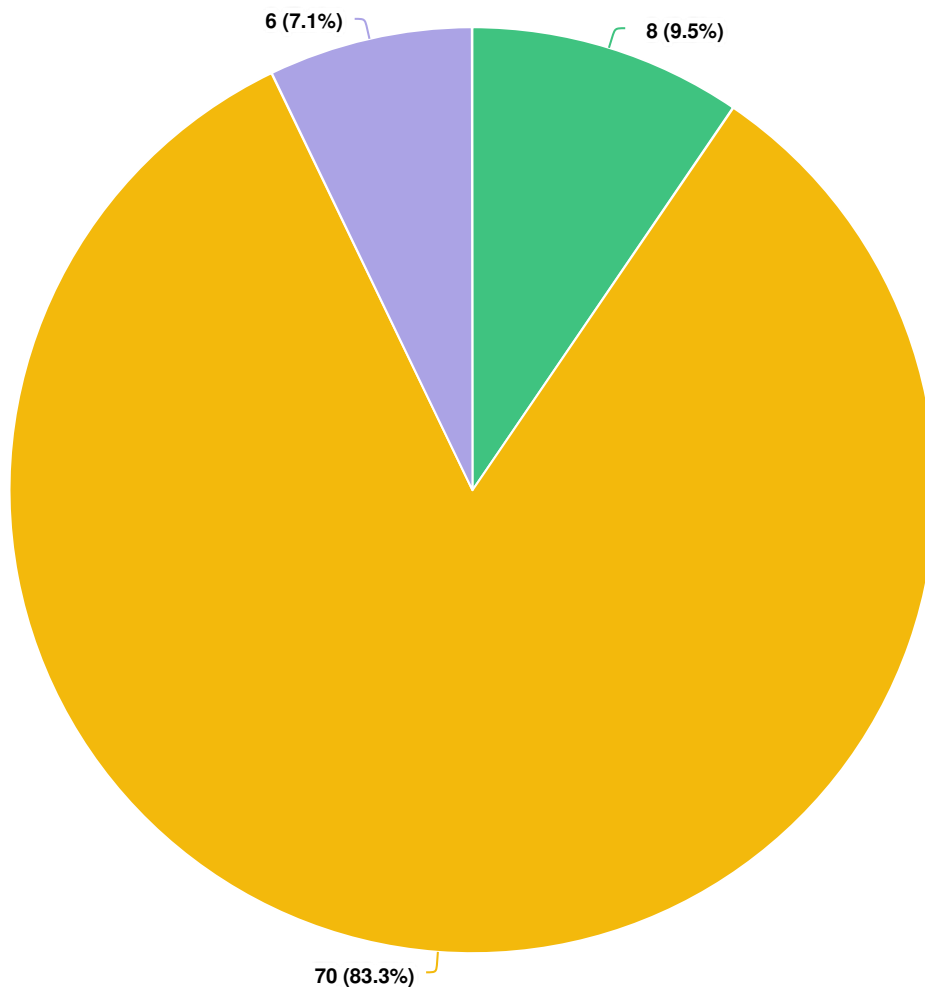
Question options

- 55-64
- 45-54
- 35-44
- 25-34
- 16-24
- 0-15

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months (include any problems related to old age)?



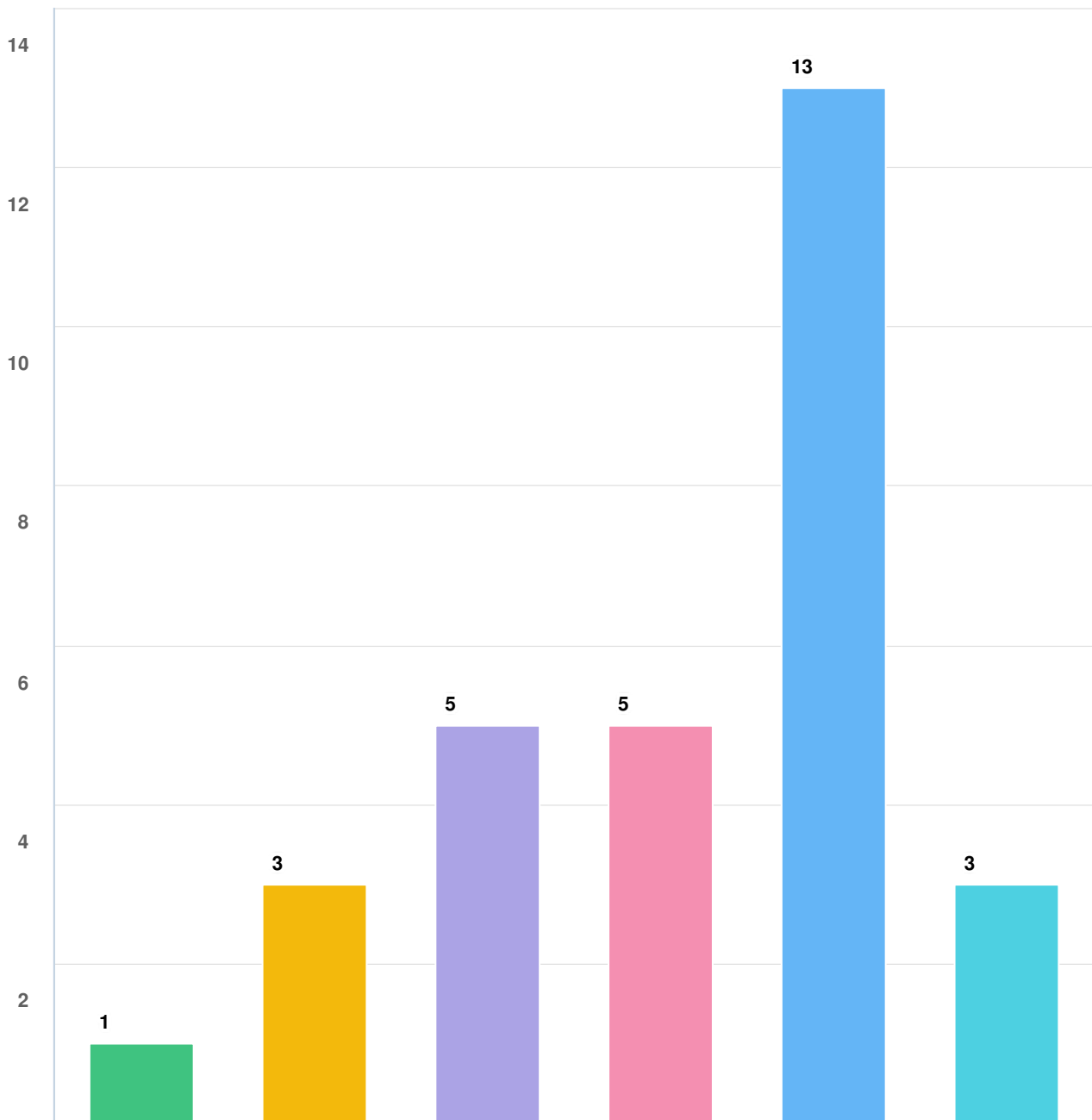
Question options

- Prefer not to say
- No
- Yes

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

Please state if a health problem or disability applies to you. (People may experience more than one type of disability or health problem, in which case you may indicate more than one. If none of the categories applies, please mark 'Prefer to self-d...



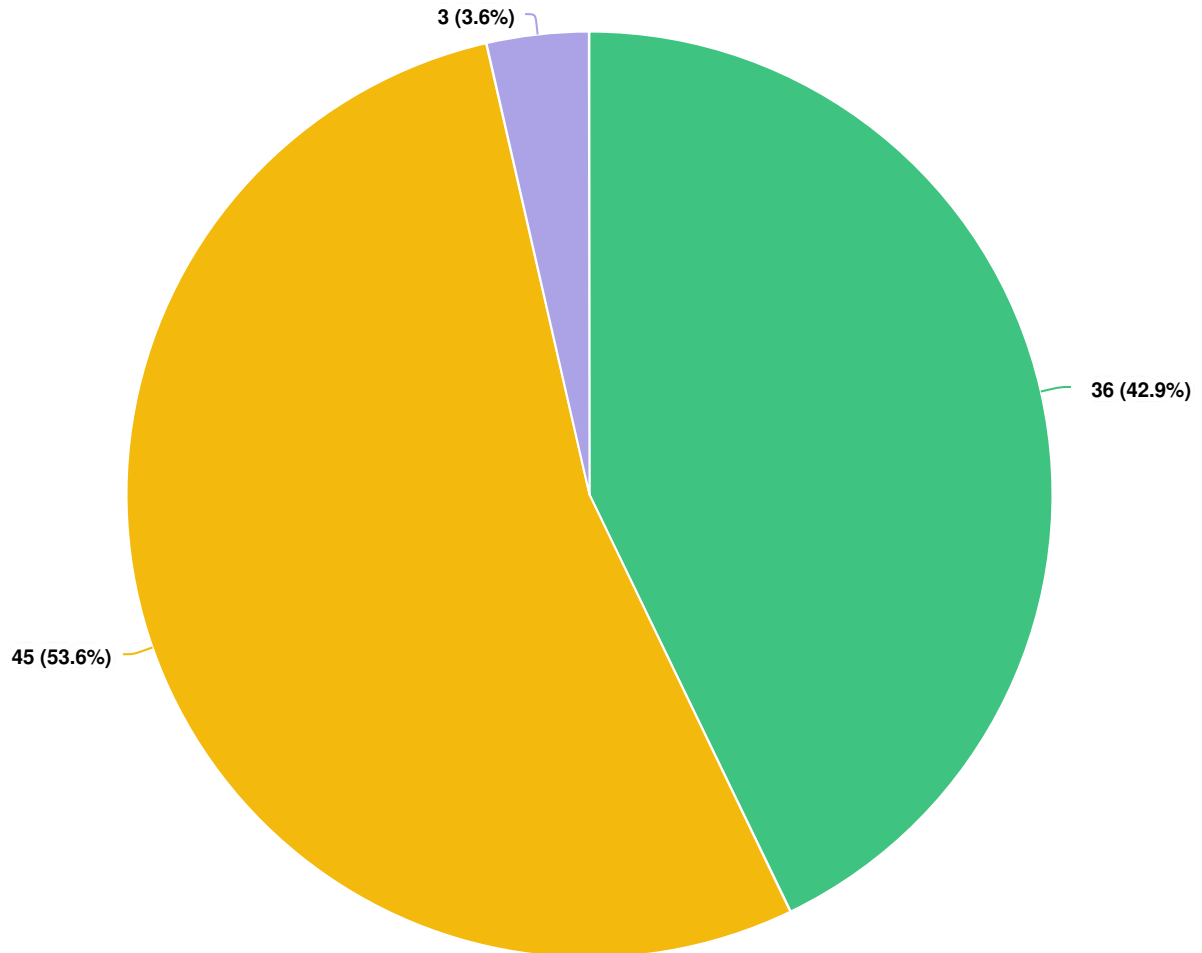
Question options

- Prefer to self-describe (please specify) ● Prefer not to say
- Long-standing illness or health condition (such as cancer, HIV, diabetes, chronic heart disease, or epilepsy)
- Mental health condition, (such as depression or schizophrenia)
- Learning disability, (such as Downs syndrome or dyslexia) or cognitive impairment (such as autism or head-injury)
- Physical impairment, (such as using a wheelchair to get around and/or difficulty using your arms)

Optional question (29 response(s), 55 skipped)

Question type: Checkbox Question

Which best describes your gender?



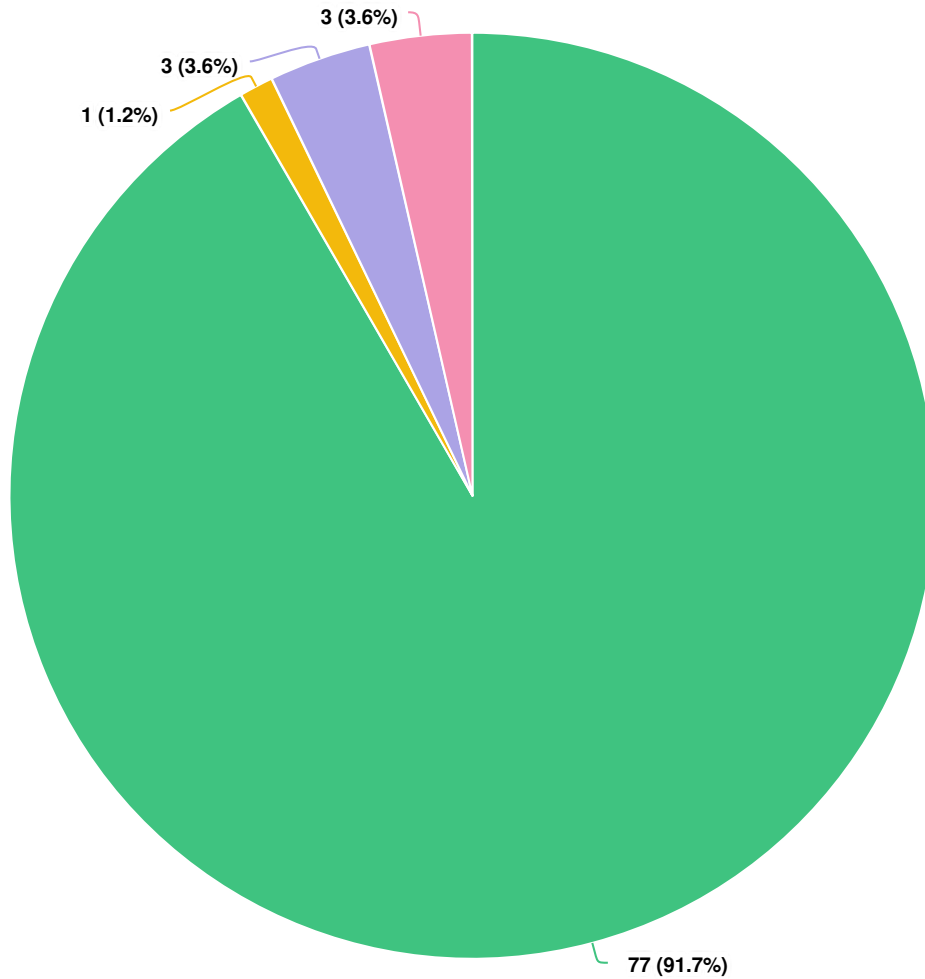
Question options

- Prefer not to say
- Female
- Male

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

Is your gender identity the same as the sex you were assigned at birth?



