

# Overview & Scrutiny Committee

**Monday, 23 January 2023 at 6.30 p.m.  
Council Chamber - Town Hall, Mulberry Place, 5  
Clove Crescent, London, E14 2BG**

## Supplemental Agenda

- 7. **WORK PROGRAMME**
- 8. **ACTION NOTE**

**Contact for further enquiries:**

Thomas French, Democratic Services,  
Thomas.French@towerhamlets.gov.uk  
020 7364 4549

1st Floor, Town Hall, Town Hall, Mulberry Place, 5 Clove Crescent, London, E14 2BG  
<http://www.towerhamlets.gov.uk/committee>



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# Agenda Item 7

## Appendix 1: Overview & Scrutiny Committee Work Programme 2022/23: Chair: Cllr Musthak Ahmed

Meeting	Scrutiny Activity	Title	Description	Speakers
<b>Thursday 28 July</b>	Strategic Performance	Strategic Plan 2022-26	To provide a robust critical friend challenge of the council's draft strategic plan 2022-26 and make recommendations on areas for improvement and further consideration	<b>Mayor Lutfur Rahman</b>
	OSC Work Programme	Draft OSC Work Programme	To review the OSC work programme for 2021/22	<b>Cllr Musthak Ahmed</b>
	Appointments	Co-optee appointments	To confirm appointments of scrutiny co-opted members	<b>Cllr Musthak Ahmed</b>
	Pre-Cabinet	Pre-Decision Scrutiny	To review Cabinet decisions and make strategic recommendations	<b>Cllr Musthak Ahmed</b>
<b>Monday 26 September</b>	OSC Work Programme	Draft OSC Work Programme	Agree scrutiny work programme	<b>Cllr Musthak Ahmed</b>
	Strategic Performance Monitoring	P3 Budget Monitoring Report	To monitor the council's financial performance to ensure it supports council priorities and provides residents with value for money	<b>Cllr Saied Ahmed</b> Cabinet Member for Resources and the Cost of Living  <b>Kevin Bartle</b> Corporate Director, Resources
	Pre-Cabinet	Pre-Decision Scrutiny	To review Cabinet decisions and make strategic recommendations	<b>Cllr Musthak Ahmed</b>
<b>Monday 24 October</b>	Budget & Policy Framework	Gambling Policy 2022-25	To review the Gambling Policy 2022-25 is in line with the Council's statutory responsibilities as a Licensed Authority to Gambling Licences.	<b>Cllr Kabir Hussain</b> Cabinet Member for Environment and the Climate Emergency  <b>Ann Sutcliffe</b>

				<p>Corporate Director of Place</p> <p><b>David Tolley</b> Head of Environmental Health &amp; trading Standards</p>
	Budget & Policy Framework	Youth Justice Annual Plan	To review the proposed Youth Justice Annual Plan in line with the council's budget and policy framework	<p><b>Cllr Maium Talukdar</b> Cabinet Member for Education and Lifelong Learning</p> <p><b>James Thomas</b> Corporate Director of Children &amp; Culture</p> <p><b>Susannah Beasley-Murray</b> Director of Supporting Families</p>
	Spotlight	Waste Services	To review the performance of Waste Services and make recommendations for improvement.	<p><b>Cllr Kabir Hussain</b> Cabinet Member for Environment and the Climate Emergency</p> <p><b>Dan Jones</b> Director of Public Realm</p>
	Spotlight	Recycling	To review the level of recycling in the borough and make recommendations on how this can be improved	<p><b>Cllr Kabir Hussain</b> Cabinet Member for Environment</p>

				and the Climate Emergency  <b>Dan Jones</b> Director of Public Realm
	Pre-Cabinet	Pre-Decision Scrutiny	To review Cabinet decisions and make strategic recommendations	<b>Cllr Musthak Ahmed</b>
<b>Monday 28 November</b>	Spotlight	Customer Service	To review resident access to services and consider how the council ensures its services are accessible for those who find it difficult to access via Telephony, Face to face, Social Media and Website/Digital	<b>Cllr Kabir Ahmed</b> Cabinet Member Lead Kabir Ahmed  <b>Raj Chand</b> Director of Customer Services
		Scrutiny Lead Updates	Scrutiny leads to provide updates on their key scrutiny activity	<b>Scrutiny chairs and Leads</b>
	Pre-Cabinet	Pre-Decision Scrutiny	To review Cabinet decisions and make strategic recommendations	<b>Cllr Musthak Ahmed</b>
<b>Monday 12 Dec</b>	Strategic Performance Monitoring	Strategic Performance & Delivery Reporting Q1 & Q2 2022/23	To review the council's performance against the strategic goals and provide critical friend challenge to service delivery	<b>Mayor Lutfur Rahman</b>  <b>Will Tuckley</b> Chief Executive
	Strategic Performance Monitoring	P6 Budget Monitoring Report	To monitor the council's financial performance to ensure it supports council priorities and provides residents with value for money	<b>Cllr Saied Ahmed</b> Cabinet Member for Resources and the Cost of Living
	Budget	Fees and Charges report	To provide critical friend challenge and review the fees and charges 2022/23 is in line with the Council's priorities	<b>tbc</b> Corporate Director, Resources
	Pre-Cabinet	Pre-Decision Scrutiny	To review Cabinet decisions and make strategic recommendations	<b>Cllr Musthak Ahmed</b>
Monday 9 January	Budget & Policy Framework	Budget Scrutiny	To provide a critical friend challenge to the budget	<b>Cllr Saied Ahmed</b>

