

Working together with the community for a fairer, cleaner and safer borough

Tower Hamlets Strategic Plan 2018-21



Priority 1:	Priority 2:	Priority 3:
People are aspirational, independent and have equal access to opportunities	A borough that our residents are proud of and love to live in	A dynamic outcomes-based Council using digital innovation and partnership working to respond to the changing needs of our borough
Outcome we want to achieve	Outcome we want to achieve	Outcome we want to achieve
<ul style="list-style-type: none"> ● People access a range of education, training, and employment opportunities ● Children and young people are protected so they get the best start in life and can realise their potential ● People access joined-up services when they need them and feel healthier and more independent ● Inequality is reduced and people feel that they fairly share the benefits from growth 	<ul style="list-style-type: none"> ● People live in a borough that is clean and green ● People live in good quality affordable homes and well-designed neighbourhoods ● People feel safer in their neighbourhoods and anti-social behaviour is tackled ● People feel they are part of a cohesive and vibrant community 	<ul style="list-style-type: none"> ● People say we are open and transparent putting residents at the heart of everything we do ● People say we work together across boundaries in a strong and effective partnership to achieve the best outcomes for our residents ● People say we continuously seek innovation and strive for excellence to embed a culture of sustainable improvement
What we will deliver*	What we will deliver*	What we will deliver*
<ul style="list-style-type: none"> ● Support residents into work ● Develop a growth strategy and local economy ● Work to improve education attainment ● Redesign services for children and young people to ensure they access right services ● Deliver robust and proactive response to exploitation of children ● Develop a social work academy ● Further develop integration of health and social care ● Prevent and tackle social isolation ● Empower adult social care users and their carers to remain independent ● Address health issues in children and young people ● Support residents impacted by Universal Credit ● Provide adult learning and employment skills support to those furthest from labour market 	<ul style="list-style-type: none"> ● Develop a Transport Strategy ● Deliver a range of air quality improvements ● Deliver improvements to public realm including waste and recycling ● Deliver more affordable housing ● Improve quality and management of social and private housing ● Deliver key regeneration programmes ● Tackle youth violence and violence against women and girls ● Extend reach of Rapid Response Team to those at risk of gang involvement ● Tackle crime and Anti-Social Behaviour ● Tackle hate crime and extremism ● Develop a strategic approach to cohesion ● Support refugee and migrant communities 	<ul style="list-style-type: none"> ● Redesign our approach to customer services ● Support residents to engage with the council ● Skill up Councillors to enable them to effectively undertake their duties ● Work with Tower Hamlets Strategic Partnership to deliver key outcomes ● Deliver Community Hub Programme ● Deliver integrated care through Tower Hamlets Together Partnership ● Undertake further work to become an Outcome Based Organisation ● Develop a diverse and skilled workforce ● Deliver a range of improvements to council services ● Develop the medium-term financial strategy

*These are a summary of our actions please see the full Strategic Plan for the list of all our actions

We will achieve these outcomes by focussing on:		
<ul style="list-style-type: none"> ● Prevention and early intervention ● Tackling the underlying factors of poverty and inequalities 	<ul style="list-style-type: none"> ● Building strong and resilient communities where people are empowered to help themselves and support each other ● Achieving the best outcomes for the investments we make 	<ul style="list-style-type: none"> ● Having a strong customer focus ● Working with our partners through the Tower Hamlets Partnership ● Continuing to transform our services so that they are fit for purpose