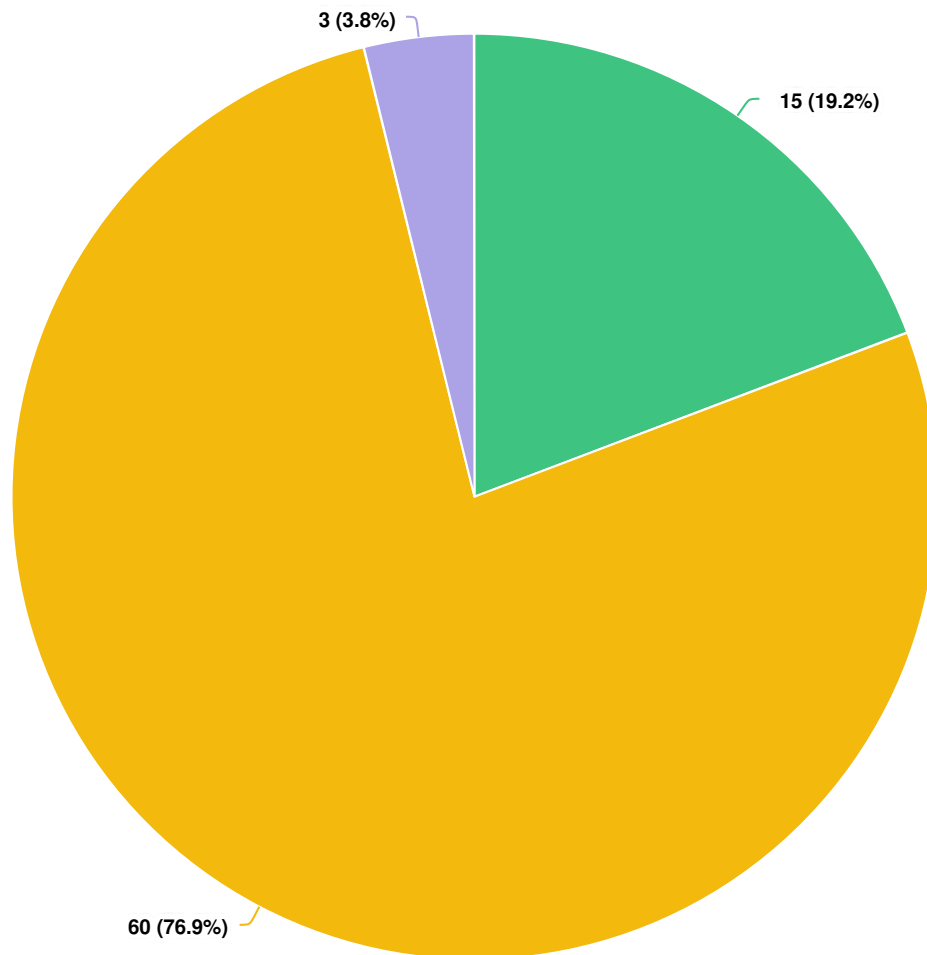
Question options

- Prefer not to say
- Heterosexual
- No
- Yes

Optional question (84 response(s), 0 skipped)

Question type: Dropdown Question

Are you legally married or in a civil partnership?



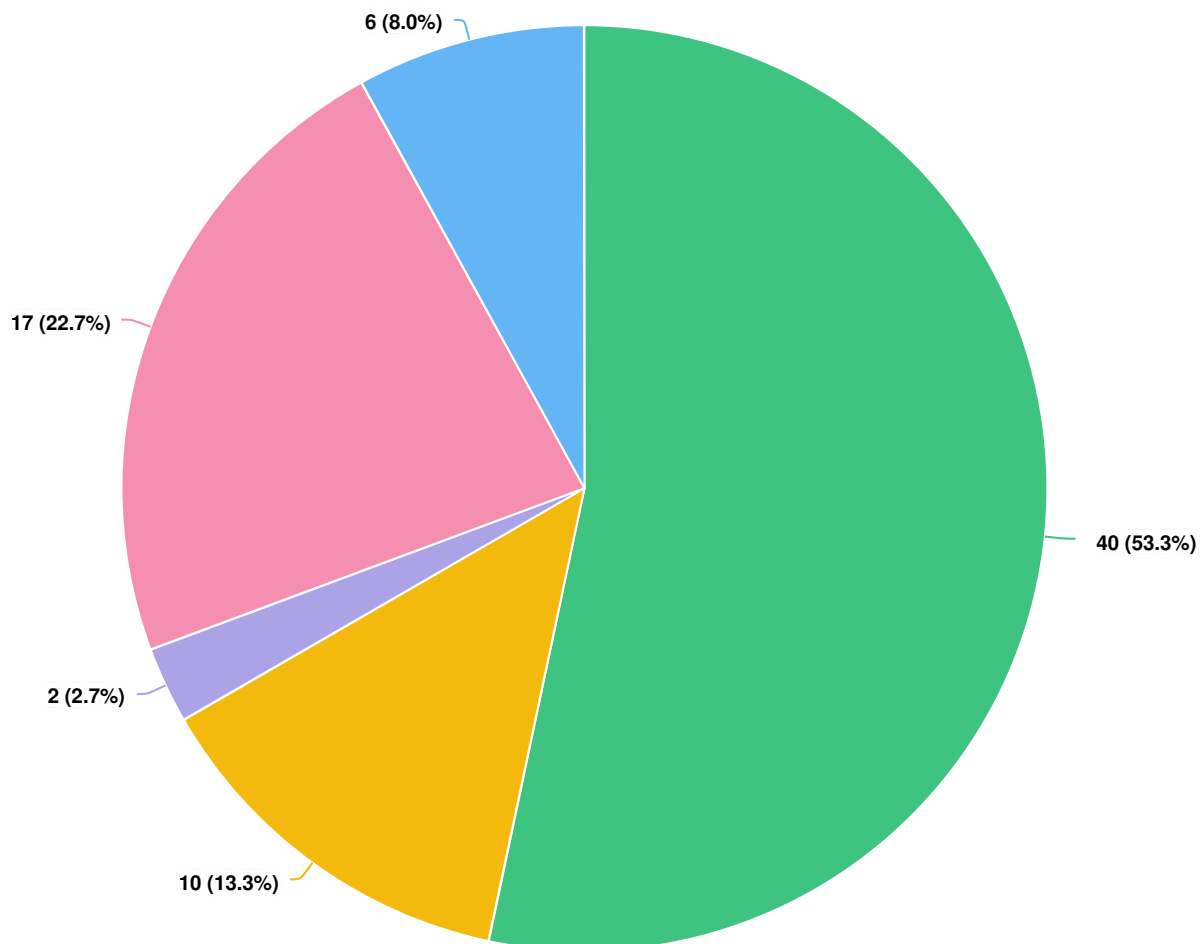
Question options

- Prefer not to say
- No
- Yes

Optional question (78 response(s), 6 skipped)

Question type: Dropdown Question

Which best describes your current marital, civil partnership or cohabitation status?



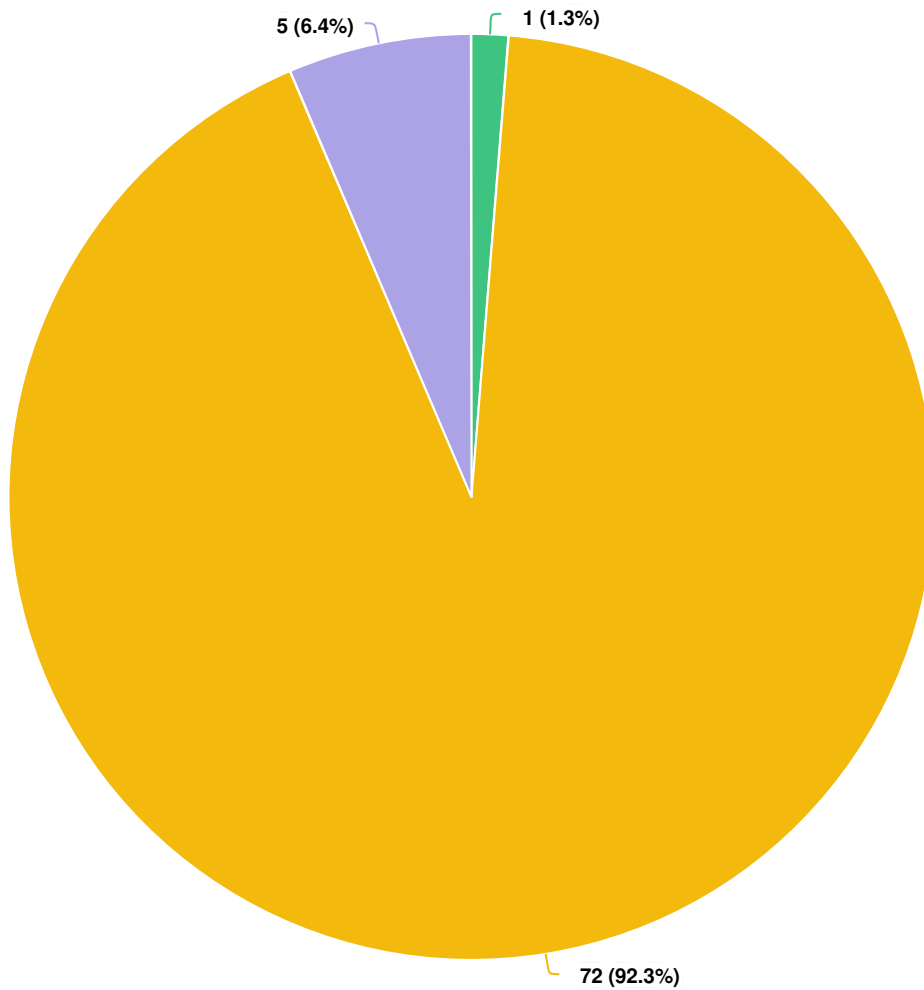
Question options

- Prefer not to say
- Cohabiting with a partner
- Divorced
- In a registered civil partnership
- Single (never married or never registered a civil partnership)

Optional question (75 response(s), 9 skipped)

Question type: Dropdown Question

Are you currently pregnant or did you give birth in the last twelve months? The Equality Act (2010) protects individuals who are currently pregnant and up to 26 weeks of their maternity. The Act provides further protection for individuals beyond th...



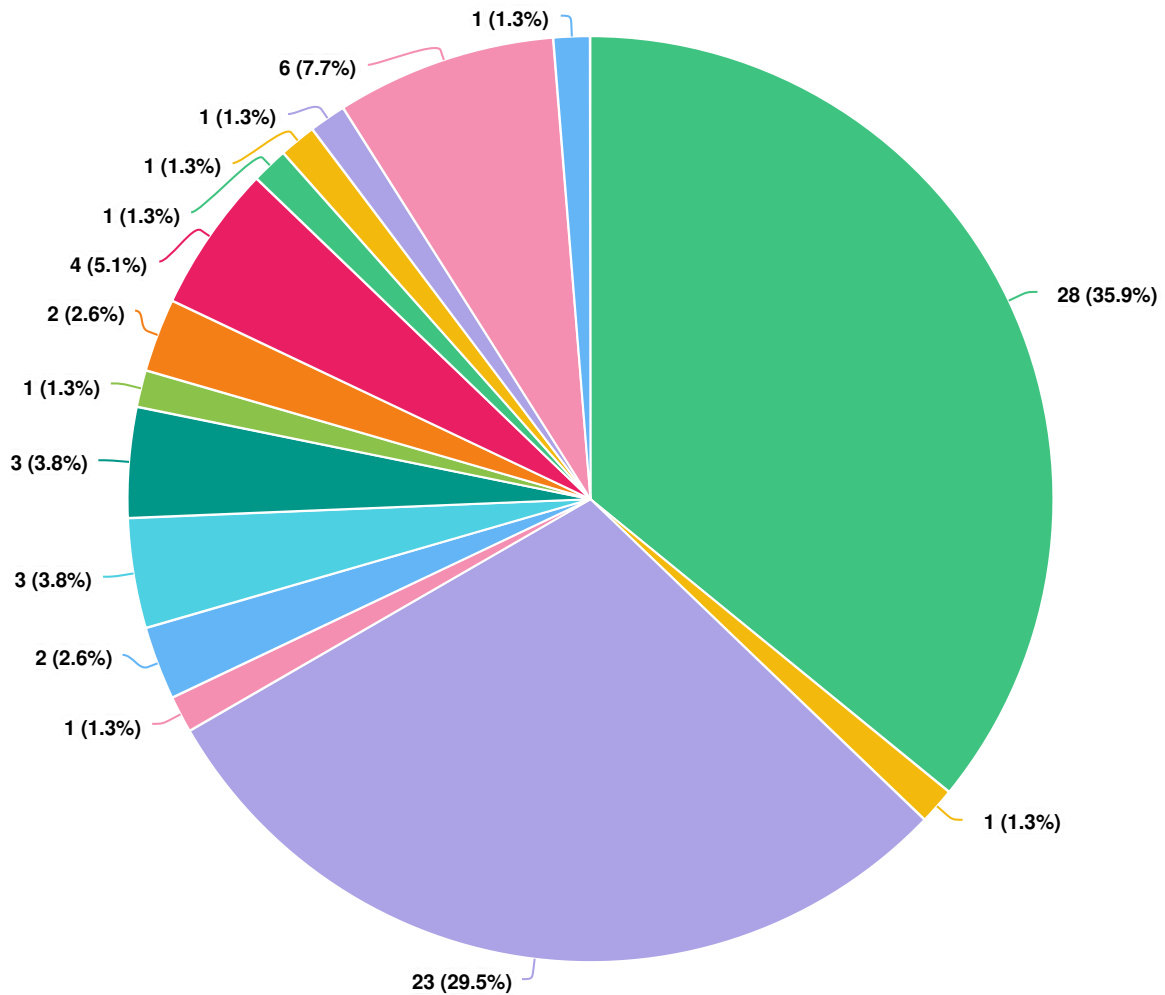
Question options

- Prefer not to say
- No
- Yes

Optional question (78 response(s), 6 skipped)

Question type: Dropdown Question

How would you describe your ethnic group?



