

Item 6.1 - Bethnal Green, Liveable Streets	
Questions	Response
1. Regarding the Bethnal Green Liveable Neighbourhood, will access for emergency vehicles be affected?	Emergency services have been consulted on the proposal and have expressed no access concerns. As a key stakeholder and a statutory consultee we will be working with them as we detail up the design. Should there be a need for access at closure points we will ensure that the designs of these closures are such the emergency services can still use these routes.
2. Have the LAS, Fire Service and Met been consulted about changes to access?	We have met with the emergency services about the changes for Liveable Streets as a programme and for the individual schemes. As more detailed design is undertaken we will continue to work with the emergency services.
Item 6.2 - Report on the outcome of the statutory consultation on the proposal to close Raine's Foundation School.	
Questions	Response
1. How will the impact on the SEN support at Oakland's be managed when Raines students transfer over?	All pupils with an Education Health and Care Plan and those accessing SEND support at Raine's have had an individual interview to put a support plan in place. It is up to the parents of Raine's pupils where they apply for a place should Raine's close. All pupils transferring from Raine's will be individually monitored, but those with SEND will have additional support from the SEND team and the SENDIASS to transition into their new school. All families with a child who has SEND will be

	allocated a caseworker who will support families in looking at schools and helping them prepare young people for transition to new setting.
2. Is Oakland's school big enough to accommodate both schools?	<p>There is an intention to increase the PAN at Oaklands by two forms of entry from September 2020 but it is not anticipated that all remaining Raine's pupils will take up a place at Oaklands. There are 194 pupils currently attending Raine's. 44 year 13 pupils (end of sixth form) and 72 year 11 pupils (taking GCSEs) who will leave at the end of June.</p> <p>This will leave 33 year 8 pupils and 45 year 9 pupils who will be seeking a new school place. Families will be advised of which secondary schools have places available and will be supported to apply by the Admissions team. Raine's pupils transitioning to sixth form (up to 72 pupils) will be supported to apply in the normal manner.</p>
3. What impact will it have on the children who have started their GCSE's or choosing their options during the move? Especially if the subject they are studying isn't available?	All parents whose children would be in year 10, that is the first year of a two year GCSE programme, have already transferred their child to a place in another school.
Item 6.4 - Amalgamation of St Anne's and Guardian Angels school.	
Questions	Response
1. Will this have an impact on other schools in the locality of both of these two schools i.e.; oversubscribed	There is a potential for impact on other schools in the locality of both of these two schools, if parents /carers choose to relocate their children to a

	school other than St Anne's. However this potential would be mitigated through the work of the School Admissions team that would ensure a school place is offered to all children.
2. If so, how will this be managed?	Should parents/carers choose a school other than St Anne's, the process under the Co-ordinated Admission Scheme for In-Year Admission and school transfers would be followed. This is a non statutory service, but an important one in times of high demographic change. It is understood that approximately 23 children have accessed this provision from Guardian Angels.
3. Will the children from the Guardian angels school get priority in the school of their choice regardless of catchment area?	Children from Guardian Angels will get priority for places at St Anne's. Parents not wanting St Anne's would be eligible (as any other child) under the Coordinated Admission Scheme for In Year Admissions
4. Is there any help or other support available for those children who will not be eligible for Travel assistance?	The Diocese and schools' leadership and the LA are working together to explore possible option to minimise the potential impact of the travel distance on children
5. How will the staff for both schools be split? Or are they all given the option to go for voluntary redundancy?	Both schools will be undergoing a staffing restructure; decision on voluntary redundancies will be taken during the restructure process.
Item 6.6 - Adoption of fixed penalty notices for fly-tipping offences	
Questions	Response

PDSQ Cabinet 29-01-2020

<p>1. Are there plans for additional THEO resources to enforce these fines?</p>	<p>No, this enforcement work will be carried out by our team of Environmental Service Officers within Public Realm.</p>
<p>2. How was the £400 charge arrived at?</p>	<p>The range of fixed penalty fee can be between £150- £400 in line with the current legislation.</p> <p>The Mayor in Cabinet is required to decide on the level of penalty and any early payment discount. This report recommends adoption of the maximum £400 FPN with no early payment discount, which is considered a more efficient and proportionate deterrent for tackling fly-tipping across the borough.</p>
<p>3. Was the cost of enforcement factored in?</p>	<p>Yes - The total cost of fly tipping removal is estimated at over £690,000 per year. The recommended change to increase the penalty for fly-tipping will provide an additional enforcement tool to reduce the impact of this problem. The increased amount of up to £400 will be a more effective deterrent to fly-tippers, helping save the Council waste clearance and disposal costs. The receipts from these fixed penalties can be spent on enforcement action and resources. If an FPN is not paid, then the council would pursue legal action for the original offence of fly tipping. Legal costs can be recovered as part of successful prosecutions that get taken through the courts.</p>
<p>Item 6.7 - Local Government and Social Care Ombudsman,</p>	

