

#	Dir	Service	Description of fee and charge	Breakdown	Lead Member	Cabinet Title	Strategic Priority Outcome	Agreed charge 2020-21 £	2020-21 Charge £	2021-22 Proposed Charge £	Rounded up to the nearest	% Change	Unit of charge
5.1 Council Tax and Business Rates													
1	RES	Council Tax and Business Rates	Costs for Issuing a Summons (Council Tax)	Cost charged per summons issued	Cllr Candida Ronald	Cabinet Member for Resources and the Voluntary Sector	No strong alignment	90.00	5.30	5.40	0.10	1.9%	Per summons issued
2	RES	Council Tax and Business Rates	Costs for obtaining a Liability Order (Council Tax)	Costs charged for each liability order obtained from Thames Magistrates Court	Cllr Candida Ronald	Cabinet Member for Resources and the Voluntary Sector	No strong alignment	20.00	20.00	20.00		0.0%	Per Liability Order granted
3	RES	Council Tax and Business Rates	Costs for Issuing a Summons (Business Rates)	Cost charged per summons issued	Cllr Candida Ronald	Cabinet Member for Resources and the Voluntary Sector	No strong alignment	150.00	150.00	150.00		0.0%	Per summons issued
4	RES	Council Tax and Business Rates	Costs for obtaining a Liability Order (Business Rates)	Costs charged for each liability order obtained from Thames Magistrates Court	Cllr Candida Ronald	Cabinet Member for Resources and the Voluntary Sector	No strong alignment	50.00	50.00	50.00		0.0%	Per Liability Order granted
5.2 Idea Stores and Idea Store Learning													
5	RES	Idea Store	Membership Cards	Lost - children	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	0.60	0.60	0.70	0.10	16.7%	Per Card
6	RES	Idea Store	Membership Cards	Lost - adult	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	1.20	1.20	1.40	0.20	16.7%	Per Card
7	RES	Idea Store	Library reservations (Adults aged 16-64)	Books - Premium services for books held outside the LLC	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	5.50	5.50	6.00	0.50	9.1%	Per Item
8	RES	Idea Store	Library reservations (Adults aged 16-64)	AV - Premium services for AV held outside LBTH	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	5.50	5.50	6.00	0.50	9.1%	Per Item
9	RES	Idea Store	Room hire: standard	Average Learning Lab	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	33.00	33.00	34.00	1.00	3.0%	Per Hour
10	RES	Idea Store	Room hire: specialist	IS Canary Wharf, Dance Studio, Seminar Room, Conference Room, Local History Library and other specialist rooms	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	21-128	21-128	21-128	1.00		Per Hour
11	RES	Idea Store	Photocopying	Card	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	1.50	1.50	2.00	0.50	33.3%	Per Card
12	RES	Idea Store	Photocopying	A4 B&W	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	0.15	0.15	0.15	0.05	0.0%	Per Sheet
13	RES	Idea Store	Photocopying	A3 B&W	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	0.25	0.25	0.30	0.05	20.0%	Per Sheet
14	RES	Idea Store	Photocopying	A4 Colour	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	1.10	1.10	1.20	0.10	9.1%	Per Sheet
15	RES	Idea Store	Photocopying	A3 Colour	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	2.00	2.00	2.10	0.10	5.0%	Per Sheet
16	RES	Idea Store	Printouts	A4 B&W printouts from internet	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	0.15	0.15	0.15	0.05	0.0%	Per Sheet
17	RES	Idea Store	Printouts	A4 Colour printouts from internet	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	0.30	0.30	0.35	0.05	16.7%	Per Sheet
18	RES	Idea Store (Local History Library & Archives)	Printouts	A3 microfilm printouts	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	1.00	1.00	1.10	0.10	10.0%	Per Sheet
19	RES	Idea Store (Local History Library & Archives)	Printouts	A4 microfilm printouts	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	0.70	0.70	0.75	0.05	7.1%	Per Sheet
20	RES	Idea Store (Local History Library & Archives)	Digitisation	Images less than 300dpi (whether previously scanned or not)	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	5.00	5.00	5.25	0.25	5.0%	Per Image
21	RES	Idea Store (Local History Library & Archives)	Digitisation	Images more than 300dpi (whether previously scanned or not)	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	10.00	10.00	10.50	0.50	5.0%	Per Image

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22	RES	Idea Store (Local History Library & Archives)	Digitisation	Burning to CD	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	2.00	2.00	2.50	0.50	25.0%	Per Disc
23	RES	Idea Store (Local History Library & Archives)	Digitisation	Use of personal digital camera	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	5.00	5.00	6.00	6.00	20.0%	Per Day
