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**TO**                      **Licensing and Safety Team**

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**FROM**                 **Lekan Olomo**

**REFERENCE:**        **Health and Beauty Centre**

**DATE**                 **8<sup>th</sup> May 2019**

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**Re: Healthy Paradise Limited,  
T/A Health and Beauty Centre, 1 Gunthorpe Street, London E1 7RG**

Reference is made to the Special Treatment License for the above premises. Currently the business holds a premises special treatments licence to carry out Massage, Facials and Spray Tanning which expires on the 20<sup>th</sup> of August 2019.


A request is being made to revoke the premises special treatments licence for the following reasons:-

1. The Council received an email from Mr Daron Pike, a local resident on 13<sup>th</sup> March 2019 stating that the business Healthy Paradise had been closed by the police. (Appendix **LOL1**).
2. The Council later received another email from Daron Pike on 13<sup>th</sup> March 2019 at 5:32PM, stating that he came home to a fracas at the Health and Beauty Centre premises and found the occupants removing furniture under police presence. Mr Pike also stated Mr Bugby the director of the company Healthy Paradise Limited (the licence holder), called at him saying "Daron! Daron! Mr Pike! I know we don't see eye to eye. Just to let you know, I'm moving out of this place now and the old owners are moving back in. I want nothing to do with it anymore." Mr Pike also stated that he believed he recognised the Chinese lady at the premises as the previous occupant when the premises was trading as The Relax Studio. (Appendix **LOL2**).
3. The previous occupants Mr Wai Ming Yau and Mrs Chak Wa Yiu who operated the premises when it was called Relax Studio were both prosecuted for offences under the London Local Authorities Act 1991 on 26th March 2019. Following a trial they were both found guilty of using 1 Gunthorpe Street E1 as an establishment for special treatment without a special treatment license. Mr Wai Ming Yau was fined £750, with a victim surcharge of £75 and ordered to pay £3526 costs. Mrs Chak Wa Yiu was fined £400, with a victim surcharge of £40.00 and ordered to pay costs of £980.
4. The application for the special treatment licence in respect of Relax Studios was refused by the Licensing Committee on 14 December 2017.
5. Mr Bobby Nagpal is the freeholder of the premises. Mr Gary Bugby is the current leaseholder of 1 Gunthorpe Street.

6. Following the complaint from Mr Pike, Health and Safety Officer Lekan Olomo carried out a visit with Environmental Health Officer Charlotte Basten on 11<sup>th</sup> April 11 April 2019 to the premises. They met a therapist who identified herself as Miss Yang; the council had not been notified that Miss Yang worked there as a therapist. This is a breach of condition 6 of the Special Treatment Licence.
7. Principal Environmental Health Officer Natalie Thompson (NAT) sent an email to the landlord of the premises Bobby Nagpal on the 16<sup>th</sup> April 2019 requesting confirmation as to whether Healthy Paradise Limited had vacated the premises. Mr Nagpal replied by forwarding the email to the leaseholder- Mr Wai Ming Yau asking the same question. (Appendix **LOL3**).
8. The council received an email from the licence holder Mr Bugby on 17th April 2019, (Appendix **LOL4**). in which he stated that he had to take leave to take care of his mother. He further stated that he found Miss Yang unsuitable and had terminated her appointment. He stated that the premises was still operating with therapist Siu man Cheung in control. He notified the council of another therapist who was due to be appointed, named Oi Ming Tsui. He attached copies of qualifications for both therapists to the email.
9. On 18 April 2019, the Council received an email from the landlord of the premises Bobby Nagpal, which he had received and forwarded from Bridge McFarland Solicitors also dated 18th April 2019. The email indicated that their client, Mr Wai Ming Yau's, (the previous licensee of the premises when it was trading as Relax Studio) position was that Mr Bugby, the sole director of Healthy Paradise Limited remains part of the management team. The email confirmed that Mr Wai Ming Yau continues to trade from the premises under the licence in situ. (This email is Appendix **LOL5**).
10. The Council's view is that Mr Wai Ming Yau could be reasonably regarded as not being a fit and proper person to be involved with the management of a premises as he has recently been convicted of offences under the London Local Authorities Act 1991.
11. Health and Safety Officer Lekan Olomo (LOL) replied to Mr Bugby's (Healthy Paradise Director)'s previous email on 24<sup>th</sup> April 2019. LOL informed him of his visit on 11 April 2019, when he met a therapist, who had not been approved by the Council to work at the premises. He re-iterated to him that he was required to notify the council if he wanted to take on any therapists and only when the council verifies that the qualifications submitted are suitable and sufficient will the therapists be allowed to work in his premises. LOL informed Mr Bugby that he was not satisfied with the qualification provided for TSUI oi MING Jo Jo and advised him that she must enrol on an NVQ/VTCT/ITEC Level 3 Massage course to start working at the premises and must complete the course within two years of enrolment, to continue working at the premises. (Appendix **LOL6**).
12. Health and Safety Officer Lekan Olomo (LOL) carried out another visit on 7th May 2019 to the premises where he met two ladies Jiao Lin and Chak Wa. Ms Lin and Ms Wa claimed to be therapists working for Mr Bugby, however they are not therapists that have been verified by the council. It is believed that 'Chak Wa who was met at the premises may have been the previous occupier that was prosecuted under the London Local Authorities Act 1991 for trading without a licence on 26 March 2019.

13. Whilst LOL was questioning Chak Wa. She then gave LOL the phone to speak to Christine Do, Mr Bugby's wife, LOL informed her that the two ladies were not authorised to work at the premises, as the council had not verified that they have the correct, suitable and sufficient qualifications to operate from the business. LOL further informed Christine Do that he was expecting Mr Bugby's response to his request for further information regards TSUI oi MING Jo Jo qualification.(Appendix **LOL7**). No response was received from Mr Bugby with therapist qualifications.

14. In summary this request to revoke the licence has been made because it is believed that one of the persons concerned in the management and conduct of the premises (Mr Wai Ming Yau) could reasonably regarded as not fit and proper person as he has recently been convicted under the London Local Authorities Act 1991 for operating a special treatment premises without a licence. The licence holder has also repeatedly breached the conditions of their licence by employing therapists who have not been approved by the council and which are unqualified to carry out the special treatments.



**Lekan Olomo**  
**Health and Safety Officer**  
**Environmental Health and Trading Standard - Health and Safety Team**

### **List of Appendices**

LOL1 = Email from Daron Pike dated 13<sup>th</sup> March 2019 sent at 14:26.

LOL2 = Email from Daron Pike dated 13<sup>th</sup> March 2019 sent at 17:32.

LOL3 = Email from Bobby Nagpal dated 16<sup>th</sup> April 2019

LOL4 = Email from Gary Bugby dated 17<sup>th</sup> April 2019

LOL5 = Email from Bobby Nagpal dated 18<sup>th</sup> April 2019

LOL6 = Email from Lekan Olomo dated 24<sup>th</sup> April 2019 sent to Gary Bugby.

LOL7 = Email from Lekan Olomo dated 7<sup>th</sup> May 2019 sent to Gary Bugby