


<p>Non- Executive Committee Report of the:</p> <p>Housing Scrutiny Sub-Committee</p> <p>14th December 2016</p>	
<p>Report of: Aman Dalvi, Corporate Director, Development and Renewal</p>	<p>Classification: [Unrestricted]</p>
<p>Housing Repair Delivery Models Presentation</p>	

<p>Originating Officer(s)</p>	<p>Mark Bursnell, Senior Strategy, Policy and Performance Officer</p>
<p>Wards affected</p>	<p>All wards</p>

Summary

The meeting has been dedicated to the housing repair models operated by key registered providers managing social housing in the borough and THH. The format of the meeting will be a number of presentations followed by a question and answers session.

Recommendations:

The Housing Scrutiny Sub-Committee is recommended to:

1. Note the presentations
2. Develop a better understanding of the different housing repair models managed by a sample of registered providers in the borough

1. REASONS FOR THE DECISIONS

1.1 No decision is required for this item.

2. ALTERNATIVE OPTIONS

2.1 No options will be considered for this item.

3. DETAILS OF REPORT

3.1 Three of the largest local social housing providers-Poplar HARCA, Gateway Housing Association and Swan Housing Association-have volunteered to give presentations on their housing repair delivery models. These three registered providers are members of the Tower Hamlets Housing Forum, the main partnership body for social housing providers in the borough. THH will also give a presentation on their housing repair delivery model. There will also be the opportunity to ask a few questions after each presentation.

3.2 Councillor Islam (Cabinet Member for Housing Management and Performance) will introduce the presentations. The presentations will be followed by a session for members of the Sub-Committee and those members of the public attending the meeting, to ask relevant questions on repairs to a panel of councillors and senior managers from the registered providers giving the presentations.

3.3 For those questions not addressed at the meeting, officers will note the questions on the night and a response in writing will be provided within a couple of weeks.

4. COMMENTS OF THE CHIEF FINANCE OFFICER

4.1 Not applicable as no decision is required.

5. LEGAL COMMENTS

5.1 Not applicable as no decision is required.

6. ONE TOWER HAMLETS CONSIDERATIONS

6.1 The improving and customer responsive repair delivery models operated by key registered provider partners and THH, will contribute towards the achievement of One Tower Hamlets objectives.

7. BEST VALUE (BV) IMPLICATIONS

7.1 Providing high quality and cost effective repair services enhances Best Value in its broadest sense.

8. SUSTAINABLE ACTION FOR A GREENER ENVIRONMENT

8.1 There are no direct environmental implications arising from this item.

9. RISK MANAGEMENT IMPLICATIONS

9.1 There are no direct risk management implications arising from this item.

10. CRIME AND DISORDER REDUCTION IMPLICATIONS

10.1 There are no direct crime and disorder implications arising from this item.

Linked Reports, Appendices and Background Documents

Linked Report

- [List any linked reports, for example those that went to other Committees on the same issue]
- NONE.

Appendices

- NONE.

Local Government Act, 1972 Section 100D (As amended)

List of “Background Papers” used in the preparation of this report

List any background documents not already in the public domain including officer contact information.

- These must be sent to Democratic Services with the report
- NONE.

Officer contact details for documents:

- Mark Bursnell 2249