

Scrutiny Action Log

Name of Committee: **Overview and Scrutiny Committee**

Municipal Year: **2022-23**

Reference	Action	Assigned to	Scrutiny Lead	Due Date	Response
Insert date	Insert agenda item title and the action requested by the committee	Insert name of director	Insert scrutiny lead	Insert Date	Response provided by the service/ witness
07.06.22	<p>Customer Access</p> <p>1. Can you provide the committee with performance data on satisfaction level of residents who are unable to access services digitally. If this isn't available what might be collected to capture this?</p>	<p>Raj Chand Director of Customer Services</p>	OSC chair	07.07.22 03.10.2022	<p>See appendix 1 for response. Circulated to OSC Members on 14.07.2022</p> <p>The service does not have any further information that it can report on and this can be discussed when customer services update comes to OSC</p>
	<p>Youth Service</p> <p>2. Can you provide the committee with performance data on number of young people attending and number of those achieved accredited outcomes?</p>	<p>James Thomas Corporate Director Children & Culture</p>	OSC chair	07.07.22	See appendix 2 for response. Circulated to OSC Members on 26.07.2022
04.07.22	<p>Transfer to reserves</p> <p>1. Can you provide further information on the transfer to reserves</p>	<p>Nisar Visram Director of Finance, Procurement and Audit</p>	OSC Chair	12.09.22	Further information on the transfer to reserves: Addendum Explanation of Reserves Movement.pdf (towerhamlets.gov.uk)
	<p>Expenditure: Inflation</p> <p>2. Can you provide further information on how the council estimates the funding</p>	<p>Nisar Visram Director of Finance,</p>	OSC Chair	12.09.22	Response circulated on 02/08/2022 See Appendix 3

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	required to cover the level of inflation and the assumptions within this.	Procurement and Audit			
	<p>Expenditure: Local Government Pension Scheme</p> <p>3. Can you provide further information on the funding required for the local government pension scheme</p>	<p>Nisar Visram Director of Finance, Procurement and Audit</p>	OSC Chair	19.09.22	Response to be circulated ahead of next OSC meeting on 26 September 2022
28.07.22	<p>Annual Performance Report: Recycling Rate</p> <p>1. Can the Committee receive the outturn of the recycling rates for 2021/22 as there was no figure shown in the most recent quarter of the performance reporting</p>	<p>Dan Jones Director of Public Realm</p>	OSC Chair	12.09.22	<p>20.0% cumulative 2021/22 (Q1-Q3)</p> <p>18.6% (Q3 figure)</p> <p>Note: Waste Data flow always operates a quarter behind, so for example the deadline to submit quarter 1 report is at the end of quarter 2 (30th of September) and then it takes about 2-3 weeks for WDF to approve it, depending on corrections</p>
	<p>Annual Performance Report: Education Healthcare Plan Assessments</p> <p>2. The committee raised concerns about the low percentage of education health care plan assessments completed at 29% and wished to ascertain what and how this was measured</p>		OSC Chair	12.09.22	<p>Response received on 01.08.2022</p> <p>The figure of 29% for completed EHCP's relates to those completed within the 20-week timescale. The remaining 71% of EHCP's will have been in progress and will be completed, albeit having taken longer than we would have liked. Q4 was a particularly challenging period, and earlier periods showed increased performance in this area. Additional resources have been put in place which are starting to have an impact.</p>

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					<p>Our current cumulative performance is 35% (year to date) and increasing with May (42%), June (45%) and July (45%) demonstrating an improved trajectory. We hold weekly meetings with services to monitor the impact of the increasing demand for EHCPs on timeliness of advice requests coming back into the SEN Service.</p> <p>This measure is a SEND improvement plan priority. The service are working on a backlog of cases which they plan to clear by the autumn term. In terms of benchmarking, the national figure for EHC timeliness is expected to be around 50% for 2020/21.</p>
	<p>Strategic Plan: Care Leavers</p> <p>3. Can the Committee receive a demographic breakdown of care leavers and further information on their employment</p>	<p>James Thomas</p> <p>Corporate Director Children & Culture</p>	OSC Chair	19.09.22	Response received see appendix 4
	<p>Complaints</p> <p>4. Can the Committee receive copies of the annual statement from the Local Government Ombudsman</p>	<p>Raj Chand</p> <p>Director of Customer Services</p>	OSC Chair	19.09.22	Response provided to OSC on 26.09.2022
26.09.22	<p>Youth Service</p> <p>1. Can the committee receive a breakdown of the youth service performance by inhouse and outsourced provision</p>	<p>James Thomas</p> <p>Corporate Director of</p>	OSC Chair	17.10.2022	Response received on 19.10.2022

