

COMMUNITY-LED

WORKFORCE TO REFLECT THE COMMUNITY



A workforce that reflects, at all levels, the rich diversity of the community of Tower Hamlets and addresses areas of inequality

BE A COUNCILLOR CAMPAIGN



To encourage people of different backgrounds to be involved in local politics in advance of the 2026 local elections

WOMEN'S COMMISSION

A groundbreaking initiative to advance gender equality, amplify women's voices, and address key issues affecting women in our community



COMMUNITY AT THE CORE

A new Community Engagement Strategy 2024-2028, with a vision to create 'a council that listens to communities to build a borough that works for everyone'



EMPOWERMENT & LEADERSHIP



Empowering residents and community leaders to leverage lived experiences for the council's improvement agenda

STRATEGIC VISION 2035

A comprehensive long-term vision co-produced with the community



COMMUNITY COHESION PLAN

2025/2029



A plan for a more cohesive community which sets out our approach to achieving the best outcomes

LEARNING FROM THE PAST



Evaluating the effectiveness of past cost-saving measures and digital models to ensure best practice

VALUE DRIVEN

SAVING FAMILIES

Universal Free School Meals for all secondary students, promoting healthy eating during the cost-of-living crisis

£550 per child, per year

£25m

Reduction to Agency Spend In the 2024/25 financial year

Investment of

£17m IN GROWTH FOR MAYORAL PRIORITY



£39.3m

investment in improvements for the community

PEOPLE FIRST

A borough for all



TECH ENABLED CARE

£4.9m

investment to improve the quality of life for our most vulnerable residents

£755m

CAPITAL EXPENDITURE FUND

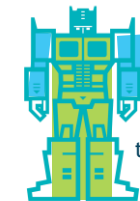
to transform our borough over the next 3 years



193

E-LEARNING

Courses available on the Learning HUB for all staff



TRANSFORM YOUR TEAM

Bid for a free half day training tailored to your team's specific requirements. Receive expert advice & direction on areas transformation

INNOVATE

Integrated Dashboards

for intelligence driven service improvement



Power Bi

INNOVATION TH

A workforce culture transformation programme designed to help improve culture among teams and services across the council



INVESTORS IN PEOPLE



Achieve GOLD status in 2025

ENABLING

OVER 40

Different types of APPRENTICESHIPS available for all staff



STAFF POD SESSIONS

Take part in multiple opportunities to ask questions, raise concerns, share ideas and contribute to exciting council initiatives



MEET YOUR DIRECTORS

Increased leadership visibility at workforce engagement sessions for enhanced collaboration



YOUNG TOWER HAMLETS

A fresh website - the new go-to hub for young people aged 11 to 19 or up to 25 with SEND

YOUNG AMBASSADORS



A programme for young people in the borough passionate about their local community and making a difference in young people's lives



Annual reports published by the corporate centre on progress with strategic priorities

MAYOR'S SMALL GRANTS

which will provide **£800k** through community grants and initiatives for enhanced VCS awareness and accessibility of all available



LET'S TALK TOWER HAMLETS



A platform for residents and local businesses in the borough who want to help shape proposals, projects and priorities that can benefit the community



MAYORAL SURGERIES

Opportunity for any resident to talk to their Mayor face to face in relation to key challenges and opportunities



18 RECCOMENDATIONS TO IMPROVE

Collaborating with the LGA Corporate Peer Challenge Team to build a comprehensive action plan for improved resident and staff outcomes

FEEDBACK LOOP

Ensuring a clear and accessible feedback loop from all consultations on the Tower Hamlets website



Tackling the Cost of Living

Committing a clear package of support to low-income households and those facing financial difficulties



KEEPING YOU CONNECTED

Achieving a **90%** answered call rate for community support



5

streamlined directorates to enhance resident-focused services



COLLABORATIVE

ACCOUNTABLE