Committee : Licensing Sub-Committee	Date		Classification Unclassified	Report No.	Agenda Item No.
Report of: David Tolley Head of Environmental Health & Trading Standards Originating Officer: Mohshin Ali Senior Licensing Officer		Title: Licensing Act 2003 Application for a Premises Licence for (Belles Beauty Bar), 105 Burdett Road, London E3 4JN Ward affected: Mile End			

1.0 Summary

Applicant:	Belles Beauty Bar Ltd
Name and	Belles Beauty Bar
Address of Premises:	Oval Studios 105 Burdett Road London E3 4JN
Licence sought:	 Licensing Act 2003 – premises licence The sale by retail of alcohol (on sales only)
Representations:	A Ward Councillor Local Business Local Residents

2.0 Recommendations

2.1 That the Licensing Committee considers the application and representations then adjudicate accordingly.

LOCAL GOVERNMENT 2000 (Section 97) LIST OF "BACKGROUND PAPERS" USED IN THE DRAFTING OF THIS REPORT

Brief description of "background paper"

- Guidance Issued under Section 182 of the Licensing Act 2003
- Tower Hamlets Licensing Policy
- File

Tick if copy supplied for register

If not supplied, name and telephone number of holder

Mohshin Ali 020 7364 5498

3.0 Background

- 3.1 This is an application for a premises licence for (Belles Beauty Bar), 105 Burdett Road, London E3 4JN.
- 3.2 The applicant has described the premises as: "Belles Beauty Bar occupies the ground floor of 105 Burdett Road in Bow and is a beauty salon. Alcohol will only be sold or supplied to those clients and their companions, over the age of 18, who are visiting the premises for the purposes of a beauty treatment services appointment.".
- 3.3 A copy of the premises licence application form is enclosed asAppendix 1. The licensable activities and timings that have been applied for are as follows:

The sale by retail of alcohol (On sales only)

• Monday to Sunday, from 11:00 hrs to 18:30 hrs the following day

Hours premises are open to the public

• Monday to Sunday, from 10:00 hrs to 19:00 hrs the following day

4.0 Location and Nature of the premises

- 4.1 The site plan of the venue is included as **Appendix 2**.
- 4.2 Maps and photos showing the vicinity are included as **Appendix 3**.
- 4.3 Details of the nearest licensed venues are included as **Appendix 4**.

5.0 Licensing Policy and Government Advice

- 5.1 The Council has adopted a licensing policy and this is available from the Licensing Section, and at the hearing. The revised policy came into effect on the 1st November 2018.
- 5.2 Relevant Sections of the policy are brought to the attention of Members within the Licensing Officers report.
- 5.3 The Home Secretary has issued Guidance under Section 182 of the Licensing Act 2003. This is available on the Government's website, www.homeoffice.gov.uk. It was last revised in April 2018.
- 5.4 Relevant Sections of this advice are brought to Members attention within the Licensing Officers report. Members should note however, than in some areas Tower Hamlets, after a proper consideration of local circumstances, has not followed the Government's advice, or has developed it further.

6.0 **Representations**

- 6.1 All representations have to meet basic legal and administrative requirements. If they fail to do so they cannot be accepted. When rejected the person sending in the representation must be written to, and an explanation for rejection given in writing
- 6.2 A responsible authority or other person can make a representation. There are two tests for other persons and only one for a responsible authority. The two tests are contained in Section 18 of the Act.
- 6.3 All representations must be "about the likely effect of the grant of the premises licence on the promotion of the licensing objectives." Likely means something that will probably happen, i.e. on balance more likely than not.
- 6.4 Representations by responsible authorities do not have to meet the second test of not being vexatious and frivolous. Other persons have to meet this test.
- 6.5 The Home Office recommends that in borderline cases, the benefit of the doubt should be given to the interested party making the representation.
- 6.6 Section 182 Advice by the Home Office concerning relevant, vexatious and frivolous representations is attached as **Appendix 5**.
- 6.7 All the representations in this report have been considered by the relevant officer (Team Leader Licensing & Safety) and determined to have met the requirements of the Licensing Act 2003.
- 6.8 This hearing is required by the Licensing Act 2003, because relevant representations have been made by the following:

Name/other persons	Appendix
Cllr Sabina Khan	6
Acumen London (S Alam)	7
Mohammad Haydar (PETITION)	8
Aabdullah Al Mahbub	9
Anuwar Hussain	10
Ashraf Ali	11
Bodrul Alam	12
Farhana Begum	13
Forhana Begum	14
Mohammed Jashim Uddin	15
Kadeja Begum	16
Milad Miah	17
Misba Uddin	18
Nusrat Ashraf	19
Shamima Begum	20
Syed Rofiqul Hoque	21
Tazul Islam	22
Zahed Miah	23

