

1. Enhancing Quality of Life for People with Care and Support Needs

3D part 2a Proportion of people using social care who receive direct payments as part of self directed support (ASCOF indicator) Minimum Target: 23% Stretch Target: 24% National: 22.9% Regional: 24.6%	Jul 24	Aug 24	Sep 24	Trend	
2E Proportion of adults with a learning disability who live in their own home or with family (ASCOF indicator) Minimum Target: 85% Stretch Target: 90% National: 84.5% Regional: 84.6%	Jul 24	Aug 24	Sep 24	Trend	

2. Delaying and Reducing the Need for Care and Support

2B Permanent admissions to residential and nursing care homes (18-64) per 100,000 population - Cumulative (ASCOF indicator) Minimum Target: 8.5 Stretch Target: 9.0 National: 14.6 Regional: 11.7	Jul 24	Aug 24	Sep 24	Trend	
2C Permanent admissions to residential and nursing care homes (65+) per 100,000 population - Cumulative (ASCOF & BCF indicator) Minimum Target: 315 Stretch Target: 315 National: 560.8 Regional: 433.1	Jul 24	Aug 24	Sep 24	Trend	
2A Proportion of new clients receiving short term service during the year where sequel to service was no ongoing support or support of a lower level (ASCOF & OfLOG indicator) Minimum Target: 50% Stretch Target: 75% National: 77.5% Regional: 74.2%	Jul 24	Aug 24	Sep 24	Trend	
EC1 Number of clients in extra care sheltered housing	Jul 24	Aug 24	Sep 24	Trend	
EC2 Number of new clients living in extra care sheltered housing	Jul 24	Aug 24	Sep 24	Trend	

3. Safeguarding Adults whose circumstances make them vulnerable and Protecting from Avoidable Harm

SAT1 Number of Safeguarding Concerns received	Jul 24	Aug 24	Sep 24	Trend	
SAT2 Number of Adult Safeguarding Concerns Contacted Within 1 Day Minimum Target: 65% Stretch Target: 70%	Jul 24	Aug 24	Sep 24	Trend	
SAT3 Number of Adult Safeguarding Enquiries opened National: 343	Jul 24	Aug 24	Sep 24	Trend	
SAT4 Percentage of Adult Safeguarding Enquiries completed within timescales Minimum Target: 40% Stretch Target: 50%	Jul 24	Aug 24	Sep 24	Trend	
SAT5 % of closed section 42 enquiries where desired outcomes expressed were achieved (Making Safeguarding Personal) Minimum Target: 80% Stretch Target: 90%	Jul 24	Aug 24	Sep 24	Trend	
4B The proportion of section 42 safeguarding enquiries where a risk was identified, and the reported outcome was that this risk was reduced or removed (ASCOF indicator)	Jul 24	Aug 24	Sep 24	Trend	

Contacts to Adult Social Care

FD2 Number of Contacts received in the period	Jul 24	Aug 24	Sep 24	Trend	
FD3 Number of Contacts open for more than 14 days	Jul 24	Aug 24	Sep 24	Trend	
FD4 Contacts closed with outcome of Info & Advice or Signposting	Jul 24	Aug 24	Sep 24	Trend	
FD7 Referrals to Reablement	Jul 24	Aug 24	Sep 24	Trend	
FD8.2 Number of people with open short term cases	Jul 24	Aug 24	Sep 24	Trend	

4. Assessments and Reassessments

AR3a Number of social care Assessments started in the period	Jul 24	Aug 24	Sep 24	Trend	
AR3b Number of Initial Assessments started in the period	Jul 24	Aug 24	Sep 24	Trend	
AR4a Number of social care Assessments completed in the period	Jul 24	Aug 24	Sep 24	Trend	
AR4b Number of Initial Assessments completed in the period	Jul 24	Aug 24	Sep 24	Trend	
AR5 Average length of time to complete Care and Support Assessments (in days) - median	Jul 24	Aug 24	Sep 24	Trend	
AR7 Number of Clients in receipt of review under Care Act	Jul 24	Aug 24	Sep 24	Trend	
AR8b Percentage of annual reviews held late (12 months)	Jul 24	Aug 24	Sep 24	Trend	
AR9 Number of all Annual Reviews still waiting to be completed	Jul 24	Aug 24	Sep 24	Trend	
AR10 Number of reviews overdue (less than 6 months)	Jul 24	Aug 24	Sep 24	Trend	
AR11 Number of Reviews overdue (more than 6 months)	Jul 24	Aug 24	Sep 24	Trend	
AR12 Number of Carers Assessments completed in the period (ASC)	Jul 24	Aug 24	Sep 24	Trend	
AR14 Number of Carers Reviews completed in the period (ASC)	Jul 24	Aug 24	Sep 24	Trend	

