

**Strategic Plan: 2024-25 Annual Delivery Plan Performance Measures**

<b>Activity ID</b>	<b>Performance Measure</b>	<b>Rationale (where measure is new/ changed)</b>	<b>Directorate</b>	<b>Lead Cabinet Member</b>	<b>Lead Cabinet Member Portfolio</b>
<b>Priority 1: Tackling the Cost of Living Crisis</b>					
1.01	Number of EMAs awarded	N/A	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
1.02	Number of university bursaries awarded	N/A	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
1.03	Percentage of homelessness cases prevented or relieved	N/A	Housing & Regeneration	Councillor Saied Ahmed	Cabinet Member for Resources and the Cost of Living
1.03	Number of homeless supported into sustainable accommodation	N/A	Housing & Regeneration	Councillor Saied Ahmed	Cabinet Member for Resources and the Cost of Living
1.04	Number of attendances to holiday activities and food programme during school holidays	N/A	Housing & Regeneration	Councillor Saied Ahmed	Cabinet Member for Resources and the Cost of Living
1.05	Tonnes of food provided to food aid organisations	N/A	Housing & Regeneration	Councillor Saied Ahmed	Cabinet Member for Resources and the Cost of Living
New	Council tax collection rate (in year)	The measure is to reflect the investment in a council tax cost of living fund	Resources	Cllr Saied Ahmed	Cabinet Member for Resources and the Cost of Living
New	Council tax collection rate (overall)	The measure is to reflect the investment in a council tax cost of living fund	Resources	Cllr Saied Ahmed	Cabinet Member for Resources and the Cost of Living
<b>Priority 2: Homes for the Future</b>					
2.01	Net additions to the housing stock	N/A	Housing & Regeneration	Councillor Kabir Ahmed	Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.01	Number of affordable homes delivered	N/A	Housing & Regeneration	Councillor Kabir Ahmed	Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.07	Lets to overcrowded households	N/A	Housing & Regeneration	Councillor Kabir Ahmed	Cabinet Member for Regeneration, Inclusive Development and Housebuilding
2.09	Number of privately rented properties visited	N/A	Communities	Councillor Kabir Ahmed	Cabinet Member for Regeneration, Inclusive Development and Housebuilding
New	Percentage of tenants satisfied with the overall service	Housing Management Measure following THH insourcing. Part of Tenant Satisfaction measures	Housing & Regeneration	Councillor Kabir Ahmed	Cabinet Member for Regeneration, Inclusive Development and Housebuilding
New	Percentage of tenants satisfied that their home is safe	Housing Management Measure following THH insourcing. Part of Tenant Satisfaction measures	Housing & Regeneration	Councillor Kabir Ahmed	Cabinet Member for Regeneration, Inclusive Development and Housebuilding
New	Percentage of homes that do not meet the Decent Homes Standard	Housing Management Measure following THH insourcing. Part of Tenant Satisfaction measures	Housing & Regeneration	Councillor Kabir Ahmed	Cabinet Member for Regeneration, Inclusive Development and Housebuilding
<b>Priority 3: Accelerate Education</b>					

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3.01	Number of primary school pupils in KS2 receiving public-funded FSM	The measure is to reflect the London Mayor's FSM for all primary school pupils . Set to continue into the 2024-25 academic year	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.01	% of primary school pupils in KS2 receiving public-funded FSM	The measure is to reflect the London Mayor's FSM for all primary school pupils . Set to continue into the 2024-25 academic year	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.02	Number of secondary school pupils receiving council-funded FSM	N/A	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.02	% of secondary school pupils receiving council-funded FSM	N/A	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.06	Number of young people who registered with the Council's and Council commissioned youth centres	Slight change to the description. Methodology remains unchanged	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.06	Number of users who regularly attend the Council's and Council commissioned youth services	N/A	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.06	Number of young people engaged with the Council's and Council commissioned youth centres who achieve a recorded outcome	N/A	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.06	Number of young people engaged with the Council's and Council commissioned youth centres who achieve an accredited outcome	N/A	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.17	Number of active education, health and care (EHC) plans	N/A	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.17	% of education, health and care (EHC) assessments completed within 20 weeks	N/A	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.19	Percentage of Idea Store learners who pass a Skills for Life course	N/A	Resources	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.20	Number of children supported by the Early Help Children and Family Service	N/A	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.21	% of contacts into MAST that are reviewed and progressed within timescales	Team name change from MASH to the Multi-Agency Support Team (MAST)	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.21	Rate of first time entrants to the Youth Justice system	N/A	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.21	% of children that re-offend	The measure is on children aged 10-17 thus better refined the definition.	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.21	Rate of children subject to protection plans	Better able to appropriately benchmark on rates rather than a number for this measure	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
3.22	% of Care Leavers aged 17-25 who are in education, employment or training (EET)	N/A	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)

