


<b>Cabinet</b>  1 August 2022	 <b>TOWER HAMLETS</b>
<b>Report of:</b> Will Tuckley, Chief Executive	<b>Classification:</b> Unrestricted
<b>Annual Strategic Performance Reporting – 2021 to 2022</b>	

<b>Lead Member</b>	<b>Mayor</b>
<b>Originating Officer(s)</b>	Sharon Godman, Director Strategy, Improvement and Transformation Stephen Bramah, Corporate Head of Strategy and Improvement Abidah Kamali, Senior Strategy and Policy Officer
<b>Wards affected</b>	All wards
<b>Key Decision?</b>	No
<b>Forward Plan Notice Published</b>	1 <sup>st</sup> June 2021
<b>Reason for Key Decision</b>	This report has been reviewed as not meeting the Key Decision criteria.
<b>Strategic Plan Priority / Outcome</b>	All

### Reasons for Urgency

This report was not published in the main Cabinet pack because of continuing work to finalise the report. It is important that the report is published and noted by the Mayor and Cabinet on 1 August and as close as possible to the period being monitored (April 2021 – March 2022). It is therefore not advisable to delay the report further to September 2022.

### Executive Summary

- 1.1 This report for noting provides the Mayor in Cabinet with an update on the council's strategic performance indicator set underpinning the Strategic Plan. It is the final strategic performance report for the four-year cycle from 2018-19 to 2021-22. Future reports will report on the delivery of the Strategic Plan 2022 to 2026.

### Recommendations:

The Mayor in Cabinet is recommended to:

1. Note the performance against the strategic performance indicator set for

2021-22;

2. Note that this is the final report for the four-year delivery cycle from 2018-19 to 2021-22.

## **2 REASONS FOR THE DECISIONS**

- 2.1 Our Performance & Accountability Framework sets out the process for monitoring the timely and effective delivery of the Strategic Plan. In line with the framework, Cabinet receives regular update reports to ensure oversight of strategic performance.
- 2.2 This report for noting promotes openness, transparency and accountability by enabling Tower Hamlets residents to track council performance.
- 2.3 This report was not published in the main Cabinet pack because of continuing work to finalise the report. It is important that the report is published and noted by the Mayor and Cabinet as close as possible to the period being monitored (April 2021 – March 2022). It is therefore not advisable to delay the report further to September 2022.

## **3 ALTERNATIVE OPTIONS**

- 3.1 The Mayor in Cabinet may decide not to review the performance information. This is not recommended as the Mayor and Members have a key role in reviewing and challenging underperformance and to utilise performance information to inform resource allocation.

## **4 DETAILS OF THE REPORT**

### *4.1 Background*

- 4.2 The Strategic Plan is the council's main business plan. This report provides the Mayor in Cabinet with an update on the performance indicators underpinning the plan for the period 2021-22.

- 4.3 The Strategic Plan for 2021 to 2024 was underpinned by a set of 76 performance measures.

### *Annual Residents Survey*

- 4.4 The set of strategic plan performance indicators includes 16 indicators that are derived from the Annual Residents' Survey (ARS). In 2021-22, we had to make changes to the ARS as we did in 2020-21. The survey was due to take place in January 2022 but had to be postponed again due to the restrictions in response to the Omicron variant which made it impossible to carry out the survey using face to face interviews. It is now expected to take place later in 2022. Results are therefore not available for the ARS derived indicators.

#### 4.5 *Performance summary*

4.6 Our performance in 2021-22 has been shaped by the pandemic response and recovery. We re-opened services in stages over the course of the year, following the Government guidance and the Covid-19 roadmap to cautiously lift restrictions in England.

4.7 At the end of quarter 4 2021 to 2022, 25 performance indicators have met or are exceeding their target and 11 are between the target and the minimum expectation, while 14 are falling short. One has a mixed rating as it has two aspects to it. Two indicators are reported as data only. We are unable to report the results of 23 indicators.

### **5 EQUALITIES IMPLICATIONS**

5.1 The council's Strategic Plan (2021 – 2024) focused on meeting the needs of the diverse communities living in Tower Hamlets and ensuring that everyone can play their part in a vibrant and cohesive community. A number of the strategic performance indicators assess the impact on different groups and communities and the extent to which we are closing the gap in outcomes.

### **6 OTHER STATUTORY IMPLICATIONS**

6.1 This section of the report is used to highlight further specific statutory implications that are either not covered in the main body of the report or are required to be highlighted to ensure decision makers give them proper consideration. Examples of other implications may be:

- Best Value Implications,
- Consultations,
- Environmental (including air quality),
- Risk Management,
- Crime Reduction,
- Safeguarding.
- Data Protection / Privacy Impact Assessment.

#### 6.2 *Best Value (BV) Implications*

6.3 Section 3 of the Local Government Act 1999 requires the council as a best value authority to “make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness”. Monitoring of performance information and acting on the findings is an important way in which that obligation is being fulfilled.

#### 6.4 *Sustainable action for a greener environment*

- 6.5 Strategic Plan Outcome 5 of the Strategic Plan (2021 – 2024) - People live in a borough that is clean and green is dedicated to taking sustainable action for a cleaner environment. Performance indicators focus on key areas of sustainability, including air quality, waste and carbon emission.
- 6.6 *Risk management implications*
- 6.7 In line with the council's risk management strategy, the information contained within the strategic indicator monitoring assist the delivery of targets set out in the Strategic Plan (2021 – 2024). Regular monitoring reports keep progress under regular review.
- 6.8 *Crime and disorder reduction implications*
- 6.9 Strategic Plan (2021 – 2024) outcomes 7 - People feel safer in their neighbourhoods and anti-social behaviour is tackled and 8 – People feel they are part of a vibrant and cohesive community are dedicated to crime and disorder reductions. Indicators under these outcomes relate to the perception of safety and community cohesion.
- 6.10 *Safeguarding implications*
- 6.11 Strategic Plan (2021 – 2024) Outcome 2 - Children and young people are protected so they get the best start in life and can realise their potential is dedicated to keeping children and young people safe from harm. Indicators under this outcome relate to safeguarding children and protection.
- 6.12 Strategic Plan (2021 – 2024) Outcome 3 - People access joined-up services when they need them and feel healthier and more independent is our key outcome in relation to safeguarding vulnerable people. The indicators relate to the health and wellbeing of residents, as well as supporting greater choice and independence for those requiring adult social care.

## **7 COMMENTS OF THE CHIEF FINANCE OFFICER**

- 7.1 This report sets out the performance position for the Strategic Plan at the end of quarter 4 2021 to 22. There are no direct financial implications arising from the recommendations of this report

## **8 COMMENTS OF LEGAL SERVICES**

- 8.1 The report provides performance information. It is consistent with good administration for the council to consider performance related monitoring information. This also assists the council achieve Best Value and may demonstrate continuing improvement.
- 8.2 When considering its performance, the council must have due regard to the need to eliminate unlawful conduct under the Equality Act 2010, the need to advance equality of opportunity and the need to foster good relations between persons who share a protected characteristic and those who do not (the

public sector equality duty). The council's targets are formulated by reference to its public sector equality duty and monitoring performance against those targets should help to ensure they are delivered.

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## **Linked Reports, Appendices and Background Documents**

### **Linked Report**

- None

### **Appendices**

- Appendix 1: Performance indicator outturns – 2021-22

### **Background Documents – Local Authorities (Executive Arrangements)(Access to Information)(England) Regulations 2012**

- None

### **Officer contact details for documents:**

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