5. Reablement and Short Term Support

R1a Number of service users starting Reablement in the month	Jul 24	Aug 24	Sep 24	Trend	
R1b Number of service users with Reablement services (independence plan) ended in the month	Jul 24	Aug 24	Sep 24	Trend	
R2 Average length of time service users are in Reablement Service (in weeks)	Jul 24	Aug 24	Sep 24	Trend	
R3 % of service users with an outcome of 'NFA' or 'reduced long term package' at the end of Reablement Service	Jul 24	Aug 24	Sep 24	Trend	
R4 % of service users with an outcome of 'new short or long term package' at the end of Reablement Service	Jul 24	Aug 24	Sep 24	Trend	
R5 % of service users with an outcome of 'increased long term package' at the end of Reablement Service	Jul 24	Aug 24	Sep 24	Trend	

6. Long Term OT

OT1 Number of service users with a long term service who had an OT assessment	Jul 24	Aug 24	Sep 24	Trend	
OT5 Average number of days to complete an OT assessment	Jul 24	Aug 24	Sep 24	Trend	
OT6 Number of residents being supported through assistive technology	Jul 24	Aug 24	Sep 24	Trend	

Placements

ICNP1 % of new long term placements that are in borough	Jul 24	Aug 24	Sep 24	Trend	
ICNP2 % of new short term placements that are in borough	Jul 24	Aug 24	Sep 24	Trend	



1. Enhancing Quality of Life for People with Care and Support Needs

3D part 2a Proportion of people using social care who receive direct payments as part of self directed support (ASCOF indicator) Minimum Target: 23% Stretch Target: 24% National: 22.9% Regional: 24.6%	Jul 24 662 / 2875	Aug 24 654 / 2896	Sep 24 654 / 2913	Trend ▼	
2E Proportion of adults with a learning disability who live in their own home or with family (ASCOF indicator) Minimum Target: 85% Stretch Target: 90% National: 84.5% Regional: 84.6%	Jul 24 670 / 765	Aug 24 673 / 770	Sep 24 676 / 776	Trend ▼	

2. Delaying and Reducing the Need for Care and Support

2B Permanent admissions to residential and nursing care homes (18-64) per 100,000 population - Cumulative (ASCOF indicator) Minimum Target: 8.5 Stretch Target: 9.0 National: 14.6 Regional: 11.7	Jul 24 (12 x 100000) / 243101	Aug 24 (13 x 100000) / 243101	Sep 24 (12 x 100000) / 243101	Trend ▼	
2C Permanent admissions to residential and nursing care homes (65+) per 100,000 population - Cumulative (ASCOF & BCF indicator) Minimum Target: 315 Stretch Target: 315 National: 560.8 Regional: 433.1	Jul 24 (36 x 100000) / 18400	Aug 24 (41 x 100000) / 18400	Sep 24 (45 x 100000) / 18400	Trend ▲	
2A Proportion of new clients receiving short term service during the year where sequel to service was no ongoing support or support of a lower level (ASCOF & OfLOG indicator) Minimum Target: 50% Stretch Target: 75% National: 77.5% Regional: 74.2%	Jul 24 24 / 51	Aug 24 30 / 54	Sep 24 27 / 57	Trend ▼	
EC1 Number of clients in extra care sheltered housing	Jul 24 190	Aug 24 189	Sep 24 185	Trend ▼	
EC2 Number of new clients living in extra care sheltered housing	Jul 24 20	Aug 24 7	Sep 24 8	Trend ▲	

3. Safeguarding Adults whose circumstances make them vulnerable and Protecting from Avoidable Harm

SAT1 Number of Safeguarding Concerns received	Jul 24 151	Aug 24 140	Sep 24 110	Trend ▼	
SAT2 Number of Adult Safeguarding Concerns Contacted Within 1 Day Minimum Target: 65% Stretch Target: 70%	Jul 24 92 / 151	Aug 24 88 / 140	Sep 24 68 / 110	Trend ▼	
SAT3 Number of Adult Safeguarding Enquiries opened National: 343	Jul 24 43	Aug 24 34	Sep 24 16	Trend ▼	
SAT4 Percentage of Adult Safeguarding Enquiries completed within timescales Minimum Target: 40% Stretch Target: 50%	Jul 24 15 / 35	Aug 24 9 / 33	Sep 24 8 / 21	Trend ▲	
SAT5 % of closed section 42 enquiries where desired outcomes expresses were achieved (Making Safeguarding Personal) Minimum Target: 80% Stretch Target: 90%	Jul 24 20 / 29	Aug 24 22 / 29	Sep 24 10 / 15	Trend ▼	
4B The proportion of section 42 safeguarding enquiries where a risk was identified, and the reported outcome was that this risk was reduced or removed (ASCOF indicator)	Jul 24 14 / 17	Aug 24 14 / 18	Sep 24 11 / 14	Trend ▲	