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3.22	Rate of children looked after	Better able to appropriately benchmark on rates rather than a number for this measure	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
NEW	Rate of children receiving a custodial sentence	this relevant metric forms part of the three indicators for which the Service is measured against by the Ministry of Justice	Children's Services	Councillor Maium Talukdar	Deputy Mayor and Cabinet Member for Education and Lifelong Learning (Statutory Deputy Mayor)
<b>Priority 4: Boost culture, business, jobs and leisure</b>					
4.01	Number of arts events delivered	N/A	Communities	Councillor Iqbal Hossain	Cabinet Member for Culture and Recreation
4.03	% of leisure centre users that are female	New in-sourced leisure centres to collect data for all users	Communities	Councillor Iqbal Hossain	Cabinet Member for Culture and Recreation
4.12	The number of new jobs, training and apprenticeship opportunities enabled for local people	N/A	Housing & Regeneration	Councillor Abdul Wahid	Cabinet Member for Jobs, Skills and Growth
4.16	Enterprises supported through the council's business programmes	N/A	Housing & Regeneration	Councillor Abdul Wahid	Cabinet Member for Jobs, Skills and Growth
<b>Priority 5: Invest in public services</b>					
5.07	People in adult social care quality of life	Requested by Mayor's office	Health and Social Care	Councillor Gulam Kibria Choudhury	Cabinet Member for Health, Wellbeing and Social Care
5.07	% of people who are signposted to find appropriate advice & support in the wider community that helps them to maintain their independence	N/A	Health and Social Care	Councillor Gulam Kibria Choudhury	Cabinet Member for Health, Wellbeing and Social Care
5.07	Overall satisfaction with care and support services received	N/A	Health and Social Care	Councillor Gulam Kibria Choudhury	Cabinet Member for Health, Wellbeing and Social Care
5.07	% service users surveyed who agree with the statement "Overall I have a positive experience of the services I am receiving from the homecare agency"	N/A	Health and Social Care	Councillor Gulam Kibria Choudhury	Cabinet Member for Health, Wellbeing and Social Care
5.10	Number of smoking cessation 4 week quits	N/A	Health and Social Care	Councillor Gulam Kibria Choudhury	Cabinet Member for Health, Wellbeing and Social Care
5.10	Number of smoking cessation 4 week quits (BAME)	N/A	Health and Social Care	Councillor Gulam Kibria Choudhury	Cabinet Member for Health, Wellbeing and Social Care
<b>Priority 6: Empower Communities and Fight Crime</b>					
6.02	Number of hours of uniformed patrols delivered by the Safer Neighbourhood Operations Service	N/A	Communities	Councillor Abu Talha Choudhury	Cabinet Member for Safer Communities
6.02	Victims of violence against women and girls who feel safer after engaging with commissioned provider	N/A	Communities	Councillor Abu Talha Choudhury	Cabinet Member for Safer Communities
6.02	Adults with substance misuse treatment need who successfully engage in community-based structured treatment following release from prison	N/A	Communities	Councillor Abu Talha Choudhury	Cabinet Member for Safer Communities
<b>Priority 7: A Clean and Green Future</b>					
7.08	Number of trees planted	N/A	Communities	Councillor Kabir Hussain	Cabinet Member for Environment and the Climate Emergency
7.11	Level of household recycling	N/A	Communities	Councillor Kabir Hussain	Cabinet Member for Environment and the Climate Emergency

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7.13	Percentage of enforcement actions to fly-tip incidents	N/A	Communities	Councillor Kabir Hussain	Cabinet Member for Environment and the Climate Emergency
7.20	Children engaged in school cycle schemes	N/A	Communities	Councillor Kabir Hussain	Cabinet Member for Environment and the Climate Emergency
New	Percentage of waste collections completed on time	Replace existing waste measure on missed collections	Communities	Councillor Kabir Hussain	Cabinet Member for Environment and the Climate Emergency
New	Level of Public Realm Cleanliness	New contract with Keep Britain Tidy on street cleansing inspections. Independent and Benchmarkable data	Communities	Councillor Kabir Hussain	Cabinet Member for Environment and the Climate Emergency
<b>Priority 8: A council that listens and works for everyone</b>					
8.06	Residents' perception of being involved in decision-making	N/A	Chief Executive's Office	Councillor Abu Talha Choudhury	Cabinet Member for Safer Communities
8.07	Residents' perception of being kept informed by the Council	N/A	Chief Executive's Office	Councillor Abu Talha Choudhury	Cabinet Member for Safer Communities
8.13	Percentage of top 5% of earners from Black, Asian and multi-ethnic communities	N/A	Resources	Councillor Suluk Ahmed	Cabinet Member for Equalities and Social Inclusion