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		Children & Culture			
	<p>Social Care Grant</p> <p>2. Can you provide the committee a note on how much the council will be receiving from the £500m</p>	<p>Nisar Visram</p> <p>Director of Finance, Procurement and Audit</p> <p>Denise Radley</p> <p>Corporate Director of Health, Adults and Communities</p>		19.10.2022	<p>The £500m was in reference to the ASC Discharge Funding. Please see attached.</p> <p>This contains the LA allocations and the allocations to the ICB (via the Better Care Fund).</p> <ul style="list-style-type: none"> • Annex C - grant allocations to local authorities Gov.uk • ASC discharge Fund Nov 2022 -Integrated care board allocations
	<p>Budget Monitoring 2022/23 Q1</p> <p>3. Workforce - Change of working hours and use of flexible retirement schemes (SAV/All 002/ 21-22 appendix B - MTFs Savings tracker 2022/25)</p> <p>Can the committee be provided a note on the numbers on take up for a reduction in hours and early partial retirement?</p>	<p>Musrat Zaman</p> <p>Director of Workforce, OD & Business Support</p> <p>Nisar Visram</p> <p>Director of Finance, Procurement and Audit</p>		19.10.2022	<p>Response received 04.10.2022</p> <p>There were 6 people in total that took the offer of a reduction in hours/early retirement. This generated a saving of £126,491. This offer has now been closed having been publicised twice.</p>
	Housing Development (Call-in)	Ann Sutcliffe		19.10.2022	The Mayor has met representative from Limehouse Mosque at the beginning of November 2022 to discuss the future use of

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	<p>4. The committee has requested a note on what the intention is Gill Street site.</p>	<p>Corporate Director of Place</p> <p>Karen Swift Director of Housing</p>			<p>the Gill Street site. The Mayor indicated that he is supportive of the site being sold to Limehouse Mosque on a 125-year lease at market value, subject to a formal decision at Cabinet. However, this would be dependent on finding an alternative housing site in the vicinity of Gill Street for the provision of new council homes. Feasibility studies have been carried out on two nearby sites to establish their potential for the delivery of new council homes and pre-application planning advice for both is being sought.</p>
24.10.22	<p>Youth Justice</p> <ol style="list-style-type: none"> 1. The committee requested details on the annual budget for Youth Justice and whether this is enough to sufficiently tackle the challenges the service faces. 2. The committee asked if the Sub-Committee could receive an update on Youth Justice performance in 6 months' time with a focus on KPIs. This should feed into the following years workplan in advance of a follow up inspection. Findings in Sub-Committee should be fed back to OSC. 	<p>James Thomas Corporate Director of Children & Culture</p>	OSC Chair	19.11.22	<p>1. The total Youth Justice Services Budget for 2022-2023 is £1,482,008. This is an increase of £50,000 on the figure that the OSC received in the report due to the Youth Justice Board increasing our funding after the Youth Justice Plan was submitted. This figure includes our core budget from the Local Authority as well as the Youth Justice Board Grant and contributions from the City of London.</p> <p>In addition, we receive staff from the Probation Service and the Metropolitan Police as part of our multi-agency agreement. We have also just received information from the Ministry of Justice that we will be receiving an additional £351,641 for the 'Turnaround' project, something that each Youth Justice Service in England and Wales will be receiving. The Turnaround Project is due to take place between December 2022 and March 2025. The purpose of the Turnaround funding is to</p>

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					<p>target those children who are at risk of entering the formal Criminal Justice System which will support our ongoing focus of reducing our FTE figure. In addition to this, the Mayor recently reviewed our Growth Bid submission and agreed to £45,000 for training for the Youth Justice Service.</p> <p>Therefore, with the potential £45,000 from a council growth bid and the above monies then at this point there is now sufficient to tackle the issues.</p> <p>2. We will provide the Children and Education Scrutiny Sub-Committee an update on the progress of the Youth Justice Plan in March 2023 with a focus on key performance indicators.</p>
	<p>Waste and Recycling Services</p> <p>1. The Committee requested benchmark data on missed collections from neighbouring boroughs to help us understand where we can learn, improve, and review best practice.</p>	<p>Dan Jones Director of Public Realm</p>	OSC Chair	19.11.22	<p>Response received on 25.11.2022</p> <p>As the benchmarking data is not publicly available, the service have had to contact individual councils directly to request their data.</p> <p>The service is in the process of collecting and review data and seeing how they can best benchmark this data</p>
28.11.22					

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12.12.22					
09.01.23	Reserved for Budget Scrutiny				Reserved for Budget Scrutiny
23.01.23	Reserved for Budget Scrutiny				Reserved for Budget Scrutiny
30.01.23					
20.02.23					
27.03.23					
24.04.23					
22.05.23					

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Insert attachments as appendices where applicable

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