

North Central and East London Commissioning Support Service



Context

- § Health and Social Care Bill received Royal Assent – now an Act.

- § We are moving to a new commissioning support system:
 - § Clinical Commissioning Groups (CCGs)
 - § NHS Commissioning Board
 - § Commissioning Support Services (CSS)
 - § Public Health for England
 - § Public health transition to local authorities
 - § Health and Wellbeing Boards.

- § CCGs in north east London now have 100% delegation for budgets.

- § April 2013, CCGs will have statutory responsibility for commissioning health services.

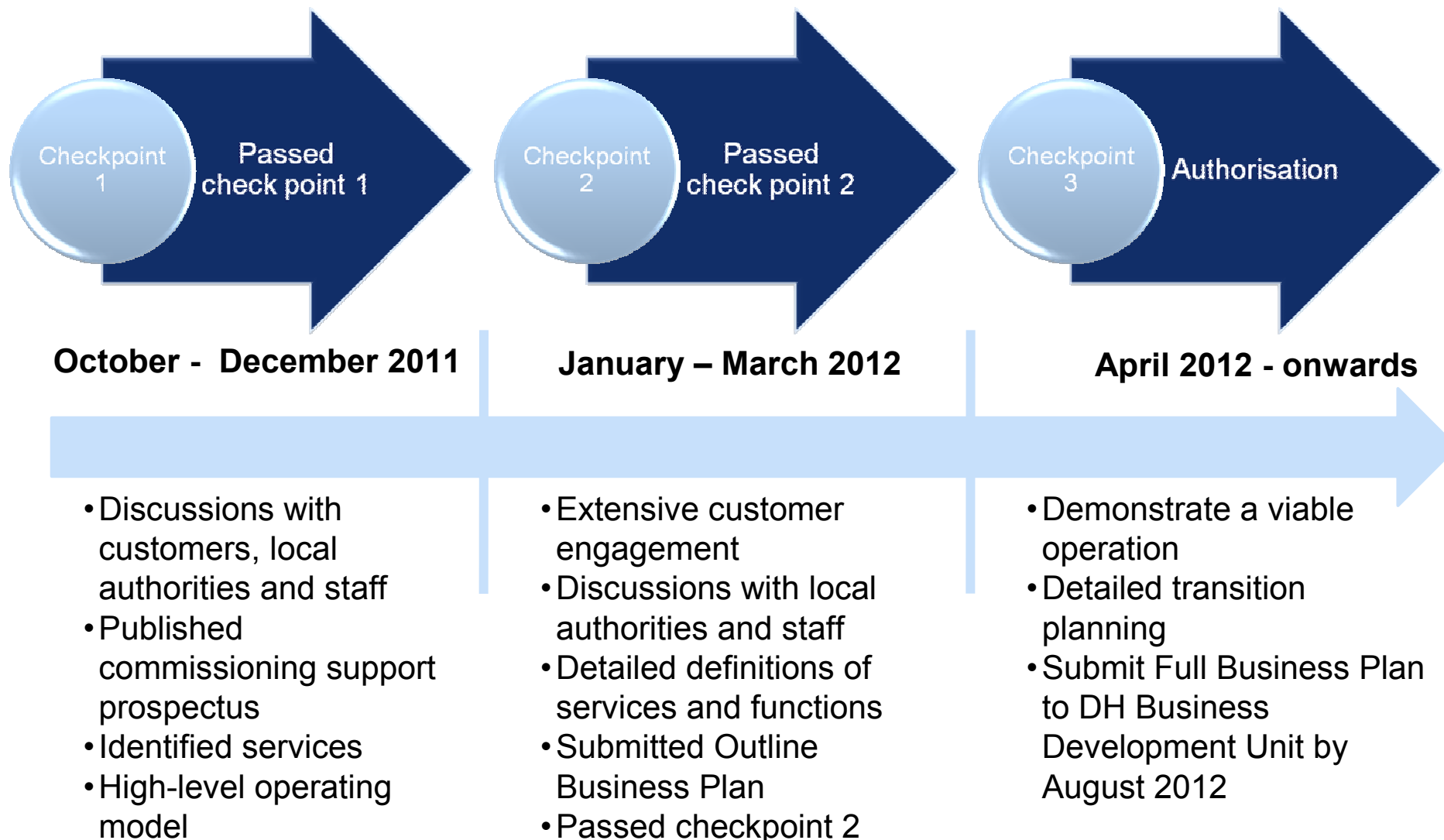
- § CCGs will need support beyond in-house teams. CCGs will have choice about where they buy commissioning support.

Commissioning support services

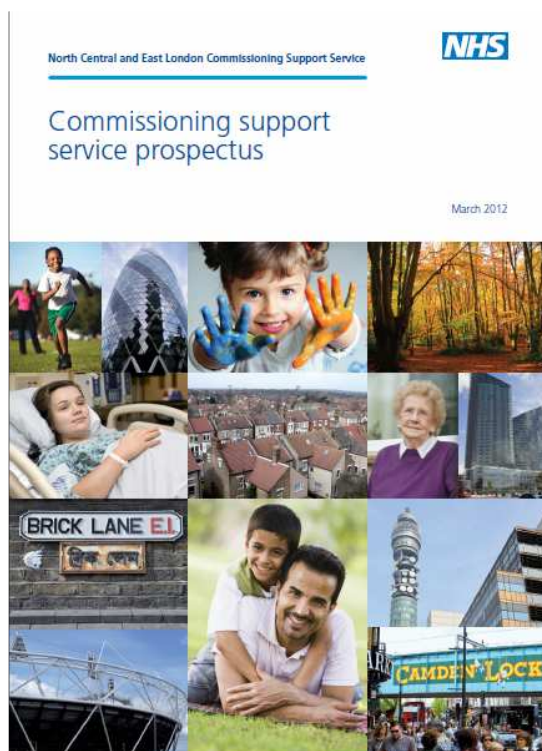
- § Commissioning support services are new organisations which are being set up to provide services to CCGs.
- § Around 26 CSSs are being established in the UK. Three CSSs in London.
- § One CSS for North East and North Central London. We will provide an ‘end to end’ service to 12 ‘foundation’ CCGs .
- § By working together, we aim to enhance our offer to customers and maximise impact of reduced running costs.
- § The CSS will support CCGs to make decisions about health services to improve the health and health services for local communities.



