

Administrative error in the 2019/20 annual performance report regarding the number of adults supported into employment by the WorkPath service (outcome 1).

- Out-turn for 2018/19 on the measure was 679 but has been misstated as 1,113 (1,113 outputs was in fact the 18/19 outturn for adults supported into employment by WorkPath partnership – which includes Job Centre Plus etc).
- As a consequence, while performance for WorkPath on this measure did reduce by 26% between 2018/19 and 2019/20, the reduction is less significant than was outlined in the 2019/20 annual performance report.
- As stated in the report there are a number of underlying factors which led to reduced performance which include a service restructure which resulted in some recruitment delays in addition to major ICT challenges. Cllr Uz-Zaman and officers will be touching on performance and exploring next steps for service delivery as the economy recovers from the pandemic as part of their presentation.