			setting process in line with the Council's priorities	Cabinet Member for Resources and the Cost of Living  <b>Nisar Visram,</b> Director finance, (Deputy S151)
	Budget	MTFS and Budget report (first version)	To provide critical friend challenge to the budget setting process in line with the Council's priorities	
Monday 23 January	Budget & Policy Framework	Budget Scrutiny	To provide a critical friend challenge to the budget setting process in line with the Council's priorities	<b>Cllr Saied Ahmed</b> Cabinet Member for Resources and the Cost of Living  <b>Nisar Visram,</b> Director finance, (Deputy S151)
	Spotlight	Tower Hamlets Partnership Plan		<b>Cllr Maium Talukdar</b> Deputy Mayor & Cabinet Member for Education and Lifelong Learning
	Pre-Cabinet	Pre-Decision Scrutiny	To review Cabinet decisions and make strategic recommendations	<b>Cllr Musthak Ahmed</b>
Monday 20 February	Strategic Performance Monitoring	Strategic Performance & Delivery Reporting Q3 2022/23	To review the council's performance against the strategic goals and provide critical friend challenge to service delivery	<b>Mayor Lutfur Rahman</b>  <b>Will Tuckley</b> Chief Executive
	Strategic Performance Monitoring	P9 Budget Monitoring Report	To monitor the council's financial performance to ensure it supports council priorities and provides residents with value for money	<b>Cllr Saied Ahmed</b> Cabinet Member for Resources and the Cost of Living

				<b>tbc</b> Corporate Director, Resources
	Pre-Cabinet	Pre-Decision Scrutiny	To review Cabinet decisions and make strategic recommendations	<b>Cllr Musthak Ahmed</b>
Monday 27 March	Spotlight	Mayors Spotlight	To hold the Mayor to account and understand achievements, priorities and challenges.	<b>Mayor Lutfur Rahman</b>
	Spotlight	Climate Emergency	To understand and review the plans in place to tackle the climate emergency	<b>Cllr Kabir Hussain</b> Cabinet Member for Environment and the Climate Emergency  <b>Dan Jones</b> Director of Public Realm
	Tracking Recommendations	Air Quality	To track the implementation of actions in response to the recommendations made in the scrutiny challenge session	<b>Cllr Kabir Hussain</b> Cabinet Member for Environment and the Climate Emergency  <b>Dan Jones</b> Director of Public Realm
	Pre-Cabinet	Pre-Decision Scrutiny	To review Cabinet decisions and make strategic recommendations	<b>Cllr Musthak Ahmed</b>
Monday 24 April	OSC Report	OSC Annual Report 2022/23	To review and approve the OSC annual report	<b>Cllr Musthak Ahmed</b>
	Spotlight	Street & Parks Cleanliness	To review the Council's actions and future plans to improve the cleanliness of parks and streets in the borough	<b>Cllr Kabir Hussain</b> Cabinet Member for Environment

				and the Climate Emergency  <b>Dan Jones</b> Director of Public Realm
	Tracking Recommendations	Parking scrutiny	To track the implementation of actions in response to the recommendations made in the scrutiny challenge session	<b>Cllr Kabir Hussain</b> Cabinet Member for Environment and the Climate Emergency  <b>Dan Jones</b> Head of Public Realm
	Tracking Recommendations	Swimming provision in the borough	To track the implementation of actions in response to the recommendations made in the scrutiny challenge session	<b>Cllr Iqbal Hossain</b> Cabinet Member for Culture and Recreation  <b>James Thomas</b> Corporate Director Children & Culture
	Pre-Cabinet	Pre-Decision Scrutiny	To review Cabinet decisions and make strategic recommendations	<b>Cllr Musthak Ahmed</b>