- 6.9 Since the representations were made, the applicant has responded to the representations clarifying the application (**See Appendix 24**). Subsequently, two of the residents withdrew their representation and hence not included on the above list. On the other hand, *Acumen London* wished to maintain their representation. At the time of writing this report, no further agreements had been reached between the remaining parties involved.
- 6.10 All of the responsible authorities have been consulted about this application. They are as follows:
 - The Licensing Authority
 - The Metropolitan Police
 - The LFEPA (the London Fire and Emergency Planning Authority).
 - Planning
 - Health and Safety
 - Environmental Protection (Noise)
 - Trading Standards
 - Child Protection
 - Public Health
 - Home Secretary (Home Office Immigration Enforcement)
- 6.11 In addition the application was required to be advertised in a local newspaper and by a blue poster. Only representations that relate to the following licensing objectives are relevant:
 - the prevention of crime and disorder
 - public safety
 - the prevention of public nuisance
 - the protection of children from harm
- 6.12 Essentially, the relevant parties oppose the application because in their opinion, the applicant has not explained how within the context of the application they will meet the licensing objective of the prevention of crime and disorder and the prevention of public nuisance.
- 6.13 There are strict time limits to any representations. The time limits are contained in The Licensing Act 2003 (Premises licences and club premises certificates) Regulations 2005.
- 6.14 The applicant has offered measures in the operating schedule of the application that address the promotion of the Licensing Objectives. If there were no representations, the Licensing Authority would grant the licence, with conditions consistent with the operating schedule, which are relevant, proportionate and enforceable. Members are asked to consider the schedule and incorporate any conditions as necessary to address the licensing objectives.
- 7.0 Conditions consistent with Operating Schedule (offered by the applicant)

- 7.1 A written notice of 'authority' record for all staff who sell alcohol shall be available for inspection by the responsible authorities.
- 7.2 A comprehensive training for staff in the main requirements of the Licensing Act 2003, the specific measures and conditions in place to promote the Licensing Objectives and the staff roles and responsibilities. Such records shall be available for inspection by the responsible authorities.
- 7.3 Contact details of the Designated Premises Supervisor available to staff and to the responsible authorities.
- 7.4 The premises will operate as a beauty salon with the sale and supply of alcohol being ancillary to that business purpose.
- 7.5 Alcohol may only be sold for consumption on the premises to those clients over the age of 18 who are visiting the premises for a beauty treatment appointment. Alcohol may also be purchased by the friend, companion or guest of a customer who is attending for that purpose.
- 7.6 Staff being trained on all security issues including how to identify and refuse service to customers that are drunk or appear to be drunk.
- 7.7 Alcohol will not be allowed to be removed from the premises in open vessels or containers.
- 7.8 Notices shall be displayed to indicate that any customer not appearing to have reached the age of 25 will be required to produce appropriate identification proving that they have turned 18 before being served with any age restricted product.
- 7.9 Staff shall be trained in aspects of responsible alcohol retailing and in particular the Protection of Children including the Challenge 25 policy.
- 7.10 Staff training will occur before a staff member is authorised to 'sell' alcohol within the premises.
- 7.11 Staff training records will be available for inspection by the police or other responsible authority upon request.

8.0 **Conditions in consultation with the Responsible Authorities**

Conditions agreed with Licensing Authority (RA) (See Appendix 25)

8.1 The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Tower Hamlets Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available *immediately upon the request of Police or authorised officer throughout the entire 31 day period.*

- 8.2 A Challenge 25 proof of age scheme shall be operated by the licence holder and any third party courier/delivery agent, where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
- 8.3 When the designated premise supervisor is not on the premises, any or all persons authorised to sell alcohol will be authorised by the designated premises supervisor in writing. This shall be available on request by the Police or any authorised officer.
- 8.4 An incident log shall be kept at the premises, and be available on request to the Police or an authorised officer. It must be completed within 24 hours of any incident and will record the following:
 - 8.4..1. a) all crimes reported to the venue;
 - 8.4..2. all ejections of patrons;
 - 8.4..3. any complaints received concerning crime and disorder
 - 8.4..4. any incidents of disorder;
 - 8.4..5. all seizures of drugs or offensive weapons;
 - 8.4..6. any faults in the CCTV system, searching equipment or scanning equipment;
 - 8.4..7. any refusal of the sale of alcohol;
 - 8.4..8. any visit by a relevant authority or emergency service.

Conditions agreed with Environmental Protection (See Appendix 26)

- 8.5 Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
- 8.6 No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises, which gives rise to a public nuisance.

9.0 Licensing Officer Comments

9.1 The Business & Planning Act 2020 came into force on Wednesday 22nd July 2020 and provides a temporary permission for businesses that have a premises licence that permits them to sell alcohol in regards to the ability to sell alcohol as an off sale, i.e. for consumption off the premises. The permission will end on 30th September 2023 unless the legislation is changed by the Secretary of State.