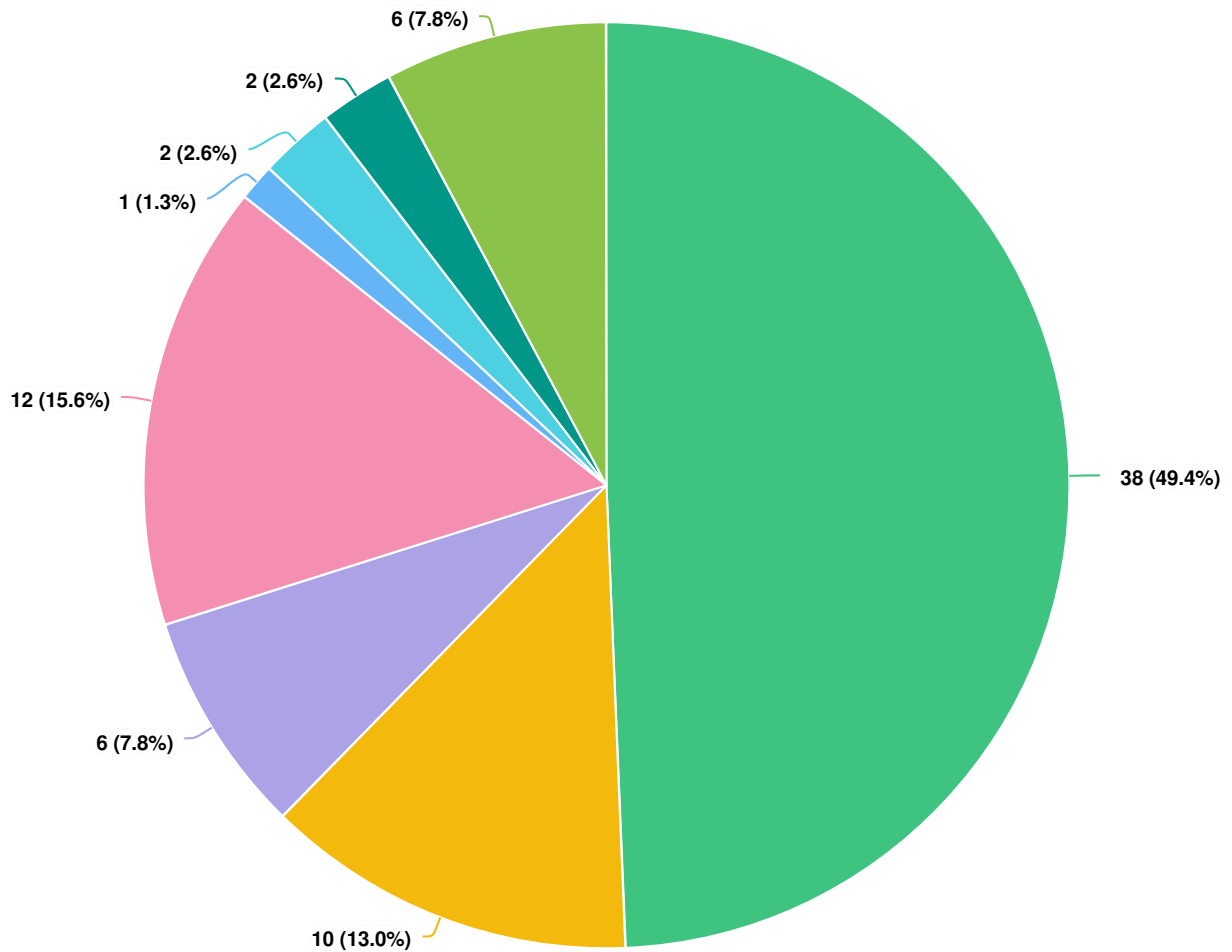
Question options

- Any other background (please specify)
 ● Prefer not to say
 ● Chinese
 ● Any other black background
- Black/black British: Other African
 ● Any other Asian background
 ● Asian/Asian British: Bangladeshi
- Asian/Asian British: Pakistani
 ● Asian/Asian British: Indian
 ● Any other mixed background
 ● Mixed: White and Asian
- Mixed: White and black African
 ● Any other white background
 ● White: Irish
 ● White: British

Optional question (78 response(s), 6 skipped)

Question type: Dropdown Question

What is your religion or belief?



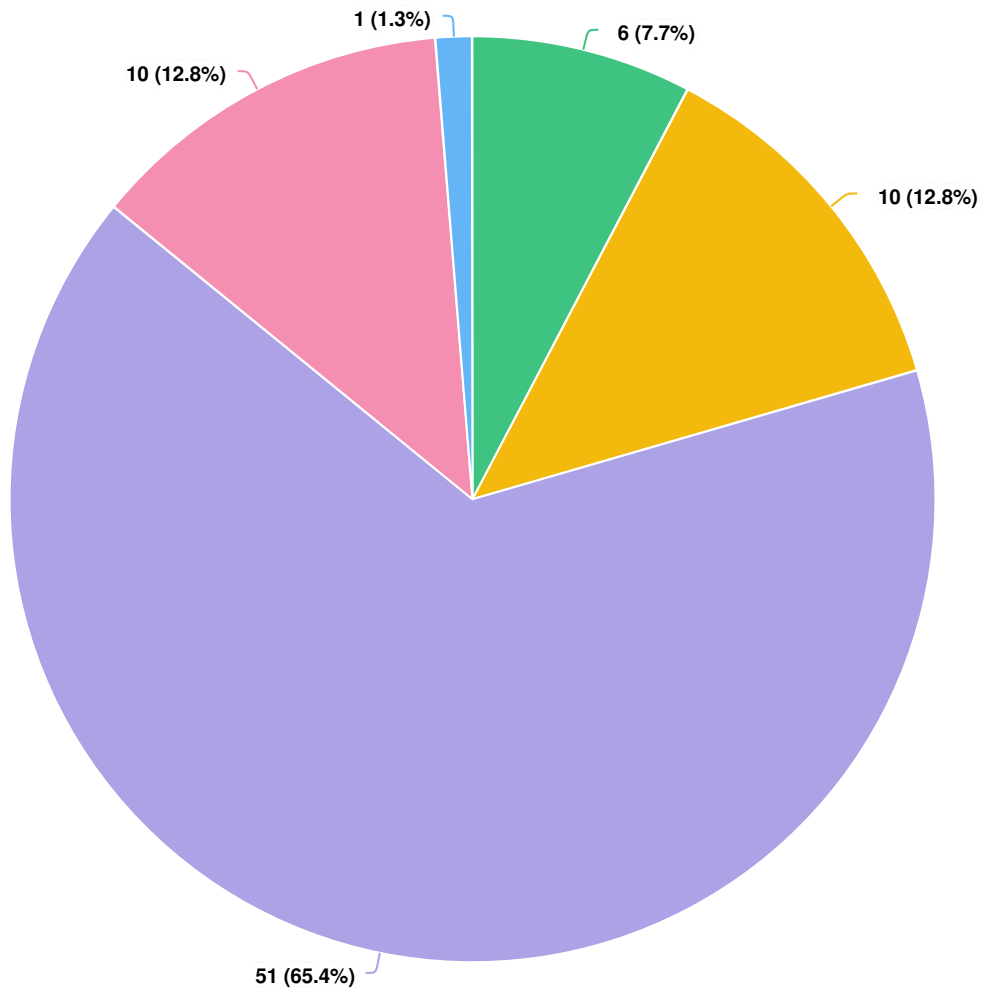
Question options

- Prefer not to say
- Hindu
- Buddhist
- Jewish
- Christian
- Muslim
- Agnostic
- No religion or belief

Optional question (77 response(s), 7 skipped)

Question type: Dropdown Question

Which of the following describes your sexual orientation?



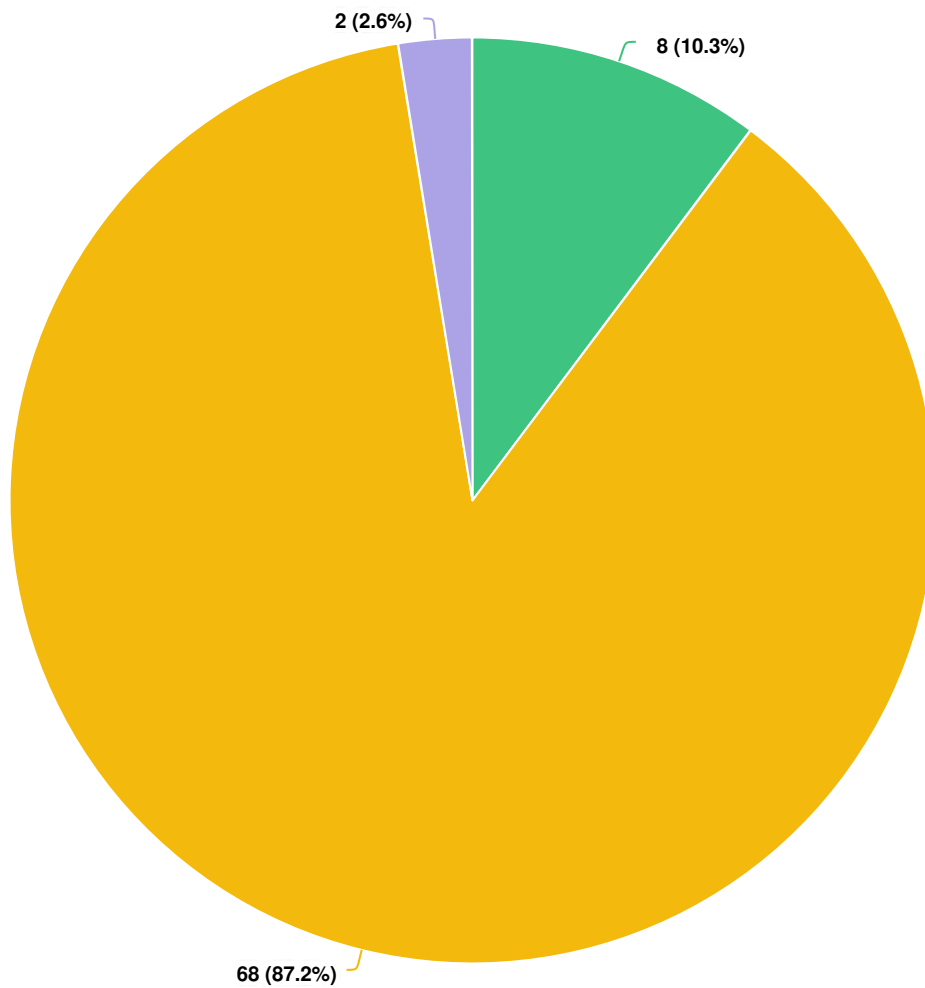
Question options

- Prefer to self-describe (please specify)
- Prefer not to say
- Heterosexual/straight
- Bi (attracted to more than one gender)
- Gay/lesbian

Optional question (78 response(s), 6 skipped)

Question type: Dropdown Question

Do you have caring or parenting responsibilities? (for example, childcare or dependent adults)



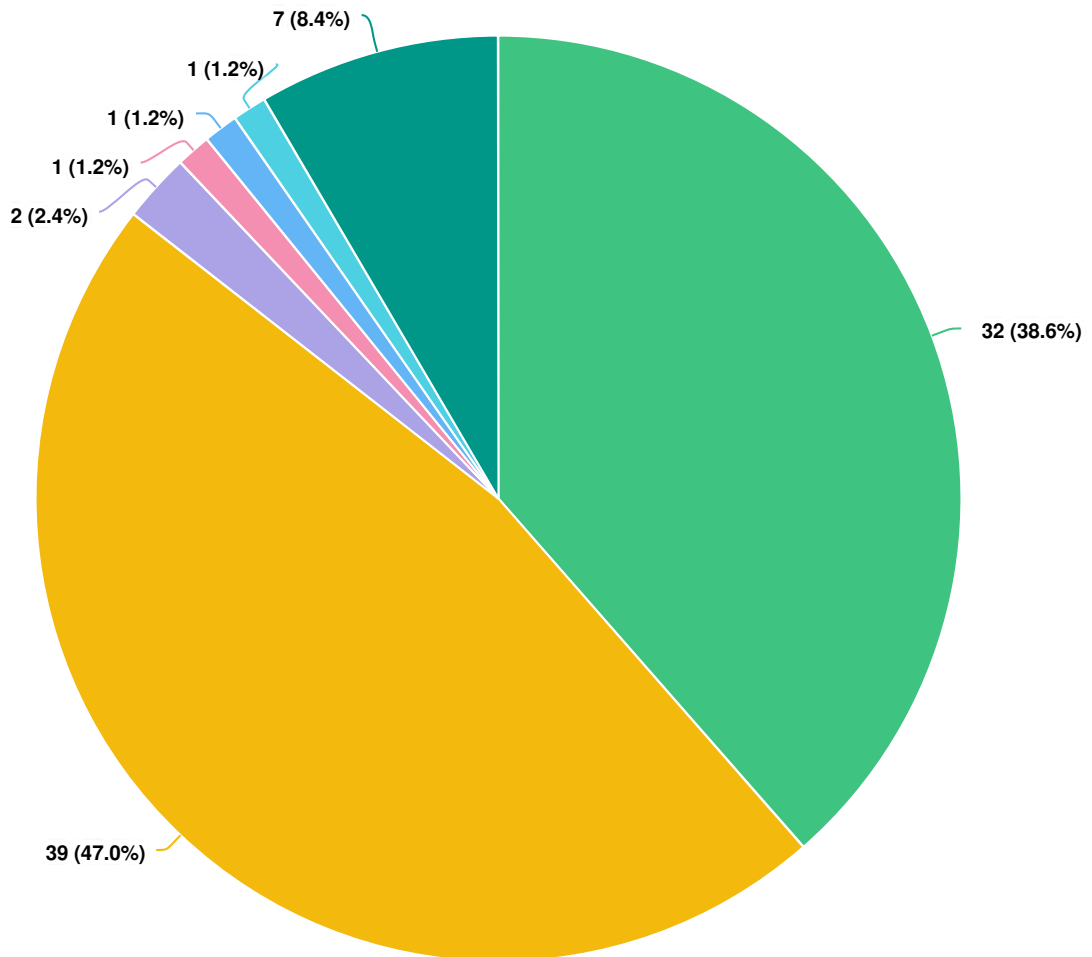
Question options

- Prefer not to say
- No
- Yes

Optional question (78 response(s), 6 skipped)

Question type: Dropdown Question

Which of the following describes your sex?



