


Cover Report to: GENERAL PURPOSES COMMITTEE 24 June 2021	
Report of: Amanda Marcus, Director of HR, OD and Business Support Services	Classification: Unrestricted
Employee Relations Casework Policy – Quarterly Update	

Originating Officer(s)	Pat Chen, Head of HR
Wards affected	None

1. EXECUTIVE SUMMARY

- 1.1. In July 2020 an internal realignment of HR resulted in the establishment of a dedicated team to handle casework and policy development. In August 2020 an Employee Relations and Engagement Framework was drawn up. Aside from the engagement work, its purpose was to establish more effective ways to manage and monitor the high caseload within the Council.
- 1.2. The attached report is to update GPC on the handling of ER casework within the Council, progress made to-date, and targets and considerations for the future development of case management.
- 1.3. This report is for the period September 2020 – March 2021. Future reports will be produced on a quarterly basis and brought to GPC for information.

2. RECOMMENDATIONS:

- 2.1. The General Purposes Committee is recommended to:
 1. Note the report.