EAST LONDON NHS FOUNDATION

PRESENTATION TO TOWER HAMLETS HEALTH SCRUTINY COMMITTEE
JULY 2018

We care  We respect  We are inclusive
Background

ELFT achieve Foundation status 2007, At that point we were a mental health provider:

Since then we have added:
• Forensic Services in other North East London Boroughs
• IAPT Service in Richmond
• Community Health Services in Newham
• Mental Health & Learning Disability Services in Bedfordshire and Luton
• Community Learning Disability Services in Tower Hamlets
• Community Health Services in Tower Hamlets
• Bedfordshire adult and children's community health services- provided in partnership with Cambridgeshire Community Services (CCS) NHS Trust.
Current position in Tower Hamlets Adult Mental Health Service

- In patient care wards based at Mile End Hospital
- 4 Community Mental Health Teams (in which LBTH Social Workers are integrated)
- Early Intervention Service
- Primary Care Mental Health service
- Older people Community mental health team (in which LBTH Social Workers are integrated)
- Community Learning disability services (LBTH Social Workers are integrated)
- RESET Drug and Alcohol service
- CAMHs – Community Services. The Inpatient Unit, Coburn, is in Newham
- Recovery College
- Psychiatric Liaison Service based in the Royal London Hospital
- Psychological Therapies- Secondary and Primary care
Current position in Tower Hamlets Community Services Health Services for Adults

- Rehabilitation Services – Home Not Hospital
- Admission Avoidance and Discharge Service – Rapid Response and Assess to discharge teams.
- New Older Person’s Clinic – Prevention service for people over 65 years.
- Foot Health Services
- Continence Service
- Extended Primary Care Team and District Nursing Evening Service- Multidisciplinary Team providing to care to people in their homes
Current position in Tower Hamlets Children and Young People Mental Health Services

- The specialist CAMHS provision in the borough is delivered by ELFT and commissioned jointly by the CCG and LBTH.
- Provides a targeted and specialist assessment and intervention service to children and young people 0-18 (0-19 flexibly)

**Teams or Pathways**
- Duty rotas
- Emotional & Behavioural Team for children and young people with internalising disorders (e.g.: anxiety, depression, eating disorders)
- Emotional & Behavioural Team for children and young people with externalising disorders
- Neurodevelopmental Team for children and young people with learning disability, ADHD and autism
- Adolescent Team for children and young people with psychosis and other serious disorders of adolescence
- CiSC Team focusing on the mental health needs of children and young who are looked after.
- Paediatric Liaison Team for children and young people with physical problems and illness
Achievements in Recent Years

• All ELFT wards in East London are CQC compliant June 2016 and May 2018 and have excellent AIMs Accreditation.

• Successful implementation and spread of Quality Improvement Programme.

• Very successful Nurse recruitment and development strategies. 8% vacancy rates

• 80% bed occupancy.

• In the top 5 Trusts in the Country from the National Patient Community Survey

• Excellent Staff Survey results – joint top for Staff Engagement, third for the FFT

• Successfully delivered a £50m CRES Programme since 2010

• Deliver a good service all round to the local population.
Priorities

We care     We respect     We are inclusive
By 2022 we will build on our success and lead on the delivery of integrated care. ELFT will do this by working purposefully in collaboration with our communities and our partners, always striving towards continuous improvement in everything we do.

**To improve the quality of life for all we serve**

### Mission

**What is our role in society?**

**Vision**

**What does our core purpose need to be, in order to achieve our vision?**

<table>
<thead>
<tr>
<th>Mission</th>
<th>Vision</th>
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<tr>
<td>To improve the quality of life for all we serve</td>
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### Strategic outcomes (primary drivers)

**What are the biggest factors that will help us achieve our mission?**

<table>
<thead>
<tr>
<th>Strategic outcomes (primary drivers)</th>
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<tbody>
<tr>
<td>Improving Population Health outcomes</td>
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<tr>
<td>Improving the experience of care</td>
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<tr>
<td>Improving Staff experience</td>
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<td>Improving value</td>
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### Meta outcomes (big dots)

**What do we need to work on, for each of our strategic outcomes, in order to achieve our mission?**

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- We will improve wider determinants of health,
- We will improve prevention including healthier lifestyles
- We will reduce health inequalities
- We will deliver a more integrated health and social care support offer
- We will improve recovery

- We will improve access to services
- We will improve the patient experience and the outcome of their care
- We will increase the number of people involved in their care
  - We will improve patient safety and reduce harm
  - We will reduce inequity in patient experience

- We will develop the skills of our staff to deliver integrated care
- We will increase capacity to effectively deliver our programmes of work
- We will improve how we listen to our staff and support them to continuously improve
- We will improve fulfilment at work

- We will increase productivity
- We will reduce waste
- We will reduce variation in clinical practice

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### Our values

**How do we want to behave?**

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<thead>
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<tr>
<td>Organisational treasures</td>
<td>Service user and carer involvement</td>
<td>Committed and caring staff</td>
<td>Quality improvement</td>
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<td>Our assets that we want to build on</td>
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Questions

Thank You