**Appendix 2: Health & Adults Sub-Committee Work Programme 2022/23: Chair:  
Cllr Ahmodur Khan**

Meeting	Scrutiny Activity	Title	Description	Speakers
<b>Tuesday 18 October</b>	Work Programme	Health & Adults Sub- Committee Work programme	Agree Committee Work Programme	<b>Cllr Ahmodur Khan</b>



	Spotlight	ICS delivery at a Place level	Review how the local approach to integrated health and social care system has improved services for residents and consider Social Care's parity and level of influence with NHS structures	<p><b>Cllr Gulam Kibria Choudhury</b> Cabinet Member for Health, Wellbeing &amp; Social Care</p> <p><b>Denise Radley</b> Corporate Director of Health, Adults and Community and Deputy Chief</p> <p><b>Somen Banerjee</b> Director of Public Health</p> <p><b>Warwick Tomsett</b> Joint Director of Integrated Commissioning</p>
	Scrutiny Review	Review Workforce shortages across the sector	To review pre-covid H&SC workforce strategy and understand what the issues are impacting recruitment and retention of H&SC staff.	tbc
<b>Tuesday 6 December</b>	Spotlight	Improving access to GP Services	Understanding why GP access (physical appointments) continues to be a barrier for patients and developing solutions for improvements to access	<p><b>Cllr Gulam Kibria Choudhury</b> Cabinet Member for Health, Wellbeing &amp; Social Care</p> <p><b>Denise Radley</b> Corporate Director of Health, Adults and Communities and Deputy Chief</p>

				<p><b>Jo-Ann Sheldon</b> Head of Primary Care TH</p> <p><b>William Cunningham Davis</b></p> <p><b>Fiona Peskett &amp; Neil Ashman NHS</b></p>
	Scrutiny Review	Tackling Workforce shortages across the sector	To review pre-covid H&SC workforce strategy and understand what the issues are impacting recruitment and retention of H&SC staff.	<p><b>Jo-Ann Sheldon</b> Head of Primary Care TH</p> <p><b>William Cunningham Davis</b></p> <p><b>Fiona Peskett &amp; Neil Ashman NHS</b></p>
<b>14 February</b>	Spotlight	Tackling BAME inequalities on access to Mental Health Services	Understanding why the BAME community face challenges in accessing mental health services and developing recommendations to address this	<p><b>Cllr Gulam Kibria Choudhury</b> Cabinet Member for Health, Wellbeing &amp; Social Care</p> <p><b>Denise Radley</b> Corporate Director of Health, Adults and Community and Deputy Chief</p> <p><b>Richard Fradgley &amp; Edwin Ndlovu</b></p>

				East London Foundation Trust
<b>12 April</b>	Spotlight	Tackling Obesity	Assessing the effectiveness of current strategy and comms on tackling obesity in the borough and what more needs to be done	<b>Cllr Gulam Kibria Choudhury</b> Cabinet Member for Health, Wellbeing & Social Care  <b>Denise Radley</b> Corporate Director of Health, Adults and Community and Deputy Chief  <b>Somen Banerjee</b> Director of Public Health

Scrutiny Activity	Title	Description
Scrutiny Review	Tackling Workforce shortages across the sector	To review pre-covid H&SC workforce strategy and understand what the issues are impacting recruitment and retention of H&SC staff.

**Appendix 3: Housing & Regeneration Scrutiny Sub-committee work programme 2022/23: Chair: Cllr Abdul Mannan**

Meeting	Scrutiny Activity	Title	Description	Speakers
<b>20 October</b>	Work Programme	Housing & Regeneration Sub-Committee work programme	Agree Committee Work Programme	<b>Cllr Abdul Mannan</b>
	Spotlight	Council representation on	Exploring the feasibility of having council	<b>Karen Swift</b> Director of Housing and Regeneration

		the boards of social landlords	representation on the boards of social landlords operating in the borough	<b>Andrea Baker</b> Chair THHF
	Spotlight	Approach & supporting homeless applications	Examine the council's approach to supporting homeless applicants	<b>Karen Swift</b> Director of Housing and Regeneration
<b>15 December</b>	Strategic Performance	Social Landlords Performance Report	Review social landlords' performance for Quarters 1 and 2	<b>Karen Swift</b> Director of Housing and Regeneration <b>Andrea Baker</b> Chair THHF
	Spotlight	Parking on Housing Estates	Reviewing parking on housing estates and learning from best practice.	<b>Karen Swift</b> Director of Housing and Regeneration <b>Andrea Baker</b> Chair THHF
	Spotlight	Approach to regeneration	Examine the approach to regeneration and how this can be linked to assisting local business recovery and making the best use of available local labour, particularly from excluded communities	<b>Ellie Kershaw</b> Interim Director of Integrated Growth and Development
<b>16 February</b>	Pre-Cabinet	THH Resident Consultation Feedback on Bringing THH Back in house	Feedback on the findings of the consultation process with THH residents ahead of the Cabinet report on the proposal	<b>Karen Swift</b> Director of Housing and Regeneration
	Spotlight	Developing a new Local Plan	Reviewing planning and building control issue and how this can be used to influence priorities for developing a new Local Plan	<b>Jen Peters</b> Director of Planning and Building Control