Question options

- Prefer not to say
- 60-74
- 50-59
- 40-49
- 30-39
- Woman
- Man

Optional question (83 response(s), 1 skipped)

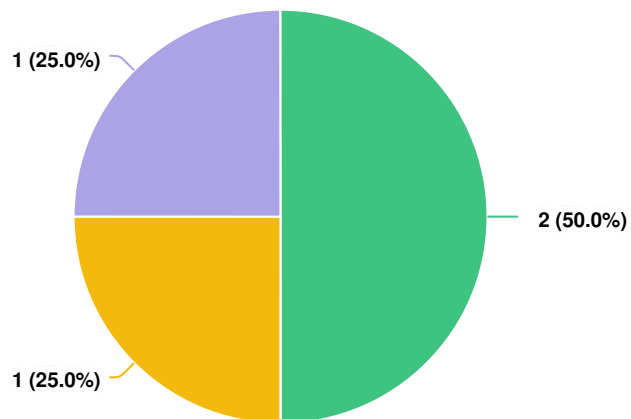
Question type: Dropdown Question

ENGAGEMENT TOOL: SURVEY TOOL

Business or service provider

Visitors 39	Contributors 7	CONTRIBUTIONS 7
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Do you have a business or provide a service in one of the following areas?



Question options

- Other (please specify)
- Whitechapel
- Spitalfields & Banglatown

Optional question (4 response(s), 3 skipped)

Question type: Dropdown Question

Do you rent or own your business?



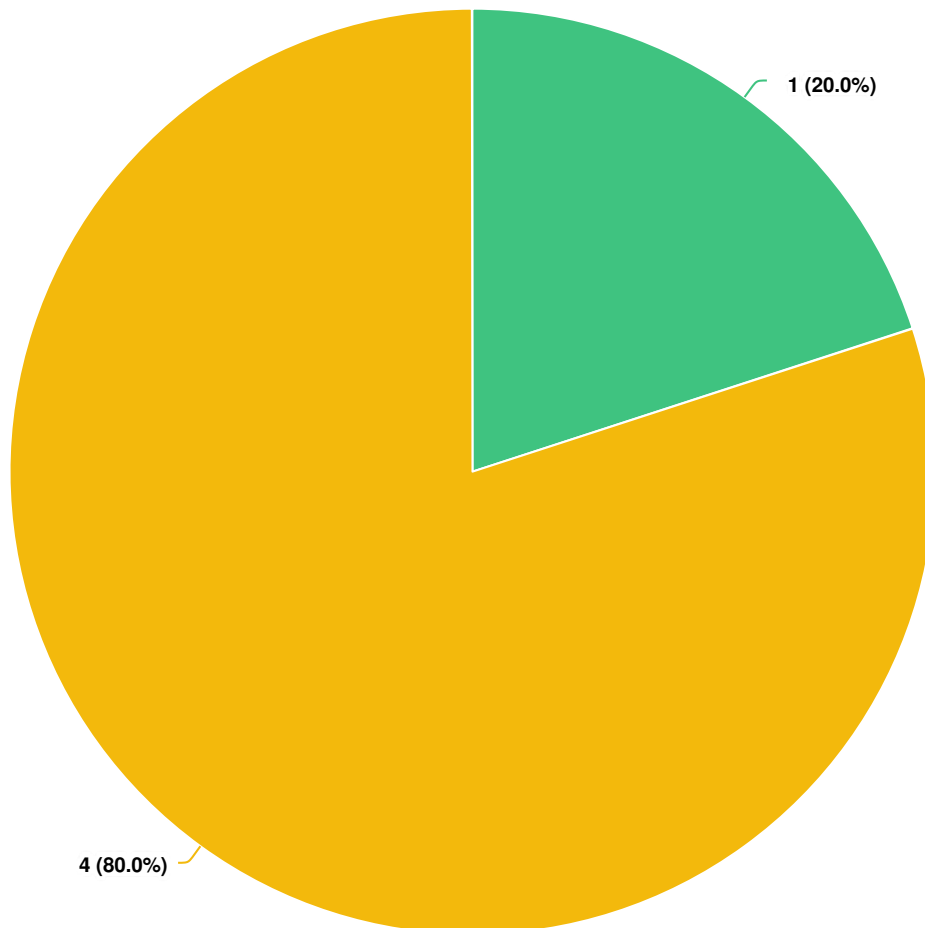
Question options

- Prefer not to say
- Rent

Optional question (4 response(s), 3 skipped)

Question type: Dropdown Question

Do you have more than one business in Tower Hamlets?



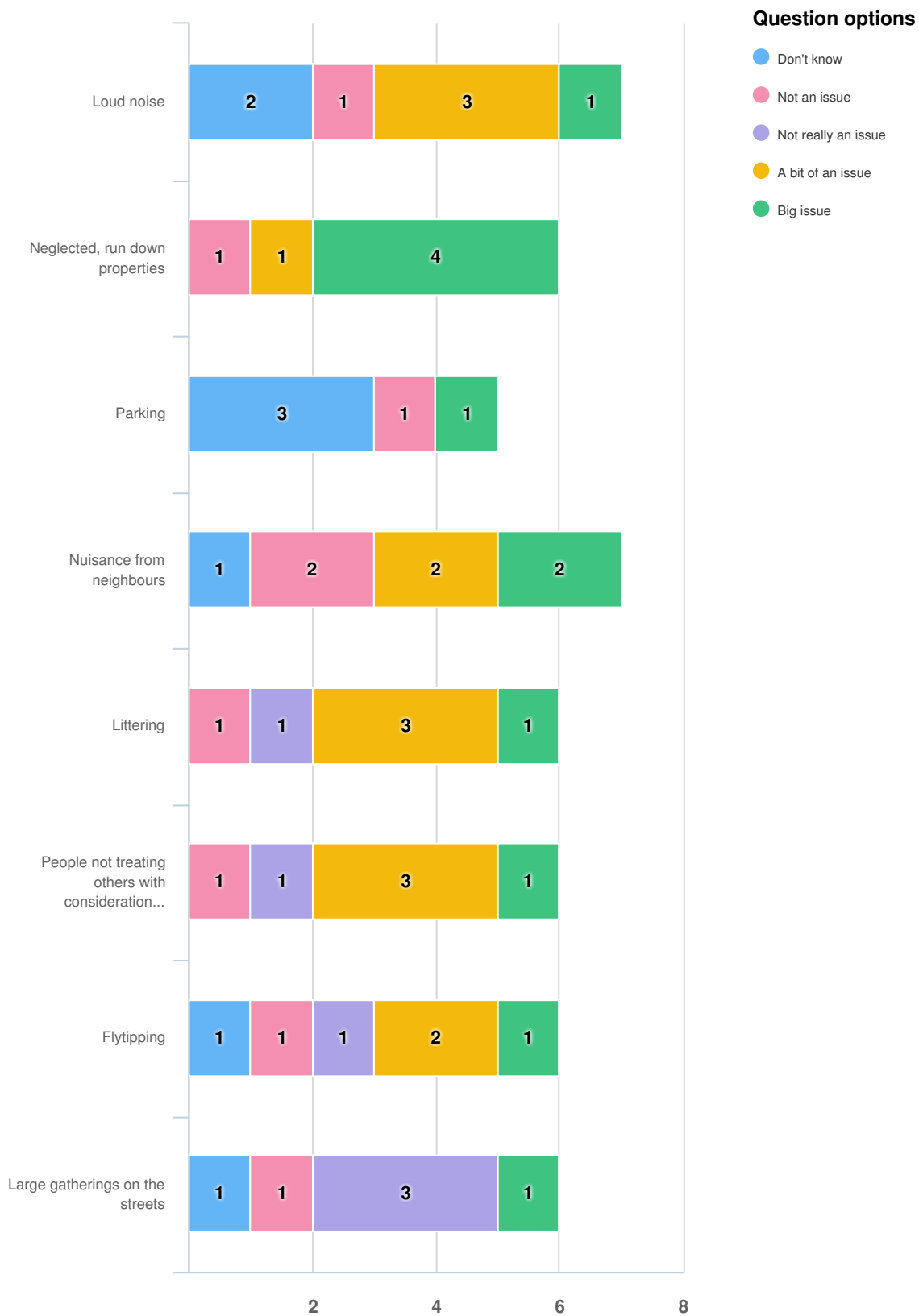
Question options

- No
- Yes

Optional question (5 response(s), 2 skipped)

Question type: Dropdown Question

How much of an issue are these problems in your area?



Optional question (7 response(s), 0 skipped)

Question type: Likert Question

Have you ever been a victim or witnessed any anti-social behaviour in any of the defined areas (Spitalfields & Banglatown, Weavers, and Whitechapel)?



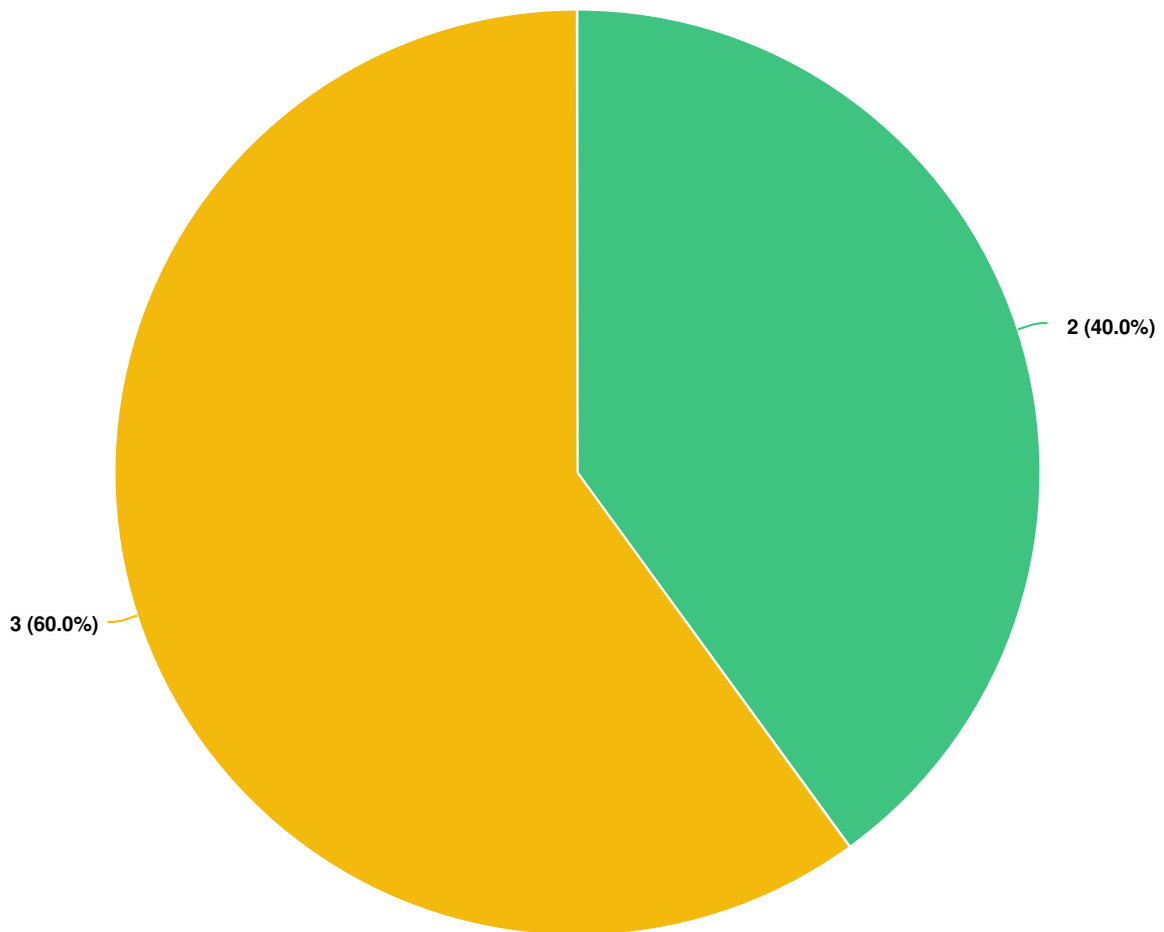
Question options

- No
- Yes

Optional question (4 response(s), 3 skipped)

Question type: Dropdown Question

Have you experienced any anti-social behaviour from tenants in privately rented properties in any of the defined areas?



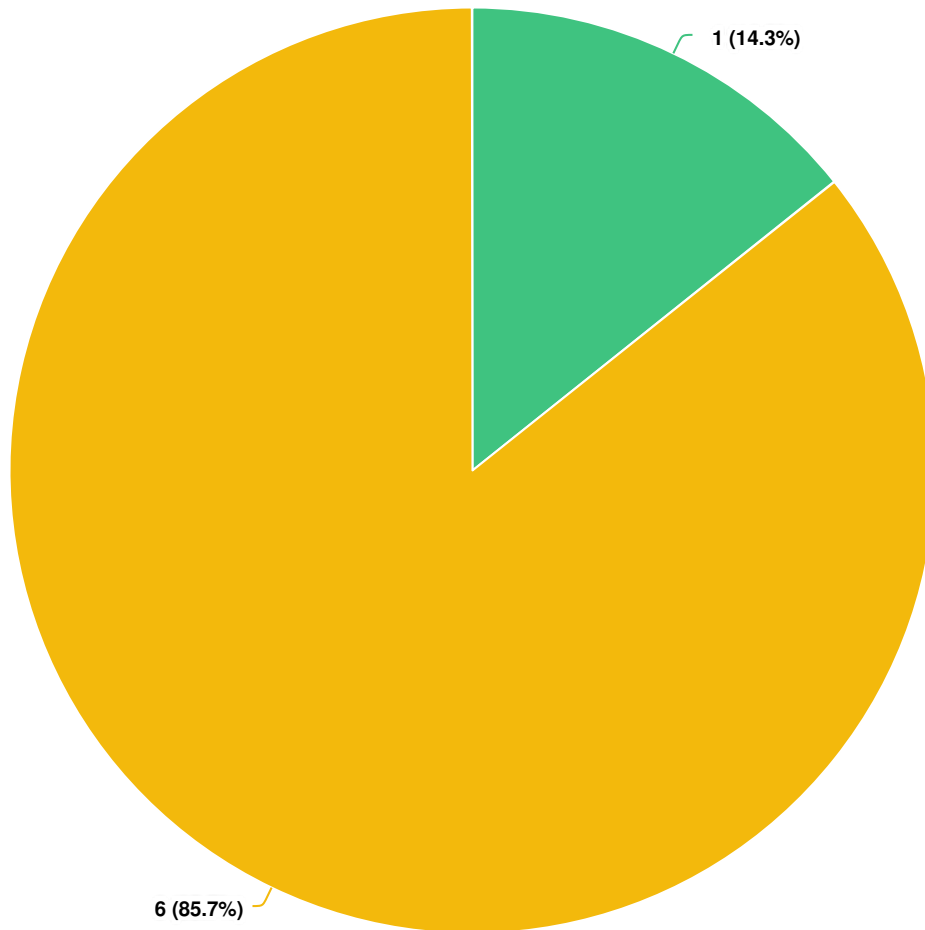
Question options

- No
- Yes

Optional question (5 response(s), 2 skipped)

Question type: Dropdown Question

Do you think that all landlords in the area generally keep their properties in a good standard?



