

# Children's Social Care: Improvement Update

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Overview and Scrutiny Committee: 17 December 2018

# Improvement Priorities



Staff recruitment  
and workforce  
stability

Restorative  
Practice

Audit and quality  
assurance

Exploitation and  
children  
'missing'

Children looked  
after and  
permanency

Sufficiency



# Workforce and practice



## Staff recruitment and workforce stability

- Reduction in staff turnover from a high of 23.3% in February to lower than the London average at 15.7% in September.
- On track to meet or exceed targets for all three elements of the recruitment projections for this year.
- Work being undertaken on recruitment processes and continued work on conversion of agency to permanent .

## Restorative Practice

- 216 staff trained in CSC.
- Moving now to training of partner agencies and other services e.g. Early Help and Children Centres.
- Working with Leeds to develop and embed this practice model.

## Audit and quality assurance

- Quality assurance and audit programme launched fully in September.
- 65 cases audited over September and October.
- Identification of areas for further improvement; use of chronologies, pre-birth assessments, permanency planning and IRO scrutiny.
- New style of Practice Week being developed further.

# Corporate Parenting



## Exploitation and children 'missing'

- Continued tracking of children who are missing.
- Improved performance in terms of RHI conducted within 3 days.
- Development of a new strategy covering youth violence and exploitation.

## Children looked after and permanency

- Single assessments – now all updated.
- Started implementation of the new through care service and further work will take place with the transfer of further cases next year.
- Further development of Corporate Parenting Board and Children in Care Council.

## Sufficiency

- Unaccompanied asylum seeking children (UASC).
- Work underway on the development of a three year sufficiency strategy.
- Continued good quality and valued support for foster carers.
- Placement stability improving.

Performance measure title and reference			Performance from previous financial year	Performance for current period (either snapshot, YTD or rolling year depending on measure) - plus last six monthly performance outturns (where available)										Agreed targets (using corporate minimum/upper model)	
Ref	Performance Measure	2017/18	Current Performance										Target		
			Num	Denom	Current	Period	Six Month Trend						Min	Upper	
							May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18			
<b>Management Oversight</b>															
1.1	% cases with Management Oversight recorded in past 8 weeks	96%	2,580	2,733	94.4%	Snapshot	94.8%	94.0%	95.9%	97.6%	96.5%	94.4%	90%	95%	
<b>Cohorts</b>															
1.2	Number of CIN (exc. LAC, CP, Care Leavers)	1034	n/a	n/a	997	Snapshot	994	956	950	962	981	997			
1.3	Number of children subject to CPP	292	n/a	n/a	280	Snapshot	265	284	278	294	274	280			
1.4	Number of LAC	290	n/a	n/a	321	Snapshot	301	296	297	304	309	321			
<b>Front door / assessment</b>															
2.1	% of contacts completed within 1 day	62.0%	7,984	8,210	97.2%	YTD	96%	96%	98%	99%	98%	99%	90%	95%	
2.10	% of assessments completed within 45 working days	72.7%	2,774	2,948	94.1%	YTD	95%	93.5%	96.2%	96.4%	93.0%	94.8%	90%	95%	
<b>Plans</b>															
3.1	% of children in need with CIN Plan completed	86.1%	837	983	85.1%	Snapshot	88.2%	88.8%	88.9%	88.7%	87.3%	85.1%	90%	95%	
<b>Visits</b>															
3.3a	% of CIN children visited within the past four weeks	84.0%	793	983	80.7%	Snapshot	76.1%	77.4%	76.5%	75.1%	71.5%	80.7%	90%	95%	
4.6	% children on a child protection plan receiving a visit within the past four weeks	95.0%	264	280	94.3%	Snapshot	96%	87%	95%	89%	94%	94%	90%	95%	
5.1	% of LAC Single Assessments that are out of the one year timescale		12	321	3.7%	Snapshot	0%	0%	0%	0%	43%	3.7%	15%	10%	
5.11	% of LAC with visits in last 6 weeks (LAC <12 months)	91.0%	113	132	85.6%	Snapshot	93.8%	95.7%	89.8%	89.4%	93.0%	85.6%	90%	95%	
5.12	% of LAC with visits in last 13 weeks (LAC > 12 months)	100.0%	190	190	100.0%	Snapshot	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	90%	95%	
<b>Reviews</b>															
3.2	% of children with CIN Plan with reviews within last 6 months	94.0%	811	837	96.9%	Snapshot	97.4%	96.7%	96.4%	95.0%	94.5%	96.9%	90%	95%	
4.7	% of CP reviews carried out within statutory timescales	96.0%	202	204	99.0%	Snapshot	97.0%	97.1%	97.9%	97.9%	98.0%	99.0%	95%	98%	
5.18	CLA cases which were reviewed within required timescales	81.1%	191	218	87.6%	Snapshot	77.0%	83.6%	81.2%	88.1%	91.0%	91.3%	95%	100%	
<b>Care Leavers</b>															
6.1	% care leavers "in touch" (17,18,19,20,21 yr. olds with activity updated within last year)	96.8%	234	252	92.9%	Snapshot	89.6%	82.0%	83.5%	80.2%	90.0%	92.9%	90%	95%	
6.2	% care leavers EET	67.6%	151	252	59.9%	Snapshot	61.1%	54.2%	53.9%	52.2%	57.6%	59.9%	65%	75%	
6.30	% care leavers in suitable accommodation	91.0%	208	252	82.5%	Snapshot	82.6%	74.2%	75.4%	71.7%	80.3%	82.5%	91%	91%	
11.13	Overall audit quality score (lower is better)		51	17	2.6	Snapshot	2.3	2.3	2.4	-	2.4	2.6	2	1	

# What's next?

- Publication of feedback from December Ofsted visit in January.
- Further monitoring visit in the spring – likely focus on the ‘front door’ (MASH), Assessment teams and Early Help.
- Re-inspection within six months under the new ILACS framework.

