

Health and Wellbeing Strategy – Engagement and Coproduction Plan

Activity

Date	Name of forum	Attendees	Organiser	Presenter	Status
2.9.19	Health Scrutiny Committee	Members	Ashton West		Covering report drafted.
October	Health and Wellbeing Roadshows (x 4, one in each locality)	Residents	Healthwatch / HAC SP		Provisionally agreed with Healthwatch to co-run. Somen has provisionally agreed to contribute £3k to HW for this.
12.9.19, 5.30pm	Healthwatch AGM	Residents	Healthwatch		Request from HW – potentially launch consultation
	THT Managers Forum	Health and care managers	Mark Docherty		Awaiting dates and response from Mark. JLH to chase.
September	THT Staff Engagement Event	All health and care staff	Anne Page		Awaiting date and response from Anne Page. Reminder sent w/c 19.8.19. JLH to chase.
SW 2.10.19, 1-2.30pm NE 9.10.19, 1-2.30pm SE 16.10.19, 1.30-3pm NW 23.10.19, 1-2.30pm	Locality Health and Wellbeing Committees	Health and care staff	Safa Moghul		Safa has sent details – JLH to follow-up with individual leads
	Health and Wellbeing Forum	Health and care providers	Alison Robert		Meeting Alison 11.9.19. Likely to plan a session in October to focus on it.
18.9.19	ASC Provider Forums	Adult social care providers	Darren Ingram / Dunya Dervis		Confirmed. Planning meeting 10.9.19
7.11.19 , 6.15pm-8.30pm	General Practice Forum	Primary care staff	Gareth Perry		Awaiting confirmation from Safa that the item has been added to the agenda
November	Health and Wellbeing Summit	Residents &	LBTH – Luke Rigg		JLH to meet with Luke to

		stakeholders	contact		understand support Will invite THT Confirm key messages heard to date and build on these
14.10.18, 2-4pm	Learning Disability Partnership Board	Residents & stakeholders	Matthew Richardson		Confirmed. JLH to contact MR closer to the time.
	Mental Health Partnership Board	Residents & stakeholders	Carrie Kilpatrick		Carrie referred to Matthew Richardson & Aiyasha – awaiting response
8.11.19	Launch of 'welcome to Tower Hamlets'	New migrants, ESOL teachers, local orgs	Laila El-Metoui		Tbc – may be useful to have a stall to consult
Tbc	Housing Forum	Housing providers	Tbc		Tbc – JLH to ask Andy Simpson who the organiser is

Evidence of views already collected - thematic analysis to be carried out on this

Name	Notes	Who 'owns' this	Status
'What would you do' Healthwatch event report	Events carried out May 2019, with residents	Healthwatch	Received, not analysed
Healthwatch locality reports x 4	Based on events carried out in May 2019, with residents	Healthwatch	Received, not analysed
Healthwatch GP report		Healthwatch	Received, not analysed
Healthwatch young people report		Healthwatch	Received, not analysed
Healthwatch older people report		Healthwatch	Received, not analysed
Healthwatch sexual health services report		Healthwatch	Received, not analysed
Healthwatch Substance Misuse and Homelessness report		Healthwatch	Received, not analysed
Children and Families Strategy feedback	Focus groups and surveys with children and young people 2019	Children and Culture SPP	Received, not analysed
Local Account feedback	Notes from an adult social care focus group and a Carer Working Group meeting	HAC SP	Received, not analysed
Mental Health Strategy feedback	Online survey carried out spring 2019, workshop August 2019.	HAC SP	Received, not analysed
Transport strategy consultation findings	Carried out over 2019	Place SPP	Andy has sent over messages arising

			from feedback. Consultation via transport strategy questionnaire currently being collected.
Annual Residents Survey	Results released summer 2019	Corporate SPP	Received, not analysed

Notes / issues to be confirmed

- Shall we also carry out a survey to supplement the events? Can use survey in roadshows
- Suggestion that some events are co-presented by the Mayor, Cllr Ali and Amy Gibbs (therefore covering partnership, THT and HWBB)
- Use the THT priorities in the HWB Strategy
- Use the THT Outcomes Framework “I” statements and domain descriptions to frame the coproduction
- Start scheduling in THT meetings after the November summit
- Need survey questions and focus group questions, probably slightly different ones for professionals
- Coproduction needs a mini-brand: e.g. “Health and Wellbeing in Tower Hamlets: What matters to you?”

Health and wellbeing roadshows – to note:

Practicalities / logistics:

- Book same venues as last time over the course of a week, on market days: Whitechapel Idea Store (Saturday), Bow Idea Store, Idea Store Watney Market (?) and Chrisp Street market?
- Roadshows do not have a designated opener / closer / schedule – they are more drop-in events
- Resource is needed either to encourage passers-by to come in and complete a survey, or by filling it in with them outside (e.g. at the market).
- We would need all partners to offer to send 2 members of staff to help support each event. Need Sylheti speakers.
- Having stalls with health services that can offer checks – e.g. diabetes, blood pressure, cholesterol – is a really good way to motivate people to attend. But it can be difficult to get services to commit to doing this.
- Give out healthy snack boxes as a reward for filling in a survey.
- Filling in the survey enables equalities information to be captured, which therefore enables detailed analysis of results.

Format

Agreed that survey questions are needed. But the format of these questions are to be confirmed.

Healthwatch ideas (JS and Di meeting 16.8.19)	LBTH ideas (JS and Somen meeting 21.8.19)
<ul style="list-style-type: none"> • Suggestion to present back what people said last time, and ask for further development • Walking and using green spaces as a way to tackle health issues in the borough and improve wellbeing. Serves multiple purposes. • How could this be developed in practice? • Focus on physical spaces around the borough, linked with perceptions of safety. Potentially use a large map (though then limited on a questionnaire). Then discuss new health developments? Areas where people feel safe / don't feel safe / why? • Health and Wellbeing Hubs: what would you put in them? • Something on GPs..? • Personalisation. Need questions around this. Self-care? Choice? How to make the questions as clear as possible is the challenge. Try out NHS app? 	<ul style="list-style-type: none"> • Looking at each "I" statement, what would make this more true for you? • Use a map of local area and have prompt questions, or ability to pin and make comments on services and spaces • What would make a difference to your / resident health and wellbeing? What frustrates you and what should we do about it? What is good?

Note: last set of events cost approximately £3000 covering snack boxes, marketing materials and vouchers for volunteers.