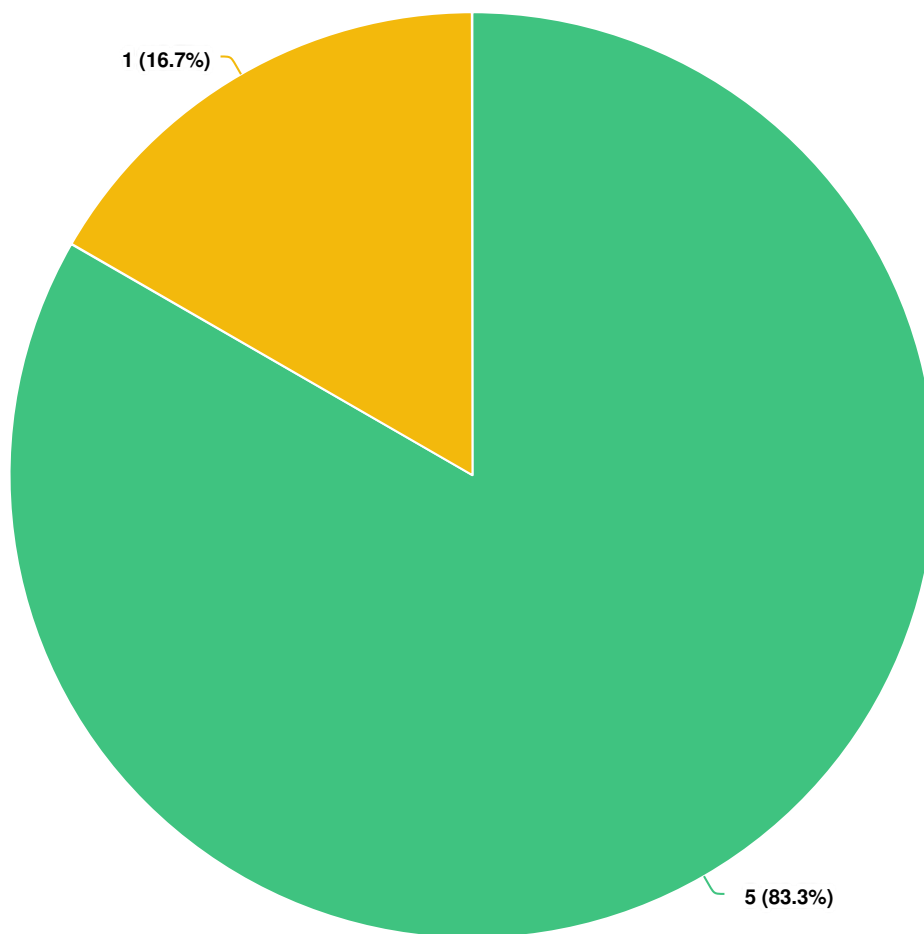
Question options

- No
- Yes

Optional question (7 response(s), 0 skipped)

Question type: Dropdown Question

Would you say that landlords in the defined area where you have your business (Spitalfields & Banglatown, Weavers, and Whitechapel), are good responsible landlords?



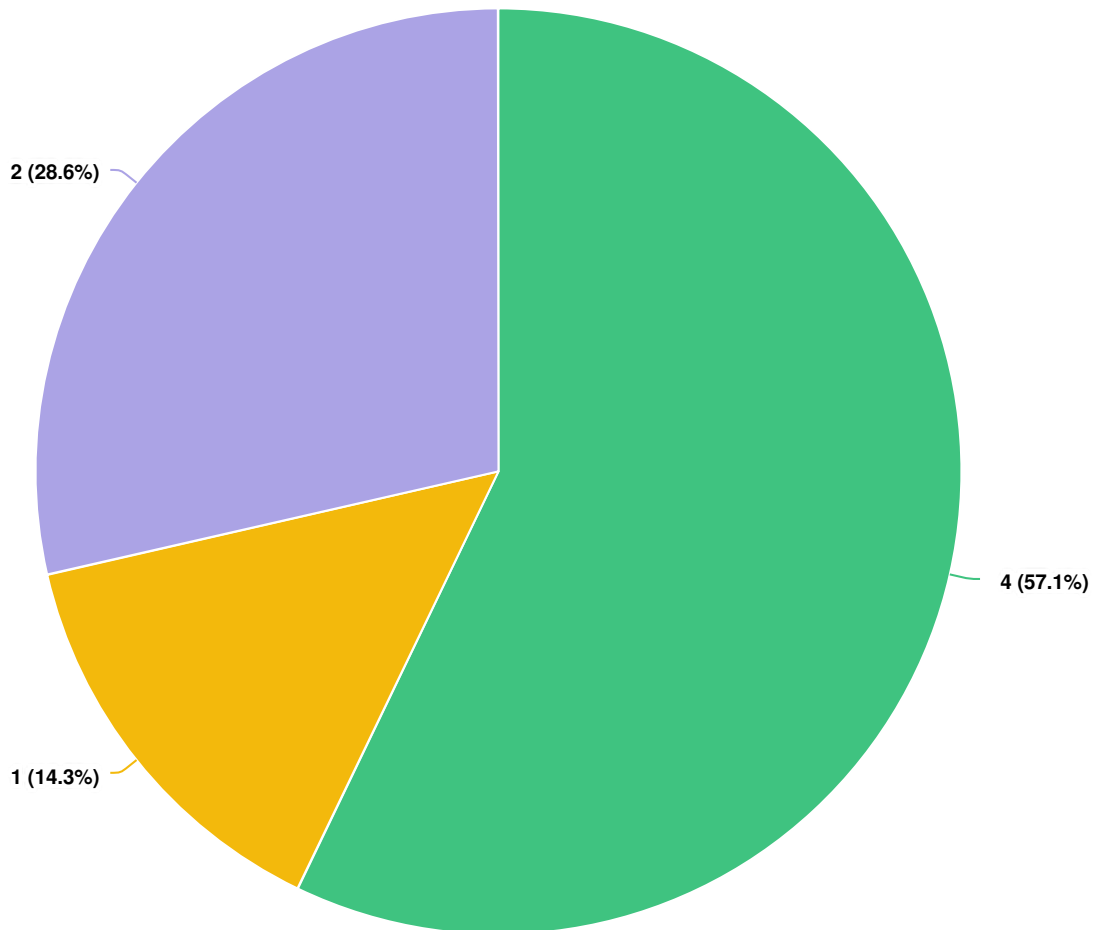
Question options

- Don't know
- Some

Optional question (6 response(s), 1 skipped)

Question type: Dropdown Question

Would you support the renewal of selective licensing in Spitalfields & Banglatown, Weavers, and Whitechapel?



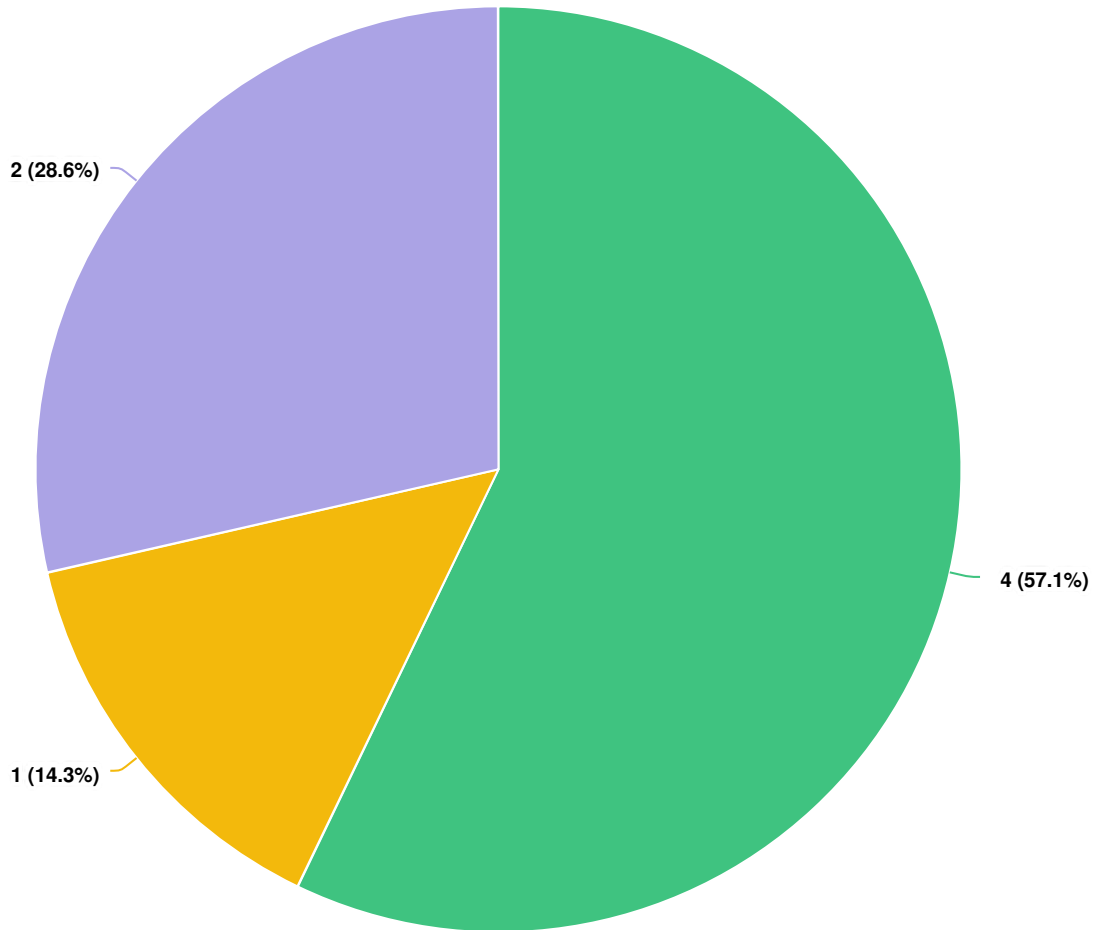
Question options

- If yes or no, please tell us why?
- No
- Yes

Optional question (7 response(s), 0 skipped)

Question type: Dropdown Question

Please tell us your view about the proposed fees: £595 for new licence application and £495 for renewal



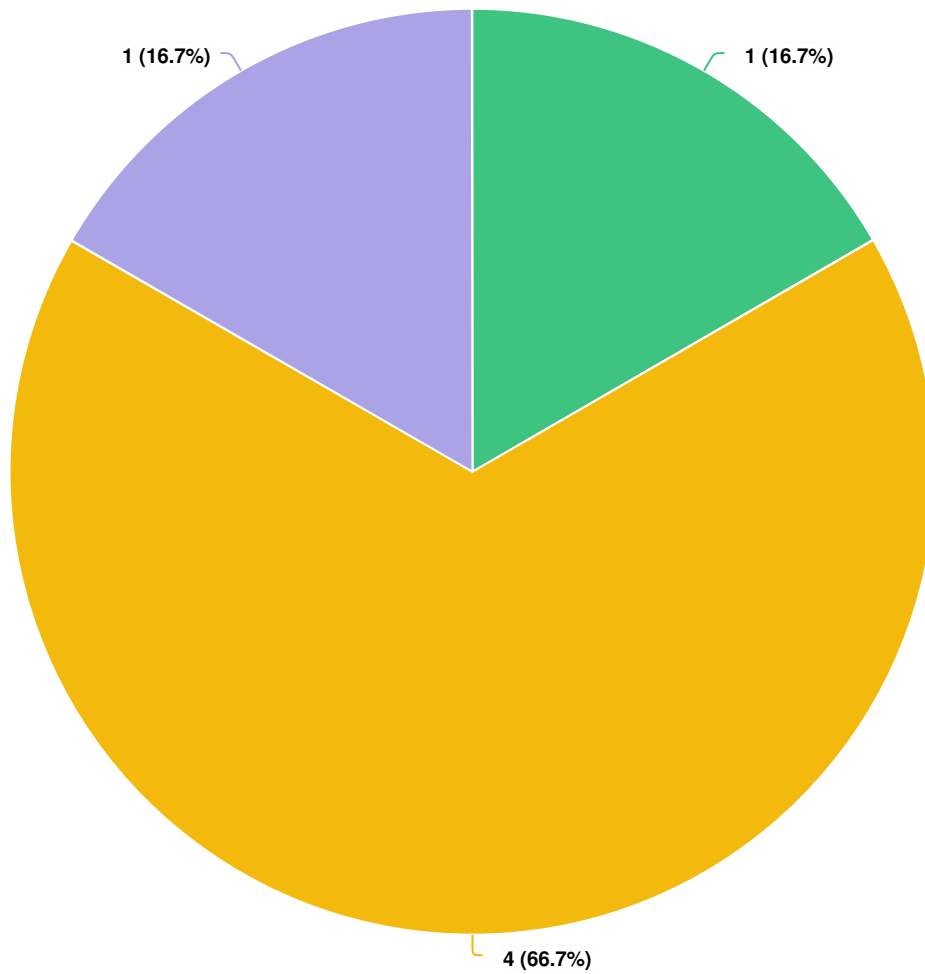
Question options

- Too low
- Too high
- Reasonable

Optional question (7 response(s), 0 skipped)

Question type: Dropdown Question

How old are you?



