

# London Borough of Tower Hamlets

## Survey on changes to charging for adult social care services



We would like to ask you some questions about our proposals to change the way we charge for adult social care services. There are three options which are described in the consultation pack you have received with this questionnaire. The options are also described below.

If you would like support or more information to understand these options, you can phone the Financial Assessment team on **020 7364 2038** between the hours of 9am and 12pm Monday to Friday or contact Real on **0207 001 2175**. Real can also be contacted by email using the following address **local-link@real.org.uk**. You may want to do this before you respond to the questions in this survey.

### 1. Please select the option that applies to you

- I am the person receiving social care support
- I am an unpaid carer (e.g. family member) responding on behalf of the person receiving social care support
- I am an adviser or other person helping the person receiving social care support to answer this survey
- I am someone else who will not be impacted directly by these changes

### 2. Do you currently pay towards the cost of your social care support? (If you are responding on behalf on somebody else please answer on their behalf)

- Yes                       No                       Don't know

### There are three options we would like you to consider:

#### Option 1

- Increase the maximum amount people can be asked pay towards their care from £250 per week to £1,000 per week.
- Remove the £15 'standard utilities allowance'.
- Provide respite and carer relief services free of charge, if they are put in place primarily to meet the needs of a carer following a carer assessment. At the moment these services are chargeable to the person receiving adult social care services.

It is estimated that 28 people will be impacted by increasing the maximum weekly contribution. If a person is not currently contributing the maximum of £250 per week, they will not be impacted by this proposed increase.

We project that removing the 'standard utilities allowance' will impact 1,304 people. We estimate that at least 200 carers will be impacted by the changes to respite and carer relief

## Option 2

- Increase the maximum amount people can be asked to pay towards their care from £250 per week to £1,000 per week.
- Reduce the 'standard utilities allowance' from £15 to £5.
- Provide respite and carer relief services free of charge, if they are put in place primarily to meet the needs of a carer following a carer assessment. At the moment these services are chargeable to the person receiving adult social care services

It is estimated that 28 people will be impacted by increasing the maximum weekly contribution. If a person is not currently contributing the maximum of £250 per week, they will not be impacted by this proposed increase.

We project that reducing the 'standard utilities allowance' to £5 will impact 1,239 people. We estimate that at least 200 carers will be impacted by the changes to respite and carer relief.

## Option 3

- Increase the maximum amount people can be asked to contribute towards their care from £250 per week to £300 per week.
- Remove the £15 'standard utilities allowance'.
- Provide respite and carer relief services free of charge, if they are put in place primarily to meet the needs of a carer following a carer assessment. At the moment these services are chargeable to the person receiving adult social care services

It is estimated that 28 people will be impacted by increasing the maximum weekly contribution. If a person is not currently contributing the maximum of £250 per week, they will not be impacted by this proposed increase.

To allow for a weekly maximum contribution of £300 per week, the 'standard utilities allowance' is removed in option 3. We estimate that this will impact 1,304 people. We estimate that at least 200 carers will be impacted by the changes to respite and carer relief.

**3. Considering the council must make financial savings to continue to provide a sustainable social care offer, please tell us which option you prefer.**

Option 1

Option 2

Option 3

**4. Please tell us why you prefer this option**

**5. Please tell us why you did not select the other options**

**6. The council must make financial savings to continue to provide a sustainable social care offer. Do you have any suggested improvements to these options or any proposed alternatives?**

**7. Is there any other feedback you would like to give us on the options and their impact?**

There is a blank text box at the end of this questionnaire which can be used if you run out of space writing your comments

Please tell us a bit about yourself by answering our equality monitoring questions

**Why does the council collect equality data?**

It's important for us that we hear from a broad selection of residents. Collecting equality data allows us to better understand the services we provide, the people we employ and the money we spend.

When we are thinking about changing services or developing new policies, we need to understand the groups of people who might be affected by the proposals. If we collect this data, we are much more likely to know about the potential impact on those groups.

How to answer the questions:

These questions apply to the person filling out the survey, even if you are responding on behalf of another person.

These questions are not mandatory.

**8. How old are you?**

- 0-15                       16-24                       25-34  
 35-44                       45-54                       55-64  
 65-74                       75-84                       85+  
 Prefer not to say

**9. Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months (include any problems related to old age)?**

- Yes                       No                       Prefer not to say

**10. Which best describes your gender?**

- Male                       Female                       Prefer not to say

**11. Is your gender identity the same as the sex you were assigned at birth?**

- Yes                       No                       Prefer not to say

**12. Which of the following describes your sex?**

- Man                       Woman                       Intersex  
 Prefer not to say                       Prefer to self describe

**13. Which of the following describes your sexual orientation?**

- Heterosexual/straight                       Gay/lesbian  
 Bi (attracted to more than one gender)  
 Prefer not to say                       Prefer to self describe

**14. Are you legally married or in a civil partnership?**

- Yes  No  Prefer not to say

**15. Which best describes your current marital, civil partnership or cohabitation status?**

- Single (never married or never registered a civil partnership)  
 Married  In a registered civil partnership  
 Separated, but still legally married  
 Separated, but still in a registered civil partnership  Divorced  
 Formerly in a registered civil partnership which is now dissolved  
 Surviving partner from a registered civil partnership  
 Cohabiting with a partner

**16. Are you currently pregnant or did you give birth in the last twelve months?**

- Yes  No  Not applicable  Prefer not to say

**17. How would you describe your ethnic group?**

- White: British  White: Irish  White: Traveller of Irish heritage  
 White: Gypsy / Roma  Any other White background  
 Mixed: White and Black Caribbean  Mixed: White and Black African  
 Mixed: White and Asian  Mixed: Any other Mixed background  
 Asian / Asian British: Indian  Asian / Asian British: Pakistani  
 Asian / Asian British: Bangladeshi  
 Chinese  Vietnamese  Any other Asian background  
 Black / Black British: Somali  Any other background  
 Prefer not to say  Black / Black British: Other Africa  
 Black / Black British: Caribbean  Any other Black background

**18. What is your religion or belief?**

- Agnostic
- Buddhist
- Hindu
- Humanist
- Christian
- Jewish
- Sikh
- Muslim
- Prefer not to say
- No religion or belief
- Prefer to self-describe (please specify):

**19. Do you have caring or parenting responsibilities? (for example, childcare or dependent adults)**

- Yes
- No
- Prefer not to say

Additional information