


<p>Non-Executive Report of the:</p> <p>Health and Wellbeing Board</p> <p>Tuesday 2 February 2021</p>	
<p>Report of: Cllr Rachel Blake, chair of Tower Hamlets Health and Wellbeing Board</p>	<p>Classification: Unrestricted</p>
<p>Health and Wellbeing Story – the impacts of digital exclusion</p>	

<p>Originating Officer(s)</p>	<p>Alison Robert Dianne Barham</p>
<p>Wards affected</p>	<p>All wards</p>

Executive Summary

To understand how the move to digital service delivery is impacting on users, a number of residents who have a sensory impairment will talk about their own experiences including access to devices, access to the internet or data and their skills in using devices.

Tower Hamlets Community and Voluntary Sector (CVS) have been delivering a digital project commissioned by Tower Hamlets Together (THT) covering community insights, training, access to devices and personalisation.

This presentation is tabled for the meeting and will provide update on the key findings to date.

Recommendations:

The Health and Wellbeing Board is recommended to:

1. Note the presentation and discuss findings and any learning across the partnership.

1. REASONS FOR THE DECISIONS

- 1.1 'Health and Wellbeing story' is a standing item which will provide insight into different issues in the community from the perspective of service users and front-line providers.
- 1.2 Each meeting will have a different story to tell highlighting different priorities of the health and wellbeing board.

2. ALTERNATIVE OPTIONS

- 2.1 Not applicable.

3. DETAILS OF THE REPORT

- 3.1 A presentation will be tabled for the meeting.

4. EQUALITIES IMPLICATIONS

- 4.1 To follow in a later phase of the project.

Linked Reports, Appendices and Background Documents

Linked Report

- None

Appendices

- Appendix 1 - Summary digital insights on page

Local Government Act, 1972 Section 100D (As amended)

List of "Background Papers" used in the preparation of this report

List any background documents not already in the public domain including officer contact information.

- None.