

**Natalie Thompson**

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**NAT5**

**From:** James McDermott  
**Sent:** 22 April 2016 08:19  
**To:** Natalie Thompson  
**Subject:** FW: ENF/16/00081 - Nagpal House, 1 Gunthorpe Street, London  
**Attachments:** Images of breach .pdf

FYI

**From:** [REDACTED] Behalf Of B Nagpal  
**Sent:** 20 April 2016 14:15  
**To:** [REDACTED]  
**Cc:** Shahzad Rizvi; James McDermott  
**Subject:** Re: ENF/16/00081 - Nagpal House, 1 Gunthorpe Street, London

Dear Mr Yau

Further to my discussion with you yesterday, I have informed Tower Hamlets Enforcement department of our conversation, namely that you have informed me that you will comply with the opening hours of 8am to 8pm.

I have since our conversation also been advised by Tower Hamlets that you are not permitted to install the illuminated signage, both in the window, nor directly outside the premises (see attachment - images of breach). Can you please remove these immediately and confirm such to Mr McDermott once completed.

I am dealing with the issues vis-a-vis the shutters and in that respect no action is required on your part.

Warmest regards  
Bobby Nagpal

On 19 April 2016 at 16:21, James McDermott <[REDACTED]> wrote:

Dear Mr Nagpal,

Thank you for responding to my letter dated 04/04/2016. There are a number of issues which the council have some concerns over relating to the premises at Nagpal House, 1 Gunthorpe Street. I will outline these concerns in this email below.

Firstly, the original complaint was in relation to unauthorised shutters on the principle elevation of the shop front. As you may be aware, your premises is located within the Whitechapel Conservation Area. As such, any shop front alterations would require consent from the local planning authority. Notwithstanding, going by the dated images on Google maps, I have reason to believe that the shutters benefit from planning immunity due to the length of time that they have been in situ. Therefore, can you confirm when the shutters were installed and if possible, provide any evidence of their installation? If sufficient evidence is submitted, I would be satisfied to close this segment of the enforcement investigation.

The second concern that the council has is in relation to the on-going use of the premises as a massage parlour. As you may also be aware, the premises was granted planning permission in April 2003 for, "Erection of a four storey building with a ground floor commercial unit ('A1' retail or 'A2' financial/professional services) and Two x Two-bedroom and Four x One-bedroom flats above. (Includes partially covered roof terrace and escape stair serving property at 87 Whitechapel High Street) Ref: - PA/01/00919/A1' (see attached decision notice)

Condition 9 states;

[REDACTED]

The commercial uses hereby permitted on the ground floor shall not be carried out otherwise than between the hours of 8.am and 8.pm on any day.

**Reason:** To safeguard the amenities of the adjoining residential property and the area generally.

The council has evidence to suggest that the massage parlour is in breach of condition 9, as outlined in PA/01/00919/A1, therefore I would strongly suggest that the leaseholder complies with this condition to avoid any formal means of enforcement action. If the leaseholder wishes to operate beyond these hours, then he/she will have to submit a planning application to have the revised hours authorised by the Council.

The councils final concern is in relation to the illuminated signage both in internally in the shop and externally in the alley way (see attached images of the breach). Both of these light emitting signs do not have consent from the Local Planning Authority and should be removed as a matter of urgency. I would expect that work be carried out to remove these light sources within 14 days from the date of this email and the tenant complies with the opening hours of the shop. Should these breaches of planning control continue, the council will consider the expediency of taking formal enforcement action to resolve this breach. [REDACTED]

I would be obliged if you could acknowledge the receipt of this email and outline your intentions to resolve this breach of planning control. In addition, I would be grateful if you could forward this email to your tenant and make them aware of the significance of this issue.

Kind regards,

James McDermott | [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Website: [www.towerhamlets.gov.uk](http://www.towerhamlets.gov.uk)

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**From:** [REDACTED] **Behalf Of** B Nagpal  
**Sent:** [REDACTED]  
**To:** James McDermott  
**Subject:** ENF/16/00081 - Nagpal House, 1 Gunthorpe Street, London

Dear Mr McDermott

**Re: ENF/16/00081 - Nagpal House, 1 Gunthorpe Street, London**

I write with reference to your letter dated 04/04/2016 served at the property address, a copy of which was received by my office a few days later whilst I was away on holiday. You will also have received a notification from the managing agent advising of my absence from the UK, and that I would be contacting you today.

I have called today to speak with you but I understand you are away. I would be grateful if you can call me upon your return so that I may resolve this matter to your satisfaction. I offer my complete assistance in this matter.

Look forward to hearing from you shortly.

Warmest regards  
Bobby Nagpal

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