24	RES	Idea Store (Local History Library & Archives)	Image reproduction	Film/TV (UK-only screening or broadcast, not inclusive of online streaming) - Licence for 5 or 10 years, or in perpetuity	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	100.00	100.00	Various	Various	Various	Per Image
25	RES	Idea Store (Local History Library & Archives)	Image reproduction	Film/TV/Online streaming video (Worldwide)	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	200.00	200.00	Various	Various	Various	Per Image
26	RES	Idea Store (Local History Library & Archives)	Image reproduction	Online usage (discounted rate: including student projects, non-profit (charity/community/personal) websites or apps)	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	25.00	25.00	25.00	0.00	0.0%	Per Image
27	RES	Idea Store (Local History Library & Archives)	Image reproduction	Online usage (business websites, commercial apps, advertising)	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	300.00	300.00	350.00	20.00	16.7%	Per Image
28	RES	Idea Store (Local History Library & Archives)	Image reproduction	Exhibition / non-commercial public display	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	50.00	50.00	52.00	2.00	4.0%	Per Image
29	RES	Idea Store (Local History Library & Archives)	Image reproduction	Advertising (except online), art/design products or any other merchandise, hoardings, interior décor of business premises, any other commercial use	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	300.00	300.00	350.00	50.00	16.7%	Per Image
30	RES	Idea Store (Local History Library & Archives)	Image reproduction	Print media and e-books (UK)	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	50.00	50.00	55.00	5.00	10.0%	Per Image
31	RES	Idea Store (Local History Library & Archives)	Image reproduction - LBTH residents and voluntary/community groups	Print media and e-books (UK)	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	15.00	15.00	16.00	1.00	6.7%	Per Image
32	RES	Idea Store (Local History Library & Archives)	Image reproduction	Print media and e-books (World)	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	100.00	100.00	120.00	20.00	20.0%	Per Image
33	RES	Idea Store (Local History Library & Archives)	Image reproduction - LBTH residents and voluntary/community groups	Print media and e-books (World)	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	30.00	30.00	32.00	2.00	6.7%	Per Image
34	RES	Idea Store (including Local History Library & Archives)	Image reproduction concession - not-for-profit organisations, e.g. small presses, academic projects, community heritage projects	50% discount on reproduction fees listed above	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	Various	Various	Various	N/A	N/A	Per Image
35	RES	Idea Store (Local History Library & Archives)	Image reproduction - urgent turnaround fee	For orders required within 2 hours: Add £150 on top of existing fees for first two images, then £100 per additional image.	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	150.00	150.00	170.00	20.00	13.3%	Per order
36	RES	Idea Store Learning	Skills Funding Age+D46:P50cy contract: non-accredited ESOL courses funded through Adult Community Learning grant (fees remitted for those in receipt of benefits)	Typical course fee on a 10 hour programme	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	10.00	10.00	10.00	10.00	0.0%	Per programme
37	RES	Idea Store Learning	Skills Funding Agency contract: non-accredited ESOL courses funded through Adult Community Learning grant (full fee payers)	Typical course fee on a 10 hour programme	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	10.00	10.00	10.00	10.00	0.0%	Per programme
38	RES	Idea Store Learning	Skills Funding Agency contract: accredited ESOL courses funded through Adult Skills grant (full fee payers)	Typical course fee on a 50 hour programme	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	4.25	4.25	10.00	10.00	135.3%	Per Hour
39	RES	Idea Store Learning	Skills Funding Agency contract: Courses funded through Adult Community Learning grant (fees remitted for those in receipt of benefits)	Typical course fee per hour on a 20 hour programme	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	1.40	1.40	1.45	0.05	3.6%	Per Hour
40	RES	Idea Store Learning	Skills Funding Agency contract: Courses funded through Adult Community Learning grant (full fee payers)	Typical course fee on a 20 hour programme	Cllr Sabina Akhtar	Cabinet Member for Culture, Arts and Brexit	9. The Council is open and transparent putting residents at the heart of everything we do	2.40-5.70	2.40-5.70	2.60-7.00	0.05	2.1%	Per Hour