It will only apply to businesses that hold a Premises Licence up to 22nd July 2020 and that in the last 3 years preceding 22 July 2020 those licences have NOT:

- had a premises licence application where permission for off sales was refused;
- had a variation of a premises licence seeking permission for off sales refused
- had a variation seeking to exclude off sales permission granted
- had a premises licence varied or modified by a review hearing to exclude off sales.
- 9.2 The new off-sales permission will permit off-sales to be made at a time when the licensed premises are open for the purposes of selling alcohol for consumption on the premises, subject to a cut off time of 11pm or the cut off time of the current licensed hours stated on the licence, whichever is earlier. Measures also temporarily suspend existing licence conditions in so far as they are inconsistent with the new off-sales permission. Further Guidance on this can be found at https://www.gov.uk/government/publications/guidance-for-temporary-alcohol-licensing-provisions-in-the-business-and-planning-bill
- 9.3 The Live Music Act removed licensing requirements for the following:
 - amplified live music and recorded music between 8am and 11pm before audiences of no more than 500 people on premises authorised to sell alcohol for consumption on the premises;
 - unamplified live music between 8am and 11pm in all venues.
 - Further exemptions apply see Section 16.5-16.6 of Section 182 Guidance.
- 9.4 The following is intended simply to advise Members of the relevant aspects of the Boroughs Licensing Policy, guidance from the Secretary of State, legislation and good practice. Members may depart from the Council's Licensing Policy and/or Government advice, provide they consider it appropriate to do so, and have clear reasons for their decision.
- 9.5 Guidance issued under section 182 of the Licensing Act 2003
 - As stated in the guidance it is "provided to licensing authorities in relation to the carrying out of their functions under the 2003 Act." It is a key medium for promoting best practice, ensuring consistent application and promoting fairness equal treatment and proportionality (1.7).

- Also "as long as licensing authorities have properly understood this Guidance, they may depart from it if they have good reason to do so and can provide full reasons. Departure from this Guidance could give rise to an appeal or judicial review, and the reasons given will then be a key consideration for the courts when considering the lawfulness and merits of any decision taken." Therefore licensing authorities will need to give full reasons for their actions (1.9).
- Also Members should note "A Licensing Authority may depart from its own policy if the individual circumstances of any case merit such a decision in the interests of the promotion of the licensing objectives." (1.12)
- Also, "The licensing authority may not impose any conditions unless its discretion has been exercised following receipt of relevant representations and it is satisfied as a result of a hearing (unless all parties agree a hearing is not necessary) that it is appropriate to impose conditions to promote one or more of the four licensing objectives." Therefore, conditions may not be imposed for the purpose other than promoting the licensing objectives and in some cases no additional conditions will be appropriate. (10.8)
- Necessary conditions should emerge from a risk assessment by the applicant, which should then be reflected in the operating schedule (10.4).
- The Guidance states: "Where there are objections to an application to extend the hours during which licensable activities are to be carried on and the licensing authority determines that this would undermine the licensing objectives, it may reject the application or grant it with appropriate conditions and/or different hours from those requested." (10.14)
- Mandatory conditions must be imposed (10.25) and censorship avoided (10.17).
- The Guidance states: "It is still permitted to sell alcohol using promotions (as long as they are compatible with any other licensing condition that may be in force), and the relevant person should ensure that the price of the alcohol is not less than the permitted price. Detailed guidance on the use of promotions is given in the guidance document available on the Gov.uk website." (10.58) Also, "Licensing authorities should not attach standardised blanket conditions promoting fixed prices for alcoholic drinks to premises licences or club licences or club premises certificates in an area." (10.21)
- 9.6 The Licensing Act 2003 permits children of any age to be on the premises which primarily sells alcohol providing they are accompanied by an adult. It is not necessary to make this a condition.

- 9.7 In all cases the Members should make their decision on the civil burden of proof, that is "the balance of probability."
- 9.8 In all cases Members should consider whether or not primary legislation is the appropriate method of regulation and should only consider licence conditions when the circumstances in their view are not already adequately covered elsewhere.
- 9.9 The Government has advised that conditions must be tailored to the individual type, location and characteristics of the premises and events concerned. Conditions cannot seek to manage the behaviour of customers once they are beyond the direct management of the licence holder and their staff and standardised conditions should be avoided where they cannot be shown to be appropriate. (1.16/1.17)
- 9.10 The Council's Licensing Policy generally expects applicants to address the licensing objectives and discuss how to do this with the relevant responsible authorities.
- 9.11 In **Appendices 27 33** Members are given general advice, and also have explanations of the Council's Licensing Policy, Government advice and other legislation relating to the matters previously identified.

10.0 Legal Comments

10.1 The Council's legal officer will give advice at the hearing.

11.0 Finance Comments

11.1 There are no financial implications in this report.

12.0 Appendices

Appendix 1	A copy of the application
Appendix 2	Site Plan
Appendix 3	Maps of the surrounding area
Appendix 4	Other licensed venues in the area
Appendix 5	Home Office concerning relevant, vexatious and frivolous representations
Appendices 6-23	Representation of residents
Appendix 24	Applicant's response to representations
Appendix 25	Conditions agreed with Licensing Authority (RA)
Appendix 26	Conditions agreed with Environmental Protection
Appendix 27	Licensing Officer comments on noise while the
Appendix 28	premise is in use Licensing Officer comments on access/egress Problems
Appendix 29	Licensing Officer comments on crime and disorder on the premises
Appendix 30	Licensing Officer comments on crime and disorder from patrons leaving the premises
Appendix 31	The protection of children from harm
Appendix 32	Planning
Appendix 33	Licensing Policy relating to hours of trading