	Spotlight	Change in Private Sector Tenant rights	Reviewing the implications on the government's Renter's Reform Bill If published	<b>Karen Swift</b> Director of Housing and Regeneration
<b>27 April</b>	Strategic Performance	Social Landlords Performance Report	Review social landlords' performance for Quarter 3	<b>Karen Swift</b> Director of Housing and Regeneration <b>Andrea Baker</b> Chair THHF
	Spotlight	Housing Strategy Refresh	Review the housing strategy refresh in light of the new administration's housing priorities	<b>Karen Swift</b> Director of Housing and Regeneration
	Spotlight	ASB on Housing Estates	Reviewing ASB on housing estates and learning from best practice in tackling the problem.	<b>Karen Swift</b> Director of Housing and Regeneration <b>Andrea Baker</b> Chair THHF

Scrutiny Activity	Title	Description
Scrutiny Challenge Session	Review the proposal to consult residents on the option to bring THH back in house	Review the consultation pack and questions to be asked of the council's tenants and leaseholders on the option to bring Tower Hamlets Homes back in-house

**Appendix 4: Children's & Education Sub-Committee Work Programme 2022/23:**  
**Chair: Cllr Bodrul Choudhury**

Meeting	Scrutiny Activity	Title	Description	Speakers
<b>13 October</b>	Work Programme	Children's & Education Sub-Committee Work Programme	Agree Committee Work programme	<b>Cllr Bodrul Choudhury</b>
	Youth Justice Spotlight	Youth Justice	To review the performance of the youth justice service, focusing specifically on drugs, grooming of young people, and county lines	<b>Cllr Maium Talukdar</b> Cabinet Member for Education and Lifelong Learning  <b>James Thomas</b>

		HM Inspection of Probation report: Inspection of youth offending services in Tower Hamlets	To understand the findings from the inspection report and review the plans for improvement	Corporate Director of Children & Culture <b>Susannah Beasley-Murray</b> Director of Supporting Families <b>Kelly Duggan</b> Head of Service <b>Lucky Singh</b> Police
<b>8 December</b>	Education Spotlight	Education	To understand the plans in place to increase the educational attainment of pupils in the borough and how we are developing links with businesses to provide mentorship opportunities, increase social capital, and support children to access top universities	<b>Cllr Maium Talukdar</b> Cabinet Member for Education and Lifelong Learning <b>James Thomas</b> Corporate Director of Children & Culture <b>Steve Nyakatawa</b> Director of Education
		SEND Statement of Action	To review the council's progress against the statement of action in response to the SEND Inspection in 2021	<b>Tracey Smith</b> Performance (THEP) <b>John O-Shea</b> SEND
<b>09 Feb</b>	Youth provision Spotlight	Youth provision	To review the performance of the current youth provision and consider how we can improve and increase provision, especially for girls.	<b>Cllr Maium Talukdar</b> Cabinet Member for Education and Lifelong Learning <b>James Thomas</b> Corporate Director of Children & Culture <b>Susannah Beasley-Murray</b> Director of Supporting Families <b>Kelly Duggan</b> Head of Service
<b>04 May</b>	Social Care &	Social care	Hold a spotlight on the performance of children's	<b>Cllr Maium Talukdar</b>

	Safeguarding spotlight		<p>social care including improvements since Ofsted inspection and consider the findings from the National Government Children Social Care Review and the council's response.</p> <p>Review the work of the Children Safeguarding Partnership and learning from statutory reviews.</p>	<p>Cabinet Member for Education and Lifelong Learning</p> <p><b>James Thomas</b> Corporate Director of Children &amp; Culture</p> <p><b>Susannah Beasley-Murray</b> Director of Supporting Families</p> <p><b>Louise Griffiths</b> Safeguarding Children Partnership Strategy Manager</p> <p><b>Korkor Caesar</b> NHS</p> <p><b>Mike Hamer</b> Police</p>
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Scrutiny Activity	Title	Description
Scrutiny Challenge Session	Increasing women and girls access to sports provision	To review sports provision for women and girls in the brough and understand plans in place to increase access