Contacts to Adult Social Care

FD2 Number of Contacts received in the period	Jul 24 1444	Aug 24 1288	Sep 24 1210	Trend ▼	
FD3 Number of Contacts open for more than 14 days	Jul 24 78	Aug 24 81	Sep 24 409	Trend ▲	
FD4 Contacts closed with outcome of Info & Advice or Signposting	Jul 24 220 / 1460	Aug 24 204 / 1276	Sep 24 419 / 1547	Trend ▲	
FD7 Referrals to Reablement	Jul 24 77	Aug 24 70	Sep 24 76	Trend ▲	
FD8.2 Number of people with open short term cases	Jul 24 587	Aug 24 553	Sep 24 443	Trend ▼	

4. Assessments and Reassessments

AR3a Number of social care Assessments started in the period	Jul 24 82	Aug 24 63	Sep 24 58	Trend ▼	
AR3b Number of Initial Assessments started in the period	Jul 24 129	Aug 24 103	Sep 24 122	Trend ▲	
AR4a Number of social care Assessments completed in the period	Jul 24 59	Aug 24 71	Sep 24 61	Trend ▼	
AR4b Number of Initial Assessments completed in the period	Jul 24 128	Aug 24 134	Sep 24 114	Trend ▼	
AR5 Average length of time to complete Care and Support Assessments (in days) - median	Jul 24 20	Aug 24 24	Sep 24 28	Trend ▲	
AR7 Number of Clients in receipt of review under Care Act	Jul 24 204	Aug 24 170	Sep 24 253	Trend ▲	
AR8b Percentage of annual reviews held late (12 months)	Jul 24 109 / 152	Aug 24 98 / 125	Sep 24 147 / 193	Trend ▼	
AR9 Number of all Annual Reviews still waiting to be completed	Jul 24 862	Aug 24 886	Sep 24 896	Trend ▲	
AR10 Number of reviews overdue (less than 6 months)	Jul 24 521	Aug 24 532	Sep 24 548	Trend ▲	
AR11 Number of Reviews overdue (more than 6 months)	Jul 24 341	Aug 24 354	Sep 24 348	Trend ▼	
AR12 Number of Carers Assessments completed in the period (ASC)	Jul 24 48	Aug 24 37	Sep 24 57	Trend ▲	
AR14 Number of Carers Reviews completed in the period (ASC)	Jul 24 22	Aug 24 16	Sep 24 13	Trend ▼	

5. Reablement and Short Term Support

R1a Number of service users starting Reablement in the month	Jul 24 80	Aug 24 80	Sep 24 76	Trend ▼	
R1b Number of service users with Reablement services (independence plan) ended in the month	Jul 24 86	Aug 24 80	Sep 24 88	Trend ▲	
R2 Average length of time service users are in Reablement Service (in weeks)	Jul 24 4.6	Aug 24 5.4	Sep 24 5.8	Trend ▲	
R3 % of service users with an outcome of 'NFA' or 'reduced long term package' at the end of Reablement Service	Jul 24 49 / 86	Aug 24 49 / 80	Sep 24 51 / 88	Trend ▼	
R4 % of service users with an outcome of 'new short or long term package' at the end of Reablement Service	Jul 24 35 / 86	Aug 24 30 / 80	Sep 24 35 / 88	Trend ▲	
R5 % of service users with an outcome of 'increased long term package' at the end of Reablement Service	Jul 24 2 / 86	Aug 24 1 / 80	Sep 24 2 / 88	Trend ▲	

6. Long Term OT

OT1 Number of service users with a long term service who had an OT assessment	Jul 24 29	Aug 24 30	Sep 24 25	Trend ▼	
OT5 Average number of days to complete an OT assessment	Jul 24 18	Aug 24 13	Sep 24 22	Trend ▲	
OT6 Number of residents being supported through assistive technology	Jul 24 2734	Aug 24 2731	Sep 24 2728	Trend ▼	

Placements

ICNP1 % of new long term placements that are in borough	Jul 24 21 / 43	Aug 24 10 / 26	Sep 24 9 / 16	Trend ▲	
ICTP2 % of new short term placements that are in borough	Jul 24 20 / 40	Aug 24 20 / 37	Sep 24 10 / 23	Trend ▼	