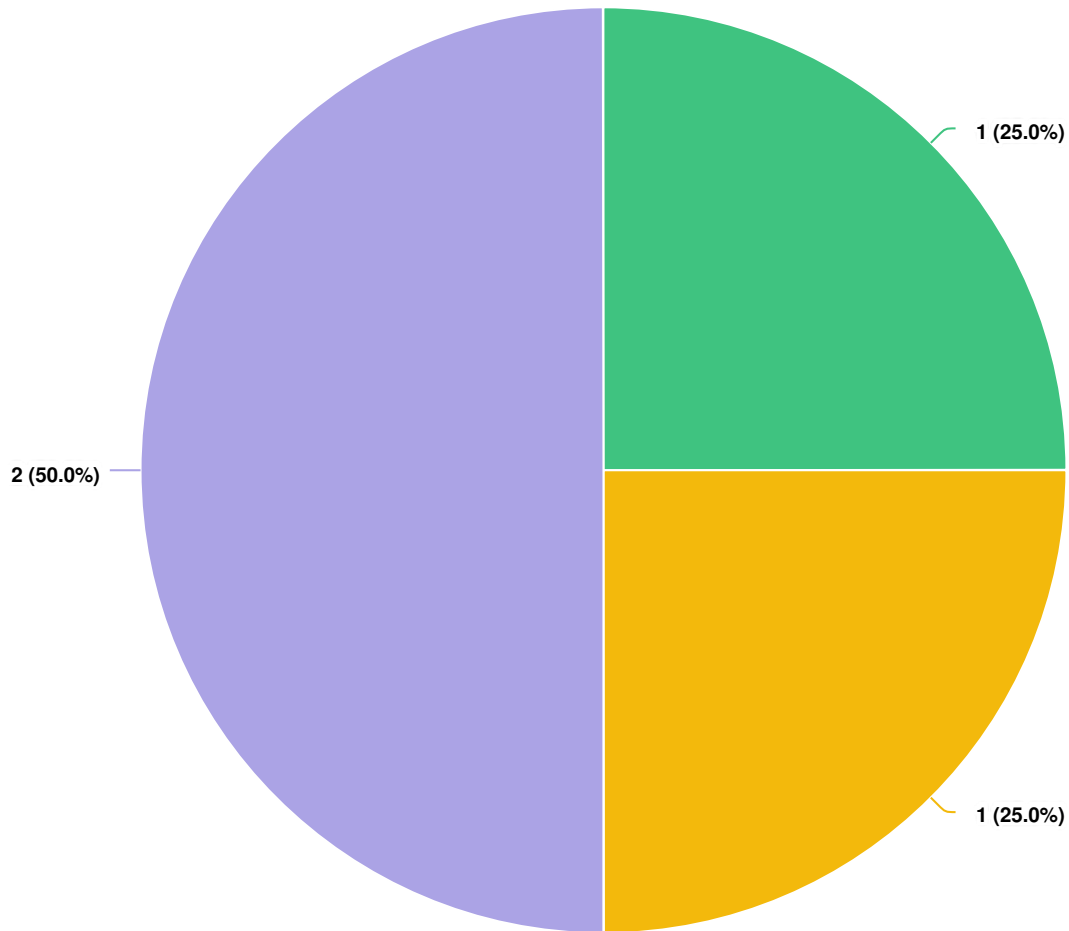
Question options

- 45-54
- 25-34
- 0-15

Optional question (6 response(s), 1 skipped)

Question type: Dropdown Question

Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months (include any problems related to old age)?



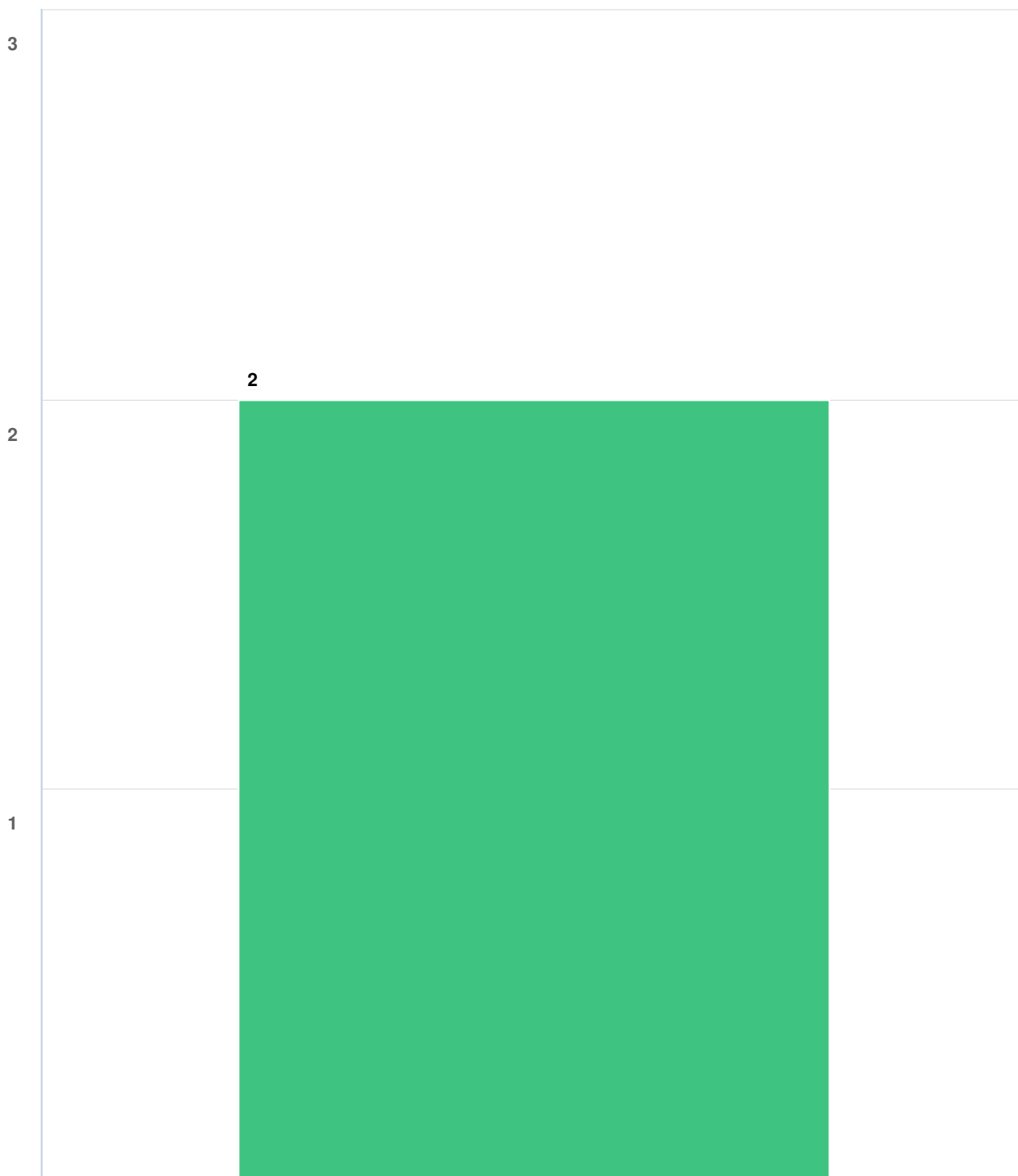
Question options

- Prefer not to say
- No
- Asian: Bangladeshi

Optional question (4 response(s), 3 skipped)

Question type: Dropdown Question

Please state if a health problem or disability applies to you. (People may experience more than one type of disability or health problem, in which case you may indicate more than one. If none of the categories applies, please mark 'Prefer to self-d...



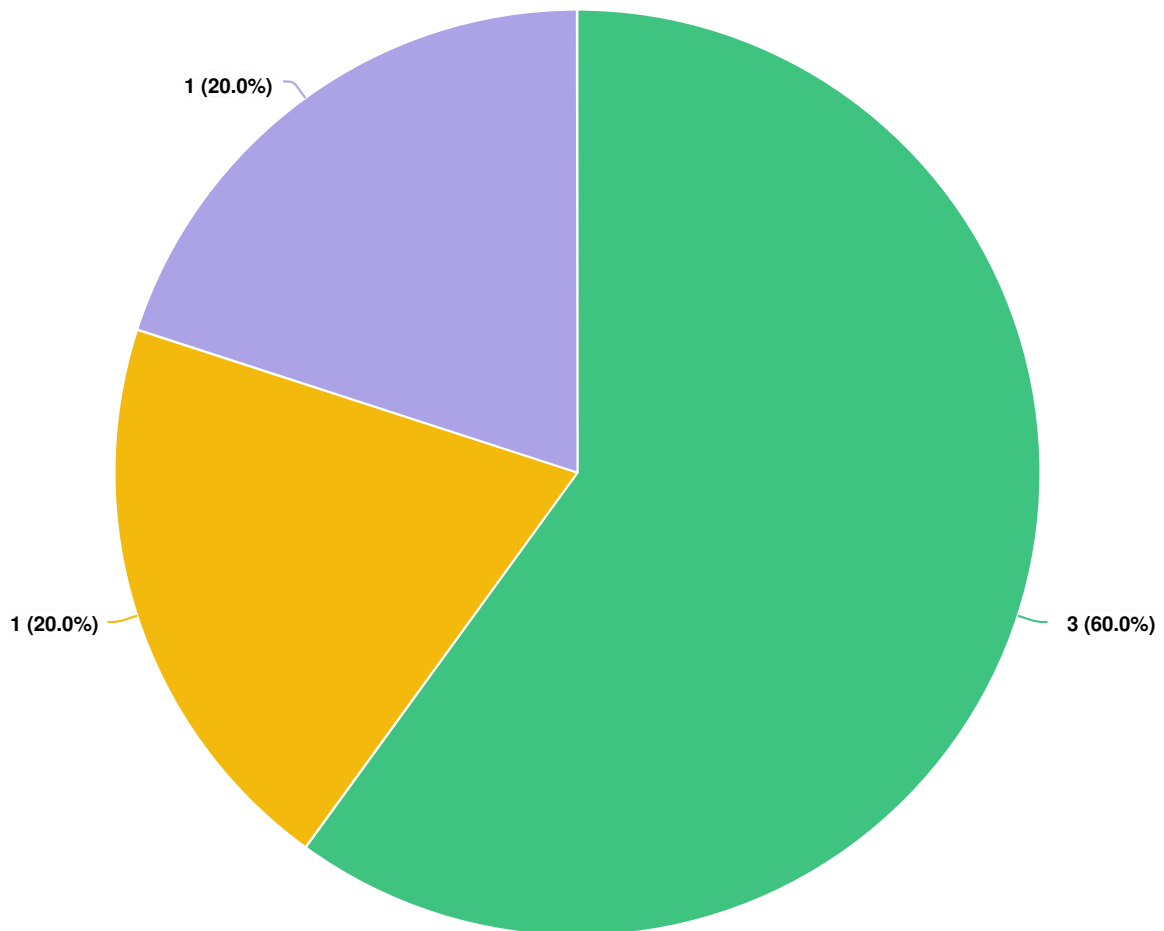
Question options

- Prefer not to say

Optional question (2 response(s), 5 skipped)

Question type: Checkbox Question

Which best describes your gender?



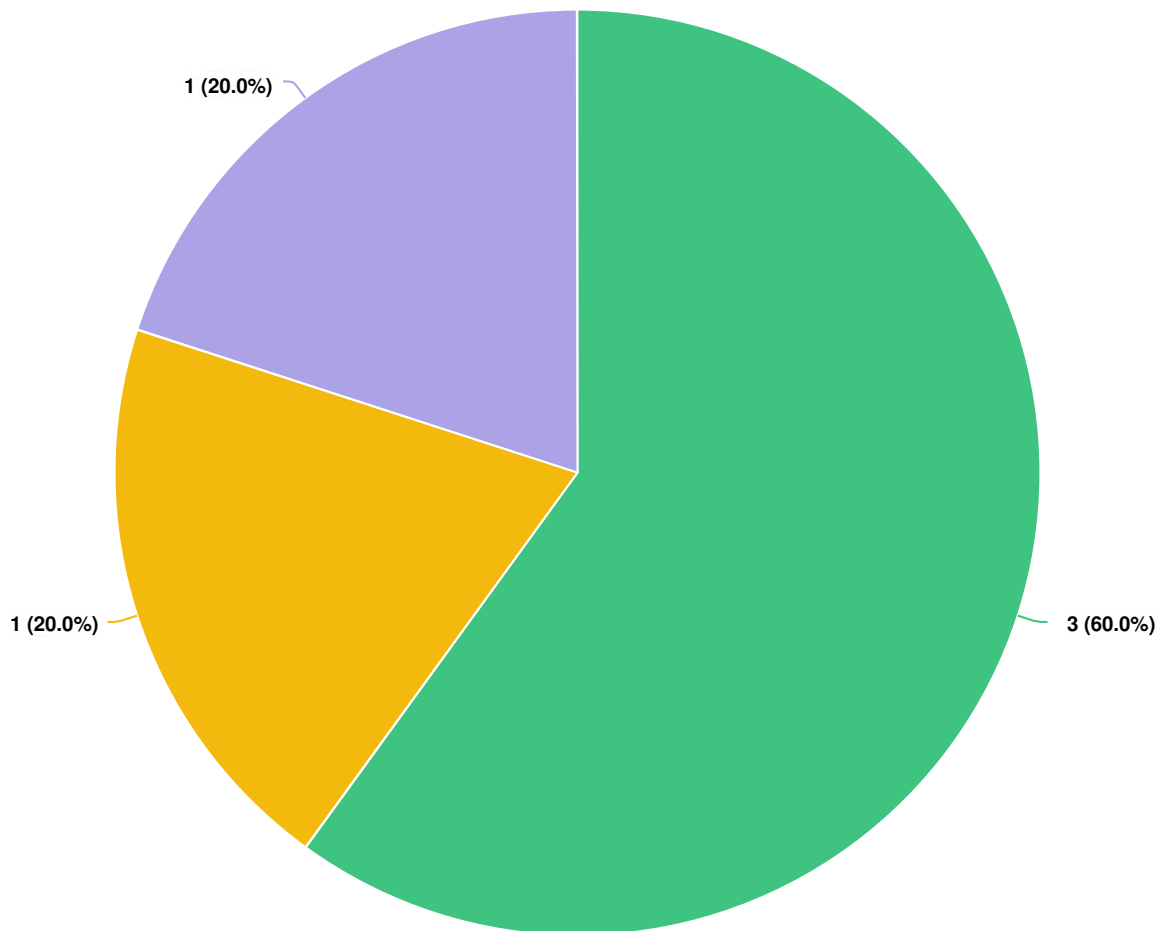
Question options

- Prefer not to say
- Female
- Male

Optional question (5 response(s), 2 skipped)

Question type: Dropdown Question

Is your gender identity the same as the sex you were assigned at birth?