CSS development – our journey



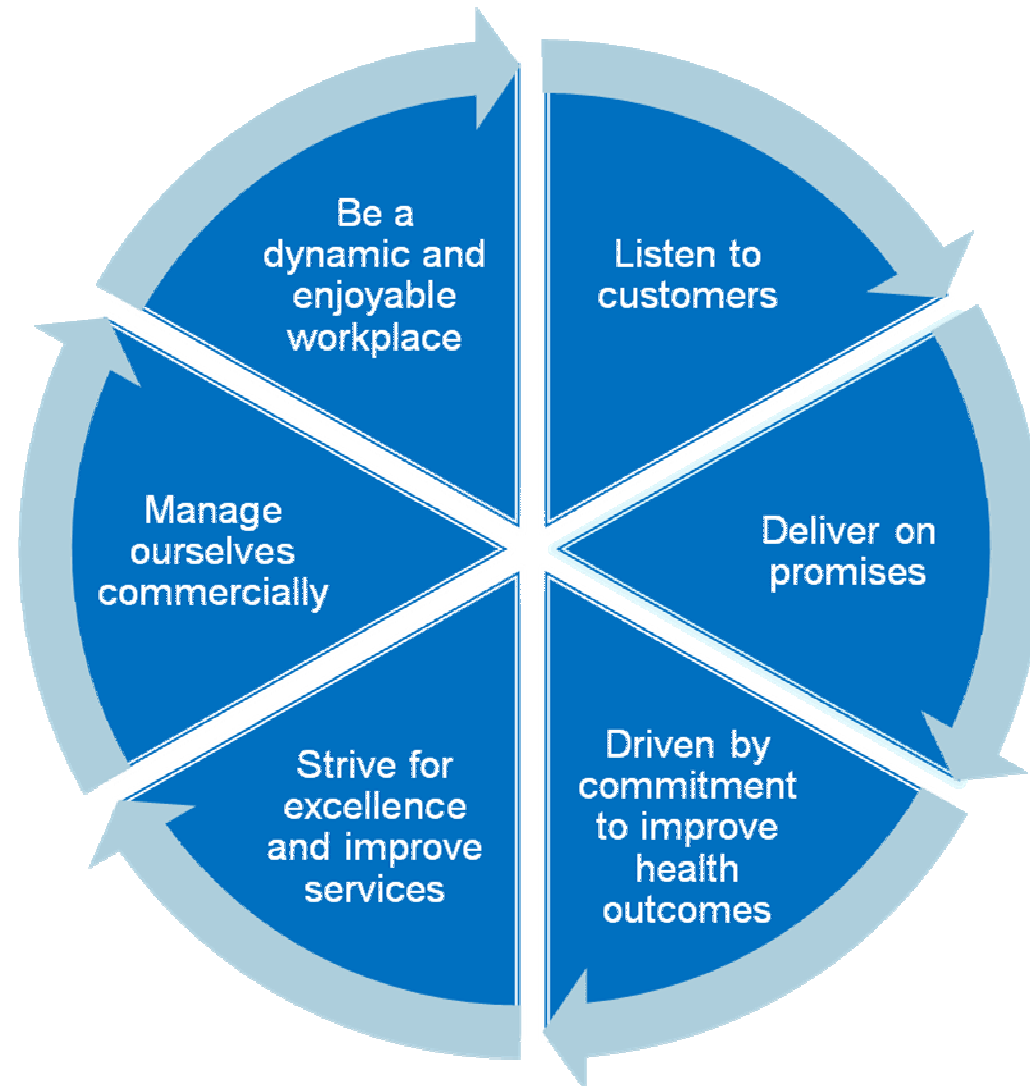
CSS development



- § Extensive engagement with CCGs to refine their needs for support – more than 60 meetings with CCGs in Feb / March 2012
- § Concluded with affordable core offer for all customers with some customisation.
- § Discussions with other potential customers and partners including local authorities and NHS CB.
- § Service Level Agreements (SLAs) developed with each CCG. Ten customers have signed priced agreements covering three years, one for two years and one for five years.
- § Staff workshops held in Dec 2011 and Feb 2012 – useful feedback on values and becoming a customer-focused organisation.

CSS development

Supporting commissioners to make the best decisions for their communities



Our services

Key service lines:

- 1 Business intelligence, information technology and informatics
- 2 Communications, engagement and FOI requests
- 3 Support for commissioning/QIPP planning and service redesign
- 4 Procurement and market management
- 5 Quality and provider management
- 6 Corporate services including finance and financial management

At scale services:

Business intelligence	Yes
IT	Yes
Clinical procurement	Yes



CSS next steps

- § Engagement underway with staff on CSS staff structures
- § Selection and appointment of staff – aligned to national timeframes
- § Development of Full Business Plan (FBP) by August 2012
- § Engagement with stakeholders to continue – incl. local authorities and CCGs
- § Prepare to form new organisation and transfer to NHS Commissioning Board (subject to successful FBP)