**Appendix 5: Cllr Sabinha Khan – Scrutiny Lead Resources & Finance Work Programme 2022-23**

Area of work	Method
<b>Portfolio Overview</b>	<ul style="list-style-type: none"> <li>Regular meetings with Corporate Director Resources</li> <li>Induction meetings with Divisional Directors &amp; Heads of Services</li> <li>Service Visits</li> </ul>
<b>Grants Scrutiny</b>	<ul style="list-style-type: none"> <li>Attendance at Grants Determination Sub Committee</li> <li>Presenting OSC Questions and comments</li> </ul>
<b>Scrutiny Review: Food Poverty</b>	<b>Develop an understanding of the impact of the cost-of-living crisis on residents and review whether the council has robust plans to tackle food poverty both in the short and long term.</b>

**Appendix 6: Cllr Abdul Malik – Scrutiny Lead Environment & Community Safety Work Programme 2022-23**

<b>Area of work</b>	<b>Method</b>
<b>Portfolio Overview</b>	<ul style="list-style-type: none"><li>• Regular Meeting with Corporate/ Divisional Directors of Place and HAC</li><li>• Induction meetings with Divisional Directors and Heads of Services</li><li>• Service Visits</li></ul>
<b>Scrutiny Review: Women's Safety</b>	<b>Review the approach to ensuring women's safety in the borough and make recommendations on how this can be improved</b>



## Scrutiny Action Log

Name of Committee: **Overview and Scrutiny Committee**

Municipal Year: **2022-23**

Reference	Action	Assigned to	Scrutiny Lead	Due Date	Response
Insert date	Insert agenda item title and the action requested by the committee	Insert name of director	Insert scrutiny lead	Insert Date	Response provided by the service/ witness
07.06.22	<b>Customer Access</b> 1. Can you provide the committee with performance data on satisfaction level of residents who are unable to access services digitally. If this isn't available what might be collected to capture this?	<b>Raj Chand</b> Director of Customer Services	OSC chair	07.07.22  03.10.2022	See appendix 1 for response. Circulated to OSC Members on 14.07.2022  The service does not have any further information that it can report on and this can be discussed when customer services update comes to OSC
	<b>Youth Service</b> 2. Can you provide the committee with performance data on number of young people attending and number of those achieved accredited outcomes?	<b>James Thomas</b> Corporate Director Children & Culture	OSC chair	07.07.22	See appendix 2 for response. Circulated to OSC Members on 26.07.2022
04.07.22	<b>Transfer to reserves</b> 1. Can you provide further information on the transfer to reserves	<b>Nisar Visram</b> Director of Finance, Procurement and Audit	OSC Chair	12.09.22	Further information on the transfer to reserves: <a href="#">Addendum Explanation of Reserves Movement.pdf (towerhamlets.gov.uk)</a>
	<b>Expenditure: Inflation</b> 2. Can you provide further information on how the council estimates the funding required to	<b>Nisar Visram</b> Director of Finance,	OSC Chair	12.09.22	Response circulated on 02/08/2022 See Appendix 3

## Scrutiny Action Log

	cover the level of inflation and the assumptions within this.	Procurement and Audit			
	<p><b>Expenditure: Local Government Pension Scheme</b></p> <p>3. Can you provide further information on the funding required for the local government pension scheme</p>	<p><b>Nisar Visram</b> Director of Finance, Procurement and Audit</p>	OSC Chair	19.09.22	Response to be circulated ahead of next OSC meeting on 26 September 2022
28.07.22	<p><b>Annual Performance Report: Recycling Rate</b></p> <p>1. Can the Committee receive the outturn of the recycling rates for 2021/22 as there was no figure shown in the most recent quarter of the performance reporting</p>	<p>Dan Jones Director of Public Realm</p>	OSC Chair	12.09.22	<p><b>20.0% cumulative 2021/22 (Q1-Q3)</b></p> <p>18.6% (Q3 figure)</p> <p>Note: Waste Data flow always operates a quarter behind, so for example the deadline to submit quarter 1 report is at the end of quarter 2 (30<sup>th</sup> of September) and then it takes about 2-3 weeks for WDF to approve it, depending on corrections</p>
	<p><b>Annual Performance Report: Education Healthcare Plan Assessments</b></p> <p>2. The committee raised concerns about the low percentage of education health care plan assessments completed at 29% and wished to ascertain what and how this was measured</p>		OSC Chair	12.09.22	<p>Response received on 01.08.2022</p> <p>The figure of 29% for completed EHCP's relates to those completed within the 20-week timescale. The remaining 71% of EHCP's will have been in progress and will be completed, albeit having taken longer than we would have liked. Q4 was a particularly challenging period, and earlier periods showed increased performance in this area. Additional resources have been put in place which are starting to have an impact.</p>