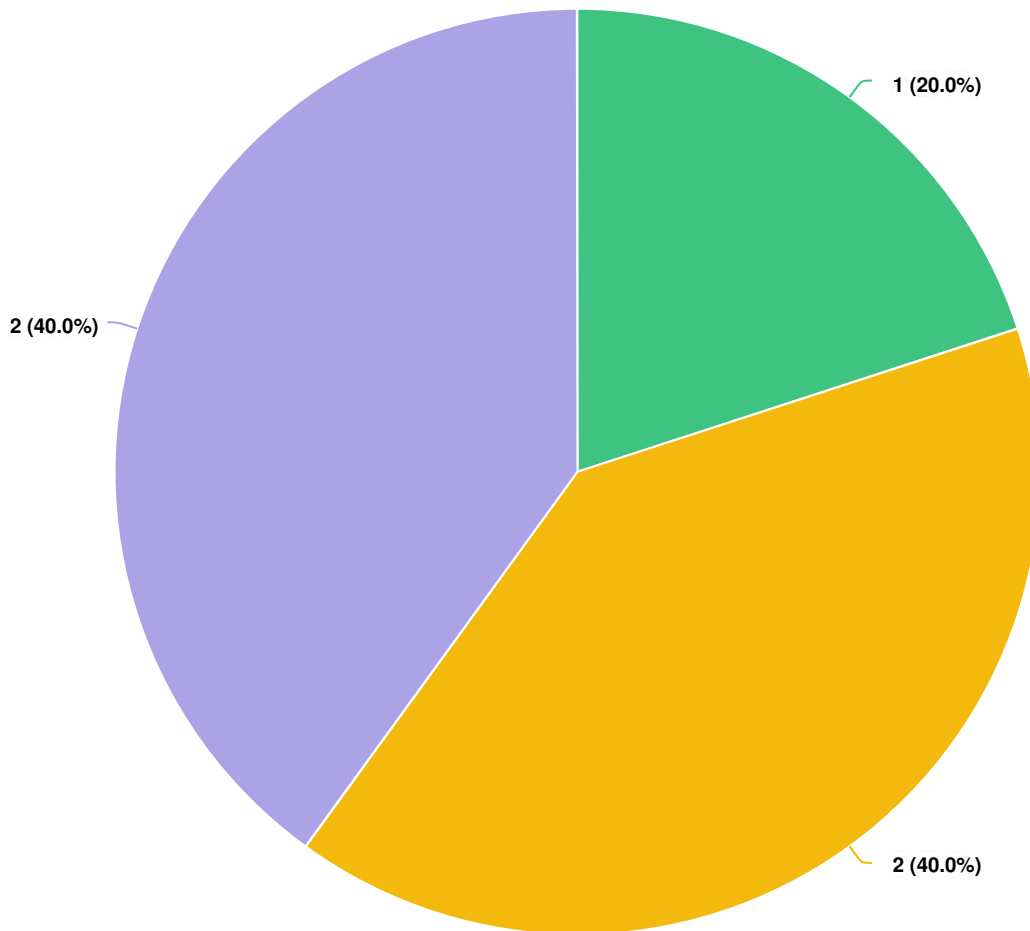
Question options

- Prefer not to say
- Heterosexual
- Yes

Optional question (5 response(s), 2 skipped)

Question type: Dropdown Question

Which of the following describes your sex?



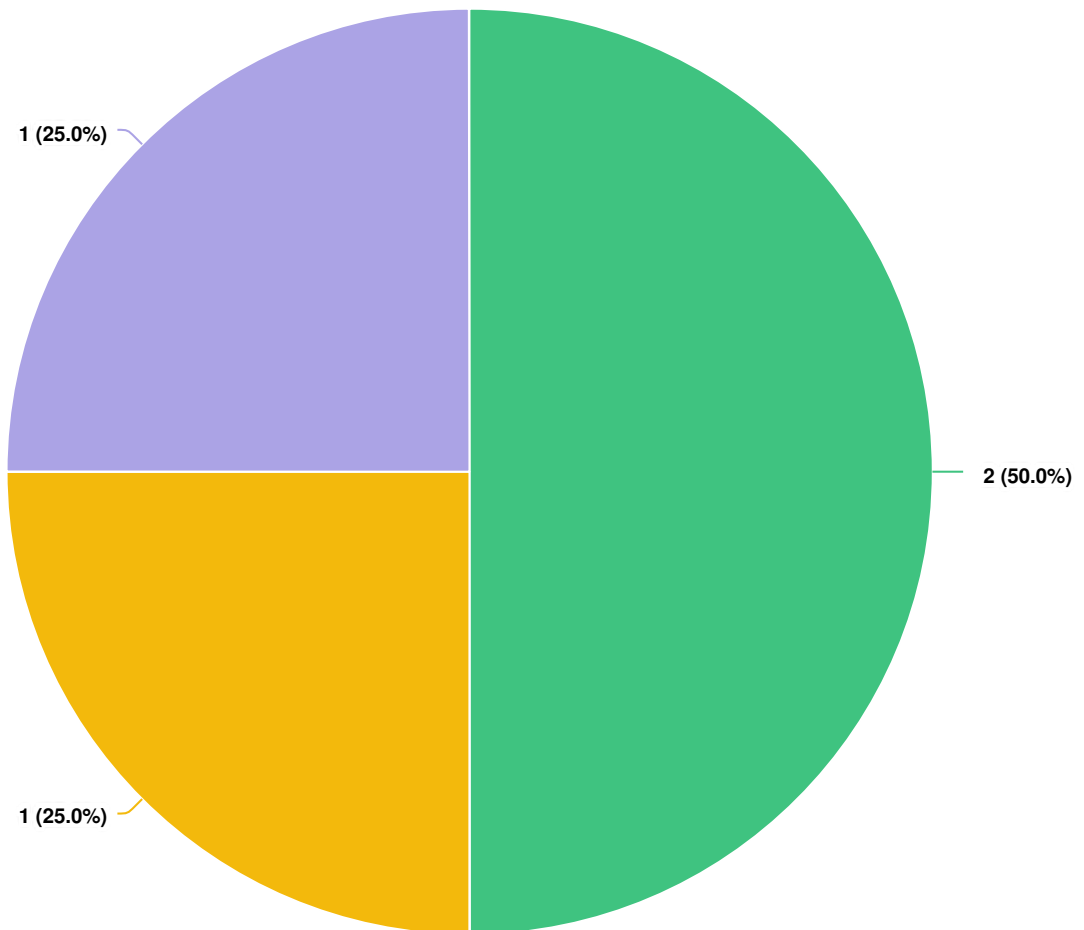
Question options

- Prefer not to say
- Woman
- Man

Optional question (5 response(s), 2 skipped)

Question type: Dropdown Question

Are you legally married or in civil partnership?



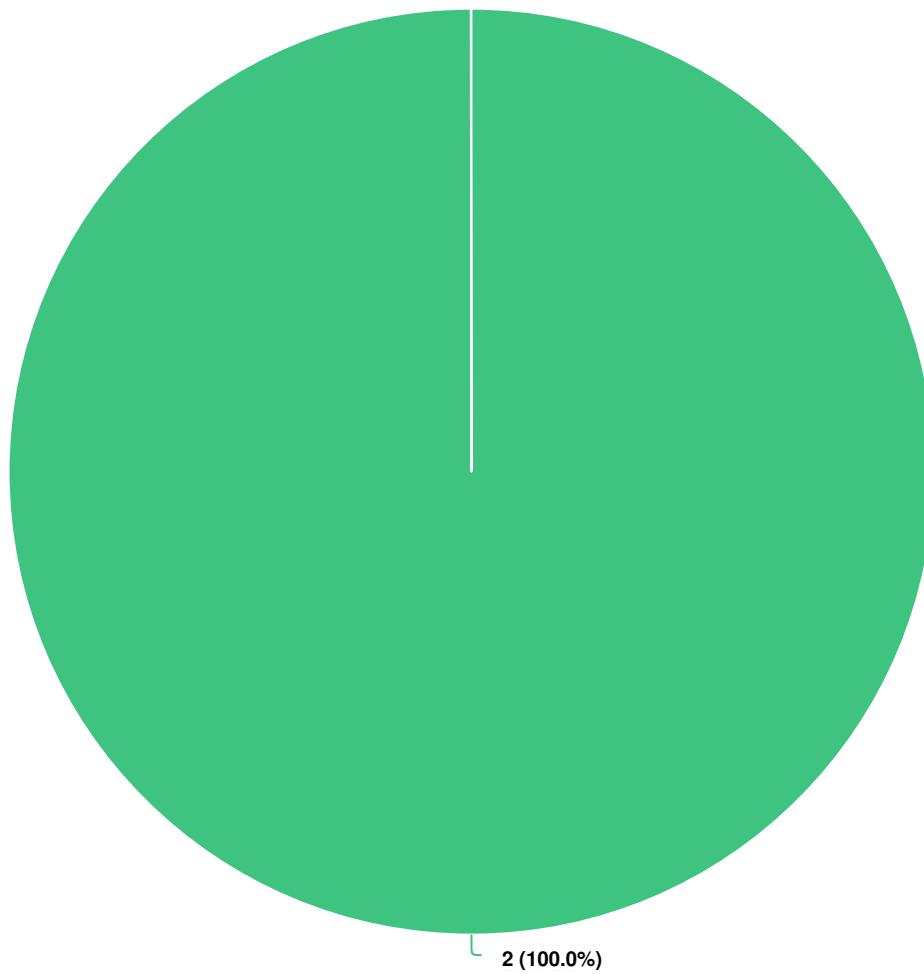
Question options

- Muslim
- Prefer not to say
- No

Optional question (4 response(s), 3 skipped)

Question type: Dropdown Question

Which best describes your current marital, civil partnership or cohabitation status?



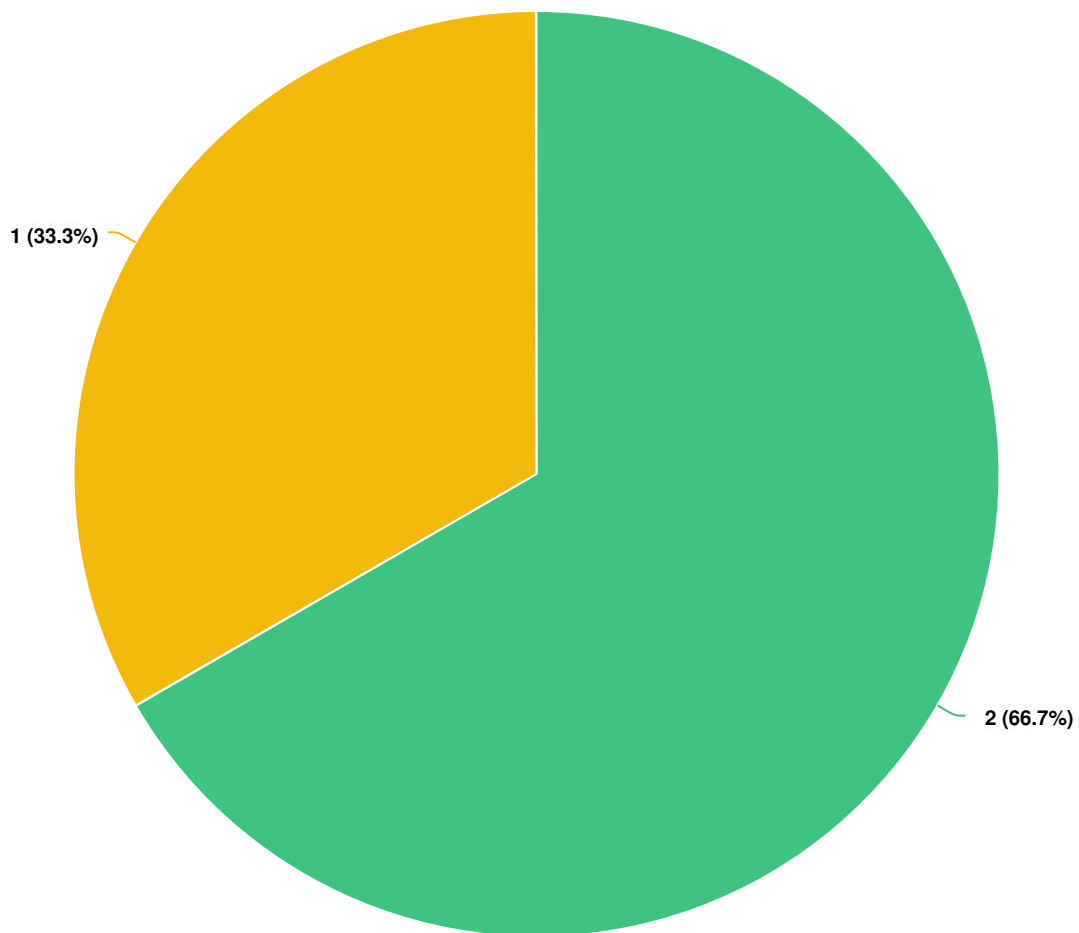
Question options

- Single (never married or never registered a civil partnership)

Optional question (2 response(s), 5 skipped)

Question type: Dropdown Question

Are you currently pregnant or did you give birth in the last twelve months? The Equality Act (2010) protects individuals who are currently pregnant and up to 26 weeks of their maternity. The Act provides further protection for individuals beyond th...



