

<p>Overview and Scrutiny Committee</p> <p>23 November 2020</p>	 <p>TOWER HAMLETS</p>
<p>Report of: Sharon Godman, Divisional Director for Strategy, Policy and Performance</p>	<p>Classification: Unrestricted</p>
<p>How the council is engaging and communicating with residents in Covid 19</p>	

Originating Officer(s)	Adam Boey, Corporate Strategy and Policy
Wards affected	All wards

Summary

This cover report accompanies the presentation slide deck: How the council is engaging and communicating with residents in COVID-19.

The contents of the slide deck include:

- Background and context: TH Plan, Strategic Plan, Corporate Communications Strategy, Consultation and Engagement Handbook
- Communications – channels, audiences, COVID-19
- Consultation Hub and guidance
- Areas of Improvement and Digital Exclusion

Recommendations:

The Overview and Scrutiny Committee is recommended to:

1. Review the accompanying presentation in order to inform discussion for the next Overview and Scrutiny Committee meeting.