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Page 19					<p>Our current cumulative performance is 35% (year to date) and increasing with May (42%), June (45%) and July (45%) demonstrating an improved trajectory. We hold weekly meetings with services to monitor the impact of the increasing demand for EHCPs on timeliness of advice requests coming back into the SEN Service.</p> <p>This measure is a SEND improvement plan priority. The service are working on a backlog of cases which they plan to clear by the autumn term. In terms of benchmarking, the national figure for EHC timeliness is expected to be around 50% for 2020/21.</p>
	<p><b>Strategic Plan: Care Leavers</b></p> <p>3. Can the Committee receive a demographic breakdown of care leavers and further information on their employment</p>	<p>James Thomas</p> <p>Corporate Director Children &amp; Culture</p>	OSC Chair	19.09.22	Response received see appendix 4
	<p>Complaints</p> <p>4. Can the Committee receive copies of the annual statement from the Local Government Ombudsman</p>	<p>Raj Chand</p> <p>Director of Customer Services</p>	OSC Chair	19.09.22	Response provided to OSC on 26.09.2022
26.09.22	<p>Youth Service</p> <p>1. Can the committee receive a breakdown of the youth service performance by inhouse and outsourced provision</p>	<p>James Thomas</p> <p>Corporate Director of Children &amp; Culture</p>	OSC Chair	17.10.2022	Response received on 19.10.2022

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<p>Social Care Grant</p> <p>2. Can you provide the committee a note on how much the council will be receiving from the £500m</p>	<p>Nisar Visram Director of Finance, Procurement and Audit</p> <p>Denise Radley Corporate Director of Health, Adults and Communities</p>		<p>19.10.2022</p>	<p>The £500m was in reference to the ASC Discharge Funding. Please see attached.</p> <p>This contains the LA allocations and the allocations to the ICB (via the Better Care Fund).</p> <ul style="list-style-type: none"> <li>Annex C – grant allocations to local authorities Gov.uk</li> <li>ASC discharge Fund Nov 2022 -Integrated care board allocations</li> </ul>
<p>Budget Monitoring 2022/23 Q1</p> <p>3. Workforce - Change of working hours and use of flexible retirement. schemes (SAV/All 002/ 21-22 appendix B – MTFS Savings tracker 2022/25)</p> <p>Can the committee be provided a note on the numbers on take up for a reduction in hours and early partial retirement?</p>	<p>Musrat Zaman Director of Workforce, OD &amp; Business Support</p> <p>Nisar Visram Director of Finance, Procurement and Audit</p>		<p>19.10.2022</p>	<p>Response received 04.10.2022</p> <p>There were 6 people in total that took the offer of a reduction in hours/early retirement. This generated a saving of <b>£126,491</b>. This offer has now been closed having been publicised twice.</p>
<p>Housing Development (Call-in)</p> <p>4. The committee has requested a note on what the intention is Gill Street site.</p>	<p>Ann Sutcliffe Corporate Director of Place</p> <p>Karen Swift</p>		<p>19.10.2022</p>	<p>The Mayor has met representative from Limehouse Mosque at the beginning of November 2022 to discuss the future use of the Gill Street site. The Mayor indicated that he is supportive of the site being sold to Limehouse Mosque on a 125-year lease at market value, subject to a formal decision</p>

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		Director of Housing			at Cabinet. However, this would be dependent on finding an alternative housing site in the vicinity of Gill Street for the provision of new council homes. Feasibility studies have been carried out on two nearby sites to establish their potential for the delivery of new council homes and pre-application planning advice for both is being sought.
24.10.22	<p><b>Youth Justice</b></p> <ol style="list-style-type: none"> <li>1. The committee requested details on the annual budget for Youth Justice and whether this is enough to sufficiently tackle the challenges the service faces.</li> <li>2. The committee asked if the Sub-Committee could receive an update on Youth Justice performance in 6 months' time with a focus on KPIs. This should feed into the following years workplan in advance of a follow up inspection. Findings in Sub-Committee should be fed back to OSC.</li> </ol>	<p><b>James Thomas</b> Corporate Director of Children &amp; Culture</p>	OSC Chair	19.11.22	<p>1. The total Youth Justice Services Budget for 2022-2023 is <b>£1,482,008</b>. This is an increase of £50,000 on the figure that the OSC received in the report due to the Youth Justice Board increasing our funding after the Youth Justice Plan was submitted. This figure includes our core budget from the Local Authority as well as the Youth Justice Board Grant and contributions from the City of London.</p> <p>In addition, we receive staff from the Probation Service and the Metropolitan Police as part of our multi-agency agreement. We have also just received information from the Ministry of Justice that we will be receiving an additional <b>£351,641</b> for the 'Turnaround' project, something that each Youth Justice Service in England and Wales will be receiving. The Turnaround Project is due to take place between December 2022 and March 2025. The purpose of the Turnaround funding is to target those children who are at risk of entering the formal Criminal Justice System which will support our ongoing focus of reducing our FTE figure. In addition to this, the Mayor recently reviewed our Growth Bid submission and agreed to £45,000 for training for the Youth Justice Service.</p>