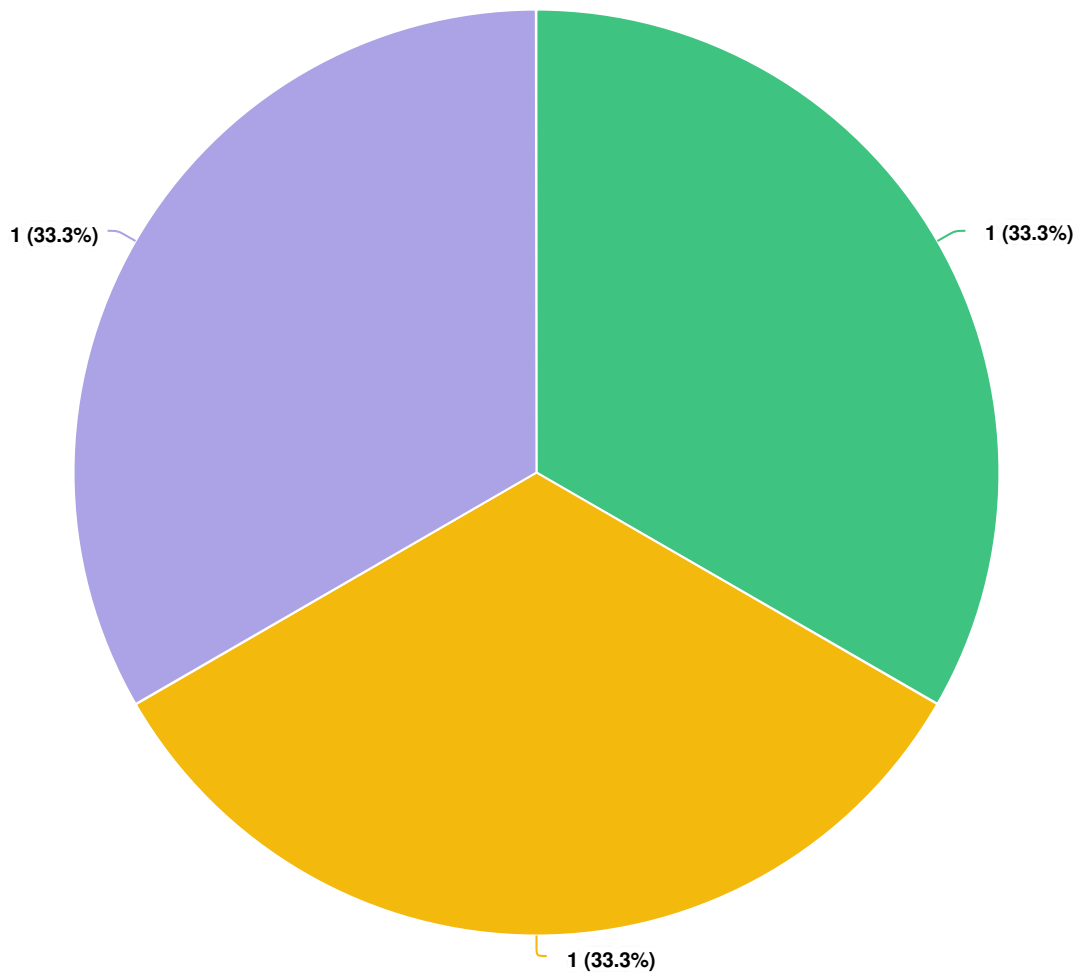
Question options

- Prefer not to say
- No

Optional question (3 response(s), 4 skipped)

Question type: Dropdown Question

How would you describe your ethnic group?



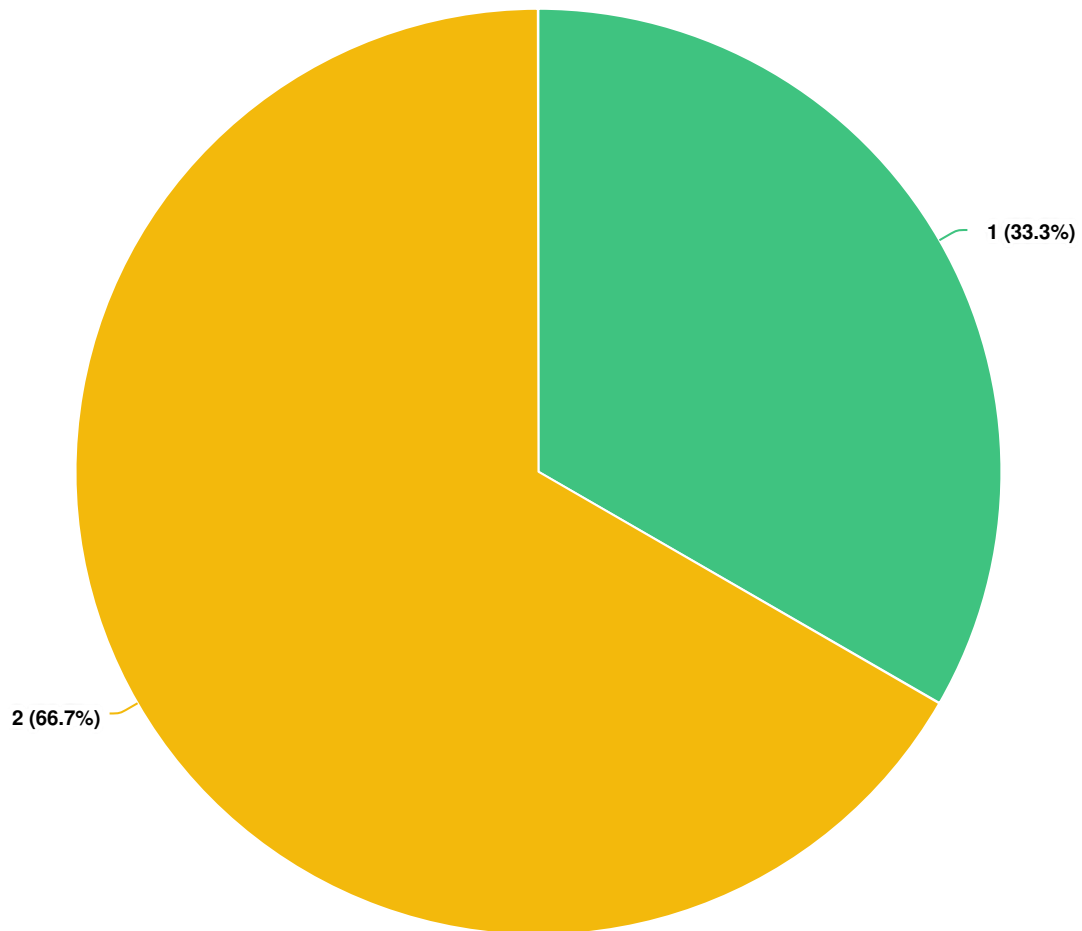
Question options

- Prefer not to say
- Any other black background
- Any other white background

Optional question (3 response(s), 4 skipped)

Question type: Dropdown Question

What is your religion or belief?



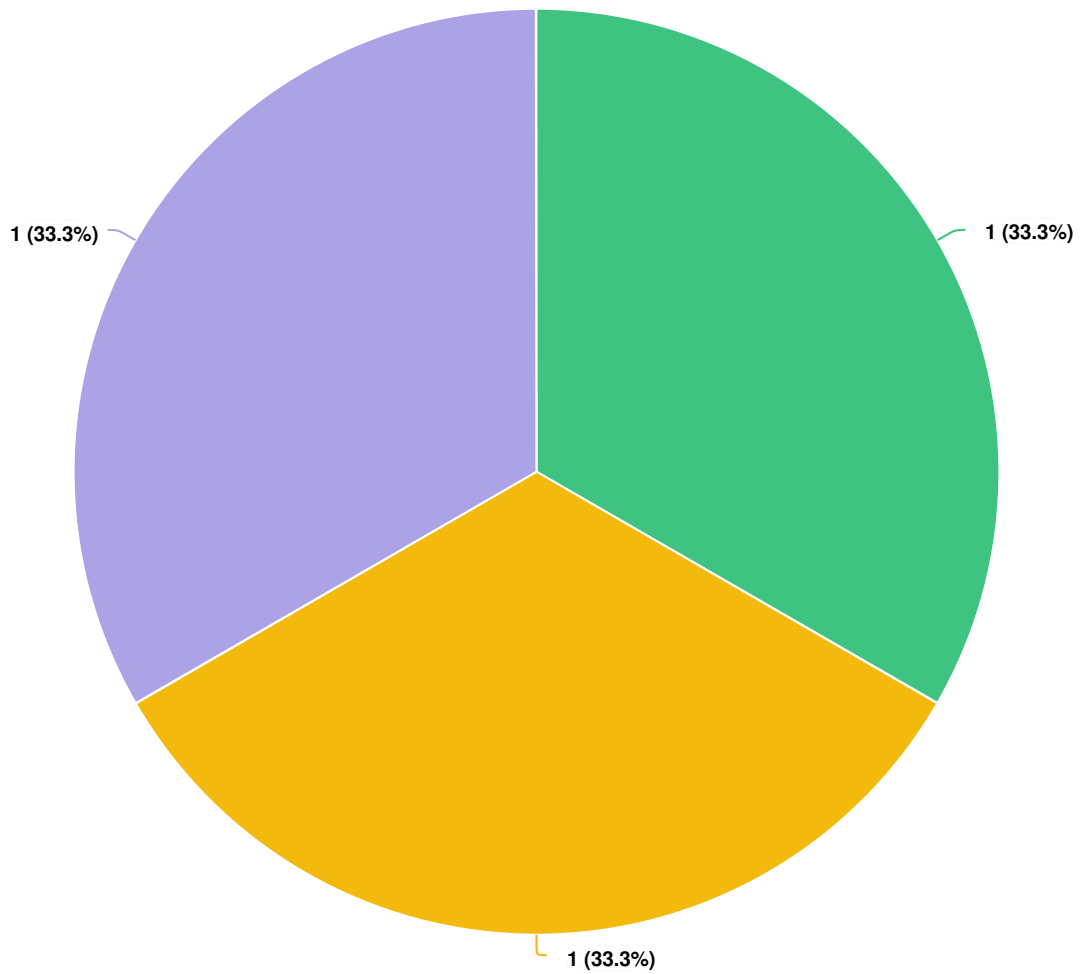
Question options

- Prefer not to say
- No religion or belief

Optional question (3 response(s), 4 skipped)

Question type: Dropdown Question

Which of the following describes your sexual orientation?



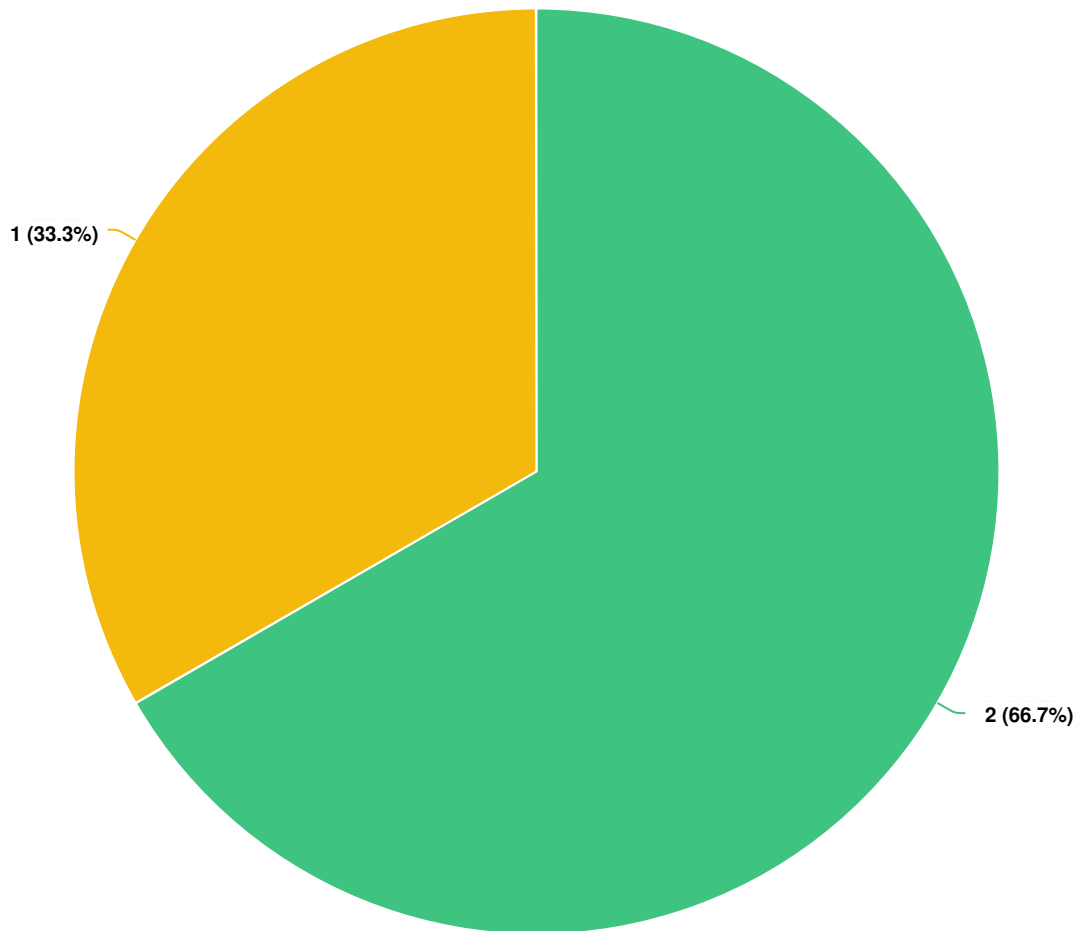
Question options

- Prefer not to say
- Heterosexual/straight
- Gay/lesbian

Optional question (3 response(s), 4 skipped)

Question type: Dropdown Question

Do you have caring or parenting responsibilities? (for example, childcare or dependent adults)



Question options

- Prefer not to say
- No

Optional question (3 response(s), 4 skipped)

Question type: Dropdown Question