Determination of Outcome	
Questions	Response
<p>1. How was the figure of £1000 for compensation arrived at?</p>	<p>It is an amount suggested by the Ombudsman, and is in line with their Redress Policy, available on the website https://www.lgo.org.uk</p>
<p>2. Will a more wide ranging review into the structural problems with the Housing Options service be undertaken?</p>	<p>As set out in the Cabinet report in para 4.13 a wider systems review will take place that will address issues of silo working to provide for greater collaboration across teams, clarity of purpose and provide customers with a clear understanding of how their case will be handled. This work will be supported by the PMO who are working with the service on a business case which will be ready by the end of February for submission to the Customer Access Board. Learning from other boroughs and from MHCLG training tools is also important part of skilling up staff and raising confidence and competency levels. Furthermore, a spotlight session on 'HRA one year on' with the Housing and Regeneration Sub Committee on 2nd March will provide an opportunity to reflect on the obstacles to providing an excellent service and will inform our plans for the future.</p>
<p>3. What steps have been taken to proactively identify other homeless households, who might have endured a similarly poor service from the Housing Options Team following the implementation of the Homeless Reduction Act 2017, and</p>	<p>There was no recommendation in the Ombudsman report to do this. The service operates a complaints service and decisions made by the council are able to be reviewed by</p>

<p>apologise and offer similar redress as that offered to Miss X?</p>	<p>applicants. These processes allow for suitability issues to be considered.</p>
<p>4. Given previous media coverage of Andy Gale’s alleged involvement in the promotion of discredited “gate-keeping” tactics to local authority Housing Options Teams to reduce the number of “acceptances” of homeless families and vulnerable single people to whom a full duty is agreed, are the Mayor and Lead Member for Housing Services satisfied that his approach aligns to the quality of service LBTH aspires to provide to its residents?</p>	<p>The training that Andy Gale provided was in line with the HRA code of guidance. The sessions were briefings on ensuring that we were compliant with the requirements of HRA. The content of the course is certified by MHCLG. He delivered 2 sessions to all staff that were nominated to attend the MHCLG funded London Training Academy that was coordinated by Southwark Council. The content of the training aligns with the MHCLG’s standard and by default LBTH’s Homeless and Rough Sleeping Strategy.</p>
<p>5. Has Andy Gale consulting been involved in providing previous training to Housing Options Service staff since 1st April 2017, and if so, please provide details of that training and the cost to LBTH of it?</p>	<p>Andy Gale provided HRA update training to frontline housing options staff last year and in January this year. The costs of the training can be provided off line.</p>
<p>Item 6.9 - Tower Hamlets Approach to Regeneration</p>	
<p>1. How will this report drive improvements in service delivery</p>	<p>As noted in the report, the Council’s outlined Regeneration Approach recognises that regeneration is a council-wide activity, with many of the Council’s services delivering activities that contribute to the eight regeneration outcomes, and a significant portion of work is already being delivered by existing Council services that falls under the umbrella of regeneration as defined within the approach.</p> <p>Formally adopting the Regeneration Approach,</p>

	<p>with clear links back to the Council's Strategic and Local Plan priorities, allows the Council (through the Regeneration Team and Regeneration governance arrangements) to provide a centralised vision that helps drive and focus existing service activity towards the regeneration outcomes.</p> <p>The overarching governance role of the Regeneration function also highlights areas in which services and resources can collaborate to provide better service, potential resource savings, and development of relationships between internal and external stakeholders that will help to provide a better service to residents. This governance also provides a structure for monitoring of service delivery to help prioritise work and make more efficient use of Council resources, maximising outcomes.</p> <p>In addition, a clear spatial vision through the area-based approach also allows existing service delivery functions to review established borough-wide activity to better focus at a more local scale, more effectively addressing the needs of the borough's diverse population in the areas in which they live and work.</p> <p>Overall, the Council's Regeneration Approach</p>
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	<p>does not seek to individually improve any particular area of service delivery; more, it seeks to collectively improve services for local communities by ensuring services sign-up to a singular vision to provide a holistic approach to delivery across the borough, working with internal and external partners and stakeholders.</p>
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