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					Therefore, with the potential £45,000 from a council growth bid and the above monies then at this point there is now sufficient to tackle the issues. 2. We will provide the Children and Education Scrutiny Sub-Committee an update on the progress of the Youth Justice Plan in March 2023 with a focus on key performance indicators.
Page 22	<p><b>Waste and Recycling Services</b></p> <p>1. The Committee requested benchmark data on missed collections from neighbouring boroughs to help us understand where we can learn, improve, and review best practice.</p>	<p><b>Dan Jones</b> Director of Public Realm</p>	OSC Chair	19.11.22	<p>Response received on 25.11.2022</p> <p>As the benchmarking data is not publicly available, the service have had to contact individual councils directly to request their data.</p> <p>The service is in the process of collecting and review data and seeing how they can best benchmark this data</p>
28.11.22					
12.12.22	<p>1. The Committee requested a breakdown of the funding sources for:</p> <ul style="list-style-type: none"> <li>- The Mayor’s Energy Fund</li> <li>- £2.7m cost of living package</li> </ul>	<p><b>Nisar Visram</b> Director of Finance, Procurement and Audit</p>	OSC Chair		<p>Response received 11.01.2023</p> <p><b><u>Cost of Living Crisis grants £2.7m</u></b> This was an estimated figure based on approx. £1m of Household Support Fund, and a growth item of</p>

## Scrutiny Action Log

	Can you provide the Committee with a breakdown of how each of these initiatives are funded, please?				<p>£1.75m. Both sources of funding have been fully spent, with approx. 1,750 grants of £100 accounting for the growth item and the Household Support Fund element being made up of supermarket vouchers that are made available to families at risk of poverty. The terms of the Household Support Fund meant the first tranche had to be fully allocated by the end of December. Payments were administered through a contract with the Post Office.</p> <p><b><u>Mayors Energy Fund £1.0m</u></b> This fund is also backed by the household support fund, one of the key objectives of which is to support families though fuel poverty. As with the element of Household Support Fund in the Cost-of-Living item above, this was also fully spent by the end of December 2022 and payments were made to vulnerable families through the Post office.</p>
	<p>Waste Emergency Declaration</p> <p>2. Can the Committee be provided with information on what actions will be taken as part of the Waste Emergency Declaration, please?</p>	Dan Jones Director of Public Realm	OSC Chair		Response received on 20.01.2023 See attached Appendix 5 below
09.01.23	Reserved for Budget Scrutiny				
23.01.23					

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20.02.23					
27.03.23					
24.04.23					
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Insert attachments as appendices where applicable



OVERVIEW OF CURRENT PLANNED WORK

No.	ACTION	DESCRIPTION	Milestones	Measures of success	Resources / Additional Personnel	Start Date	End Date	RAG Status
1	Review of Street Cleansing Service	<p>Following concerns about standards of the street cleansing operations it is recommended to reschedule the frequency and timings of cleansing to improve standards and perceptions.</p> <p>Any changes will be consulted on with the staff/TUs, residents and local businesses before implementation.</p> <p>It is proposed to review the timing and frequency of cleaning to accommodate the increased footfall in the evening and nighttime, particularly in areas of the borough with a thriving nighttime economy.</p> <p>This will include the consideration of increasing mechanical footway cleaning in areas where this is appropriate to do so.</p>	<ul style="list-style-type: none"> <li>- Revise small number of beat sweeper routes and timings on weekends.</li> <li>- Test success of changes and feed into wider rescheduling work.</li> <li>- Introduce enhanced street cleansing presence in west of the borough around Brick Lane, Whitechapel and Spitalfields on Friday and Saturday evenings.</li> <li>- Develop supporting scheduling for appropriate beat sweeping beats</li> <li>- Share new schedules with Mayor's Office</li> <li>- Consult with staff/TUs, residents and businesses</li> <li>- New Schedules Published and operational</li> </ul>	<ul style="list-style-type: none"> <li>- Improved standards and perceptions of cleanliness</li> <li>- Improved resident satisfaction with standards of cleaning</li> <li>- Reduced reports of street cleansing issues</li> </ul>	<p>Additional resources unknown at this stage.</p> <p>Working towards rescheduling without any growth in budget.</p> <p>Any additional growth required to meet increased level of service will be attempted to be covered from with Public Realm before any growth bid submitted.</p> <p>Additional Project Management Resource required to manage rescheduling work for Street Cleansing and Waste Collections. Funded from with existing budget.</p>	Phased changes from January 2023	April 2023	Amber
2	Review of Domestic Waste collections	<p>The primary action is to rebalance the works across the collection crews to:</p> <ul style="list-style-type: none"> <li>✓ Ensure every team has enough time to fully complete their assigned work.</li> <li>✓ Maintain enough capacity on vehicles for the next 3-4 years to address future build programmes.</li> </ul>	<ul style="list-style-type: none"> <li>- Complete initial rescheduling of the rounds</li> <li>- TU and staff to review and provide comments</li> <li>- Amend schedules and agree revisions with staff and TU</li> <li>- Implement new rounds on a phased basis, including comms to residents and housing partners</li> <li>- Review success of new rounds</li> <li>- Make amendments as per feedback from</li> </ul>	Reduction in reported missed collections	<p>Expected to be delivered within budget.</p> <p>Additional Project Management Resource required to manage rescheduling work for Street Cleansing and Waste Collections. Funded from with existing budget.</p>	February 2023	April 2023	Amber

		<p>Phased changes from February to end April 2023</p> <p>We will develop a business plan to separate the paper and card from the remaining recyclables. Paper and card represent about 50% of our recyclable waste and this will allow us to manage the compliance on a local bin by bin level which in turn will reduce our contamination and therefore processing costs</p>	<p>crews, residents, and housing partners.</p>					
3	<p>Review of Commercial Waste collections</p>	<p>Remove all the commercial waste from the current rounds and place them on dedicated commercial collection crews, we will do this because:</p> <ul style="list-style-type: none"> <li>✓ We need to ensure that we only collect commercial waste that has been paid for by the customer.</li> <li>✓ We need to provide a seven day a week commercial service to effectively manage commercial waste in the borough and in that retain a considerable number of customers over and above the circa 2000 we have currently.</li> </ul> <p>We intend to introduce the changes in Q1 2023</p> <p>In addition, we will undertake a borough wide review on the methodology for collecting recyclable waste, this is required due to high levels of contamination and therefore costs for processing at the materials reclamation facility.</p>	<p>Completion of Commercial waste deep dive analysis on customers and income.</p> <p>Roll out of stand-alone Commercial Waste collection service</p>	<p>- Improved Customer Service feedback (baseline to be carried out in Jan/Feb 2023)</p> <p>- Reduce Customer complaints</p> <p>- Increase in customers and income</p> <p>- Reduction in associated illegal fly tipping of waste</p>	<p>Expected to be delivered within budget.</p> <p>Additional Project Management Resource required to manage rescheduling work for Street Cleansing and Waste Collections. Funded from with existing budget.</p>	<p>January 23</p>	<p>March 2023</p>	<p>Green</p>

3	Review Management supervision schedules	<p>Waste and Street Cleansing Service to review OM and EM supervision start and finish times to ensure staff are at on street location at allocation AM, PM and Night Crew, to check arrival and departure times of staff on street and at the depot and better allocation of emergency heavily littered roads from the nighttime economy.</p> <p>This will focus sweeping standards and improve last hour productivity. Use business intelligence to lead the teams and direct to areas with highest or increasing issues.</p>	<ul style="list-style-type: none"> <li>- Review of current working patterns completed and revised schedule proposed and consulted on with staff</li> <li>- New working patterns introduced</li> </ul>	<ul style="list-style-type: none"> <li>- Improvement in last hour productivity</li> <li>- Better response to areas affected by the night-time economy</li> <li>- Improved engagement with staff and management – particularly Night Shift.</li> </ul>	N/A	January 2023	March 2023	Amber
4	Increase levels of enforcement	Enhanced enforcement in hotspot areas as identified by Business Intelligence data.	<ul style="list-style-type: none"> <li>- Roll out of revised shift working for Enforcement Team to tackle evening and nighttime hotspots</li> <li>- Implementation of enhanced mobile CCTV to tackle known hot spot areas.</li> </ul>	<ul style="list-style-type: none"> <li>- Improved street scene, reduced fly tip sacks on public highway outside of collection times and days</li> <li>- Reduced fly tipping at hot spot locations</li> <li>- Increased FPNs</li> </ul>	Funding for CCTV (on agenda for 10 Jan 2023)	July 22	March 2023	Green

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